

Consumer Wireless Survey

1. Last Name: _____ First Name: _____
2. Billing Address: _____ City: _____ State _____ Zip _____
3. Cell Phone Number: _____ E-mail Address: _____
4. Contact Number if Different than Above: _____

5A. *For customers with North Dakota wireless contracts, please provide:*

OR

5B. *For wireless customers traveling through North Dakota with contracts elsewhere, please provide:*

Service Provider:

- | | |
|----------------------------------|---|
| <input type="checkbox"/> Verizon | <input type="checkbox"/> Alltel |
| <input type="checkbox"/> Sprint | <input type="checkbox"/> Extend America |
| <input type="checkbox"/> Qwest | <input type="checkbox"/> Western Wireless |
| <input type="checkbox"/> SRT | <input type="checkbox"/> Other: _____ |

Service Provider: _____

In which state did you purchase your cell phone contract? _____

6. Service: Analog Digital

7. Cell Reception Experience: (summarize your cell phone reception)

8. ***Please provide the most detailed land description possible. The more specific the information, the more beneficial it will be to us in our efforts to assist you.*** (Provide location information, to the best of your ability, if possible in: land coordinates, miles N/S/E/W to/from city or town, highway or road #'s, mile markers, *or* Global Positioning System (GPS) coordinates. If you do not know any of this information, just describe the location in as much detail as possible.)

Describe Location:

Is this location Approximate? Exact?

If the following information is available, please provide. If not, your detailed description in item number 8 will be sufficient.

Township _____ Range _____ Section _____ Quarter Quarter/Quarter _____
GPS Latitude _____ GPS Longitude _____

9. When did this reception problem last occur?

This form can also be printed, completed and faxed to 701-328-2410 or mailed to PSC, 600 E Blvd Ave., Dept 408, Bismarck ND 58505-0480.

If you have other concerns regarding your wireless service (e.g., billing, contracts, etc.), please contact your cellular service provider first. If after you contact them, you require additional assistance, you can contact our office by e-mail wireless@nd.gov and explain your concerns in detail, or call 701-328-2400.