



All for one. One for all.

Phone	E-Bill
Employment	Local Links
Consumer Info	Contact Us

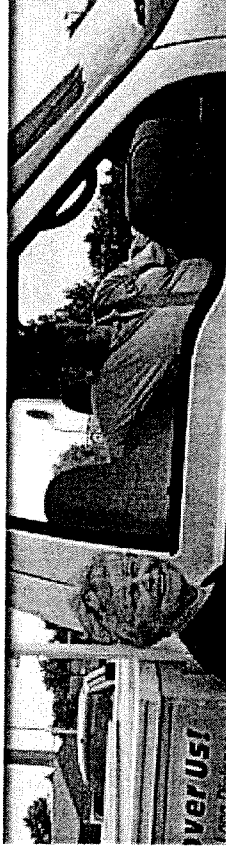
- History
- Scholarships
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- Affiliations
- Nemont Today
- What's New
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### Customer Center

- ▶ New Listings
- ▶ Payment Drop Sites
- ▶ Special Needs
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- ▶ Service Areas

### Personal

- ▶ Long Distance
- ▶ Local Calling Services
- ▶ Wireless
- ▶ Internet



### About Nemont - Williston, North Dakota

Serving the Williston and Trenton areas of North Dakota with digital switching and transport over an all digital fiber optic network, and advanced custom calling and CLASS features such as:

- Caller ID
- Voice Mail

Business Customer solutions include telecommunications equipment, key systems, PBX, ADSL, DS-1, DS-3, and DSO high speed data services.

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Phone: 1-800-636-6680 • Fax: 1-406-783-5274 • info@nemont.net

### Business

Let our Business Services Group design a solution right for your organization.

Learn why

WE OFFER SOLUTIONS FOR EQUIPMENT AND SERVICES

### Ask Us About

INTERNET THE WAY IT WAS MEANT TO BE!  
High Speed Broadband Internet Solutions  
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HW





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## Nemont Long Distance

By choosing Nemont Long Distance for ALL of your long distance calls, just dial "1" plus the area code and telephone number you wish to call. There are no extra numbers to dial. You can also get calling cards, toll free numbers and calling cards.

**O N L I N E   S I G N   U P**  
Sign up online for Nemont Long Distance. Click here.

### P I C   F R E E Z E

Slamming is the "unauthorized changing of your Long Distance provider (s)."

Protect yourself from being slammed by filling out and sending this PIC FREEZE form online.

Or you can download the form, fill it out, and mail it to your local telephone company.

## Why Choose Nemont Long Distance?

- Only ONE Bill
- Only ONE Long Distance Carrier
- NO Monthly Fees
- NO Monthly Minimum Usage Charges
- NO Hidden Charges
- Locally Owned
- Answered By a Person Instead of a Machine
- PIC Change fee paid by Nemont Long Distance

## Residential and Business Rates

Available 24 hours a day, 7 days a week. 10¢/minute for all calls within the United States and Canada.

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### **Calling Cards & Toll Free Number Services**

#### **Calling Cards**

Nemont Long Distance calling cards are 35¢/minute and a 35¢ surcharge per call. Calling Cards are not automatically assigned, for more information call 1-800-636-6680.

#### **Toll Free Numbers**

Nemont Long Distance offers toll free numbers to business's or households who want to accept the charges for incoming calls. Calls from anywhere in the United States are billed at 15¢/minute, with a monthly service charge of \$3.00. Calls from Canada are 30¢/minute, and also include the monthly service charge of \$3.00. There is a one time set-up fee of \$10.00.

### **International Calling**

Nemont Long Distance International rates are very competitive. The rates to each country vary. Click here for international rates.

### **Terms & Conditions**

Click here to review the terms and conditions.

Unlimited Long Distance Acceptable Use Policy

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## Nemont - Williston, North Dakota Local Calling Services

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### Getting Started

Call Nemont Customer Service at 1-866-572-7744, to order new service or to make changes to current services. A customer service specialist will explain rates, services available and will place the order for you.

Some information we will need to know to establish new service will be:

- Your name and complete address (physical address)
- Social Security Number
- Spousal Information/Joint Account
- Type of service you want (Residential/Business)
- Previous provider information
- Previous phone number and address
- Employment information
- Long Distance carrier you would like
- How you wish to be listed in the directory
- Special Needs (jacks/wiring)
- Neighbor's name
- Previous Resident

### QUICK LINKS

#### Custom Calling Features

- Worry Free Wire Maintenance
- Voice Mail
- Call Acceptance
- Call Forward
- Call Rejection
- Caller ID
- Call Waiting
- Call Transfer
- Home Intercom
- Priority Call
- Hot Line
- Smart Line
- Speed Calling
- Distinctive Ring
- Continuous Redial
- Last Call Return
- Call Trace
- Three Way Calling

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## Custom Calling Features

Caller ID Blocking Options

Per Call Blocking

Per Line Blocking

### Worry Free Wire Maintenance

If you subscribe to our Worry Free Wire Maintenance, we will repair your jack or inside wiring at **no charge**. If you don't subscribe, we will be happy to repair the problem, however, we will charge you an isolation charge as well as labor and materials.

### Voice Mail

Voice Mail provides an audio mailbox to record, store, retrieve, review, save and handle audio messages. The service will greet incoming callers with a personal or a standard greeting. It provides audio prompts and personal security codes for customers and users of the service. Customers can access the service from any tone signaling telephone. Voice Mail is available for residential and business users. In addition, we provide General Access Voice Mail.

### Call Acceptance \*64

Now you can protect your quiet time but still be reached by special people. You can program your phone to only allow specified callers to ring through (up to 15), to your telephone, all other callers will get a message suggesting they call back later and your phone doesn't ring.

### Call Forward \*72

Call Forward lets you forward incoming calls automatically to another phone number, by simply dialing a code to turn on and off the feature.

### Call Forward Busy

When you are on the phone all incoming calls will be forwarded to your specified number. The specified number can be another number in the home, a cell phone or a different location.

### Call Forward No Answer

You can program your phone to forward all calls not answered to another number. The other number can be a cell phone, another other number in the home, or a different location.

### Call Forward Select

You can program your phone to forward only those calls from a special list of numbers to another number such as your cell phone. When your service is turned "on", calls from numbers in your "forward-to" list will be re-routed to your "forward-to" number. All others will ring at your phone, as usual.

### Call Rejection \*60

You can program your phone to reject calls from any number you place in the rejection list. When your service is "turned-on" any callers in this list will hear an announcement that you're not accepting calls at this time. All other calls will ring through as usual.

### Call Rejection Anonymous \*77

When you've turned this service "on" any callers who have blocked their number

from your Caller ID display will hear an announcement that you do not accept anonymous calls and that they should remove blocking and call back. All other calls will ring through as usual.

**Caller ID Name**

When you receive a call, the name and number of the person calling you is shown on your Caller ID display screen. A Caller ID Box or Caller ID phone is needed for this feature.

**Caller ID Number**

When you receive a call, the number of the person calling you is shown on your Caller ID display screen. A Caller ID Box or Caller ID phone is needed for this feature.

**Call Waiting/Cancel Call Waiting**

Call Waiting lets you answer another call even when you're already on the phone. If you're talking on the phone and someone else tries to call you, local or long distance, you hear a quick "beep" tone. Your second caller will hear only a normal ringing signal.

Call Waiting can be canceled on a per call basis, either before initiating a call or during an existing call. Cancel Call Waiting remains in effect only for that call. Once you hang up, or depress the "switchhook", Call Waiting is automatically restored. Any parties calling will receive a busy signal when Cancel Call Waiting is in effect. **Note: You must have Three-Way Calling to Cancel Call Waiting during a call.**

**Call Waiting Caller ID**

Call Waiting ID allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit.

Additionally, it allows for the automatic display of a calling party's name and/or telephone number (excluding non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure accuracy, and it shall not be liable to any party.

**Home Intercom**

Use your phone to talk with someone in another part of the house, garage, workshop, or barn - wherever there's an extension.

**Priority Call (VIP Alert) \*61**

When you make a list of special callers, your phone uses a special ring to announce calls from any of those numbers. If you also have Caller Waiting, you'll hear a special Call Waiting Tone.

**Hotline**

Hotline allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed immediately to the predetermined telephone number, automatically.

**Smart Line**

Smart Line allows a specific amount of time after the receiver is off-hook before it automatically dials a pre-designated number. This allows you to use the telephone normally but to ring a designated number simply by staying off-hook.

**Speed Calling 8 or 30**

Speed Calling allows you to reach 8 or 30 frequently called numbers by dialing just one or two digits instead of the entire phone number.

**Distinctive Ring**

Distinctive Ring allows you to have two telephone numbers assigned to the same line. You know who the call is for before you answer the phone, because each number has a distinctive ring. You can assign a number solely to the children, or you can assign a separate number to your home business and one to the family.

**Continuous Redial \*66**

You can save time dialing busy number's over and over. Your phone can keep dialing a number while you go about your business, eliminating wasted time and aggravation. As soon as the line is free, your phone rings you and the call is automatically placed for you.

**Last Call Return \*69**

Tired of rushing to catch a ringing telephone only to find out you just missed the call? Now, you can dial a special code and you will be given a recording of the phone number that last called.

**Call Trace \*57**

When you receive a harassing call, you can dial a simple code to trace the source of that call. The information about that call is recorded in the telephone company's equipment. You will not be given the name or telephone number of the person who called.

At your request, trace information will be forwarded to local law enforcement for further action after the necessary forms have been signed.

**Three Way Calling**

Three-Way Calling lets you turn an everyday, two-way phone call into a three-way conference conversation. It's great for holidays or on special occasions, when you wish to exchange greetings with friends and relatives at two other locations.

**Caller ID Blocking Options**

Caller ID Blocking suppresses your name and number so that the called party with Calling Name and Number does not receive this information. Because there

may be occasions when you need to call anonymously, we will automatically equip your line with Per-Call Blocking at NO CHARGE.

**Per Call Blocking \*67**

By dialing a special code before you place a call, you can prevent your phone number and name from appearing on the Caller ID display of the person receiving your call.

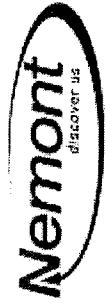
**Per Line Blocking**

When you request\* Per-Line Blocking, you do not need to dial a code to block your name and number each time you place a call. Your number will automatically appear as "Private". To override Per-Line Blocking (allowing your number to be displayed) on an individual call, you must dial a special code \*82, before placing the call.

**\*You must call our office to subscribe to this service provided at NO CHARGE.**

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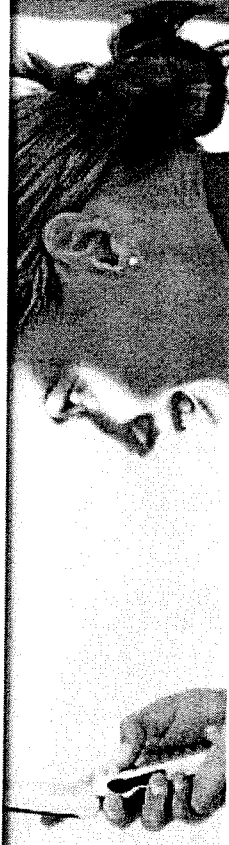
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### Customer Center

- Wireless Home
- Coverage
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- Features
- Text Messaging



### Nemont Wireless

#### Personal

- Plans
- Low Income
- Payment Options
- Phones
- Terms of Service

#### Get The Freedom Of Mobility

Nemont provides wireless service in association with Triangle Communications. Nemont's wireless network is a reliable and extensive cellular and PCS network in Montana and northwest North Dakota. Wireless phones can be used throughout the US and Canada. Company locations with local customer service representatives and agents throughout the service area make it convenient to activate a wireless phone and make inquiries.

Nemont offers a number of different service plans and calling features, so it's easy to find the right plan for your needs.

Please review our Terms of Service.

Please review our Privacy Policy.

Please review our Hearing Aid Compatibility with Mobile Phones Overview & FAQ.

Please review our Return Policy.

Peace of mind for pennies a day! Read about our Handset Protection Plan.

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### Personal

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- ▶ Change Your Password
- ▶ Webmail
- ▶ FAQ
- ▶ Terms of Service



### Nemont Internet

Nemont provides unlimited local dial-up access and ADSL for customers. Toll free customer support, and a host of Internet resources including email are available.

ADSL - High speed internet is available in select service areas. Certain perimeter restrictions may apply.

Please contact us at [help@nemont.net](mailto:help@nemont.net). Call us Monday-Friday, 8 a.m.-5 p.m. at 1-800-636-6680 for new activations, billing, or more information. For 24-hour tech support please call 1-888-338-0252 or email [help@nemont.net](mailto:help@nemont.net).

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**OUR LATEST INTERNET NEWSLETTER**  
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