

You should know...



North Dakota Public Service Commission

Issue PUD/T-2, Rev. January 2015



North Dakota Public
Service Commission

Commissioners:
Julie Fedorchak
Randy Christmann
Brian Kalk

600 E Boulevard Ave.
Department 408
Bismarck ND
58505-0480

Telephone:
701-328-2400

Fax:
701-328-2410

TDD/TTY:
800-366-6888

E-mail:
ndpsc@nd.gov

Website:
www.psc.nd.gov

The reader agrees that use of this information is entirely at the customer's own risk. The Public Service Commission's services are provided "as is," without warranty of any kind, either expressed or implied, including without limitation any warranty for information provided through or in connection with this service.

Link Up & Lifeline

If you can't afford telephone services--Link Up and Lifeline can help eligible people with telephone or cellular phone costs.

LINK UP:

-  Will save you 50% of the initial charges to hook up basic local telephone or cellular services, or \$30, whichever is less.
-  Your telephone or cellular company may set up a payment plan on the balance and waive interest.
-  You may qualify for service without a deposit. Ask the company providing your service.

LIFELINE:

-  Can save you at least \$8.25 on your monthly phone bill for basic local telephone or cellular service.
-  Applies only to basic local telephone or cellular service in the home where you live.

WHO IS ELIGIBLE:

-  Residents whose income is equal or less than 135% of the federal poverty guidelines; **OR**
-  Anyone participating in one of the following programs:
TANF, Food Stamps, Energy Assistance, Medicaid, SSI, Federal Public Housing Assistance, National School Free Lunch Program.

HOW TO OBTAIN THE TELEPHONE SERVICES:

-  You may self certify at your local telephone or cellular office that

you meet at least one of the eligibility requirements; **OR**

-  If you are eligible for qualifying programs (listed above) administered through your county social services office, you may *automatically* receive a Qualifying Certificate within a month by mail. Provide the Qualifying Certificate to your local telephone company and do the necessary paperwork.

HOW LONG WILL THESE BENEFITS CONTINUE:

-  As long as you continue to meet the eligibility requirements previously mentioned.

FOR MORE INFORMATION:

-  For more information on Link Up and Lifeline, call your local telephone or cellular company.

NOTE: Under ND Rules, if you have been disconnected for nonpayment of telephone bills, local telecommunications service is available to you if you bring your local bill current. You may be required to pay a reconnect fee.

NOTE: Individuals who live on tribal lands may be eligible for a different Lifeline and Link Up program. Contact your local telephone or cellular company for more information.

Eligible Telecommunication Carriers (ETCs) are designated by the Public Service Commission. ETCs include local telephone companies or cellular companies. These companies are required to provide Lifeline and Link Up services according to Federal Communication Commission rules.