

QWEST LOCAL SERVICES PLATFORM™ AGREEMENT

This Qwest Local Services Platform™ ("QLSP™") Agreement, together with the Attachments and Rate Sheets, incorporated herein by reference, ("Agreement") is between Qwest Corporation ("Qwest"), a Colorado corporation, and First Communications, LLC (successor in interest to New Access Communications, LLC and Choctel, LLC) ("CLEC"), an Ohio limited liability company, (each identified for purposes of this Agreement in the signature blocks below, and referred to separately as a "Party" or collectively as the "Parties"). The undersigned Parties have read and agree to the terms and conditions set forth in the Agreement.

Qwest Corporation:

By: *Larry Christensen*
Name: Larry Christensen
Title: Director - Wholesale Markets
Date: 7/24/08

First Communications, LLC:

By: *Abby Knowlton*
Name: Abby Knowlton
Title: Vice President - Carrier Relations
Date: July 23, 2008

NOTICE INFORMATION: All written notices required under the Agreement shall be sent to the following:

Qwest Corporation

Director - Interconnection Agreements
1801 California Street, 24th Floor
Denver, CO 80202
Phone: 303-965-3029
Fax: 303-965-3527
Email: intagree@qwest.com

With copy to:

Qwest Law Department
Associate General Counsel, Interconnection
1801 California Street, 10th Floor
Denver, CO 80202
Phone: 303-383-8553
Email: Legal.Interconnection@qwest.com

CLEC

Mary Cegelski
Manager of Regulatory Affairs
First Communications, LLC
15278 Neo Parkway
Garfield Heights, Ohio 44128
(216) 468-1614
(216) 468-1680 (f)
mcegelski@firstcomm.com

With copy to:

First Communications, LLC
3340 West Market Street
Akron, Ohio 44333
Attn: Legal Department
Facsimile: 330-835-2330

APPLICABLE STATES:

Arizona
Colorado
Idaho
Iowa
Minnesota
Montana
Nebraska
New Mexico
North Dakota
Oregon

South Dakota
Utah

Qwest agrees to offer and CLEC intends to purchase Service in the states indicated below by CLEC's signatory initialing (or an "X") on the applicable blanks. Note: If CLEC chooses to indicate Washington, CLEC must select only one (1) of the Washington Service offerings. CLEC may not change its Washington selection after the Agreement is executed.

Washington 7.0 (with Commercial Performance Measures and Reporting, Performance Targets and Service Credits, as described in Section 7.0 of Attachment 2 to this Agreement); or
 Washington 8.0 (with Service Performance Measures and Reporting and Performance Assurance Plan (P/D/PAP) for Washington only, as described in Section 8.0 of Attachment 2 to this Agreement).
 Wyoming

WHEREAS, CLEC desires to purchase from Qwest certain combinations of Network Elements, ancillary functions, and additional features, including without limitation, the local Loop, Port, switching, and Shared Transport.

Now, therefore, in consideration of the terms and conditions contained herein, CLEC and Qwest mutually agree as follows:

1. **Definitions.** Capitalized terms used herein are defined in Attachment 1.
2. **Effective Date.** This Agreement is effective upon the latest execution date by the Parties ("Effective Date").
 - 2.1 CLEC's Qwest Platform Plus™ Master Services Agreement, if any, is terminated as of August 1, 2008, and Qwest will provide CLEC local platform services only pursuant to the terms and conditions of this Agreement from August 1, 2008 to the end of the term of this Agreement. The effective billing date for Qwest services will be August 1, 2008. From the Effective Date of this Agreement through July 31, 2009, the Parties will continue to operate under their Qwest Platform Plus Master Services Agreement
3. **Term.** The term of this Agreement begins on the Effective Date and continues through January 3, 2011. In the event that at the expiration of the Agreement CLEC has any remaining Customers served under this Agreement, Qwest may immediately convert CLEC to an equivalent alternative service at market-based wholesale rates.
4. **Scope of Agreement; Service Provisioning; Controlling Documents; Change of Law; Eligibility for Services under this Agreement; Non-Applicability of Change Management Process.**
 - 4.1 The Services ("Services"), described in this Agreement will only be provided in Qwest's incumbent LEC service territory in the states of Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.
 - 4.2 In the event of a conflict in any term of any documents that govern the provision of Services hereunder, the following order of precedence will apply in descending order of control: an Attachment, Rate Sheet, this Agreement, and any Order Form. The Parties agree that the Services offered and purchased under this Agreement are subject to compliance with all Applicable Laws and regulations; and obtaining any domestic or foreign approvals and authorizations required or advisable.
 - 4.3 The provisions in this Agreement are intended to be in compliance with and based on the existing state of the law, rules, regulations and interpretations thereof, including but not limited to Federal rules, regulations, and laws, as of the Effective Date ("Existing Rules"). Nothing in this Agreement shall be deemed an admission by Qwest or CLEC concerning the interpretation or effect of the Existing Rules or an admission by Qwest or CLEC that the Existing Rules should not be changed, vacated, dismissed, stayed or modified. Nothing in this Agreement shall preclude or estop Qwest or CLEC from taking any position in any forum concerning the proper interpretation or effect of the Existing Rules or concerning whether the Existing Rules should be changed, vacated, dismissed, stayed or modified.
 - 4.4 If a change in law, rule, or regulation materially impairs a Party's ability to perform or obtain a benefit under this Agreement, both Parties agree to negotiate in good faith such changes as may be necessary to address such material impairment.
 - 4.5 To receive services under this Agreement, CLEC must be a certified CLEC under applicable state rules. CLEC may not purchase

or utilize Services covered under this Agreement for its own administrative use or for the use by an Affiliate.

4.6 Except as otherwise provided in this Agreement, the Parties agree that Services provided under this Agreement are not subject to the Qwest Wholesale Change Management Process ("CMP"), Qwest's Performance Indicators ("PID"), Performance Assurance Plan ("PAP"), or any other wholesale service quality standards, or liquidated damages and remedies. Except as otherwise provided, CLEC hereby waives any rights it may have under the PID, PAP and all other wholesale service quality standards to liquidated damages, and remedies with respect to Services provided pursuant to this Agreement. CLEC proposed changes to Service attributes and process enhancements will be communicated through the standard account interfaces. Change requests common to shared systems and processes subject to CMP will continue to be addressed via the CMP procedures.

5. **CLEC Information.** CLEC agrees to work with Qwest in good faith to complete promptly or update, as applicable, Qwest's "New Customer Questionnaire" to the extent that CLEC has not already done so, and CLEC shall hold Qwest harmless for any damages to or claims from CLEC caused by CLEC's failure to complete or update the questionnaire.

6. **Financial Terms.**

6.1 The description of the Service and applicable rates are set forth in the Attachments and Rate Sheets. The Parties agree that the referenced rates are just and reasonable.

6.2 **Taxes, Fees, and other Governmental Impositions.**

All charges for Services provided herein are exclusive of any federal, state, or local sales, use, excise, gross receipts, transaction or similar taxes, fees or surcharges ("Tax" or "Taxes"). Taxes resulting from the performance of this Agreement shall be borne by the Party upon which the obligation for payment is imposed under Applicable Law, even if the obligation to collect and remit such Taxes is placed upon the other Party. However, where the selling Party is specifically permitted by an Applicable Law to collect such Taxes from the purchasing Party, such Taxes shall be borne by the Party purchasing the services. Each Party is responsible for any tax on its corporate existence, status or income. Taxes shall be billed as a separate item on the invoice in accordance with Applicable Law. The Party Billing such Taxes shall, at the written request of the Party billed, provide the billed Party with detailed information regarding billed Taxes, including the applicable Tax jurisdiction, rate, and base upon which the Tax is applied. If either Party (the Contesting Party) contests the application of any Tax collected by the other Party (the Collecting Party), the Collecting Party shall reasonably cooperate in good faith with the Contesting Party's challenge, provided that the Contesting Party pays any reasonable costs incurred by the Collecting Party. The Contesting Party is entitled to the benefit of any refund or recovery resulting from the contest, provided that the Contesting Party has paid the Tax contested. If the purchasing Party provides the selling Party with a resale or other exemption certificate, the selling Party shall exempt the purchasing Party if the selling Party accepts the certificate in good faith. If a Party becomes aware that any Tax is incorrectly or erroneously collected by that Party from the other Party or paid by the other Party to that Party, that Party shall refund the incorrectly or erroneously collected Tax or paid Tax to the other Party.

6.3 Each Party shall be solely responsible for all taxes on its own business, the measure of which is its own net income or net worth and shall be responsible for any related tax filings, payment, protest, audit and litigation. Each Party shall be solely responsible for the Billing, collection and proper remittance of all applicable Taxes relating to its own services provided to its own Customers.

7. **Intellectual Property.**

7.1 Except for a license to use any facilities or equipment (including software) solely for the purposes of this Agreement or to receive Service solely as provided in this Agreement or as specifically required by the then-applicable federal rules and regulations relating to Services provided under this Agreement, nothing contained within this Agreement shall be construed as the grant of a license, either express or implied, with respect to any patent, copyright, trade name, trademark, service mark, trade secret, or other proprietary interest or intellectual property, now or hereafter owned, controlled or licensable by either Party. Neither Party may use any patent, copyright, trade name, trademark, service mark, trade secret, nor other proprietary interest or intellectual property, now or hereafter owned, controlled or licensable by either Party without execution of a separate written agreement between the Parties.

7.2 Subject to the general indemnity provisions of this Agreement, each Party (an Indemnifying Party) shall indemnify and hold the other Party (an Indemnified Party) harmless from and against any loss, cost, expense or liability arising out of a claim that the services provided by the Indemnifying Party provided or used pursuant to the terms of this Agreement misappropriate or otherwise violate the intellectual property rights of any third party. The obligation for indemnification recited in this paragraph shall not extend to infringement which results from:

- A. any combination of the facilities or services of the Indemnifying Party with facilities or services of any other Person (including the Indemnified Party but excluding the Indemnifying Party and any of its Affiliates), which combination is not made by or at the direction of the Indemnifying Party or is not reasonably necessary to CLEC's use of the Services offered by Qwest under this Agreement; or
- B. any modification made to the facilities or services of the Indemnifying Party by, on behalf of, or at the request of the Indemnified Party and not required by the Indemnifying Party.

7.3 In the event of any claim, the Indemnifying Party may, at its sole option obtain the right for the Indemnified Party to continue to use the facility or service; or replace or modify the facility or service to make such facility or service non-infringing.

7.4 If the Indemnifying Party is not reasonably able to obtain the right for continued use or to replace or modify the facility or service as provided above and either the facility or service is held to be infringing by a court of competent jurisdiction; or the Indemnifying Party reasonably believes that the facility or service will be held to infringe, the Indemnifying Party will notify the Indemnified Party and the Parties will negotiate in good faith regarding reasonable modifications to this Agreement necessary to mitigate damage or comply with an injunction which may result from such infringement or allow cessation of further infringement.

7.5 The Indemnifying Party may request that the Indemnified Party take steps to mitigate damages resulting from the infringement or alleged infringement including, but not limited to, accepting

modifications to the facilities or services, and such request shall not be unreasonably denied.

7.6 To the extent required under applicable federal and state law, Qwest shall use commercially reasonable efforts to obtain, from its vendors who have licensed intellectual property rights to Qwest in connection with Services provided hereunder, licenses under such intellectual property rights as necessary for CLEC to use such Services as contemplated hereunder and at least in the same manner used by Qwest for the Services provided hereunder. Qwest shall notify CLEC immediately in the event that Qwest believes it has used its commercially reasonable efforts to obtain such rights, but has been unsuccessful in obtaining such rights. Nothing in this subsection shall be construed in any way to condition, limit, or alter a Party's indemnification obligations under Section 7.2, preceding.

7.7 Neither Party shall without the express written permission of the other Party, state or imply that it is connected, or in any way affiliated with the other or its Affiliates; it is part of a joint business association or any similar arrangement with the other or its Affiliates; the other Party and its Affiliates are in any way sponsoring, endorsing or certifying it and its goods and services; or with respect to its marketing, advertising or promotional activities or materials, the services are in any way associated with or originated from the other Party or any of its Affiliates.

7.8 Nothing in this Section prevents either Party from truthfully describing the Services it uses to provide service to its End User Customers, provided it does not represent the Services as originating from the other Party or its Affiliates or otherwise attempt to sell its End User Customers using the name of the other Party or its Affiliates.

7.9 Because a breach of the material provisions of this Section 7 may cause irreparable harm for which monetary damages may be inadequate, in addition to other available remedies, the non-breaching Party may seek injunctive relief.

8. **Financial Responsibility, Payment and Security.**

8.1 **Payment Obligation.** Amounts payable under this Agreement are due and payable within thirty (30) Days after the date of invoice ("Payment Due Date"). If the Payment Due Date falls on a Sunday or on a holiday which is observed on a Monday, the payment date will be the first non holiday day following such Sunday or holiday. If such a payment date falls on a Saturday or on a holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non holiday day preceding such Saturday or holiday. For invoices distributed electronically, the date of the invoice date is the same as if the invoice were billed on paper, not the date the electronic delivery occurs. If CLEC fails to make payment on or before the Payment Due Date, Qwest may invoke all available rights and remedies.

8.2 **Cessation of Order Processing.** Qwest may discontinue processing orders for Services for the failure of CLEC to make full payment for Services, less any good faith disputed amount as provided for in this Agreement, within thirty (30) Days following the Payment Due Date provided that Qwest has first notified CLEC in writing at least ten (10) business days prior to discontinuing the processing of orders for Services. If Qwest does not refuse to accept additional orders for Services on the date specified in the ten (10) business days notice, and CLEC's non-compliance continues, nothing contained herein shall preclude Qwest's right to refuse to accept additional orders for Services from CLEC without further notice. For order processing to resume, CLEC will be required to make full payment of all past-due charges for Services not dispised in good faith under this Agreement, and Qwest may require a deposit (or recalculate the deposit) pursuant

to Section 8.5. In addition to other remedies that may be available at law or equity, Qwest reserves the right to seek equitable relief including injunctive relief and specific performance.

8.3 **Disconnection.** Qwest may disconnect any Services provided under this Agreement for failure by CLEC to make full payment for such Services, less any good faith disputed amount as provided for in this Agreement, within sixty (60) Days following the Payment Due Date provided that Qwest has first notified CLEC in writing at least ten (10) business days prior to disconnecting Services. CLEC will pay the applicable charge set forth in the Rate Sheet required to reconnect Services for each End User Customer disconnected pursuant to this paragraph. In case of such disconnection, all applicable undisputed charges, including termination charges, will become due. If Qwest does not disconnect CLEC's Service on the date specified in the ten (10) business days notice, and CLEC's noncompliance continues, nothing contained herein shall preclude Qwest's right to disconnect any or all Services. For reconnection of the Service to occur, CLEC will be required to make full payment of all past and current undisputed charges under this Agreement for Services and Qwest may require a deposit (or recalculate the deposit) pursuant to Section 8.5. In addition to other remedies that may be available at law or equity, each Party reserves the right to seek equitable relief, including injunctive relief and specific performance. Notwithstanding the foregoing, Qwest will not effect a disconnection pursuant to this section in such manner that CLEC may not reasonably comply with Applicable Law concerning End User Customer disconnection and notification, provided that, the foregoing is subject to CLEC's reasonable diligence in effecting such compliance.

8.4 **Billing Disputes.** Should CLEC dispute, in good faith, and withhold payment on any portion of the charges under this Agreement, CLEC will notify Qwest in writing within fifteen (15) Days following the Payment Due Date identifying the amount, reason and rationale of such dispute. At a minimum, CLEC will pay all undisputed amounts due to Qwest. Both CLEC and Qwest agree to expedite the investigation of any disputed amounts, promptly provide reasonably requested documentation regarding the amount disputed, and work in good faith in an effort to resolve and settle the dispute through informal means prior to invoking any other rights or remedies.

A. If CLEC disputes charges and does not pay such charges by the Payment Due Date, such charges may be subject to late payment charges. If the disputed charges have been withheld and the dispute is resolved in favor of Qwest, CLEC will pay the disputed amount and applicable late payment charges no later than the next Bill Date following the resolution. CLEC may not continue to withhold the disputed amount following the initial resolution while pursuing further dispute resolution. If the disputed charges have been withheld and the dispute is resolved in favor of CLEC, Qwest will credit CLEC's bill for the amount of the disputed charges and any late payment charges that have been assessed no later than the second Bill Date after the resolution of the dispute.

B. If CLEC pays the disputed charges and the dispute is resolved in favor of Qwest, no further action is required. If CLEC pays the charges disputed at the time of payment or at any time thereafter, and the dispute is resolved in favor of the CLEC, Qwest will adjust the Billing, usually within two Billing cycles after the resolution of the dispute, as follows: Qwest will credit the CLEC's bill for the disputed amount and any associated interest, or if the disputed amount is greater than the bill to be credited, pay the remaining amount to CLEC.

C. The interest calculated on the disputed amounts will be the

same rate as late payment charges. In no event, however, will any late payment charges be assessed on any previously assessed late payment charges.

D. CLEC shall not be responsible for payment of charges for Services invoiced more than one hundred twenty (120) days after close of the billing month in which the charges were incurred. If CLEC fails to dispute a charge within the period set forth in Section 8.4, CLEC must dispute charges within one hundred twenty (120) days after the date of the affected invoice or else CLEC waives the dispute. This limitation does not apply in the case of errors caused by fraud or intentional misrepresentation or to changes implemented within a reasonable period of time after the effectiveness of an applicable regulatory order.

8.5 **Security Deposits.** In the event of a material adverse change in CLEC's financial condition subsequent to the Effective Date of the Agreement, Qwest may request a security deposit. A "material adverse change in financial condition" means CLEC is a new CLEC with no established credit history, or is a CLEC that has not established satisfactory credit with Qwest, or the Party is repeatedly delinquent in making its payments, or is being reconnected after a disconnection of Service or discontinuance of the processing of orders by Qwest due to a previous failure to pay undisputed charges in a timely manner. Qwest may require a deposit to be held as security for the payment of charges before the orders from CLEC will be provisioned and completed or before reconnection of Service. "Repeatedly Delinquent" means any payment of a material amount of total monthly Billing under the Agreement received after the Payment Due Date, three (3) or more times during the last twelve (12) month period. The initial deposit may not exceed the estimated total monthly charges for a two (2) month period based upon recent Billing. The deposit may be an irrevocable bank letter of credit, a letter of credit with terms and conditions acceptable to Qwest, or some other form of mutually acceptable security such as a cash deposit. The deposit may be adjusted by CLEC's actual monthly average charges, payment history under this Agreement, or other relevant factors, but in no event will the security deposit exceed five million dollars (\$5,000,000.00). Required deposits are due and payable within thirty (30) Days after demand and non-payment is subject to 8.2 and 8.3 of this Section.

8.6 **Interest on Deposits.** Any interest earned on cash deposits will be credited to CLEC in the amount actually earned or at the rate set forth in Section 8.7 below, whichever is lower, except as otherwise required by law, provided that, for elimination of doubt, the Parties agree that such deposits are not subject to state laws or regulations relating to consumer or End User Customer cash deposits. Cash deposits and accrued interest, if applicable, will be credited to CLEC's account or refunded, as appropriate, upon the earlier of the expiration of the term of the Agreement or the establishment of satisfactory credit with Qwest, which will generally be one full year of timely payments of undisputed amounts in full by CLEC. Upon a material change in financial standing, CLEC may request, and Qwest will consider, a recalculation of the deposit. The fact that a deposit has been made does not relieve CLEC from any requirements of this Agreement.

8.7 **Late Payment Charge.** If any portion of the payment is received by Qwest after the Payment Due Date, or if any portion of the payment is received by Qwest in funds that are not immediately available, then a late payment charge will be due to Qwest. The late payment charge is the portion of the payment not received by the Payment Due Date multiplied by a late factor. The late factor is the lesser of the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of Days from the Payment Due Date to and including the date that the CLEC actually makes the payment to Qwest, or 0.000407 per Day, compounded daily for the number of Days from the Payment Due

Date to and including the date that the CLEC actually makes the payment to Qwest.

9. **Conversions.** If CLEC is obtaining services from Qwest under an arrangement or agreement that includes the application of termination liability assessment (TLA) or minimum period charges, and if CLEC wishes to convert such services to a Service under this Agreement, the conversion of such services will not be delayed due to the applicability of TLA or minimum period charges. The applicability of such charges is governed by the terms of the original agreement, Tariff or arrangement. Nothing herein will be construed as expanding the rights otherwise granted by this Agreement or by law to elect to make such conversions.

10. **Customer Contacts.** CLEC, or CLEC's authorized agent, are the single point of contact for its End User Customers' service needs, including without limitation, sales, service design, order taking, provisioning, change orders, training, maintenance, trouble reports, repair, post-sale servicing, Billing, collection and inquiry. CLEC will inform its End User Customers that they are End User Customers of CLEC. CLEC's End User Customers contacting Qwest will be instructed to contact CLEC, and Qwest's End User Customers contacting CLEC will be instructed to contact Qwest. In responding to calls, neither Party will make disparaging remarks about each other. To the extent the correct provider can be determined, misdirected calls received by either Party will be referred to the proper provider of Local Exchange Service; however, nothing in this Agreement shall be deemed to prohibit Qwest or CLEC from discussing its products and services with CLEC's or Qwest's End User Customers who call the other Party.

10.1 In the event Qwest terminates Service to CLEC for any reason, CLEC will provide any and all necessary notice to its End User Customers of the termination. In no case will Qwest be responsible for providing such notice to CLEC's End User Customers.

11. **Default and Breach.** If either Party defaults in the payment of any amount due hereunder, or if either Party violates any other material provision of this Agreement and such default or violation continues for thirty (30) Days after written notice thereof, the other Party may terminate this Agreement and seek relief in accordance with the Dispute Resolution provision, or any remedy under this Agreement.

12. Limitation of Liability.

12.1 CLEC's exclusive remedies for claims under this Agreement are limited to CLEC's proven direct damages unless CLEC's damages are otherwise limited by this Agreement to outage credits or other service credits in which case Qwest's total liability will not exceed the aggregate amount of any applicable credits due.

12.2 Except for indemnification and payment obligations under this Agreement, neither Party shall be liable to the other for indirect, incidental, consequential, exemplary, punitive, or special damages, including, without limitation, damages for lost profits, lost revenues, lost savings suffered by the other Party regardless of the form of action, whether in contract, warranty, strict liability, tort, including, without limitation, negligence of any kind and regardless of whether the Parties know the possibility that such damages could result.

12.3 Nothing contained in this Section shall limit either Party's liability to the other for willful misconduct, provided that, a Party's liability to the other Party pursuant to the foregoing exclusion, other than direct damages, will be limited to a total cap equal to one hundred per cent (100%) of the annualized run rate of total amounts charged by Qwest to CLEC under the Agreement.

13. Indemnity.

13.1 The Parties agree that unless otherwise specifically set forth in this Agreement the following constitute the sole indemnification obligations between and among the Parties:

A. Each Party (the Indemnifying Party) agrees to release, indemnify, defend and hold harmless the other Party and each of its officers, directors, employees and agents (each an Indemnitee) from and against and in respect of any loss, debt, liability, damage, obligation, claim, demand, judgment or settlement of any nature or kind, known or unknown, liquidated or unliquidated (including attorneys' fees), whether suffered, made, instituted, or asserted by any Person or entity, for invasion of privacy, bodily injury or death of any Person or Persons, or for loss, damage to, or destruction of tangible property, whether or not owned by others, resulting from the Indemnifying Party's breach of or failure to perform under this Agreement, regardless of the form of action, whether in contract, warranty, strict liability, or tort including (without limitation) negligence of any kind.

B. In the case of claims or loss alleged or incurred by an End User Customer of either Party arising out of or in connection with Services provided to the End User Customer by the Party, the Party whose End User Customer alleged or incurred such claims or loss (the Indemnifying Party) shall defend and indemnify the other Party and each of its officers, directors, employees and agents (collectively the Indemnified Party) against any and all such claims or loss by the Indemnifying Party's End User Customers regardless of whether the underlying Service was provided or was provisioned by the Indemnified Party, unless the loss was caused by the gross negligence or willful misconduct of the Indemnified Party. The obligation to indemnify with respect to claims of the Indemnifying Party's End User Customers shall not extend to any claims for physical bodily injury or death of any Person or persons, or for loss, damage to, or destruction of tangible property, whether or not owned by others, alleged to have resulted directly from the negligence or intentional conduct of the employees, contractors, agents, or other representatives of the Indemnified Party.

13.2 The indemnification provided herein is conditioned upon:

A. The Indemnified Party will promptly notify the Indemnifying Party of any action taken against the Indemnified Party relating to the indemnification. Failure to so notify the Indemnifying Party will not relieve the Indemnifying Party of any liability that the Indemnifying Party might have, except to the extent that such failure prejudices the Indemnifying Party's ability to defend such claim.

B. If the Indemnifying Party wishes to defend against such action, it will give written notice to the Indemnified Party of acceptance of the defense of such action. In such event, the Indemnifying Party has sole authority to defend any such action, including the selection of legal counsel, and the Indemnified Party may engage separate legal counsel only at its sole cost and expense. In the event that the Indemnifying Party does not accept the defense of the action, the Indemnified Party has the right to employ counsel for such defense at the expense of the Indemnifying Party. Each Party agrees to cooperate with the other Party in the defense of any such action and the relevant records of each Party will be available to the other Party with respect to any such defense.

C. In no event will the Indemnifying Party settle or consent to any judgment for relief other than monetary damages pertaining to any such action without the prior written consent of the Indemnified Party. In the event the Indemnified Party withholds consent the Indemnified Party may, at its cost, take over such defense, provided that, in such event, the Indemnifying Party shall not be responsible for, nor shall it be obligated to indemnify the relevant Indemnified Party against, any cost or liability in excess of such refused compromise or settlement.

14. Limited Warranties.

14.1 Each Party will provide suitably qualified personnel to perform this Agreement and all Services hereunder in a good and workmanlike manner and in material conformance with all Applicable Laws and regulations.

14.2 EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, QWEST SPECIFICALLY DISCLAIMS ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, AS TO ANY SERVICE PROVIDED HEREUNDER. QWEST SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR TITLE OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS.

15. Relationship. Except to the limited extent expressly provided in this Agreement, neither Party has the authority to bind the other by contract or otherwise or make any representations or guarantees on behalf of the other or otherwise act on the other's behalf, and the relationship arising from this Agreement does not constitute an agency, joint venture, partnership, employee relationship, or franchise.

16. Assignment.

16.1 CLEC may not assign this Agreement or any rights or obligations hereunder without the prior written consent of Qwest, which consent will not be unreasonably withheld. Notwithstanding the foregoing and subject to the prior credit review, submission of appropriate legal documentation (including, but not limited, to any appropriate Secretary of State or other filings or documents specified by Qwest and approval by Qwest of CLEC's proposed assignee, CLEC may assign this Agreement without prior written consent of Qwest to any Affiliate, successor through merger or acquirer of substantially all of its assets; and Qwest may assign this Agreement without prior written consent to any Affiliate, successor through merger, or acquirer of substantially all of its business assets; provided that, in all cases the assignee of CLEC or Qwest, as applicable, acknowledge in writing its assumption of the obligations of the assignor hereunder. Any attempted assignment in violation hereof is of no force or effect and is void. Without limiting the generality of the foregoing, this Agreement will be binding the Parties' respective successors and assigns.

16.2 In the event that Qwest transfers to any unaffiliated party exchanges including End User Customers that CLEC serves in whole or in part through Services provided by Qwest under this Agreement, Qwest will ensure that the transferee serve as a successor to and fully perform all of Qwest's responsibilities and obligations under this Agreement for a period of ninety (90) Days from the effective date of such transfer or until such later time as the FCC may direct pursuant to the FCC's then applicable statutory authority to impose such responsibilities either as a condition of the transfer or under such other state statutory authority as may give it such power. In the event of such a proposed transfer, Qwest will use best efforts to facilitate discussions between CLEC and the transferee with respect to transferee's assumption of Qwest's obligations after the above-stated transition period pursuant to the terms of this Agreement.

17. Reporting Requirements. If reporting obligations or requirements are imposed upon either Party by any third party or regulatory agency in connection with either this Agreement or the Services, including use of the Services by CLEC or its End Users, the other Party agrees to assist that Party in complying with such obligations and requirements, as reasonably required by that Party.

18. Survival. The expiration or termination of this Agreement does not relieve either Party of those obligations that by their nature are intended to survive.

19. Confidentiality/ Nondisclosure.

19.1 Neither Party will, without the prior written consent of the other Party issue any public announcement regarding, or make any other disclosure of the terms of, this Agreement, or disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Agreement) the Confidential Information of the other Party. Consent may only be given on behalf of a Party by its Legal Department. However, a Party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Agreement, provided that the disclosing Party gives the non-disclosing Party reasonable prior written notice. Notwithstanding the foregoing, if reporting or filing obligations or requirements are imposed upon Qwest by any third party or regulatory agency in connection with this Agreement, CLEC agrees to assist Qwest in complying with such obligations and requirements, as reasonably required by Qwest and to hold Qwest harmless for any failure by CLEC in this regard. Qwest's compliance with any regulatory filing obligation will not constitute a violation of this section.

19.2 All Confidential Information will remain the property of the disclosing Party. A Party who receives Confidential Information via an oral communication may request Confidential Information that the material is Confidential Information. A Party who delivers Confidential Information via an oral communication may request written confirmation that the Party receiving the information understands that the material is Confidential Information. Each Party has the right to correct an inadvertent failure to identify information as Confidential Information by giving written notification within thirty (30) Days after the information is disclosed. The receiving Party will from that time forward, treat such information as Confidential Information.

19.3 Upon request by the disclosing Party, the receiving Party will return all tangible copies of Confidential Information, whether written, graphic or otherwise, except that the receiving Party may retain one copy for archival purposes.

19.4 Each Party will keep all of the other Party's Confidential Information confidential and will disclose it on a need to know basis only. Each Party will use the other Party's Confidential Information only in connection with this Agreement and in accordance with Applicable Law. Neither Party will use the other Party's Confidential Information for any other purpose except upon such terms and conditions as may be agreed upon between the Parties in writing. If either Party loses, or makes an unauthorized disclosure of, the other Party's Confidential Information, it will notify such other Party immediately and use reasonable efforts to retrieve the information.

19.5 Effective Date of this Section. Notwithstanding any other provision of this Agreement, the Confidential Information provisions of this Agreement apply to all information furnished by either Party to the other in furtherance of the purpose of this Agreement, even if furnished before the Effective Date.

19.6 Each Party agrees that the disclosing Party could be irreparably injured by a breach of the confidentiality obligations of this

Agreement by the receiving Party or its representatives and that the disclosing Party is entitled to seek equitable relief, including injunctive relief and specific performance in the event of any breach of the confidentiality provisions of this Agreement. Such remedies are not the exclusive remedies for a breach of the confidentiality provisions of this Agreement, but are in addition to all other remedies available at law or in equity.

19.7 Nothing herein should be construed as limiting either Party's rights with respect to its own Confidential Information or its obligations with respect to the other Party's Confidential Information under Section 22.2 of the Act.

20. **Waiver:** Except as otherwise provided herein, neither Party's failure to enforce any right or remedy available to it under this Agreement will be construed as a waiver of such right or a waiver of any other provision hereunder.

21. **Regulatory Approval.** Each Party reserves its rights with respect to whether this Agreement is subject to Sections 251 and 252 of the Act. In the event the FCC, a state commission or any other governmental authority or agency rejects or modifies any material provision in this Agreement, either Party may immediately upon written notice to the other Party terminate this Agreement. If a Party is required by a lawful, binding order to file this Agreement or a provision thereof with the FCC or state regulatory authorities for approval or regulatory review, the filing Party shall provide written notice to the other Party of the existence of such lawful, binding order so that the other Party may seek an injunction or other relief from such order. In addition, the filing Party agrees to reasonably cooperate to amend and make modifications to the Agreement to allow the filing of the Agreement or the specific part of the Agreement affected by the order to the extent reasonably necessary.

22. **Notices:** Any notices required by or concerning this Agreement will be in writing and will be sufficiently given if delivered personally, delivered by prepaid overnight express service, sent by facsimile with electronic confirmation, or sent by certified mail, return receipt requested, or by email where specified in this Agreement to Qwest and CLEC at the addresses shown on the cover sheet of this Agreement.

23. **Force Majeure.** Neither Party shall be liable for any delay or failure in performance of any part of this Agreement from any cause beyond its control and without its fault or negligence including, without limitation, acts of nature, acts of civil or military authority, government regulations, embargoes, epidemics, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, work stoppages, power blackouts, volcanic action, other major environmental disturbances, or unusually severe weather conditions (collectively, a Force Majeure Event). Inability to secure products or services of other Persons or transportation facilities or acts or omissions of transportation carriers shall be considered Force Majeure Events to the extent any delay or failure in performance caused by these circumstances is beyond the Party's control and without that Party's fault or negligence. The Party affected by a Force Majeure Event shall give prompt notice to the other Party, shall be excused from performance of its obligations hereunder on a day to day basis to the extent those obligations are prevented by the Force Majeure Event, and shall use reasonable efforts to remove or mitigate the Force Majeure Event. In the event of a labor dispute or strike the Parties agree to provide Service to each other at a level equivalent to the level they provide themselves.

24. **Governing Law.** New York state law, without regard to choice-of-law principles, governs all matters arising out of, or relating to, this Agreement.

July 22, 2008\kdf\First Communications fka New Access\Qwest QLSP™ N5A-(45-8-08)
(CO=CDS-080314-0001); (IA=CDS-080314-0002); (MN=CDS-080314-0003); (MT=CDS-080314-0004);
(NE=CDS-080314-0005); (ND=CDS-080314-0006); (OR=CDS-080314-0007); (WA=CDS-080314-0008)

25. Dispute Resolution.

25.1 The Parties will attempt in good faith to resolve through negotiation any dispute, claim or controversy arising out of, or relating to, this Agreement. Either Party may give written notice to the other Party of any dispute not resolved in the normal course of business. Each Party will within seven (7) Days after delivery of the written notice of dispute, designate a vice-president level employee or a representative with authority to make commitments to review, meet, and negotiate in good faith, to resolve the dispute. The Parties intend that these negotiations be conducted by non-lawyer, business representatives, and the locations, formal frequency, duration, and conclusions of these discussions will be at the discretion of the representatives. By mutual agreement, the representatives may use other procedures to assist in these negotiations. The discussions and correspondence among the representatives for the purposes of these negotiations will be treated as Confidential Information developed for purposes of settlement, and will be exempt from discovery and production, and are not admissible in any subsequent proceedings without the concurrence of both Parties.

25.2 If the designated representatives have not reached a resolution of the dispute within fifteen (15) Days after the written notice (or such longer period as agreed to in writing by the Parties), then either Party may commence a civil action. Any action will be brought in the United States District Court for the District of Colorado if it has subject matter jurisdiction over the action, and shall otherwise be brought in the Denver District Court for the State of Colorado. The Parties agree that such courts have personal jurisdiction over them.

25.3 **Waiver of Jury Trial and Class Action.** Each Party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a trial by jury and any right to pursue any claim or action arising out of or relating to this Agreement on a class or consolidated basis or in a representative capacity.

25.4 No cause of action regardless of the form of action, arising out of, or relating to this Agreement, may be brought by either Party more than two (2) years after the cause of action arises.

26. **Headings.** The headings used in this Agreement are for convenience only and do not in any way limit or otherwise affect the meaning of any terms of this Agreement.

27. **Authorization.** Each Party represents and warrants that:

- A. the full legal name of the legal entity intended to provide and receive the benefits and Services under this Agreement is accurately set forth herein;
- B. the person signing this Agreement has been duly authorized to execute this Agreement on that Party's behalf;
- C. the execution hereof is not in conflict with law, the terms of any charter, bylaw, articles of association, or any agreement to which such Party is bound or affected; and
- D. each Party may act in reliance upon any instruction, instrument, or signature reasonably believed by it to be authorized and genuine.

28. **Third Party Beneficiaries.** The terms, representations, warranties and agreements of the Parties set forth in this Agreement are not intended for, nor will they be for the benefit of or enforceable by, any third party (including, without limitation, Customer's Affiliates and End Users).

29. **Insurance.** Each Party shall at all times during the term of this Agreement, at its own cost and expense, carry and maintain the insurance coverage listed below with insurers having a "Best's" rating of B+XIII with respect to liability arising from its operations for which that Party has assumed legal responsibility in this Agreement. If a Party or its parent company has assets equal to or exceeding \$10,000,000,000, that Party may utilize an Affiliate captive insurance company in lieu of a "Best's" rated insurer. To the extent that the parent company of a Party is relied upon to meet the \$10,000,000,000 asset threshold, such parent shall be responsible for the insurance obligations contained in this Section, to the extent its affiliated Party fails to meet such obligations.

29.1 **Workers' Compensation** with statutory limits as required in the state of operation and **Employers' Liability** insurance with limits of not less than \$100,000 each accident.

29.2 **Commercial General Liability** insurance covering claims for bodily injury, death, personal injury or property damage, including coverage for independent contractor's protection (required if any work will be subcontracted), products and/or completed operations and contractual liability with respect to the liability assumed by each Party hereunder. The limits of insurance shall not be less than \$1,000,000 each occurrence and \$2,000,000 general aggregate limit.

29.3 ***All Risk*** Property coverage on a full replacement cost basis insuring all of such Party's personal property situated on or within the Premises.

29.4 Each Party may be asked by the other to provide certificate(s) of insurance evidencing coverage, and thereafter shall provide such certificate(s) upon request. Such certificates shall:

A. name the other Party as an additional insured under commercial general liability coverage;

B. provide thirty (30) Days prior written notice of cancellation of, material change or exclusions in the policy(s) to which certificate(s) relate;

C. indicate that coverage is primary and not excess of, or contributory with, any other valid and collectible insurance purchased by such Party; and

D. acknowledge severability of interest/cross liability coverage.

30. **Communications Assistance Law Enforcement Act of 1994.** Each Party represents and warrants that any equipment, facilities or Services provided to the other Party under this Agreement comply with the CALEA. Each Party will indemnify and hold the other Party harmless from any and all penalties imposed upon the other Party for such noncompliance and will at the non-compliant Party's sole cost and expense, modify or replace any equipment, facilities or Services provided to the other Party under this Agreement to ensure that such equipment, facilities and Services fully comply with CALEA.

31. **Entire Agreement.** This Agreement (including all Attachments, Rate Sheets, and other documents referred to herein) constitutes the full and entire understanding and agreement between the Parties with regard to the subjects of this Agreement and supersedes any prior understandings, agreements, or representations by or between the Parties, written or oral, including but not limited to, any term sheet or memorandum of understanding entered into by the Parties, to the extent they relate in any way to the subjects of this Agreement. Notwithstanding the foregoing, certain elements used in combination with the Service provided under this Agreement are provided by Qwest to CLEC under the terms and conditions of its

interconnection agreement ("ICA"), and nothing contained herein is intended by the Parties to amend, alter, or otherwise modify those terms and conditions.

32. Proof of Authorization.

32.1 Each Party shall be responsible for obtaining and maintaining Proof of Authorization (POA), as required by applicable federal and state law, as amended from time to time.

32.2 Each Party will make POAs available to the other Party upon request. In the event of an allegation of an unauthorized change or unauthorized service in accordance with all Applicable Laws and rules, the Party charged with the alleged infraction shall be responsible for resolving such claim, and it shall indemnify and hold harmless the other Party for any losses, damages, penalties, or other claims in connection with the alleged unauthorized change or service.

33. General Terms.

33.1 Qwest will provide general repair and maintenance services on its facilities, including those facilities supporting Services purchased by CLEC under this Agreement, at a level that is consistent with other comparable services provided by Qwest.

33.2 In order to maintain and modernize the network property, Qwest may make necessary modifications and changes to its network on an as needed basis. Such changes may result in minor charges to transmission parameters. Network maintenance and modernization activities will result in transmission parameters that are within transmission limits of the Service ordered by CLEC. Qwest will provide advance notice of changes that affect network interoperability pursuant to applicable FCC rules.

33.3 Network Security.

A. Protection of Service and Property. Each Party will exercise the same degree of care to prevent harm or damage to the other Party and any third parties, its employees, agents or End User Customers, or their property as it employs to protect its own personnel, End User Customers and property, etc., but in no case less than a commercially reasonable degree of care.

B. Each Party is responsible to provide security and privacy of communications. This entails protecting the confidential nature of Telecommunications transmissions between End User Customers during technician work operations and at all times. Specifically, no employee, agent or representative shall monitor any circuits except as required to repair or provide Service of any End User Customer at any time. Nor shall an employee, agent or representative disclose the nature of overheard conversations, or who participated in such communications or even that such communication has taken place. Violation of such security may entail state and federal criminal penalties, as well as civil penalties. CLEC is responsible for covering its employees on such security requirements and penalties.

C. The Parties' networks are part of the national security network, and as such, are protected by federal law. Deliberate sabotage or disablement of any portion of the underlying equipment used to provide the network is a violation of federal statutes with severe penalties, especially in times of national emergency or state of war. The Parties are responsible for covering their employees on such security requirements and penalties.

D. Qwest shall not be liable for any losses, damages or other claims, including, but not limited to, uncollectible or unbillable revenues, resulting from accidental, erroneous, malicious, fraudulent or otherwise unauthorized use of Services or facilities ("Unauthorized Use"), whether or not such Unauthorized Use could have been reasonably prevented by Qwest, except to the extent Qwest has been notified in advance by CLEC of the existence of such Unauthorized Use, and fails to take commercially reasonable steps to assist in stopping or preventing such activity.

33.4. Construction. Qwest will provide necessary construction only to the extent required by Applicable Law.

33.5. Individual Case Basis Requests. CLEC may request additional Services not specified in this Agreement and Qwest will consider such requests on an Individual Case Basis ("ICB").

33.6. Responsibility For Environmental Contamination.

A. Neither Party shall be liable to the other for any costs whatsoever resulting from the presence or release of any Environmental Hazard that either Party did not introduce to the affected work location. Both Parties shall defend and hold harmless the other, its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from:

1. any Environmental Hazard that the Indemnifying Party, its contractors or agents introduce to the work locations, or
2. the presence or release of any Environmental Hazard for which the Indemnifying Party is responsible under Applicable Law.

B. In the event any suspect materials within Qwest-owned, operated or leased facilities are identified to CLEC by Qwest to be asbestos containing, CLEC will ensure that to the extent any activities which it undertakes in the facility disturb such suspect materials, such CLEC activities will be in accordance with applicable local, state and federal environmental and health and safety statutes and regulations. Except for abatement activities undertaken by CLEC or equipment placement activities that result in the generation of asbestos-containing material, CLEC does not have any responsibility for managing, nor is it the owner of, nor does it have any liability for, or in connection with, any asbestos-containing material. Qwest agrees to immediately notify CLEC if Qwest undertakes any asbestos control or asbestos abatement activities that potentially could affect CLEC personnel, equipment or operations, including, but not limited to, contamination of equipment.

QWEST LOCAL SERVICES PLATFORM™ AGREEMENT ATTACHMENT 1- DEFINITIONS

Act means the Communications Act of 1934 (47 U.S.C. 151 et seq.) as amended.

Advanced Intelligent Network or "AIN" is a Telecommunications network architecture in which call processing, call routing and network management are provided by means of centralized databases.

Affiliate means a Person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person. For purposes of this paragraph, the term "own" means to own an equity interest (or the equivalent thereof) of more than 10 percent.

Automatic Location Identification or "ALI" is the automatic display at the Public Safety Answering Point of the caller's telephone number, the address/location of the telephone and supplementary emergency services information for Enhanced 911 (E911).

Applicable Law means all laws, statutes, common law including, but not limited to, the Act, the regulations, rules, and final orders of the FCC, a state regulatory authority, and any final orders and decisions of a court of competent jurisdiction reviewing the regulations, rules, or orders of the FCC or a state regulatory authority.

Bill Date means the date on which a Billing period ends, as identified on the bill.

Billing involves the provision of appropriate usage data by one Telecommunications Carrier to another to facilitate Customer Billing with attendant acknowledgments and status reports. It also involves the exchange of information between Telecommunications Carriers to process claims and adjustments.

Carrier or "Common Carrier" See Telecommunications Carrier.

Central Office means a building or a space within a building where transmission facilities or circuits are connected or switched.

Commercial Mobile Radio Service or "CMRS" is defined in 47 U.S.C. Section 332 and FCC rules and orders interpreting that statute.

Communications Assistance for Law Enforcement Act or "CALEA" refers to the duties and obligations of Carriers under Section 229 of the Act.

Confidential Information means any information that is not generally available to the public, whether of a technical, business, or other nature and that: (a) the receiving Party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing Party; and/or (b) is of such a nature that the receiving Party should reasonably understand that the disclosing Party desires to protect such information against unrestricted disclosure. Confidential Information will not include information that is in the public domain through no breach of this Agreement by the receiving Party or is already known or is independently developed by the receiving Party.

Customer means the Person purchasing a Telecommunications Service or an information service or both from a Carrier.

Day means calendar days unless otherwise specified.

Demarcation Point is defined as the point at which the LEC ceases to own or control Customer Premises wiring including without limitation inside wiring.

Directory Assistance Database contains only those published and non-listed telephone number listings obtained by Qwest from its own End User Customers and other Telecommunications Carriers.

Directory Assistance Service includes, but is not limited to, making available to callers, upon request, information contained in the Directory Assistance Database. Directory Assistance Service includes, where available, the option to complete the call at the caller's direction.

Due Date means the specific date on which the requested Service is to be available to the CLEC or to CLECs End User Customer, as applicable.

End User Customer means a third party retail Customer that subscribes to a Telecommunications Service provided by either of the Parties or by another Carrier or by two (2) or more Carriers.

Environmental Hazard means any substance the presence, use, transport, abandonment or disposal of which (i) requires investigation, remediation, compensation, fine or penalty under any Applicable Law (including, without limitation, the Comprehensive Environmental Response Compensation and Liability Act, Superfund Amendment and Reauthorization Act, Resource Conservation Recovery Act, the Occupational Safety and Health Act and provisions with similar purposes in applicable foreign, state and local jurisdictions) or (ii) poses risks to human health, safety or the environment (including, without limitation, indoor, outdoor or orbital space environments) and is regulated under any Applicable Law.

FCC means the Federal Communications Commission.

Interexchange Carrier or "IXC" means a Carrier that provides InterLATA or IntraLATA Toll services.

Line Information Database or "LIDB" stores various telephone line numbers and Special Billing Number (SBN) data used by operator services systems to process and bill Alternately Billed Services (ABS) calls. The operator services system accesses LIDB data to provide originating line (calling number), Billing number and terminating line (called number) information. LIDB is used for calling card validation, fraud prevention, Billing or service restrictions and the sub-account information to be included on the call's Billing record. Telcordia's GR-446-CORE defines the interface between the administration system and LIDB including specific message formats (Telcordia's TR-NWP-000029, Section 10).

Line Side refers to End Office Switch connections that have been programmed to treat the circuit as a local line connected to a terminating station (e.g., an End User Customer's telephone station set, a PBX, answering machine, facsimile machine, computer, or similar customer device).

Local Exchange Carrier or "LEC" means any Carrier that is engaged in the provision of Telephone Exchange Service or Exchange Access. Such term does not include a Carrier insofar as such Carrier is engaged in the provision of Commercial Mobile Radio Service under Section 332(c) of the Act, except to the extent that the FCC finds that such service should be included in the definition of such term.

Loop or "Unbundled Loop" is defined as a transmission facility between a distribution frame (or its equivalent) in a Qwest Central Office and the Loop Demarcation Point at an End User Customer's Premises

Local Service Request or "LSR" means the industry standard forms and supporting documentation used for ordering local services.

QWEST LOCAL SERVICES PLATFORM™ AGREEMENT ATTACHMENT 1- DEFINITIONS

"Miscellaneous Charges" mean charges that Qwest may assess in addition to recurring and nonrecurring rates set forth in the Rate Sheet, for activities CLEC requests Qwest to perform, activities CLEC authorizes, or charges that are a result of CLEC's actions, such as cancellation charges, additional labor and maintenance. Miscellaneous Charges are not already included in Qwest's recurring or nonrecurring rates. Miscellaneous Charges shall be contained in or referenced in the Rate Sheet.

"Network Element" is a facility or equipment used in the provision of Telecommunications Service or an information service or both. It also includes features, functions, and capabilities that are provided by means of such facility or equipment, including subscriber numbers, databases, signaling systems, and information sufficient for Billing and collection or used in the transmission, routing, or other provision of a Telecommunications Service or an information service or both, as its more fully described in the Agreement.

"Operational Support Systems" or "OSS" mean pre-ordering, Provisioning, maintenance, repair and billing systems.

"Order Form" means service order request forms issued by Qwest, as amended from time to time.

"Person" is a general term meaning an individual or association, corporation, firm, joint-stock company, organization, partnership, trust or any other form or kind of entity.

"Port" means a line or trunk connection point, including a line card and associated peripheral equipment, on a Central Office Switch but does not include Switch features. The Port serves as the hardware termination for line or Trunk Side facilities connected to the Central Office Switch. Each Line Side Port is typically associated with one or more telephone numbers that serve as the Customer's network address.

"Premises" refers to Qwest's Central Offices and Serving Wire Centers; all buildings or similar structures owned, leased, or otherwise controlled by Qwest that house its network facilities; all structures that house Qwest facilities on public rights-of-way, including but not limited to vaults containing Loop concentrators or similar structures; and all land owned, leased, or otherwise controlled by Qwest that is adjacent to these Central Offices, Wire Centers, buildings and structures.

"Proof of Authorization" or "POA" shall consist of verification of the End User Customer's selection and authorization adequate to document the End User Customer's selection of its local service provider and may take the form of a third party verification format.

"Provisioning" involves the exchange of information between Telecommunications Carriers where one executes a request for a set of products and services from the other with attendant acknowledgments and status reports.

"Public Switched Network" includes all Switches and transmission facilities, whether by wire or radio, provided by any Common Carrier including LECs, IXCs and CMRS providers that use the North American Numbering Plan in connection with the provision of switched services.

"Serving Wire Center" denotes the Wire Center from which dial tone for local exchange service would normally be provided to a particular Customer Premises.

"Shared Transport" is defined as local interoffice transmission facilities shared by more than one Carrier, including Qwest, between End Office Switches, between End Office Switches and Tandem Switches (local and

Access Tandem Switches), and between Tandem Switches within the Local Calling Area, as described more fully in the Agreement.

"Switch" means a switching device employed by a Carrier within the Public Switched Network. Switch includes but is not limited to End Office Switches, Tandem Switches, Access Tandem Switches, Remote Switching Modules, and Packet Switches. Switches may be employed as a combination of End Office/Tandem Switches.

"Switched Access Traffic," as specifically defined in Qwest's interstate Switched Access Tariffs, is traffic that originates at one of the Party's End User Customers and terminates at an IXC Point of Presence, or originates at an IXC Point of Presence and terminates at one of the Party's End User Customers, whether or not the traffic transits the other Party's network.

"Tariff" as used throughout this Agreement refers to Qwest interstate Tariffs and state Tariffs, price lists, and price schedules.

"Telecommunications Carrier" means any provider of Telecommunications Services, except that such term does not include aggregators of Telecommunications Services (as defined in Section 226 of the Act). A Telecommunications Carrier shall be treated as a Common Carrier under the Act only to the extent that it is engaged in providing Telecommunications Services, except that the FCC shall determine whether the provision of fixed and mobile satellite service shall be treated as common carriage.

"Telecommunications Services" means the offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used.

"Telephone Exchange Service" means a Service within a telephone exchange, or within a connected system of telephone exchanges within the same exchange area operated to furnish to End User Customers intercommunicating Service of the character ordinarily furnished by a single exchange, and which is covered by the exchange Service charge, or comparable Service provided through a system of Switches, transmission equipment or other facilities (or combinations thereof) by which a subscriber can originate and terminate a Telecommunications Service.

"Trunk Side" refers to Switch connections that have been programmed to treat the circuit as connected to another switching entity.

"Wire Center" denotes a building or space within a building that serves as an aggregation point on a given Carrier's network, where transmission facilities are connected or switched. Wire Center can also denote a building where one or more Central Offices, used for the provision of basic exchange Telecommunications Services and access Services, are located.

Terms not otherwise defined here but defined in the Act and the orders and the rules implementing the Act or elsewhere in the Agreement, shall have the meaning defined there. The definition of terms that are included here and are also defined in the Act, or its implementing orders or rules, are intended to include the definition as set forth in the Act and the rules implementing the Act.

July 22, 2008&cd\First Communications Rfa New Access\Qwest QLSIP™ MSA-(v5-8-08)
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Qwest Local Services Platform™ (QLSP™) Rate Page - Colorado
January 1, 2007 through Term*

		USOC	Revenue	Non-Revenue	Notes
109.8	Shared Trunkport Purchased As Part of QLSP™				
109.8.1	QLSP™ Residential Business, and PAL (Per MDU)	UGUST	\$10,001,100		
109.8.2	QLSP™ Centrex, ISDN BRI, and PBX Analog Trunks (Per Line/Trunk)		\$0.35		
109.11	Local Switching Purchased As Part of QLSP™				
109.11.1	Ports, Basic Plan				
109.11.1.1	Analog Port	LAWUR	\$8.11		
109.11.1.2	Residential and user credit		(\$3,385)		
109.11.1.3	Effective QLSP™ Residential Analog Port		\$4.75		1
109.11.1.4	Digital Port (Supporting BRI/ISDN)		\$16.88		
109.11.1.5	PBX DID Port		\$9.75		
109.11.2	Ports, JL80% YOY Volume Retention Plan Requirements Are Met				
109.11.2.1	Analog Port	LAWUR	\$7.70		
109.11.2.2	Analog Port Residential and user credit		(\$3,001)		1
109.11.2.3	Effective QLSP™ Residential Analog Port		\$4.70		1
109.11.2.4	Digital Port (Supporting BRI/ISDN)		\$16.88		
109.11.2.5	PBX DID Port		\$9.75		
109.11.3	Ports, JL90% YOY Volume Retention Plan Requirements Are Met				
109.11.3.1	Analog Port	LAWUR	\$7.30		
109.11.3.2	Analog Port Residential and user credit		(\$2,841)		1
109.11.3.3	Effective QLSP™ Residential Analog Port		\$4.66		1
109.11.3.4	Digital Port (Supporting BRI/ISDN)		\$16.88		
109.11.3.5	PBX DID Port		\$9.75		
109.11.4	Ports, JL100% YOY Volume Growth Plan Requirements Are Met				
109.11.4.1	Analog Port	LAWUR	\$6.49		
109.11.4.2	Analog Port Residential and user credit		(\$1,531)		1
109.11.4.3	Effective QLSP™ Residential Analog Port		\$4.58		1
109.11.4.4	Digital Port (Supporting BRI/ISDN)		\$16.88		
109.11.4.5	PBX DID Port		\$9.75		
109.11.5	Ports, JL200% YOY Volume Growth Plan Requirements Are Met				
109.11.5.1	Analog Port	LAWUR	\$5.66		
109.11.5.2	Analog Port Residential and user credit		(\$1,213)		1
109.11.5.3	Effective QLSP™ Residential Analog Port		\$4.47		1
109.11.5.4	Digital Port (Supporting BRI/ISDN)		\$16.88		
109.11.5.5	PBX DID Port		\$9.75		
109.11.6	Ports, JL350% YOY Volume Growth Plan Requirements Are Met				
109.11.6.1	Analog Port	LAWUR	\$5.27		
109.11.6.2	Analog Port Residential and user credit		(\$D,901)		1
109.11.6.3	Effective QLSP™ Residential Analog Port		\$4.37		1
109.11.6.4	Digital Port (Supporting BRI/ISDN)		\$16.88		
109.11.6.5	PBX DID Port		\$9.75		
109.11.7	Local Switch Usage				
109.11.7.1	QLSP™ Residential Business, and PAL (Per MDU)	UGURM	\$6,00161		
109.11.7.2	QLSP™ Centrex, ISDN BRI, and PBX Analog Trunks (Per Line/Trunk)		\$13,50003		
109.11.8	Switch Features				2
109.11.8.1	6-Way Calling For Non-Centura Line Ports	GVY	\$42.18		
109.11.8.2	Account Codes, Per System	AZBPS	\$60.70		
109.11.8.3	ARS, Common Equipment, Per Group	FSGPG	\$2,066.23		
109.11.8.4	ARS, Extensive Route Wairing Type, Per System	KONWS	\$71.61		
109.11.8.5	ARS, Facility Restriction Level, Per System	FRPYS	\$56.61		
109.11.8.6	Abundant Access Line, Per Station	DZR	\$1.15		
109.11.8.7	Audible Message Waiting	MGMV	\$1.00		
109.11.8.8	Authorization Codes, Per System	ATYPS	\$236.65		
109.11.8.9	Centex Common Equipment	RYE, HTS	\$1,210.64		
109.11.8.10	CLASS - Cal Trade, Per Occurrence	NO USOC	\$2.00		
109.11.8.11	CMS - Packet Control Capability, Per System	PTGFS	\$442.77		
109.11.8.12	CMS - System Establishment, Initial Installation	MB5XX	\$985.53		
109.11.8.13	CMS - System Establishment, Subsequent Installation	CPWMD	\$442.77		
109.11.8.14	Conference Calling - Meet Me, Per System	MUJPK	\$42.16		
109.11.8.15	Conference Calling - Preset - Per System	MDGPK	\$42.16		
109.11.8.16	EBS, Automatic Line, Per Station Line	ETVPR	\$1.00		
109.11.8.17	EBS, Dir Sta Subscriber Line, Per Arrangement	BLD	\$1.00		
109.11.8.18	EBS, Message Waiting Visual, Per Station Line	MFR	\$1.00		
109.11.8.19	EBS, Message Waiting Visual, Per Station Line	MUN	\$1.00		
109.11.8.20	EBS, Privacy Release, Per Station Line	KTYPK	\$1.38		
109.11.8.21	EBS, Query Tone, Per Station Line	OT1PK	\$1.00		
109.11.8.22	EBS, Station Camp, On, Per Main Line, Per Line	GPK	\$1.00		
109.11.8.23	Hot Line, Per Line Equipped, Per Line	PLN, HLA	\$1.00		
109.11.8.24	Loudspeaker Paging, Per Line	PTCPG	\$178.38		
109.11.8.25	Message Waiting Visual, Per Line	AVS	\$1.00		
109.11.8.26	Multiple Position Hunt Announcement, Per Group	MHS	\$72.37		
109.11.8.27	Multiple Position Hunt, Per Line	SHMK	\$37.77		
109.11.8.28	Multiple Position Hunt, Per Line	MOHRS	\$9.46		
109.11.8.29	MUSIC On Hold, Per System (OMS Only)	MHPHS	\$81.62		
109.11.8.30	SMDR-P, Archived Data	SRTX8	\$176.49		
109.11.8.31	SMDR-P, Service Establishment Change, Initial Installation	SEPPR	\$397.17		
109.11.8.32	Time of Day Control for ARS, Per System	SEPSR	\$124.66		
109.11.8.33	Time of Day NCO5 Unabled, Per Main Station	ATBPS	\$124.66		
109.11.8.34	Time of Day Routing, Per Line	4AT	\$0.95		
109.11.8.35	Trunk Verification from Designated Station, Per Line Equipped	BVS	\$1.15		
109.11.8.36	VCD - Call Waiting Indication, Per Line Equipped	WQJ	\$1.00		
109.11.8.37	VCD - In Hunt Group, Per Line	MHMA	\$1.00		
		HBU, NZT	\$0.66		

Qwest Local Services Platform™ (QLSP™) Rate Page - Colorado
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Code	Description	Unit	Rate	Notes
109.11.8.38	UCD- Make Busy Arrangements, Per Group	APAEX	\$1.00	
109.11.8.38	UCD- Make Busy Arrangements, Per Line	PER	\$1.00	
109.11.8.40	UCD- With Music after Delay	MS1	\$1.00	
109.11.8.40	UCD- With Music after Delay	ASL	\$0.50	
109.11.9	Other			See Applicable Qwest Retail Tariff, Catalog or Price List less Discount (which will be provided pursuant to terms and conditions in CLEC's COA)
109.11.9.1	Custom Number			
109.11.9.2	PBX DID Complex Translations Digital Compulsed Charge Separation		\$10.96	
109.11.9.3	PBX DID Complex Translations Signaling Charge		\$24.96	
109.11.9.4	PBX DID Back Compromise		\$18.83	
109.11.9.5	PBX DID Group of 20 Numbers		\$25.05	
109.11.9.6	PBX DID Reserve Sequential # Block		\$18.73	
109.11.9.7	PBX DID Reserve Non Sequential TN		\$17.49	
109.11.9.8	PBX DID Nonsequential TN		\$25.30	
109.11.10	Subsequent Order Charge	NHCUU	\$13.49	
109.11.11	Qwest Corporation (QC) IntraLATA Toll, LPMC \$123			See Applicable Qwest Retail Tariff, Catalog or Price List less Discount (which will be provided pursuant to terms and conditions in CLEC's COA)
109.20	Miscellaneous Charges			
109.20.1	Non-Design			
109.20.1.1	Trouble Isolation Charge (TIC)	LTESX	**	
109.20.2	Design			
109.20.2.1	Maintenance of Service			
109.20.2.1.1	Basic	MWVXX	**	
109.20.2.1.1	First Increment	MWVXX	**	
109.20.2.1.1.2	Each Additional Increment	MWVXX	**	
109.20.2.1.2	Overtime	MWVXX	**	
109.20.2.1.2.1	First Increment	MWVXX	**	
109.20.2.1.2.2	Each Additional Increment	MWVXX	**	
109.20.2.1.3	Premium	MWVXX	**	
109.20.2.1.3.1	First Increment	MWVXX	**	
109.20.2.1.3.2	Each Additional Increment	MWVXX	**	
109.20.2.2	Optional Training (Additional Labor)			
109.20.2.2.1	Basic, First and Each Additional Increment	OTNBX	**	
109.20.2.2.2	Overtime, First and Each Additional Increment	OTNBX	**	
109.20.2.2.3	Premium, First and Each Additional Increment	OTNFX	**	
109.20.2.3	Dispatch (Additional Dispatch - No trouble found)	VTBDC	**	
109.20.2.4	Dispatch for Maintenance of Service - No trouble found	VTBDM	**	
109.20.3	Design and Non-Design			
109.20.3.1	Trp.Charge - Premises Visit Charge	NRTCY	**	
109.20.3.2	Premises Work Charge			
109.20.3.2.1	Basic	HRD11	**	
109.20.3.2.1.1	First Increment	HRD11	**	
109.20.3.2.1.2	Each Additional Increment	HRD11	**	
109.20.3.2.2	Overtime	HRD12	**	
109.20.3.2.2.1	First Increment	HRD12	**	
109.20.3.2.2.2	Each Additional Increment	HRD12	**	
109.20.3.2.3	Premium	HRD13	**	
109.20.3.2.3.1	First Increment	HRD13	**	
109.20.3.2.3.2	Each Additional Increment	HRD13	**	
109.20.3.3	Network Penetration Work Charge			
109.20.3.3.1	Basic	HR411	**	
109.20.3.3.1.1	First Increment	HR411	**	
109.20.3.3.1.2	Each Additional Increment	HR411	**	
109.20.3.3.2	Overtime	HRH12	**	
109.20.3.3.2.1	First Increment	HRH12	**	
109.20.3.3.2.2	Each Additional Increment	HRH12	**	
109.20.3.3.3	Premium	HRH13	**	
109.20.3.3.3.1	First Increment	HRH13	**	
109.20.3.3.3.2	Each Additional Increment	HRH13	**	
109.20.3.4	Date Change	VTBDC	**	
109.20.3.5	Design Change	H28	**	
109.20.3.6	Executive Charge, Per Day requested	EODDB	**	
109.20.3.7	Cancellation Charge	NOUSOC	ICB	
109.23	QLSP™ Installation and Conversion Nonrecuring Charges (NRC3)			
109.23.1	Conversion Nonrecuring Charges			
109.23.1.1	QLSP™ Business, Centre, PAL and PBX Analog non-OLD Trunks, Residually	URFCU	\$1.50	
109.23.1.1	First Line (Meterized)	URFCV	\$0.50	
109.23.1.2	Each Additional Line (Meterized)			

Qwest Local Services Platform™ (QLSP™) Rate Page - Iowa
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		USOC	Recurring	Non-Recurring	Notes
109.8	Shared Transport Purchased As Part of QLSP™				
109.8.1	QLSP™ Residential, Business, and PAL (Per MOU)	UGUST	\$0.0011000		
109.8.2	QLSP™ Centrex, ISDN BRI, and PBX Analog Trunks (Per Network)		\$0.36		
109.11	Local Switching Purchased As Part of QLSP™				
109.11.1	Ports, Basic Plan		\$6.73		
109.11.1.1	Analog Port		(\$3.78)		
109.11.1.2	Residential end user credit	LAWUR	\$2.96		1
109.11.1.3	Effective QLSP™ Residential Analog Port		\$18.95		1
109.11.1.4	Digital Port (Supporting BRI (SDN))		\$8.34		
109.11.1.5	PBX DID Port				
109.11.2	Ports, #1 80% YOY Volume Retention Plan Requirements Are Met				
109.11.2.1	Analog Port		\$6.36		
109.11.2.2	Analog Port, Residential end user credit	LAWUR	(\$3.47)		1
109.11.2.3	Effective QLSP™ Residential Analog Port		\$2.82		1
109.11.2.4	Digital Port (Supporting BRI (SDN))		\$19.95		
109.11.2.5	PBX DID Port		\$9.34		
109.11.3	Ports, #1 60% YOY Volume Retention Plan Requirements Are Met				
109.11.3.1	Analog Port		\$6.06		
109.11.3.2	Analog Port, Residential end user credit	LAWUR	(\$3.17)		1
109.11.3.3	Effective QLSP™ Residential Analog Port		\$2.88		1
109.11.3.4	Digital Port (Supporting BRI (SDN))		\$19.95		
109.11.3.5	PBX DID Port		\$8.34		
109.11.4	Ports, #1 10% YOY Volume Growth Plan Requirements Are Met				
109.11.4.1	Analog Port		\$5.36		
109.11.4.2	Analog Port, Residential end user credit	LAWUR	(\$2.56)		1
109.11.4.3	Effective QLSP™ Residential Analog Port		\$2.83		1
109.11.4.4	Digital Port (Supporting BRI (SDN))		\$19.95		
109.11.4.5	PBX DID Port		\$9.34		
109.11.5	Ports, #1 20% YOY Volume Growth Plan Requirements Are Met				
109.11.5.1	Analog Port		\$4.71		
109.11.5.2	Analog Port, Residential end user credit	LAWUR	(\$1.86)		1
109.11.5.3	Effective QLSP™ Residential Analog Port		\$2.77		1
109.11.5.4	Digital Port (Supporting BRI (SDN))		\$19.66		
109.11.5.5	PBX DID Port		\$9.34		
109.11.6	Ports, #1 35% YOY Volume Growth Plan Requirements Are Met				
109.11.6.1	Analog Port		\$4.37		
109.11.6.2	Analog Port, Residential end user credit	LAWUR	(\$1.66)		1
109.11.6.3	Effective QLSP™ Residential Analog Port		\$2.71		1
109.11.6.4	Digital Port (Supporting BRI (SDN))		\$18.66		
109.11.6.5	PBX DID Port		\$9.34		
109.11.7	Local Switch Usage				
109.11.7.1	QLSP™ Residential, Business, and PAL (Per MOU)	UGURM	\$0.001568		
109.11.7.2	QLSP™ Centrex, ISDN BRI, and PBX Analog Trunks (Per Line/Trunk)		\$1.31		
109.11.8	Switch Features				2
109.11.8.1	Account Codes - Per System	AZGRS	\$91.96		
109.11.8.2	Attendant Access Line, per Station Line	DZR	\$1.16		
109.11.8.3	Audio Message Waiting	MACN			
		MAWV	\$1.04		
		ATVPS	\$246.09		
109.11.8.4	Authorization Codes, per System	RGE	\$4.52		
109.11.8.5	Auto Callback	ETVFB	\$0.35		
109.11.8.6	Automatic Line	F5GPG	\$2,150.42		
109.11.8.7	Automatic Route Selection - Common Equipment, per System	MA - FID			
109.11.8.8		ONLY	\$0.35		
	Call Drop	NXB			
109.11.8.9		(USDN)	\$1.04		
	Call Exclusion - Automatic	MA-FID			
109.11.8.10		(USDN)	\$0.66		
	Call Exclusion - Manual	69L			
109.11.8.11	Call Forwarding Busy Line	69LHG,	\$8.52		
		EVO,			
		EVOHG,			
		EVDHG			
109.11.8.12	Call Forwarding Busy Line - Incoming Only	F5W	\$38.64		
109.11.8.13	Call Forwarding-Dont Answer		\$4.52		
109.11.8.14	Call Forwarding Dont Answer / Call Forwarding Busy Customer Programmable, Per Line		\$1.04		
109.11.8.15	Call Forwarding Dont Answer Incoming Only	69A	\$38.64		
109.11.8.16	Call Forwarding Variable	ESM, CV6	\$8.52		
109.11.8.17	Call Forwarding Variable	FVJ	\$8.52		
	Call Forwarding Busy Line / Dont Answer (Expanded)	FVJHG	\$38.64		
109.11.8.18	Call Forwarding Busy Line / Dont Answer Programmable Service Establishment	SEPPA	\$18.04		
109.11.8.19	Call Hold	6APPK	\$8.52		
109.11.8.20	Call Park (Store & Retrieve)	64Z	\$8.52		
109.11.8.21	Call Pickup	63PPK,	\$8.52		
		NZHPN			
109.11.8.22	Call Waiting / Cancel Call Waiting	ESX	\$8.52		
109.11.8.23	Call Waiting Indication, per Trunking State	WLT	\$1.04		
109.11.8.24	CLASS - Anonymous Call Rejection	YAK	\$8.52		
109.11.8.25	CLASS - Call Trace, Per Occurrence	NO USOC	\$2.43		

Qwest Local Services Platform™ (QLSP™) Rate Page - Iowa
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			USOC	Recurring	Non-Recurring	Units
	109.20.2.1.3	Premium		MAWPX		**
	109.20.2.1.3	First Increment		MAWPX		**
	109.20.2.1.3	Each Additional Increment		MAWPX		**
	109.20.2.2	Optional Testing (Additional Labor)		OTNBX		**
	109.20.2.2.1	Basic, First and Each Additional Increment		OTNBX		**
	109.20.2.2.2	Override, First and Each Additional Increment		OTNBX		**
	109.20.2.2.3	Premium, First and Each Additional Increment		OTNBX		**
	109.20.2.3	Dispatch (Additional Dispatch - No Trouble Found)		VTBDC		**
	109.20.2.4	Dispatch for Maintenance of Service - No Trouble Found		VTBDM		**
	109.20.3	Declin and Non-Dialin		No USOC		**
	109.20.3.1	Top Charge - Premises Visit Charge		No USOC		**
	109.20.3.2	Premises Work Charge		No USOC		**
	109.20.3.2.1	Basic		HRD11		**
	109.20.3.2.1	First Increment		HRD11		**
	109.20.3.2.1	Each Additional Increment		HRD11		**
	109.20.3.2.2	Override		HRD12		**
	109.20.3.2.2	First Increment		HRD12		**
	109.20.3.2.2	Each Additional Increment		HRD12		**
	109.20.3.2.3	Premium		HRD13		**
	109.20.3.2.3	First Increment		HRD13		**
	109.20.3.2.3	Each Additional Increment		HRD13		**
	109.20.3.2.4	Network Premises Work Charge		HRB11		**
	109.20.3.2.4	Basic, First Increment		HRB11		**
	109.20.3.2.4	Each Additional Increment		HRB11		**
	109.20.3.2.4	Override, First Increment		HRB12		**
	109.20.3.2.4	Override, Each Additional Increment		HRB12		**
	109.20.3.2.4	Premium, First Increment		HRB13		**
	109.20.3.2.4	Premium, Each Additional Increment		HRB13		**
	109.20.3.3	Date Change		VTBDC		**
	109.20.3.4	Reason Change		H28		**
	109.20.3.5	Expedite Charge, Per den advanced		EODDB		**
	109.20.3.9	Cancellation Charge		No USOC		**
	109.23	QLSP™ Installation and Conversion Nonrecurring Charges (NRCs)				
	109.23.1	Comparison Nonrecurring Charges				
	109.23.1.1	QLSP™ Business, Central, PAL, and PBX Analog non-DID Trunks, Residential		URCCU		\$1.50
	109.23.1.1.1	First Line (Mechanized)		URCCU		\$0.50
	109.23.1.1.2	Each Additional Line (Mechanized)		URCCV		\$16.00
	109.23.1.1.3	First Line (Manual)		URCCV		\$3.00
	109.23.1.1.4	Each Additional Line (Manual)		URCCZ		
	109.23.1.2	QLSP™ PBX DID Trunks		URCCD		\$21.20
	109.23.1.2.1	First Trunk		URCCD		\$3.21
	109.23.1.2.2	Each Additional		URCCU		\$15.92
	109.23.1.3	QLSP™ ISDN BRI		URCCU		\$3.21
	109.23.1.3.1	First		URCCU		\$3.21
	109.23.1.3.2	Each Additional		URCCU		\$3.21
	109.23.2	Installation Nonrecurring Charges				
	109.23.2.1	QLSP™ Business, Central, PAL, and PBX Analog non-DID Trunks, Residential		NHCRB		\$50.00
	109.23.2.1.1	First Line (Mechanized)		NHCRB		\$18.00
	109.23.2.1.2	Each Additional Line (Mechanized)		NHCRB		\$75.00
	109.23.2.1.3	First Line (Manual)		NHCRB		\$20.00
	109.23.2.1.4	Each Additional Line (Manual)		NHCRD		
	109.23.2.2	QLSP™ Analog DID PBX Trunks				\$182.30
	109.23.2.3	QLSP™ ISDN BRI				\$248.21
	109.23.3	Qwest AIM Features				
	109.23.4	Qwest Voice Messaging Services				
	112	Operational Support Systems				
	112.1	Developments and Enhancements, per Local Service Request				
	112.2	Ongoing Operations, per Local Service Request				
	112.3	Daily Usage Records File, per Record				

NOTES

- Universal Service Order Codes (USOCs) have been provided in an effort to ease item description and USOC association with charges. In the event USOCs are inaccurate or are revised, Qwest reserves the right to correct the Rate Sheet. In the event of any significant changes, notification will be provided via the standard notification process.
- See Applicable Qwest Retail Tariff, Catalog or Price List for all charges and increments.

Qwest Local Services Platform™ (QLSP™) Rate Page - Minnesota
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		ISOC	Recurring	Non-Recurring	Units
109.8	Shared Transport Purchased As Part of QLSP™				
109.8.1	QLSP™ Residential and Business (Per MOU)	UGUST	\$0.00/6513		
109.8.2	QLSP™ Centrex, ISDN BRI, PAL and PBX Analog Trunks (Per Line/Trunk)		\$0.21		
109.11	Local Switching Purchased As Part of QLSP™				
109.11.1	Ports, Basic Plan				
109.11.1.1	Analog Port	LAWUR	\$10.08		
109.11.1.2	Residential end user credit		\$3.36/1		1
109.11.1.3	Effective QLSP™ Residential Analog Port		\$5.72		1
109.11.1.4	Digital Port (Supporting BRI ISDN)		\$16.32		
109.11.1.5	PBX DID Port		\$8.91		
109.11.2	Ports, H 80% YOY Volume Retention Plan Requirements Are Met				
109.11.2.1	Analog Port	LAWUR	\$8.58		
109.11.2.2	Analog Port, Residential end user credit		\$2.82/1		1
109.11.2.3	Effective QLSP™ Residential Analog Port		\$5.65		1
109.11.2.4	Digital Port (Supporting BRI ISDN)		\$16.32		
109.11.2.5	PBX DID Port		\$8.91		
109.11.3	Ports, H 90% YOY Volume Retention Plan Requirements Are Met				
109.11.3.1	Analog Port	LAWUR	\$8.07		
109.11.3.2	Analog Port, Residential end user credit		\$2.49/1		1
109.11.3.3	Effective QLSP™ Residential Analog Port		\$5.58		1
109.11.3.4	Digital Port (Supporting BRI ISDN)		\$16.32		
109.11.3.5	PBX DID Port		\$9.91		
109.11.4	Ports, H 100% YOY Volume Growth Plan Requirements Are Met				
109.11.4.1	Analog Port	LAWUR	\$8.06		
109.11.4.2	Analog Port, Residential end user credit		\$1.61/1		1
109.11.4.3	Effective QLSP™ Residential Analog Port		\$6.45		1
109.11.4.4	Digital Port (Supporting BRI ISDN)		\$16.32		
109.11.4.5	PBX DID Port		\$9.91		
109.11.5	Ports, H 120% YOY Volume Growth Plan Requirements Are Met				
109.11.5.1	Analog Port	LAWUR	\$7.06		
109.11.5.2	Analog Port, Residential end user credit		\$0.74/1		1
109.11.5.3	Effective QLSP™ Residential Analog Port		\$6.32		1
109.11.5.4	Digital Port (Supporting BRI ISDN)		\$16.32		
109.11.5.5	PBX DID Port		\$9.91		
109.11.6	Ports, H 135% YOY Volume Growth Plan Requirements Are Met				
109.11.6.1	Analog Port	LAWUR	\$6.65		
109.11.6.2	Analog Port, Residential end user credit		\$0.37/1		1
109.11.6.3	Effective QLSP™ Residential Analog Port		\$6.18		1
109.11.6.4	Digital Port (Supporting BRI ISDN)		\$16.32		
109.11.6.5	PBX DID Port		\$9.91		
109.11.7	Local Switch Usage				
109.11.7.1	OPPM™ Residential and Business (Per MOU)	USURM	\$0.00		
109.11.7.2	OPPM™ Centrex, ISDN BRI, PAL, and PBX Analog Trunks (Per Line/Trunk)		\$0.00		
109.11.8	Switch Features				
109.11.8.1	Other		\$2.00		2
109.11.9	Other				
109.11.9.1	Custom Number				6
			See Applicable Qwest Retail Tariff Catalog or Price List less Discount (which will be provided pursuant to terms and conditions in CLECs' CA).		
109.11.9.2	PBX DID Complex: Translation Digit Outgoing		\$11.44		
109.11.9.3	PBX DID Complex: Translation Digit Outgoing		\$26.69		
109.11.9.4	PBX DID Block: Compromise		\$4.84		
109.11.9.5	PBX DID Group of 20 Numbers		\$1.60		
109.11.9.6	PBX DID Reserve Sequential K Block		\$4.90		
109.11.9.7	PBX DID Reserve Nonsequential Telephone Number		\$3.53		
109.11.9.8	PBX DID Nonsequential Telephone Number		\$3.53		
109.11.10	Subsequent Order Charge/Feature Change Charge	NHCQU, NHCVO		\$0.44	4
109.11.11	Qwest Corporation (QC) IntraLATA Toll, LPHC 5173				8
			See Applicable Qwest Retail Tariff Catalog or Price List less Discount (which will be provided pursuant to terms and conditions in CLECs' CA).		
109.20	Miscellaneous Charges				
109.20.1	Non-Design	LTESX			5
109.20.1.1	Trouble Isolation Charge (TIC)				
109.20.2	Design				
109.20.2.1	Maintenance of Service	MWVWX			
109.20.2.1.1	Basic				**
109.20.2.1.1.1	First Increment				**
109.20.2.1.1.2	Each Additional Increment				**
109.20.2.1.2	Overring	MWVWX			**
109.20.2.1.2.1	First Increment				**
109.20.2.1.2.2	Each Additional Increment	MWVWX			**
109.20.2.1.3	Premium				**

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Code	Description	USOC	Category	Rate	Unit
109.20.2.1.3.1	First Increment	NAWVFX		**	
109.20.2.1.3.2	Each Additional Increment	NAWV3X		**	
109.20.2.2	Optional Telling (Additional Labor)				
109.20.2.2.1	Basic, First and Each Additional Increment	OTNBX		**	
109.20.2.2.2	Overtime, First and Each Additional Increment	OTNBX		**	
109.20.2.2.3	Premium, First and Each Additional Increment	OTNPK		**	
109.20.2.3	Disposal (Additional Disposal - No Trouble Found)	VTBDC		**	
109.20.2.4	Disposal for Maintenance of Service - No Trouble Found	VTQAM		**	
109.20.3	Orderin and Non-Orderin				
109.20.3.1	Trip Charge - Premises Visit Charge	NAUSOC		**	
109.20.3.2	Premises Work Charge				
109.20.3.2.1	Basic	HRD11		**	
109.20.3.2.1.1	First Increment	HRD11		**	
109.20.3.2.1.2	Each Additional Increment	HRD11		**	
109.20.3.2.2	Overtime				
109.20.3.2.2.1	First Increment	HRD12		**	
109.20.3.2.2.2	Each Additional Increment	HRD12		**	
109.20.3.2.3	Premium				
109.20.3.2.3.1	First Increment	HRD13		**	
109.20.3.2.3.2	Each Additional Increment	HRD13		**	
109.20.3.3	Date Change	NTBDC		**	
109.20.3.4	Detail Charge	H28		**	
109.20.3.5	Expedite Charge, Per Day Expediter	EOC06		**	
109.20.3.6	Cancellation Charge	NOUSOC		ICB	
109.23	QLSP™ Installation and Conversion Nonrecurring Charges (NRCs)				
109.23.1	Conversion Nonrecurring Charges				
109.23.1.1	QLSP™ Business, Campus, PAL, and PBX Analog non-DID Trunks, Residential	URCCU		\$1.50	
109.23.1.1.1	First Line (Recharged)	URCCU		\$0.50	
109.23.1.1.2	Each Additional Line (Recharged)	URCCU		\$1.00	
109.23.1.1.3	First Line (Manual)	URCCZ		\$3.00	
109.23.1.1.4	Each Additional Line (Manual)				
109.23.1.2	QLSP™ PBX DID Trunks			\$1.07	
109.23.1.3	QLSP™ SDN BRI	URCCU		\$1.13	
109.23.2	Installation Nonrecurring Charges				
109.23.2.1	QLSP™ Business, Campus, PAL, and PBX Analog non-DID Trunks, Residential	NHORA		\$50.00	
109.23.2.1.1	First Line (Recharged)	NHORC		\$18.00	
109.23.2.1.2	Each Additional Line (Recharged)	NHORC		\$75.00	
109.23.2.1.3	First Line (Manual)	NHORR		\$20.00	
109.23.2.1.4	Each Additional Line (Manual)	NHORR		\$181.82	
109.23.2.2	QLSP™ Analog DID PBX Trunks			\$248.82	
109.23.2.3	QLSP™ SDN BRI				
109.23.3	Qwest AIM Features				
109.23.4	Qwest Voice Messaging Services				
112	Operational Support Systems				
112.1	Developments and Enhancements, Per Local Service Request				
112.2	Ongoing Operations, Per Local Service Request				
112.3	Daily Usage Records Fee, Per Record				

Notes

- 1 Universal Service Order Codes (USOCs) have been provided in an effort to ease item description and USOC association with charges. In the event USOCs are inaccurate or are revised, Qwest reserves the right to correct the Rate Sheet. In the event of any significant change(s), notification will be provided via the standard notification or are revised.
- 2 See Applicable Qwest Retail Tariff, Catalog or Price List for all charges and increments.
- 3 QLSPTM Business and Residential services utilize the same Class of Service and the Universal Service Order codes (USOCs). QLSPTM Residential services will be billed at the Analog Port rate and only those lines that specifically qualify for and are identified as serving a residential end-user customer by the presence of the LAMUR USOC will receive the Residential end user credit.
- 4 QLSPTM services includes nondiscriminatory access to all vertical switch features that are loaded in Qwest's End Office Switch. See the PCAT for all compatible and available vertical switch features. Only vertical switch features with Non-Recurring, Recurring, or Per Occurrence charges are listed. Non-Recurring charges are applicable whenever a feature is added - whether on new installation, conversion, or change order activity. Those vertical switch features not listed have a rate of \$0 for Monthly Recurring, Non-Recurring, or Per Occurrence charges.
- 5 Reserved for future use.
- 6 The Subsequent Order Charge is applicable on a per order basis when changes are requested to existing service, including changing a telephone number, initiating or renewing Suspension or Service, denying or restoring service, adding, removing, or changing features, and other similar requests.

Qwest Local Services Platform™ (QLSP™) Rate Page - Minnesota
January 1, 2007 through Term¹

ISOC	Number of	Non-Designated	Notes
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- 5 QLSP™ ISDN BRI and PBX are "Design". Remaining QLSP™ services are "Non-Design". All charges and increments that be the same as the comparable charges and increments provided in Qwest Retail Tariffs, Catalogs, or Price Lists and are subject to change based on changes in those underlying Qwest Retail Tariffs, Catalogs, or Price Lists. In the event a rate changes, notification will be provided via the standard notification process.
- 6 Where the service has been deemed to be a Telecommunications Service, the Discount will be provided pursuant to CLIC's ICA. Where the service is not a Telecommunications Service, the discount will be 18%.

Qwest Local Services Platform™ (QLSP™) Rate Page - Montana
January 1, 2007 through Term*

Code	Description	USOC	Rate	Unit
109.20.3.3.2.2	Each Additional Increment	HRH42	**	
109.20.3.3.3	Premium			
109.20.3.3.3.1	First Increment	HRH13	**	
109.20.3.3.3.2	Each Additional Increment	HRH43	**	
109.20.3.4	Date Change	NTR0C	**	
109.20.3.5	Design Change	H2B	**	
109.20.3.6	Expedite Charge, Per day advanced	E00DB	**	
109.20.3.7	Cancellation Charge	NO USOC	ICB	
109.23	QLSP™ Installation and Conversion Nonrecurring Charges (NRCS)			
109.23.1	Conversion Nonrecurring Charges			
109.23.1.1	QLSP™ Business, Center, PAL, and PBX Analog non-DID Trunk, Residential	URCCU	\$1.50	
109.23.1.1.1	First Line (Mechanized)	URCCY	\$0.50	
109.23.1.1.2	Each Additional Line (Mechanized)	URCCV	\$16.00	
109.23.1.1.3	First Line (Manual)	URCCZ	\$3.00	
109.23.1.1.4	Each Additional Line (Manual)			
109.23.1.2	QLSP™ PBX DID Trunk	URCCD	\$30.16	
109.23.1.2.1	First Trunk		\$2.82	
109.23.1.2.2	Each Additional			
109.23.1.3	QLSP™ SDN BRI	URCCU	\$32.04	
109.23.1.3.1	First		\$2.82	
109.23.1.3.2	Each Additional			
109.23.2	Installation Nonrecurring Charges			
109.23.2.1	QLSP™ Business, Center, PAL, and PBX Analog non-DID Trunk, Residential	NHCRB	\$50.00	
109.23.2.1.1	Facility (Mechanized)	NHCRG	\$18.00	
109.23.2.1.2	Each Additional Line (Mechanized)	NHCRB	\$75.00	
109.23.2.1.3	Facility (Manual)	NHCRD	\$29.00	
109.23.2.1.4	Each Additional Line (Manual)			
109.23.2.2	QLSP™ Analog DID PBX Trunk		\$165.61	
109.23.2.3	QLSP™ SDN BRI		\$318.00	
109.23.3	Qwest AIN Features			
109.23.4	Qwest Voice Messaging Services			
112	Operational Support Systems			
112.1	Developments and Enhancements, Local Service Request			
112.2	Copying Operations, per Local Service Request			
112.3	Data Usage Records File, per Record			

Notes

- 1 Universal Service Order Codes (USOCs) have been provided in an effort to ease item description and USOC association with charges. In the event USOCs are inaccurate or are revised, Qwest reserves the right to correct the Rate Sheet. In the event of any significant change(s), notification will be provided via the standard See Applicable Qwest Retail Tariff, Catalog or Price List for all changes and increments.
- 2 QLSP™ Business and Residential services utilize the same Class of Service and the Universal Service Order codes (USOCs). QLSP™ Residential services will be billed at the Analog Port rate and only those lines that specifically qualify for and are identified as serving a residential end-user customer by the presence of the LMYUR USOC will receive the Residential end user credit.
- 3 QLSP™ services includes nondiscriminatory access to all vertical switch features that are loaded in Qwest's End Office Switch. See the PCAT for all compatible and available vertical switch features. Only vertical switch features with Non-Recurring, Recurring, or Per Occurrence charges are listed. Non-Recurring charges are applicable whenever a feature is added, whether on new installation, conversion, or change order activity. Those vertical switch features not listed have a rate of \$0 for Monthly Recurring, Non-Recurring, or Per Occurrence charges.
- 4 Reserved for future use.
- 5 The Subsequent Order Change is applicable on a per order basis when changes are requested to existing service, including changing a telephone number, initiating or removing Suspension of Service, denying or restoring service, adding, removing, or changing features, and other similar requests.
- 6 QLSP™ SDN BRI and PBX are "Design". Remaining QLSP™ services are "Non-Design". All charges and increments shall be the same as the comparable charges and increments provided in Qwest Retail Tariff, Catalogs, or Price Lists and are subject to change based on changes in those underlying Qwest Retail Tariffs, Catalogs, or Price Lists. In the event a rate changes, notification will be provided via the standard notification process.
- 7 Where the service has been deemed to be a Telecommunications Service, the Discount will be provided pursuant to CLETS' KCA. Where the service is not a Telecommunications Service, the discount will be 18%.

Qwest Local Services Platform™ (QLSP™) Rate Page - North Dakota
January 1, 2007 through Term*

		USOC	Monthly	Non-Recuring	Notes
108.8	Shared Transport Purchased As Part of QLSP™				
108.8.1	QLSP™ Residential and Business (Per MOU)	UGUST	\$0.00/11.00	\$0.35	
108.8.2	QLSP™ Center, ISDN BRI, PAL, and PBX Analog Trunks (Per Line/Trunk)				
108.11	Local Switching Purchased As Part of QLSP™				
108.11.1	Ports, Basic Plan				
108.11.1.1	Analog Port	LAWUR	\$7.23		
108.11.1.2	Residential end user credit		(\$4.96)		1
108.11.1.3	Effective QLSP™ Residential Analog Port		\$2.27		1
108.11.1.4	Digital Port/Supporting BR/ ISDN		\$24.30		
108.11.1.5	PBX DID Port		\$5.89		
108.11.2	Ports, #80% YOY Volume Retention Plan Requirements Are Met				
108.11.2.1	Analog Port	LAWUR	\$6.87		
108.11.2.2	Analog Port, Residential end user credit		(\$4.82)		1
108.11.2.3	Effective QLSP™ Residential Analog Port		\$2.25		1
108.11.2.4	Digital Port/Supporting BR/ ISDN		\$24.30		
108.11.2.5	PBX DID Port		\$5.89		
108.11.3	Ports, #90% YOY Volume Retention Plan Requirements Are Met				
108.11.3.1	Analog Port	LAWUR	\$6.51		
108.11.3.2	Analog Port, Residential end user credit		(\$4.28)		1
108.11.3.3	Effective QLSP™ Residential Analog Port		\$2.22		1
108.11.3.4	Digital Port/Supporting BR/ ISDN		\$24.30		
108.11.3.5	PBX DID Port		\$5.89		
108.11.4	Ports, #110% YOY Volume Growth Plan Requirements Are Met				
108.11.4.1	Analog Port	LAWUR	\$5.75		
108.11.4.2	Analog Port, Residential end user credit		(\$3.69)		1
108.11.4.3	Effective QLSP™ Residential Analog Port		\$2.18		1
108.11.4.4	Digital Port/Supporting BR/ ISDN		\$24.30		
108.11.4.5	PBX DID Port		\$5.89		
108.11.5	Ports, #120% YOY Volume Growth Plan Requirements Are Met				
108.11.5.1	Analog Port	LAWUR	\$5.05		
108.11.5.2	Analog Port, Residential end user credit		(\$2.95)		1
108.11.5.3	Effective QLSP™ Residential Analog Port		\$2.13		1
108.11.5.4	Digital Port/Supporting BR/ ISDN		\$24.30		
108.11.5.5	PBX DID Port		\$5.89		
108.11.6	Ports, #135% YOY Volume Growth Plan Requirements Are Met				
108.11.6.1	Analog Port	LAWUR	\$4.70		
108.11.6.2	Analog Port, Residential end user credit		(\$2.61)		1
108.11.6.3	Effective QLSP™ Residential Analog Port		\$2.09		1
108.11.6.4	Digital Port/Supporting BR/ ISDN		\$24.30		
108.11.6.5	PBX DID Port		\$5.89		
108.11.7	Local Switch Usage				
108.11.7.1	QLSP™ Residential and Business (Per MOU)	LIGUFM	\$0.00/475	\$1.24	
108.11.7.2	QLSP™ Center, ISDN BRI, PAL, and PBX Analog Trunks (Per Line/Trunk)				
108.11.8	Switch Features				2
108.11.8.1	Account Codes - per system	AZBPS	\$81.48		
108.11.8.2	Abundant Access Line - per station line	DZE	\$1.18		
108.11.8.3	Audible Message Waking	HGN	\$1.03		
		MWV			
108.11.8.4	Authorization Codes - per system	ATYPS	\$243.90		
108.11.8.5	Automatic Line	ETVPS	\$0.35		
108.11.8.6	Automatic Route Selection - Common Equip. per system	FSGPG	\$2,137.36		
108.11.8.7	Call Drop	NA-FID	\$0.35		
108.11.8.8	Call Exclusion - Automatic	WXB (ISDN)	\$1.03		
108.11.8.9	Call Exclusion - Manual	NA-FID (ISDN)	\$0.68		
108.11.8.10	Call Forwarding Dont Answer / Call Forwarding Busy, Customer Programmable, per Line	FSW	\$1.03		
108.11.8.11	Call Forwarding Busy Line/Dont Answer Programmable Svc. Establishment	SEPEA	\$15.84		
108.11.8.12	Call Waiting Indication - per Incoming line	WWT	\$1.03		
108.11.8.13	Center Common Equipment	HYE, HYS	\$1,227.95		
108.11.8.14	CLASS - Call Trace, Per Occurrence	NO USOC	\$1.55		
108.11.8.15	CLASS - Continuous Redial	NSS	\$1.26		
108.11.8.16	CLASS - Last Call Return	NSSQ	\$1.26		
108.11.8.17	CLASS - Priority Calling	NSK	\$1.23		
108.11.8.18	CLASS - Selective Call Forwarding	NCE	\$1.28		
108.11.8.19	CLASS - Selective Call Redaction	NSY	\$1.23		
108.11.8.20	CMS - Park Central Capability	PTGSP	\$494.55		
108.11.8.21	CMS - System Establishment - Initial Installation	MBEXX	\$89.70		
108.11.8.22	CMS - System Establishment - Subsequent Installation	CPWMO	\$494.55		
108.11.8.23	Conference Calling - Meet Me	AUJPK	\$43.24		
108.11.8.24	Conference Calling - Preset	MO9PK	\$43.24		
108.11.8.25	Direct Station Selection, Busy Lamp Field, per Arrangement	BLD	\$0.35		
108.11.8.26	Directed Call Pickup with Barge-In	6MD	\$20.53		
108.11.8.27	Directed Call Pickup without Barge-In	6DQ	\$20.53		
108.11.8.28	Districative Ring/Districative Call Waiting	RNN	\$41.04		
108.11.8.29	Extensive Route Warning Tone, per system	ACWPS	\$73.21		
108.11.8.30	Facsimile Restriction Level - per system	FIBPS	\$45.04		
108.11.8.31	Group Intercom	GCN	\$0.46		
108.11.8.32	Hot Line - per Line	HCA, HE.N	\$1.03		
108.11.8.33	Hunting Multiposition Hunt Queueing	HAH6	\$39.28		
108.11.8.34	Hunting Multiposition with Announcement in Queue	HAHW	\$39.28		
108.11.8.35	Hunting Multiposition with Message in Queue	HAHPS	\$41.48		
108.11.8.36	ISDN Short Tone	HAHSPG	\$1.73		
108.11.8.37	Loudspeaker Paging - per Trunk Group	PTCPG	\$179.74		

Qwest Local Services Platform™ (QLSP™) Rate Page - North Dakota
January 1, 2007 through Term*

Code	Description	Unit	Rate	Notes
108.11.8.38	Make Busy Arrangements - per group	AGAMEX, P89	\$0.88	
108.11.8.39	Make Busy Arrangements - per line	MIB1	\$0.88	
108.11.8.40	Messaging Center - per main station line	MFR	\$0.35	
108.11.8.41	Messaging Waiting Visual	MVS	\$0.35	
108.11.8.42	Music On Hold - per system	MHPRS	\$23.85	
108.11.8.43	Privacy Release	KRPRK	\$0.48	
108.11.8.44	Query Time	QTRPK	\$0.35	
108.11.8.45	Service Establishment Charge, initial installation	SESPR	\$180.49	
108.11.8.45	Service Establishment Charge, initial installation	SESPR	\$180.49	
108.11.8.46	Station Game-On Service - per main station	CPK	\$0.35	
108.11.8.47	Time of Day Control for AFS - per system	ATBPS	\$128.09	
108.11.8.48	Time of Day Control for AFS - per system	AAT	\$0.35	
108.11.8.49	Time of Day Rotation - per line	ATB	\$0.32	
108.11.8.50	Trunk Verification from Designated Station	EVS	\$0.40	
108.11.8.51	UCD in hunt group - per line	MHHA, MHU, NZT	\$0.88	
108.11.9	Other			
108.11.9.1	Custom Number			6
108.11.9.2	PBX DID Complex Translations Digits Overhead Charge Square		14.98	
108.11.9.3	PBX DID Complex Translations Squaring Charge		34.30	
108.11.9.4	PBX DID Block Campaign		26.34	
108.11.9.5	PBX DID Group of 20 Numbers		35.04	
108.11.9.6	PBX DID Reserve Sequential # Book		26.18	
108.11.9.7	PBX DID Reserve Non Sequential TN		24.44	
108.11.9.8	PBX DID Non-Sequential TN		36.77	
108.11.10	Subsequent Order Charge	NHCQU	14.13	4
108.11.11	Qwest Corporation (QCI) MEX/LATA Toll, LPRC 5123			6
108.20	Miscellaneous Charges			
108.20.1	Non-Design	LITEX		5
108.20.1.1	Trouble Isolation Charge (TIC)			
108.20.2	Design			
108.20.2.1	Maintenance of Service	MVWPX		
108.20.2.1.1	Basic	MVWPX		**
108.20.2.1.1.1	First Increment	MVWPX		**
108.20.2.1.1.2	Each Additional Increment	MVWPX		**
108.20.2.1.2	Overtime			
108.20.2.1.2.1	First Increment	MVWPX		**
108.20.2.1.2.2	Each Additional Increment	MVWPX		**
108.20.2.1.3	Premium	MVWPX		**
108.20.2.1.3.1	First Increment	MVWPX		**
108.20.2.1.3.2	Each Additional Increment	MVWPX		**
108.20.2.2	Optional Testing (Additional Labor)			
108.20.2.2.1	Basic, First and Each Additional Increment	OTNBX		**
108.20.2.2.2	Overtime, First and Each Additional Increment	OTNOX		**
108.20.2.2.3	Premium, First and Each Additional Increment	OTNFX		**
108.20.2.3	Dispatch (Additional Dispatch - No trouble found)	VT6DC		**
108.20.2.4	Dispatch for Maintenance of Service - No Trouble Found	VT6DM		**
108.20.3	Design and Non-Design			
108.20.3.1	Trip Charge - Premises Visit Charge	No USOC		**
108.20.3.2	Premises Work Charge			
108.20.3.2.1	Base	HRD11		**
108.20.3.2.1.1	First Increment	HRD11		**
108.20.3.2.1.2	Each Additional Increment	HRD11		**
108.20.3.2.2	Overtime			
108.20.3.2.2.1	First Increment	HRD12		**
108.20.3.2.2.2	Each Additional Increment	HRD12		**
108.20.3.2.3	Premium			
108.20.3.2.3.1	First Increment	HRD13		**
108.20.3.2.3.2	Each Additional Increment	HRD13		**
108.20.3.2.4	Network Premises Work Charge			
108.20.3.2.4.1	Basic, First Increment	HRB11		**
108.20.3.2.4.2	Basic, Each Additional Increment	HRB11		**
108.20.3.2.4.3	Overtime, First Increment	HRB12		**
108.20.3.2.4.4	Overtime, Each Additional Increment	HRB12		**
108.20.3.2.4.5	Premium, First Increment	HRB13		**
108.20.3.2.4.6	Premium, Each Additional Increment	HRB13		**
108.20.3.3	Date Change	VT69C		**
108.20.3.4	Design Change	H26		**

Qwest Local Services Platform™ (QLSP™) Rate Page - North Dakota
January 1, 2007 through Term*

Code	Description	USOC	Category	Rate	Unit
109.23.3.5	Excise Charge, Per day advanced	EODDB			**
109.23.3.8	Contribution Charge	NOTUSOC		KCB	
109.23 QLSP™ Installation and Conversion Nonrecurring Charges (NRC)					
109.23.1 Conversion Nonrecurring Charges					
109.23.1.1	QLSP™ Business, Central, PAL and PBX Analog non-DID Trunk, Residential	URCCU		\$1.60	
109.23.1.1.1	First Line (Mechanized)	URCCY		\$0.60	
109.23.1.1.2	Each Additional Line (Mechanized)	URCCY		\$15.00	
109.23.1.1.3	First Line (Manual)	URCCZ		\$3.00	
109.23.1.1.4	Each Additional Line (Manual)				
109.23.1.2 QLSP™ PBX/DID Trunk					
109.23.1.2.1	First Trunk	URCCD		\$25.88	
109.23.1.2.2	Each Additional			\$3.26	
109.23.1.3 QLSP™ ISDN BRI					
109.23.1.3.1	First	URCCU		\$27.82	
109.23.1.3.2	Each Additional			\$3.26	
109.23.2 Installation Nonrecurring Charges					
109.23.2.1	QLSP™ Business, Central, PAL and PBX Analog non-DID Trunk, Residential				
109.23.2.1.1	First Line (Mechanized)	NHCRA		\$30.00	
109.23.2.1.2	Each Additional Line (Mechanized)	NHCRC		\$18.00	
109.23.2.1.3	First Line (Manual)	NHCRB		\$75.00	
109.23.2.1.4	Each Additional Line (Manual)	NHCRO		\$20.00	
109.23.2.2 QLSP™ Analog DID PBX Trunk					
109.23.2.2.1	First			\$186.57	
109.23.2.2.2	Each Additional			\$326.30	
109.23.3 Qwest AM Features					
109.23.3.1	See Applicable Qwest Retail Tariff, Catalog or Price List less Discount (which will be provided pursuant to terms and conditions in CLEC's ICA)			\$	
109.23.4 Qwest Voice Messaging Services					
112 Operational Support Systems					
112.1	Developments and Enhancements, per Local Service Request				
112.2	Ongoing Operations, per Local Service Request				
112.3	Daily Usage Records File, per Record				

Notes

- 1 Universal Service Order Codes (USOCs) have been provided in an effort to ease item description and USOC association with charges. In the event USOC's are inaccurate or are revised, Qwest reserves the right to correct the Rate Sheet. In the event of any significant changes, notification will be provided via the standard See Applicable Qwest Retail Tariff, Catalog or Price List for all charges and increments.
- 2 QLSP™ Business and Residential services utilize the same Codes of Service and line Universal Service Order codes (USOCs). QLSP™ Residential services will be billed at the Analog Port rate and only those lines that specifically qualify for and are identified as serving a residential end-user customer by the presence of the LAWUR. USOC will receive the Residential end user credit.
- 3 QLSP™ service includes nondiscriminatory access to all vertical switch features that are loaded in Qwest's End Office Switch. See the PCAT for all compatible and available vertical switch features. Only vertical switch features with Non-Recurring, Recurring, or Per Occurrence charges are listed. Non-Recurring charges are applicable whenever a feature is added - whether on new installation, conversion, or change order activity. Those vertical switch features not listed have a rate of \$0 for Monthly Recurring, Non-Recurring, or Per Occurrence charges.
- 4 Reserved for future use.
- 5 The Subsequent Order Charge is applicable on a per order basis when changes are requested to existing service, including changing a telephone number, initiating or removing Suspension or Service, denying or restoring service, adding, removing, or changing features, and other similar requests.
- 6 QLSP™ ISDN BRI and PBX are "Design", Remaining QLSP™ services are "Non-Design". All charges and increments shall be the same as the comparable charges and increments provided in Qwest Retail Tariffs, Catalogs, or Price Lists and are subject to change based on changes in those underlying Qwest Retail Tariffs, Catalogs, or Price Lists. In the event a rate changes, notification will be provided via the standard notification process.
- 7 Where the service has been deemed to be a Telecommunications Service, the Discount will be provided pursuant to CLEC's ICA. Where the service is not a Telecommunications Service, the discount will be 18%.

Qwest Local Services Platform™ (QLSP™) Rate Page - Nebraska
January 1, 2007 through Term*

Code	Description	USOC	Recurring	Non-Recurring	Units
109.2.1	2-Wire Voice Grade Locos Purchased As Part of QLSP™		\$12.14		
109.2.2	Basic Rate ISDN Loop Purchased As Part of QLSP™		\$12.14		
109.2.3	4-Wire Voice Grade Locos Purchased As Part of QLSP™		\$23.63		
109.8	Shared Transport Purchased As Part of QLSP™				
109.8.1	QLSP™ Residential Business and PAL (Per MOU)		\$0.0011,000		
109.8.2	QLSP™ Centrex, ISDN BRJ, and PBX Analog Trunks (Per Trunk)	UQUST	\$0.35		
109.11	Local Switching Purchased As Part of QLSP™				
109.11.1	Ports, Basic Plan				
109.11.1.1	Analog Port		\$9.43		
109.11.1.2	Residential end user credit	EAUVR	\$5.48		1
109.11.1.3	Effective QLSP™ Residential Analog Port		\$4.27		1
109.11.1.4	Digital Port (Supporting BRJ, ISDN)		\$15.54		
109.11.1.5	PBX DID Port		\$9.86		
109.11.2	Ports, If 60% YOY Volume Retention Plan Requirements Are Met				
109.11.2.1	Analog Port		\$9.86		
109.11.2.2	Analog Port Residential end user credit	EAUVR	\$4.73		1
109.11.2.3	Effective QLSP™ Residential Analog Port		\$4.23		1
109.11.2.4	Digital Port (Supporting BRJ, ISDN)		\$15.54		
109.11.2.5	PBX DID Port		\$9.86		
109.11.3	Ports, If 60% YOY Volume Retention Plan Requirements Are Met				
109.11.3.1	Analog Port		\$8.49		
109.11.3.2	Analog Port Residential end user credit	EAUVR	\$4.30		1
109.11.3.3	Effective QLSP™ Residential Analog Port		\$4.18		1
109.11.3.4	Digital Port (Supporting BRJ, ISDN)		\$15.54		
109.11.3.5	PBX DID Port		\$9.86		
109.11.4	Ports, If 120% YOY Volume Growth Plan Requirements Are Met				
109.11.4.1	Analog Port		\$7.54		
109.11.4.2	Analog Port Residential end user credit	EAUVR	\$3.44		1
109.11.4.3	Effective QLSP™ Residential Analog Port		\$4.10		1
109.11.4.4	Digital Port (Supporting BRJ, ISDN)		\$15.54		
109.11.4.5	PBX DID Port		\$9.86		
109.11.5	Ports, If 120% YOY Volume Growth Plan Requirements Are Met				
109.11.5.1	Analog Port		\$6.90		
109.11.5.2	Analog Port Residential end user credit	EAUVR	\$2.59		1
109.11.5.3	Effective QLSP™ Residential Analog Port		\$4.01		1
109.11.5.4	Digital Port (Supporting BRJ, ISDN)		\$15.54		
109.11.5.5	PBX DID Port		\$9.86		
109.11.6	Ports, If 135% YOY Volume Growth Plan Requirements Are Met				
109.11.6.1	Analog Port		\$5.13		
109.11.6.2	Analog Port Residential end user credit	EAUVR	\$2.20		1
109.11.6.3	Effective QLSP™ Residential Analog Port		\$3.83		1
109.11.6.4	Digital Port (Supporting BRJ, ISDN)		\$15.54		
109.11.6.5	PBX DID Port		\$9.86		
109.11.7	Local Switch Usage				
109.11.7.1	QLSP™ Residential Business and PAL (Per MOU)		\$0.06126		
109.11.7.2	QLSP™ Centrex, ISDN BRJ, and PBX Analog Trunks (Per Line/Trunk)	UQUST	\$1.09		
109.11.8	Switch Features				2
109.11.8.1	Account Codes, per System	AZPRS	\$75.47		
109.11.8.2	Additional Access Line, per Station Line	DZR	\$1.09		
109.11.8.3	Audible Message Waiting	AMSM	\$0.96		
		AMVM			
109.11.8.4	Authorization Codes, per System	AFYPS	\$225.73		
109.11.8.5	Automatic Line	ETYPB	\$0.32		
109.11.8.6	Automatic Route Selection - Common Equipment, per System	FPGPG	\$1,080.48		
109.11.8.7	Call Drop	NA-RD	\$0.32		
109.11.8.8	Call Exclusion - Automatic	NXB	\$0.96		
		ISDN)			
109.11.8.9	Call Exclusion - Manual	NA-RD	\$0.43		
		ISDN)			
109.11.8.10	Call Forwarding Busy Line - Incoming Only	69B1X	\$35.77		
109.11.8.11	Call Forwarding Busy Line / Do Not Answer, Programmable Service Establishment	SEPPA	\$14.77		
109.11.8.12	Call Forwarding Do Not Answer - Incoming Only	69A	\$35.77		
109.11.8.13	Call Forwarding Do Not Answer / Call Forwarding Busy, Customer Programmable, per Line	FSW	\$0.96		
109.11.8.14	Call Waiting Indication, per Trunk Stage	WWT	\$0.96		
109.11.8.15	Centrex Common Equipment	HTE, HVS	\$1,137.26		
109.11.8.16	CLASS - Call Trace, Per Occurrence	ND USOC	\$1.42		
109.11.8.17	CMS - Packet Control Capability, per System	PTGFS	\$458.24		
109.11.8.18	CMS - System Establishment, Initial Installation	MBSXX	\$918.48		
109.11.8.19	CMS - System Establishment - Subsequent Installation	OP-RWD	\$458.24		
109.11.8.20	Conference Calling - Meet Me	MLJPK	\$40.06		
109.11.8.21	Conference Calling - Meet Me	MDSPK	\$40.06		
109.11.8.22	Direct Station Selection / Busy Lamp Field, per Arrangement	BLD	\$0.32		
109.11.8.23	Directed Call Pickup with Bargain	69D	\$18.02		
109.11.8.24	Directed Call Pickup without Bargain	69D	\$18.02		
109.11.8.25	Disturbance Ring / Disturbance Call Waiting	RNN	\$38.03		

Qwest Local Services Platform™ (QLSP™) Rate Page - Nebraska
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Code	Description	USOC	Rate	Unit	Notes
109.20.3.2.4	Network Portlines Work Charge				
109.20.3.2.4	BASIC First Increment	HRRA11	**		
109.20.3.2.4	BASIC Each Additional Increment	HRRA11	**		
109.20.3.2.4	Overnight, First Increment	HRRA12	**		
109.20.3.2.4	Overnight, Each Additional Increment	HRRA2	**		
109.20.3.2.4	Premium, First Increment	HRRA3	**		
109.20.3.2.4	Premium, Each Additional Increment	HRRA3	**		
109.20.3.3	Date Change	VTBDC	**		
109.20.3.4	Design Change	H28	**		
109.20.3.5	Expense Change, Per day advanced	EODDB	**		
109.20.3.6	Cancellation Charge	NO USOC	ICB		
109.23	QLSP™ Installation and Conversion Monthing Charges (INRC)				
109.23.1	Conversion INRC				
109.23.1.1	QLSP™ Business, Center, PAL, and PBX Analog non-DID Trunks, Residential	URCCU			
109.23.1.1.1	First Line (Mechanical)	URCCU	\$1.50		
109.23.1.1.2	Each Additional Line (Mechanical)	URCCV	\$0.50		
109.23.1.1.3	First Line (Manual)	URCCV	\$15.00		
109.23.1.1.4	Each Additional Line (Manual)	URCCZ	\$3.00		
109.23.1.2	QLSP™ PBX DID Trunks				
109.23.1.2.1	First Trunk	URCCD	\$23.45		
109.23.1.2.2	Each Additional		\$2.95		
109.23.1.3	QLSP™ ISDN BRI				
109.23.1.3.1	First	URCCU	\$25.20		
109.23.1.3.2	Each Additional		\$2.95		
109.23.2	Installation INRC				
109.23.2.1	QLSP™ Business, Center, PAL, and PBX Analog non-DID Trunks, Residential				
109.23.2.1.1	First Line (Mechanical)	INCR4	\$50.00		
109.23.2.1.2	Each Additional Line (Mechanical)	INCR6	\$18.00		
109.23.2.1.3	First Line (Manual)	INCR8	\$75.00		
109.23.2.1.4	Each Additional Line (Manual)	INCRD	\$20.00		
109.23.2.2	QLSP™ Analog DID PBX Trunks				
109.23.2.2.3	QLSP™ ISDN BRI				
109.23.3	Qwest AMI Features				
109.23.4	Qwest Voice Messaging Services				
112	Operational Support Systems				
112.1	Developments and Enhancements, per Local Service Request				
112.2	Outgoing Operations, per Local Service Request				
112.3	Daily Usage Records Fee, per Record				

Notes

1. Universal Service Order Codes (USOCs) have been provided in an effort to ease item description and USOC association with charges. In the event USOCs are inaccurate or are revised, Qwest reserves the right to correct the Rate Sheet. In the event of any significant change(s), notification will be provided via the standard notification.
2. See Applicable Qwest Retail Tariff, Catalog or Price List for all charges and increments.
3. QLSP™ Business and Residential services utilize the same Class of Service and line Universal Service Order codes (USOCs). QLSP™ Residential services will be billed at the Aging Pool rate and only those lines that specifically qualify for and are identified as serving a residential end-user customer by the presence of the LAWUR USOC will receive the Residential end user credit.
4. QLSP™ service includes nondiscriminatory access to all vertical switch features that are loaded in Qwest's End Office Switch. See the PCAT for all compatible and available vertical switch features. Only vertical switch features with Non-Recurring, Recurring, or Per Occurrence charges are listed. Non-Recurring charges are applicable whenever a feature is added - whether on new installation, conversion, or change order activity. Those vertical switch features not listed have a rate of \$0 for Monthly, Recurring, Non-Recurring, or Per Occurrence charges.
5. Reserved for future use.
6. The Subsequent Order Change is applicable on a per order basis, when changes are requested to existing service, including changing a telephone number, including or removing Suspension of Service, delaying or resuming service, adding, removing, or changing features, and other similar requests.
7. QLSP™ ISDN BRI and PBX are "Design". Remaining QLSP™ services are "Non-Design". All charges and increments shall be the same as the comparable charges and increments provided in Qwest Retail Tariffs, Catalogs, or Price Lists and are subject to change based on changes in those underlying Qwest Retail Tariffs, Catalogs, or Price Lists. In the event a rate changes, notification will be provided via the standard notification process.
8. Where the service has been determined to be a Telecommunications Service, the Discount will be provided pursuant to CLEC's CA, where the service is not a Telecommunications Service, the discount will be 18%.

Qwest Local Services Platform™ (QLSP™) Rate Page - Oregon
January 1, 2007 through Term*

		US000	Monthly	Non-Monthly	Notes
109.8	Shared Transport Purchased As Part of QLSP™		\$0.00104400		
109.8.1	QLSP™ Residential, Business, and P&L (Per MOU)	USJUST	\$0.33		
109.8.2	QLSP™ Centrex, ISDN BRI, and PBX Analog Trunks (Per Inetbunk)				
109.11	Local Switching Purchased As Part of QLSP™				
109.11.1	Ports, Basic Plan		\$5.32		
109.11.1.1	Analog Port	LAWLR	\$2.381		1
109.11.1.2	Residential end user credit		\$2.94		1
109.11.1.3	Effective QLSP™ Residential Analog Port		\$10.27		
109.11.1.4	Digital Port (Supporting BRI ISDN)		\$8.84		
109.11.1.5	PBX DID Port				
109.11.2	Ports, H 60% YOY Volume Retention Plan Requirements Are Met		\$5.05		
109.11.2.1	Analog Port	LAWLR	\$2.141		1
109.11.2.2	Analog Port, Residential end user credit		\$2.91		1
109.11.2.3	Effective QLSP™ Residential Analog Port		\$10.27		
109.11.2.4	Digital Port (Supporting BRI ISDN)		\$8.84		
109.11.2.5	PBX DID Port				
109.11.3	Ports, H 50% YOY Volume Retention Plan Requirements Are Met		\$4.79		
109.11.3.1	Analog Port	LAWLR	\$3.911		1
109.11.3.2	Analog Port, Residential end user credit		\$2.88		1
109.11.3.3	Effective QLSP™ Residential Analog Port		\$10.27		
109.11.3.4	Digital Port (Supporting BRI ISDN)		\$8.84		
109.11.3.5	PBX DID Port				
109.11.4	Ports, H 110% YOY Volume Growth Plan Requirements Are Met		\$4.26		
109.11.4.1	Analog Port	LAWLR	\$1.451		1
109.11.4.2	Analog Port, Residential end user credit		\$2.82		1
109.11.4.3	Effective QLSP™ Residential Analog Port		\$10.27		
109.11.4.4	Digital Port (Supporting BRI ISDN)		\$8.84		
109.11.4.5	PBX DID Port				
109.11.5	Ports, H 120% YOY Volume Growth Plan Requirements Are Met		\$3.72		
109.11.5.1	Analog Port	LAWLR	\$1.961		1
109.11.5.2	Analog Port, Residential end user credit		\$2.76		1
109.11.5.3	Effective QLSP™ Residential Analog Port		\$10.27		
109.11.5.4	Digital Port (Supporting BRI ISDN)		\$8.84		
109.11.5.5	PBX DID Port				
109.11.6	Ports, H 135% YOY Volume Growth Plan Requirements Are Met		\$3.45		
109.11.6.1	Analog Port	LAWLR	\$0.751		1
109.11.6.2	Analog Port, Residential end user credit		\$2.70		1
109.11.6.3	Effective QLSP™ Residential Analog Port		\$10.27		
109.11.6.4	Digital Port (Supporting BRI ISDN)		\$8.84		
109.11.6.5	PBX DID Port				
109.11.7	Local Switch Usage		\$0.00133		
109.11.7.1	QLSP™ Residential, Business, and P&L (Per MOU)	USJUFM	\$1.12		
109.11.7.2	QLSP™ Centrex, ISDN BRI, and PBX Analog Trunks (Per Inetbunk)				
109.11.8	Switch Features				2
109.11.8.1	Account Codes, per System	AZSPS	\$99.05		
109.11.8.2	Attendant Access Line, per Station Line	DZR	\$1.21		
109.11.8.3	Autible Message Waiting	MAN	\$1.05		
109.11.8.4	Authorization Codes, per System	AWWY	\$254.47		
109.11.8.5	Automatic Line	APVPS	\$0.36		
109.11.8.6	Automatic Route Selection - Common Equipment, per System	ETVPS	\$2,080.70		
109.11.8.7	Call DTMF	FGSPG	\$0.44		
109.11.8.8	Call Exclusion - Automatic	NAPRD	\$1.05		
109.11.8.9	Call Forwarding - Busy Line	NXB (ISDN)	\$0.17		
109.11.8.10	Call Forwarding - Busy Line - Don't Answer (Expanded)	BSL, BSJCH			
109.11.8.11	Call Forwarding - Busy Line - Don't Answer (Overflow)	PVL	\$0.17		
109.11.8.12	Call Forwarding - Busy Line - Don't Answer (Service Establishment)	FVJHG			
109.11.8.13	Call Forwarding - Busy Line - Incoming Only	EVD	\$0.17		
109.11.8.14	Call Forwarding - Busy Line (Expanded)	EVDHG	\$0.17		
109.11.8.15	Call Forwarding - Busy Line (External)	ERB	\$0.17		
109.11.8.16	Call Forwarding - Busy Line (Overbki)	EVDHG	\$0.17		
109.11.8.17	Call Forwarding - Busy Line (Programmable), Each Line	ERB	\$0.17		
109.11.8.18	Call Forwarding - Don't Answer (Expanded)	FDL	\$0.17		
109.11.8.19	Call Forwarding - Don't Answer (Programmable)	FJLHG	\$0.17		
109.11.8.20	Call Forwarding - Don't Answer (Programmable)	ERD	\$0.17		
109.11.8.21	Call Forwarding - Don't Answer - Incoming Only	BSA	\$0.17		
109.11.8.22	Call Forwarding - Variable	ESM	\$0.17		
109.11.8.23	Call Hold (Context)	BAAPK	\$0.17		
109.11.8.24	Call Transfer	EO3	\$0.17		
109.11.8.25	Call Waiting, Cancel Call Waiting	ESK, 65Y	\$1.05		
109.11.8.26	Call Waiting, Hold/Call - per Third-Party	WUT	\$1.05		
109.11.8.27	Centrex Corridor, Equipment	HVE, LHS	\$1,490.62		
109.11.8.28	CLASS - Call Trace, per Occurrence	NO USOC	\$0.17		
109.11.8.29	CLASS - Calling Name & Number	NRK	\$0.17		

Qwest Local Services Platform™ (QLSP™) Rate Page - Oregon
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Code	Description	Unit	Rate	Notes
109.11.8.30	CLASS - Calling Number Delivery	NISD	\$0.17	
109.11.8.31	CLASS - Calling Number Delivery - Blocking	NIDIS(DM), NIM, NIS	\$0.17	
109.11.8.32	CLASS - Continuous Redial	NSS	\$0.17	
109.11.8.33	CLASS - Last Call Recall	NSQ	\$0.17	
109.11.8.34	CLASS - Phone Call Call	NSK	\$0.17	
109.11.8.35	CLASS - Selective Call Forwarding	NCE	\$0.17	
109.11.8.36	CLASS - Selective Call Forwarding	NSY	\$0.17	
109.11.8.37	CLASS - Selective Call Forwarding	PTGFS	\$502.24	
109.11.8.38	CLASS - System Establishment - Initial Installation	MB5XX	\$1,004.48	
109.11.8.39	CLASS - System Establishment - Subsequent Installation	CPVWO	\$502.24	
109.11.8.40	Conference Calling - All-in-One	MLUPK	\$46.50	
109.11.8.41	Conference Calling - Press	NDSPK	\$46.50	
109.11.8.42	Conference Calling - Station Dial (6-Way)	GV7	\$46.50	
109.11.8.43	Direct Station Selection / Busy Lamp Field, per Arrangement	BLD	\$0.17	
109.11.8.44	Directed Call Pick up	6XO	\$0.17	
109.11.8.45	Directed Call Pick up with Bag-in	BND	\$0.17	
109.11.8.46	Distractive Ring / Distractive Call Waiting	RNN	\$50.12	
109.11.8.47	Distractive Ring / Distractive Call Waiting	WDD	\$0.17	
109.11.8.48	Excessive Route Warning Tone, per System	ACTVS	\$90.84	
109.11.8.49	Facility Restriction Level, per System	FRPFS	\$43.02	
109.11.8.50	Group Transfer	GCN	\$0.57	
109.11.8.51	Hot Line (Central), per Line	HLN	\$0.17	
109.11.8.52	Hunting: Multiposition Hunt Queuing	NOUSOC	\$0.17	
109.11.8.53	Hunting: Multiposition Hunt Queuing	WHS	\$37.48	
109.11.8.54	Hunting: Multiposition with Announcement in Queue	WHS	\$37.48	
109.11.8.55	Hunting: Multiposition with Music in Queue	WHS	\$37.48	
109.11.8.56	ISDN Short Busy	WCHPS	\$37.02	
109.11.8.57	Loadspeaker Paging, per Trunk Group	WCHPS	\$1.83	
109.11.8.58	Make Busy Arrangements, per Group	PTDNG	\$164.83	
109.11.8.59	Make Busy Arrangements, per Line	APRFX, P88	\$0.81	
109.11.8.59	Make Busy Arrangements, per Line	W81	\$0.81	
109.11.8.60	Messaging Center, per Main Station Line	WFR	\$0.44	
109.11.8.61	Messaging Center, per Main Station Line	WV5	\$0.44	
109.11.8.62	Music On Hold, per System	WHPHS	\$31.68	
109.11.8.63	Privacy Release	WHPHS	\$0.62	
109.11.8.64	Query Time	QTI1PK	\$0.44	
109.11.8.65	SIADR: Forward Date	SRDCC	\$168.28	
109.11.8.66	SIADR: Service Establishment Charge, Initial Installation	SRSPR	\$361.84	
109.11.8.67	Speed Calling - Eight Code Capacity	SEPSR	\$0.17	
109.11.8.68	Speed Calling - Trinary Code Capacity	ESL, GV4	\$0.17	
109.11.8.68	Speed Calling - Trinary Code Capacity	EZ1, GVZ	\$0.17	
109.11.8.68	Speed Calling - Trinary Code Capacity	ESF, GVZ	\$0.17	
109.11.8.68	Speed Calling - Trinary Code Capacity	EVN, GVY	\$0.17	
109.11.8.69	Station Camp - On Service, per Main Station	CPK	\$3.44	
109.11.8.70	Three Way Calling	ESC	\$9.17	
109.11.8.71	Time of Day Control for ABS, per System	AATPS	\$133.83	
109.11.8.72	Time of Day Control, per Line	AA1T	\$0.71	
109.11.8.73	Time of Day Control, per Line	AA1T	\$0.67	
109.11.8.74	Trunk Verification from Designated Station	BVS	\$0.51	
109.11.8.75	TKO In Hunt Group, per Line	MHKL, H6U,	\$0.61	
109.11.8.76	Warm Line	NZT	\$0.17	
109.11.9	Other			
109.11.9.1	Custom Number			
109.11.9.2	PBX O/D Complex Transfer Exalter Configured Channel Signaling		\$15.88	
109.11.9.3	PBX O/D Complex Transfer Signaling Charge		\$37.88	
109.11.9.4	PBX O/D Block Compression		\$28.98	
109.11.9.5	PBX O/D Reserve Sequential # Block		\$28.50	
109.11.9.6	PBX O/D Reserve Nonsequential Telephone Numbers		\$24.71	
109.11.9.7	PBX O/D Nonsequential Telephone Numbers		\$34.27	
109.11.10	Subsequent Order Charge	NHCUU	\$14.24	4
109.11.11	Qwest Corporation (QCI) INSTALATA TOL LPMC 5123			6
109.20	Miscellaneous Charge			
109.20.1	Non-Design			
109.20.1.1	Trouble Isolation Charge (TICI)	MICE	**	5
109.20.2	Design			
109.20.2.1	Maintenance of Service			
109.20.2.1.1	Basic	ADVWOX	**	
109.20.2.1.1.1	Fog Increment	ADVWOX	**	
109.20.2.1.1.2	ESD Add-on's Increment	ADVWOX	**	
109.20.2.1.2	Overtime			
109.20.2.1.2.1	First Increment	ADVWOX	**	
109.20.2.1.2.2	ESD Additional Increment	ADVWOX	**	
109.20.2.1.3	Premium			
109.20.2.1.3.1	First Increment	ADVWOX	**	

See Applicable Qwest Retail Tariff, Calling or Price List less Discount (which will be provided pursuant to terms and conditions in CLECs' ICA)

Qwest Local Services Platform™ (QLSP™) Rate Page - Oregon

January 1, 2007 through Term*

	USOC	Recurring	Non-Recurring	Initial
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*The Arating Port rate and only those lines that specifically qualify for and are identified as serving a residential end-user customer by the presence of the LAMUR USOC will receive the Residential end user credit.

- 2 QLSP™ service includes nondiscriminatory access to all vertical switch features that are listed in Qwest's End Office Switch. See the PCA/T for all compatible and available vertical switch features. Only vertical switch features with Non-Recurring, Recurring, or Per Occurrence charges are listed. Non-Recurring charges are applicable whenever a feature is added - whether on new installation, conversion, or change order activity. Those vertical switch features not listed have a rate of \$0 for Monthly Recurring, Non-Recurring, or Per Occurrence charges.
- 3 Reserved for future use.
- 4 The Subsequent Order Change is applicable on a per order basis when changes are requested to existing service, including changing a telephone number, initiating or removing Suspension or Service, denying or restoring service, adding, removing, or changing features, and other similar requests.
- 5 QLSP™ ISDN BPH and PBX are "Design". Remaining QLSP™ services are "Non-Design". All changes and increments shall be the same as the comparable changes and increments provided in Qwest Retail Tariffs, Catalogs, or Price Lists and are subject to change based on changes in those underlying Qwest Retail Tariffs, Catalogs, or Price Lists. In the event a rate change, notification will be provided via the standard notification process.
- 6 Where the service has been deemed to be a Telecommunications Service, the Discount will be provided pursuant to QLEC's ICA. Where the service is not a Telecommunications Service, the discount will be 18%.

Qwest Local Services Platform™ (QLSP™) Rate Page - Washington
 January 1, 2007 through Term*

Product	USOC	Regulated	Non-Regulated	Notes
109.8 Shared Transport/Purchased As Part of QLSP™				
109.8.1 QLSP™ Residential and Business Per MOU	UGUST	\$0.007593		
109.8.2 QLSP™ Center, ISDN BR, PAL, and PBX Analog Trunks (Per Line/Trunk)		\$0.24		
109.11 Local Switching Purchased As Part of QLSP™				
109.11.1 Ports, Basic Plan				
109.11.1.1 Analog Port	LAWUR	\$8.30		
109.11.1.2 Residential ans user credit		\$4.50		
109.11.1.3 Effective QLSP™ Residential Analog Port		\$3.74		
109.11.1.4 Digital Port (Supporting BR/ISDN)		\$15.80		
109.11.1.5 PBX DID Port		\$10.00		
109.11.2 Ports, H 80%, YOY Volume Retention Plan Requirements Are Met				
109.11.2.1 Analog Port	LAWUR	\$7.99		
109.11.2.2 Analog Port, Residential and user credit		(\$4.18)		
109.11.2.3 Effective QLSP™ Residential Analog Port		\$3.70		
109.11.2.4 Digital Port (Supporting BR/ISDN)		\$15.80		
109.11.2.5 PBX DID Port		\$10.00		
109.11.3 Ports, H 80%, YOY Volume Retention Plan Requirements Are Met				
109.11.3.1 Analog Port	LAWUR	\$7.47		
109.11.3.2 Analog Port, Residential and user credit		(\$3.80)		
109.11.3.3 Effective QLSP™ Residential Analog Port		\$3.67		
109.11.3.4 Digital Port (Supporting BR/ISDN)		\$16.80		
109.11.3.5 PBX DID Port		\$10.00		
109.11.4 Ports, H 110%, YOY Volume Growth Plan Requirements Are Met				
109.11.4.1 Analog Port	LAWUR	\$6.84		
109.11.4.2 Analog Port, Residential and user credit		(\$3.05)		
109.11.4.3 Effective QLSP™ Residential Analog Port		\$3.58		
109.11.4.4 Digital Port (Supporting BR/ISDN)		\$15.80		
109.11.4.5 PBX DID Port		\$10.00		
109.11.5 Ports, H 120%, YOY Volume Growth Plan Requirements Are Met				
109.11.5.1 Analog Port	LAWUR	\$5.81		
109.11.5.2 Analog Port, Residential and user credit		(\$2.29)		
109.11.5.3 Effective QLSP™ Residential Analog Port		\$3.82		
109.11.5.4 Digital Port (Supporting BR/ISDN)		\$16.80		
109.11.5.5 PBX DID Port		\$10.00		
109.11.6 Ports, H 135%, YOY Volume Growth Plan Requirements Are Met				
109.11.6.1 Analog Port	LAWUR	\$5.40		
109.11.6.2 Analog Port, Residential and user credit		(\$1.95)		
109.11.6.3 Effective QLSP™ Residential Analog Port		\$3.44		
109.11.6.4 Digital Port (Supporting BR/ISDN)		\$15.80		
109.11.6.5 PBX DID Port		\$10.00		
109.11.7 Local Switch Usage				
109.11.7.1 QLSP™ Residential and Business (Per MOU)	UXJUM	\$9.00/175		
109.11.7.2 QLSP™ Center, ISDN BR, PAL, and PBX Analog Trunks (Per Line/Trunk)		\$0.66		
109.11.8 Switch Features				
109.11.8.1 Account Codes, per System	AZBPS		\$55.34	
109.11.8.2 Attendant Access Line, per Station Line	DZR		\$0.80	
109.11.8.3 Audible Message Waiting	MGN		\$8.79	
	MWVL			
109.11.8.4 Authorization Codes, per System	ASVPS		\$165.00	
109.11.8.5 Automatic Line (per station line)	ETVFB		\$0.24	
109.11.8.6 Automatic Route Selection - Common Equipment, per System	FSGPG		\$1,452.00	
109.11.8.7 Call Prog.	NA, FID		\$0.24	
109.11.8.8 Call Exclusion - Automatic	NXB		\$0.70	
	(ISDN)			
109.11.8.9 Call Exclusion - Manual	NA, FID		\$0.46	
	(ISDN)			
109.11.8.10 Call Forwarding Busy Line - Incoming Only	6981X		\$26.23	
109.11.8.11 Call Forwarding Don't Answer - Incoming Only	69A		\$26.23	
109.11.8.12 Call Forwarding Don't Answer/Call Forwarding Busy-Customer Program - per Line	FSW		\$0.70	
109.11.8.13 Call Forwarding Busy Line / Don't Answer (Expanded)	PAJ		\$10.83	
	FVJHG			
109.11.8.14 Card Visa not indication - per limiting state	WUT		\$0.70	
109.11.8.15 Center Common Equipment	HVE, HVS		\$834.24	
109.11.8.16 CLASS - Call Trace, per Occurrence	MO USOC		\$1.28	
109.11.8.17 CLASS - Continuous Redial	RSS		\$0.87	
109.11.8.18 CLASS - Last Call Return	RSD		\$0.88	
109.11.8.19 CLASS - Priority Calling	NSK		\$0.83	
109.11.8.20 CLASS - Selective Call Forwarding	NCE		\$0.87	
109.11.8.21 CLASS - Selective Call Rejection	NSY		\$0.83	
109.11.8.22 Direct Station Selection/Busy Line Field, per Arrangement	BLD		\$0.24	
109.11.8.23 Directed Call routing with Sample	BAID		\$13.95	
109.11.8.24 Directed Call routing without Sample	BDU		\$13.95	
109.11.8.25 Distinctive Ring/ Distinctive Call Waiting	FRM		\$27.88	
109.11.8.26 Expensive Route Warning Tone, per System	ACVPS		\$49.74	
109.11.8.27 Facsimile Restriction Level, per System	FRKPS		\$30.80	
109.11.8.28 Group Intercom	GCN		\$0.32	
109.11.8.29 Hold Line, per Line	HLA, HLRT		\$0.70	
109.11.8.30 Hunting / Multiposition Hunt Queuing	HMS		\$26.26	
109.11.8.31 Hunting / Multiposition with Announcement in Queue	MHW		\$26.89	
109.11.8.32 Hunting / Multiposition with Music in Queue	WCHPS		\$26.69	
109.11.8.33 ISDN Snatch Hunt	NAGPG		\$1.18	
109.11.8.34 Load/Service/ Patrol, per Trunk Group	PTCRG		\$122.09	

Qwest Local Services Platform™ (QLSP™) Rate Page - Washington

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Code	Description	Unit	Quantity	Unit-Quantity	Notes
109.11.8.35	Make Busy Arrangements, per Group	MBACX		\$0.46	
109.11.8.36	Make Busy Arrangements, per Line	MB1		\$0.46	
109.11.8.37	Message Center, per Main Station Line	MFR		\$0.24	
109.11.8.38	Message Waiting Visual	MVS		\$0.24	
109.11.8.39	MUSIC On Hold, per System	MHPS		\$16.00	
109.11.8.40	Privacy/Release	KTKPK		\$0.93	
109.11.8.41	Query Time	OTTPK		\$0.24	
109.11.8.42	SMDRP - Archived Data	SERTX		\$122.62	
109.11.8.43	SMDRP - Service Establishment Charge, Initial Installation	SESPR		\$229.40	
109.11.8.44	Station Call-On Service, per Main Station	SEPSR		\$0.24	
109.11.8.45	Time of Day Control for AFS, per System	ATBPS		\$97.02	
109.11.8.46	Time of Day NCOSS Module	AA1		\$0.37	
109.11.8.47	Time of Day Routing, per Line	ATB		\$0.36	
109.11.8.48	Talk Verification from Designated Station	BUS		\$0.27	
109.11.8.49	UCD in Hunt Group, per Line	MHIN, NZT		\$0.46	
109.11.8.50	Premium Port Features - Additional Charge		\$2.00		
109.11.8.50.1	CMS - System Establishment - Initial Installation		\$671.87		
109.11.8.50.2	CMS - System Establishment - Subsequent Installation		\$335.89		
109.11.8.50.3	CMS - Packet Control Capability, per System		\$335.89		
109.11.8.50.4	Conference Calling - Meet Me		\$29.38		
109.11.8.50.5	Conference Calling - Preset		\$29.38		
109.11.9	Other				See Applicable Qwest Retail Tariff, Catalog or Price List less Discount (which will be provided pursuant to terms and conditions in CLECs ICA)
109.11.9.1	Custom Number				
109.11.9.2	PBX DID Complex Translations Dist. Computerized Charge Signaling			\$9.93	
109.11.9.3	PBX DID Complex Translations Sequential Charge			\$23.18	
109.11.9.4	PBX DID Block Compromise			\$6.21	
109.11.9.5	PBX DID Group of 20 Numbers, Installation			\$6.75	
109.11.9.6	PBX DID Group of 20 Numbers, Disconnection			\$5.58	
109.11.9.7	PBX DID Reserve Sequential & Block			\$9.10	
109.11.9.8	PBX DID Reserve Sequential Telephone Number			\$7.95	
109.11.9.9	PBX DID Nonsequential Telephone Number, Installation			\$7.95	
109.11.9.10	PBX DID Nonsequential Telephone Number, Disconnection			\$5.63	
109.11.10	Subsequent Order Charge	NHRCU		\$5.48	4
109.11.11	Qwest Corporation (QCC) IntraLATA Toll, LRIC 5123				8
109.20	Miscellaneous Charges				5
109.20.1	Non-Deliver	ACE			
109.20.1.1	Trouble Resolution Charge (TRC)				
109.20.2	Design				
109.20.2.1	Maintenance of Service	MVVXX			
109.20.2.1.1	Basic	MVVXX			
109.20.2.1.1.1	First Increment	MVVXX			
109.20.2.1.1.2	Each Additional Increment	MVVXX			
109.20.2.1.2	Each Additional Increment	MVVXX			
109.20.2.1.2.1	First Increment	MVVXX			
109.20.2.1.2.2	Each Additional Increment	MVVXX			
109.20.2.1.3	Premium	MVVXX			
109.20.2.1.3.1	First Increment	MVVXX			
109.20.2.1.3.2	Each Additional Increment	MVVXX			
109.20.2.2	Optional Testing (Additional Labor)				
109.20.2.2.1	Basic, First and Each Additional Increment	OTNBX			
109.20.2.2.2	Overage, First and Each Additional Increment	OTNDX			
109.20.2.2.3	Premium, First and Each Additional Increment	OTNPK			
109.20.2.3	Dispatch (Additional Dispatch) - No trouble found				
109.20.2.4	Dispatch for Maintenance of Service - No trouble found	VT6DC			
109.20.3	Design and Non-Design				
109.20.3.1	Time Charge - Premises Visit Charge	SCO			
109.20.3.2	Premises Work Charge				
109.20.3.2.1	Basic	HR011			
109.20.3.2.1.1	First Increment	HR011			
109.20.3.2.1.2	Each Additional Increment	HR0A1			
109.20.3.2.2	Overage				
109.20.3.2.2.1	First Increment	HR012			
109.20.3.2.2.2	Each Additional Increment	HR0A2			
109.20.3.2.3	Premium				
109.20.3.2.3.1	First Increment	HRD13			
109.20.3.2.3.2	Each Additional Increment	HRDA3			

Qwest Local Services Platform™ (QLSP™) Rate Page - Washington
January 1, 2007 through Term*

Code	Description	USOC	Rate	Unit	Notes
109.20.3.3	Network Permittee Work Charge				
109.20.3.3.1	Basic First Increment	HRRI1	**		
109.20.3.3.2	Basic, Each Additional Increment	HRRA1	**		
109.20.3.3.3	Overline, First Increment	HRRI2	**		
109.20.3.3.4	Overline, Each Additional Increment	HRRA2	**		
109.20.3.3.5	Premium, First Increment	HRRI3	**		
109.20.3.3.6	Premium, Each Additional Increment	HRRA3	**		
109.20.3.4	Design Charge	VT6DC	**		
109.20.3.5	Design Charge	H28	**		
109.20.3.6	Extension Charge, Per Day Advanced	EODDB	**		
109.20.3.7	Cancellation Charge	No USOC	IC26		
109.23	QLSP™ Installation and Conversion Nonrecurring Charges (NRCs)				
109.23.1	Conversion Nonrecurring Charge				
109.23.1.1	QLSP™ Business, Central, P.A.L. and PBX Analog non-DID Trunks, Residential	URCCU	\$1.80		
109.23.1.1.1	First Line (Mechanized)	URCCU	\$0.90		
109.23.1.1.2	Each Additional Line (Mechanized)	URCCV	\$15.00		
109.23.1.1.3	First Line (Manual)	URCCZ	\$3.00		
109.23.1.1.4	Each Additional Line (Manual)				
109.23.1.2	QLSP™ PBX DID Trunks	URCCD	\$5.73		
109.23.1.2.1	First Trunk		\$2.88		
109.23.1.2.2	Each Additional				
109.23.1.3	QLSP™ SDN BRI	URCCU	\$5.73		
109.23.1.3.1	First		\$2.88		
109.23.1.3.2	Each Additional				
109.23.2	Installation Nonrecurring Charge				
109.23.2.1	QLSP™ Business, Central, P.A.L. and PBX Analog non-DID Trunks, Residential	NKCPA	\$30.00		
109.23.2.1.1	First Line (Mechanized)	NKCPB	\$18.00		
109.23.2.1.2	Each Additional Line (Mechanized)	NKCPB	\$75.00		
109.23.2.1.3	First Line (Manual)	NKCPD	\$20.00		
109.23.2.1.4	Each Additional Line (Manual)				
109.23.2.2	QLSP™ Analog DID PBX Trunks		\$175.88		
109.23.2.3	QLSP™ ISDN BRI		\$140.13		
109.23.2.3.1	First		\$44.99		
109.23.2.3.2	Discount				
109.23.3	Qwest AIN Features				
109.23.4	Qwest Voice Messaging Services				
112	Operational Support Systems				
112.1	Development and Enhancements, per Local Service Request				All charges and increments equal the comparable charges and increments provided in the Qwest Wholesale PCAT.
112.2	Ongoing Operations, per Local Service Request				
112.3	Daily Usage Records Fee, per Record				

Notes

- 1 Universal Service Order Codes (USOCs) have been provided in an effort to ease term description and USOC association with charges. In the event USOCs are inaccurate or are revised, Qwest reserves the right to correct the Rate Sheet. In the event of any significant change(s), notification will be provided via the standard notification process.
- 2 See Applicable Qwest Retail Tariff, Catalog or Price List for all charges and increments.
- 3 QLSP™ Business and Residential services utilize the same Class of Service and the Universal Service Order codes (USOCs). QLSP™ Residential services will be billed at the Analog Port rate and only those lines that specifically qualify for and are identified as serving a residential end-user customer by the presence of the LANWR USOC will receive the Residential end user credit.
- 4 QLSP™ services includes nonproprietary access to all vertical switch features that are loaded in Qwest's End Office Switch. See the PCAT for all compatible and available vertical switch features. Only vertical switch features with Non-Recurring, Recurring, or Per Occurrence charges are listed. Non-Recurring charges are applicable whenever a feature is added - whether on new installation, conversion, or change order activity. Those vertical switch features not listed have a rate of \$0 for Monthly, Recurring, Non-Recurring, or Per Occurrence charges.
- 5 Reserved for future use.
- 6 The Subsequent Order Change is applicable on a per order basis when changes are requested to existing services, including changing a telephone number, initiating or removing Suspension or Service, denying or restoring service, adding, removing, or changing features, and other similar requests.
- 7 QLSP™ ISDN BRI and PBX are "Design". Remaining QLSP™ services are "Non-Design". All charges and increments shall be the same as the comparable charges and increments provided in Qwest Retail Tariffs, Catalogs, or Price Lists and are subject to change based on changes in those underlying Qwest Retail Tariffs, Catalogs, or Price Lists. In the event a rate change, notification will be provided via the standard notification process.
- 8 Where this service has been deemed to be a Telecommunications Service, the Discount will be provided pursuant to CLEC's ICA. Where the service is not a Telecommunications Service, the discount will be 10%.

QWEST LOCAL SERVICES PLATFORM® AGREEMENT ATTACHMENT 2—QLSP® Service Description

- 1.0 Qwest will provide Qwest Local Services Platform® ("QLSP®") Services according to the following terms and conditions. Except as set forth in this Attachment, capitalized terms have the definitions assigned to them in the Agreement. CLEC may use QLSP Services to provide any Telecommunications Services, information services, or both that CLEC chooses to offer to the extent that such services are granted herein or not limited.

1.1 General QLSP Service Description.

1.1.1 QLSP Services consist of Local Switching and Shared Transport in combination. Qwest Advanced Intelligent Network ("AIN") Services, e.g., remote access forwarding, and Qwest Voice Messaging Services ("VMS") may also be purchased with compatible QLSP Services. These Network Elements will be provided in compliance with all Telcordia and other industry standards and technical and performance specifications to allow CLEC to combine the QLSP Services with a compatible voicemail product and stutter dial tone. Qwest will provide access to 911 emergency services and directory listings in accordance with the terms and conditions of CLEC's interconnection agreements ("ICAs"). As part of the QLSP Service, Qwest combines the Network Elements that make up QLSP Service with analog/digital capable Loops, with such Loops (including services such as line splitting) being provided in accordance with the rates, terms and conditions of the CLEC's ICAs. CLEC may also purchase Qwest Commercial High Speed Internet (HSI) Service (also known as Qwest Digital Subscriber Line® (DSL)), under a separate Services agreement, to be used with compatible QLSP Service.

1.1.2 QLSP Service is available in six different service arrangements, each of which is described more fully below: QLSP Residential; QLSP Business; QLSP Centrex (including Centrex 21, Centrex Plus, and in Minnesota only Centrex); QLSP ISDN BRI; QLSP Public Access Lines ("PAL"); QLSP PBX Analog DID and non-DID (one way and two way) trunks.

1.1.3 Nothing in this Agreement precludes Qwest from withdrawing availability of comparable, functionally equivalent services from its retail and user customers. In the event of such withdrawal or discontinuation, Qwest may also withdraw availability of the equivalent QLSP Service.

- 1.2 **Combination of QLSP Service with Loops.** Except as described below, the Loop will be provided by Qwest under the applicable ICAs in effect between Qwest and CLEC at the time the order is placed. As part of the QLSP Service, Qwest will combine the Local Switching and Shared Transport Network Elements with the Loop.

1.2.1 Pursuant to the order issued by the FCC pertaining to the availability of Unbundled Network Element ("UNE") Loops under Section 251(c)(3) of the "Act" in its Report and Order-Petition of Qwest Corporation for Forbearance Pursuant to 47 U.S.C. § 160(c) in the Omaha Metropolitan Statistical Area, FCC 05-170, WC Docket No. 04-223, (effective September 16, 2005) ("FOC"), Qwest will provide to CLEC the Loop element of QLSP Services purchased in the following nine Omaha Nebraska Wire Centers under the terms and conditions of this Agreement at Rates provided in the Rate Sheet Omaha Douglas; Omaha Izard Street; Omaha 90th Street; Omaha Fort Street; Omaha Fowler Street; Omaha O Street; Omaha 78th Street; Omaha 135th Street; and Omaha 156th Street.

1.3

1.2.2 The following QLSP Service types will be combined with 2-wire loops: QLSP Business; QLSP Centrex (including Centrex 21); Centrex Plus; Centrex in Minnesota Only; QLSP ISDN BRI; QLSP PAL; QLSP PBX Analog non-DID and 1-Way DID Trunks; and QLSP Residential.

1.2.3 QLSP PBX Analog 2-Way DID Trunks will be combined with 4 wire loops.

Local Switching. The Local Switching Network Element ("Local Switching") is collectively the Line Side and Trunk Side facilities in the local serving Qwest end office Switch which provides the basic switching function, the port, plus the features, functions, and capabilities of the switch including all compatible, available, and loaded vertical features, e.g., anonymous call rejection, that are loaded in that switch. Vertical features are software attributes on end office Switches and are listed on the Qwest wholesale website. Qwest signaling is provided with Local Switching solely as described in Section 1.4.2 of this Attachment. The following Local Switching ports are available with QLSP Service: Analog Line Ports, Digital Line Ports Supporting Basic Rate Interface—Integrated Services Digital Network ("BRI ISDN"), and Analog Trunk Ports.

1.3.1 **Analog Line Port.** Line Port attributes include: telephone number; dial tone; signaling (Loop or ground start); on/off hook detection; audible and power ringing; Automatic Message Accounting (AMA Recording); and blocking options.

1.3.2 **Digital Line Port Supporting BRI ISDN.** BRI ISDN is a digital architecture that provides integrated voice and data capability (2 wire). A BRI ISDN Port is a Digital 2B+D (2 Bearer Channels for voice or data and 1 Delta Channel for signaling and D Channel Packet) Line Side Switch connection with BRI ISDN voice and data basic elements. For flexibility and customization, optional features can be added. BRI ISDN Port does not offer B Channel Packet service capabilities. The serving arrangement conforms to the internationally developed, published, and recognized standards generated by International Telegraph and Telephone Union (formerly CCITT).

1.3.3 **Analog Trunk Port.** DS0 analog trunk Ports can be configured as DID, DOD, and two-way.

1.3.3.1 Analog trunk Ports provide a 2-Wire Analog Trunk with DID, E&M Signaling and 2-Wire or 4-Wire connections. This Trunk Side connection inherently includes hunting within the trunk group.

1.3.3.2 All trunks are designed as 4-Wire leaving the Central Office. For 2-Wire service, the trunks are converted at the End User Customer's location.

1.3.3.3 Two-way analog DID trunks are capable of initiating out going calls, and may be equipped with either rotary or touch-tone (DTMF) for this purpose. When the trunk is equipped with DID call transfer feature, both the trunk and telephone instruments must be equipped with DTMF.

1.3.3.4 Two-way analog DID trunks require E&M signaling. Qwest will use Type I and II E&M signaling to provide these trunks to the PBX. Type II

QWEST LOCAL SERVICES PLATFORM® AGREEMENT ATTACHMENT 2--QLSP® Service Description

E&M signaling from Qwest to the PBX will be handled as a special assembly request via ICB.

1.3.4 Use. Local Switching Usage is billed on a Minute of Use ("MOU" basis as described within this Attachment. Rates for "Local Switch Usage" or "Local Switch MOUs" are provided in the QLSP Rate Sheet.

1.4 Vertical Features and Ancillary Functions and Services.

1.4.1 QLSP Service includes nondiscriminatory access to all vertical features that are loaded in the Local serving Qwest end office switch.

1.4.2 Local Switching includes use of Qwest's signaling network (ISUP call set-up) solely for Local Traffic. "Local Traffic" and "Local Calls" means calls that originate and terminate within the Local Calling Area as defined in the Qwest tariff. Qwest will provide service control points in the same manner, and via the same signaling links, as Qwest uses such service control points and signaling links to provide service to its End User Customers served by that switch. Qwest's call related databases include the Line Information Database (LIDB), Interexchange Calling Name Database (ICNAM), 8XX Database for toll free calling, Advanced Intelligent Network Databases (AIN), and Local Number Portability Database. CLEC will not have access to Qwest's AIN based services that qualify for proprietary treatment, except as expressly provided for in this Agreement. Local Switching does not include use of Qwest's signaling network for Toll Traffic, "Toll Traffic" and "Toll Calls" means intra local access and transport area ("LATA") or InterLATA calls that originate and terminate outside of the Local Calling Area as defined in the Qwest tariff. For all Toll Traffic originated by or terminated to CLEC's QLSP End User Customer, Qwest may bill applicable tariff charges, including SST message charges (ISDN User Part (ISUP) and Transaction Capabilities Application Part (TCAP)), to the Interexchange Carrier (IXC) or other wholesale SST provider.

1.4.3 ICNAM and LIDB. CLEC will have non-discriminatory access to Qwest's LIDB database and ICNAM database as part of the delivery of QLSP Service.

1.4.4 The LIDB database contains the following data: various telephone line numbers and special billing number (SBN) data; originating line (calling number); billing number and terminating line (called number); information; calling card validation; fraud prevention; Billing or service restrictions; sub-account information to be included on the call's Billing record; and calling card, billed to third number, and collect call information used in processing Alternately Billed Services (ABS).

1.4.5 The ICNAM database is used with certain end office Switch features to provide the calling party's name to CLEC's End User Customer with the applicable feature capability. ICNAM database contains current listed name data by working telephone number served or administered by Qwest, including listed name data provided by other Telecommunications Carriers participating in Qwest's calling name delivery service arrangement.

1.4.6 Qwest will provide the listed name of the calling party that relates to the calling telephone number (when the information is actually available in Qwest's database and the

delivery is not blocked or otherwise limited by the calling party or other appropriate request).

1.4.7 For CLEC's QLSP End User Customers, Qwest will load and update CLEC's QLSP End User Customers' name information into the LIDB and ICNAM databases from CLEC's completed service orders. CLEC is responsible for the accuracy of its End User Customers' information.

1.4.8 Qwest will exercise reasonable efforts to provide accurate and complete LIDB and ICNAM information. The information is provided on an as-is basis with all faults. Qwest does not warrant or guarantee the correctness or the completeness of such information; however, Qwest will access the same database for CLEC's QLSP End User Customers as Qwest accesses for its own End User Customers. Qwest will not be liable for system outage or inaccessibility or for losses arising from the authorized use of the data by CLEC.

1.4.9 Qwest will not charge CLEC for the storage of CLEC's QLSP End User Customers' information in the LIDB or ICNAM databases.

1.5 Shared Transport and Toll.

1.5.1 Shared Transport. The Shared Transport Network Element ("Shared Transport") provides the collective interoffice transmission facilities shared by various Carriers (including Qwest) between end-office switches and between end-office switches and local tandem switches within the Local Calling Area. Shared Transport uses the existing routing tables resident in Qwest switches to carry the End User Customer's originating and terminating local/extended area service ("EAS") interoffice local traffic on the Qwest interoffice message trunk network. CLEC traffic will be carried on the same transmission facilities between end-office switches, between end-office switches and tandem switches, and between tandem switches on the same network facilities that Qwest uses for its own traffic. Shared Transport does not include use of tandem switches or transport between tandem switches and end-office switches for Local Calls that originate from end users served by non-Qwest Telecommunications Carriers ("Carrier(s)") which terminate to QLSP End Users.

1.5.2 Originating Toll Calls from, and terminating Toll Calls to, QLSP End Users will be delivered from the designated IXCs from the Qwest end-office switches and access tandems. Use of access tandem switches are not included in this Agreement and access tandem charges, if any, may be billed by Qwest to the IXC(s) under the applicable access tariff.

1.5.3 IntraLATA and InterLATA Carrier Designation. QLSP includes the capability for selection of the IntraLATA and IntraLATA Toll provider(s) on a 2-Primary Interexchange Carrier (PIC) basis. CLEC will designate the PIC assignment(s) on behalf of its End User Customers for IntraLATA and IntraLATA Services. All CLEC initiated PIC changes will be in accordance with all Applicable Laws, rules and regulations. Qwest will not be liable for CLEC's improper PIC change requests.

1.5.4 Qwest IntraLATA Toll Local Primary Interexchange Carrier ("LPIC") 5123. Qwest does not authorize CLEC to offer, request, or select Qwest LPIC 5123 service to CLEC's End User Customers for IntraLATA toll service with any QLSP Service in any state. In the event

**QWEST LOCAL SERVICES PLATFORM® AGREEMENT
ATTACHMENT 2—QLSP® Service Description**

CLEC assigns the Qwest LPIC 5123 to CLEC's End User Customers. Qwest will bill CLEC and CLEC will pay Qwest the rates contained or referenced in the attached Rate Sheet.

1.5.5 Usage Shared Transport is billed on a MOU basis as described within this Attachment. Rates for "Shared Transport Usage" or "Shared Transport MOUs" are provided in the QLSP Rate Sheet.

1.6 QLSP Service Arrangement Descriptions.

1.6.1 **QLSP Business** is available to CLEC for CLEC's business End User Customers and is the combination of an analog Line Side Port and Shared Transport provided under this Agreement with an analog - 2 wire voice grade Loop provided in accordance with CLEC's ICAs, except for those Loops that are otherwise provided for in this Agreement.

1.6.2 **QLSP Centrex** is available to CLEC for CLEC's business End User Customers. QLSP Centrex Services include Centrex 21, Centrex Plus, and in Minnesota, Centron, and are the combination of an analog Line Side Port and Shared Transport provided under this Agreement with an analog - 2 wire voice grade Loop provided in accordance with CLEC's ICAs, except for those Loops that are otherwise provided for in this Agreement.

1.6.2.1 CLEC may request a conversion from Centrex 21, Centrex-Plus or Centron service to QLSP Business or QLSP Residential. The Conversion NRC(s) provided in the Rate Sheet will apply.

1.6.2.2 Qwest will provide access to Customer Management System (CMS) with QLSP-Centrex at the rates set forth in the Rate Sheet.

1.6.3 **QLSP ISDN BRI** is available to CLEC for CLEC's End User Customers and is the combination of a Digital Line Side Port (supporting BRI ISDN), and Shared Transport provided under this Agreement with a Basic Rate ISDN capable Loop provided in accordance with CLEC's ICAs, except for those Loops that are otherwise provided for in this Agreement.

1.6.4 - **QLSP PAL** is available to CLEC for only CLEC's Payphone Service Providers (PSPs) and is the combination of an analog Line Side Port and Shared Transport provided under this Agreement with an analog - 2 wire voice grade Loop provided in accordance with CLEC's ICAs, except for those Loops that are otherwise provided for in this Agreement.

1.6.5 **QLSP PBX** is available to CLEC for CLEC's business End User Customers.

1.6.5.1 PBX analog non-DID trunks are combinations of an analog Line Side Port and Shared Transport provided under this Agreement with an analog - 2 wire voice grade Loop provided in accordance with CLEC's ICAs, except for those Loops that are otherwise provided for in this Agreement.

1.6.5.2 PBX with analog 1-way DID trunks are combinations of a DID trunk Port and Shared Transport provided under this Agreement with an Analog - 2 wire voice grade Loop provided in accordance with CLEC's

June 5, 2008fmsd/First Communications Rfa New Access/Attachment 2 - QLSP® (v5.0 - 2-13-08)
(CO=CDS-080314-0001); (IA=CDS-080314-0002); (MN=CDS-080314-0003); (MT=CDS-080314-0004);
(NE=CDS-080314-0005); (ND=CDS-080314-0006); (OR=CDS-080314-0007); (WA=CDS-080314-0008)

ICAs, except for those Loops that are otherwise provided for in this Agreement.

1.6.5.3 PBX with analog 2- way DID trunks are combinations of a DID trunk Port and Shared Transport provided under this Agreement with an Analog - 4 wire voice grade Loop provided in accordance with CLEC's ICAs, except for those Loops that are otherwise provided for in this Agreement.

1.6.6 **QLSP Residential** is available to CLEC for CLEC's residential End User Customers and is the combination of an analog Line Side Port and Shared Transport provided under this Agreement with an analog - 2 wire voice grade Loop provided in accordance with CLEC's ICAs, except as otherwise provided for in this Agreement. QLSP Residential may be ordered and provisioned only for residential End User Customer application. The definition of residential service is the same as in Qwest's retail tariffs as applied to Qwest's End User Customers.

1.6.6.1 In order for CLEC to receive QLSP Residential rates via the monthly Residential End User Credit provided in the Rate Sheet, CLEC must identify residential end users by working telephone number (WTN) utilizing the LSR process as described in the Qwest wholesale website.

Additional Terms and Conditions and Service Features.

Qwest does not warrant the availability of facilities at any serving wire center. QLSP Services will not be available if facilities are not available. Qwest represents and warrants that it will not otherwise restrict facilities eligible to provide QLSP Service and that any and all facilities that would otherwise be available for retail service to a Qwest End User Customer will be considered eligible for use by CLEC for QLSP Service to serve that same End User Customer.

2.2 Loop Start ("LPS") to Ground Start ("GST") and GST to LST Changes ("LPS/GST Change") are available with QLSP Services. POTS Services, e.g., a QLSP Centrex 21 line, can functionally and operationally be provisioned as either LPS or GST. Unless specifically requested otherwise, Qwest provisions POTS Services as LPS. GST is generally provisioned for Private Branch Exchange ("PBX") type services. LPS/GST Changes allow the CLEC to request a facility served by LPS to be changed to GST or vice versa. Additional information and ordering requirements are detailed on the Qwest Wholesale website.

2.2.1 The Subsequent Order Charge provided in the QLSP Rate Sheet and the Qwest retail Tariff nonrecurring charge ("NRC") for LPS/GST Changes, less an 18% wholesale discount, will be added to service orders requesting LPS/GST Changes.

2.3 Daily Usage Feed (DUF). Qwest will provide to CLEC certain originating and terminating call records ("usage information") generated by CLEC's QLSP end user via a DUF.

2.3.1 Qwest will provide to CLEC Local Call usage information within Qwest's control with respect to calls originated by or terminated to CLEC QLSP End User Customers in the form of the actual information that is comparable to the information Qwest uses to bill its own End

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User Customers.

2.3.2 Qwest will provide to CLEC usage information necessary for CLEC to bill for InterLATA and IntraLATA exchange access to the IXC (excluding Qwest where it is the IntraLATA Toll provider) in the form of either the actual usage or a negotiated or approved surrogate for this information, as such billing is described and allowed under section 3.7 of this Attachment. These exchange access records will be provided as Category 11 EMI records via the DUF.

2.3.3 Qwest will provide DUF records for the following: all usage occurrences billable to CLEC's QLSP lines, including Busy Line Verify (BLV), Busy Line Interrupt (BLI); originating local usage; usage sensitive CLASS features; and Qwest-provided IntraLATA toll.

2.3.4 Local Call usage records will be provided as Category 01 or Category 10 EMI records via the DUF. Terminating Local Call usage records are not collected or available and will not be provided.

2.4 Feature and InterLATA or IntraLATA PIC changes or additions for QLSP, will be processed concurrently with the QLSP order as specified by CLEC.

2.5 Access to 911/E911 emergency Services for CLEC's End User Customers will be available in accordance with CLEC's ICAs. If Qwest is no longer obligated to provide access to 911/E911 emergency services in accordance with 47 U.S.C. §251, Qwest will then provide such services under this Agreement with respect to all CLEC QLSP Service End User Customers and new QLSP Service End User Customers, to the same degree and extent that 911/E911 emergency services were provided by Qwest prior to the elimination of 911/E911 emergency services as an obligation under 47 U.S.C. §251.

2.6 Qwest AIN and VMS are offered on a commercial basis and may be purchased with QLSP at the rates set forth in the attached Rate Sheet. Retail promotions may not be combined with QLSP.

2.7 If Qwest develops and deploys new local switch features for its End User Customers, those switch features will be available in the same areas and subject to the same limitations with QLSP Service. The rates that Qwest charges for such new local switch features will not in any case be higher than the retail rate Qwest charges.

2.8 Nothing in this Agreement alters or affects CLEC's right to receive any applicable universal service subsidy or other similar payments.

2.9 Qwest Operator Services and Directory Assistance Services are provided under the terms and conditions of CLEC's ICAs.

3.0 Rates and Charges.

3.1 The recurring ("MRC") and NRC rates for QLSP Services and all associated QLSP applicable usage-based rates and miscellaneous charges are set forth or incorporated by reference into the attached QLSP Rate Sheets. Rates for QLSP Services are in addition to the applicable rates for elements and Services provided under CLEC's ICAs.

June 5, 2008/med/First Communications Kta New Access/Attachment2 – QLSP® (v5.0 – 2-13-08)
(CO=CDS-080314-0001); (IA=CDS-080314-0002); (MN=CDS-080314-0003); (MT=CDS-080314-0004);
(NE=CDS-080314-0005); (ND=CDS-080314-0006); (OR=CDS-080314-0007); (WA=CDS-080314-0008)

Applicable intercarrier compensation rates and charges (such as access charges, reciprocal compensation, and other charges for elements and services) are applicable and are provided under a separate Agreement or Tariff.

3.2 QLSP rates Effective Date through Term. Starting on the Effective Date of the Agreement, rates for the Service will be those provided or referenced in the attached Rate Sheet. The MRCs for the switch port will be adjusted annually, effective January 1 of each year through the term of the Agreement. CLEC is eligible for and will receive discounts on the Basic Plan switch port MRCs if it meets the volume plans described below. Discounts are not cumulative and Qwest will apply the highest discount rate to which CLEC is entitled. Basic Plan MRCs will apply if CLEC does not qualify for any discount.

3.2.1 80% Year Over Year ("YOY") Volume Retention Plan: If the number of CLEC's QLSP total lines (Working Telephone Numbers ("WTNs")) as of October 31 of each year equals or exceeds 80% of the sum of CLEC's QLSP total lines as of October 31 of the preceding year, CLEC will be entitled to a 5% discount off of the Business Port and a 1% discount off of the Residential Port MRCs applicable during the next calendar year.

3.2.2 90% YOY Volume Retention Plan: If the number of CLEC's QLSP total lines as of October 31 of each year equals or exceeds 90% of the sum of CLEC's QLSP total lines as of October 31 of the preceding year, CLEC will be entitled to a 10% discount off of the Business Port and a 2% discount off of the Residential Port MRCs applicable during the next calendar year.

3.2.3 110% YOY Volume Growth Plan: If the number of CLEC's QLSP total lines as of October 31 of each year equals or exceeds 110% of the sum of CLEC's total QLSP lines as of October 31 of the preceding year, and the YOY line increase is equal to or greater than two thousand (2000) QLSP lines, CLEC will be entitled to a 20% discount off of the Business Port and a 4% discount off of the Residential Port MRCs applicable during the next calendar year.

3.2.4 120% YOY Volume Growth Plan: If the number of CLEC's total QLSP lines as of October 31 of each year equals or exceeds 120% of the sum of CLEC's total QLSP lines as of October 31 of the preceding year, and the YOY line increase is equal to or greater than two thousand (2000) QLSP lines, CLEC will be entitled to a 30% discount off of the Business Port and a 6% discount off of the Residential Port MRCs applicable during the next calendar year.

3.2.5 135% YOY Volume Growth Plan: If the number of CLEC's total QLSP lines as of October 31 of each year equals or exceeds 135% of the sum of CLEC's QLSP total lines as of October 31 of the preceding year and the YOY line increase is equal to or greater than two thousand (2000) QLSP lines, CLEC will be entitled to a 35% discount off of the Business Port and a 8% discount off of the Residential Port MRCs applicable during the next calendar year.

3.3 For purposes of counting CLEC's total QLSP lines in section 3.2 as of October 31 of each year, Qwest will include all QLSP lines and all Qwest Platform Plus™ ("QPP™") lines, if any, from the previous year. For example, to determine

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3.4 2008 QLSP rates, Qwest will use the total number of CLEC's QLSP lines as of October 31, 2007 compared to CLEC's total number of QLSP lines as of October 31, 2006 in order to calculate CLEC's discount eligibility on January 1, 2008.

Except as otherwise provided here within, the Loop element combined with a QLSP Service will be provided in accordance with CLEC's ICAs with Qwest at the rates set forth in those ICAs.

3.4.1 Loops provided under this Agreement. Upon thirty (30) Days notice via the standard commercial notification process, Qwest may change monthly recurring charges for the Omaha, Nebraska Loop elements provided under this Agreement.

CLEC will be responsible for billing its QLSP End User Customers for all Miscellaneous Charges and surcharges required of CLEC by statute, regulation or otherwise required.

3.6 CLEC will pay Qwest the PIC charge change associated with CLEC End User Customer changes of IntraLATA or IntraLATA Carriers. Any change in CLEC's End User Customers' IntraLATA or IntraLATA Carrier must be requested by CLEC on behalf of its End User Customer.

3.7 **Inter-carrier Compensation.** Except as specifically described in this Section, this Agreement does not change or amend applicable inter-carrier compensation arrangements (including but not limited to Switched Access, Signaling, or Transit charges) between any parties, including between Qwest and Carriers or IXCs.

3.7.1 **Switched Access.** For QLSP End User Customer(s), Qwest will not charge to or collect from the IXC usage based end office and loop Switched Access charges (such as Switched Access Local Switching, End Office Shared Port, Tandem Transmission and Carrier Common Line) for IntraLATA or IntraLATA Toll Calls originating or terminating from that QLSP End User Customer's line to an IXC.

3.7.2 **Signaling.** Qwest retains its rights to charge IXCs for signaling usage (ISUP Signal Formulation, ISUP Signal Transport, and ISUP Signal Switching, as well as UDB, ICNAMM and BXX) associated with IntraLATA and IntraLATA Toll Calls originated by or terminated to a QLSP End User under the applicable Tariff.

3.7.3 **Transit.** For any call originated by an end user served by a Carrier that routes through Qwest's network and which terminates to a QLSP End User, Qwest retains its rights to bill the originating Carrier Transit charges for that call under the originating Carrier's Agreement.

3.7.4 **Other.** Qwest retains its rights to bill IXCs or other Carriers, as applicable, any and all other access charges and assessments not expressly addressed in this section, including but not limited to flat rated transport charges, in accordance with the applicable Tariff

3.8 **Local Switching Usage and Shared Transport Minute of Use (MOU)** This section describes the use of the Qwest network for different call types originated by or terminated to QLSP End Users. This section does not affect Qwest's rights to charge IXCs for signaling as described in Section 1.4.2 of this Attachment.

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(CO=CDS-080314-0001); (IA=CDS-080314-0002); (MAN=CDS-080314-0003); (MT=CDS-080314-0004);
(NE=CDS-080314-0005); (ND=CDS-080314-0006); (OR=CDS-080314-0007); (WA=CDS-080314-0008)

3.8.1 **Originating IntraOffice Local Calls - This Originating Local Call** requires switching by the local serving Qwest end office Switch only. When this call type is originated by a QLSP End User, Local Switch Usage charges provided in the QLSP Rate Sheet will apply. For these call types that also terminate to an end user served by a Carrier, Qwest may pay that Carrier certain terminating compensation charges under terms and conditions of a separate ICA.

3.8.2 **Originating InterOffice Local Calls.** This Originating Local Call requires switching by the local serving Qwest end office and other interoffice switching for Local traffic. When this call type is originated by a QLSP end user, Local Switch Usage per MOU and Shared Transport per MOU charges provided in the Rate Sheet will apply. For these call types that also terminate to an end user served by a non-Qwest Carrier, Qwest may pay that Carrier certain terminating compensation charges under terms and conditions of a separate ICA

3.8.3 **Originating IXC Toll Calls.** This originating Toll Call requires switching by the local serving Qwest end office. If the QLSP End User's selected IXC does not have direct trunking to the local serving Qwest end office, Shared Transport is required to deliver that call to the Access Tandem for delivery to the IXC. When this call type is originated by a QLSP end user, Local Switch Usage provided in the QLSP Rate Sheet applies. Additionally if, Shared Transport is necessary to deliver the call to the Access Tandem, Shared Transport Usage charges provided in the QLSP Rate Sheet will apply. For these call types that require Shared Transport, Qwest retains its rights to bill the IXC for Tandem elements under the Tariff.

3.8.4 **Terminating IntraOffice and InterOffice Local Calls.** This terminating Local Call requires switching by the local serving Qwest end office and in certain instances other interoffice switching within the local Calling area. When a call is terminated to a QLSP end user, no charges will apply under QLSP. For these call types that originate from an end user served by a Carrier, Qwest retains its rights to bill that Carrier certain Transit charges as described in Section 3.7 above.

3.8.5 **Terminating IXC Toll Calls.** This terminating Toll Call always requires switching by the local serving Qwest end office. If the originating caller's IXC does not have direct trunking to the QLSP end user's local serving Qwest end office switch, Shared Transport is required to terminate the call to the receiving QLSP end user. When this call type is terminated to a QLSP end user, Local Switch Usage charges provided in the Rate Sheet will apply. Additionally if, Shared Transport is necessary to deliver the call to the QLSP end user from the access tandem, Shared Transport Usage charges provided in the Rate Sheet will apply. For these call types that require Shared Transport, Qwest retains its rights to bill the IXC for Tandem elements under the Tariff.

3.8.6 **Originating Toll Calls when QC is the IntraLATA Toll provider.** See Section 1.5.4 above.

3.9 Qwest will have a reasonable amount of time to implement system or other changes necessary to bill CLEC for rates or charges associated with QLSP Services

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- 3.10 QLSP Services have a one-month minimum service period requirement for each CLEC End User Customer. The one-month minimum service period of the MRC for the Service CLEC is required to pay 100% of the MRC for the Service even if CLEC does not retain Service for the entire month. QLSP Services are billed month to month and will offer the one month minimum service period is satisfied be pro-rated for partial months based on the number of days Service was provided.
- 3.11 The Subsequent Order Change is applicable on a per order basis when changes are requested to existing service, including changing a telephone number, initiating or removing suspension or Service, denying or restoring service, adding, removing or changing features, and other similar requests.
- 4.0 **Systems and Interfaces.**
- 4.1 Qwest and CLEC will support use of current OSS interfaces and OSS business rules for QLSP, including electronic ordering and flow, as the same may evolve over time.
- 4.2 QLSP Services are ordered utilizing the LSR process as described in the Qwest wholesale website.
- 4.3 Prior to placing an order on behalf of each End User Customer, CLEC will be responsible for obtaining and have in its possession a Proof of Authorization as set forth in this Agreement.
- 4.4 When Qwest or another provider of choice, at the End User Customer's request, orders the discontinuance of the End User Customer's existing service with CLEC, Qwest will render its closing bill to CLEC effective with the disconnection. Qwest will notify CLEC by FAX, OSS Interface, or other agreed upon processes when an End User Customer moves to Qwest or another service provider. Qwest will not provide CLEC or Qwest retail personnel with the name of the other service provider selected by the End User Customer.
- 4.5 The Parties will provide each other with points of contact for order entry, problem resolution, repair, and in the event special attention is required on service request.
- 5.0 Qwest will bill CLEC, on a monthly basis, within seven to ten Days of the last day of the most recent Billing period, in an agreed upon standard electronic format. Billing information will include a summary bill, and individual End User Customer sub-account information. If CLEC needs additional or different billing information in order to properly bill its End Users or other Carriers (including Qwest), Qwest will work with CLEC in good faith to deliver such information.
- 6.0 **Maintenance and Repair.**
- 6.1 Qwest will maintain facilities and equipment that comprise the QLSP Service provided to CLEC. CLEC or its End User Customers may not rearrange, move, disconnect or attempt to repair Qwest facilities or equipment, other than by connection or disconnection to any interface between Qwest and the End User Customer, without the written consent of Qwest.
- 6.2 Qwest will provide general repair and maintenance Services on its facilities, including those facilities supporting QLSP

Services purchased by CLEC. Qwest will repair and restore any equipment or any other maintainable component that adversely impacts CLEC's use of QLSP Service. Qwest and CLEC will cooperate with each other to implement procedures and processes for handling service-affecting events. There will be no charge for the Services provided under this section except as set forth in the Rate Sheet.

7.0 **Commercial Performance Measures and Reporting, Performance Targets and Service Credits (including in Washington, if Washington 7.0 is selected by CLEC as indicated on Signature Page).**

Each Party will provide suitably qualified personnel to perform its obligations under this Agreement and all QLSP Services in a timely and efficient manner with diligence and care, consistent with the professional standards of practice in the industry, and in conformance with all Applicable Laws and regulations. The QLSP Service attributes and process enhancements are not subject to the Change Management Process ("CMP"). CLEC proposed changes to QLSP Service attributes and process enhancements will be communicated through the standard account interfaces. Change requests common to shared systems and processes subject to CMP will continue to be addressed via the CMP procedures.

7.1 Each Party will provide commercial performance measurements and reporting against established performance targets with QLSP Service. The following performance measurements will apply to QLSP Residential and QLSP Business: (a) Firm Order Confirmations (FOCs) On Time; (b) Installation Commitments Met; (c) Order Installation Interval; (d) Out of Service Cleared within 24 Hours; (e) Mean Time to Restore; and (f) Trouble Rate.

7.2 Qwest will provide commercial performance measurements and reporting requirements are attached as Attachment 3. Qwest will provide CLEC with the raw data necessary to allow CLEC to disaggregate results at the state level. Reporting of these performance measures will be applied for activity beginning the first full month of Service after January 1, 2007.

7.3 Commercial measurement definitions, methodologies, performance targets and reporting requirements are attached as Attachment 3. Qwest will provide CLEC with the raw data necessary to allow CLEC to disaggregate results at the state level. Reporting of these performance measures will be applied for activity beginning the first full month of Service after January 1, 2007.

7.4 CLEC will be entitled to service credits only for each instance of a missed installation commitment and each instance of an out of service condition that is not cleared within 24 hours occurring after January 1, 2007. All service credits will be applied automatically by Qwest as credit against CLEC's bill for the billing period following the one in which the credits were accrued. Credits for Services provided under this Agreement will be applied for activity beginning the first full month after January 1, 2007. Any credits or payments related to the Services provided prior to the first full month following January 1, 2007 and in accordance with to CMP, PID, PAP or all other wholesale service quality standards will no longer be applied beginning the first full month after January 1, 2007.

7.4.1 **Installation Commitments Met.** For each installation commitment that Qwest, through its own fault, fails to meet, Qwest will provide a service credit equal to 100% of the nonrecurring charge for that installation. Qwest will use the state installation nonrecurring charge contained in this Agreement for that order type in calculating the credit. The definition of a "missed installation commitment" and the associated exclusions are described in Attachment 3.

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7.4.2 Out of Service Cleared within 24 Hours. For each out-of-service condition that Qwest, through its own fault, fails to resolve within 24 hours, Qwest will provide a service credit equal to one day's recurring charge (monthly recurring charge divided by 30) for each day out of service beyond the first 24 hours. (For example, if the out-of-service condition exists for 25 to 47 hours, CLEC will be entitled to a credit equal to the monthly recurring charge divided by 30. If the out-of-service condition existed for 48 to 71 hours, the credit would equal two times the monthly recurring charge divided by 30).

8.0 Service Performance Measures and Reporting and Performance Assurance Plan (PID/PAP) (for Washington only. If Washington 8.0 is selected by CLEC as indicated on Signature Page).

8.1 If selected by CLEC under the terms and conditions of this Agreement, Qwest will, in Washington only, provide performance measurements, reporting, and remedies compliant with the Washington Performance Indicator Definitions ("PIDs") and the Qwest Washington Performance Assurance Plan ("PAP") for the Services, if eligible, provided under this Agreement. Only in the state of Washington, and only if expressly selected by CLEC under the terms and conditions of this Agreement, does this PID and PAP replace, in their entirety, the Commercial Performance Measures and Reporting, Performance Targets and Service Credits terms and conditions for Services provided under this Agreement outlined in Section 7.0 of this Agreement.

8.2 The PIDs and PAP for Washington in their current form are posted in the Qwest Wholesale PCAT, currently called Negotiations Template Agreement PCAT, under Exhibit B and Exhibit K for Washington, respectively. Those PIDs and that PAP are incorporated by referenced into, and made a part of, this Agreement. Subsequent changes to the PIDs or PAP submitted to the WUTC will be incorporated into the applicable exhibit as soon as they are effective either by operation of law or WUTC order, whichever occurs first and without further amendment to this Agreement.

8.3 To select the Service Performance Measures and Reporting and Performance Assurance Plan (PID/PAP) option, CLEC must be a certified CLEC under applicable state rules and have elected the PID and PAP under its Washington interconnection agreement with Qwest.

8.4 Eligible QLSP Services will be included in the UNE-P PAP results beginning the first full month following Agreement execution.

8.5 Notwithstanding the dispute resolution provisions in the Agreement, the Parties will resolve any dispute, claim or controversy arising out of, or relating to, the PID and/or PAP under the dispute resolution process described in the PAP.

**ATTACHMENT 3
Performance Targets for Qwest QLSP™ Service**

FOC-1 – Firm Order Confirmations (FOCs) On Time

<p>Purpose: Monitors the timeliness with which Qwest returns Firm Order Confirmations (FOCs) to CLECs in response to LSRs received from CLECs, focusing on the degree to which FOCs are provided within specified intervals.</p>	
<p>Description: Measures the percentage of Firm Order Confirmations (FOCs) that are provided to CLECs within the intervals specified under "Performance Targets" below for FOC notifications.</p> <ul style="list-style-type: none"> Includes all LSRs that are submitted through IMA-GUI and IMA-EDI interfaces that receive an FOC during the reporting period, subject to exclusions specified below. (Acknowledgments sent separately from an FOC (e.g. EDI 997 transactions are not included.) For FOC-1A, the interval measured is the period between the LSR received date/time (based on scheduled up time) and Qwest's response with a FOC notification (notification date and time). For FOC-1B, the interval measured is the period between the application date and time, as defined herein, and Qwest's response with a FOC notification (notification date and time). "Fully electronic" LSRs are those (1) that are received via IMA-GUI or IMA-EDI, (2) that involve no manual intervention, and (3) for which FOCs are provided mechanically to the CLEC. "Electronic/manual" LSRs are received electronically via IMA-GUI or IMA-EDI and involve manual processing. LSRs will be evaluated according to the FOC interval categories shown in the "Performance Targets" section below, based on the number of lines requested on the LSR or, where multiple LSRs from the same CLEC are related, based on the combined number of lines requested on the related LSRs. 	
<p>Reporting Period: One month</p>	
<p>Unit of Measure: Percent</p>	
<p>Reporting: Individual CLEC</p>	<p>Disaggregation Reporting: Regional level.</p> <ul style="list-style-type: none"> FOC-1A: FOCs provided for <u>fully electronic</u> LSRs received via IMA-GUI or IMA-EDI FOC-1B: FOCs provided for <u>electronic/manual</u> LSRs received via IMA-GUI or IMA-EDI
<p>Formula: FOC-1A = $\frac{\{\text{Count of LSRs for which the original FOC's ("FOC Notification Date \& Time") - (LSR received date/time (based on scheduled up time))" is within 20 minutes} \div (\text{Total Number of original FOC Notifications transmitted for the service category in the reporting period})\} \times 100$</p> <p>FOC-1B = $\frac{\{\text{Count of LSRs for which the original FOC's ("FOC Notification Date \& Time") - (Application Date \& Time)" is within the intervals specified for the service category involved} \div (\text{Total Number of original FOC Notifications transmitted for the service category in the reporting period})\} \times 100$</p>	

- Exclusions:**
- LSRs involving individual case basis (ICB) handling based on quantities of lines, as specified in the "Performance Targets" section below, or service/request types, deemed to be projects.
 - Hours on Weekends and holidays. (Except for FOC-1A, which only excludes hours outside the scheduled system up time.)
 - LSRs with CLEC-requested FOC arrangements different from standard FOC arrangements.
 - Records with invalid product codes.
 - Records missing data essential to the calculation of the measurement per the measure definition.
 - Duplicate LSR numbers. (Exclusion to be eliminated upon implementation of IMA capability to disallow duplicate LSR #'s.)
 - Invalid start/stop dates/times.

QLSP-POTS	Product Reporting:		
	<u>Performance Target:</u>		
	FOC-1A		95% within 20 minutes
	FOC-1B		95% within standard FOC intervals (specified below)
	<u>Standard FOC Intervals</u>		
	Product Group <small>NOTE 1</small>		FOC Interval
	QLSP-POTS (1-39 lines)		FOC-1A:20 Minutes FOC-1B:24 hrs 24 hrs
Availability:			
Performance will be measured beginning the first full month of QLSP service (for the following month's reporting).			
		Notes: LSRs with quantities above the highest number specified for each product type are considered ICB.	

ICM-1 - Installation Commitments Met

Purpose: Evaluates the extent to which Qwest installs services for Customers by the scheduled due date.	
Description: Measures the percentage of orders for which the scheduled due date is met. <ul style="list-style-type: none"> All inward orders (Change, New, and Transfer order types) assigned a due date by Qwest and which are completed/closed during the reporting period are measured, subject to exclusions specified below. Change order types included in this measurement consist of all C orders representing inward activity (with "I" and "T" action coded line USOCs). Also included are orders with customer-requested due dates longer than the standard interval. <ul style="list-style-type: none"> Completion date on or before the Applicable Due Date recorded by Qwest is counted as a met due date. The Applicable Due Date is the original due date or, if changed or delayed by the customer, the most recently revised due date, subject to the following: If Qwest changes a due date for Qwest reasons, the Applicable Due Date is the customer-initiated due date, if any, that is (a) subsequent to the original due date and (b) prior to a Qwest-initiated, changed due date, if any. 	
Reporting Period: One month	Unit of Measure: Percent
Reporting: Individual CLEC	Disaggregation Reporting: Regional level. <ul style="list-style-type: none"> Results for product/services listed in Product Reporting under "MSA Type Disaggregation" will be reported according to orders involving: <ul style="list-style-type: none"> ICM-1A Dispatches (Includes within MSA and outside MSA); and ICM-1B No dispatches. Results for products/services listed in Product Reporting under "Zone-type Disaggregation" will be reported according to installations: <ul style="list-style-type: none"> ICM-1C Interval Zone 1 and Interval Zone 2 areas.
Formula: $\frac{[(\text{Total Orders completed in the reporting period on or before the Applicable Due Date}) \div (\text{Total Orders Completed in the Reporting Period})] \times 100}{}$	
Exclusions: <ul style="list-style-type: none"> Disconnect, From (another form of disconnect) and Record order types. Due dates missed for standard categories of customer and non-Qwest reasons. Standard categories of customer reasons are: previous service at the location did not have a customer-requested disconnect order issued, no access to customer premises, and customer hold for payment. Standard categories of non-Qwest reasons are: Weather, Disaster, and Work Stoppage. Records involving official company services. Records with invalid due dates or application dates. Records with invalid completion dates. Records with invalid product codes. Records missing data essential to the calculation of the measurement per the measure definition. 	

Product Reporting	Performance Target:	
MSA-Type:		
QLSP-POTS	QLSP-POTS (Dispatch and No Dispatch)	95%
Zone-Type:		
Availability:	Notes:	
Performance will be measured beginning the first full month of QLSP service (for the following month's reporting).		

OIL-1 - Order Installation Interval

<p>Purpose: Evaluates the timeliness of Qwest's installation of services for CLECs, focusing on the average time to install service.</p>	
<p>Description: Measures the average interval (in business days) between the application date and the completion date for service orders accepted and implemented.</p> <ul style="list-style-type: none"> • Includes all inward orders (Change, New, and Transfer order types) assigned a due date by Qwest and which are completed/closed during the reporting period, subject to exclusions specified below. Change order types for additional lines consist of all C orders representing inward activity. • Intervals for each measured event are counted in whole days: the application date is day zero (0); the day following the application date is day one (1). • The Applicable Due Date is the original due date or, if changed or delayed by the CLEC, the most recently revised due date, subject to the following: If Qwest changes a due date for Qwest reasons, the Applicable Due Date is the CLEC-initiated due date, if any, that is (a) subsequent to the original due date and (b) prior to a Qwest-initiated, changed due date, if any. ^{NOTE 1} • Time intervals associated with CLEC-initiated due date changes or delays occurring after the Applicable Due Date, as applied in the formula below, are calculated by subtracting the latest Qwest-initiated due date, if any, following the Applicable Due Date, from the subsequent CLEC-initiated due date, if any. ^{NOTE 1} 	
<p>Reporting Period: One month</p>	<p>Unit of Measure: Average Business Days</p>
<p>Reporting: Individual CLEC</p>	<p>Disaggregation Reporting: Regional level.</p> <ul style="list-style-type: none"> • Results for product/services listed in Product Reporting under "MSA Type Disaggregation" will be reported according to orders involving: OIL-1A Dispatches (includes within MSA and outside MSA); and OIL-1B No dispatches. • Results for product/services listed in Product Reporting under "Zone-type Disaggregation" will be reported according to installations: OIL-1C Interval Zone 1 and Interval Zone 2 areas.
<p>Formula: $\frac{\sum(\text{Order Completion Date}) - (\text{Order Application Date})}{(\text{Time Interval between the Original Due Date and the Applicable Date})} - (\text{Time Intervals associated with CLEC-initiated due date changes or delays occurring after the Applicable Due Date}) \div \text{Total Number of Orders Completed in the reporting period}$ </p> <p>Explanation: The average installation interval is derived by dividing the sum of installation intervals for all orders (in business days) by total number of service orders completed in the reporting period.</p>	
<p>Exclusions:</p> <ul style="list-style-type: none"> • Orders with CLEC requested due dates greater than the current standard interval. • Disconnect From (another form of disconnect) and Record order types. • Records involving official company services. • Records with invalid due dates or application dates. • Records with invalid completion dates. • Records with invalid product codes. • Records missing data essential to the calculation of the measurement per the measure definition. • Orders involving individual case basis (ICB) handling based on quantities of lines or orders deemed to be projects. 	

Product Reporting:		
MSA-Type -		Reported As:
QLSP-POTS		Average business days
Zone-Type -		
Performance Target:		
QLSP-POTS (Dispatched)		6 Days
QLSP-POTS (No Dispatch)		3.5 Days
Availability:		
Performance will be measured beginning in the first full month of QLSP service (for the following month's reporting).		
Notes:	<p>1. According to this definition, the Applicable Due Date can change, per successive CLEC-initiated due date changes or delays, up to the point when a Qwest-initiated due date change occurs. At that point, the Applicable Due Date becomes fixed (i.e., with no further changes) as the date on which it was set prior to the first Qwest-initiated due date change, if any. Following the first Qwest-initiated due date change, any further CLEC-initiated due date changes or delays are measured as time intervals that are subtracted as indicated in the formula. These delay time intervals are calculated as stated in the description. (Though infrequent, in cases where multiple Qwest-initiated due date changes occur, the stated method for calculating delay intervals is applied to each pair of Qwest-initiated due date change and subsequent CLEC-initiated due date change or delay. The intervals thus calculated from each pairing of Qwest and CLEC-initiated due dates are summed and then subtracted as indicated in the formula.) The result of this approach is that Qwest-initiated impacts on intervals are counted in the reported interval, and CLEC-initiated impacts on intervals are not counted in the reported interval.</p>	

OOS24-1 - Out of Service Cleared within 24 Hours

<p>Purpose: Evaluates timeliness of repair for specified services, focusing on trouble reports where the out-of-service trouble reports were cleared within the standard estimate for specified services (i.e., 24 hours for out-of-service conditions).</p>	
<p>Description: Measures the percentage of out of service trouble reports, involving specified services, that are cleared within 24 hours of receipt of trouble reports from CLECs or from retail customers.</p> <ul style="list-style-type: none"> Includes all trouble reports, closed during the reporting period, which involve a specified service that is out-of-service (i.e., unable to place or receive calls), subject to exclusions specified below. Time measured is from date and time of receipt of trouble ticket to the date and time trouble is indicated as cleared. 	
<p>Reporting Period: One month</p>	<p>Unit of Measure: Percent</p>
<p>Reporting: Individual CLEC</p>	<p>Disaggregation Reporting: Regional level.</p> <ul style="list-style-type: none"> Results for product/services listed in Product Reporting under "MSA Type Disaggregation" will be reported according to orders involving: OOS24-1A Dispatches (Includes within MSA and outside MSA); and OOS24-1B No dispatches. Results for products/services listed in Product Reporting under "Zone-type Disaggregation" will be reported according to installations: OOS24-1C Interval Zone 1 and Interval Zone 2 areas.
<p>Formula: (Number of Out of Service Trouble Reports closed in the reporting period that are cleared within 24 hours) / (Total Number of Out of Service Trouble Reports closed in the reporting period) x 100</p>	
<p>Exclusions:</p> <ul style="list-style-type: none"> Trouble reports coded as follows: <ul style="list-style-type: none"> For products measured from MTAS data (products listed for MSA-type disaggregation), trouble reports coded to disposition codes for: Customer Action; Non-Telco Plant; Trouble Beyond the Network Interface; No Field Visit Test OK, No Field Visit Found OK, Field Visit Found OK, and Miscellaneous – Non-Dispatch, non-Qwest (includes CPE, Customer Instruction, Carrier, Alternate Provider). For products measured from WFA (Workforce Administration) data (products listed for Zone-type disaggregation) trouble reports coded to trouble codes for No Trouble Found (NTF), Test OK (TOK), Carrier Action (IEC) and Customer Provided Equipment (CPE). Subsequent trouble reports of any trouble before the original trouble report is closed. Information tickets generated for internal Qwest system/network monitoring purposes. Time delays due to "no access" are excluded from repair time for products/services listed in Product Reporting under "Zone-type Disaggregation". For products measured from MTAS data (products listed for MSA-type disaggregation), trouble reports involving a "no access" delay. Trouble reports on the day of installation before the installation work is reported by the technician/installer as complete. Records involving official company services. Records with invalid trouble receipt dates. Records with invalid cleared or closed dates. Records with invalid product codes. Records missing data essential to the calculation of the measurement per the measure definition. 	

Product Reporting:	Performance Targets:
MSA-Type -	
<ul style="list-style-type: none"> QLSP POTS 	Dispatch and Non-Dispatch 90%
Zone-Type -	
Availability:	Notes:
Performance will be measured beginning the first full month of QLSP service (for the following month's reporting).	

MTTR-1 - Mean Time to Restore

<p>Purpose: Evaluates timeliness of repair, focusing how long it takes to restore services to proper operation.</p>	
<p>Description: Measures the average time taken to clear trouble reports.</p> <ul style="list-style-type: none"> • Includes all trouble reports closed during the reporting period, subject to exclusions specified below. • Includes customer direct reports, customer-relayed reports, and test assist reports that result in a trouble report. • Time measured is from date and time of receipt to date and time trouble is cleared. 	
<p>Reporting Period: One month</p> <p>Unit of Measure: Hours and Minutes</p>	
<p>Reporting: Individual CLEC</p>	<p>Disaggregation Reporting: Regional level.</p> <ul style="list-style-type: none"> • Results for product/services listed in Product Reporting under "MSA Type Disaggregation" will be reported according to orders involving: MTTR-1A Dispatches (includes within MSA and outside MSA); and MTTR-1B No dispatches. • Results for products/services listed in Product Reporting under "Zone-type Disaggregation" will be reported according to installations: MTTR-1C Interval Zone 1 and Interval Zone 2 areas.
<p>Formula: $\frac{\sum(\text{Date \& Time Trouble Report Cleared}) - (\text{Date \& Time Trouble Report Opened})}{\text{Total number of Trouble Reports closed in the reporting period}}$ </p>	
<p>Exclusions:</p> <ul style="list-style-type: none"> • Trouble reports coded as follows: <ul style="list-style-type: none"> - For products measured from MTAS data (products listed for MSA-type disaggregation), trouble reports coded to disposition codes for: Customer Action; Non-Telco Plant; Trouble Beyond the Network Interface; No Field Visit Test OK, No Field Visit Found OK, Field Visit Found OK, and Miscellaneous – Non-Dispatch, non-Qwest (includes CPE, Customer Instruction, Carrier, Alternate Provider). - For products measured from WFA (Workforce Administration) data (products listed for Zone-type disaggregation) trouble reports coded to trouble codes for No Trouble Found (NTF), Test OK (TOK), Carrier Action (EC) and Customer Provided Equipment (CPE). • Subsequent trouble reports of any trouble before the original trouble report is closed. • Information tickets generated for internal Qwest system/network monitoring purposes. • Time delays due to "no access" are excluded from repair time for products/services listed in Product Reporting under "Zone-type Disaggregation". • For products measured from MTAS data (products listed for MSA-type disaggregation), trouble reports involving a "no access" delay. • Trouble reports on the day of installation before the installation work is reported by the technician/installer as complete. • Records involving official company services. • Records with invalid trouble receipt dates. • Records with invalid cleared or closed dates. • Records with invalid product codes. • Records missing data essential to the calculation of the measurement per the measure definition. 	

Product Reporting:		Performance Target:	
<u>MSA-Type -</u>	QLSP-POTS (No Dispatch)	5 Hours	
QLSP-POTS	QLSP-POTS (Dispatched)	14 Hours	
<u>Zone-Type -</u>			
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Availability:		Notes:	
Performance will be measured beginning in the first full month of QLSP service (for the following month's reporting).			

TR-1 - Trouble Rate

<p>Purpose: Evaluates the overall rate of trouble reports as a percentage of the total installed base of the service or element.</p>	
<p>Description: Measures trouble reports by product and compares them to the number of lines in service.</p> <ul style="list-style-type: none"> • Includes all trouble reports closed during the reporting period, subject to exclusions specified below. • Includes all applicable trouble reports, including those that are out of service and those that are only service-affecting. 	
<p>Reporting Period: One month</p>	<p>Unit of Measure: Percent</p>
<p>Reporting Individual CLEC</p>	<p>Disaggregation Reporting: Regional level.</p>
<p>Formula: [(Total number of trouble reports closed in the reporting period involving the specified service grouping) ÷ (Total number of the specified services that are in service in the reporting period)] x 100</p>	
<p>Exclusions:</p> <ul style="list-style-type: none"> • Trouble reports coded as follows: <ul style="list-style-type: none"> - For products measured from MTAS data (products listed for MSA-type, trouble reports coded to disposition codes for: Customer Action; Non-Telco Plant; Trouble Beyond the Network Interface; No Field Visit Test OK, No Field Visit Found OK, Field Visit Found OK, and Miscellaneous – Non-Dispatch, non-Qwest (includes CPE, Customer Instruction, Carrier, Alternate Provider). - For products measured from WFA (Workforce Administration) data (products listed for Zone-type) trouble reports coded to trouble codes for No Trouble Found (NTF), Test OK (TOK), Carrier Action (IEC) and Customer Provided Equipment (CPE). • Subsequent trouble reports of any trouble before the original trouble report is closed. • Information tickets generated for internal Qwest system/network monitoring purposes. • Time delays due to "no access" are excluded from repair time for products/services listed in Product Reporting under "Zone-type". • For products measured from MTAS data (products listed for MSA-type, trouble reports involving a "no access" delay.) • Trouble reports on the day of installation before the installation work is reported by the technician/installer as complete. • Records involving official company services. • Records with invalid trouble receipt dates. • Records with invalid cleared or closed dates. • Records with invalid product codes. • Records missing data essential to the calculation of the measurement per the measure definition. 	

Product Reporting:	Performance Target:
MSA Type:	
<ul style="list-style-type: none"> • QLSP-POTS 	Diagnostic
Zone Type:	
<ul style="list-style-type: none"> • 	
Availability:	Notes:
Performance will be measured beginning in the first full month of QLSP service (for the following month's reporting).	