

Fahn, Patrick J.

From: BRUCE PANTZKE <bruce_pantzke@yahoo.com>
Sent: Thursday, October 25, 2012 11:03 AM
To: Fahn, Patrick J.
Subject: Fw: formal complaint info published by PSC,PSC Contact Pat Fahn

Pat, I forwarded you the letter that sent to a few of the most affected landowners regarding this Ransom county Keystone pump station. As per our telecon yesterday I would like the opportunity to sit down with the Commissioners and let them hear our story. This has gone on way too long and Keystone has been fully aware of this issue since summer of 2010! Please let me know what we need to do next in this process.

Bruce N Pantzke
701-235-8719 office
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----- Forwarded Message -----

From: BRUCE PANTZKE <bruce_pantzke@yahoo.com>
To: Butch <wkiebke@aol.com>; Myron Hammer <mjhammer@ictc.com>; Lynn Hanson <TLHanson@drtel.net>
Sent: Thursday, October 25, 2012 10:51 AM
Subject: Fw: formal complaint info published by PSC,PSC Contact Pat Fahn

In regard to the Keystone pump station noise issue, I have followed up on the informal complaint that was filed months ago. Telecon with Pat Fahn yesterday revealed that Keystone had sent them the same letter we all got and they viewed it as problem solved. We all know the insulation they put on the outlet pipe and fixed speed outlet control valve did nothing to help with the noise issue, but in fact seems to have gotten louder!

The PSC needs to hear from all of us, that this did not come close to fixing the problem. I forwarded you all the process to file a formal complaint this is our next step in the resolution line. Keystone has been promising us that they are working to quiet this station down since summer of 2010. I have requested a meeting with the three PSC commissioners to let them know the scope of the issue and continued delays by Keystone. I will contact you to organize a formal complaint if this is the route to go next.

I need you all to simply send Pat Fahn a e mail regarding your own thoughts, or any one else that may be affected..they need to here from us that this issue is still alive and well,.not Keystone!

Thank you all for your time and efforts!

Patrick Fahn
ND PSC
PFAHN@ND.GOV

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----- Forwarded Message -----

From: Lukas D. Andrud <LAndrud@OhnstadLaw.com>
To: "BRUCE PANTZKE <bruce_pantzke@yahoo.com> (bruce_pantzke@yahoo.com)" <bruce_pantzke@yahoo.com>
Sent: Wednesday, October 24, 2012 5:28 PM
Subject: formal complaint info published by PSC

http://www.psc.nd.gov/docs/ysk/go-2-filing_a_formal_complaint

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Email correspondence regarding Keystone pump station

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