

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

TITLE PAGE
Original Title Page

TERMS, CONDITIONS, RATES AND CHARGES

Applying to the provision of intrastate

EXCHANGE AND NETWORK SERVICES

within the operating territory of

NORTH DAKOTA TELEPHONE COMPANY

in the State of

NORTH DAKOTA

**This Tariff supercedes all previous tariffs filed by this
Company or its predecessors.**

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**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 1
1st Revised Page 1
Replaces Original Page 1

1. APPLICATION AND REFERENCE

INDEX

| SUBJECT | SECTION | PAGE |
|--|----------------|-------------|
| Application of Tariff..... | 1.1 | 2 |
| Table of Contents..... | 1.2 | 3 |
| Subject Index | 1.3 | 8 |
| Explanation of Tariff Change Symbols | 1.4 | 14 (N) |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 1
Original Page 2

1. APPLICATION AND REFERENCE

1.1 APPLICATION OF TARIFF

This Tariff contains the terms and conditions and charges applicable to intrastate exchange and network services and equipment furnished by North Dakota Telephone Company hereinafter referred to as the Company.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 1
1st Revised Page 3
Replaces Original Page 3

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS

| | Page |
|---|------|
| SECTION 1. APPLICATION AND REFERENCE | |
| Index..... | 1 |
| 1.1 Application of Tariff | 2 |
| 1.2 Table of Contents | 3 |
| 1.3 Subject Index..... | 8 |
| 1.4 Explanation of Tariff Change Symbols..... | 14 |
| | (N) |

SECTION 2. GENERAL REGULATIONS

| | |
|---|----|
| Index..... | 1 |
| 2.1 General | 4 |
| 2.2 Undertaking of the Company | 4 |
| 2.3 Liability of the Company | 4 |
| 2.4 Use of Service | 5 |
| 2.5 Applications for Service..... | 7 |
| 2.6 Minimum Contract Periods | 7 |
| 2.7 Cancellation of Application for Service Prior to Establishment of Service | 7 |
| 2.8 Establishing Credit | 8 |
| 2.9 Cash Deposits | 10 |
| 2.10 Customer Billing | 11 |
| 2.11 Payment for Service | 11 |
| 2.12 Failure to Pay for Service..... | 12 |
| 2.13 Restoral of Service | 12 |
| 2.14 Telephone Numbers | 12 |
| 2.15 Directories | 13 |
| 2.16 Ownership of Facilities | 13 |
| 2.17 Access to Facilities..... | 13 |
| 2.18 Rearrangement, Repair, Maintenance, Disconnection and Removal of Facilities .. | 13 |
| 2.19 Damage, Loss or Destruction of Company Facilities..... | 14 |
| 2.20 Use of Customer-Provided Facilities | 14 |
| 2.21 Power supply | 14 |
| 2.22 Interruptions to Service | 14 |
| 2.23 Identification of Parties to Communications..... | 16 |
| 2.24 Limiting of Communications | 16 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota

Issued: September 13, 2005

Effective: December 30, 2005

Section 1

1st Revised Original Page 4

Replaces Original Page 4

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (CONT'D)

| | Page |
|--|---|
| SECTION 2. GENERAL REGULATIONS (CONT'D) | |
| 2.25 | Termination of Service..... |
| 2.26 | Disconnection of Service for Cause |
| 2.27 | Refusal of Service |
| 2.28 | Application of Rates and Charges |
| 2.29 | Special Construction |
| 2.30 | Special Assemblies of Equipment or Speculative Projects |
| 2.31 | Adjustments for Municipality Payments |
| 2.32 | Customer Premises Inside Wire |
| 2.33 | Suspension of Service |
| 2.34 | Grandfathered Services (Obsolete Services) |

SECTION 3. DEFINITIONS

| | |
|------------------|---|
| Index..... | 1 |
| Definitions..... | 2 |

SECTION 4. LOCAL EXCHANGE SERVICE

| | |
|------------|--|
| Index..... | 1 |
| 4.1 | General |
| 4.2 | Local Exchange Service Rate Components..... |
| 4.3 | North Dakota Telephone Company Exchanges |
| 4.4 | Local Exchange Component |
| 4.5 | Extended Area of Service Component |
| 4.6 | Taxes |
| 4.7 | Rates |
| 4.8 | Telephone Assistance Programs..... |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 1
Original Page 5

1. APPLICATION AND REFERENCE

Page

SECTION 5. GENERAL SERVICES

| | |
|--|----|
| Index..... | 1 |
| 5.1 Semipublic Telephone Service..... | 3 |
| 5.2 Customer Owned Pay Telephone Service..... | 4 |
| 5.3 Directory Listings..... | 7 |
| 5.4 Employees Telephone Service..... | 10 |
| 5.5 Foreign Exchange Service..... | 11 |
| 5.6 Home Intercall Service..... | 14 |
| 5.7 Joint User Service..... | 15 |
| 5.8 Line Construction Charges..... | 16 |
| 5.9 Exchange Service Extensions (Point to Point)..... | 18 |
| 5.10 Hunting Service..... | 19 |
| 5.11 Seasonal Service..... | 21 |
| 5.12 Selective Class of Call Screening..... | 22 |
| 5.13 Custom Calling Features..... | 23 |
| 5.14 Special Billing Number Service..... | 26 |
| 5.15 Toll Restriction Service..... | 27 |
| 5.16 Custom Local Area Signaling Service (CLASS) | 29 |
| 5.17 Touch Tone Service | 33 |
| 5.18 Vacation Rate Service | 34 |
| 5.19 Voice Mail Service..... | 35 |

SECTION 6. SERVICE CHARGES

| | |
|-------------------------------|---|
| Index..... | 1 |
| 6.1 General | 2 |
| 6.2 Applications | 3 |
| 6.3 Exceptions | 3 |
| 6.4 Charges..... | 4 |
| 6.5 Special Application | 4 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 1
2nd Revised Page 6
Replaces 1st Revised Page 6

1. APPLICATION AND REFERENCE

Page

SECTION 7. MISCELLANEOUS SERVICE OFFERINGS

| | |
|--|----|
| Index | 1 |
| 7.1 Customer-provided Equipment | 3 |
| 7.2 Direct Inward Dialing Service to Customer Premises Located Switching Systems | 5 |
| 7.3 Automatic Wake-Up Service..... | 7 |
| 7.4 Billed Number Screening (BNS)..... | 8 |
| 7.5 E911 Charges | 9 |
| 7.6 Twin Line Service | 10 |
| 7.7 Warm Line Service..... | 11 |
| 7.8 Remote Call Forward | 12 |
| 7.10 900 Blocking Service | 14 |
| 7.11 Centrex Service | 15 |

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

| | |
|--|----|
| Index | 1 |
| 8.1 General Description..... | 2 |
| 8.2 ISDN-PRI Service Arrangement | 2 |
| 8.3 Circuit Switched Service Description | 4 |
| 8.4 Technical Specifications..... | 5 |
| 8.5 Regulations and Conditions..... | 6 |
| 8.6 Rates and Charges | 11 |

SECTION 9. RESERVED FOR FUTURE USE

SECTION 10. RESERVED FOR FUTURE USE

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 1
1st Revised Page 7
Replaces Original Page 7

1. APPLICATION AND REFERENCE

Page

SECTION 11. OBSOLETE LOCAL EXCHANGE SERVICE

| | | |
|------|---------------------------|---|
| 11.1 | Measured Service | 1 |
| 11.2 | Message Rate Trunks | 4 |

(M)

SECTION 12. OBSOLETE GENERAL SERVICES

| | | |
|------|----------------------|---|
| 12.1 | Mileage Charge | 1 |
|------|----------------------|---|

SECTION 13. OBSOLETE MISCELLANEOUS SERVICES

| | | |
|------|----------------------------------|---|
| 13.1 | Residential Additional Line..... | 1 |
|------|----------------------------------|---|

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
 Issued: September 13, 2005
 Effective: December 30, 2005

Section 1
 2nd Revised Page 8
 Replaces 1st Revised Page 8

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX

| | <u>Section</u> | <u>Page</u> |
|--|----------------|-------------|
| -A- | | |
| Access to Facilities | 2 | 13 |
| Additional Listings, Directory | 5 | 8 |
| Adjustments for Municipality Payments..... | 2 | 22 |
| Advance Payments (see Establishing Credit) | 2 | 8 |
| Alternate Listings, Directory | 5 | 8 |
| Applications for Service | 2 | 7 |
| Application of Rates for Business and Residence Service..... | 2 | 18 |
| Application of Service Charges | 6 | 3 |
| Automatic Wake-Up Service | 7 | 7 |
| -B- | | |
| B-Channel (ISDN Bearer Channel) | 8 | 2 |
| Billed Number Screening (BNS) | 7 | 8 |
| Business Class (Description) | 2 | 19 |
| Business Class (Rates) | 4 | 8 |
| Business Service | 4 | 3 |
| -C- | | |
| Cancellation of Application Prior to Service | 2 | 7 |
| Cash Deposits..... | 2 | 10 |
| Centrex Service | 7 | 15 |
| Classes of Service | 4 | 3 |
| Classification of Service | 2 | 18 |
| Custom Calling Services..... | 5 | 23 |
| Customer Billing | 2 | 11 |
| Failure to Pay For Service..... | 2 | 12 |
| Payment For Service | 2 | 11 |
| Customer Local Area Signaling Service (CLASS)..... | 5 | 30 |
| Customer-Owned Pay Telephone Service | 5 | 4 |
| Customer Premise Equipment – ISDN-PRI..... | 8 | 5, 8 |
| Customer-Premises Inside Wire..... | 2 | 23 |
| Customer-Provided Equipment..... | 7 | 3 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
 Issued: September 13, 2005
 Effective: December 30, 2005

Section 1
 2nd Revised Page 9
 Replaces 1st Revised Page 9

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (CONT'D)

| | <u>Section</u> | <u>Page</u> |
|--|----------------|-------------|
| -D- | | |
| Damage of Company Facilities..... | 2 | 14 |
| D Channel (ISDN Data Channel)..... | 8 | 2 |
| D- Channel – Backup..... | 8 | 3 |
| Definitions | 3 | 1 |
| Deposits, Cash..... | 2 | 10 |
| Direct Inward Dialing Service to Customer Premises Located Switching Systems | 7 | 5 |
| Directories..... | 2 | 13 |
| Directory Listings | 5 | 7 |
| Disconnection of Service For Cause..... | 2 | 17 |
| -E- | | |
| E911 Charges | 7 | 9 |
| Employees' Telephone Service | 5 | 10 |
| Enhanced Lifeline | 4 | 15 |
| Establishing Credit..... | 2 | 8 |
| Exceptions to Service Charges..... | 6 | 3 |
| Exchange Rates | 4 | 8 |
| Exchange Service Extension (Point to Point) | 5 | 18 |
| Expanded Link Up for Eligible Residents of Tribal Lands..... | 4 | 14 |
| Extended Area Service..... | 4 | 7 |
| -F- | | |
| Facility Administration Charge..... | 6 | 2 |
| Failure to Pay for Service | 2 | 12 |
| Foreign Exchange Service | 5 | 11 |
| Foreign Listings, Directory | 5 | 12 |
| Fraudulent Use of Service..... | 2 | 6 |
| -G- | | |
| General Regulations | 2 | 4 |
| Grandfathered Services (Obsolete Services)..... | 2 | 25 |

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 1
1st Revised Page 10
Replaces Original Page 10

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (CONT'D)

| | <u>Section</u> | <u>Page</u> |
|--|----------------|-------------|
| -H- | | |
| Home Intercall Service | 5 | 14 |
| Hunting Service | 5 | 19 |
| Hunting Service – ISDN-PRI..... | 8 | 5 |
| | | (N) |
| -I- | | |
| Identification of Parties to Communications | 2 | 16 |
| Inside Wiring Maintenance (Lineskeeper)..... | 2 | 24 |
| Integrated Services Digital Network (ISDN)..... | 8 | 2 |
| Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)..... | 8 | 2 |
| Interruptions to Service..... | 2 | 14 |
| ISDN B-Channel (Bearer Channel) | 8 | 2 |
| ISDN D-Channel (Data Channel) | 8 | 2 |
| ISDN D-Channel Backup | 8 | 3 |
| ISDN-PRI Access Facility | 8 | 3 |
| ISDN-PRI Circuit Switched Service Description | 8 | 4 |
| ISDN-PRI Service Arrangement..... | 8 | 2 |
| | | (N) |
| -J- | | |
| Jack/Wire Charge..... | 6 | 2 |
| Joint User Service | 5 | 15 |
| -L- | | |
| Labor Charge | 6 | 2 |
| Liability of the Company | 2 | 4 |
| Limiting of Communications | 2 | 16 |
| Lineskeeper (Inside Wiring Maintenance)..... | 2 | 24 |
| Lifeline..... | 4 | 12 |
| Line Construction Charges | 5 | 16 |
| Link Up | 4 | 11 |
| Listings, Directory | 5 | 7 |
| Local Exchange Service..... | 4 | 2 |
| | | (M) |
| | | (M) |

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
 Issued: September 13, 2005
 Effective: December 30, 2005

Section 1
 2nd Revised Page 11
 Replaces 1st Revised Page 11

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (CONT'D)

| | <u>Section</u> | <u>Page</u> |
|--|----------------|-------------|
| -M- | | |
| Maintenance and Repair of Service (Rearrangement, Repair, Maintenance, Disconnection and Removal of Facilities)..... | 2 | 13 |
| Measured Service..... | 11 | 1 |
| Message Rate Trunks | 11 | 4 |
| Mileage Charges | 12 | 1 |
| Minimum Contract Periods..... | 2 | 7 |
| -N- | | |
| 900 Blocking | 7 | 14 |
| Nonpublished Number | 5 | 9 |
| Nonpublished Service | 5 | 9 |
| North Dakota Telephone Company Exchanges | 4 | 2 |
| (M) | | |
| (T) | | |
| -O- | | |
| Obsolete Services (Grandfathered Services)..... | 2 | 25 |
| Obsolete Local Exchange Service..... | 11 | 1 |
| Obsolete General Services | 12 | 1 |
| Obsolete Miscellaneous Services..... | 13 | 1 |
| Ownership of Facilities | 2 | 13 |
| -P- | | |
| Payment for Service | 2 | 11 |
| Power Supply | 2 | 14 |
| Primary Listings, Directory | 5 | 8 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: September 13, 2005

Effective: December 30, 2005

Section 1
 2nd Revised Page 12
 Replaces 1st Revised Page 12

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (CONT'D)

| | <u>Section</u> | <u>Page</u> | |
|--|----------------|-------------|-----|
| -R- | | | |
| Rearrangement, Repair, Maintenance, Disconnection and Removal of Facilities..... | 2 | 13 | (D) |
| Refusal of Service..... | 2 | 17 | |
| Regulations, General..... | 2 | 4 | |
| Remote Call Forward..... | 7 | 12 | |
| Resale of Service..... | 2 | 6 | |
| Residential Additional Lines..... | 13 | 1 | |
| Residence Class (Description)..... | 2 | 19 | |
| Residence Class (Rates)..... | 4 | 8 | |
| Restoral of Service..... | 2 | 12 | |
| -S- | | | |
| Seasonal Service | 5 | 21 | |
| Selective Class of Call Screening | 5 | 22 | |
| Semipublic Telephone Service (Regulations)..... | 5 | 3 | |
| Semipublic Telephone Service (Description) | 4 | 4 | |
| Semipublic Telephone Service (Rates) | 4 | 8 | |
| Service Charges | 6 | 2 | |
| Service Guarantee Credit | 2 | 14 | |
| Special Application..... | 6 | 4 | |
| Special Assemblies of Equipment..... | 2 | 21 | |
| Special Billing Number Service..... | 5 | 26 | |
| Special Construction | 2 | 20 | |
| Suspension of Service | 2 | 25 | |
| -T- | | | |
| Tax Adjustments | 2 | 22 | |
| Telephone Assistance Programs | 4 | 11 | |
| Telephone Numbers | 2 | 12 | |
| Termination of Service | 2 | 16 | |
| Toll Restriction Service | 5 | 27 | |
| Touch Tone Service | 5 | 33 | |
| Trip Charge | 6 | 2 | |
| Twin Line Service..... | 7 | 10 | |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
 Issued: October 17, 2003
 Effective: November 20, 2003

Section 1
 1st Revised Page 13
 Replaces Original Page 13

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (CONT'D)

| | <u>Section</u> | <u>Page</u> |
|---|----------------|-------------|
| -U- | | |
| Underground Construction on Private Property..... | 2 | 20 |
| Undertaking of the Company..... | 2 | 4 |
| Unlawful Use of Service | 2 | 5 |
| Unlisted Number..... | 5 | 8 |
| Unlisted Service | 5 | 8 |
| Use of Customer-provided Facilities | 2 | 14 |
| Use of Service | 2 | 5 |
| Fraudulent Use | 2 | 6 |
| General | 2 | 5 |
| Harassment..... | 2 | 5 |
| Impersonation..... | 2 | 5 |
| Interference With or Impairment of Service | 2 | 6 |
| Location of Service | 2 | 6 |
| Obscenity..... | 2 | 5 |
| Resale of Service..... | 2 | 6 |
| Subscribing to Adequate Service | 2 | 6 |
| Unlawful Use of Service | 2 | 5 |
| (M) | | |
| -V- | | |
| Vacation Rate Service..... | 5 | 34 |
| Voice Mail Service | 5 | 35 |
| -W- | | |
| Warm Line Service | 7 | 11 |

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 1
Original Page 14

1. APPLICATION AND REFERENCE

1.4 EXPLANATION OF TARIFF CHANGE SYMBOLS

The following symbols will be utilized for all changes of material within the Exchange and Network Services Tariff:

- C** - Change in Regulation
- D** - Discontinued Rate, Regulation or Text
- E** - Correction of an error made prior to current revision of Tariff
- I** - Increase in Rate
- L** - Material relocated from or to another part of the Tariff, with no change in Text, Regulation, Rate or Condition
- M** - Matter Relocation
- N** - New Rate, Regulation or Text
- O** - Obsoleted Rate, Regulation or Text
- R** - Reduction in Rate
- T** - Text Change, but no change in Rate or Regulation

(N)

(N)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 2
1st Revised Page 1
Replaces Original Page 1

2. GENERAL REGULATIONS

INDEX

| SUBJECT | SECTION | PAGE |
|---|----------------|-------------|
| Access to Facilities | 2.17 | 13 |
| Adjustments for Municipality Payments..... | 2.31 | 22 |
| Advance Payments (see Establishing Credit) | 2.8 | 8 |
| Application of Rates and Charges..... | 2.28 | 18 |
| Applications for Service | 2.5 | 7 |
| Business Class..... | 2.28 | 18 |
| Cancellation of Application Prior to Service | 2.7 | 7 |
| Cash Deposits..... | 2.9 | 10 |
| Classification of Service | 2.28 | 18 |
| Customer Billing..... | 2.10 | 11 |
| Customer Premises Inside Wire | 2.32 | 23 |
| Damage, Loss or Destruction of Company Facilities | 2.19 | 14 |
| Deposits, Cash..... | 2.9 | 10 |
| Directories..... | 2.15 | 13 |
| Disconnection of Service for Cause..... | 2.26 | 17 |
| Establishing Credit..... | 2.8 | 8 |
| Failure to Pay for Service | 2.12 | 12 |
| Fraudulent Use of Service..... | 2.4 | 6 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
First Revised Page 2
Cancels Original Page 2

2. GENERAL REGULATIONS

INDEX (CONT'D)

| SUBJECT | SECTION | PAGE |
|---|----------------|-------------|
| General..... | 2.1 | 4 |
| Grandfathered Services (Obsolete Services)..... | 2.34 | 25 |
| Identification of Parties to Communications | 2.23 | 16 |
| Inside Wiring Maintenance (Lineskeeper)..... | 2.32 | 24 |
| Interruptions to Service..... | 2.22 | 14 |
| Late Payment Charge | 2.11 | 11 |
| Liability of the Company | 2.3 | 4 |
| Limiting of Communications..... | 2.24 | 16 |
| Lineskeeper (Inside Wiring Maintenance)..... | 2.32 | 24 |
| Maintenance and Repair of Service | 2.18 | 13 |
| Minimum Contract Periods..... | 2.6 | 7 |
| Obsolete Services (Grandfathered Services)..... | 2.34 | 25 |
| Ownership of Facilities | 2.16 | 13 |
| Payment for Service..... | 2.11 | 11 |
| Power Supply | 2.21 | 14 |
| Rearrangement, Repair, Maintenance, Disconnection, and Removal of Facilities..... | 2.18 | 13 |
| Refusal of Service | 2.27 | 17 |
| Resale of Service..... | 2.4 | 6 |
| Residence Class | 2.28 | 19 |
| Restoral of Service..... | 2.13 | 12 |
| Service Guarantee Credit | 2.22 | 14 |

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 3

2. GENERAL REGULATIONS

INDEX (CONT'D)

| SUBJECT | SECTION | PAGE |
|--|----------------|-------------|
| Special Assemblies of Equipment..... | 2.30 | 21 |
| Special Construction | 2.29 | 20 |
| Suspension of Service | 2.33 | 25 |
| Tax Adjustments | 2.31 | 22 |
| Telephone Numbers | 2.14 | 12 |
| Termination of Service | 2.25 | 16 |
| Underground Construction on Private Property | 2.29 | 20 |
| Undertaking of the Company | 2.2 | 4 |
| Unlawful Use of Service | 2.4 | 5 |
| Use of Customer-Provided Facilities | 2.20 | 14 |
| Use of Service | 2.4 | 5 |
| Fraudulent Use | 2.4 | 6 |
| General | 2.4 | 5 |
| Harassment | 2.4 | 5 |
| Impersonation | 2.4 | 5 |
| Interference With or Impairment of Service | 2.4 | 6 |
| Location of Service | 2.4 | 6 |
| Obscenity | 2.4 | 5 |
| Resale of Service | 2.4 | 6 |
| Subscribing to Adequate Service | 2.4 | 6 |
| Unlawful Use of Service | 2.4 | 5 |

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 4

2. GENERAL REGULATIONS

2.1 GENERAL

The regulations contained in this Section are applicable to intrastate telecommunications services offered in this Tariff by the North Dakota Telephone Company, hereinafter referred to as the Company, unless otherwise stated or unless modified by specific regulations contained elsewhere in this Tariff.

2.2 UNDERTAKING OF THE COMPANY

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified. This undertaking is dependent upon the availability of facilities. The facilities used to provide a particular service shall be chosen by the Company and are not represented to be suitable for any one service. The Company does not undertake to transmit messages.

2.3 LIABILITY OF THE COMPANY

- A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. The maximum refund or charge will not exceed an estimated amount equal to such charge or refund for a 3-year period. No other liability shall in any case attach to the Company.
- B. The Company shall be indemnified and saved harmless (including costs and reasonable attorneys' fees) by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus, systems and their associated wiring of the customer; and against all other claims arising out of any act or omission of a customer in connection with the facilities provided by the Company.
- C. The Company is not liable for any defacement of or damage to the premises or property of a customer resulting from the existence of facilities furnished by the Company on the premises, or the installation or removal of such facilities, unless such defacement or damage is the result of the negligence of the Company.
- D. When lines of another telephone company are used in establishing connections to points not reached by the lines of the Company, the Company is not liable for any act or omission of that other company.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 5

2. GENERAL REGULATIONS

2.4 USE OF SERVICE

A. General

Service is furnished for use by the customer and may be used only by others as specifically provided elsewhere in this Tariff.

B. Unlawful Use of Service

Service shall not be used for any unlawful purpose. The Company may refuse to furnish service to an applicant or may disconnect the service of a customer when:

1. A government law enforcement agency, acting within its jurisdiction, advises the Company that such service is being used or will be used unlawfully or for an unlawful purpose, or
2. The Company has other information, which reasonably causes it to believe that such service is being used or will be used unlawfully or for an unlawful purpose.

C. Obscenity

Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy or indecent.

D. Impersonation

Service shall not be used to impersonate another person with fraudulent or malicious intent.

E. Harassment

Service shall not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass such other person.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 6

2. GENERAL REGULATIONS

2.4 USE OF SERVICE (CONT'D)

F. Fraudulent Use

1. Service shall not be used to transmit a message, to locate a person, or to otherwise give or obtain information without payment of the charges applicable to such use.
2. No device shall be used by a customer with the service or facilities of the Company for the purpose of avoiding payment of the applicable charge.

G. Interference With or Impairment of Service

Service shall not be used in any manner that interferes with another person in the use of his service, prevents another person from using his service, or otherwise impairs the quality of service to other customers.

H. Subscribing to Adequate Service

If a customer's use of service interferes unreasonably with the service of other customers, he will be required to take service in sufficient quantity or of a different class or grade.

I. Resale of Service

The resale of service is not permitted unless the customer is in compliance and certified under Section 214 of the Communications Act, and as may be excepted in this Tariff.

J. Location of Service

Service, except Semi-Public Telephone Service and Customer Owned Pay Telephone Service, shall not be so located in such a manner as to enable other than authorized users to use the service.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 7

2. GENERAL REGULATIONS

2.5 APPLICATIONS FOR SERVICE

An application for service, whether made orally or in writing, establishes the contract between the Company and the customer on the terms and conditions set forth in this Tariff. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred.

2.6 MINIMUM CONTRACT PERIODS

- A. Except as otherwise provided, the minimum contract period is one month for all services furnished.
- B. Where monthly construction charges are involved, such charges are payable as set forth in Section 5.8.C of this Tariff.
- C. The length of minimum contract period for directory listings, and Joint User Service, where the listing actually appears in the directory is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day succeeding directory is first distributed to customers.
- D. The Company may require a minimum contract period longer than one month at the same location in connection with special (nonstandard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

2.7 CANCELLATION OF APPLICATION FOR SERVICE PRIOR TO ESTABLISHMENT OF SERVICE

- A. Where the applicant cancels an order for service prior to the start of installation or special construction of facilities, no charge applies.
- B. Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the lower of the following charges applies:
 1. The total costs (including overheads) in connection with providing and removing such facilities.
 2. The monthly charges for the entire initial contract period of service ordered by the customer as provided in this Tariff plus full amount of any installation and termination charges applicable.
- C. Where special construction of facilities has been started prior to cancellation, and there is another requirement for the specially constructed facilities in place, no charge applies.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 8

2. GENERAL REGULATIONS

2.7 CANCELLATION OF APPLICATION FOR SERVICE PRIOR TO ESTABLISHMENT OF SERVICE (CONT'D)

- D. Where special construction of facilities has been started prior to cancellation, and there is no other requirement for the specially constructed facilities, a charge equal to the costs incurred in the special construction (including overheads) applies. Where one or more, but not all, of the services involved in the special construction are cancelled, a charge equal to the cost (including overheads) incurred for the discontinued service applies.
- E. Installation or special construction of facilities for a customer begins when the Company incurs any expense in connection therewith which would not otherwise have been incurred and the customer has advised the Company to proceed with the installation or special construction.

2.8 ESTABLISHING CREDIT

- A. The Company, in order to assure the payment of its charges for service, will require applicants and customers to establish and maintain credit.
- B. The establishment or re-establishment of credit as provided in this Section shall not relieve the applicant or customer from compliance with other provisions of this Tariff as to advance payments and the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

1. Applicants for Service

The Company may refuse to furnish service to an applicant that has not established credit or has not paid charges for service of the same classification (residence or business) previously furnished by the Company at the same or another location, until arrangements suitable to the Company have been made to pay such charges.

- a. Residence service applicants may establish credit in one of the following ways:
 - (1) Demonstrating to the satisfaction of the Company that his credit is acceptable by providing information that is pertinent to the applicant's prior telephone service.
 - (2) Payment of a cash deposit to the Company in accordance with Section 2.9 following.
 - (3) Providing a sufficient written guarantee of payment for service by a guarantor satisfactory to the Company.
- b. Business service applicants may establish credit by meeting the requirements of Section 2.8.B.1.a(1) or Section 2.8.B.1.a(2) preceding.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 9

2. GENERAL REGULATIONS

2.8 ESTABLISHING CREDIT (CONT'D)

B. (Cont'd)

1. Applicants for Service (Cont'd)

- c. Prior to the establishment of an applicant's credit the Company may, at its option, permit service to be installed upon the payment by the applicant of an amount equal to applicable charges and initial nonrecurring charges applicable for installation plus the estimated amount of the applicant's bill for service. The recurring portion of such advance payment will be credited to the applicant's service account but does not relieve the applicant of his responsibility to subsequently establish credit in accordance with Section 2.8.B.1.a or Section 2.8.B.1.b preceding.

If credit is not so established, the Company may disconnect the service not sooner than ten days after mailing or delivery of written notice of intention to disconnect.

When a customer's service has been disconnected in accordance with the above, service will not be reconnected until the customer has established credit.

2. Customers

- a. A customer may be required to re-establish credit by the payment or increase of a cash deposit in accordance with Section 2.9 following when any of the following conditions occur:
 - (1) The customer's service has been disconnected by the Company for failure to pay a delinquent bill, in accordance with Section 2.12 following.
 - (2) The customer has been delinquent in the payment of any two consecutive bills.
 - (3) The customer has been delinquent in the payment of any three bills during the preceding twelve months.
 - (4) The Company has reason to question the customer as a credit risk.
- b. Payment by the customer of delinquent bills will not of itself relieve the customer from the obligation of establishing his credit with respect to the account involved or with respect to any other account in connection with the same or any other class of service which the Company may be providing such customer.
- c. A residence customer may be required to re-establish credit in accordance with Section 2.8.B.1.a preceding when the amount of service furnished or the basis on which credit was formerly established has significantly changed.
- d. If a customer fails to re-establish his credit as required by the Company, his service may be disconnected not sooner than ten days after mailing or delivery of written notice of intention to disconnect.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 10

2. GENERAL REGULATIONS

2.9 CASH DEPOSITS

A. General

1. A customer may be required to pay, as a deposit, an amount not to exceed two times the estimated amount of one month's average bill. The determination of a customer's (as distinguished from an applicant's) estimated monthly bill shall be based upon his prior or current use of the class of service involved (monthly rates and message charges).
2. The amount of a deposit may be adjusted on the basis of Section 2.9.1 preceding, at the option of the customer or the Company, at any time when the character or degree of the customer's use of the service has materially changed, or when it develops that the character or degree of such use will materially change, and such change is not temporary.

B. Interest to be Paid on Deposits

Interest shall be paid on customer deposits at the percentage rate per annum and in the manner provided in the rules of the Public Service Commission of the State of North Dakota. The Company may, at its option, pay interest at intervals it chooses, but at least annually as specified on following page.

1. By credit to the customer's account annually, or
2. By payment, no more than once in any twelve months' period, when requested by the customer, or
3. By adding the accrued interest to the amount of the deposit at the time such deposit is refunded or applied to an unpaid bill of the customer in accordance with Section 2.9.C following.

C. Refund or Application of Deposits

1. The Company will automatically refund deposits, including accrued interest, when one of the following conditions occurs:
 - a. The customer establishes credit by other means in accordance with Section 2.8. preceding, or
 - b. The service is terminated and the bills are paid in full, or
 - c. The applicant cancels his application for service and any charges incurred are paid in full.
2. When the service is terminated or the application is cancelled and there are charges due the Company, the deposit plus interest will be applied to the charges, and the balance, if any, returned to the customer.
3. Refunds on active accounts will be made by issuing a credit in the amount of deposit to the account.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
First Revised Page 11
Cancels Original Page 11

2. GENERAL REGULATIONS

2.10 CUSTOMER BILLING

- A. Regular bills will be issued once each month.
- B. Special bills for long distance telecommunications service may be issued at any time when charges are unusually high and the Company is uncertain as to the customer's ability to pay such charges.
- C. Services that are charged for at monthly rates are billed in advance for one month's service.
- D. Services which are charged for at other than monthly rates are billed in arrears, except when payment for messages is made by cash deposit in the coin telephone.
- E. Detail call information, such as the time at which made, duration and destination, may be provided for long distance telecommunications message service.

2.11 PAYMENT FOR SERVICE

- A. The customer is responsible for the payment of rates and charges for all services furnished including, but not limited to, calls originated or accepted at a customer's service location.
- B. Bills are due by the due date posted on the billing statement and may be paid by any of the following methods:
 - 1. At the Company Business Office.
 - 2. At the office of any authorized payment agent of the Company.
 - 3. By U.S. Mail, by check or money order.
- C. Charges for a message originated or accepted at a coin telephone shall be paid by cash deposit in the coin telephone unless arrangements for billing have been made through an operator service provider or interexchange carrier.
- D. Late Payment Charge
 - 1. A charge at the rate of 1 1/2% applies to all amounts greater than \$30.00 previously billed on customer's bills and remaining unpaid at the time the next bill is prepared.
 - 2. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge.
 - 3. The late payment charge applies to customer's accounts with an unpaid balance of greater than \$30.00.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 12

2. GENERAL REGULATIONS

2.12 FAILURE TO PAY FOR SERVICE

A. Regular Monthly Bills

When a customer is delinquent in the payment of a regular monthly bill, the Company may disconnect the service not sooner than ten days after mailing or delivery of written notice of intention to disconnect.

B. Special Bills

1. A customer is delinquent in the payment of a special bill, as described in Section 2.10.B preceding, when the sum due is not paid upon presentation.
2. When a customer is delinquent in the payment of a special bill, the Company may disconnect the service not sooner than ten days after mailing or delivery of written notice of intention to disconnect.

2.13 RESTORAL OF SERVICE

- A. If a customer's service is restored after having been disconnected in accordance with this Tariff and a Company service order to terminate such service has not been completed when such service is restored, the customer will be required to pay Service Charges specified in Section 6 of this Tariff. Monthly service rates will not apply for the period between the disconnection and reconnection.
- B. When a customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

2.14 TELEPHONE NUMBERS

The customer has no proprietary right to a telephone number and the Company may change the telephone number of a customer whenever, in the conduct of its business, it deems it desirable to do so.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 13

2. GENERAL REGULATIONS

2.15 DIRECTORIES

- A. The Company will furnish to its customers, without charge, its directory as necessary for the efficient use of the service. Copies of other directories may be provided at a nominal charge.
- B. Directories regularly furnished to customers remain the property of the Company. No binder, holder or auxiliary cover, except as provided or authorized by the Company, shall be used in conjunction with a directory furnished by the Company.
- C. No liability for damages arising from errors in or omissions of directory listings, or listing obtained from the Directory Assistance operator, shall attach to the Company. In the case of additional extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

2.16 OWNERSHIP OF FACILITIES

Facilities furnished by the Company remain the property of the Company until transferred or abandoned.

2.17 ACCESS TO FACILITIES

The customer shall provide employees and agents of the Company access to Company facilities, at all reasonable times.

2.18 REARRANGEMENT, REPAIR, MAINTENANCE, DISCONNECTION AND REMOVAL OF FACILITIES

- A. The customer is responsible for installation, maintenance and repairs of customer premise equipment and inside wire.
- B. Customers may not rearrange, disconnect, remove or otherwise tamper with, or permit others to rearrange, disconnect, remove or tamper with any facilities owned by the Company, except with the Company's written consent, or as specified elsewhere in this Tariff.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 14

2. GENERAL REGULATIONS

2.19 DAMAGE, LOSS OR DESTRUCTION OF COMPANY FACILITIES

If any of the Company's facilities are damaged, lost or destroyed and not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the lost or destroyed facilities or restoring the damaged facilities to their original condition, except when caused by the negligence of the Company.

2.20 USE OF CUSTOMER-PROVIDED FACILITIES

Customer-provided terminal equipment and/or customer-provided communications systems with their associated wiring may be used with facilities provided the Company as specified elsewhere in this Tariff.

2.21 POWER SUPPLY

The customer is responsible for providing commercial electrical power, in suitable outlets, when and where required by the Company for the operating of any Company-provided telecommunications equipment on the customer premises.

2.22 INTERRUPTIONS TO SERVICE

A. Service Guarantee Credit

1. The Company will provide credit for one month of Local Exchange Service should the customer experience an "out of service" condition on the local access line over 24 hours from the time the "out of service" condition is reported to or discovered by the Company. The credit will be applicable to all single-line, business and residence service.
2. The credit will be applicable to one month's billing for all Local Exchange Service charges.
3. For each repeat occurrence of a local access line "out of service" condition lasting over 24 hours from the time the outage is reported or discovered by the Company, the customer will receive an additional one month's credit.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: November 27, 2002

Effective: December 17, 2002

Section 2
Original Page 15

2. GENERAL REGULATIONS

2.22 INTERRUPTIONS TO SERVICE ()

A. Service Guarantee Credit (Cont'd)

4. The credit will not apply to "out of service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out of service" conditions where the outage is in the customer's inside wire or customer's premises equipment. This credit will not apply to "out of service" conditions resulting from natural disasters, or circumstances beyond the control and knowledge of the Company. This credit also will not apply to "out of service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

5. Service Guarantee Program Specifics

The following criteria will be used in the administration of North Dakota Telephone Company's Service Guarantee Program:

- a. Any customer experiencing an out-of-service condition that is not restored within 24 hours will be credited with one month's exchange service.
- b. Out-of-service is defined as not being able to receive calls **or** not being able to make calls.
- c. The outage period will be measured from the time reported by the customer (or company detected) until the time cleared by repair service.
- d. One-month exchange service is outlined as follows:

Includes:

- Local Exchange Access Line Charge
- Extended Area Service
- Custom Calling Features
- Touch Calling Service
- Directory Listing Service

Excludes:

- Special Service/Private Line
- Directory Advertising
- Business System/Centrex
- Toll Plans
- Toll Message Charges
- Installation Charges (Service Charges)
- NSF Check Charges
- Charges for Nonregulated Services
- Services provided pursuant to tariffs other than the Company's Exchange and Network Services Tariff

- e. The Credit will be generated on a per-incident basis. There is no maximum number of credits per month.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 16

2. GENERAL REGULATIONS

2.23 IDENTIFICATION OF PARTIES TO COMMUNICATIONS

The calling party shall establish his identity as often as may be necessary in the course of any communication.

The calling party shall be solely responsible for establishing the identity of the party with whom connection is made at the called station or stations.

2.24 LIMITING OF COMMUNICATIONS

The Company may limit communications over its facilities during emergencies, which result in a shortage of facilities.

2.25 TERMINATION OF SERVICE

A. Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company in advance and upon payment of the termination charges given below in addition to all charges due for service which has been furnished.

1. In the case of service for which the minimum contract period is one month, the termination charges are the charges due for the balance of the initial month.
2. In case of additional directory listings and Joint User Service, where the listing has appeared in the directory, the termination charges are the charges due to the end of the directory period. In the following cases, however, charges will continue only to the date of termination of the extra listing or Joint User Service, subject to a minimum charge for one month:
 - a. The contract for the main service is terminated.
 - b. The listed party or joint user becomes a customer to telephone exchange service.
 - c. The listed party moves to a new location.
 - d. The listed party or joint user dies.
3. In the case of special equipment for which the minimum contract period is in excess of one month at the same location, such proportion of the sum of the cost of the equipment and of its installation, plus the cost of removal, less the salvage value of the equipment removed, as the unexpired portion of the minimum contract period bears to the full minimum contract period.

B. Service may be terminated after the expiration of the minimum contract period, upon the Company being notified in advance and upon payment of all charges due to the date of termination of the service.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 17

2. GENERAL REGULATIONS

2.26 DISCONNECTION OF SERVICE FOR CAUSE

The Company may disconnect the service of a customer upon the violation of, or noncompliance with, any of the regulations or other conditions contained in this Tariff governing the furnishing of service. Such disconnection shall take place only after notification to the customer by the Company of its intent to disconnect service; provided, however, despite this requirement of notice by other provisions of this Tariff, the service may be disconnected without notification to the customer in the event of any of the following:

- A. Customer use of facilities in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- B. Tampering with the equipment furnished and owned by the Company.
- C. Circumstances which will endanger the safety of Company employees or others.

When service is disconnected for cause, the customer has the right to complain to the North Dakota Public Service Commission. If the Commission shall, upon hearing such complaint, determine that service has not and will not be used in violation of any of the regulations or other conditions contained in the Tariff, the service will be promptly restored.

2.27 REFUSAL OF SERVICE

The Company may refuse to furnish service if it has reasonable cause to believe that the service will be used in violation of, or noncompliance with, any of the regulations or other conditions contained in this Tariff governing the furnishing of such service. If the Company so refuses to furnish service it will inform the applicant of his right to complain to the North Dakota Public Service Commission. If the Commission shall, upon hearing such complaint, determine that the service will not be used in violation of any of the regulations or other conditions contained in this Tariff, the service will be promptly furnished.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 2
1st Revised Page 18
Replaces Original Page 18

2. GENERAL REGULATIONS

2.28 APPLICATION OF RATES AND CHARGES

A. General

1. Rates and charges are applied based on the classification of service provided to the customer. Classes of service include business and residence. (T)
2. Classification of Service

The determination as to whether telephone service should be classified as business or residence is based on the character of the use to be made of the service. Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Service is classified as residence where the use is of a social and domestic nature and other use, if any, is merely incidental.

(T)

While the location at which service is furnished is, in most cases, a dependable index of the character of use and rates for business and residence service are generally applied on this basis, the character of use is controlling in all instances regardless of the location.

B. Business Class

Business rates apply to business class service. Business class service includes service provided as follows:

1. In offices, stores, factories and all other places of a strictly business nature.
2. In boarding houses (except as noted under Section 2.28.C.2 following), offices of hotels, halls and offices of apartment buildings, schools, hospitals, libraries, college fraternity houses and other similar institutions (but excluding dormitory rooms).
3. To quarters which are specifically occupied by individual clubs or lodges for the sole purpose of conducting club/lodge organizational affairs or activities.
4. To churches where the service is used for the administration of other churches or in the conduct of the affairs of a parochial school or other schools affiliated with or located at a church. To churches where the church is staffed/manned on a full-time basis to administer the affairs and activities of that church.
5. At residence locations when the customer has no regular business telephone and the use of the service can be considered as more of a business than of a residence nature; or when such business use passes over to residence telephones; for example when business places are closed in compliance with the law or established custom.
6. Where the place of business and residence of a customer are on the same premises and no telephone service is installed in the place of business the business rate shall be charged for the telephone service installed in the residence.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 2
1st Revised Page 19
Replaces Original Page 19

2. GENERAL REGULATIONS

2.28 APPLICATION OF RATES AND CHARGES (CONT'D)

B. Business Class (Cont'd)

7. At residence locations, when a line termination is located in a shop, office or other place of business.
8. At any location where the listing of service at that location indicates a business, trade or profession, except as specified in Section 2.28.C or 2.28.D following.

C. Residence Class

Residence rates apply to residence class service. Residence class service includes service provided as follows:

1. In private residences where business alphabetical or classified telephone directory listings are not provided.
2. In private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.
3. In the residence of a clergyman, physician, dentist, veterinarian, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of these groups of persons, provided the office is located in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

(D)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 20

2. GENERAL REGULATIONS

2.29 SPECIAL CONSTRUCTION

A. Private Property

1. An average amount of entrance and distribution facilities may be furnished by the Company, provided the facilities are of the standard type normally furnished for the particular location or kind of service.
2. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.
3. The customer will provide the Company, without charge, written permission for the placing of the Company's facilities on the property.

B. Underground

1. Conduit may be furnished by the Company, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any electric light or power conduit or conductor shall be in accordance with the Company's specifications. The customer shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage.
2. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: November 27, 2002

Effective: December 17, 2002

Section 2
Original Page 21

2. GENERAL REGULATIONS

2.30 SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS

- A. Special Assemblies of Equipment or Speculative Projects, for which provision is not otherwise made in this Tariff or those involving unusual costs, may be provided where practical, if not detrimental to any of the services furnished by the Company.
 1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include but not be limited to, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
 - a. Maintenance expense
 - b. Depreciation expense - including reusable and nonrecoverable items
 - c. Administration expense
 - d. Taxes - including Federal Income Tax
 - e. Any other specific items of expense that may be associated with the facility provided
 - f. A reasonable return on investment
 2. The estimated installation cost used in the derivation of the various expense items shall include, but not be limited to, the following:
 - a. Material
 - b. Material overhead
 - c. Installation labor
 - d. Installation labor overhead
- B. In connection with Marketing and Sales studies or programs, the Company reserves the right to waive Service Connection Charges within specified areas for such periods of time as designated by the Company and filed with the Commission.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 22

2. GENERAL REGULATIONS

2.31 ADJUSTMENTS FOR MUNICIPALITY PAYMENTS

- A. If, at any future time, a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 2
1st Revised Page 23
Replaces Original Page 23

2. GENERAL REGULATIONS

2.32 CUSTOMER PREMISES INSIDE WIRE

A. General

1. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, on the customer's side of the Point of Demarcation, that runs between the termination of the Exchange Line and those standard jack locations on the customer's side of the Point of Demarcation to which terminal equipment can be connected for access to the Exchange Line.
2. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines complying with industry standards and regulations under Part 68 of the Federal Communications Commission Rules and Regulations.
3. Customer premises inside wire provided by the customer may be connected to Local Exchange Service furnished by the Company according to Part 68 of the Federal Communications Commissions Rules and Regulations.
4. The Network Interface for the connection of customer premises inside wire consists of a standard miniature modular jack and is provided as part of the Exchange Line. The normal location of the Network Interface would be in close proximity to the protector or equivalent if located outside or where the Company's facilities enter the customer's premises when located inside. When at the request of the customer, an existing Network Interface is moved, the applicable nonrecurring Service Charges specified in Section 6.1 of this Tariff apply. There will be no charge to the customer when the Company retrofits existing Exchange Line terminations in connection with other maintenance or installation work at the customer's premises.
5. The rates and charges for the Exchange Access Line do not include Company maintenance of customer premises inside wire associated with residence and business individual line. (T)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 2
1st Revised Page 24
Replaces Original Page 24

2. GENERAL REGULATIONS

2.32 CUSTOMER PREMISES INSIDE WIRE (CONT'D)

B. Responsibility of the Customer

1. Where the customer elects to provide inside wire and jacks, the installation must be in accordance with technical standards under Part 68 of the Federal Communications Commissions Rules and Regulations.
2. In the event that the customer provides, maintains or attempts to provide or maintain inside wire, the customer assumes the risk of loss of service, damage to property or death to or injury of the customer or anyone acting on behalf of the customer.

C. Lineskeeper Service

1. Under its Lineskeeper service, the Company will maintain the customer's inside wiring at the customer's option for a monthly fee under the regulations and rates included in this Section 2.32.C together with other applicable regulations in this Tariff.
2. If a customer is found to be using nonstandard wire and has Lineskeeper, the Company will bill the customer labor and material charge to repair faulty wiring. If the customer refuses repair, we will disconnect faulty wiring and customer will receive no charge.
3. Key System and PBX customers cannot have Lineskeeper on any lines that terminate into their Key System or PBX.
4. Rates

| <u>Lineskeeper</u> | <u>NDTC</u> | <u>Monthly Rate</u> |
|--------------------|-------------|---------------------|
| Residence | \$1.75 | (N) |
| Business | \$1.75 | |

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 2
Original Page 25

2. GENERAL REGULATIONS

2.33 SUSPENSION OF SERVICE

Upon request, a customer receiving business or residence services may arrange for the temporary suspension of such service, for vacation or other similar purposes, subject to the terms and conditions specified in Section 5.18 of this Tariff. Customer requested suspension of service under circumstances other than those provided for under Section 5.18 of this Tariff shall be treated as disconnection unless otherwise provided for under this Tariff.

2.34 GRANDFATHERED SERVICES (OBSOLETE SERVICES)

The Company provides certain services to customers on a Grandfathered Service basis as Obsolete Services. Obsolete Services are services and/or rate structures provided by the Company to customers who ordered the service under a previous tariff that are not available for ordering under this Tariff. Obsolete Services and related rate structures are available only on a continuing basis to customers who ordered the service when the service and/or rate structure was included in an effective tariff of the Company or the Company's predecessor. The rates, terms and conditions applicable to Obsolete Services are contained in the Tariff sections for Obsolete Local Exchange Service, Section 11, Obsolete General Services, Section 12, and Obsolete Miscellaneous Services, Section 13. Not all services formerly provided under tariff are provided as Obsolete Services. In the event a customer moves, the Obsolete Service will be terminated and any new services ordered by the customer will be available at the current effective North Dakota Telephone Company tariffed rates, terms and conditions.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 3
1st Revised Page 1
Replaces Original Page 1

3. DEFINITIONS

INDEX

| | <u>Page</u> |
|----------|-------------|
| A-C..... | 2 |
| D..... | 4 |
| E..... | 5 |
| F-H..... | 6 |
| I..... | 7 |
| J-L..... | 8 |
| M..... | 9 |
| N..... | 10 |
| O..... | 10.1 (T) |
| P..... | 11 |
| R-S..... | 12 |
| T..... | 13 |
| U-Z..... | 15 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 3
1st Revised Page 2
Replaces Original Page 2

3. DEFINITIONS

-A-

ACCESS LINE - A central office circuit or channel which provides access to the telephone network for Local Exchange Service and interexchange telephone services (also called Exchange Access Line or Exchange Line).

ACOUSTICAL CONNECTION - A connecting arrangement without electrical connections that permits transmission of sound between a company provided telephone instrument and customer-provided equipment.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

APPLICATION - A request made orally or in writing for telephone service.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

-B-

BASE RATE - A rate for exchange service available to customers located within a Base Rate Area.

BASE RATE AREA - A specific area within which local telephone exchange service, is furnished at rates quoted in the Local Exchange Service Tariffs without extra mileage charges.

B-CHANNEL - See ISDN Bearer Channel.

(N)

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

-C-

CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only.

CENTRAL OFFICE LINE - A circuit directly connecting an individual or party-line main station, PBX switchboard, or an intercommunicating system with a central office.

CHANNEL - A path for communication between two or more stations or central offices furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 3
1st Revised Page 3
Replaces Original Page 3

3. DEFINITIONS

-C- (Cont'd)

CIRCUIT - A channel used for the transmission of telephone and other communication services by means of an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

CLASS OF SERVICE - The various categories of service generally available to the customer such as business, residence, or semi-public service.

COIN TELEPHONE SERVICE - See "Public Telephone."

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

(D)

COMPANY - Wherever used in this Tariff, "Company" refers to North Dakota Telephone Company unless the context clearly indicates otherwise.

CONNECTING ARRANGEMENT - The equipment provided by the company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONNECTOR - See "Switch."

CONNECTION CHARGE - See "Service Charges."

CONSTRUCTION CHARGE - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any building thereon, occupied by the customer that is not divided by public highways or separated by property occupied by others.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 3
1st Revised Page 4
Replaces Original Page 4

3. DEFINITIONS

-C- (Cont'd)

CONTRACT - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the tariffs.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of rates and charges and compliance with the rules and regulations of the Company.

CUSTOMER OWNED PAY TELEPHONE SERVICE - Customer-provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner. Customer Owned Pay Telephone Service is also referred to as Customer Owned Coin Operated Telephone (COCOT) Service.

CUSTOMER PREMISES EQUIPMENT - Terminal Equipment located on the customer premise owned by the customer or owned by the Company or some other supplier and leased to the customer.

-D-

D-CHANNEL - See ISDN Data Channel

(N)

DEMARCATION POINT - See Point of Demarcation.

DIAL SWITCHING EQUIPMENT - A unit of electromechanical or electronic switching used in a central office or in connection with a PBX system.

(M)

(M)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 3
Original Page 4.1

3. DEFINITIONS

-D- (Cont'd)

DID – See Direct Inward Dialing

(N)

DID EXTENSION OR DID STATION. A DID Extension or DID Station is a specific phone within a PBX which can be called from the public telephone network without going through an attendant or auto-attendant.

DID NUMBER A phone number used to route calls from the public switched telephone network to a specific phone in a PBX (the DID extension). DID requires special DID Trunks or ISDN-PRI "two-way DID" trunks. Blocks of DID numbers are purchased from the Company for use on the PBX under Section XX of this tariff. The number of DID numbers usually substantially exceeds the number of trunks in the system.

(N)

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic or inductive coupling.

(M)
(M)

DIRECT INWARD DIALING (DID). Direct Inward Dialing (DID) is the ability for an outside caller to dial to a PBX extension without going through an attendant or auto-attendant. The Company facilitates DID through translation of a number in a DID Block of numbers to the PBX or Key System trunk connecting the central office with the customer's PBX or Key System. DID is distinguishable from DID Trunks (see Direct Inward Dialing Trunk following).

(N)

DIRECT INWARD DIALING TRUNK (DID TRUNK). A Direct Inward Dialing Trunk (DID Trunk) is a trunk or channel which can only receive calls. A group of telephone numbers (DID numbers) are associated with a given trunk group, however there is no one-to-one correspondence between the individual channels and these numbers. The PBX uses the DID number given it by the phone company to route the channel to the correct DID extension within the PBX extension. This allows some or all PBX stations to receive calls directly without going through an attendant (or auto attendant).

(N)

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

(M)

DISCONNECT NOTICE - The written notice sent to a customer notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE - Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made between the Company's network and the customer's premises with the standard Network Interfaces at the Point of Demarcation.

DUE NOTICE - See "Disconnect Notice."

(M)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 3
Original Page 5

3. DEFINITIONS

-E-

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "exchange area," which usually embraces a city, town or village and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

EXCHANGE ACCESS LINE - A central office circuit or channel which provides access to the telephone network for Local Exchange Service and interexchange telephone services (also called Access Line or Exchange Line).

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - A central office circuit or channel which provides access to the telephone network for Local Exchange Service and interexchange telephone services (also called Access Line or Exchange Line).

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area in accordance with the regulations and charges specified in the Company's Exchange and Network Services Tariff. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in the Exchange Area and also for access to interexchange service provided by the Company for Extended Area Service or by interexchange carriers for Toll Service (long distance service).

EXCHANGE STATION - A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at a flat rate between two or more exchange areas.

EXTRA LISTING - See "Additional Listing."

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 3
Original Page 6

3. DEFINITIONS

-F-

FCC –Federal Communications Commission

FLAT-RATE SERVICE - Service furnished at a fixed monthly charge including Extended Area Service where applicable.

FOREIGN ATTACHMENT - Equipment or facilities not owned or furnished by the Company which are attached or connected to, and used with, exchange telephone service.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EQUIPMENT - See "Foreign Attachment."

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

-G-

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main terminals which may be connected to one central office line.

GRANDFATHERED SERVICE (also called OBSOLETE SERVICE) - Grandfathered Services, also called Obsolete Services, are services and/or rate structures provided by the Company to customers who ordered the service under a previous tariff that are not available for ordering under this Tariff. Grandfathered Services and related rate structures are available only on a continuing basis to customers who ordered the service when the service and/or rate structure was included in an effective tariff of the Company or the Company's predecessor.

-H-

HARM - Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 3
1st Revised Page 7
Replaces Original Page 7

3. DEFINITIONS

-I-

INDIVIDUAL LINE - An exchange line necessary for the connection of a telephone set.

INDUCTIVE CONNECTION - Electromagnetic coupling between customer-provided equipment and Company equipment by means of mutual inductance between an inductor in the Company equipment and a customer provided inductor external to the Company equipment.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - A nonrecurring charge made at the time of installation of communications service or equipment which may apply in place of or in addition to service charges and other applicable charges for service or equipment.

INTERCOMMUNICATIONS - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

INTERCONNECTION - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.

(N)

INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) - Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, ISDN-PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

(N)

(M)

(M)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 3
Original Page 7.1

3. DEFINITIONS

-I- (Cont'd)

INTEREXCHANGE CARRIER (IXC) - A carrier providing interexchange service, also called toll service or long distance service, under the IXC's rates terms and conditions as documented in a tariff, contract or other document. (M)

INTEREXCHANGE MESSAGE - Interexchange messages are calls between exchange lines in different exchange areas. Interexchange messages include both calls between exchanges included in an Extended Area Service arrangement provided by the Company and Toll Messages carried by interexchange carriers.

INTEREXCHANGE SERVICE - Interexchange service is telecommunications service between exchange lines in different exchange areas. Interexchange service includes calls included in flat rate charges for Extended Area Service provided by the Company as established in this Exchange and Network Services Tariff and Toll Messages provided by interexchange carriers (IXCs). For customer calls made to a rate center not included in the Base Rate Area for the customer's exchange or under Extended Area Service associated with the customer's exchange, the Company will route customer calls to the appropriate interexchange carrier based on the type of call. For customer's dialing 1+ calls who have presubscribed their line to a Presubscribed Interexchange Carrier or Carriers for InterLATA and IntraLATA service, the call will be routed to the customer's Presubscribed Interexchange Carrier. (M)

ISDN BEARER CHANNEL (B CHANNEL) - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of an ISDN-PRI may carry circuit-switched voice and circuit-switched data. (N)

ISDN DATA CHANNEL (D CHANNEL) - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels. The D Channel provides Common Channel signaling whereby one channel for a link is used for signaling to control and manage traffic on all channels on the link. (N)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 3
Original Page 8

3. DEFINITIONS

-J-

JACK - Common term for communications terminals found at the end of cables. Also known as modular jack.

JOINT-USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

-K-

KEY SYSTEM (or KEY TELEPHONE SYSTEM) - A key system, also called a key telephone system, is customer premises equipment comprising terminals and equipment that provide immediate access from all terminals to a variety of telephone services without attendant assistance. For purposes of this Tariff, references to key systems are for key systems connected to a Company central office by a key business trunk or trunks for purposes of business class Local Exchange Service.

KEY BUSINESS LINE (or TRUNK) - A key business line is or trunk is a trunk providing local exchange service through connection to a key telephone system located at the customer's premises.

-L-

LINE CONSTRUCTION CHARGES - The charges applied for additions to existing central office line facilities outside a Base Rate Area to provide service to business or residence customers.

LINE EXTENSION - A circuit extending from a main terminal to an auxiliary terminal such as a line from a PBX switchboard to a telephone set or to a key system.

LINE EXTENSION MILEAGE - The charges made for off-premises circuit extending from the main terminal.

LINESKEEPER - Maintenance agreement where company will maintain customer's inside wiring for a monthly fee.

LOCAL CHANNEL - That portion of a channel which connects a station to an inter-exchanging channel or channel connecting two or more stations within an exchange area.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 3
Original Page 9

3. DEFINITIONS

-L- (Cont'd)

LOCAL EXCHANGE SERVICE - Telephone communications within a local service area in accordance with the provisions of the Company's Exchange and Network Services Tariff.

LOCAL MESSAGE - A completed communication between customer's stations located within the same exchange area or local service area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

LONG-DISTANCE MESSAGE - See "Toll Message".

LONG-DISTANCE SERVICE - See "Toll Service."

-M-

MAIN TERMINAL - The termination of a central office line on a customer's premises, usually at a protector.

MAINTENANCE OF SERVICE CHARGE - A charge applied when the use of customer-provided equipment or facilities causes impairment or harm to the Company's service or facilities.

MEASURED SERVICE - A local exchange service whereby a customer is billed a flat monthly charge and a charge for local and EAS calls based on usage.

MESSAGE - A completed customer call.

MILEAGE - A measurement upon which charges are computed. See "Line Extension Mileage".

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radio telephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MODULAR CONNECTING DEVICE - A type of jack and plug arrangement as defined by the FCC.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 3
1st Revised Page 10
Replaces Original Page 10

3. DEFINITIONS

-N-

NETWORK INTERFACE - The Network Interface is a standard jack or equivalent provided by the Company as a part of exchange access for the connection of customer inside wire and/or equipment to the telephone network. The Network Interface will be located at the Point of Demarcation.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NONPUBLISHED NUMBER - A nonpublished number is a number omitted from both the telephone directory and Directory Assistance records at the request of the customer.

NONPUBLISHED SERVICE - Nonpublished service is the omission of a customer's listing from both the telephone directory and Directory Assistance records. Listings so omitted from both the telephone directory and Directory Assistance records are referred to as nonpublished numbers.

NONREGULATED SERVICES - Nonregulated services are services provided by the Company that are not subject to rate regulation by the North Dakota Public Service Commission or Federal Communications Commission. Available nonregulated services may be ordered by the customer and the Company may bill the Customer on the same bill as that for Local Exchange Service and other charges billed under the Company's Exchange and Network Services Tariff. Notwithstanding the nonregulated status of services, billing by the Company of such services shall be in compliance with all applicable Federal Communications Commission and North Dakota Public Service Commission rules and regulations governing billing in addition to the regulations of the Company's Exchange and Network Services Tariff respecting billing and payment.

NOTICE - See "Disconnect Notice".

NRC - See "Nonrecurring Charge".

(M)

(M)

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 3
Original Page 10.1

3. DEFINITIONS

-O-

ONE-WAY INBOUND TRUNK - A one-way inbound trunk provides the customer with a single analog connection which can carry one-way inbound traffic. (N)

ONE-WAY OUTBOUND TRUNK - A one-way outbound trunk provides the customer with a single analog or, if provided over ISDN, a digital connection which is restricted to carry outbound traffic only. (N)

OPERATOR SERVICES - Operator services are telecommunications services that include, as a component, any automatic or live assistance to a consumer to arrange for billing or completion, or both, of an interexchange telephone call through a method other than 1) automatic completion with billing to the telephone from which the call originated or 2) completion through an access code used by the consumer, with billing to an account previously established by the consumer. Operator services include calls completed by use of 0+, 0- or 00 methods of access to the operator service provider including third number billed calls, collect calls and calling card calls. (M)

OPERATOR SERVICES PROVIDER (OSP) - A common carrier that provides operator services from public phones, including payphones and hotel/motel phones. (M)

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 3
1st Revised Page 11
Replaces Original Page 11

3. DEFINITIONS

-P-

(D)

PBX - See Private Branch Exchange (PBX) Service

POINT OF DEMARCTION - The Point of Demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the Point of Demarcation shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules.

PREMISES - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises in so far as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE (PBX) SERVICE - A switching system that provides internal telephone communication between lines located on a customer's premises, or the customer's off-premises location, as well as connection to the telecommunications network through PBX trunks to the Company's central office.

PRIVATE LINE - A circuit provided to furnish communication between two or more terminals directly connected to it. Such terminals do not have access to the general exchange and interexchange networks. The Company provides private line service under the rates, terms and conditions established in the North Dakota Telephone Company Private Line Transport Services Tariff.

PROTECTOR - A protector, also called a protector block, is a device connected to an Exchange Line to protect connected Company equipment, customer premises equipment and inside wire from over-voltage and/or over-current. Hazardous voltages and currents are shunted to ground.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin-collecting device, designed and placed in general locations for use by the public.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 3
1st Revised Page 12
Replaces Original Page 12

3. DEFINITIONS

-R-

REGISTERED TERMINAL EQUIPMENT - Terminal equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

RURAL AREA - See "Suburban Area."

-S-

SEMIPUBLIC TELEPHONE - An exchange station, equipped with a coin-collecting device, designed for a combination of customer and public use at locations more or less public in character.

SERVICE CHARGES - The charges a customer is required to pay for establishing telephone service.

(D)

STATION - A specific unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network, for which a specific identifying number is assigned by the telephone company.

SUBSCRIBER - See "Customer."

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

SWITCHBOARD - See "Private Branch Exchange System".

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 3
1st Revised Page 13
Replaces Original Page 13

3. DEFINITIONS

-T-

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company with the North Dakota Public Service Commission.

TELEPHONE COMPANY - See "Company".

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TERMINAL - The point at which a telephone line ends, or is connected to other circuits of a network.

TERMINAL EQUIPMENT ACCESSORIES - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications and which when connected to the telecommunications system of the Company are connected electrically, acoustically or inductively.

(D)

TOLL CENTER - A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 3
Original Page 14

3. DEFINITIONS

-T- (Cont'd)

TOLL MESSAGE – An interexchange message between exchange lines in different exchange areas and furnished by an interexchange carrier under the applicable Toll Tariff or other rates, terms and conditions document or contract applicable to the interexchange service. Toll Messages are also called long distance calls.

- A. Person-to-Person Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. Collect Message: A toll message in which the charge may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Credit Card or third-party number. In case of a public or semi-public coin telephone, the charges must be billed to a Credit Card or third-party number, or the call may be reoriginate from the called station.
- D. Third Number Message: A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.
- E. Calling Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE - Toll service (long distance service or interexchange service) is telephone service rendered by an interexchange carrier which is furnished between customers and different exchange areas in accordance with the rates and regulations specified in the interexchange carrier's applicable tariff or other rates, terms and conditions document or contract.

TRUNK LINE - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 3
2nd Revised Page 15
Replaces 1st Revised Page 15

3. DEFINITIONS

-T- (Cont'd)

TWO-WAY ISDN DID TRUNK - A two-way ISDN trunk is an ISDN B-Channel equipped for direct inward dialing. Under ISDN PRI, the DID information signaling is transmitted over the D-Channel. Two-way ISDN DID trunks allow for both inward dialed calls and outward dialed calls.

TWO-WAY TRUNK - A two-way trunk interfaces to a customer's phone system providing shared access to the phone system's users for placing outgoing calls, and receiving incoming calls. When the customer picks up a telephone attached to the phone system, their PBX or Key System will seize an analog two-way trunk to place the outgoing call. When a call is incoming, it can use the same trunks (not simultaneously) so that the customer can receive the call. Trunks do not have any features associated with them — the customer gets these features from their equipment.

-U-

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire, which is run underground from a pole line or an underground distributing cable.

UNLISTED NUMBER – An unlisted number is a listing omitted from the telephone directory at the request of the customer. Unlisted numbers may be obtained from the Directory Assistance Operator.

UNLISTED SERVICE - Unlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator. Listings so omitted from the telephone directory are referred to as unlisted numbers.

(D)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 1
Replaces Original Page 1

4. LOCAL EXCHANGE SERVICE

INDEX

| SUBJECT | SECTION | PAGE |
|---|----------------|-------------|
| Business Service | 4.4 | 3 |
| Classes of Service | 4.4 | 3 |
| Customer Owned Pay Telephone Service..... | 4.4 | 4 |
| Enhanced Lifeline for Residents of Tribal Lands | 4.8 | 15 |
| Exchange Rates | 4.7 | 8 |
| Expanded Link Up for Residents of Tribal Lands | 4.8 | 14 |
| Extended Area of Service Component..... | 4.5 | 7 |
| Lifeline..... | 4.8 | 12 |
| Link Up..... | 4.8 | 11 |
| Local Exchange Rate Component..... | 4.4 | 3 |
| North Dakota Telephone Company Exchanges | 4.3 | 2 |
| Rate Groups | 4.4 | 5 |
| Rate Regions | 4.3 | 2 |
| Residence Class | 4.4 | 3 |
| Semipublic Telephone Service..... | 4.4 | 4 |
| Taxes | 4.6 | 7 |
| Telephone Assistance Programs | 4.8 | 11 |

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: September 13, 2005

Effective: December 30, 2005

Section 4

1st Revised Page 2

Replaces Original Page 2

4. LOCAL EXCHANGE SERVICE

4.1 GENERAL

This Tariff section identifies the areas where North Dakota Telephone Company provides Local Exchange Services. This section lists monthly rates applicable to each exchange.

(T)

4.2 LOCAL EXCHANGE SERVICE RATE COMPONENTS

The charges for Local Exchange Service for each Company exchange include a Local Exchange Component and, if applicable, an Extended Area of Service (EAS) Component. The Local Exchange Component is described at Section 4.4 following. The EAS Component is described at Section 4.5 following. For those exchanges with an EAS Component, the EAS charge is mandatory and the customer's charges from the Company for Local Exchange Service will include both the Local Exchange Component and the EAS Component.

4.3 NORTH DAKOTA TELEPHONE COMPANY EXCHANGES

The following indicates the exchanges for NDTC:

(T)

| | |
|--------------|-------------|
| Cando | Balta |
| Crary | Drake |
| Devils Lake | Esmond |
| Ft. Totten | Fessenden |
| Hampden | Harvey |
| McVille | Knox |
| New Rockford | Leeds |
| Oberon | Maddock |
| Pekin | Minnewaukan |
| Penn | Rugby |
| Sheyenne | Velva |
| Starkweather | |
| Tolna | |
| Warwick | |
| Webster | |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 3
Replaces Original Page 3

4. LOCAL EXCHANGE SERVICE

4.4 LOCAL EXCHANGE COMPONENT

The Local Exchange Component is determined by the class of service provided by the Company to the customer for each exchange.

(T)

A. Classes of Service

Rates for the Local Exchange Component of Local Exchange Service are based on the class of service provided by the Company to the customer. Local Exchange Service is provided by the Company under two major classes of service as follows:

Business
Residence

The above classes of service are described at Section 2.28 of this Tariff.

B. Business Services

In addition to the classes of service listed in Section 4.4.A preceding, the Business class of service includes the following categories of service:

1. Individual Business Line

A Business Individual Line is a line providing Local Exchange Service to a customer classified as a Business under Section 2.28 of this Tariff when the line is not connected to a Key System or PBX.

2. Business Trunk

A Business Trunk is a line providing Local Exchange Service through connection to a PBX or other terminal equipment located at the customer's premises.

3. Key Business Line

A Key Business Line is a trunk providing Local Exchange Service through connection to a key telephone system located at the customer's premises.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 4
Replaces Original Page 4

4. LOCAL EXCHANGE SERVICE

**4.4 LOCAL EXCHANGE COMPONENT
(CONT'D)**

C. Semipublic Telephone Service and Customer Owned Pay Telephone Service

In addition to the Residence and Business classes of service, the Company provides local exchange connections for Semipublic Telephone Service and Customer Owned Pay Telephone Service. (T)

1. Semipublic Telephone Service⁽¹⁾ (T)

Semipublic Telephone Service is a line provided by the Company for Local Exchange Service connecting to the central office an exchange station equipped with a coin-collecting device designed for a combination of customer and public use at locations more or less public in character. Regulations respecting provision of Semipublic Telephone Service Lines are described at Section 5.1 following. Rates for Semipublic Telephone Service Lines are listed at Section 4.7 following.

2. Customer Owned Pay Telephone Service

Customer Owned Pay Telephone Service is a line provided by the Company for Local Exchange Service connecting a Customer Owned Pay Telephone to the central office. Regulations respecting provision of Customer Owned Pay Telephone Service Lines are described at Section 5.2 of this Tariff following. Rates for Customer Owned Pay Telephone Service Lines are listed at Section 4.7 following.

⁽¹⁾ Semipublic Telephone Service is no longer offered by NDTC. (T)

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 5
Replaces Original Page 5

4. LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 6
Replaces Original Page 6

4. LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 4
Original Page 7

4. LOCAL EXCHANGE SERVICE

4.5 EXTENDED AREA OF SERVICE COMPONENT

In addition to the Flat Rate Calling Scope covered by each of the Company's exchanges, certain exchanges include Extended Area Service (EAS) whereby interexchange service is provided by the Company between two or more exchange areas at a flat rate. EAS flat rate charges are in addition to the Local Exchange Component rate.

1. Establishing Routes

A new route between contiguous exchanges may be established by vote of seventy percent of the total number of customers in both exchanges. When one of the exchanges belongs to another company both companies must agree to the route before the vote will be taken.

2. Discontinuing Routes

An EAS route will be discontinued by vote of a majority of the total number of customers in both exchanges.

3. Flat EAS Rates do not apply to local measured service.

4.6 TAXES

State, County and local taxes apply in addition to the rates set forth in this Tariff. (See also General Regulations – Section 2)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 8
Replaces Original Page 8

4. LOCAL EXCHANGE SERVICE

4.7 RATES

A. Local Exchange Component

The following rate table contains the Local Exchange Component rates for flat rate local service. The Local Exchange Component is described at Section 4.4 preceding. In addition to the Local Exchange Component, the charges for Local Exchange Service for some Company exchanges include an Extended Area of Service (EAS) Component (see Section 4.2 preceding).

Individual Line

| | |
|---------------------------|----------|
| <i>BUSINESS SERVICE</i> | |
| Individual Line | \$ 27.87 |
| Business Trunk | \$ 43.75 |
| Key Business Line | \$ 27.87 |
| <i>RESIDENCE SERVICE</i> | |
| Individual Line | \$ 13.12 |
| 2-Party-Grandfathered | ----- |
| <i>CUSTOMER OWNED PAY</i> | |
| <i>TELEPHONE SERVICE</i> | \$ 27.87 |

(N) _____ (N)

B. Extended Area of Service (EAS) Component

The following rate table contains the Extended Area of Service (EAS) Component rates applicable to each exchange. The EAS Component is described at Section 4.5 preceding. For exchanges with EAS charges indicated on the table, EAS charges are a mandatory component of charges for Local Exchange Services.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
 Issued: September 13, 2005
 Effective: December 30, 2005

Section 4
 1st Revised Page 9
 Replaces Original Page 9

4. LOCAL EXCHANGE SERVICE

4.7 RATES (CONT'D)

B. Extended Area of Service Component (Cont'd)

| Originating Exchange | <u>Name</u> | <u>Business</u> | <u>Residential</u> | <u>Trunk</u> | <u>EAS Points</u> |
|-----------------------------------|-------------|-----------------|--------------------|--------------|---|
| <u>NDTC East Exchanges</u> | | | | | |
| Cando | \$ - | \$ - | \$ - | \$ - | None |
| Crary | \$ 7.80 | \$ 3.90 | \$ 7.80 | \$ 7.80 | Devils Lake |
| Devils Lake | \$ 6.20 | \$ 3.10 | \$ 6.20 | \$ 6.20 | Crary, Ft. Totten, Starkweather, Penn, Warwick, Webster |
| Ft. Totten | \$ 7.40 | \$ 3.70 | \$ 7.40 | \$ 7.40 | Devils Lake, Warwick |
| Hampden | \$ 1.60 | \$ 0.80 | \$ 1.60 | \$ 1.60 | Starkweather |
| McVille | \$ 1.90 | \$ 0.95 | \$ 1.90 | \$ 1.90 | Pekin, Tolna |
| New Rockford | \$ 1.40 | \$ 0.70 | \$ 1.40 | \$ 1.40 | Sheyenne |
| Oberon | \$ 1.90 | \$ 0.95 | \$ 1.90 | \$ 1.90 | Sheyenne |
| Pekin | \$ 7.00 | \$ 3.50 | \$ 7.00 | \$ 7.00 | McVille, Tolna |
| Penn | \$ 6.20 | \$ 3.10 | \$ 6.20 | \$ 6.20 | Devils Lake |
| Sheyenne | \$ 4.90 | \$ 2.45 | \$ 4.90 | \$ 4.90 | New Rockford, Oberon |
| Starkweather | \$ 9.10 | \$ 4.55 | \$ 9.10 | \$ 9.10 | Devils Lake, Hampden, Webster |
| Tolna | \$ 4.30 | \$ 2.15 | \$ 4.30 | \$ 4.30 | McVille, Pekin |
| Warwick | \$ 8.40 | \$ 4.20 | \$ 8.40 | \$ 8.40 | Devils Lake, Ft. Totten |
| Webster | \$ 8.80 | \$ 4.40 | \$ 8.80 | \$ 8.80 | Devils Lake, Starkweather |
| <u>NDTC West Exchanges</u> | | | | | |
| Balta | \$ 5.38 | \$ 2.69 | \$ 8.07 | \$ 8.07 | Rugby |
| Drake | \$ 0.82 | \$ 0.41 | \$ 1.23 | \$ 1.23 | Butte |
| Esmond | \$ - | \$ - | \$ - | \$ - | None |
| Fessenden | \$ 4.04 | \$ 2.03 | \$ 6.07 | \$ 6.07 | Harvey |
| Harvey | \$ 1.63 | \$ 0.82 | \$ 2.45 | \$ 2.45 | Fessenden, Martin |
| Knox | \$ 5.38 | \$ 2.69 | \$ 8.07 | \$ 8.07 | Rugby |
| Leeds | \$ 0.82 | \$ 0.41 | \$ 1.23 | \$ 1.23 | York |
| Maddock | \$ - | \$ - | \$ - | \$ - | None |
| Minnewaukan | \$ - | \$ - | \$ - | \$ - | None |
| Rugby | \$ 1.63 | \$ 0.82 | \$ 2.45 | \$ 2.45 | Balta, Knox |
| Velva | \$ 2.45 | \$ 1.23 | \$ 3.68 | \$ 3.68 | Butte, Sawyer, Karlsruhe |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 10
Replaces Original Page 10

4. LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 4
Original Page 11

4. LOCAL EXCHANGE SERVICE

4.8 TELEPHONE ASSISTANCE PROGRAMS

A. Link Up Program

1. North Dakota residents who are eligible to receive assistance under one of the four major economic assistance programs administered by the Department of Human Services including Public Assistance (formerly Aid to Families with Dependent Children), Food Stamps, Energy Assistance, or Medicaid may qualify for the Link Up Program.

The Link Up Program consists of the following:

- a. It is a reduction in the customary charge for commencing telecommunications service for a single telecommunications connection at a subscriber's principal place of residence.
- b. The reduction shall be 50% of the customary charge or \$30.00, whichever is less.
- c. The Link Up Program includes a deferred schedule for payment of the charges assessed for commencing service, for which the subscriber does not pay interest. The reduced Link Up connection charge will be payable in the first billing cycle following connection of service.
- d. Charges assessed for commencing service included any charge customarily assessed to connect a subscriber to the network. The charges do not include any permissible security deposit requirement.
- e. The Link Up Program allows a subscriber to receive the benefit of the Link Up Program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 4
Original Page 12

4. LOCAL EXCHANGE SERVICE

4.8 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

B. Lifeline Program

North Dakota residents who are eligible to receive assistance under one of the four major economic assistance programs administered by the Department of Human Service including Public Assistance (formerly Aid to Families with Dependent Children), Food Stamps, Energy Assistance or Medicaid may qualify for the Lifeline Program.

The Lifeline Program consists of the following:

- a. Lifeline means retail residential local telecommunications service for which qualifying low-income subscribers pay reduced charges.
- b. Lifeline service includes voice grade access to the public switched network, local usage, dual tone multi-frequency signaling (Touch Tone) or its functional equivalent, single-party service, access to emergency services, access to operator services, access to interexchange service, access to directory assistance, primary published directory listing, and toll limitation (toll blocking).
- c. Toll limitation shall be offered at no charge to a qualifying low-income subscriber when that subscriber subscribes to Lifeline assistance.
- d. A service deposit shall not be collected in order to initiate Lifeline service if the qualifying low-income subscriber voluntarily elects toll blocking.
- e. North Dakota Telephone Company will not disconnect Lifeline service for non-payment to toll (long distance) charges. (See section 2 regarding disconnections).

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 13
Replaces Original Page 13

4. LOCAL EXCHANGE SERVICE

4.8 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

B. Lifeline Program (Cont'd)

f. Lifeline credits applied to retail residential local telecommunication service rates are as follows:

| | <u>NDTC*</u> | <u>Code</u> | <u>NDTC**</u> | <u>Code</u> | (T) |
|--|--------------|-------------|---------------|-------------|-----|
| Federal End User Common Line Charge (Subscriber Line Charge) Waiver ⁽¹⁾ | \$6.50 | LFLNC | \$6.50 | LFLNC | |
| Interstate Lifeline Credit | \$1.75 | LLCRE | \$2.33 | LLCRW | |
| Intrastate Lifeline Credit | | | \$1.17 | LLCR | |

⁽¹⁾ The Company bills the Federal Subscriber Line Charge (Subscriber Line Charge) pursuant to National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5, for which the Company is an issuing carrier. The Federal End User Common Line Charge (Subscriber Line Charge) Waiver amount will be adjusted prospectively for any changes in the End User Common Line-Residence rate in National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5.

** NDTC Exchanges: Cando, Crary, Devils Lake, Fort Totten, Hampden, McVille, New Rockford, Oberon, Pekin, Penn, Sheyenne, Starkweather, Tolna, Warwick, Webster.

** NDTC Exchanges: Balta, Drake, Esmond, Fessenden, Harvey, Knox, Leeds, Maddock, Minnewaukan, Rugby, Velva.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 14
Replaces Original Page 14

4. LOCAL EXCHANGE SERVICE

4.8 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

C. Expanded Link Up for Eligible Residents of Tribal Lands

1. North Dakota residents of Tribal lands who are eligible to receive Enhanced Lifeline for residents of Tribal lands under Section 4.8.D, and make the certification required for Enhanced Lifeline are also eligible to receive Expanded Link Up.
 - a. Expanded Link Up provides eligible residents of Tribal lands with an additional benefit of up to \$70.00 in addition to regular Link Up. The additional benefit will apply towards 100% of the charges assessed for commencing service at a subscriber's principal place of residence between \$60.00 and \$130.00. Expanded Link Up does not apply to connection charges that are less than \$60.00.
 - b. For purposes of Expanded Link Up, charges assessed for commencing services are those defined for regular Link Up at Section 4.8.A preceding Link Up Program Section 1.e with the addition of any applicable Line Construction Charges under Section 5.8 of this Tariff following.
2. Expanded Link Up Credit Amounts-No Line Construction Charges

| <u>Exchange With Tribal Land</u> | <u>Credit</u> | |
|----------------------------------|---------------|-----|
| Fort Totten | \$0.00 | |
| Warwick | \$0.00 | |
| Sheyenne | \$0.00 | (T) |
| Tolna | \$0.00 | |
| Oberon | \$0.00 | |

Note: North Dakota Telephone Company's connection charges, are below \$60.00 when line construction is not required, thus the additional Link Up support amounts is \$0.00 for all exchanges.

3. Expanded Link Up Credit Amounts-With Line Construction Charges

Eligible residents of Tribal lands who are required to pay Line Construction Charges pursuant to Section 5.8 of this Tariff following, will receive Expanded Link Up equal to \$70.00, in addition to the regular Link Up under Section 4.8 preceding. Expanded Link Up shall equal 100% of the portion of combined connection/line construction applicable to the subscriber that exceed \$60.00 and do not exceed \$130.00. Regulations and determination of charges applicable to Line Construction are provided at Section 5.8 of this Tariff following.

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 4
Original Page 15

4. LOCAL EXCHANGE SERVICE

4.8 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

D. Enhanced Lifeline for Eligible Residents of Tribal Lands

1. North Dakota residents of Tribal lands who are eligible to receive one of the following thirteen assistance programs are eligible to receive Enhanced Lifeline for eligible residents of Tribal Lands.

Major assistance programs administered by the North Dakota Department of Human Service:

Public Assistance (formerly Aid to Families with Dependent Children)
Food Stamps
Energy Assistance
Medicaid

Other programs:

Federal public housing assistance
Bureau of Indian Affairs general assistance
Tribally administered Temporary Assistance for Needy Families
Head Start (only those meeting its income qualifying standard)
National School Lunch Program's free lunch program
SSI
Food Distribution Program on Indian Reservations
Special Nutrition Program for Women, Infants, and Children (WIC)
ND Healthy Steps (CHIP)

- a. The effective date for Enhanced Lifeline shall be residential service periods beginning on or after October 1, 2000.
- b. A resident of Tribal lands is a consumer living on a reservation as defined by Section 20.1(v) of the Bureau of Indian Affairs regulations (25 C.F.R. § 20.1(v)).
- c. Enhanced Lifeline for eligible residents of Tribal lands provides additional Lifeline support above the Lifeline received under the regular Lifeline program described in Section 4.8.B, of up to \$25.00 per month. The amount of Enhanced Lifeline shall equal the tariffed monthly charges for basic local residential service less the Interstate Lifeline Credit or Intrastate Lifeline Credit received pursuant to the regular Lifeline program provided that the combined regular Lifeline and Enhanced Lifeline credits do not bring the basic local residential rate for a single residential line below \$1.00 per month and the total Enhanced Lifeline credit does not exceed \$25.00 per month.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 4
1st Revised Page 16
Replaces Original Page 16

4. LOCAL EXCHANGE SERVICE

4.8 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

D. Enhanced Lifeline for Eligible Residents of Tribal Lands (Cont'd)

1. (Cont'd)
 - d. Enhanced Lifeline benefits apply to the primary flat local residential access charges, including applying to nonoptional extended area of service charges and touch-tone charges.
 2. In order to receive Enhanced Lifeline for residents of Tribal lands, a consumer must complete and sign a certification form provided by North Dakota Telephone Company as described below. The Enhanced Lifeline certification form will include the following:
 - a. a statement that the consumer is certifying the information conveyed in the completed certification under penalty of perjury,
 - b. indication that the consumer is receiving benefits under one of the programs listed under Section 4.8.D.1 for Enhanced Lifeline,
 - c. indication that the consumer lives on Tribal lands, and
 - d. a statement that the consumer agrees to notify North Dakota Telephone Company if the consumer ceases to participate in the program or programs.
 3. In the event a consumer qualifies for Enhanced Lifeline but does not qualify for regular Lifeline under the regular Lifeline Program, the consumer shall also receive, in addition to Enhanced Lifeline, a Lifeline Credit equal to the amount of the federal end user charge, currently \$6.50 per month, plus an additional \$1.75 regular Lifeline credit for basic local service.
 4. Enhanced Lifeline Credit Amounts

| <u>Exchange with Tribal Land</u> | <u>Subscriber Has Touch Tone</u> | |
|--------------------------------------|--------------------------------------|--|
| Fort Totten | \$14.07 | |
| Warwick | \$14.57 | |
| Sheyenne | \$12.82 | |
| Tolna | \$12.52 | |
| Oberon | \$11.32 | |

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 1

5. GENERAL SERVICES

INDEX

| SUBJECT | SECTION | PAGE |
|--|----------------|-------------|
| Additional Listings, Directory | 5.3 | 8 |
| Custom Calling Services | 5.13 | 23 |
| Custom Local Area Signaling Services (CLASS) | 5.16 | 29 |
| Customer Owned Pay Telephone Service..... | 5.2 | 4 |
| Directory Listings | 5.3 | 7 |
| Employees' Telephone Service | 5.4 | 10 |
| Exchange Service Extension (Point to Point) | 5.9 | 18 |
| Foreign Exchange Service | 5.5 | 11 |
| Foreign Listings, Directory | 5.5 | 12 |
| Home Intercall Service | 5.6 | 14 |
| Hunting Services | 5.10 | 19 |
| Joint User Service | 5.7 | 15 |
| Line Construction Charges | 5.8 | 16 |
| Listings, Directory | 5.3 | 7 |
| Nonpublished Number | 5.3 | 9 |
| Nonpublished Service | 5.3 | 9 |
| Primary Listings, Directory | 5.3 | 8 |

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 2

5. GENERAL SERVICES

INDEX

| SUBJECT | SECTION | PAGE |
|---|----------------|-------------|
| Seasonal Service | 5.11 | 21 |
| Selective Class of Call Screening | 5.12 | 22 |
| Semipublic Telephone Service..... | 5.1 | 3 |
| Special Billing Number Service..... | 5.14 | 26 |
| Toll Restriction Service | 5.15 | 27 |
| Touch Tone Service | 5.17 | 33 |
| Unlisted Number..... | 5.3 | 8 |
| Unlisted Service | 5.3 | 8 |
| Vacation Rate Service..... | 5.18 | 34 |
| Voice Mail Service | 5.19 | 35 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 5
1st Revised Page 3
Replaces Original Page 3

5. GENERAL SERVICES

5.1 SEMIPUBLIC TELEPHONE SERVICE

A. General

Semipublic Telephone Service ⁽¹⁾ may be furnished where there is a shared use of the service by the customer and the general public. (T)

B. Conditions

1. Semipublic Telephone Service may be provided at the option of the Company where the use is shared by the customer and general public, and where the customer permits such signs to be placed as the Company deems necessary.
2. Telephone sets, without dials, for answering incoming calls only, may be provided.
3. One directory listing per Semipublic Telephone may be provided without additional charge.

(D)

⁽¹⁾ Semipublic Telephone Service is no longer offered by NDTC.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 4

5. GENERAL SERVICES

5.2 CUSTOMER OWNED PAY TELEPHONE SERVICE

A. General

1. Customer Owned Pay Telephone Service will apply for use with customer-provided coin operated or non-coin operated telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner of the premises.
2. Only one customer-provided coin operated telephone may be connected to each Company access line.
3. Joint User Service may be furnished in connection with Customer Owned Pay Telephone Service.
4. Directory listings may be provided under the regulations governing the furnishing of listings for business main line subscribers. However, listings (not indicated as a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listing resides, are furnished under the regulations covering the furnishing of listing in connection with residence main line service.

B. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer-provided coin operated or non-coin operated telephones used in connection with this service.
2. The customer shall be responsible for the payment of charges as provided in Section 2, GENERAL REGULATIONS, for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided coin operated telephones.
3. The customer shall be responsible for payment of charges for all calls originating from or accepted at this type of service.
4. Customer-provided coin operated telephone and non-coin operated telephones must be registered in compliance with Part 68 of the FCC Registration Program or connected behind FCC registered coupler.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: November 27, 2002

Effective: December 17, 2002

Section 5
Original Page 5

5. GENERAL SERVICES

5.2 CUSTOMER OWNED PAY TELEPHONE SERVICE (CONT'D)

B. Responsibility of the Customer (Cont'd)

5. Such customer-provided coin operated telephones and non-coin operated telephones must have the following operational characteristics:
 - a. Must be able to access the Company operator (0-level) at no charge and without using a coin where 911 Emergency Service is not available.
 - b. Must be able to access 911 Emergency Service, where available, at no charge, without using a coin, and, when such instrument can only access 911 Emergency Service by use of a dialing sequence other than 911. Must prominently display on such instrument, the appropriate dialing sequence to access 911 Emergency Service, where available.
 - c. Must be able to access all interexchange carriers unless the customer is an interexchange carrier in which case access may be limited to that owner.
 - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
 - e. Must allow the completion of both local calls and long distance calls from the 0-level and O+ direct dialed level.
6. Each customer owned pay telephone must display prominently the name and a contact telephone number of the provider of that telephone. The charges for local service, and any surcharges on long distance calls, must also be prominently displayed.
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 6

5. GENERAL SERVICES

5.2 CUSTOMER OWNED PAY TELEPHONE SERVICE (CONT'D)

C. Violation of Regulations

1. Where any customer-provided coin operated or non-coin operated telephone is in violation of this Tariff, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service as is necessary for the protection of the telecommunications network and Company employees.
2. The customer shall discontinue use of the customer-provided coin operated or non-coin operated telephone or correct the violation and notify the Company in writing within 5 days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

D. Rates

1. Local Exchange Business Individual Line Rates and Regulations apply as set forth in Section 4, Local Exchange Service.
2. Nonrecurring Charges, as specified in Section 6, Service Charges, apply in addition to other charges specified for Customer Owned Pay Telephone Service in the Local Exchange Tariff.
3. A "local message" from Customer Owned Pay Telephone Service served by a given exchange is a completed local call, originating at such service and terminating at any service which may be called, without toll charge, from all other service served by the exchange concerned.
4. The subscriber to Customer Owned Pay Telephone Service may not charge users of their telephones more for particular local message than the Company is authorized to charge for the placement of a similar message through its coin telephone service.
5. The subscriber to Customer Owned Pay Telephone Service may charge users of their telephones for calls to Directory Assistance.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 5
1st Revised Page 7
Replaces Original Page 7

5. GENERAL SERVICES

5.3 DIRECTORY LISTINGS

A. General

The following rates are applicable to the alphabetic section of the Telephone Directory for business or residence customers.

B. Rates

1. Service Charges apply:

| | | |
|---|--------|--|
| a. Primary Listings (See Condition 1)* | | |
| b. Additional Listings | | |
| (1) Business | \$2.00 | |
| (2) Residence | \$2.00 | |
| (3) Residence Discounted-Grandfathered | | |
| c. Alternate Listings | | |
| (1) Business | \$2.00 | |
| (2) Residence | \$2.00 | |
| d. Nonlisted Service, per listing (See Condition 8)** | \$1.50 | |
| e. Nonpublished Service, per listing (See Condition 8) | \$1.50 | |
| f. Foreign Exchange Listing (See condition 4)*** | | |
| (1) Business | \$5.00 | |
| (2) Residence | \$5.00 | |
| g. Line of Information | | |
| (1) Business | \$2.00 | |
| (2) Residence | \$2.00 | |

(N)

2. NDTC customers in the following exchanges of Balta, Drake, Esmond, Fessenden, Harvey, Knox, Leeds, Maddock, Minnewaukan, Rugby, and Velva receive a discount on certain directory listings if the customer has one or more of the following services (T)

- a. Additional lines
- b. Call Waiting
- c. Caller Identification

This discount is grandfathered as of 6/99

* Condition 1, Section 5; page 8.

** Condition 8, Section 5; page 9.

*** Condition 4, Section 5; page 8.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 8

5. GENERAL SERVICES

5.3 DIRECTORY LISTINGS (CONT'D)

C. Conditions

1. A primary listing is furnished as part of and in the rates for telephone service. The primary listing may include the name, address and telephone number of:
 - a. The individual, organization, firm or corporation contracting for the service.
 - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
 - (1) First name
 - (2) Middle name
 - (3) Initial
 - (4) Nickname
 - (5) Maiden name
 - c. An additional listing reversing the order of the individual's given names in Section 5.3.C.b preceding may be provided at the rates for Additional Listings, shown in Section 5.3.B.1 preceding.
2. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises station located on other premises occupied solely by the customer.
 - a. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. (See Joint User Service).
3. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number.
 - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign or noncustomer listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears.
5. Unlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator. Listings so omitted from the telephone directory are referred to as unlisted numbers.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: November 27, 2002

Effective: December 17, 2002

Section 5
Original Page 9

5. GENERAL SERVICES

5.3 DIRECTORY LISTINGS (CONT'D)

C. Conditions (Cont'd)

6. Nonpublished service is the omission of a customer's listing from both the telephone directory and Directory Assistance records. Listings so omitted from both the telephone directory and Directory Assistance records are referred to as nonpublished numbers.
 - a. When nonpublished service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing
 - b. The rate for a nonpublished service is specified in Section 5.3.B.1.e preceding.
 - c. No charge will apply to nonpublished numbers for customers having other listed services.
7. Line of Information is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties.
8. Service Charges apply to change listed directory service to nonpublished or nonlisted directory service. Service Charges DO NOT apply to change from nonpublished or nonlisted service to listed primary directory listing service.
9. The charge for additional, alternate, nonlisted, nonpublished or line of information listings begins on the day the Directory Assistance records are posted.
10. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days.
11. Listings will be limited to such information as is necessary for proper identification.
12. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
13. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 5
1st Revised Page 10
Replaces Original Page 10

5. GENERAL SERVICES

5.4 EMPLOYEES' TELEPHONE SERVICE

A. General

Employees' Telephone Service is offered to all permanent full-time employees at their listed permanent residence, when such service is provided by the Company.

B. Rates

1. All craft and clerical personnel who reside within an area served by the Company shall be granted an employee credit on their monthly bill equal to the local rate for one residence access line.
2. All management personnel who reside within an area served by the Company shall be granted an employee credit on their monthly bill equal to the local rate for one residence access line. Additional credit for three Custom Calling Services (Call Waiting, Call Forwarding, Three-Way Calling) will be given where such service is available and subscribed for by the employee. (N)
3. No concession for toll message services is made to employees.
4. This concession does not extend to nonrecurring charges for initial service, subsequent moves and/or changes, mileage charges, or inside wiring charges.

C. Conditions

1. Employees' Telephone Service at their residence is available to permanent full-time employees of the Company having at least three months continuous service with the company.
2. One primary listing may be provided in the employee's last name (the listing of a married woman may include her or her husband's first name).
3. Retired Company employees who reside in exchanges operated by the Company shall receive Employees' Telephone Service at the same rate as at their time of retirement.
4. Services provided to employees other than as listed in B. Rates above will be provided at regularly filed tariff rates.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 11

5. GENERAL SERVICES

5.5 FOREIGN EXCHANGE SERVICE

A. Description

Foreign Exchange Service is a service whereby a customer may obtain local service from an exchange foreign to the exchange in which the customer is located.

B. Definitions

Normal Exchange The exchange area within which the customer's premises are located.

Foreign Exchange The exchange area from which the service is being provided.

Principal Central Office The central office in a single office exchange or that office of a multi-office exchange (usually the toll office) in which toll facilities are normally terminated.

C. Terms and Conditions

1. The terms, conditions, rates and charges as specified in the North Dakota Telephone Company Private Line Transport Services Tariff for Foreign Exchange Service apply for the interexchange facilities required to provide Foreign Exchange Service.
2. The terms, conditions, rates and charges of the foreign exchange apply for the main station.
3. Except as provided in Section 5.5.C.2, above, the terms, conditions, rates and charges applicable to the normal exchange apply for service provided in the normal exchange.
4. Foreign Exchange Service is limited to individual line and private branch exchange trunks only and is suitable for the same connections between a station located on the premises in which the foreign exchange line terminates, and any other station, as the customer would receive if he were actually located in the exchange to which the line is connected.
5. Foreign Exchange Service is normally furnished from the principal central office of the foreign exchange. If, at the customer's request, the service is furnished from a central office other than the principal central office, foreign central office mileage charges apply for the channel between the principal and serving central offices.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: November 27, 2002

Effective: December 17, 2002

Section 5

Original Page 12

5. GENERAL SERVICES

5.5 FOREIGN EXCHANGE SERVICE (CONT'D)

D. Rates and Charges

1. Interexchange channels

The rates and charges, as specified in the Private Line Transport Services Price Schedule, for Foreign Exchange Service apply.

2. Exchange Service

a. Main Station

The monthly rates shall be the regularly established rates of the foreign exchange, applicable within the Base Rate Area of that exchange, for individual line or private branch exchange trunk line service.

The Service Charges shall be those regularly applicable to the class of service in the normal exchange.

b. Extension Service

Extension Service may be installed in the normal exchange at the rates and charges of the normal exchange.

Extension Service may be provided in the foreign exchange at the rates and charges of the foreign exchange, with off-premises extension line mileage charges applicable between the principal central office and the extension location Point of Demarcation. When special equipment is required to provide proper transmission and supervision, charges based on cost will apply.

c. Directory Listings

Primary and additional directory listings are provided in the directory serving the foreign exchange as described in Section 5.3.B.f preceding.

d. Auxiliary and Supplemental Services

All facilities and services offered in other sections of this Price Schedule which are compatible with this offering of Foreign Exchange Service are provided at the rates and charges set forth for such facilities and services.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota

Issued: November 27, 2002

Effective: December 17, 2002

Section 5

Original Page 13

5. GENERAL SERVICES

5.5 FOREIGN EXCHANGE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

3. Other Rates and Charges

- a. The rates and charges, as specified in the North Dakota Telephone Company Private Line Transport Services Tariff, for Foreign Exchange Service apply when Foreign Exchange Service is provided solely by this Company. Additionally, the terms and conditions established in Sections 5.5.D.1 and 5.5.D.2 preceding apply when Foreign Exchange Service is provided solely by this Company.
- b. When the service is provided jointly by this Company and a connecting company, additional rates and charges, as specified in the tariffs of the connecting company may also apply.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: September 13, 2005

Effective: December 30, 2005

Section 5

1st Revised Page 14

Replaces Original Page 14

5. GENERAL SERVICES

5.6 HOME INTERCALL SERVICE

A. General

The Intercall Service provides a special calling feature to a Residence or Business line. It allows customers to use their standard Residence or Business telephone line to provide an intercom system between their primary telephone and any extension telephone. This is accomplished by the subscriber dialing their phone number, hanging up, letting the telephone ring, and allowing both primary and extension to talk to each other. The ringing supplied to the line is a distinctive ring, which allows the customer to distinguish between a normal incoming call and an Intercall.

B. Rates

| | NDTC Monthly Rate | |
|----------------------------------|----------------------|-----|
| Home Intercall Service, per line | \$0.90 | (N) |

C. Conditions

1. The access code may be the customer's own telephone number or a special three-digit code depending on the type of Central Office from which the customer is served.
2. Home Intercall Service will not be available to customers who subscribe to Public Access Line Service, Public Interexchange Carrier Access Service, Trunks, Foreign Exchange Service, Mobile Exchange Service, Multiparty Service or lines in a rotary hunt group.
3. This service is provided only where facilities permit.
4. Minimum charge will be one month's service.
5. Charge will not apply when Home Intercall Service is changed due to Company initiated change.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 5
1st Revised Page 15
Replaces Original Page 15

5. GENERAL SERVICES

5.7 JOINT USER SERVICE

A. General

Joint Use of Service ⁽¹⁾ permits a person, firm or corporation to share the use of the telephone service provided by the Company with another business customer.

(D)

B. Rates

Monthly Rate

| | |
|-------------------------|---------------------------------|
| 1. Joint Use of Service | 50% of applicable business rate |
|-------------------------|---------------------------------|

C. Conditions

1. Joint use of Service will be furnished with the approval of the Company only with business individual line or PBX Trunk Service.
2. Joint Use of Service will not be furnished to a customer who is in a business of a secretarial nature, or of renting or leasing space to transient or permanent tenants.
3. The Joint User must be located on the premises or in the same office, or in the same suite of offices, as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. A Joint User will be furnished one directory listing without charge.
5. Applications for Joint Use of Service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the Joint User.
7. Additional listings and supplement services may be furnished to the Joint User at the request of the customer and at regular rates.
8. After the listing for the Joint User has been included in the directory, Joint Use of Service may not be discontinued during the life of the directory, except under the following conditions:
 - a. the customer's service is discontinued;
 - b. the Joint User moves from the premises where the customer's service is located;
 - c. the Joint User establishes his own primary service on the same premises.

⁽¹⁾This service is no longer offered by NDTC.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 16

5. GENERAL SERVICES

5.8 LINE CONSTRUCTION CHARGES

A. General

Line Construction Charges are applied to additions made by the Company to its central office line facilities outside the Base Rate Area, beyond those now existing to provide for service to business or residence customers.

B. Charges

1. For permanent customers or seasonal customers with permanent service:
 - a. For construction provided as part of a major project within an exchange and covered by an Area Coverage Survey, no Line Construction Charges apply.
 - b. For construction provided outside the Base Rate Area, the customer shall be responsible for payment of costs of construction exceeding seven (7) times the annual primary service revenue. For purposes of determining costs of construction, costs include, but are not limited to, the following:
 - (1) Material
 - (2) Material overhead
 - (3) Installation labor
 - (4) Installation labor overhead
 - (5) Obtaining Rights-of-way
- For purposes of determining costs, the Company may in its sole discretion use reasonable estimates based on materials, work and distances for similar line construction or accumulated actual costs.
2. For customers ordering temporary service:
 - a. For Line Construction to temporary locations, payment may be requested in advance based on estimated costs.
 - b. For purposes of determining costs for Line Construction to temporary locations, costs include, but are not limited, to the following:
 - (1) Material
 - (2) Material overhead
 - (3) Installation labor
 - (4) Installation labor overhead
 - (5) Obtaining Rights-of-way
 - (6) Cost of removal, less salvage

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 17

5. GENERAL SERVICES

5.8 LINE CONSTRUCTION CHARGES (CONT'D)

C. Conditions

1. All charges may be paid fully in advance or, one-fourth of the charges paid in advance and the balance in equal monthly payments throughout the first year during which service is provided.
2. All facilities provided in extending the Company's line facilities remain the property of the company.
3. Savings Clause:
 - a. Arrangements may be made, other than as provided for above in this schedule when required, when the:
 - (1) Applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route requested differs from the normal standards of the Company and is not required by law.
 - (2) Construction involves underground crossings of railroads, highways, or power lines, submarine cable or long river crossings.
 - (3) Construction involves unusual or disproportionately large expenditures.
 - (4) Applicant desires service to be provided outside of the filed exchange area, the Company at its option may provide such extension of its lines or facilities at cost.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 18

5. GENERAL SERVICES

5.9 EXCHANGE SERVICE EXTENSIONS (POINT TO POINT)

| | <u>Monthly</u> | <u>NRC</u> |
|--|----------------|------------|
| Network Access Channel Termination per Pair | \$6.65 | \$20.00 |
| Channel Performance per Pair | \$6.20 | |

A. Descriptions

1. Network Access

The Network Access Channel provides a two-wire or four-wire communications path between the POT and the central office or the nearest most logical point of access to the customer premise. One Network Access Channel charge applies per channel terminated at the POT.

2. Channel Performance

The Channel Performance modifies the circuit with the basic performance necessary for the circuit to function. If various signaling parameters are needed, refer to the North Dakota Telephone Company Private Line Transport Services Tariff. One Channel Performance charge will apply per Network Access Channel.

Notes:

1. Non-recurring service order charge will apply as indicated in section 6
2. CO will not be considered as a termination (will be a cross connect point only)
3. If circuit extends from Point A through CO to Point B, a minimum of 2 Channel Performance charges will apply.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 5
1st Revised Page 19
Replaces Original Page 19

5. GENERAL SERVICES

5.10 HUNTING SERVICE

A. General

1. Allows a Business customer the ability to have calls rolled over to another line when a busy signal is indicated in conjunction with a multi-line application.
2. Hunting Service is furnished only where necessary facilities are available. Hunting Service is not available to residential customers. (T)

B. Rates

1. The hunting rate is in addition to the Business Line rate. The monthly charge is applied to each line with the rollover feature.

| <u>Hunting Service Per Line</u> | <u>Monthly Charge</u> | (N) |
|--|------------------------------|------------|
| Linear | \$2.40 | |
| Circular | \$2.40 | |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 20

5. GENERAL SERVICES

5.10 HUNTING SERVICE (CONT'D)

C. Optional Features

1. Circular Hunt

Permits a complete hunt of incoming calls over all lines in a multiline hunting group regardless of which line in the group is dialed.

2. Linear Hunt

Where a call to one or more lines in a group will be completed to an idle line in that group when the called line is in use.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 21

5. GENERAL SERVICES

5.11 SEASONAL SERVICE

A. General

Seasonal Service is provided to residence and single business customers whose requirements for telephone services are less than that which might normally be provided in any 12 month period.

B. Rates

1. The monthly rate will be based on a combination of a uniform monthly rate, which is calculated on six (6) months full rate combined and distributed evenly over a twelve (12) month period.
2. No charges will apply for the suspension and subsequent restoral of seasonal service.

C. Conditions

1. Seasonal Service will be furnished under the following conditions.
 - a. Available to all grades of residence and single line business exchange service where the usage is of a seasonal nature.
 - b. Unless notified otherwise by the customer, seasonal will automatically be placed on intercept between the period of January 1 to May 1.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 5
1st Revised Page 22
Replaces Original Page 22

5. GENERAL SERVICES

5.12 SELECTIVE CLASS OF CALL SCREENING

A. General

1. Selective Class of Call Screening Service⁽²⁾enables a customer, by means of Company operator identification, to restrict outgoing toll calls from station users to only those calls which are charged to the called telephone, a third number or a Company credit card account.

(D)

B. Rates

| | <u>Monthly Rate⁽¹⁾</u> | <u>NRC</u> |
|----------------------------|-----------------------------------|------------|
| 1 Per Access Line Equipped | \$1.25 | \$47.00 |

C. Conditions

1. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the establishment.
2. This service is available to hospitals, hotels, motels, and other such institutions only where facilities permit.
3. Service Charges will apply when customers change the existing Call Screening on the line or add Call Screening to a line.

⁽¹⁾The above monthly rate is in addition to any other appropriate rates or charges on file in this Tariff.

⁽²⁾This service is no longer available.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: January 24, 2006
Effective: February 22, 2006

Section 5
1st Revised Page 23
Replaces Original Page 23

5. GENERAL SERVICES

5.13 CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are limited to those customers serviced by central offices arranged for this service and is furnished only in connection with individual line service.
2. Description of Features

a. Call Forwarding Variable

Call Forwarding enables a station user to divert all incoming calls to another directory number. Call Forwarding is activated by first dialing a code, then the telephone number that calls are to be transferred to. Activation, deactivation and the forward-to destination are controlled by the station user. While in the active state, a reminder tone is generated to the line with the Call Forwarding Variable Service as each call is transferred. Calls may be transferred to a location outside the Company's local calling area so long as the transferred to number does not exceed 16 digits in length. In such event, the transferred number will incur toll charges.

b. Call Forward Busy

Allows a customer to have incoming calls forwarded to another predetermined number if the called number is busy. A customer cannot activate and deactivate this service.

c. Call Forward Fixed

Call Forward Fixed allows a customer to have incoming calls forwarded to another predetermined number at all times. A customer cannot activate and deactivate this service. Call Forward Fixed has no rings prior to being forwarded.

(T)

d. Call Forward No Answer

Call Forward No Answer provides rerouting for incoming calls when the called line is not answered within a predetermined length of time, as defined by ring count (selectable by the customer). Forwarded calls are always routed to the same pre-assigned destination.

(L)

e. Call Forward Remote Access

Call Forward Remote Access allows subscribers to activate their call-forwarding feature from locations other than their base telephone to make forwarding changes.

(T)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: January 24, 2006
Effective: February 22, 2006

Section 5
1st Revised Page 24
Replaced Original Page 24

5. GENERAL SERVICES

5.13 CUSTOM CALLING SERVICES (CONT'D)
A. General (Cont'd)

2. Description of Features (Cont'd)

f. Call Waiting

(M)

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

g. Cancel Call Waiting

Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

h. Three-Way Calling

Three-Way Calling allows a station user to add a third party to the existing call, enabling a simultaneous conference between parties at multiple locations. If multiple parties of the conversation subscribe to this service, each may establish an additional line, to a maximum of six lines.

i. Speed Calling

Speed Calling 8 Code enables a station user to call a list of up to eight (8) preselected directory numbers by dialing one-digit codes instead of the directory numbers. Up to thirty (30) numbers may be accessed by a two-digit code with Speed Calling 30 Code.

B. Rates and Charges

(M)

1. Service Charges may apply with the following exceptions:

- a. The Company will waive applicable service charges during special promotions in exchanges equipped with available facilities.
- b. Upon conversion to a "Stored Program Control" switch in an exchange a 90 day grace period will follow to allow those customers wishing to subscribe to Custom Calling features without application of service charges.

2. Service Charges do not apply when Custom Calling Service is provided with associated services for which appropriate services charges are charged.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: January 24, 2006
Effective: February 22, 2006

Section 5
1st Revised Page 25
Replaces Original Page 25

5. GENERAL SERVICES

5.13 CUSTOM CALLING SERVICES (CONT'D)

B. Rates and Charges (Cont'd)

3. Thirty (30) Day Money Back Guarantee

If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund on one (1) month's monthly recurring charge (MCR), or portion thereof if the subscription is less than 30 days. The feature(s) for which credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Custom Calling feature(s) as listed following, will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Custom Calling feature in service more than 45 days will be not be eligible for the refund. The Thirty-Day Money Back Guarantee will apply to the following services:

- a. Call Forward Variable
- b. Call Forward Busy
- c. Call Waiting
- d. Speed Call 8 and 30
- e. Three Way Calling

| <u>Per Line Monthly Rate</u> | | | |
|------------------------------|-----------|--------|-----|
| Call Forward Variable | Business | \$1.00 | |
| | Residence | \$1.00 | (N) |
| Call Forward Busy | Business | \$1.00 | |
| | Residence | \$1.00 | |
| Call Forward Fixed | Business | \$1.00 | |
| | Residence | \$1.00 | |
| Call Forward No Answer | Business | \$1.00 | |
| | Residence | \$1.00 | |
| Call Forward Remote Access | Business | \$1.00 | |
| | Residence | \$1.00 | |
| Call Waiting | Business | \$2.45 | |
| | Residence | \$2.45 | |
| Three Way Calling | Business | \$1.00 | |
| | Residence | \$1.00 | |
| Speed Calling, 8 Codes | Business | \$1.00 | |
| | Residence | \$1.00 | |
| Speed Calling, 30 Codes | Business | \$2.00 | |
| | Residence | \$2.00 | (N) |

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 26

5. GENERAL SERVICES

5.13 CUSTOM CALLING SERVICES (CONT'D)

C. Conditions

1. Restriction of service to three-way and Speed Call Features may be inherent due to equipment limitations; i.e., "within same hunting group."
2. Custom Calling Services may be provided on individual line, Private Branch Exchange trunks and key system business lines and may not be provided in conjunction with coin telephone services.

5.14 SPECIAL BILLING NUMBER SERVICE

A. General

Special Billing Number Service is the provision of a separate listing of toll telephone messages each month for each special billing number used in placing a call.

B. Rates

Monthly Rate

1. Special Billing Numbers, each \$1.70

C. Conditions

1. Special Billing Number Service may be provided in conjunction with all classes and grades of service.
2. The minimum period for which this service may be offered is two months.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 27

5. GENERAL SERVICES

5.15 TOLL RESTRICTION SERVICE

A. General

1. Toll Restriction Service is an optional service that prevents the origination of unauthorized toll calls from a customer's line, by means of blocking at the Company's central office.
2. This arrangement denies all outgoing calls starting with the digit "1" or "0".
3. All local calls will be permitted from the customer's line.
4. All local calls to directory assistance will be permitted, except those that require 1+ or 0+dialing.
5. This service will not block all toll calls a customer might make or receive, such as collect calls and/or long distance calls placed by dialing digits other than "1" (i.e., **976**, if available).
6. The customer accepts full responsibility for denial of access to the toll network.
7. The customer accepts full responsibility for collect calls and/or long distance calls placed by dialing digits other than "1" or "0".
8. The customer holds the Company harmless from any and all liabilities and/or damages which may be alleged or incurred by the use of toll restriction, acceptance of collect calls, and/or long distance calls placed by dialing digits other than "1" or "0".
9. This service is available only where facilities permit.
10. This service does allow calls to 911, 811, 411, and 1-800 (888, 877, 866, or any additional toll free prefixes).

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 5
1st Revised Page 28
Replaces Original Page 28

5. GENERAL SERVICES

5.15 TOLL RESTRICTION SERVICE (CONT'D)

B. Rates and Charges

1. The following rates and charges apply in addition to the established rates and charges for each access line with which these features are associated.

Monthly Rate

Per access line:

(T)

| | |
|------------------------------------|--------|
| Toll Restriction allow local & 800 | \$1.00 |
| Toll Restriction with PIN | \$2.00 |

Toll Restriction with PIN only allows local calling without the PIN being entered.

2. Service Charges

Non-recurring charge will apply as indicated in Section 6.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 29

5. GENERAL SERVICES

5.16 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

A. General

1. Custom Local Area Signaling Services (CLASS) are enhanced services associated with Signal System Seven (SS7). CLASS is furnished only in connection with individual line service exclusive of semi-public telephone service and business line service on which the Customer Premise Equipment (CPE) is a coin operated instrument.

2. Description of Features

a. Anonymous Call Rejection

Anonymous Call Rejection allows a customer with Calling Number Delivery to block any incoming call, which does not come through with an identifiable name or number.

b. Automatic Call Back

Automatic Call Back is an ongoing call management feature which will enable the subscriber to have the system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to thirty (30) minutes. The activation of this feature can be canceled by the customer when desired.

c. Automatic Recall

Automatic Recall is an incoming call management feature which will enable a subscriber to have a call setup performed automatically to the calling party of the last incoming call. This will apply whether the incoming call was answered, unanswered, or encountered a busy tone.

d. Calling Name Delivery

Calling Name Delivery will enable the subscriber to receive the name of a caller and the date and time of the call on incoming calls. The name will be delivered to the called party's Customer Premise Equipment (CPE) in the interval between the first and second ring. The displayed name is the name associated with the calling party number.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 30

5. GENERAL SERVICES

5.16 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (CONT'D)

A. General (Cont'd)

2. Description of Features (Cont'd)

e. Calling Number Delivery (Caller ID)

Calling Number Delivery will enable the subscriber to receive the calling number on incoming calls. The number will be delivered to the called party's Customer Premises Equipment (CPE) in the interval between the first and second ring. The calling number will remain for the duration of the call and can be viewed from the display on the CPE.

f. Calling Number Delivery Blocking (Caller ID Blocking)

Calling Number Delivery Blocking will allow the calling party to suppress a Directory Number such that the called party with Calling Number Delivery does not receive the information. The called party will receive a "private" message instead of the calling party's DN.

Calling Number Delivery Blocking is provided to all subscribers on a per call basis at ***no charge***. To activate this feature, there must be a two (2) digit code for touch tone, and four (4) digit for rotary dialed prior to placing a call. Calling Number Delivery Blocking on a per line basis is also available for ***no charge***. This feature blocks Calling Number Delivery on all calls without the necessity of dialing a code with each call.

Law enforcement agencies, domestic violence intervention agencies, and certain other governmental agencies may be granted Calling Number Delivery Blocking on a per line basis without charge.

g. Customer-Originated Trace

Customer-Originated Trace allows the subscriber to initiate a trace on the last incoming call. The results of the trace will not be provided directly to the subscriber initiating the trace. The trace log will be printed at the Telephone Company or at some designated law enforcement agency premises. The subscriber will contact the agency to determine further action to be taken.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 31

5. GENERAL SERVICES

5.16 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (CONT'D)

A. General (Cont'd)

2. Description of Features (Cont'd)

h. Custom Ringing or Distinctive Ringing

Distinctive Ringing is an incoming call management feature, which will allow the subscriber to define Directory Numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable.

Terminating calls from telephone numbers which are not on the list, or which cannot be identified, will be given standard treatment.

i. Selective Call Acceptance

Selective Call Acceptance will allow subscribers to define a list of calling Directory Numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted Directory Numbers as desired.

j. Selective Call Forwarding

Selective Call Forwarding will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a telephone number which has been indicated on a list of numbers, referred to as the Selective Call Forwarding screening list. Terminating calls from telephone numbers, which cannot be identified or have not been indicated on the list will be given standard terminating treatment.

k. Selective Call Rejection

Selective Call Rejection will allow the subscriber to define a list of, at a maximum of **six (6)**, Directory Numbers to be screened. Any calling numbers on this list will be routed to announcements and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not presently being accepted by the called party.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 32

5. GENERAL SERVICES

5.16 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (CONT'D)

A. Rates and Charges

| | <u>Per Line</u> <u>Monthly Rate*</u> |
|--|---|
| Anonymous Call Rejection | \$2.00 |
| Automatic Callback | \$2.00 |
| Automatic Recall | \$2.00 |
| Calling Name Delivery | \$2.00 |
| Calling Number Delivery | \$2.00 |
| Caller Name/Number Package | \$3.00 |
| Customer-Originated Trace Per Trace (Maximum Monthly Charges \$25.00) | \$5.00 |
| Custom Ringing | \$2.00 |
| Selective Call Acceptance | \$2.00 |
| Selective Call Forwarding | \$2.00 |
| Selective Call Rejection | \$2.00 |
| A Package of any 4 or more of the above services is ⁽¹⁾ | \$7.00 |

*Service Order Charges found in Section 6.1 also apply.

Note 1: Customer-Originated Trace (per trace) is not available as part of the package price.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 5
1st Revised Page 33
Replaces Original Page 33

5. GENERAL SERVICES

5.17 TOUCH TONE SERVICE

A. General

(T)

Touch Tone Service is provided to all subscribers of NDTC at no additional charge. Touch Tone Service charges are incorporated in the Local Exchange Service (Local Exchange Component) rates at Section 4.7.A of this Tariff.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
Original Page 34

5. GENERAL SERVICES

5.18 VACATION RATE SERVICE

A. General

Vacation Rate Service is provided to all classes and grades of residence and business customers whose requirements for telephone services are less than that which might normally be provided on any 12 month period.

B. Rates

1. The monthly rate will be based upon 50% of the regular rate for the basic and associated additional services during the period of suspension.
2. No other charges will apply for the suspension and subsequent restoral of service.

C. Conditions

1. Vacation Rate Service will be furnished under the following conditions:
 - a. Available to all grades of residence and business exchange service where the usage is of a seasonal nature.
 - b. Charges may be billed in total prior to the connection of service or monthly at the option of the Company.
 - c. Service may be suspended for periods of not less than one month nor more than six (6) months out of a 12-month period.
 - d. No discount allowed with respect to directory advertising or special assemblies of equipment.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
First Revised Page 35
Cancels Original Page 35

5. GENERAL SERVICES

5.19 VOICE MAIL SERVICE

A. General

1. Voice Mail

Voice Mail will provide a twenty-four (24) hour voice mail answering and message storage system. Messages may be retrieved from any touch-tone telephone. Voice Mail has a one (1) minute greeting and the capacity to store up to 20 five (5) minute messages. A new message will generate a "reminder" dial tone when the subscriber picks up his/her receiver. Each voicemail box will be provided with call forwarding-busy and call forwarding-no-answer where central office equipment permits. Unplayed messages will purge after 28 days. Played messages will purge after 28 days.

2. Fixed or Remote Call Forward Voice Mail subscribers that have no other Local Service

Fixed or Remote Call Forward service can be used in conjunction with a Voice Mail number. This service allows calls that are directed to your voice mailbox to be forwarded out to a predetermined location (Number is not changeable by the user). Subscribing party is responsible for associated charges such as toll, fixed or remote call forward and voice mailbox charge.

3. TDD Memo

TDD Memo provides an interface to telecommunications devices for the deaf (TDD), allowing TDD users to use Voice Mail and Fax Memo.

4. Fax Memo

Fax Memo allows the user to leave a fax message on another users mailbox. The fax message can be delivered to the users default fax number or another fax number.

5. Family Voice Mail

Family Voice Mail allows the caller to reach the main greeting of the mailbox and press options 1 through 4 for individual mailboxes. Each individual mailbox would have the security of its own password. This service is available for residential customers only. Each voice mailbox will be provided with call forwarding-busy and/or call forwarding-no-answer where central office equipment permits.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 5
First Revised Page 36
Cancels Original Page 36

5. GENERAL SERVICES

5.19 VOICE MAIL SERVICE (CONT'D)

B. Voice Mail Notification

1. Paging

Allows for real-time notification of voice and fax messages. Mailbox owner can designate up to two primary and two alternate pager numbers. The pager number must be within the local calling area of the host system.

2. Message Delivery

Allows the delivery of new messages to mailbox owners who are away from their telephone. The system will call a local number that the mailbox owner has preset in his voice mailbox. The system will notify the owner every time a new message arrives. Along with the capability to set the telephone numbers, the mailbox owner can also specify the hours available for message delivery. The "deliver to" number has to be within the local calling area of the host system.

C. Rates and Charges

| | <u>Per Line</u> <u>Monthly Rate</u> |
|--|--|
| Voice Mail | \$ 4.00 |
| Voice Mail Number Change with Unassociated Local Service | |
| Using Fixed or Remote Call Forward | \$ 12.00 |
| TDD Memo | \$ 1.00 |
| Fax Memo | \$ 4.50 |
| Family Voice Mail | \$ 5.00 |
| Voice Mail Notification | |
| Paging | \$ 2.00 |
| Second Primary Number | \$ 1.00 |
| Each Alternate Number | \$ 1.00 |
| Message Delivery | \$ 2.00 |

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 6
Original Page 1

6. SERVICE CHARGES

INDEX

| SUBJECT | SECTION | PAGE |
|--------------------------------------|----------------|-------------|
| Application of Service Charges | 6.2 | 3 |
| Charges | 6.4 | 4 |
| Exceptions to Service Charges..... | 6.3 | 3 |
| Facility Administration Charge..... | 6.1 | 2 |
| Jack/Wire Charge..... | 6.1 | 2 |
| Labor Charge | 6.1 | 2 |
| Service Order Charge..... | 6.1 | 2 |
| Special Application..... | 6.5 | 4 |
| Trip Charge | 6.1 | 2 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 6
Original Page 2

6. SERVICE CHARGES

6.1 GENERAL

Service charges are nonrecurring charges for establishing service, connecting equipment and modifying existing service, when applicable. Service charges are caused by customer requests only.

A. Service Order Charge

The charge for receiving and recording information from a customer or applicant. One of the following will apply.

- a. A primary charge applies to customer requests initiating service, re-establishing service at a new location, and/or changes in telephone numbers.
- b. A subsequent charge applies to all other customer requests.

B. Facility Administration Charge

The charge for work associated with provision of initial service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the Point of Demarcation.

C. Trip Charge

The charge for a trip to the customer's premises.

D. Labor Charge

The charge for performing work on wiring from the Point of Demarcation up to and including a jack or other termination.

E. Jack/Wire Charge

The charge for installing, moving or changing terminal equipment.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 6
Original Page 3

6. SERVICE CHARGES

6.2 APPLICATION

- A. Charges in this section apply in addition to all other rates and charges in this Tariff unless specifically excepted.
- B. One or more charges may be applicable, based on the services or equipment requested by the customer.
- C. Only one Service Order charge applies per customer contact.

6.3 EXCEPTIONS

Service charges do not apply to:

- A. Removal or discontinuance of equipment or service.
- B. Calling card requests.
- C. Suspension or reconnection of vacation service.
- D. The Company may waive applicable service charges during special promotions.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 6
Original Page 4

6. SERVICE CHARGES

6.4 CHARGES

Service Charges for initial establishment of service may be paid in three equal monthly installments beginning with the first bill.

| | <u>Business</u> | <u>Residence</u> |
|--|-----------------|------------------|
| A. Service Order, per request | | |
| 1. Primary | \$18.00 | \$18.00 |
| 2. Subsequent | \$12.00 | \$12.00 |
| B. Facility Administration, per line, per central office | \$20.00 | \$20.00 |
| C. Trip, per visit, per premises | \$20.00 | \$20.00 |
| * D. Wiring, per outlet (1) | \$25.00 | \$20.00 |
| * E. Equipment handling, per item (1) | \$6.00 | \$5.00 |
| * F. Jack conversion each (1) | \$14.00 | \$14.00 |
| G. Labor Charge | \$58.00/hr. | \$58.00/hr. |
| H. Jack/Wire Charge | \$10.00/ea. | \$10.00/ea. |

6.5 SPECIAL APPLICATION

Only the Subsequent service charge of \$12.00 will apply to any existing account adding the following features:

1. Custom Calling Features
2. Class Features
3. Voice Mail
4. Toll Restriction
5. Toll Restriction with pin

(1) Applicable only with Semipublic Telephone Service.

* Charge no longer applies.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 7
1st Revised Page 1
Replaces Original Page 1

7. MISCELLANEOUS SERVICE OFFERINGS

INDEX

| SUBJECT | SECTION | PAGE |
|---|----------------|-------------|
| Automatic Wake-Up Service | 7.3 | 7 |
| Billed Number Screening (BNS) | 7.4 | 8 |
| Centrex..... | 7.11 | 15 |
| Customer-Provided Equipment..... | 7.1 | 3 |
| Direct Inward Dialing Service to Customer-Premises Located Switching Systems..... | 7.2 | 5 |
| E911 Charges..... | 7.5 | 9 |
| 900 Blocking..... | 7.10 | 14 |
| Remote Call Forward..... | 7.8 | 12 |
| Twin Line Service..... | 7.6 | 10 |
| Warm Line Service | 7.7 | 11 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 2

7. MISCELLANEOUS SERVICE OFFERINGS

(RESERVED FOR FUTURE USE)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 3

7. MISCELLANEOUS SERVICE OFFERINGS

7.1 CUSTOMER-PROVIDED EQUIPMENT

A. General

1. Customer-provided equipment may be connected at the customer's premises to facilities of the Company for use with individual-line, multi-party line, PBX and Key Systems exchange service in compliance with FCC regulations.
2. Customers may connect equipment or systems registered or grandfathered by the FCC directly to the Company network subject to the provisions as stated elsewhere in this Tariff.
3. The General Regulations contained in Section 2 of this Tariff apply when the customer provides his own equipment. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.
4. Responsibility of the Customer
 - a. Upon notification from the Company that the customer-provided equipment is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
 - b. The customer will be responsible for the payment of charges for service calls by company employees to the customer's premises where a service difficulty or trouble report results from customer-provided equipment.
 - c. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, installation charges, service charges, termination charges, minimum charges, and reimbursement for loss of damage to company facilities as may apply.
 - d. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of main terminals to provide adequate access to his customer-provided equipment in accordance with accepted communications industry standards.
 - e. When a customer elects to connect his own equipment, he must provide all of the terminal equipment on the customer's side of the Point of Demarcation.
 - f. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - (1) Nonpublished telephone service will not be furnished for use with recorded public announcements.
 - (2) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 4

7. MISCELLANEOUS SERVICE OFFERINGS

7.1 CUSTOMER-PROVIDED EQUIPMENT (CONT'D)

A. General (Cont'd)

5. Responsibility of the Company

- a. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer- provided equipment or systems.
- b. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems or equipment.
- c. The Company will not provide systems or equipment beyond the Point of Demarcation.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 5

7. MISCELLANEOUS SERVICE OFFERINGS

7.2 DIRECT INWARD DIALING SERVICE TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS

A. General

1. Direct Inward Dialing Service to customer-premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to the Point of Demarcation associated with customer-premises located switching systems.
3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or Network Access Line group is not contemplated.
4. The charges for the service, as provided in B., following, are in addition to all applicable charges for PBX service with which this service is associated and the applicable Network Access Line and connecting arrangement charges.
5. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards or service.
6. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or if procedures of the Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Directory listings will be provided in accordance with the regulations of Section 5 of this Tariff for PBX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
8. The customer-premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
9. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.
10. The minimum contract period for the service from a step-by-step or crossbar central office is three years. In case of discontinuance of service within the minimum contract period, the basic termination charge reduced by 1/36 for each month the service is retained in service at the same location, will be applied.
11. Subscribers to direct inward dialing shall be responsible for the mechanical or manual interception of calls placed to station lines or numbers not connected for service.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
First Revised Page 6
Cancels Original Page 6

7. MISCELLANEOUS SERVICE OFFERINGS

7.2 DIRECT INWARD DIALING SERVICE TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS (CONT'D)

A. General (Cont'd)

12. Foreign central office mileage charges will apply if a subscriber is provided direct inward dialing service from a foreign central office, except they will not apply to the provision of (a) direct inward dialing service if two or more customers in the same central office subscribe to the service or (b) direct inward dialing service if a single customer in a central office subscribes to more than 1,000 direct inward dialing service numbers, and at the option of the Company the service is furnished from a foreign central office in the same exchange.
13. Construction charges may apply where equipment or facilities required to provide a requested service is not available. Construction charges will not apply to the provision of (a) direct inward dialing service if two or more customers in the same central office subscribe to the service or (b) direct inward dialing service if a single customer in a central office subscribes to more than 1,000 direct inward dialing service numbers.
14. The Company will assign station numbers for direct inward dialing in blocks of 20 numbers. Station numbers assigned to the subscriber will not exceed 19 vacant numbers. When additional station numbers are required, they will be made available as soon as the Company has equipment available for this purpose. The Company does not guarantee that station numbers will be made available in all cases.

B. Rates

Service Charges apply to all services and equipment and apply in addition to any listed nonrecurring charges.

| | <u>Monthly Rate</u> | <u>NCR *</u> |
|---------------------------------|--------------------------|--------------|
| 1. 20 station numbers assigned | \$8.25 (Per Group of 20) | \$100.00 |
| 2. Trunk termination, per trunk | \$18.25 | |

***NCR Charge:** \$100.00 for each block of 100 numbers assigned or any increment less than 100 in increments of 20 numbers.

| | | |
|-------|----------------------|----------|
| E.g.: | Activate 20 numbers | \$100.00 |
| | Activate 60 numbers | \$100.00 |
| | Activate 100 numbers | \$100.00 |
| | Activate 120 numbers | \$200.00 |

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 7

7. MISCELLANEOUS SERVICE OFFERINGS

7.3 AUTOMATIC WAKE-UP SERVICE

A. General

1. Automatic Wake-Up features allow the customer to program the Digital Central Office (DCO) to initiate a wake-up call on their access line.
2. The features in the customer controllable program enables the customer to perform the following functions:
 - a. Determine the time(s) the access line is to be activated.
 - b. Determine the number of rings (2 to 20) to be made before the call is cancelled.
 - c. Change their wake-up time.
 - d. Cancel the feature.
3. Automatic Wake-Up Service is available only through central offices, which, at the Company's option, are appropriately equipped.
4. There is no charge to cancel the feature.

B. Rates

1. Service Charges apply, except the Company may waive certain applicable service charges during special promotions being conducted from time-to-time to market the service.

Monthly Rate

| | |
|------------------------------|--------|
| 2. Each Equipped Access Line | \$1.85 |
|------------------------------|--------|

C. Conditions

1. This service is compatible with all Custom Calling Features. The following exceptions apply:
 - a. Wake-Up calls will not be forwarded even though Call Forwarding might be active on the line.
 - b. A Wake-Up call will not Call Wait on another call (i.e., if the line is busy, the Wake-Up call will be rescheduled for seven minutes later).
 - c. Three Way Calling cannot be activated from a Wake-Up call (i.e., the customer cannot hookflash from the Wake-Up call and make another call).
 - d. Speed Calling has no affect on Automatic Wake-Up Service.

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 8

7. MISCELLANEOUS SERVICE OFFERINGS

7.4 BILLED NUMBER SCREENING (BNS)

A. General

BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Callers attempting to place a collect or third number billed call using a BNS number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.

B. Rates

This service is available to customers at no charge.

C. Conditions

1. BNS is subject to the availability of facilities.
2. Collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, (e.g., International calls and calls that do not go through the Billing Validation Authority (BVA) data base).
3. Provision of BNS does not alleviate customer responsibility for completed toll calls.
4. BNS may be used with other Company toll screening/blocking service (e.g., Toll Restriction, Blocking for 101XXXX1+/101XXXX011, etc.).

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 7
1st Revised Page 9
Replaces Original Page 9

7. MISCELLANEOUS SERVICE OFFERINGS

7.5 E911 CHARGES

A. General

The E911 surcharge is a charge levied against access lines in particular counties to fund the E911 System of that particular county.

B. Rates

The following counties are billed monthly:

| <u>Counties</u> | <u>Monthly Charge</u> |
|-----------------|-----------------------|
| Ramsey | \$1.00 |
| Nelson | \$1.00 |
| Benson | \$1.00 |
| Eddy | \$1.00 |
| Towner | \$1.00 |
| Wells | \$1.00 |
| Sheridan | \$1.00 |
| McHenry | \$1.00 |
| Pierce | \$1.00 |
| Griggs | \$1.00 |
| Foster | \$1.00 |
| Cavalier | \$1.00 |

C. Conditions

(T)

1. Applies to all business, residence, trunk, public, and semi-public paystations.
2. Normally billed to access lines on a countywide basis.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 10

7. MISCELLANEOUS SERVICE OFFERINGS

7.6 TWIN LINE SERVICE

A. General

1. Twin Line Service is an option of digital central office equipment, which requires coded ringing and allows two (2) distinct ring codes to be assigned with an individual line.
2. Twin Line Service provides two directory numbers on the line and distinctive ring codes are utilized to alert the customer.
3. An additional directory listing is included in the rate listed below.

B. Rates

Monthly Rate

| | |
|--------------------|--------|
| Each line equipped | \$4.95 |
|--------------------|--------|

C. Conditions

1. The customer must have an established primary residence flat rate service on the same premises to participate in this offering.
2. Twin Line Service is offered where facilities and operating conditions permit.
3. Twin Line Service is billed to the primary service. Service will be denied on both lines for non-payment of the customer's bill.
4. All general rules, regulations and definitions applicable to local exchange service as set forth in Section 2 of this Tariff, GENERAL REGULATIONS and Section 3 of this Tariff, DEFINITIONS, also apply to this service.

D. Promotional Options

At the option of the Company, during specific promotional periods, service connection charges may be waived in total or in part.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 11

7. MISCELLANEOUS SERVICE OFFERINGS

7.7 WARM LINE SERVICE

A. General

1. Warm Line Service enables a user to call a specific destination without dialing any digits.
2. To activate this feature, the user removes the receiver from the switchhook. When the off-hook indication is received at the digital central office, the directory number or code of the destination is read from memory and the call is automatically routed to its destination.
3. If the line is also used for regular telephone service, a critical timeout is required after dial tone is returned to the line. If no digits are received within its customer specified time period, the call is routed to the specified destination. Otherwise, it is routed in accordance with the dialed digits.
4. Calls can be routed to the following destinations:
 - a. To an operator.
 - b. To a terminal in the digital central office (DCO) system.
 - c. To a terminal in another central office.
5. Warm Line Service will be offered where facilities and operating conditions permit.

B. Rates

Monthly Rate

| | |
|-----------------------|--------|
| 1. Each equipped line | \$1.00 |
|-----------------------|--------|

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota

Issued: September 13, 2005

Effective: December 30, 2005

Section 7

1st Revised Page 12

Replaces Original Page 12

7. MISCELLANEOUS SERVICE OFFERINGS

7.8 REMOTE CALL FORWARD

A. Description

Remote Call Forward⁽¹⁾ is a service whereby a call placed from a station to a customer's telephone number in one central office is automatically forwarded by Company central office equipment to another customer designated station. Remote Call Forward is offered for Local Exchange Service only where, in the Company's judgment, central office equipment and facilities allow a measured service offering.

B. Terms and Conditions

1. One listing in the directory covering the exchange in which the call forwarding central office is located is provided with this service.
2. Remote Call Forward is offered subject to the availability of facilities.
3. Remote Call Forward may not be terminated in a coin telephone.
4. Identification of the originating telephone number will not be provided to Remote Call Forward customers.
5. The calling party is responsible for charges associated with calls between the originating station and the call forwarding location. The Remote Call Forward customer is responsible for the applicable customer dialed station-to-station charges associated with messages between the call forwarding location and the terminating station. On local calls, the Remote Call Forward customer is responsible for the payment of applicable local measured service usage charges.
6. The Remote Call Forward customer does not get charged a Federal Access charge, 911 charge, or TRS charge.

C. Rates

Monthly Rate

| | | |
|------------------------|---------|-----|
| 1. Remote Call Forward | \$16.00 | (D) |
|------------------------|---------|-----|

⁽¹⁾ Remote Call Forward Service will be offered where facilities and operating conditions permit.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota

Issued: September 13, 2005

Effective: December 30, 2005

Section 7

1st Revised Page 13

Replaces Original Page 13

7. MISCELLANEOUS SERVICE OFFERINGS

RESERVED FOR FUTURE USE

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 14

7. MISCELLANEOUS SERVICE OFFERINGS

7.10 900 BLOCKING SERVICE

A. General

900 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which 900 must be dialed.

B. Regulations

1. The Company's obligation to furnish network facilities for the 900 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
2. The 900 Blocking Service is available only for blocking access to all 900 telephone numbers from a particular network access line, and not for blocking access to a specific 900 telephone number.
3. North Dakota Telephone Company policy does not allow denial of local service for nonpayment of 900 charges.

C. Rates and Charges

1. The 900 Blocking Service for residence and business network access line customers is provided upon request without a recurring charge.
2. Service Order charges do not apply on first request to add blocking service. If subsequent requests to reinstate blocking service occur, Service Order charges will apply.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 15

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE

A. General

1. Centrex Service is a Central Office-based business communications service, which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex enables a customer to integrate all of his business lines into a single telecommunications system.
2. All Centrex Service station lines will be equipped with the standard features, which are identified in, paragraph D.1.b. Additional optional features may also be selected subject to the applicable charges as specified in paragraphs D.3 and D.5.

B. Regulations and Conditions

1. A Centrex customer must have a minimum of two Centrex Lines.
2. The minimum period for Centrex Service provided under this Tariff shall be for one month.
3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
4. One directory listing is provided without charge for each Centrex customer.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by executing the chosen service contract and by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period contract is guaranteed against Company initiated charges during the selected service contract period.
7. Subsequent line additions/deletions to the original service contract period are treated as follows:
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph B.8. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 16

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

B. Regulations and Conditions (Cont'd)

8. Termination Liabilities shall be treated as follows:
 - a. If the service is cancelled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times **fifty percent (50%)**.
 - b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
 - (1) Continue to pay an amount equal to the monthly rate for the number of Centrex lines that are disconnected under contract, or
 - (2) Pay termination charges as described in Section 7.11.B.8.a above on the number of Centrex lines disconnected.
9. A reduction or waiver of the service establishment charges may be offered, by the Company, as follows:

At the Company's discretion, the following non-recurring service establishment charges may be reduced or waived during promotional campaigns and/or as part of customer negotiations.

 - a. Non-recurring per line service establishment charge.
 - b. Non-recurring service establishment charge for OUTWATS-Simulated Facility Group Automatic Flexible Routing/Overflow Hunting Arrangements.
 - c. Non-recurring service establishment charge for creating hunt groups.
10. Customers who subscribe to Centrex Service for more than **100** lines may, at the Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply.
11. All exchange lines in a Centrex group must have the same billing arrangement, either flat rate or measured service (where offered).

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 17

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

B. Regulations and Conditions (Cont'd)

12. Intercom calls between lines in a Centrex group are not subject to local measured service.
13. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. It also applies to collect and person-to-person calls, which may be refused at the answering station.
14. This Centrex Tariff does not include terminal equipment on the customer's premises. Terminal equipment may be provided by the Company or by the customer.
15. Unless specifically exempted, Centrex shall be subject to all general regulations applicable to the provision of service by the Company as stated in other provisions of the General Exchange Tariff.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 18

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features

1. The following standard and optional features may be provided as part of the Centrex Service:

a. Automatic Recall Blocking

Automatic Recall Blocking is a call management feature that allows a subscriber to block automatic recall and call back features.

b. Business Group Automatic Identified Outward Dialing

Business Group Automatic Identified Outward Dialing provided identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

c. Business Group Dialing Plan

A Business Group Dialing Plan enables a Centrex group to have the following: a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 or 5 digit codes; and/or Single-Digit Dialing and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

d. Call Forwarding Busy Line

Call Forwarding Busy Line causes all calls to be redirected to an alternate station when the called station is busy.

e. Call Forwarding Distinctive Ringing

Call Forwarding Distinctive Ringing allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to-station.

f. Call Forwarding Don't Answer

Call Forwarding Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 19

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (Cont'd)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

g. Call Forwarding Incoming Only

Call Forwarding Incoming Only can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

h. Call Forwarding Variable (All Calls)

Call Forwarding Variable enables a station user to divert all incoming calls to another directory number. Activation, deactivation and forward-to-destination are controlled by the station user.

i. Call Forwarding within Group Only

Call Forwarding Within Group Only can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

j. Call Hold

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party or return to the previously held call.

k. Call Park

Allows calls to be parked to a queue where the call can be picked up via access code by the original subscriber or a member of the park group.

l. Call Pick-Up

Call Pick-Up permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 20

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (Cont'd)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

m. Call Transfer

Call Transfer allows a station user to transfer calls to another station by flashing the switch hook and dialing the transfer-to-number.

n. Call Waiting

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

o. Call Waiting/Incoming Only

Enables the member of a business group to receive the call waiting tone only when the call has originated from outside the business group.

p. Cancel Call Waiting

Cancel Call Waiting allows a station user, on a per-call-basis, to deactivate Call Waiting by dialing an access code.

q. Circle Hunting

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through the end of the hunt group and then return to the beginning of the hunt group in search of an idle station. The caller is connected to the first idle station (number) encountered.

r. Code Restriction

Code Restriction blocks the completion of calls that are directed to customer-specified area codes (NPAs) and/or central office codes (NNXs). Code Restriction may be assigned to either an individual line or shared by multiple lines.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 21

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)
 - s. Customer Access Treatment Code Restrictions

Customer Access Treatment Code Restrictions (CAT Codes) can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.
 - t. Delay Announcements for Queued Calls

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.
 - u. Direct Connect Service

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switch hook. No dialing is required for the calling party to reach the specified destination.
 - v. Direct Inward Dialing

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.
 - w. Direct Outward Dialing

Direct Outward Dialing enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.
 - x. Directed Call Pick-Up

Directed Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 22

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

y. Distinctive Alerting/Call Waiting Indication

Distinctive Alerting/Call Waiting Indication allows a Centrex user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.

z. Do Not Disturb

Do Not Disturb allows a station user to prevent incoming calls from ringing his/her station by diverting such calls to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override the Do Not Disturb.

aa. Fully-Restricted Line

A Fully-Restricted Line prevents calls to and/or receiving calls from stations outside the Centrex group and prevents calls to and/or receiving calls from the attendant, thereby, denying it indirect access to/from outside the Centrex group.

ab. Group Make Busy

Make Busy can be used to temporarily make a group of stations or an entire Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

ac. Intercom Dialing

Intercom Dialing allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

ad. Loud Speaker Paging

Intercom dialing or single digit code access allows activation of loud speaker paging equipment via a line or tie trunk connection to external equipment.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 23

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

ae. Make Busy

Make Busy can be used to temporarily make a particular station in a Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt group to skip over a station during the search for an idle station.

af. Manual Line Service.

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switch hook.

ag. Meet-Me Conference

Allows parties to hold a conference on a six party bridge by calling a specified directory number at a certain time.

ah. Music On Hold

Provides High Quality audio connection to stations placed on hold via the hold software feature.

ai. Night Service

Night Service allows calls directed to the attendant to be rerouted to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).

aj. Off-Premises Stations

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Central Office as the primary location.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 24

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

ak. Outgoing Call Screening

Outgoing Call Screening blocks the completion of calls to specific directory numbers on either 3, 6, 7, or 10 digit basis. Outgoing Call Screening may be assigned either to an individual line or to multiple lines shared by multiple station users.

al. OUTWATS

OUTWATS is a form of direct distance dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OUTWATS call is screened to ensure that the call destination is within the band limits of the OUTWATS user.

am. OUTWATS - Simulated Facility Group

OUTWATS - Simulated Facility Groups control the number of simultaneous OUTWATS calls that can be made from a business. OUTWATS - Simulated Facility Groups allow the following capabilities:

- (1) "OUTWATS-Automatic Flexible Routing OUTWATS" is an OUTWATS - Simulated Facility Group option which permits calls to be automatically routed to a lower or less expensive OUTWATS band.
- (2) "OUTWATS Overflow Hunting" is an OUTWATS - Simulated Facility Group option which permits OUTWATS calls to automatically overflow or hunt to a higher band if the simulated facility group associated with the lower band is busy.

an. Paging Access

Paging Access allows selected stations to have dial access to customer-provided loud speaker paging equipment. A line or tie-trunk is required to support the customer's paging equipment.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 25

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

ao. Queuing

Queuing may optionally be used when all stations in a hunt group are busy. When this occurs a call is placed into the queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion groups.

ap. Recorded Telephone Dictation

Provides access to and control of customer premise dictation equipment by station users within a business group.

aq. Regular Hunting

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a multiline hunt group. The search for an idle station starts with the first number. If the first station is busy, the group of numbers is sequentially hunted until an idle station (number) is found. If there are no idle stations available, the caller receives a busy signal.

ar. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

as. Series Completion

Series Completion is similar to Multiline Hunt Service; however, a significant difference between the two services is that Centrex stations equipped with "Series Completion" always have their own directory number and their own classes of service. "Linear" or "Circle" hunting arrangements can be selected with Series Completion.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 26

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

at. Simulated Facility Groups

Simulated Facility Groups restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100-line Centrex group could be limited to 20 simultaneous calls to/from the public-network.

au. Single-Digit Dialing

Single-Digit dialing permits a Centrex user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users within a Centrex group and are preprogrammed by the Company.

av. SMDI-Call Retrieval Billing

Allows support of multiple message desk numbers over a common link or single messaging system.

aw. SMDI-KSH Support

Provides 1AESS function for calling number delivery and Key Short Hunt.

ax. SMDI-Simplified Message Desk Interface

Provides an integrated, automated interface between the central office switch and messaging systems compliant with TR-TSY-000283.

ay. SMDR-Account Code Recording

Allows a station user to enter an account code into the SMDR call record for charge back purposes. System screens account codes on a voluntary and mandatory basis via class mark.

az. SMDR-Attendant Call Detail Entry

Allows the attendant to enter station or through dialing account code information into the system.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 27

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)
 - ba. SMDR-Authorization Codes

Used to identify callers for billing, routing, and network access control purposes.
 - bb. SMDR-Authorization Codes for ASR

Allows an authorized station user to over-ride call blocking during selective routing control periods.
 - bc. SMDR-Separate Centrex Output Files

This feature provides for two data streams, one to the AMA and one to the SMDR.
 - bd. SMDR-Separate Files By Customer Group

Allows each of the separate customer groups to have SMDR files.
 - be. SMDR-Station Message Detail Recording

Provides an SMDR type record of all chargeable and non-chargeable calls from each group.
 - bf. SMDR-Station Specific Authorization Codes

Allows customers to administer their own authorization codes through connection to a recent change facility.
 - bg. SMDR-Trunk Identifier

Allows recording of the incoming and outgoing trunk identifiers along with the usual billing information provided by SMDR.
 - bh. Special Intercept Announcement

A Special Intercept Announcement may optionally be used to address the following Conditions:
 - (1) if a Centrex user dials a code, which is not defined or assigned in the Business Group Dialing Plan; or
 - (2) if the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
First Revised Page 28
Cancels Original Page 28

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

bi. Speed Calling 8 Code

Speed Calling 8 Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

bj. Speed Calling 30, 50, or 70 Code

Speed Calling 30, 50, or 70 Code enables a station user to call a list of up to 30, 50, or 70 preselected directory numbers by dialing two-digit codes instead of the directory number.

bk. Station-Automatic Line

Provides an automatic connection between a calling station and predetermined destination upon initiation of the off-hook sequence.

bl. Station-Blind Transfer Recall

Allows a station user to transfer a call to another station without waiting for the station to answer.

bm. Station-Call Forward/Remote Activation of Station

Enables call forward station users to activate the call forward feature to a station from anywhere that direct dial access is possible.

bn. Station-Call Park

Allows a station to park a call against its own directory number to be retrieved by dialing an access code.

bo. Station-Camp-On With Music

Allows connection of music to a calling party when the caller is camped-on to the destination.

bp. Station-Direct Call Park

Allows a station to park a call against any directory number appearance rather than the stations directory number.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 29

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)
 - bq. Station-Distinctive Call Waiting
Provides distinctive ringback tone to the caller or distinctive call waiting tone to the called party or both based on station optioning.
 - br. Station-Distinctive Ringing
Provides different ringing cadence for intragroup and DID calls for Identification to the station user.
 - bs. Station-Executive Busy Over-Ride
Allows a station to access a busy line via access code. Priority stations can be exempted from Busy Over-Ride.
 - bt. Station Flash Translator
Allows translations to be established that will continue call processing after a call is established and when a hook flash is received.
 - bu. Station-Intergroup Calling
Allows customers calling in different calling groups to call each other through the use of abbreviated dialing.
 - bv. Station-Last Number Redial
Allows a station to redial the last number called by the station dialing a single key.
 - bw. Station-Message Waiting
Permits a station code access to the attendant or station that left a message waiting.
 - bx. Station-Message Waiting Lamp
Provides a station visual indication that a message is waiting at the message center.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 30

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)
 - by. Station-Multiple Call Forward Attempts

Allows terminating of calls on a station if a call has been forwarded and allows the user to forward multiple calls.
 - bz. Station-Permanent Hold

Allows a station to hold a call against its directory number without attendant assistance.
 - ca. Station-Personal Call Screening for CFU/CFI

Allows a remote station to whom a base station has programmed Call Forward to transfer a call back to the base station regardless of the state of Call Forward activation.
 - cb. Station-Ring Again

Allows a station user encountering a busy station to be notified when the call station is idle.
 - cc. Station-Ring Splash For CFI

Provides a reminder ring splash to a station before forwarding a call to indicate that call forward is active.
 - cd. Station-Ringing Message Waiting Reminder

Provides periodic ring notification to indicate that a message is waiting.
 - ce. Station-Security Codes for Standard Features

Allows assignment of a variable length code to a valid directory number to restrict retrieval of calls parked by a directed call park command.
 - cf. Station-Speed Calling/Individual

Abbreviated dialing feature restricted to a single station user.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 31

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)
 - cg. Station-Transfer Call to Uniform Distribution

Allows members of uniform call distribution groups to transfer calls to other members or other uniform call distribution groups.
 - ch. Station-Uniform Call Distribution

Allows for a uniform distribution of incoming calls to listed directory numbers over a group of stations.
 - ci. Station-Variable Speed Call Access Code

Allows assigned stations to dial abbreviated dialing access codes without the normal prefix (*) or (Y).
 - cj. Stop Hunt

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will cause the search for an idle line to stop there.
 - ck. System Automatic Route Selection

Selection of outgoing trunks are made through a linear search of a trunk route list.
 - cl. System-Call Back Queuing

Allows a system user encountering an all trunks busy condition the option of being notified when a trunk becomes idle.
 - cm. System-Confidential Altering

Prevents the controller of a three-way conference from eavesdropping without the knowledge of the other two parties.
 - cn. System-Cut Through Dialing

Allows a processing of calls in the cut-through mode.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 32

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)
 - co. System-Data Call Protection

Protects data transmission by preventing busy verification and test access of the line while busy.
 - cp. System-Dial Pulse Conversion

Allows conversion of dial pulse signals to DTMF signals to complete a call.
 - cq. System-Dictation Access Control

Provides station access to customer-provided dictation recording equipment through the use of an access code.
 - cr. System-Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route as defined by the least cost routing parameters.
 - cs. System-MultiLine Variety Package Dial Plan

Provides group intercom, call hold, call pickup, call transfer, conference, call waiting, convenience dialing, and distinctive ringing to multi-line groups not part of a Centrex service.
 - ct. System-Music on Hold

Provides a continuous broadcast of music with optional recorded announcement to subscribers placed on hold by a Centrex group member or attendant.
 - cu. System-Semi-Restricted Service

Stations are allowed to access the network only through the attendant intervention.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 33

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)
 - cv. System-Special Service Facility Access

Access code connection to special facilities such as tie trunks, WATS circuits and FX lines.
 - cw. System-Time-of-Day-Routing

Allows flexible routing based upon time-of-day selection.
 - cx. System-Toll-Restricted-Service

Allows stations to be toll denied or diverted to the attendant upon attempt to access the toll network.
 - cy. System-Uniform Number Plan

This feature allows a multi-location customer to have a uniform numbering plan among group stations at various locations.
 - cz. System-Unrestricted Service

Allows a station to access any service allowed by the group dialing plan.
 - da. System-Virtual Facility Group

This feature restricts a station to a specific service or constrains the group access capacity by limiting the number of incoming or out-going calls allowed in by the group at any one time.
 - db. System-Voice Message Exchange

Allows integration of the Centrex group with a customer furnished voice messaging service.

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
First Revised Page 34
Cancels Original Page 34

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

dc. Toll Restriction

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Toll Restriction may be assigned to either an individual line or shared by multiple lines.

dd. Toll Restriction with PIN

Toll Restriction with PIN blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area unless a PIN is entered. Toll Restriction may be assigned to either an individual line or shared by multiple lines.

de. Three-Way Calling

Three-Way Calling allows a station user to add additional parties to the existing call, and thus enables a simultaneous conference between parties at multiple locations.

de.1 Six-Way Calling

Six-Way Calling allows a station user to add additional parties to the existing call, and thus enables a simultaneous conference between parties at multiple locations.

df. Uniform Call Distribution

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting for the next incoming call received. Once hunting begins, it proceeds in a circular manner until an idle station (number) is found.

dg. Voice/Data Protection

Voice/Data Protection allows a station user to deactivate features such as Call Waiting and Operator Verification when the user's line is in use.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 35

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

C. Description of Features (Cont'd)

1. The following standard and optional features may be provided as part of the Centrex Service: (Cont'd)

dh. Voice Mail Integration

Voice Mail Integration allows calls to be redirected to a voice mail system. Call Forwarding Busy Line and Call Forwarding Don't Answer are provided with this feature along with the following capabilities:

1. Called party identification (to the voice mail system) on forwarded calls; and
2. Message Waiting activation/deactivation (stutter dial tone)

di. Warm Line

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 36

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

D. Rates

1. Centrex Line Rates

- a. In addition to the rates specified below, individual access line rates for Local Exchange Service, Section 4, apply as appropriate.
- b. The monthly rate for Centrex Service Lines specified in Section 7.11.D.3 following includes the following standard features:
 - (1) Anonymous Call Rejection
 - (2) Automatic Call Back
 - (3) Automatic Recall
 - (4) Automatic Recall Blocking
 - (5) Business Group Dialing Plan - System-Simplified Dialing
 - (6) Call Forward/Busy Line
 - (7) Call Forward/All Calls
 - (8) Call Forward/Don't Answer
 - (9) Call Forward/Distinctive Ring
 - (10) Call Forward/Remote Activation
 - (11) Call Forward/Remote Toll
 - (12) Call Hold
 - (13) Calling Number Delivery
 - (14) Calling Number Delivery Blocking
 - (15) Calling Name Delivery
 - (16) Calling Name Delivery Blocking
 - (17) Call Park
 - (18) Call Pickup
 - (19) Call Transfer
 - (20) Call Waiting/Cancel Call Waiting
 - (21) Call Waiting/Incoming Only
 - (22) Code Restriction
 - (23) Customer Originated Trace
 - (24) Denied Origination
 - (25) Denied Termination
 - (26) Direct Inward Dialing
 - (27) Direct Outward Dialing
 - (28) Do Not Disturb

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 37

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

D. Rates (Cont'd)

1. Centrex Line Rates (Cont'd)

b. The monthly rate for Centrex Service Lines specified in Section 7.11.D.3 following includes the following standard features: (Cont'd)

- (29) DTMF Signaling (Touchtone)
- (30) Fully-Restricted Line
- (31) Intercom Dialing
- (32) Music On Hold
- (33) Night Service
- (34) Outwats/Simulated Facility Group
- (35) Outwats/Flexible Routing
- (36) Recorded Telephone Dictation
- (37) Screen List Editing
- (38) Selective Call Forwarding
- (39) Selective Call Rejection
- (40) Semi-Restricted Line
- (41) Speed Calling/8 Numbers
- (42) Subscriber Identification Ringing Assignment
- (43) System-Automatic Route System
- (44) System-Call Back Queuing
- (45) System-Call Code Access
- (46) System-Code Restrict
- (47) System-Confidential Alerting
- (48) System Cut Through Dialing
- (49) System-Data Call Protection
- (50) System-Dial Pulse Conversion
- (51) System-Dictation Access Control
- (52) System-Expensive Route Warning Tone
- (53) System-Loud Speaker Paging
- (54) System-Multi Line Variety Package Dial Plan
- (55) System-Music on Hold
- (56) System-Simplified Dialing
- (57) System-Special Service Facility Access
- (58) System-Time of Day Routing
- (59) System-Toll Restricted Service
- (60) System-Uniform Number Plan
- (61) System-Unrestricted Service
- (62) System-Virtual Facility Group
- (63) System-Voice Message Exchange
- (64) Three-Way Calling
- (65) Toll Restriction

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 38

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

D. Rates (Cont'd)

2. Individual Station Features

a. Non-Chargeable Individual Station Features

- (1) Station-Automatic Line
- (2) Station-Blind Transfer Recall
- (3) Directed Call Park
- (4) Distinctive Call Waiting
- (5) Distinctive Ringing
- (6) Executive Busy Over-Ride
- (7) Station-Flash Translator
- (8) Station-Intergroup Calling
- (9) Station-Last Number Redial
- (10) Meet Me Conference
- (11) Station-Multiple Call Forward Attempts
- (12) Station-Permanent Hold
- (13) Station Personal Call Screening for CFU/CFI
- (14) Station Ring Again
- (15) Station Ring Splash for CFI
- (16) Station Security Codes for Standard Features
- (17) Station Speed Calling/Individual
- (18) Station Transfer Call to Uniform Distribution
- (19) Station Uniform Call Access Code
- (20) Variable Speed Call Access Code

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 39

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

D. Rates (Cont'd)

2. Individual Station Features (Cont'd)
 - b. The following individual station features are offered at no charge - SMDI Group:
 - (1) Call Retrieval Billing
 - (2) KSH Support
 - (3) Simplified Message Desk Interface

3. Centrex Line Rates

- a. The following rates will apply.

| | |
|---------------------------------|---------|
| Business, per trunk, per month | \$39.00 |
| Residence, per trunk, per month | \$16.00 |

b. Centrex Service Establishment Charge

| | |
|---|--------------|
| Standard Subsequent Service Order Fee | \$12.00 |
| Plus Standard Facility Administrative Fee | \$20.00/Line |
| Charge for all new or additional lines | |

Additions and changes to establish line features:

| | |
|---------------------------------------|-----------------|
| Standard Subsequent Service Order Fee | \$12.00 |
| Plus per feature charge | \$ 5.00/Feature |
| Not to exceed \$20.00 per Line. | |

4. Individual Station Features

- a. Chargeable individual station features

The monthly rates shown below applies to the following individual station features:

- (1) Station-Camp on With Music
- (2) Centrex Paging

| | |
|-----------------------------|--------|
| Individual feature per line | \$0.75 |
|-----------------------------|--------|

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 40

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

D. Rates (Cont'd)

4. Individual Station Features (Cont'd)

b. Centrex with Voice Mail

| | |
|------------------------------------|--------|
| Centrex Mail, per mailbox equipped | \$4.00 |
|------------------------------------|--------|

c. Additions and changes to individual station features

| | |
|------------------------------------|----------------|
| Feature Additions/Changes Per Line | Refer to D.3.b |
|------------------------------------|----------------|

5. The following individual station features are offered as part of the SMDR Group:

- (1) SMDR-Account Code Recording
- (2) SMDR-Attendant Call Detail Entry
- (3) SMDR-Authorization Codes
- (4) SMDR-Authorization Codes for ASR
- (5) SMDR-Automatic Station Identification
- (6) SMDR-Separate Centrex Output Files
- (7) SMDR-Separate Files by Customer Group
- (8) SMDR-Station Message Detail Recording
- (9) SMDR-Station Specific Authorization Codes
- (10) SMDR-Trunk Identifier

| <u>Monthly Charge</u> | <u>Non-Recurring Charge</u> |
|-----------------------|-----------------------------|
| SMDR Group, per group | Refer to D.3.b |

6. Toll Restriction with PIN

Up to 8 stations and 10 PINS for \$5.00 per month Standard Service Order Charge.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
First Revised Page 41
Cancels Original Page 41

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

D. Rates (Cont'd)

7. Features Associated with Groups of Lines

| | <u>Monthly Charge</u> | <u>Non-Recurring Charge</u> |
|-----------------------------------|-----------------------|-----------------------------|
| a. Speed Calling 30 Numbers | | |
| Per List | \$4.50 | Refer to D.3.b |
| Per Line Using List | \$.50 | Refer to D.3.b |
| b. Speed Calling 50 Numbers | | |
| Per List | \$6.50 | Refer to D.3.b |
| Per Line Using List | \$.50 | Refer to D.3.b |
| c. Speed Calling 70 Numbers | | |
| Per List | \$8.50 | Refer to D.3.b |
| Per Line Using List | \$.50 | Refer to D.3.b |
| d. Direct Call Pick-up | | |
| Per Group | \$2.00 | Refer to D.3.b |
| Per Line in Pick-up Group | \$.50 | Refer to D.3.b |
| e. Special Intercept Announcement | | |
| Standard Announcement | \$20.00 | \$20.00 |
| Customer Worded Announcement | \$40.00 | \$40.00 |
| Announcement Trunk | \$25.00 | \$20.00 |
| f. Six-Way Calling | | |
| Per User | \$2.00 | Refer to D.3.b |
| g. Paging Access | | |
| Per Paging Circuit | \$15.00 | |

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 7
Original Page 42

7. MISCELLANEOUS SERVICE OFFERINGS

7.11 CENTREX SERVICE (CONT'D)

D. Rates (Cont'd)

8. Multiline Hunt Services

a. Hunting Arrangements

The following monthly rates for hunting arrangements are applied in addition to the per-line rates for Centrex lines. The nonrecurring service establishment charges are assessed on a per-hunt group basis.

b. Changes to Hunting Group Arrangements/Patterns

| | |
|---------------------------------------|----------------|
| Additional Lines/Change Hunting Order | Refer to D.3.e |
|---------------------------------------|----------------|

c. Hunt Group Options

| | |
|----------------------------|-------------------|
| (1) Queuing For Hunt Group | \$20.00 per month |
|----------------------------|-------------------|

| | |
|--|--|
| (2) Delay Announcements for Queued Calls | |
|--|--|

| | |
|--------------------|-------------------|
| Announcement Trunk | \$25.00 per month |
|--------------------|-------------------|

| | |
|-------------------------|--|
| (3) Stop Hunt/Make Busy | |
|-------------------------|--|

| | |
|------------------------|-------------------|
| Access Code Activation | \$ 0.50 per month |
| Key/Switch Activation | \$ 5.00 per month |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
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Section 8
1st Revised Page 1
Replaces Original Page

8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)

(T)

INDEX

| SUBJECT | SECTION | PAGE | (N) |
|---|----------------|-------------|-----|
| B-Channel | 8.2 | 2 | |
| Circuit Switched Service Description | 8.3 | 4 | |
| Customer Premise Equipment (CPE)..... | 8.2 | 2 | |
| Customer Premise Equipment (CPE)..... | 8.5 | 8 | |
| D-Channel | 8.2 | 2 | |
| D-Channel Backup..... | 8.2 | 3 | |
| Directory Listing..... | 8.5 | 8 | |
| End User Common Line Charges – ISDN-PRI | 8.5 | 10 | |
| General Description | 8.1 | 2 | |
| Hunting Service (ISDN-PRI)..... | 8.3 | 5 | |
| ISDN-PRI Access Facility | 8.2 | 3 | |
| ISDN-PRI Service Arrangement..... | 8.2 | 2 | |
| Moves..... | 8.5 | 9 | |
| Multiple ISDN-PRI Arrangement..... | 8.2 | 3 | |
| Number Assignment (ISDN-PRI)..... | 8.3 | 4 | |
| Payment for Service..... | 8.5 | 6 | |
| Rates and Charges..... | 8.6 | 11 | |
| Regulations and Conditions | 8.5 | 6 | |
| Technical Specifications | 8.4 | 5 | (N) |

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 2

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

(N)

8.1 GENERAL DESCRIPTION

- A. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.
- B. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, ISDN-PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

8.2 ISDN-PRI SERVICE ARRANGEMENT

- A. ISDN-PRI Service Arrangement Connections - An ISDN-PRI arrangement connects an ISDN-capable Company central office switch to ISDN-capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The ISDN-PRI arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels and they carry the actual voice or data. Another channel, called the Delta or D Channel, is used to transport signaling for the other 23 channels. This configuration is known as 23B+D.
 1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of an ISDN-PRI may carry:
 - a. Circuit-Switched Voice
 - b. Circuit-Switched Data
 2. D Channel - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels. The D Channel provides Common Channel signaling whereby one channel for a link is used for signaling to control and manage traffic on all channels on the link.

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 3

8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)

(N)

8.2 ISDN-PRI SERVICE ARRANGEMENT (CONT'D)

- B. ISDN-PRI Access Facility - The ISDN-PRI Access Facility provides a high capacity digital link over which the ISDN-PRI services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) connecting the customer's premises to the Company central office serving the customer's premises.
- C. Customer Premises Location For provision by the Company of ISDN-PRI service, the customer's premises must be located in the Company's local service area.
- D. Multiple ISDN-PRI Arrangement - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple ISDN-PRI facilities can be assigned to an ISDN-PRI arrangement. With the multiple ISDN-PRI arrangement, the D Channel in the first ISDN-PRI facility is used to transport signaling for additional PRI facilities. The first ISDN-PRI would be configured as 23B+D and the other ISDN-PRI would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple ISDN-PRI facilities, thereby increasing channel efficiency.
- E. D Channel Backup - In Multiple ISDN-PRI Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel. This can be offered when more than one ISDN-PRI is provided to the same customer in order to provide redundancy of the signaling channel. D Channel Backup lines are not subject to the Federal End User Common Line Charges described at Section 8.5.I of this Tariff. Where the customer orders D Channel Backup on a single PRI-Arrangement, the number of available B Channels shall be limited to 22.

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 4

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

(N)

8.3 CIRCUIT SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per call basis and can carry circuit-switched voice or circuit-switched data. Circuit switched related services include:

- A. Clear Channel Capability - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
- B. Dedicated Trunk Groups - The B Channels of an ISDN-PRI can be dedicated for calls to and from the public network. Available Trunk Group types include: One-Way Inbound Trunks, One-Way Outbound Trunks or Two-Way ISDN DID Trunks. Configuration of more than one type of dedicated trunk group among the B Channels on a single ISDN-PRI Arrangement requires additional charges under Multiple Trunk Type Charges at Section 8.6.B.4.
- C. Primary Rate Call-By-Call Service - The Primary Rate Call-By-Call (CBC) feature offers access to additional services such as Tie Trunks via the B Channels of an ISDN-PRI. With this feature, any B Channel on the ISDN-PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).
- D. Number Assignment

Assignment of numbers related to ISDN-PRI service shall be limited to numbers assigned to the Company local service exchange for the Company central office in which the Customer premises is located.

1. Individual Directory Number - Each ISDN-PRI arrangement includes up to 5 directory listings.
2. Multiple Directory Numbers - Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added. Additional directory listings are available as specified in Section 5.3 of this Tariff.

(N)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 5

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

(N)

8.3 CIRCUIT SWITCHED SERVICE DESCRIPTIONS (CONT'D)

E. Hunt Service See Section 5.19 for applicable charges.

F. Advanced Calling Services - ISDN-PRI can support access to the following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:

1. Caller ID – Name & Number- This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the ISDN-PRI service. The name & number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

8.4 TECHNICAL SPECIFICATIONS

A. Transmission Specifications - The ISDN-PRI Access Facility provides a high capacity digital link over which the ISDN-PRI services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Common Channel Signaling
- Data Rate = 64 kbps clear or 56 kbps restricted
- D Channel = 24th channel on the T1 facility

B. Customer Premise Equipment (CPE) and Facilities – Customer Premises Equipment (CPE) that is compatible with the Company's ISDN-PRI interface is the responsibility of the customer.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 6

8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)

(N)

8.5 REGULATIONS AND CONDITIONS

- A. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Company as stated in the General Regulations at Section 2 of this tariff.
- B. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.

1. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

C. Payment for Service:

1. The minimum charge period for services provided under this tariff is one year.
2. Customers have the option to qualify for term discounts by committing under contract to either a three-year or five-year term. The discounts for three-year or five-year term commitment contracts are established at Section 8.6.C following. The discounts apply to the monthly rates for ISDN-PRI Access Facility charges and ISDN-PRI Service Arrangement Connection Interface Charges set forth at Sections 8.6.A and 8.6.B.1, respectively. The discounts do not apply to ISDN-PRI B-Channel or to any other rates. The discount for the applicable contract period will continue to apply after completion of the contract period unless the customer orders service under a longer contract period in which case rates will be reduced pursuant to the higher discount rate.
3. Customers who order five or more ISDN-PRI Arrangements at the same customer premises qualify for discounted pricing on a per-PRI Arrangement basis as established at Section 8.6.B.2.b.

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 7

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

(N)

8.5 REGULATIONS AND CONDITIONS (CONT'D)

C. Payment for Service: (Cont'd)

4. Suspension of service is not allowed.
5. Termination Liability
 - a. For ISDN-PRI service ordered on a month-to-month basis, the customer disconnects ISDN-PRI service prior to completion of the minimum charge period of one year, the customer shall pay a charge equal to the undiscounted ISDN-PRI monthly rate applicable to the service ordered by the customer multiplied by the number of months remaining in the minimum charge period at the time of disconnection. For service ordered on a month-to-month basis, after completion of the minimum charge period, there is no penalty for disconnection.
 - b. For ISDN-PRI service ordered on a month-to-month basis, if the customer disconnects prior to completion of the minimum charge period, the customer shall pay an amount equal to the monthly rate applicable to the service ordered by the customer, multiplied by the number of months required to complete the minimum charge period. After completion of the minimum charge period there is no penalty for disconnection.
 - c. For ISDN-PRI service ordered on a three or five year term contract basis, if the customer disconnects prior to completion of the minimum charge period, the customer shall pay an amount equal to the monthly non-discounted rate applicable to the service ordered by the customer, multiplied by the number of months required to complete the minimum charge period, plus an amount equal to the difference between the contract rate and the non-discounted monthly rate multiplied by the number of months since service was established. If service is disconnected prior to the end of the contract term, but after completion of the minimum charge period, the customer shall pay an amount equal to the difference between the contract term rate and the non-discounted monthly rate, multiplied by the number of months since service was established.

(N)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 8

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

(N)

8.5 REGULATIONS AND CONDITIONS (CONT'D)

D. Directory Listings: Up to 5 directory listings are provided without charge for each ISDN-PRI customer. Additional listings may be provided as specified under Section 5.3 of this Tariff.

E. Billable Call Treatment: Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside of the Local Service Area or applicable Extended Area of Service.

F. Customer Premise Equipment (CPE):

1. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be sold or leased separately by the Company (under a separate contract) or may be provided by the customer.
2. The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.

G. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

(N)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 9

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

(N)

8.5 REGULATIONS AND CONDITIONS (CONT'D)

H. Moves

A move involves a change in the physical location of one of the following:

- the location of the ISDN-PRI Arrangement interface at the customer premises within the same building,
- the customer premises at a different building.

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

1. Moves Within the Same Building

When the move is to a new location within the same building, the charges for the move will comprise labor charges and a trip charge as established at Section 8.6.B.4 of this Tariff.

2. Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service.

(N)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 10

8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)

(N)

8.5 REGULATIONS AND CONDITIONS (CONT'D)

I. Federal End User Common Line Charges: ISDN-PRI service is subject to Federal Communications Commission (FCC) Interstate End User Common Line charges under the rates and application rules specified by the FCC. These charges are in addition to the charges for ISDN-PRI service specified in Section 8.6 of this tariff following. Interstate End User Common Line charges applicable to ISDN-PRI service provided by the Company are billed by the Company pursuant to National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5.

Applicable ISDN-PRI charges billed by the Company pursuant to NECA Tariff F.C.C. No. 5 include the following:

1. End User Common Line (EUCL) Pursuant to NECA Tariff F.C.C. No. 5, Section 4.6.8, the End User Common Line (EUCL) – Multiline Business rate will be billed for each ISDN-PRI arrangement provided by the Company at the rate of five EUCL-Multiline Business Individual line or trunk charges as set forth in NECA Tariff F.C.C. No. 5., Section 17.1.2(C).
2. ISDN-PRI Line Port Charge Pursuant to NECA Tariff F.C.C. No. 5, Section 3.10, the ISDN PRI Line Port charge will be billed for each ISDN-PRI arrangement provided by the Company at the rate set forth in NECA Tariff F.C.C. No. 5., Section 17.1.4.
3. Federal Universal Service Charge (FUSC): Pursuant to NECA Tariff F.C.C. No. 5, Section 3.9, the Federal Universal Service Charge (FUSC) will be billed for each ISDN-PRI arrangement provided by the Company at the rate set forth in NECA Tariff F.C.C. No. 5., Section 17.1.3.

The Company will bill the current NECA Tariff F.C.C. No. 5 rates applicable to ISDN-PRI service. In the event NECA revises any of the rates applicable to ISDN-PRI service pursuant to NECA Tariff F.C.C. No. 5, the revised rates apply to the ISDN-PRI service provided by the Company to the customer based on the effective date of the change in NECA Tariff F.C.C. No. 5. In the event NECA revises the terms and conditions in NECA Tariff F.C.C. No. 5 applicable to ISDN-PRI service, including any revisions of section numbers referenced herein, the revised terms and conditions and/or section numbers shall apply to charges under NECA Tariff F.C.C. No. 5 billed by the Company to company applicable to ISDN-PRI service provided by the Company notwithstanding any references in this section made obsolete by the revisions in NECA Tariff F.C.C. No. 5.

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 11

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

(N)

8.6 RATES AND CHARGES

| | | <u>Monthly Rate</u> | Service Establishment |
|-----------|--|-------------------------|--------------------------|
| A. | <u>ISDN-PRI Access Facility</u> | | |
| 1. | ISDN-PRI Access Facility- First Mile | N/A ⁽¹⁾ | N/A ⁽¹⁾ |
| 2. | ISDN-PRI Access Facility- Each Additional Mile | \$20.00 | N/A ⁽¹⁾ |
| B. | <u>ISDN-PRI Service Arrangement Connections</u> | | |
| 1. | ISDN-PRI Interface | \$180.00 | \$700.00 |
| 2. | ISDN-PRI B-Channels | | |
| a. | Per B Channel – If Fewer than Five ISDN-PRI Service Arrangements provided at the same customer designated premises. | * | \$5.00 |
| b. | Per PRI Arrangement – If five or more ISDN-PRI Service Arrangements are provided at the same customer designated premises | \$500 | \$100.00 |

* Monthly charges for ISDN-PRI B-Channels where fewer than five PRI Arrangements are provided at the same customer premises will be at the applicable Local Exchange Component Business Trunk rate at Section 4.7.A of this Tariff plus the Extended Area of Service Component at Section 4.7.B for the exchange in which the Customer premises is located.

⁽¹⁾The charges associated with the ISDN-PRI Access Facility, other than monthly charges for additional miles beyond the first mile, are included in the ISDN-PRI Interface charges.

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 12

8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)

(N)

8.6 RATES AND CHARGES (CONT'D)

| | | <u>Monthly</u> <u>Rate</u> | Service Establishment |
|----|---|-------------------------------|--------------------------|
| B. | <u>ISDN-PRI Service Arrangement</u> <u>Connections</u> (Cont'd) | | |
| 3. | D-Channel Backup | \$100.00 | \$150.00 |
| 4. | Multiple Trunk Type Charges | | |
| | Where more than one type of trunk (One-Way Inbound Trunks, One-Way Outbound Trunks or Two-Way ISDN DID Trunks) is ordered on a single ISDN-PRI Arrangement. | | |
| | | \$100.00 | \$200.00 |
| 5. | Move Charge | | |

To move ISDN-PRI Service Arrangement interface within the same customer building, the Company will charge the customer the following:

- a. Labor charges for ISDN-PRI Arrangement interface moves will be billed at half-hour increments at the hourly rate established at Section 6.4.G. Charges for a half hour shall be assessed for any portion of a half hour period during which the company's technician is at the customer premises beginning at the time of arrival. The minimum labor charge per visit to the customer premises for an ISDN-PRI Arrangement interface move is the charge for one half hour.
- b. A trip charge at the rate established at Section 6.4.C of this Tariff shall apply to each visit to the customer premises for purposes of a ISDN-PRI Arrangement interface move.

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 13

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

(N)

8.7 RATES AND CHARGES (CONT'D)

| | | <u>Monthly Rate</u> | <u>Service Establishment</u> |
|----|---|--------------------------|------------------------------|
| C. | <u>Circuit Switched Features</u> | | |
| 1. | Clear Channel Capability | No Charge ⁽¹⁾ | No Charge ⁽²⁾ |
| 2. | Call-by-Call Capability – Per ISDN-PRI Facility | No Charge ⁽¹⁾ | No Charge ⁽²⁾ |
| 3. | Advanced Calling Services Caller ID – Basic | No Charge ⁽¹⁾ | No Charge ⁽²⁾ |
| 4. | Subsequent Feature Additions/Changes – Per ISDN-PRI Facility | N/A | \$100.00 |

⁽¹⁾The charges associated with Circuit Switched Features are included in the ISDN-PRI Interface charges.

⁽²⁾In the event the customer orders a Circuit Switched Feature subsequent to the initial installation of the ISDN-PRI Arrangement or changes a Circuit Switched Feature, the Subsequent Feature Additions/Changes Charge applies.

(N)

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: October 17, 2003
Effective: November 20, 2003

Section 8
Original Page 14

**8. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)
PRIMARY RATE INTERFACE (PRI)**

8.6 RATES AND CHARGES (CONT'D)

D. Term Discounts

The following term discounts are provided pursuant to Section 8.5.C preceding. The term discounts are applicable to monthly ISDN-PRI Access Facility mileage charges at Section 8.6.A and ISDN-PRI Service Arrangement Connection Interface charges at Section 8.6.B.2. The term discounts do not apply to ISDN-PRI B-Channel monthly charges.

| | |
|---------------------|-----|
| Three Year Contract | 5% |
| Five Year Contract | 10% |

(N)

(N)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 9
Original Page 1

9. RESERVED FOR FUTURE USE

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 10
Original Page 1

10. RESERVED FOR FUTURE USE

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 11
Original Page 1

11. OBSOLETE LOCAL EXCHANGE SERVICE

11.1 MEASURED SERVICE⁽¹⁾

A. General

Measured Service is local Residence and Combination Residence/Business exchange service, for which rates are based upon exchange access line and usage. Measured Service is not provided for Business customers. Rates for local usage vary and are based upon the total number of local messages, the duration (holding time) of each message, the distance between calling and called numbers, and the time of day and day of week the message originates.

B. Terms and Conditions

1. This offering is optional and limited to where facilities and equipment are available.
2. Service Charges do not apply for changing to or from Measured Service.
3. Measured Service usage charges do not apply to calls placed to the Company Business Office, Directory Assistance, Long Distance, 911, or "0" for Emergency agencies such as police, fire, rescue, or ambulances.
4. Usage billing will be provided in bulk or summary form and not by call detail.
5. For purposes of this Measured Service offering, the maximum one-party Residence and Combination Residence/Business Measured Service monthly billing for fixed monthly rates and usage charges for sent paid local calls originating on the measured line will not exceed 150% of the then current one-party Residence and Combination Residence/Business flat rate charge in that exchange. This maximum charge shall be referred to as the topping rate. Sent-paid local calls include all Dial Station-to-Station and Person-to-Person calls which are billed to the same telephone number from which they are also originated. All local Operator Assistance Charges and those usage charges for non-sent paid local calls are separate billing entities and will apply in addition to the topping rate.
6. For local Station-to-Station calls placed from Measured Service Lines which require operator assistance, an operator assistance charge will apply in addition to usage charges listed in C., following.

⁽¹⁾ Measured Service is available only on a Grandfathered Service basis as described in Section 2.34 of this Tariff for customers who were subscribers to Measured Service as of June of 1996.

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 11
Original Page 2

11. OBSOLETE LOCAL EXCHANGE SERVICE

11.1 MEASURED SERVICE (CONT'D)

B. Terms and Conditions (Cont'd)

7. For local Person-to-Person calls placed from Measured Service Lines, an operator assistance charge will apply in addition to usage charges listed in C., following.
8. The quotation of time and charges will not be provided for local telephone calls. This includes information concerning duration of messages and the associated charge to be billed the customer.
9. The method of applying usage rates will be as shown below:
 - a. Usage Rates
 - (1) Initial minute rates indicated in C.2, following are for connections of one minute or any fraction thereof.
 - (2) All additional minute rates indicated in C.2, following, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 11
Original Page 3

11. OBSOLETE LOCAL EXCHANGE SERVICE

11.1 MEASURED SERVICE (CONT'D)

C. Rates and Charges

1. The following monthly rates are applicable to individual line Measured Service:

| | <u>Monthly Rate</u> |
|---|---------------------|
| * Residence, each line | \$9.01 |
| * Combination Residence/Business, each line | \$13.51 |

2. The following exchange usage charges apply in addition to the above exchange access line rates:

Dial Station-To-Station

| <u>Call Area</u> | <u>Initial Minute Rate</u> | <u>Each Additional Minute Rate</u> |
|------------------|----------------------------|------------------------------------|
| A. | \$0.05 | \$0.01 |
| B. | \$0.10 | \$0.02 |

Calls made to points within the exchange are included in Call Area A.

Calls made to exchanges which are considered to be Extended Area Service (EAS) under the flat rate environment are included in Call Area B.

3. The exchange usage charges shown in 2., above, will be discounted based on time of day and day of week originated as specified below.

Discounts below apply to certain Holidays such as Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day. The discount for each minute is the discount in effect at the beginning of each minute.

| <u>Time Period</u> | | <u>Discount</u> |
|------------------------|-------------------------|-----------------|
| *Evening | | |
| -Sunday through Friday | 5:00 p.m. to 11:00 p.m. | 35% |
| *Weekend | | |
| -Saturday | 8:00 a.m. to 11:00 p.m. | 60% |
| -Sunday | 8:00 a.m. to 5:00 p.m. | 60% |
| *Night | | |
| -All Days | 11:00 p.m. to 8:00 a.m. | 60% |

**NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: December 30, 2005

Section 11
Original Page 4

11. OBSOLETE LOCAL EXCHANGE SERVICE

11.2 Message Rate Trunks

(M)

1. General

Message Rate Trunk Service is offered only to hotels, motels, time share condominiums, nursing homes, and hospitals, where facilities and equipment are available. Two types of recurring charges are associated with Message Rate Trunk Service, a fixed monthly recurring charge and a usage sensitive charge assessed on each Local Message carried over the trunk ("Local Message". is defined at Section 3, Definitions).

2. Rates

| | |
|-----------------------------|----------|
| Two way trunk, each (3) | \$ 0.70 |
| Outward trunk, each (3) | \$ 0.70 |
| Toll Access Service (1,2,3) | \$ 26.24 |
| Local Messages, each | \$ 0.15 |

- (1) Toll Access Service provides facilities for Long Distance direct access to the operator or the Direct Distance Dial Network. The service is primarily designed for, but not limited to hospital, nursing homes and the hotel/motel industry. This service enables patients, guests or other users to dial operator handled, non-sent paid and sent paid toll messages without the assistance of the attendant position.
- (2) Message Service usage charges do not apply.
- (3) Only applicable to NDTC West Exchanges.

(M)

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 12
Original Page 1

12. OBSOLETE GENERAL SERVICES

12.1 MILEAGE CHARGES⁽¹⁾

A. General

Mileage Charges apply to line extensions, to Local Exchange Service outside the Base Rate Area.

B. Rates

Service Charges apply to all services and apply in addition to any listed nonrecurring charges.

| | <u>S&E CODE</u> | <u>Monthly Rate Per 1/4 Mile or Fraction</u> |
|---|---------------------|--|
| 1. Line extensions including Signal 1 Circuits | | |
| a. Off-premises | OPM | \$1.90 |

Non-recurring charges will apply as indicated in Section 6

C. Conditions

1. Off-premises extension line mileage will be determined in the following manner:
 - a. When the terminals are located in the same central office area, the off-premises mileage measurement is the air line distance between the terminals.
 - b. If the line passes through a central office, the air line mileage must include the central office.
2. On-premises extension line mileage will be determined in the following manner:
 - a. The on-premises mileage measurement is the air line between access points located on the same premises but in unattached locations.
3. Suburban mileage will be based upon air line mileage between the location of the main station or PBX switchboard service and the nearest point on the Base Rate or Special Rate Area boundary.
4. When facilities must be constructed to provide service to an applicant beyond the Base Rate or Special Rate Area boundary, charges shall be determined as set forth under Line Construction Charges filed in Section 5.8.

⁽¹⁾ Mileage Charge service is available only on a Grandfathered Service basis as described in Section 2.34 of this Tariff for customers who were subscribers to Mileage Charge service as of July 31, 2001.

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 17, 2002

Section 13
Original Page 1

13. OBSOLETE MISCELLANEOUS SERVICES

13.1 RESIDENTIAL ADDITIONAL LINE⁽¹⁾

A. General

Residential Additional Line service is a Local Exchange Service offering to one-party, residential customers where facilities exist. This service offering provides a discount for each additional access line requested per customer. Additional access lines will terminate at the same location.

B. Rates

Service charges apply, except that the Company may waive certain applicable service charges during special promotions.

1. Each additional line is equal to 80% of the applicable residential individual access line rate.

Monthly Rate

| | |
|--|-----------------|
| a. Additional Access Line Within the Base Rate Area | 80% of R1 Rate |
| b. Additional Access Line Outside the Base Rate Area, flat rate | 80% of AR1 Rate |

C. Conditions

1. This service will be provided only where the necessary facilities are available.
2. This discount does not apply to set charges, EAS components, touch tone or mileage charges.

⁽¹⁾ Residential Additional Line service is available only on a Grandfathered Service basis as described in Section 2.34 of this Tariff for customers who were subscribers to Residential Additional Line service as of November 1, 1993.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE