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NEWS RELEASE March 12, 2014 For Immediate Release, Contact: Julie Fedorchak, (701) 391-1140 Brian Kalk, (701) 261-0373 Randy Christmann (701) 328-4080

North Dakota Public Service Commission Working to Strengthen Focus on Consumer Affairs

BISMARCK, ND – The North Dakota Public Service Commission (PSC) today announced the assignment of the Consumer Affairs Portfolio to Commissioner Julie Fedorchak. The Consumer Affairs portfolio provides focus on consumer issues and complaints and on improving communication with the public through traditional public information channels, public meetings and social media.

"Clearly, serving the public is central to our mission at the Public Service Commission. It's even in our name," Fedorchak said. "We have a long tradition of very open, public processes. We strive to be extremely responsive to public concerns and to be a place where citizens receive friendly, efficient assistance for their problems. I'm excited to provide additional focus to this mission and work with our staff to provide top notch public service."

Commissioner Fedorchak will work closely with the PSC's Public Outreach and Consumer Affairs Specialist, which is not a new position but has been vacant for a couple of months. The Commission recently hired Stacy Eberl to fill that vacant position. Stacy brings with her 10 years of experience as a Public Information Officer for a state government agency and previous to that worked as a television reporter and anchor.

"I look forward to working with Stacy to continue to strengthen our relationship with consumers in North Dakota," Fedorchak said. "Listening and responding to the public is vital to the success of what we do at the PSC. We will be working together to come up with new ways to inform North Dakotans of projects before the PSC and how they can be involved."

The North Dakota Public Service Commission is a constitutionally created state agency with authority to permit, site and regulate certain business activities in the state including electric and gas utilities, telecommunications companies, power plants, electric transmission lines, pipelines, railroads, grain elevators, auctioneers, commercial weighing devices, pipeline safety and coal mine reclamation. For more information, contact the Public Service Commission at (701) 328-2400 or www.psc.nd.gov.

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