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PUBLIC SERVICE COMMISSION

July 3, 2008

John Hamre
North Dakota Public Service Commission
State Capitol
600 East Boulevard Ave, Dept 408
Bismarck, ND 58505-0480

RE: SRT Communications, Inc Tariff

Dear Mr. Hamre:

Enclosed you will find two paper copies and a CD as you requested.

If you have any other questions please call Julie Lizotte at 858-5233.

Sincerely,

A handwritten signature in black ink that reads 'Kim Weydahl'. The signature is written in a cursive, flowing style.

Kim Weydahl
Executive Secretary
kimrw@srttel.com
(701) 838-9707

1 **PU-08-463** Filed: 7/1/2008 Pages: 108
General Exchange Price Schedule

SRT Communications, Inc.

**SRT Communications, Inc.
Telephone Tariff**

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GENERAL RULES AND REGULATIONS

1. **SCOPE.** The general rules and regulations specified herein apply to telephone service and facilities associated therewith furnished by SRT Communications, Inc. (hereinafter referred to as Company) and are in addition to the rules and regulations contained in the General Exchange Tariff.

2. **APPLICATION FOR SERVICE.** A party desiring telephone service must make application to the Company before commencing the use of Company's service. Company reserves the right to require a signed application or written contract for the service to be furnished. Receipt of telephone service, however, shall constitute the receiver of such service a subscriber subject to its rates, rules and regulations, whether service is based upon contract, signed application or otherwise. All applications and contracts for service shall be made in the legal name of the party desiring the service.

All commercial power, power wiring and outlets required for the operation of telephone equipment furnished for the use of a subscriber in or on the subscriber's premises and grounds shall be provided, i.e., furnished, installed and maintained, by and at the expense of the subscriber.

Subject to its rates, rules and regulations, Company will continue to supply telephone service until ordered discontinued, and subscriber will be responsible for payment of all services furnished until discontinued.

3. **DEPOSITS.** Customers applying for service that do not have a satisfactory credit rating, or existing subscribers whose credit rating has become impaired, will be required to make a suitable cash deposit to be held as security for the payment of bills for telephone service. The amount of such deposit shall not, however, exceed the amount of charges for telephone service which it is estimated will accrue for a period of two months. At such time as service or a contract is terminated, the amount of any deposit is credited to the subscriber's final account or refunded to the subscriber within forty-five (45) days. The deposit may be returned at any time the Company feels that the subscriber has established a satisfactory credit rating. The deposit will earn interest at a rate as determined by the North Dakota Public Service Commission on an annual basis. The interest rate will be determined as of the first business day of each year.

In case of discontinuance of service for nonpayment of amounts payable when due, Company will not restore service until all arrears are paid in full, applicable service connection charges are paid, and a cash deposit as required above is made, or until other satisfactory credit arrangements are made.

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation. Likewise, a deposit will not constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

GENERAL RULES AND REGULATIONS

4. **PREMISE ACCESS.** When it is necessary for an SRT employee to visit a customer's home (troubles, installs, reg/dereg work, etc), the employees who take the service orders or trouble reports will inform customers, in advance, of the following: If minor children will be in the home during our visit, it will be necessary for an adult to be present (FYI – an adult is anyone 18 years of age or older). In other words, if there are only minor children at home when an SRT employee arrives, because of company policy, he and/or she will not be permitted to enter the customer premise. If a customer is unable to be at home when work needs to be done and they give us permission to enter the empty house we will continue to do so.

5. **PROTECTION OF LINES.** The subscriber shall protect the Company's lines used to render the service to the subscriber against other users of the subscriber's property when, in the judgment of the Company, such other users create conditions which would impair telephone service or which constitute a hazard to Company's property or to the safety of Company employees. The telephone equipment and facilities furnished shall be carefully used and cared for by the subscriber and shall be surrendered to the Company upon termination of the subscriber's right of use in as good condition as when received, ordinary wear and tear alone excepted.

All ordinary expense of maintenance and repair and that occasioned by fire or storm will, unless otherwise specified in the Company tariffs or in the contract for the use of equipment or facilities, be borne by the Company. In case of damage to, or destruction of, any of the said equipment or facilities, due to negligence or willful act of the subscriber, the subscriber shall pay the cost of replacing such equipment and facilities or the cost of their repair.

When the repair of facilities is required on private property, it is the responsibility of the premises owner to provide suitable working space for repairs by the Company. This would include, but is not limited to, removing any required concrete or asphalt, the repair or replacement of supporting structure or to provide any required digging to access the damaged area.

The premises owner/customer has responsibility to provide, and/or maintain and manage, the cable/wire beyond the demarcation point.

The Company will install and provide maintenance for cable/wiring beyond the demarcation point at the request of the premises owner/customer at appropriate charges.

It is the customer's responsibility to know where their facilities begin. If the Company performs premises audits to determine demarcation point locations, Company may impose appropriate charges.

The premises owner shall be responsible for Company costs associated with the disruption of service to the customer if caused by other provider's access to Company equipment that serves as a common demarcation point for multiple customers. The premises owner is responsible for providing a secured location for the demarcation point, and also to limit access to authorized personnel only.

GENERAL RULES AND REGULATIONS

6. **DEFAULT OF PAYMENT OR OTHER VIOLATION OF REGULATIONS.** Charges for local exchange service and facilities and charges for long distance service are due when the bill for such service is rendered. All bills are payable at the Company's office or payment agency. Failure to receive a bill does not exempt the subscriber from prompt payment of the subscriber's account. The subscriber is held responsible for all charges for local exchange service and facilities furnished at the subscriber's request and for all long distance service furnished at the subscriber's equipment, including charges for toll messages received at the subscriber's equipment on which the charges have been reversed. Any suspension or termination of service shall not relieve subscriber from payment or other obligations to Company.

The Company may either suspend or terminate service in the event of:

- A. The default of payment of any sum due for either exchange or toll service or both provided the Company has first given written notice to the subscriber of the subscriber's delinquency and of its intention to suspend or discontinue service on account of such delinquency, and the subscriber has been given not less than ten calendar days within which to pay such delinquent account prior to the actual suspension or discontinuance of service. In the event there is disagreement of dispute concerning a bill for telephone service, the subscriber shall have the right to deposit a sum of money equal to the amount of the bill with the Company pending settlement and thereby avoid discontinuance of service for non-payment of such disputed bill.
- B. The use of any telephone to make a call of an annoying, obscene, anonymous or threatening nature with the intent to harass any person or the use of foul or profane language.
- C. The impersonation on the telephone of any other person with fraudulent intent.
- D. The utilization of the telephone by a subscriber in such a manner as to interfere with the service of other telephone users.
- E. The utilization of the telephone by a subscriber in connection with a plan to secure a large volume of calls to be directed to such subscriber at about the same time, resulting in preventing, obstructing or delaying the service of others.
- F. The utilization of the telephone by a subscriber for any purpose other than a means of communication.
- G. Any other violation of the Company's rules and regulations.

GENERAL RULES AND REGULATIONS

7. **USE OF SERVICE FOR UNLAWFUL PURPOSES.** Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law. If the Company receives other evidence giving reasonable cause to believe that such service is being so used or will be so used, it has the right to discontinue or deny the service and to refer the matter to the appropriate legal authority having jurisdiction.
8. **LIMITED LIABILITY OF THE COMPANY.**
- A. The Company does not guarantee uninterrupted working of its lines or equipment. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair, or restoration of service or equipment, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly rate for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this tariff as an allowance for interruptions.
- B. The customer indemnifies and saves the Company harmless against claims for libel, slander, infringement of copyright arising from the use of material transmitted over its facilities or infringement of patents arising from combining with or using in connection with facilities of the Company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- C. The services furnished by the Company, in addition to the limitations set forth preceding, also are subject to the following limitation: The Company shall not be liable for damage arising out of mistakes, omission, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs). No adjustment in charges will be made if such interruption is for a period of less than twenty-four (24) hours.
- D. In no event shall Company be liable to customer or third party for any toll fraud. Toll fraud is any use of customer account(s) that result in unauthorized toll charges.
- E. The Company reserves the right to require each customer to sign an agreement acknowledging acceptance of the provisions of this section, as a condition precedent to receipt of services.

GENERAL RULES AND REGULATIONS

9. **CHANGE OF TELEPHONE NUMBER.** The Company does not undertake to continue the furnishing of service to a subscriber in any exchange area or through any particular central office in that area, and may change the telephone number or the central office designated whenever it deems it desirable in order to conduct its business.
10. **TAMPERING WITH EQUIPMENT.** The Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any equipment which shows any evidence of tampering, manipulating or altering, or the use of any device whatsoever, for the purpose of obtaining service without payment of the charges applicable for the service rendered.
11. **ERRORS IN DIRECTORY LISTINGS.** The Company issues directories to assist in furnishing prompt and convenient service, but it does not guarantee correct listings therein. The Company shall not be liable for damages arising out of errors in or omissions from its directories. The Company will furnish to its subscribers, without charge, only such directories as the Company determines necessary.
12. **WORK PERFORMED DURING OTHER THAN REGULAR WORKING HOURS.** The rates and charges in this tariff contemplate such work will be performed during regular working hours. If any work is performed beyond regular hours at the subscriber's request, a charge may be applied in addition to other rates and charges which may be applicable to cover the amount by which premium wage payments are in excess of the cost of handling the work during regular hours, plus any other unusual costs incurred in meeting the subscriber's request that the work be done during other than regular working hours.
13. **WAIVER OF RIGHTS OR DEFAULTS.** No delay by Company in enforcing any of its rights shall be deemed a waiver of such rights, nor shall a waiver by Company of any of subscriber's defaults be deemed a waiver of any other or subsequent defaults.
14. **MODIFICATION OF RATES, RULES AND REGULATION.** Company reserves the right, in any manner permitted by law, to modify any of its rates, rules, regulations or other provisions now or hereafter in effect.
15. **SPECIAL PAYMENTS TO POLITICAL SUBDIVISIONS.** In the event that Company is required to make any payments to any political subdivision by reason of its operations within such political subdivision, regardless of what such payments or services may be called, and regardless of the basis of determination thereof or the authority therefore, subscribers' bills for services supplied within such political subdivision will be increased during the period of which such payments or service are required by an aggregate amount sufficient to recover the amount of such payments and deficiencies. Each bill for services supplied within such political subdivision will be increased by the applicable proportionate part of such aggregate amount.

GENERAL RULES AND REGULATIONS

16. **CONNECTION TO CUSTOMER PROVIDED EQUIPMENT AND COMMUNICATIONS SYSTEMS.** Customer terminal equipment and customer provided communication systems may be connected with the facilities furnished by the Company for telephone services as provided in these conditions and as set forth in the FCC registration program contained in Part 68, Chapter 1, title 47 of the Code of Federal Regulations. Where telephone service is used in connection with customer provided terminal equipment or communication systems, the operating characteristics of such equipment or systems shall be such as to:
- A. Not interfere with any service offerings by the Company.
 - B. Not endanger the safety of Company employees or the general public.
 - C. Not damage, require change in or alteration of, equipment or other facilities of the Company.
 - D. Not interfere with the proper function of Company equipment or facilities.
 - E. Not impair the operation of the telephone network or otherwise injure the public in its use of the Company's services.

Upon notice from the Company that the customer provided equipment or system is causing or is likely to cause a hazard or interference, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer provided equipment or facilities.

A service charge, as provided elsewhere in this tariff, will be billed to the customer for each premise visit necessary where the service difficulty or trouble is found to be caused by customer provided equipment.

Satisfactory performance of the telephone network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling shall be performed by equipment furnished, installed and maintained by the Company.

Customer provided tone-type address signaling is permitted through acoustic or inductive connections provided such connections are affected externally to a Company network control signaling unit. However, the facilities of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such a manner.

GENERAL RULES AND REGULATIONS

The Company shall not be responsible for the installation, operation or maintenance of any customer provided equipment or systems. Telephone service is not represented as adapted to the use of such equipment or systems. Where such equipment or systems are connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by customer provided equipment or systems, or for the quality of defects in such transmission or the reception of signals by customer provided equipment or systems.

The Company shall not be responsible to the customer if changes in these conditions or in any of the facilities, operations or procedures of the Company render any customer provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where any customer provided equipment or system is used with telephone service in violation of any of these conditions, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer, in writing, of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days following the receipt of written notice from the Company that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

17. CONNECTION TO CUSTOMER PROVIDED ALARM REPORTING EQUIPMENT.

Customer provided alarm reporting equipment which sends dial pulses corresponding to a predetermined telephone number and then transmits a prerecorded voice alarm message may be connected to the facilities of the Company subject to the following regulations:

- A. Such systems may be connected only to individual dial central office or private branch exchange station lines.
- B. Connection to the Company's facilities shall be made only through use of connecting equipment provided by the customer. Such connecting equipment seizes the associated line upon receipt of a signal from the customer provided equipment, reconstitutes the dial pulses received from the customer provided equipment, restricts the transmission path to outward transmissions and automatically terminates the connection at the conclusion of the voice alarm message.
- C. Customer provided alarm reporting equipment shall not be used to interconnect any line or channel of the Company with any other communications line or channel of the Company or of any other person.

GENERAL RULES AND REGULATIONS

- D. The magnitude and character of the electrical signals delivered to the customer connecting equipment referred to in 2. above from customer provided equipment and the operation and maintenance of such customer provided equipment shall be such as not to interfere with any of the services offered by the Company. The customer provided equipment shall operate in such a manner as to avoid hazard or damage to Company plant or injury to Company employees or customers because of the character or location of the customer provided equipment and of sources of power to which it is connected. Upon notice from the Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make changes as may be necessary to remove or prevent such hazard or interference.

Telephone service furnished by the Company is not represented as adapted to the transmission of automatic reporting of alarm conditions. The use of customer provided automatic alarm reporting equipment in connection with the facilities of the Company is permitted only on the condition that the liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the Company connecting equipment occurring in the course of furnishing service and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failures or defects in the Company connecting equipment occurs. The Company shall not be responsible for false alarms or other failures of the automatic alarm reporting equipment.

The customer indemnifies and saves the Company harmless against claims for infringement of patents arising from, combining with, or using in connection with, facilities of the Company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customers shall be responsible for all arrangements with the person or persons to whom the notification of the existence of an alarm condition is to be directed.

18. **DEFACEMENT OF PREMISES.** No liability shall attach to the Company by reason of any defacement or damage to the subscriber's premises resulting from placing the Company's instruments, apparatus, and associated wiring on such premise, or by the removal thereof when such defacement or damage is not the result of negligence on the part of the Company or its employees.
19. **INITIAL SERVICE PERIODS AND TERMINATION OF SERVICE.** The initial service period for local exchange telephone service and supplemental facilities is one month or less at the discretion of the Company. Service may be terminated prior to the expiration of the initial service period by payment of the charge for the entire initial period.

GENERAL RULES AND REGULATIONS

Initial service periods for service, equipment or facilities may be greater than those specified herein when equipment or facilities of the type required are not available and if provided and upon termination would not be useful in serving another subscriber at the same location or as a part of a properly designed telephone distribution system service telephone users in the vicinity of or beyond the subscriber's location.

Subject to the discretion of the Company, Basic Termination Charges for certain other items that are furnished subject to initial service periods of more than one month and are removed prior to the expiration of an initial service period, will be computed, for any item involved, from the sum of the costs as defined in Section 2, Special Construction. The monthly rate of reduction of a Basic Termination Charge thus arrived at will then be determined by dividing it by the number of months (12,24,60, etc) in the applicable initial service period. The termination charge due is determined by multiplying the monthly rate of reduction of the Basic Termination Charge by the unexpired portion of the initial service period expressed in months and thirtieths of one month.

20. **CHECK RETURN CHARGE.** There shall be a charge of \$30.00 for any check or draft submitted to the Company for payment which is dishonored or returned by the financial institution on which it is drawn.

21. **INTEREST CHARGE ON OVERDUE ACCOUNTS.** Payment for services rendered by the Company are due promptly upon receipt of the billing statement by the customer. Failure of the customer to pay for telephone services within the Company's normal monthly billing cycle will result in an overdue account and a late payment interest charge will be added to the customer's next regular billing statement. The interest charge on overdue accounts will be calculated at one and one half percent (1 ½%) of the amount due for the telephone services provided by the Company. Such interest charge shall be calculated monthly on all applicable overdue accounts.

LOCAL SERVICE

A. Determination of Service Classification

The determination as to whether subscriber main line service is furnished at a business or residence rate is at the discretion of the Company as follows:

1. BUSINESS CLASSIFICATION

- a. Service is classified and charged for as a business service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or for the administration of the activities of such institutions as clubs, hospitals, schools, colleges, churches and charitable organizations or any area that is zoned for business use only.
- b. The advertising of a telephone number by the subscriber will generally indicate the use as a business service and applicable rates will apply.
- c. Service provided to a coin operated telephone (COCOT) provider is also classified as business service and the multi line business rate applies.

2. RESIDENCE CLASSIFICATION

Service is classified and charged for as residence service where the primary use of the service is of a social and domestic nature and other use, if any, is merely incidental.

B. Vacation Rates (Suspension of Service)

1. Vacation rate service is available to any subscriber with exchange telephone service. Vacation rates apply where exchange telephone service is temporarily suspended, at the subscriber's request, without termination of contract.

- a. Upon request of subscriber, telephone service may be temporarily suspended to subscribers of Business and Residential Individual Line Service.
- b. Temporary suspension of service will apply only to the Residence and Business Individual Line Service.
- c. The monthly rate applicable during the period that service is suspended is as follows:

	<u>Rate</u>
Residential	\$3.00
Business	\$5.00

A portion of mandatory federal charges will also apply.

- d. When service suspended at the subscriber's request is restored, no reconnection charge will be applied.

LOCAL SERVICE

B. B. Determination of Service Status, continued

2. Hold Number Only Service is available to potential subscribers who request the Company to reserve a telephone number in the telephone directory that is not a working number and has no permanent location assignment. Following an indefinite period, service is connected to a location identified by the subscriber.

	<u>Rate</u>	<u>Billing Code</u>
a. Residential – Hold Number Directory	\$3.00	HNDR
b. Business – Hold Number Directory	\$6.50	HNDB
c. No EAS charges will apply to this service.		
d. Normal service order charges may apply.		
e. Non-pub charges apply if applicable.		

3. All other business and residence service is considered standard and normal rates apply as applicable.

C. Application of Rates for Business and Residence Service:

1. The applicable exchange rate applies to all subscribers of the Company.
2. The rate only covers the provision of network access to a local customer location.
3. The rates quoted in this tariff for local exchange service entitle the subscriber to local calls (without toll charge) to all local stations.
4. The Extended Area Service, "EAS Adder" rate entitles the subscriber to an extended local calling area (without toll charge) for all local stations and exchanges served by the Company.
5. Low-income subscribers may qualify for Lifeline discounts under this Tariff Section.

D. Rates for Business and Residence Service Line Charge

1. Service Classification	Monthly Charge for Local Exchange Telephone Service		
	<u>Individual</u>	<u>EAS</u>	
	<u>Line</u>	<u>Adder</u>	<u>Total</u>
Residence – Minot Exchange Only	\$ 6.00	\$ 2.95	\$ 8.95
All Other Exchanges*	\$13.00	\$ 2.95	\$15.95
*Antler, Berthold, Butte, Carpio, Deering, Des Lacs, Donnybrook, Glenburn, Karlsruhe, Landa, Lansford, Martin, Maxbass, Metigoshe, Minot Air Force Base, Mohall, Newburg, Sawyer, Sherwood, South Prairie, Tolley, Towner, Upham, Velva, Westhope			
Business – All Exchanges	\$13.00	\$ 2.95	\$15.95
Rotary Line (Business) – All Exchanges	\$21.95	\$ 2.95	\$24.90

Centrex – See Section 10

2. Rotary Line Volume Discounts will be based on the number of Rotary Lines (aka Trunk Hunting). Discounts will apply to the Individual Line Rate only.

<u>Number of Rotary Lines</u>	<u>% Discount</u>
5-9 Trunks	10%
10-24 Trunks	15%
25-49 Trunks	20%
50-69 Trunks	30%
70+ Trunks	40%

**LOCAL SERVICE
EXTENSIONS**

A. General

1. Extensions from business main stations will ordinarily be installed in residences only where there is established residence main station service. However, in some situations such as indicated by the following example, the requirement of separate residence service may be waived:

B. Regulations

1. In the case of extension stations located on premises other than that on which the main station is located, the distance involved may be so great as to require special equipment to obtain satisfactory transmission. In such cases, additional charges may apply. (Billing Code – SPAS = \$11.25 per month)
2. Code ringing or other means of distinctive signaling of extension stations from the central office are not provided except as provided in Section 6 of this tariff.
3. Applicants are required to pay all the costs of additional underground or pole line construction required solely for extension stations located outside of the building in which the main station is located. Where the construction is to be used immediately or in the near future for carrying circuits serving other subscribers, the Company will bear all or a portion of the cost of such construction. No positive rule as to the amount of the construction costs to be borne by the Company can be established as each case must be determined on its individual merit.
4. When a business or residential customer requests the same number to be active at two (2) different locations, and no service is established at the second location, the customer is required to pay two (2) business or two (2) residential rates, whichever applies. They are not required to establish a new telephone number at the second location.

**LOCAL SERVICE
EXTENSIONS**

B. Regulations (continued)

6. If a customer requests an extension to a detached garage, (contiguous property), the Company encourages the customer to purchase cable and perform the labor to install their own cable. In this situation, the cable is customer owned and maintained.
7. If a customer has established phone service at two different locations with two different telephone numbers, and requests that one of their numbers also work at the other location, they will be charged mileage for the outside extension. Mileage is calculated based on actual cable route miles and is rounded up to the nearest quarter mile increment.

C. Rates

1. For exchange service located outside of the building in which the main terminal equipment is located, the following mileage charges apply. Mileage charges are computed separately for each service extension and are based on actual cable length measurements from the main terminal equipment to the building in which the service extension is to be located.

	<u>Monthly Rate</u>	<u>Billing Code</u>
a. Extension of a line 150 feet or less from building:	\$.50	MIMN
b. Extension of a line more than 150 feet from building:	\$8.95	
2. Where underground or pole line construction is required or attachments are placed on buildings in connection with the installation of outside stations, an additional charge will be made to cover any excessive cost involved.		
3. The subscriber shall furnish the necessary conduit and molding and shall bear the expense of any drilling of concrete or solid masonry walls.		

**LOCAL SERVICE
SPECIAL CONSTRUCTION**

A. General

All rates and charges specified in the General Rules and Regulations and General Exchange Tariff Sections of this rate book provide for the furnishing of facilities and associated channel equipment where plant facilities or associated channel equipment is available or when the construction of facilities and equipment does not involve unusual costs to provide.

B. Regulations

A. Special construction charges apply (except where specified in other sections of this tariff) when one or more of the following conditions exist:

- a. The facilities to provide service are not available and at the request of the subscriber, the Company constructs facilities where there is no other requirement for the facilities and no expected future reuse by another subscriber.
- b. At the request of the subscriber, the Company constructs facilities of a type or in a manner other than that which the Company would otherwise utilize to provide the facilities.
- c. At the request of the subscriber, the Company constructs facilities on a route other than the route the Company would normally utilize or to reroute facilities already in place.
- d. Facilities are not available and at the request of the subscriber the Company expedites construction of facilities at a greater expense than would otherwise be incurred.
- e. Facilities are not available and at the request of the subscriber the Company constructs temporary facilities. "Temporary" is defined as any location where in the judgement of the Company, it is apparent the location is removable or the need for the facilities is for a limited time period.
- f. Where installation, service connections, moves, changes or rearrangements of service, equipment or wiring are made, at the subscriber's request, during other than regular working hours of the regular work week or at any time on a Sunday of Holiday.
- g. Where masonry walls, insulation, hollow tile, etc., constituting parts of a subscriber's premise, or subscriber's failure to provide suitable wire wells, pipes, conduit and outlets for telephone cabling and wiring, will materially increase the cost of placing such cabling and wiring.
- h. Where material quantities of equipment or facilities are acquired or placed by the Company to make new or added service available to a subscriber, and such subscriber cancels the order for such new or additional service prior to its establishment.

**LOCAL SERVICE
SPECIAL CONSTRUCTION**

B. Regulations (continued)

2. Special construction charges are those estimated costs that are in excess of the costs that would be incurred under conditions other than those listed above. Costs include material, supplies, engineering, labor, supervision, transportation, rights-of-way and overhead for placing and removal of facilities and associated channel equipment less estimated net salvage and plant betterment.
3. The subscriber may furnish labor such as trenching and backfilling to reduce special construction charges. Where any portion of construction is furnished by the subscriber, it must conform to the specification of the Company. The facilities will be maintained and remain solely owned by the Company.
4. Application of special construction charges is variable and each situation must be judged on its individual circumstances. Any distance beyond three miles should be referred to management.
5. Construction charges are payable at the time application for service is signed or when a bill is rendered, at the option of the Company.

C. Guarantee of Service Deposit

When construction is required to provide telephone service to a new location, a guarantee of service deposit will be based on the airline distance from the subscriber's location to the nearest telephone plant facilities as follows:

<u>DISTANCE</u>	<u>DEPOSIT REQUIRED</u>	<u>PERIODS OF CONTINUOUS, FULL RATE SERVICE GUARANTEED*</u>
Up to ¼ Mile to ½ Mile	\$ 125.00	1 Year
½ to ¾ Mile	\$ 225.00	2 Years
¾ to 1 Mile	\$ 325.00	2 Years
1 to 1¼ Mile	\$ 425.00	3 Years
1¼ to 1½ Miles	\$ 525.00	3 Years
1½ to 1¾ Miles	\$ 625.00	4 Years
1¾ to 2 Miles	\$ 725.00	4 Years
2 to 2¼ Miles	\$ 825.00	5 Years
2¼ to 2½ Miles	\$ 925.00	5 Years
2½ to 2¾ Miles	\$1025.00	5 Years
2¾ to 3 Miles	\$1125.00	5 Years

**LOCAL SERVICE
LIFELINE AND LINK UP SERVICE**

A. General

1. The Federal Communications Commission and the North Dakota Public Service Commission require that an Eligible Telecommunications Carrier must offer Link Up Service and Lifeline Service.

2. A qualifying low income subscriber is a North Dakota resident who is eligible to receive Lifeline and Link Up assistance under one of the following Program-Based methods:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low Income Home Energy Assistance
- Temporary Assistance for Needy Families (TNAF)
- National School Lunch (NSL) – free lunch program

A subscriber can receive certification through the North Dakota Department of Human Services and certify with SRT by providing a Public Assistance Card and completing an Assistance Application; or they can “self certify” with SRT by completing an Assistance Application.

3. A qualifying low income subscriber is eligible to receive Lifeline and Link Up assistance by certifying under the Income-Based method. The subscriber’s household income must be at or below 135% of the Federal Poverty Guidelines. The Universal Service Administration Company (USAC) will be the point of reference to determine the Federal Poverty Guidelines. The subscriber must complete an Assistance Application, provide SRT income documentation, and certify the number of household members. The income of all household members will be used to determine eligibility.

Acceptable income documentation includes:

- Prior year’s state, federal, or tribal tax return
- Current income statement from an employer
- Paycheck stub (must present three consecutive months)
- Social security statement of benefits
- Veterans administration statement of benefits
- Federal or tribal notice letter of participation in General Assistance
- Child Support, divorce decree (alimony)
- Other official document

**LOCAL SERVICE
LIFELINE AND LINK UP SERVICE**

4. On an annual basis, SRT will verify a Statically Random Sample (calculation provided by the FCC) of Lifeline subscribers to determine if they continue to meet eligibility. This verification may be performed with the ND Department of Human Services, or may be performed on individual mailings to subscribers who are randomly chosen.

B. *Link Up Service*

1. Link Up Service means:
 - a. A reduction in the customary charge for commencing telecommunications service for a single telecommunications connection at a subscriber's principal place of residence. If applicable, the reduction shall be half of the customary service order charge and central office charge in Tariff Section 3.
 - b. A deferred schedule for payment of the charges assessed for commencing service, for which the subscriber does not pay interest. If applicable, the reduced Link Up connection charge shall be payable in the first billing cycle following connection of service.
2. Charges assessed for commencing service include any charge customarily assessed to connect a subscriber to the network. These charges do not include any permissible security deposit requirements.
3. The Link Up program shall allow a subscriber to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

**LOCAL SERVICE
 LIFELINE AND LINK UP SERVICE**

C. *Lifeline Service*

1. Lifeline service means qualifying low income subscribers pay reduced charges for retail residential local telecommunications service.
2. Lifeline service includes voice grade access to the public switched network, local usage, dual tone multi-frequency signaling (touch tone) or its functional equivalent, single-party service, access to emergency services, access to operator services, access to interexchange service, access to directory assistance, primary published directory listing, and toll limitation (toll blocking).
3. The applicable exchange residential rate (including the federal end user common line charge) shall be reduced by \$10.00 per month for all exchanges for residential local telecommunications service to qualified low income subscribers.
4. Toll limitation shall be offered at no charge to a qualifying low income subscriber.
5. A service deposit shall not be collected in order to initiate Lifeline service if the qualifying low income subscriber voluntarily elects toll blocking.
6. The Company will not disconnect residential Lifeline service for non-payment of toll (long distance) charges.
7. The reduced Lifeline charge for retail residential local telecommunications service to qualifying low income subscribers is:

	<u>Minot Exchange</u>	<u>All Other Exchanges*</u>
Local exchange and extended area service	\$ 8.95	\$15.95
Federal end user common line charge	<u>\$ 6.50</u>	<u>\$ 6.50</u>
SUBTOTAL	\$15.45	\$22.45
Less Lifeline discount	- <u>\$10.00</u>	- <u>\$10.00</u>
Lifeline charge (including toll blocking at no additional charge if elected)	\$ 5.45	\$12.45

*Antler, Berthold, Butte, Carpio, Deering, DesLacs, Donnybrook, Glenburn, Karlsruhe, Landa, Lansford, Martin, Maxbass, Metigoshe, Minot Air Force Base, Mohall, Newburg, Sawyer, Sherwood, South Prairie, Tolley, Towner, Upham, Veva, Westhope

**LOCAL SERVICE
LIFELINE AND LINK UP SERVICE/TRIBAL LANDS**

A. Expanded Linkup for Eligible Residents of Tribal Lands

1. North Dakota residents of Tribal lands who are eligible to receive Enhanced Lifeline for residents of Tribal lands under this tariff, and make the certification required for Enhanced Lifeline are also eligible to receive Expanded Link Up.
 - a. The effective date for Expanded Link Up shall be October 1, 2001.
 - b. Expanded Link Up provides eligible residents of Tribal lands with an additional benefit of up to \$70.00 in addition to regular Link Up. The additional benefit will apply towards 100% of the charges assessed for commencing service at a subscriber's principal place of residence between \$60.00 and \$130.00. Expanded Link Up does not apply to connection charges that are less than \$60.00.

B. Enhanced Lifeline for Eligible Residents of Tribal Lands

1. North Dakota residents of Tribal lands who are eligible to receive one of the following ten assistance programs are eligible to receive Enhanced Lifeline.

Medicaid (e.g., Title XIX/Medical, State Supplemental Assistance)
Food Stamps Program
Supplemental Security Income (SSI)
Federal Public Housing Assistance (Section 8)
Low Income Home Energy Assistance
Bureau of Indian Affairs (BIA) General Assistance Program
Temporary Assistance for Needy Families (TANF) Program
Tribal Temporary Assistance for Needy Families (TTANF) Program
National School Lunch (NSL) - free lunch program
Head Start (meeting income qualifying standards)

**LOCAL SERVICE
LIFELINE AND LINK UP SERVICE/TRIBAL LANDS**

B. Enhanced Lifeline for Eligible Residents of Tribal Lands, continued

- a. The effective date for Enhanced Lifeline shall be residential service periods beginning on or after October 1, 2001.
 - b. A resident of Tribal lands is a consumer living on a reservation as defined by Section 20.1 (v) of the Bureau of Indian Affairs regulations (25 C.F.R. S 20.1 (v)).
 - c. Enhanced Lifeline for eligible residents of Tribal lands provides additional Lifeline support above the Lifeline received under the regular Lifeline program described in Section 2. of up to \$25.00 per month. The amount of Enhanced Lifeline shall equal the tariffed monthly charges for basic local residential service less the Interstate Lifeline Credit or Intrastate Lifeline Credit received pursuant to the regular Lifeline program provided that the combined regular Lifeline and Enhanced Lifeline credits do not bring the basic local residential rate for a single residential line below \$1.00 per month and the total Enhanced Lifeline credit does not exceed \$25.00 per month.
 - d. Enhanced Lifeline benefits apply to the primary flat local residential access charges, including non-optional extended area of service charges.
2. In order to receive Enhanced Lifeline for residents of Tribal lands, a consumer must complete and sign a certification form provided by the Company as described below. The Enhanced Lifeline certification form will include all of the following:
- a. A statement that the consumer is certifying the information conveyed in the completed certification under penalty of perjury.
 - b. Indication that the consumer is receiving benefits under one of the programs listed above, or the customer is at or below 195% of the federal poverty guidelines.
 - c. Indication that the consumer lives on Tribal lands.
 - d. A statement that the consumer agrees to notify the Company if the consumer ceases to participate in the program or programs.
3. In the event a consumer qualifies for Enhanced Lifeline but does not qualify for regular Lifeline under the regular Lifeline Program, the consumer shall also receive, in addition to Enhanced Lifeline, a Lifeline Credit equal to the amount of the federal end user charge, currently \$6.50 per month, plus an additional \$3.50 regular Lifeline Credit for basic local service.

**LOCAL SERVICE
LIFELINE AND LINK UP SERVICE/TRIBAL LANDS**

B Lifeline for Eligible Residents of Tribal Lands, continued

4.	Enhanced Lifeline Credit Amounts	
	<u>Exchange with Tribal Land</u>	<u>Additional Lifeline Credits</u>
	All Exchanges except Minot	\$11.45

5. For customers of the Company who qualify for both regular Lifeline and Enhanced Lifeline, application of Lifeline credits for all exchanges except Minot shall be as follows:

Local exchange and extended area service	\$ 15.95
Federal end user common line charge	\$ <u>6.50</u>
SUBTOTAL	\$ 22.45
Less regular lifeline discount	\$ <u>-10.00</u>
Regular lifeline service charge	\$ 12.45
Less enhanced lifeline credit	\$ <u>-11.45</u>
Enhanced lifeline service charge (including toll blocking at no additional charge if elected)	\$ 1.00

SERVICE CHARGES

A. General

1. Nonrecurring service charges to connect, move or change telephone service are made separately according to the components of work required.
 - a. **Service Ordering Charge**
This charge is for work involved in receiving, recording, transmitting and acting upon information to connect, move and change telephone service including arrangements for directory.
 - b. **Central Office Connection**
This charge is for work associated with the installation or changing central office connections required to provide or change service requested by service order.
2. Service charges may apply, except as specified in this section or in other sections of the tariff, to subscriber initiated requests for telephone service as specified in Section C, Application of Charges.

Service order charges may apply in addition to installation charges provided for in other sections of the tariff unless stated otherwise.

3. Service charges may apply to customer initiated moves and changes of service.

SERVICE CHARGES

B. Regulations

1. Service charges do not apply for Company initiated work as follows:
 - a. Work to move or change a subscriber's telephone service if required and initiated by the Company.
 - b. Disconnection of service for nonpayment of charges due:
 - (1) If the service furnished a subscriber is temporarily suspended for nonpayment of charges due or for any other violation of the regulations of the Company, as described under General Rules and Regulations, but the line is not removed from the subscriber's premises.
 - (2) Such service is restored only on payment of a restoration of service charge consisting of a service order charge and a central office charge for the service involved as covered in Section A.
2. Service charges do not apply for the following customer initiated requests, providing work is limited to:
 - a. Complete termination of Business or Residential Service.
 - b. The "From" portion of work involved in a transfer of Business or Residential Service from one premise to another.
 - c. Residential connects and transfer from one premise to another.
 - d. Changes in classes of service.
 - e. Adding custom calling features, voice mail, or star services to an existing line.
 - f. Changes in bill name (for death, divorce, or marriage), mailing address, or special billing arrangements.
3. One (1) service order charge and one (1) central office charge may apply per subscriber request to suspend and restore service. The charge is applied to the restore portion of the order.
4. Low-income subscribers may qualify for Link-Up reductions in charges for connecting residential service, if applicable under Tariff Section 2.

SERVICE CHARGES
C. Application of Charges

	<u>Installation Charge</u>	<u>Billing Code</u>
1. Residence and Business		
a. Service Order Charge		
(1) For connecting new or additional central office lines and trunks		
Business	\$20.00	SOIRB/SOIDB
Residence	\$14.00	SOIRR/SOIDR
(2) For inside moving or changing of existing service or adding additional services		
Business	\$10.50	
SOMRB/SOMDB		
Residence	\$ 7.50	
SOMRR/SOMDR		
b. Central Office Charge		
Per line or central office telephone number worked on, but not limited to the following:		
(1) Central office lines, each	\$12.00	SOCO
(2) Off-premises station lines involving central office work, each	\$12.00	SOCO

D. Special Number Requests

1. Any requests from residence or business subscribers for special numbers, (e.g., spell words, type of business, etc.) will be charged a nonrecurring rate as follows:

Residence	\$25.00	SOCOP
Business	\$50.00	SOCOP
2. This rate does not apply if the customer meets the following criteria:
 - a. A residence customer who is listed in the directory and has been removed from service, returns and requests service again and would like to have their old number back.
 - b. A business customer who is listed in the directory and has been removed from service and now wishes to return to service with another business and wants to establish service again with the old number. The number will be given provided the number assignment system has the number available in file. If this number appears in the directory and there is directory advertising on the number, all directory advertising would become the responsibility of the person reconnecting the phone number.

EMERGENCY 911 SERVICE**A. Description**

1. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the subscriber may receive telephone calls dialed to the telephone number 911. E911 Service includes lines and equipment within Company territory which can be connected to lines and equipment in other telephone company exchange territory to permit answering, transferring and dispatching of public emergency telephone E911 calls originated by persons within the same serving area. E911 Service provides Automatic Name and Automatic Location Identification features.
2. Enhanced 911 Service is offered subject to availability of facilities.
3. The E911 subscriber may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The subscriber must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.

B. Definition of Terms

1. E911 Exchange Line: Terminating line at a PSAP that may be ordered by the subscriber.
2. Alternate Routing (AR): A feature provided to allow E911 calls to be routed to a designated alternate location if 1) all E911 exchange lines to the primary PSAP (see definition of PSAP following) are busy, or 2) the primary PSAP closes down for a period (night service).
3. Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premise, etc.) will be identified with the address of the telephone number at the main location.
4. Automatic Number Identification (ANI): A feature by which the calling party's ANI telephone number is forwarded to the E911 Control Office and to the PSAP's Display and Transfer Units.
5. Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the ALI features.

EMERGENCY 911 SERVICE**B. Definition of Terms** (continued)

6. Display and Transfer Unit: A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position groups of such entities. This is CPE and it is the subscriber's responsibility to ensure it is compatible with the service(s) furnished by the Company.
7. Emergency Service Number (ESN): An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The subscriber will associate these ESN's with street address ranges or other mutually agreed-upon routing criteria in the E911 serving area. The ESN's will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary PSAP responsible for handling of calls from each telephone in the E911 serving area.
8. End Office: The Central Office(s) in the E911 system which receive originating E911 calls.
9. Enhanced 911 Service Area: The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.
10. Forced Disconnect: A function of the E911 Central Office trunk circuit which enables the release of a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 Service.
11. Manual Transfer: A feature that enables the PSAP attendant to transfer an incoming call by dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of E911 Service. It is the customer's responsibility to ensure the CPE selected to operate this feature is compatible with the service furnished by the Company.
12. Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a given area. PSAP's are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities. This is CPE and it is the subscriber's responsibility to ensure it is compatible with the service(s) furnished by the Company.
13. Serving Central Office: The Central Office from which a PSAP is served.

EMERGENCY 911 SERVICE**B. Definition of Terms (continued)**

14. Universal Emergency Number Service: A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAP's established and operated by the subscriber. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.
15. Universal Emergency Number Service Customer: A municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.

C. Rules and Regulations

1. This service is limited to the use of Central Office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.
2. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in the Local Exchange Tariff.
3. The service is furnished to the subscriber only for the purpose of reporting emergencies by the public.
4. E911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP.
5. E911 Service is provided solely for the benefit of the subscriber operating the PSAP. The provision of E911 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the subscriber.
6. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the subscriber's personnel to respond to such calls on the subscriber's premises.
7. Any CPE used in conjunction with E911 Service, shall be configured so that it is unable to extract any information from the Data Management System other than information related to a number identified through the ANI feature as the source of an in-progress call.

EMERGENCY 911 SERVICE**C. Rules and Regulations** (continued)

8. Temporary suspension of service is not provided for any part of the E911 Service.
9. E911 information consisting of the names, addresses and telephone number of telephone subscribers whose listings are not published in directories or listed in directory assistance offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls.
10. The E911 calling party forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP.
11. The Company's entire liability to any person for interruption or failures of E911 Service shall be limited to the terms set forth in this section of the tariff and any agreements between the Company and the E911 subscribers.
12. The subscriber shall promptly notify the Company in the event the system is not functioning properly.
13. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro rated charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition.
14. Each subscriber agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the subscriber or others.
15. The subscriber also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service.

EMERGENCY 911 SERVICE

C. Rules and Regulations (continued)

16. Because the Company serving boundaries and political subdivision boundaries may not coincide, where telephone users, outside the taxing jurisdiction of the customer but within the same telephone exchange as the customer, are not properly taxed for access to this service, the Company will, upon identification of the untaxed user by the subscriber and the Company, block access to the service by the untaxed users.

17. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The subscriber will associate these ESN's with street address ranges or other mutually agreed-upon routing criteria in the E911 service area. These ESN's will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary PSAP's responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information:
 - a. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed-upon routing criteria shall be furnished by the subscriber to the Company prior to the effective date of service.
 - b. After establishment of service, it is the subscriber's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.
 - c. The Company will provide to the subscriber on request a complete written copy of the master address file to permit the customer to verify accuracy of the police, fire, and ambulance PSAP routing designations.
 - d. Changes, deletions and additions which the subscriber desires to have made in the master address file should be submitted on an "as occurred" basis. The Company will furnish a written copy to the subscriber for verification.

D. Service Features

Automatic Number Identification and Automatic Location Identification charges are based on the total number of main and equivalent main telephones served by the local switching office equipped for ANI and ALI.

EMERGENCY 911 SERVICE

E. Rates and Charges

	<u>Service Features</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
1.	a. Combined Automatic Number and Location Identification, per 1000 main stations served (Minot Exchange only)*	\$3665.20	\$ 90.00	ENLI1
	b. Combined Automatic Number And Location Identification, per 100 main stations served (All Other Company Exchanges)*	\$ 366.52	\$ 2.10	ENLI2
	c. E911 trunks between host office and remote offices per trunk per 100 customers	- 0 -	\$ 4.34	E911T
	d. Dedicated transport facilities from host office to PSAP (per trunk)			
	- Fixed Charge	\$ 58.00	\$ 40.00	E9TFF
	- Per Mile Charge		\$ 4.00	E9TFM
	e. E911 Exchange Line terminating at PSAP, each	\$ 252.02	\$ 34.53	E9ELT

*Rounded to nearest 1000 (or 100 as applicable to 1.a. or 1.b. above) main and equivalent main stations (excluding all types of WATS terminations). This count is based upon the maximum number of the above-stated main stations in service during the most current twelve-month period at the time service is established. This count will be adjusted annually to update customer billing, with the applicable twelve-month period being the twelve months ending with the calendar year.

2. Moves or Changes

- a. Charges for subscriber requests that necessitate additions, removals, moves or changes of access facilities and/or equipment on Company premises will be based upon applicable service order charges. Refer to Tariff, Section 3.
- b. Installation of additional network or other facilities to maintain a satisfactory grade of service will be provided by the Company on the network side of the demarcation point serving the subscriber owned PSAP equipment at no additional charge to the subscriber. The subscriber has a choice of having the Company or others do maintenance and installation work on the subscriber side of the demarcation point.

DIRECTORY LISTING SERVICE

A. General

The Company's telephone directory is a soft cover bound book containing (1) an alphabetical list with telephone numbers and addresses of subscribers ("white pages") who are entitled to use the subscriber's telephone service under the rules and regulations governing such use; (2) a list of businesses and other organizations that pay a fee to advertise ("yellow pages"); (3) miscellaneous information related to government, area postal zip codes and other information ("blue pages"). The basic purpose of the directory is to provide a convenient means of obtaining telephone numbers for the completion of calls. To insure that this fundamental purpose is fulfilled, the Company reserves the right to determine the propriety of any listing to be included in the directory. Directory Assistance is distinguished from Directory Listing Service. Directory Assistance is provided in a separate section of this tariff.

B. Regulations

1. The Company issues the alphabetical telephone directory to assist it in furnishing prompt service by providing users of telephone service a convenient method of obtaining the telephone number of people they wish to call.
2. The Company does not guarantee the correctness nor completeness of the listings in the telephone directory, which includes the white pages, yellow pages, blue pages, and other advertisement. The Company's liability arising from errors in or omissions of directory listings will be limited to one-twelfth (1/12th) the charges for the service affected for the period between the issuance of the directory in which the error or omission occurred and the publication of a new directory containing the proper listing.
3. As an aid in identifying business subscribers, certain business or professional designations are furnished in connection with listing for business service. In connection with residence service listings, descriptive titles or designations may also be furnished where they are of value in identifying a subscriber who may otherwise be difficult to identify in an alphabetical directory. Business designations, however, are not furnished in connection with listings of residence service.
4. Nonpublished. A subscriber's name that does not appear in the published telephone directory or in the local or long distance information files is considered as Nonpublished.
5. Nonlisted directory service. A subscriber's name that does not appear in the published telephone directory but is carried in local and toll information files and will be given out on request is considered as Nonlisted directory service.
6. Incoming calls to nonpublished service telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish nonpublished and nonlisted service does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

DIRECTORY LISTING SERVICE

B. Regulations (continued)

- 7. In the event that the telephone number of the nonpublished or nonlisted service customer is published or is disclosed by a Company agent or employee, the Company's liability shall be limited to the amount of any monthly charges which the Company may have made for such service. Any such liability shall be fully discharged by a refund of such charges.
- 8. The Company will be held harmless by the subscriber for any liability or damage which may arise from the failure of the subscriber to receive calls because of nonpublished or nonlisted directory service.
- 9. Charges for nonpublished and nonlisted service.
 - a. Do Not Apply:
 - 1) To foreign exchange service
 - 2) To temporary service (construction sites, election campaigns, sporting events, radio broadcasts, etc. of one month or less.)
 - 3) To residential second or subsequent line(s) cross billed to the subscriber's main number or to residential custom ringing service line(s).
 - b. Monthly rates for nonpublished and nonlisted directory service as shown are in addition to any service order charges required to initiate such directory service.

	<u>Monthly Rate</u>	<u>Billing Code</u>
Nonpublished Service	\$1.50	NPUB
Nonlisted Service	\$.75	NLST

- 10. Normally all listings will be spelled in full and common abbreviations will be used only with subscriber acceptance. Where more than one line is required to properly list a person or firm, no additional charge is made.
- 11. When a subscriber desires a listing which contains informative matter in addition to the name, standard designation, address, and telephone number, and the inclusion of this informative material results in additional lines, an extra line rate of \$.96 will apply to each such additional line per billing code EL.

DIRECTORY LISTING SERVICE

B. Regulations (continued)

12. Limitations concerning content of primary and additional listings.
 - a. Any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification is not permitted.
 - b. The listing of a service, commodity or trade name will not be permitted except when the name of the service, commodity or trade name is the name or an integral part of the name under which the listed party is doing business.
 - c. Listings that include advertising, such as words describing a product or including the price of a product or service, may be permitted subject to additional listing charges.
 - d. Names designed to alphabetize a customer's listing ahead of or near competitors' listings are permitted.
 - e. Listings are not permitted which are offensive to good taste.
 - f. Listings which are a subterfuge for illegal goods or services are not prohibited.
 - g. Evidence may be required in the form of canceled checks, letterheads, invoices, tax receipts, or other documents which, in the opinion of the Company, substantiates that a name is in fact the name under which business is regularly conducted.

C. Change of Telephone Numbers

The Company does not undertake to continue the furnishing of service to a subscriber through any particular central office circuits, lines or equipment and may change the telephone number whenever it becomes necessary to do so in the conduct of its business.

D. Primary Listings

1. The Primary Listing is the listing furnished as part of the local exchange telephone service provided by the Company. The name and address in this listing is normally the same as that used in contracting for service.

DIRECTORY LISTING SERVICE

D. Primary Listings (continued)

2. A primary listing is normally the name and address of:
 - a. the person or firm contracting for exchange telephone service
 - b. a party for whom the exchange telephone service was contracted for by another party
 - c. the name under which a firm regularly conducts business
 - d. the same surname with no more than two individuals' given name. Each given name, for purposes of the tariff, is defined as any combination, not to exceed two, or the following:
 - first name
 - middle name
 - initial
 - nickname
 - maiden name
 - e. An additional listing reversing the order of the individuals' given names may be obtained at the monthly rates for regular additional listings.
3. One primary listing is furnished with each of the following services provided by the Company: Main station residence or business service.
4. When a subscriber has two or more stations served by lines in a consecutive number group operated as a single unit, only one listing is provided for the entire group. Additional listings may be provided upon the subscriber's request.

E. Additional Listings

1. Additional listings are those furnished in addition to the primary listings and for which an additional monthly charge applies.
2. Charges for additional listings date from the day information records are posted. Information records are posted at the time application for the listing is made.
3. The charge for each additional listing is \$.96 per month (Billing Code AL).

DIRECTORY LISTING SERVICE**E. Additional Listings (continued)**

4. There are two types of additional listings: a) regular and b) foreign. The characteristics of each type are described below:
 - a. Regular Additional Listings (Billing Code AL) Monthly charge \$0.96
 - 1) Regular additional listings may be the names of members of the firm if the subscriber of joint user is a firm; the names of officers of the corporation if the subscriber of joint user is a corporation; and for any business establishment, the names of employees or representatives of the subscriber of joint user. Likewise, additional business listings may be the names of firms, persons, corporations, associations or institutions which the subscriber or joint user owns, controls, or represents. Representation is defined as the relationship in which one acts as the agent for another. It does not include cases where one sells commodities or performs other services but in so doing acts for himself and not as the agent for another.
 - 2) Regular additional residence listings may be the names of members of the family of the subscriber or persons residing as members of the household, permanent guests or tenants who maintain their residences in a family hotel, transient hotel or club, where the service of such guests or tenants is provided through the private branch exchange of the hotel or club; permanent guests or tenants who maintain their residence in a boarding or rooming house where service is provided by means of semipublic telephone service; or members of a group who maintain permanent residences under group management without profit to any one member as in the case of bachelor quarters or in college fraternity or sorority houses. Additional residence listings may also be the names of persons leasing or subleasing premises of subscriber who are temporarily absent from such premises, as provided for hereinafter under "Temporary Listings". Additional residence listings do not include business or professional designations nor do they contain designations of title except where such title designations are necessary as a means of properly identifying the listed party.

DIRECTORY LISTING SERVICE

Additional Listings (continued)

- b. Residential and/or Cellular Companies
Foreign listings are listings in the Company's telephone directory of subscribers located in other cities served by other telephone companies. The charge is established by independent contract between the subscriber and the telephone directory company. Foreign Listings (Billing Code FAL) Monthly Charge \$0.96
- c. Foreign Listings for business customers are referred to the directory company to set up and bill.

Reservation of Directory Numbers

(See Tariff Section 9)

Special Number Requests

(See Tariff Section 3)

**ADVANCED SERVICES
CUSTOM CALLING SERVICE**

A. General

Custom Calling Services consist of optional service features for use in connection with a subscriber's Local Exchange Service.

B. Regulations

1. Custom Calling Service may be associated with residence or business individual line service.
2. Custom Calling Services require special facilities and will be provided only where such facilities are available.
3. A trial period may be offered for a subscriber to assess the effectiveness of a custom calling service feature or package. The offering of this trial period option is limited in that the feature or package may be tried only once per subscriber, per premise.
4. Touch-tone calling service is required to use any custom calling features described in this tariff. There is no charge for touch-tone service.
5. The custom calling features will be used individually per a local exchange line or in the package offerings. The monthly charge of other feature combinations will be on a per feature charge if a class of service code is available.

C. Features

1. Speed Calling Eight or Thirty Code
Allows a subscriber to use either a one or two digit code to dial frequently called numbers. This feature can be used for either local or long distance calls.
2. Call Waiting
A call waiting subscriber will hear a short tone if already using the line and a second party is attempting to reach the subscriber. The call waiting subscriber can terminate the existing call by hanging up whereby the subscriber's phone will ring with the second party on the line or the subscriber can put the first party on hold and answer the second call. This can be accomplished by switch hook operation.
3. Call Forward
A call forwarding subscriber can arrange to transfer all incoming calls automatically to any number that can be dialed without assistance from an operator. This procedure will allow the subscriber to make outgoing calls during this transfer period. All incoming calls will continue to be transferred to the programmed number.
4. Three Way Calling
A three-way calling subscriber can add a third party to an existing conversation creating a conference type call.

**ADVANCED SERVICES
CUSTOM CALLING SERVICE**

C. Features (continued)5. Central Office Call Forward

Central Office Call Forwarding is used when a subscriber wants one phone number connected in the central office and call forwarded to either one local or one long distance number. If more than one (1) simultaneous call is requested, the tariff charge is for each call that is forwarded. This service may not be used to set up a trunking arrangement. See Tariff Section 2 for applicable rotary line charges or Section 9 for private branch exchange service. Note that the charges for this service are identical for residential and business customers and the same rules apply.

D. Rates

	Monthly Rate	Billing Code
Wake Up (where available)	\$.50	WUS
Speed Call – 30 Code	\$ 1.50	SC30
Speed Call – 8 Code	\$ 1.00	SC8
Call Waiting	\$ 2.30	CW
Call Forward	\$ 2.40	CF
Call Forward Busy*	\$ 1.00	CFB
Call Forward Don't Answer	\$ 1.00	CFDA
Call Forward Multiple	\$ 9.95	CFM
Three-Way Calling	\$ 2.60	C3W
Central Office Call Forward	\$9.95	01400
Change Number Intercept – Residential	\$6.00	CNIR
Change Number Intercept – Business	\$9.95	CNIB
Customer Calling Feature Packages:	\$ 3.95	CPKV
- Includes Call Forward, Call Waiting, Three-Way Calling, and Speed Call-8		
- Includes Call Forward, Three-Way Calling and Speed Call-8	\$ 3.95	CPMW
Plus \$10.00 Feature Package	\$10.00	CCFP

- Choose any combination of three (3) Custom Calling Features, Class Services (Star), or Basic Voice Mail as defined in Section 6 of this tariff when combined with residential service only.

Installation charges may apply when adding custom calling services to an existing line.

*Cannot be used to create trunk hunting business lines. See Tariff Section 2 for applicable rotary line charges.

6. Change Number Intercept is used when a customer disconnects their telephone number but wants a recording to refer calls to their new number for a period of time.
7. Meet Me Conference is a conference bridge which allows either 12 or 30 conferees to dial into a pre-determined number to establish a conference call. A short ring alerting tone is heard by all members each time someone enter the bridge. A short dial-tone signal is heard each time someone leaves the conference bridge. The conference is monitored by the facilities department. Time is charged accordingly at \$50.00 per hour in one half hour increments (there is a 1/2 hour minimum). The connection fee is \$12.00

**ADVANCED SERVICES
 CALL RESTRICTION SERVICE**

A. 900/976 Call Blocking

900/976 Call Blocking Service is an optional service which provides subscribers with the capability to block originating calls to the 1-900 and 1-976 calling networks. With 900/976 Call Blocking Service, all original calls to 900 numbers nationwide will be blocked and all originating calls to 976 numbers nationwide will be blocked. Subscribers subscribing to 900/976 Call Blocking Service attempting to dial a 900 or a 976 number from a restricted line will reach a company-provided intercept announcement.

1. Availability of Service
 900/976 Call Blocking Service will be offered in all exchanges where facilities and conditions permit.
2. Regulations
 - a. 900/976 Call Blocking Service is available only on direct dialed calls.
 - b. 900/976 Call Blocking Service is available on single party residence and business lines.
 - c. 900/976 Call Blocking Service may be cancelled any time without charge.
 - d. Service Order and Central Office work charges do not apply to new or move orders, or to customers subscribing to 900/976 Call Blocking Service for the first time. The install charge applies for subsequent orders on the same line.

B. Toll Restriction of Individual Lines

1. Toll restriction prevents a restricted line from completing toll calls based on a subscriber request.

2.	Rate – per equipped line (See Tariff Section 2 for Lifeline exception)	<u>Monthly Rate</u> \$2.00	<u>Billing Code</u> TR1P (Restricts 1+ Calls) TRIL (Toll Restriction) TRTL (Total Toll Restriction) TROP (Restricts 0+ & 0- Calls) TBIL (Blocks International Calls) TRPB (Toll Restrict w/Pin) TRPB8 (Toll Restrict w/Pin Allows 800) TNCD (Restricts Casual Dialing) * TRILR4 (Toll Restriction but also Restricts 411) TRTLR4 (Total Toll Restriction but Also Restricts 411)
3.	Rate - per equipped line	\$.00	TRSB (Special Block – Credit Dept) TBEJ (Restrict Calls from being accepted from correctional facility)

- *No charge to Centrex customers

**ADVANCED SERVICES
CALL RESTRICTION SERVICE**

C. Operator Screening

1. Operator screening is an outbound service provided on an individual line basis to prevent credit card, collect, and third number billed calls being charged without the permission of the subscriber. This restriction is not to be confused with LIDB collect and 3rd number restrictions. These restrictions are placed on customer's lines for blocking of INCOMING calls. Operator screening is strictly for OUTGOING calls. The facilities department programs the line to send an info digit "7" to alert the operator that the line is screened.
2. This service is also used by hotel/motel, universities, hospitals, and paystation providers to prevent calls from being made without the knowledge of the operator.
3.

Rate	<u>Monthly Rate</u>	<u>Billing Code</u>
Per equipped line	\$2.00	OPSN
Service order charges per Tariff Section 3 may apply.		

D. FLEX ANI

1. Flexible Automatic Number Identification (FLEX ANI) is an enhancement to ANI.
2. FLEX ANI is offered as a common switching optional feature for payphone providers.
3.

Rate	<u>Monthly Rate</u>	<u>Billing Code</u>
Per equipped line:		
a. FLEX ANI (correctional facility)	\$2.93	FA29
b. FLEX ANI (payphone)	\$2.93	FA70

**ADVANCED SERVICES
VOICE MAIL SERVICE****A. General**

Voice Mail is an answering and announcement system. It allows the subscriber to leave a recorded message and to access the voice mail box from another phone. It also allows the caller to leave a recorded message.

B. Definitions

1. Personal Greeting: A greeting recorded by the subscriber that plays to others when they access the subscriber's mailbox to leave a voice message. The personal greetings are never heard in the voice mail mode.
2. Extended Absence Greeting: An extended absence greeting temporarily replaces the personal greeting in the telephone answering mode. The extended greeting is used to notify callers that their messages may not be promptly heard, or may not be heard at all. This feature enables them to inform callers that, due to a prolonged absence, messages may not be heard prior to being automatically deleted by the system. Since extended absence greetings are placed to all users, subscribers are encouraged to keep this greeting brief.
3. Maximum Length of Greetings: This is the amount of time (minutes/seconds) allowed the subscriber for the recorded message.
4. Maximum Message Length: The amount of time (minutes/seconds) allowed the caller to record a message.
5. Maximum Message (Total): The maximum number of messages allowed in the mailbox.
6. Maximum Future Delivery: The maximum calls allowed to deliver on a specific date.
7. Days New Message Kept: Time length that the system will retain any messages.
8. Days Saved Message Kept: Time length that the system will retain any messages.
9. Type of Outcalling: Feature to allow the system to notify the subscriber when a message is waiting.
10. Send Message Allowed: The process of delivering a message to another party.
11. Home/Guest Mailboxes: Home/Guest mailboxes allows the subscriber to have two access codes which enables messages to be split between private home messages and regular caller messages.
12. Future Delivery Allowed: The number of messages allowed to be delivered at a specified date.

**ADVANCED SERVICES
VOICE MAIL SERVICE****B. Definitions (continued)**

13. Future Delivery Up To (30 days): The length of days that a message for future delivery is allowed.
14. Maximum Number of Groups Lists: Maximum number of lists allowed for subscribers to record a message once and send it simultaneously to multiple destinations.
15. Number of Destinations Per List: Maximum number of destinations allowed for message delivery.
16. Message Waiting: Capability of voice mail to alert subscriber of messages waiting. The indicator key alerts the subscriber when messages are waiting.
17. Voice Mail Alias: An additional dial tone number which is used when sharing a voice mail box.
18. Direct Line Voice Mail: A voice mail service using a phone number connected directly to a voice mail box.
19. Multi-user Mailbox: Allows several users to share a single account while maintaining separate and private messages.
20. Voice Activated Dialing: A completely hands free dialing solution that lets the subscriber place calls using spoken commands only.
21. Constant Touch: Allows combining of all phone numbers – home, office, facsimile, wireless and pager – into a single number that can reach the subscriber. The voice mail system will dial numbers programmed by the subscriber. Once the subscriber is located, the subscriber can identify who is holding via the caller preview information.
22. Direct Page: Allows callers to enter a callback number during the greeting. Sends callback number to subscriber's pager.
23. Operator Revert: Allows a caller to press "0" during a subscriber's greeting and be transferred to a live person. Gives callers a choice to leave message or speak with a live person.
24. Direct Dial: Allows a subscriber to place a call from the subscriber's mailbox. The subscriber can make multiple local calls only without hanging up the phone.
25. Auto Callback: Allows a subscriber to return a call from the subscriber's mailbox without dialing a phone or mailbox number.

**ADVANCED SERVICES
VOICE MAIL SERVICE**

C. Rates

1.	Residential Voice Mailbox Options*	Billing Code	Monthly Rate
	Monthly Rate 1-4 boxes (price per box)		
a.	Basic Voice Mail	(VMR)	\$ 4.95
b.	Premium Voice Mail	(VMPR)	\$ 6.95
c.	Elite Voice Mail	(VMER)	\$ 7.95
d.	Primary Announce Only	(VMAR)	\$ 9.95
2.	Business Voice Mailbox Options*		
	Monthly Rate 1-4 boxes (price per box)		
a.	Premium Voice Mail	(VMPB)	\$ 6.95
b.	Premium Voice Mail with Multi User	(VMPBM)	\$ 6.95
c.	Elite Voice Mail	(VMEB)	\$ 7.95
d.	Direct Line Premium Voice Mail	(VMPB)	\$ 6.95
e.	Direct Line Elite Voice Mail	(VMEB)	\$ 7.95
f.	Primary Announce Only	(VMAB)	\$ 9.95
g.	Premium Announce Only	(VMAPB)	\$10.95
h.	Elite Announce Only	(VMAEB)	\$11.95
i.	Centrex Voice Mail	(VMxx)	\$ 4.46
j.	Centrex Premium Voice Mail	(VPxx)	\$ 6.95
k.	Centrex Elite Voice Mail	(VExx)	\$ 7.95
3.	Rate Discounts		
	No discounts are allowed on residential voice mail service. Business discounts are available depending on the number of mailboxes utilized by the business. The following discounts for business apply:		
	1-4 boxes	No Discount	
	5-12 boxes	5% Rate Discount	
	13-25 boxes	10% Rate Discount	
	26+ boxes	15% Rate Discount	
4.	Multi User Rate Option		
	Multiple users can access the same mailbox for an additional rate of \$1.00 per mailbox per month. The maximum number of multiple users is limited to four users per a single mailbox. No discounts apply to the multi user rate.		
5.	Visual Message Waiting		
	Visual Message Waiting provides signaling to activate lamp indication on the residence or business subscriber's telephone line for one mailbox. The billing code is VMMW and the monthly rate is \$.75 per line.		

D. Notes

Voice Mail Alias (VMA) – Includes one phone number for shared mailbox and is offered as an option for a subscriber's residential, business, or PCS voice mailbox service at no charge.

The above rates do not include any applicable toll charges.

*Includes Call Forwarding

**ADVANCED SERVICES
AUTO ATTENDANT SERVICE**

A. General

Auto Attendant Service is a voice mail based service which answers a company's phones, prompts the caller to dial the extension desired and rings that extension. If that extension does not answer, the call is routed to voice mail or back to the Attendant. The Attendant can also provide the caller with specific information such as company hours of operation, etc.

B. Regulations

In addition to the monthly charges for Auto Attendant, the subscriber is charged a one time set up fee. Normal service charges (SOMRB and SOCO) do not apply, only special programming charges. Only extreme configurations would constitute charges over and above the changes identified in "C" below.

C. Rates

1. Port Configuration

	<u>Monthly Rate</u>	<u>Billing Code</u>
a. 2 Port Auto Attendant Service	\$ 49.95	AA2P
b. 4 Port Auto Attendant Service	\$ 69.95	AA4P
c. 6 Port Auto Attendant Service	\$ 89.95	AA6P
d. 8 Port Auto Attendant Service	\$109.95	AA8P
e. 10 Port Auto Attendant Service	\$129.95	AA10P

2. Installation Charges

	<u>Installation Charges</u>	<u>Billing Code</u>
a. Auto Attendant: Programming Charges	\$200.00	SOCOP

ADVANCED SERVICES
CLASS SERVICES (ADVANCED CALL FEATURES)

A. General

Custom Local Area Signaling Service (CLASS) utilize the Company's ability to offer network subscriber services. These advanced call features are delivered from Central Office switching facilities. These advanced services offer subscribers greater convenience in placing calls and also increase control over incoming calls.

B. Regulations

1. These rates are in addition to all other rates and charges for business and residence telephone service. Applicable installation charges are provided in Tariff Section 3.
2. Advanced Call Features are furnished with one party line service only. Service is provided in all exchanges subject to the availability of suitable facilities.
3. Except for willful misconduct or gross negligence of the Company, each customer releases, indemnified and holds harmless the Company, its employees and agents from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer, or by any other party or person, for any business loss, personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property whether owned by the customer or others, arising out of the use of Caller ID, Caller ID Blocking, Last Caller Return, Continuous Redial and Customer Originated Trace.

C. Features

1. Last Caller Return:
 - a. By dialing the Last Caller Return activation code, a Last Caller Return subscriber directs the Central Office to place a call to the telephone number of the last incoming call to their telephone. The subscriber can return a call without knowing the telephone number of the calling party.
 - b. If the recalled number is busy, the Last Caller Return subscriber can activate an additional feature which causes the Central Office to monitor the status of that line for up to 30 minutes. When the line becomes available, the Last Caller Return subscriber will be signaled with a distinctive ring. When the subscriber lifts the handset, the call will be automatically dialed.
 - c. Last Caller Return is available to all customers located in all the Company's exchanges where technically available.

**ADVANCED SERVICES
CLASS SERVICES (ADVANCED CALL FEATURES)**

C. Features (continued)2. Continuous Redial:

- a. By dialing the Redial activation code, the subscriber directs the Central Office to recall the telephone number of the last outgoing call from their telephone. The Central Office will redial the telephone number whether or not the original call was answered, unanswered or busy.

- b. If the redialed number is busy, the Continuous Redial subscriber can activate an additional feature which causes the Central Office to monitor the status of that line for up to 30 minutes. When the line becomes available, the Continuous Redial subscriber will be signaled with a distinctive ring. When the subscriber lifts the handset, the call will be automatically dialed. The following list is not intended to be all inclusive. These types of calls cannot be automatically redialed:

Calls to 800/900 service numbers
Calls preceded by an interexchange carrier access code
International direct distance dialed calls
Operator assisted calls
Calls to directory assistance
Calls to 911
0+ credit card calls

- c. Continuous Redial is available to all customers located in all the Company's exchanges where technically available.

3. Customer Originated Trace:

Allows a called party to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the customer activates a code and the traced telephone number is automatically sent to the Law Enforcement Center. The customer using Customer Originated Trace is required to contact the Law Enforcement Center for further action. The results of the trace will be made available only to an authorized agency. The Company is not liable for damages if a trace attempt is not successful.

**ADVANCED SERVICES
CLASS SERVICES (ADVANCED CALL FEATURES)**

C. Features (continued)**4. Caller ID**

- a. Caller ID requires a telephone set or a separate display unit capable of recognizing and displaying the calling telephone number sent from the Central Office.
- b. CALLER ID NUMBER allows the subscriber to see the phone number of incoming calls before answering the phone. With a Caller ID unit or a telephone equipped with a special display, the subscriber can store numbers that are called and use it as a message center.
- c. CALLER ID NAME AND NUMBER allows the subscriber to see the name and phone number of incoming calls before answering the phone. With a Caller ID unit or a telephone equipped with a special display, the subscriber can store numbers that called and use it as a message center.
- d. CALL WAITING ID allows the subscriber when on the phone to hear a distinct Calling Waiting tone at which time the display unit shows the incoming callers name and number whereby the subscriber can decide whether to answer the call. The display unit, which can be purchased or leased from the Company needs to be compatible with Call Waiting ID.

5. Caller ID Blocking

- a. There are two forms of Caller ID Blocking; Per Call Blocking and Per Line Blocking. Except as discussed in c. following, there are no charges for either Per Call Blocking or Per Line Blocking.
 - b. Per Call Blocking is automatically included with the provision of telephone service for all subscribers (identified in item b. above). Before placing an outgoing telephone call, a subscriber can designate their number as private and prevent delivery to a called party using Caller ID. On a per call basis, the subscriber dials the Per Call Blocking activation code which prevents their telephone number from being displayed to the called party.
 - c. Per Line Blocking will be provided upon subscriber request. Per Line Blocking prevents the delivery of the subscriber's telephone number on a permanent basis and will display as "Private Caller" or some similar notation on a Caller ID display telephone set or display unit. Per Line Blocking replaces Per Call Blocking. Per Line Blocking is operational on a continuous basis and cannot be deactivated by the subscriber. There is no monthly recurring charge for Per Line Blocking.
 - d. Caller ID Blocking will not be operable when placing E911 emergency calls.
 - e. Caller ID Blocking (per call or per line) does not affect call tracing.
-

ADVANCED SERVICES
CLASS SERVICES (ADVANCED CALL FEATURES)

C. Features (continued)

6. Anonymous Call Rejection: Allows the subscriber to reject incoming calls from calling parties who choose to keep their number private. The calling party will receive an announcement informing them that the person they are calling does not accept calls from callers who choose to block their numbers.
7. Selective Call Rejection: Allows the subscriber to create a list of up to twelve telephone numbers from which the subscriber does not want to receive calls. Calls from telephone numbers included in the list will receive an announcement informing the caller that the subscriber is not receiving calls at this time.
8. Selective Call Acceptance: Allows the subscriber to screen incoming calls by creating a list of up to twelve telephone numbers from which the subscriber is willing to accept calls. Calls from numbers not included in the list will receive an announcement informing the caller that the subscriber is not receiving calls at this time.
9. Selective Call Forwarding: Allows the subscriber to create a list of up to twelve specific telephone numbers from which calls will be forwarded to a number of the subscriber's choice. When someone on the list calls the subscriber, their call will ring at the forwarding number location. All other calls not included on the Selective Call Forwarding list will ring onto the subscriber's line as normal.
10. Call Forward – Remote Access: Allows the subscriber to activate and deactivate Call Forwarding from another telephone number.
11. Call Transfer: Allows the subscriber to transfer a call to another party and hang up making the subscriber's line available for other calls.
12. Distinctive Ringing/Call Waiting: Allows the subscriber to create a list of up to twelve specific telephone numbers from which calls will ring in a unique pattern. When someone on the list calls the subscriber, their call will ring with a different tone. If the subscriber is on the phone and another caller from the list calls, the Call Waiting tone will be unique from a regular Call Waiting beep. All other calls not included on the Distinctive Ringing/Call Waiting list will ring onto the subscriber's line as normal.
13. Sim Ring (Simultaneous Ring): Allows the subscriber to create a list of up to four specific telephone numbers whereby an incoming call to the pilot directory number will alert all the other telephones in the Sim ring group list at the same time.

ADVANCED SERVICES
CLASS SERVICES (ADVANCED CALL FEATURES)

D. RatesMonthly Rate

	<u>Residential</u>	<u>Business</u>
	Rate/Billing Code	Rate/Billing Code
1. Caller ID/Number Only	3.95 RCID	\$5.95 BCID
2. Last Caller Return	\$1.00 RLCR	\$2.00 BLCR
3. Continuous Redial	\$1.00 RCR	\$2.00 BCR
4. Customer Originated Trace	\$1.00 RCOT	\$2.00 BCOT
5. Caller ID Name & Number	\$5.95 RCNM	\$7.95 BCNM
6. Call Waiting ID	\$1.00 CWID	\$1.00 CWID
7. Anonymous Call Rejection	\$2.50 RACR	\$3.50 BACR
8. Selective Call Rejection	\$2.50 RSCR	\$3.50 BSCR
9. Selective Call Acceptance	\$2.50 RSCA	\$3.50 BSCA
10. Selective Call Forward	\$1.00 RSCF	\$1.00 BSCF
11. Call Forward – Remote Access	\$1.00 RCFA	\$1.00 BCFA
12. Call Transfer	\$2.50 RCTR	\$3.50 BCTR
13. Distinctive Ringing/Call Waiting	\$2.50 RDCW	\$3.50 BDCW
14. Sim Ring	\$2.50 SIMR	\$3.50 SIMB
15. Basic Call Feature Pkg (Includes):	\$4.95 RPK1	\$7.95 BPK1
a. Caller ID Number Delivery		
b. Last Call Return		
c. Continuous Redial		
d. Customer Originated Trace		
16. Enhanced Call Feature Services Pkg (Includes):	\$6.95 RPK2	\$9.95 BPK2
a. Caller ID Name and Number Delivery		
b. Last Call Return		
c. Continuous Redial		
d. Customer Originated Trace		
17. Advanced Call Feature Services Pkg (Includes):	\$9.95 RPK3	\$12.95 BPK3
a. Caller ID Name and Number Delivery		
b. Last Call Return		
c. Continuous Redial		
d. Customer Originated Trace		
e. Anonymous Call Rejection		
f. Selective Call Rejection		
g. Selective Call Acceptance		
h. Sim Ring		

**ADVANCED SERVICES
CUSTOM RINGING SERVICE**

A. General

1. Custom ringing (aka distinctive ringing) is a service which allows a subscriber to have up to four working telephone numbers (the original number plus three additional numbers) on one pair of wires using a single line telephone set. Incoming calls are identified as to which number is being called by a distinctive ring.
2. To be eligible for custom ringing service, a customer must be a subscriber to basic R1 or B1 service.
3. Custom ringing is provided through central office switching software and no customer premise work is required.

B. Rates and Charges

1. The month recurring charge for this service is as follows:

	Monthly Rate	Billing Code
First Number	\$4.50	0CR1
Each Additional Number	\$3.50	0CRx

2. For installation, the Central Office Line Charge and Service Order Charge described in Section 3 of this tariff may apply.
3. The Federal Subscriber Line Charge (end user charge) does not apply to this service.
4. A separate directory listing is provided for each custom ringing number if requested. Applicable directory charges apply.

**ADVANCED SERVICES
CONFERENCE RINGING SERVICE**

A. General

1. Conference Ringing Service enables an incoming call to be routed to several individual telephones within the exchange simultaneously. This enables numerous people connected to the system to be alerted in unison.
2. The Company will be responsible for all equipment and installation necessary to provide Conference Ringing Service.

B. Regulations – Conference Ringing Service for Business

1. Monthly rates for Conference Ringing Service are based on the equipment necessary to provide the service to the business application involved.
2. The rates reflect the investment required to furnish equipment capable of providing service to a group of users. The group of actual users connected can number between one and ten users but the equipment capacity is provided in groups (blocks) of ten users at a time.
3. A B1 business rate charge applies if the conference ringing number may be used for both incoming and outgoing calls. The B1 rate charge does not apply if the conference ringing number is capable of receiving incoming calls only.
4. Non-recurring service connection charges apply as specified in Tariff Section 3.
5. The monthly rates for Conference Ringing Service are reflected in paragraph “D” below.

C. Regulations – Conference Ringing Service for Volunteer Fire or Ambulance Organizations

1. All items referenced in Section B, paragraphs 1, 2, and 3 above are applicable to volunteer fire or ambulance organizations.
2. Conference Ringing Service also includes the ability to activate one community fire alarm or siren from one location. At the subscriber’s option, additional equipment may be installed in the central office that enables multiple individual remote sites to be connected to the conference alerting system to also operate a community fire alarm or siren. Service will be provided in accordance with applicable inter-premise mileage charges as required (see Tariff Section 2).
3. Nonrecurring charges do not apply for establishing, increasing, or changing individuals connected to the conference ringing equipment.
4. The rates listed in item “D” below are waived 100% for the first block of ten user capacity and 50% of the rate is waived for each additional block of ten user capacity connected to the Conference Ringing System equipment.

**ADVANCED SERVICES
CONFERENCE RINGING SERVICE**

D. General

3. Conference Ringing Service enables an incoming call to be routed to several individual telephones within an equipped serving wire center simultaneously. This enables numerous people connected to the system to be alerted in unison.
4. The Company will be responsible for all equipment and installation necessary to provide Conference Ringing Service.

E. Regulations – Conference Ringing Service for Business

6. Monthly rates for Conference Ringing Service are based on the equipment necessary to provide the service to the business application involved.
7. The rates reflect the investment required to furnish equipment capable of providing service to a group of users. The group of actual users connected can number between one and ten users but the equipment capacity is provided in groups (blocks) of ten users at a time.
8. A B1 business rate charge applies if the conference ringing number may be used for both incoming and outgoing calls. The B1 rate charge does not apply if the conference ringing number is capable of receiving incoming calls only.
9. Non-recurring service connection charges apply as specified in Tariff Section 3.
10. The monthly rates for Conference Ringing Service are reflected in paragraph “D” below.

F. Regulations – Conference Ringing Service for Volunteer Fire or Ambulance Organizations

5. All items referenced in Section B, paragraphs 1, 2, and 3 above are applicable to volunteer fire or ambulance organizations.
6. Conference Ringing Service also includes the ability to activate one community fire alarm or siren from one location. At the subscriber’s option, additional equipment may be installed in the central office that enables multiple individual remote sites to be connected to the conference alerting system to also operate a community fire alarm or siren. Service will be provided in accordance with applicable inter-premise mileage charges as required (see Tariff Section 2).
7. Nonrecurring charges do not apply for establishing, increasing, or changing individuals connected to the conference ringing equipment.
8. The rates listed in item “D” below are waived 100% for the first block of ten user capacity and 50% of the rate is waived for each additional block of ten user capacity connected to the Conference Ringing System equipment.

**ADVANCED SERVICES
CONFERENCE RINGING SERVICE**

D. Rates and Charges

	<u>Monthly Rate</u>
1. First block of equipment to provide up to ten user capacity (Basic System) Permits connecting from 1 to 10 users to the initial system.	\$81.00
2. Each additional block of ten user capacity Permits connecting from 1 to 10 additional users to the Conference Ringing System	\$40.50

**ADVANCED SERVICES
BUNDLED SERVICE PACKAGES**

A. GENERAL

Bundled service packages are established by grouping individual essential and non-essential services into a single package service plan. Bundled service packages are offered to the subscriber on an optional basis.

B. REGULATIONS

1. Bundled service packages are established at the discretion of the Company.
2. Bundled service packages are associated with residential/business line service and offered on a per line basis only.
3. Discounts are applied to non-essential and/or non-regulated services only. The Business and/or residential service line charges are not discounted in the bundled service package.
4. Bundled service packages are offered as a whole and must be subscribed to as such. A subscriber may choose any element of a package but will be billed in accordance with other sections of this tariff and will not be entitled to the bundled service rate.
5. A bundled service package subscriber may also subscribe to optional individual calling features in addition to the bundled package service.
6. All mandatory regulatory fees and taxes apply in addition to the monthly rate. One time activation or service order charges may apply in accordance with other sections of this tariff.
7. Not all services are available in all areas.

**DIGITAL DATA SERVICES
SWITCHED 56 SERVICE**

A. General

Switched 56 is a single-party, two-wire conditioned service which is capable of switching and transmitting 56 kilobits per second of digital data. This service will allow for the transmission of 56 kilobits of data per circuit, both intralata and interlata. In addition, Switched 56 service will be used in conjunction with Feature Group D to complete interlata/interstate calling.

B. Regulations

1. Switched 56 service is furnished only in central office areas where adequate facilities are available. Central offices will be equipped for this service based on customer demand and at the discretion of the Company.
2. Federal Subscriber Line Charge (FUCL), as described in the NECA Interstate Access Service tariff applies to each switched 56KB line.
3. Operator handled calls cannot be completed on this service. Access to 911 and 411 is not available.
4. This service will be available to customers who are served from a central office that is compatible with the Switched 56 central office equipment. Mileage rates and charges for private line transport will apply to customers who are served out of a serving central office that is not compatible for Switched 56.
5. This offering is provided subject to the availability of appropriate network facilities.
6. Switched 56 is offered on a month-to-month basis only.

C. Rates

1. The minimum period for which installation and recurring rates and charges apply is three months.
2. Switched 56 service has two rate elements: a nonrecurring charge and a monthly rate. All long distance usage is based on voice usage rates.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
• Switched 56 Service		\$ 58.00	00700
• Installation Charge	\$295.00		SOSW

DIGITAL DATA SERVICES
FRAME RELAY SERVICE**A. General**

Frame Relay Service (FRS) provides high speed access and throughput to and among Local Area Networks (LANs) as well as computers. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 1.544 mbps.

FRS requires the use of subscriber terminal equipment that functions as a multiplexer/bridge/router. This terminal equipment must be purchased separately from the FRS and must conform to CCITT and ANSI standards set forth in technical publications listed in the Price Schedule under Reference to Technical Publications. The terminal equipment accumulates subscriber data and puts it into a frame relay format suitable for transmission over the Advanced Communications Services (ACS) Network.

Frame Relay Service conforms to CCITT and ANSI standards set forth in technical publications listed in this Price Schedule under Reference to Technical Publications.

B. Service Elements

1. Network Interface

The point at which a subscriber's data transmissions first enter the network supporting Frame Relay Service is the network interface. It is the point of interconnection between Company communications facilities and the subscriber's terminal equipment.

2. Access Link

FRS Access Links provide access to the ACS Relay Network, connecting customer facilities at the network interface with an Information Transfer service element. The 56 kbps Access Link utilizes the 56 kbps Information Transfer service element, and the 1.544 mbps Access Link utilizes the 112 kbps, 224 kbps, 336 kbps, 448 kbps, 672 kbps or 1.544 mbps Information Transfer.

Frame Relay unidirectional polling is required on the Access Link when used in conjunction with User-to-Network Information Transfer.

3. Port

In the ACS network, ports are the physical entry points for Access Links and the originating and terminating points for Permanent Virtual Connections. Ports include the electronic equipment used in connecting these service elements to the ACS network. They enable subscriber's to allocate bandwidth to applications as needed at subscriber designed transmission speeds of either up to 56 kbps or up to 1.544 mbps.

DIGITAL DATA SERVICES
FRAME RELAY SERVICE**B. Service Elements (continued)**

4. Service Point

ACS Network Ports are located at Minot, ND. The Frame Relay rates include circuits to access the ACS Network Ports for the Company's service area only. Private Line transport charges may apply if subscriber's want FRS access out of the Company's serving area.

5. Network-to-Network Information Transfer (NNIT)

The Network-to-Network Information Transfer (NNIT) service element transfers information between the Company's Frame Relay Service Network and another frame relay service network. The NNIT includes the associated port, unidirectional Permanent Virtual Connections (PVCs) and Frame Relay switching equipment. If the other frame relay service network's switch is not in a location serviced by the Company, private line transport charges may apply. NNIT PVCs are provisioned at customer selected Committed Information Rates (CIRs), and at port speeds, dependent upon the subscriber's data networking requirements.

6. User-to-Network Information Transfer (UNIT)

The User-to-Network Information Transfer (UNIT) service element transfers information between the User-to-Network Interface (UNI) and the ACS Frame Relay Service Network.

User-to-Network Information Transfer provides the physical entry point into the ACS Network for Access Links. The UNIT includes the associated port, unidirectional Permanent Virtual Connections (PVCs) and ACS Frame Relay switching equipment. UNIT PVCs are provisioned at customer selected Committed Information Rates (CIRs), and at port speeds, dependent upon the subscriber's data networking requirements. UNIT provides unidirectional polling between the subscriber's facilities and the ACS FRS Network.

**DIGITAL DATA SERVICES
FRAME RELAY SERVICE**

B. Service Elements (continued)

7. Permanent Virtual Connection (PVC)

A PVC is an unidirectional logical channel from one Frame Relay port to another Frame Relay port within the ACS Network. PVCs are provisioned, at customer selected port speeds, with subscriber selected Committed Information Rates (CIRs), depending on the subscriber's data networking requirements.

The following maximum numbers of PVCs may be provided at the designated FRS port speeds:

FRS Port Speeds	Maximum Number of PVCs
56 kbps	30
112 kbps	40
224 kbps	80
336 kbps	120
448 kbps	160
672 kbps	240
1.544 mbps	125

8. Committed Information Rate (CIR)

Although FRS statistical multiplexing capabilities allow subscriber FRS configurations to have aggregate PVC CIRs which are greater than the associated port speed, the actual throughput of aggregated PVC CIRs in use at any time on the same port cannot exceed the port speed.

A subscriber's data throughput may exceed the CIR by up to the port speed. When data exceeds the CIR, the potential for discard exists.

The subscriber's CIR should be closely matched with the Open System Interconnection (OSI) Model or equivalent Application and Network Layer protocols for the data application utilized.

CIR Options for Permanent Virtual Connections:

FRS Port Speeds	CIR Options (kbps)
56 kbps	9.6, 16, 24, 28
112 kbps	9.6, 16, 24, 32, 48, 56
224 kbps	9.6, 16, 24, 32, 48, 56, 84, 112
336 kbps	9.6, 16, 24, 32, 48, 56, 84, 112, 168
448 kbps	9.6, 16, 24, 32, 48, 56, 84, 112, 168, 224
672 kbps	9.6, 16, 24, 32, 48, 56, 84, 112, 168, 224, 336
1.544 mbps	9.6, 16, 24, 32, 48, 56, & multiples of 56 up to 672

**DIGITAL DATA SERVICES
FRAME RELAY SERVICE****B. Service Elements** (continued)

9. **Central Office Connecting Channel (COCC)**
When a subscriber accesses FRS via a private line transport facility which requires multiplexing to be compatible with FRS transmission speeds or requires port to port connectivity, the COCC provides the ongoing interconnection from the multiplexer or other facility port to a FRS port.
10. **Obligations of the Subscriber**
Error correction is the responsibility of the subscriber's Frame Relay compatible terminal equipment. FRS nodes may discard frames with errors and may discard frames when the network supporting FRS is in a state of congestion.

C. Regulations

1. Frame Relay Service may be ordered on a month-to-month basis or for fixed periods of time based on an Individual Case Basis (ICB).
2. A subsequent order to add FRS Access Link(s) to an existing fixed-period service agreement must be for the remainder of the existing fixed-period service agreement, provided the remainder of the existing agreement is at least the minimum period of one (1) year. If the remaining term is less than the one (1) year period, the minimum term for the added Access Link(s) shall be the month-to-month period.
3. A FRS Access Link is available as a component of FRS offering. When an Access Link is ordered, transport mileage may apply, at rates set forth in the Private Line Transport Services schedule.
4. A subscriber may access Frame Relay Service via a FRS Access Link or via Company provided, digital, private line facilities. When a customer's serving wire center is not a FRS Service Point, the subscriber may utilize a combination of a FRS Access Link and Company provided, digital private line transport facilities to reach the nearest FRS Service Point. If a customer utilizes private line facilities, or private line transport with a FRS Access Link, to access FRS, the associated regulations, rates and charges for such private line facilities shall apply in addition to the rates and charges associated with the Frame Relay elements.

A subscriber utilizing private line facilities to access FRS would not incur a nonrecurring charge or monthly rate for a Frame Relay Access Link, but would incur all other monthly rates and nonrecurring charges normally associated with the ordering, installation and provisioning of FRS.

5. When a subscriber orders a Frame Relay PVC or a subscriber orders a change to an established FRS PVC or Committed Information Rate, a nonrecurring, subsequent order charge applies in addition to the nonrecurring charge for the element or feature ordered or changed. However, when FRS PVCs are ordered or changed on the same customer service configuration at the same time, only one subsequent order charge applies.

**DIGITAL DATA SERVICES
FRAME RELAY SERVICE**

D. Rate Elements

1. Access Link
A nonrecurring charge and monthly rate, both based on the speed of the Access link (i.e., 56kbps or 1.544mbps), apply per Access Link for each physical connection the ACS FRS Network.
2. Information Transfer (UNIT)
A monthly rate, based on the speed of the port and the number of PVCs assigned to the port, applies per port for each digital private line connection to the network supporting the Company's FRS. A nonrecurring charge applies for each unidirectional PVC ordered on an FRS port.
3. Central Office Connecting Channel (COCC)
A nonrecurring charge and a monthly rate apply per COCC.
4. Network-to-Network Interface (NNI)
A monthly rate, based on the speed of the port and the number of PVCs assigned to the port, applies per port for each digital private line connection to another Frame Relay Service Network. A nonrecurring charge applies for each unidirectional PVC ordered on a FRS port.

E. Rates and Charges

1. Access Link		<u>Nonrecurring</u>	<u>Monthly</u>	<u>Billing</u>
		<u>Charge</u>	<u>Rate</u>	<u>Code</u>
56 kbps, per access link				
• Month-to-Month		\$360.00	\$40.76	FR56
• Fixed Period Contract		This will be priced on an Individual Case Basis (ICB) depending on years of the contract: 3 years – 7.5% discount 5 years – 10% discount		
1.544 mbps, per access link				
• Month-to-Month		\$600.00	\$150.00	FRT1
• Fixed Period Contract		This will be priced on an Individual Case Basis (ICB) depending on years of service.		

**DIGITAL DATA SERVICES
FRAME RELAY SERVICE**

E. Rates and Charges (continued)

2. User-to-Network Information Transfer (UNIT)

a. UNIT Services

	<u>Nonrecurring Charge</u>	<u>Billing Code</u>
• Per PVC (New Install)	\$ 50.00	SFRP1
Each additional PVC	\$ 20.00	SFRP2
• Per subsequent PVC order	\$ 75.00	SFRP3

b. 56 kbps – UNIT Services

• Per Port with:		
1 PVC	\$39.28	PV01
2 PVCs	\$44.53	PV02
3 PVCs	\$47.79	PV03
4 PVCs	\$51.06	PV04
5 PVCs	\$54.29	PV05
6 through 14 PVCs (1)	\$ 1.24	PV06
15 through 24 PVCs (2)	\$.27	PV07
Each additional PVC over 24 (3)	\$.11	PV08
Fixed Rate period (ICB)		PFC01
(1) For each PVC over 5, up to and including 14, add this rate to the monthly rate of 5 PVCs.		
(2) For each PVC over 14, up to and including 24, add this rate to the total monthly rate for 14 PVCs.		
(3) For each PVC over 24 add this rate to the monthly rate for 24 PVCs.		

c. 112 kbps – UNIT Services

• Per Port with:		
1 PVC	\$70.91	PV11
2 PVCs	\$74.41	PV12
3 PVCs	\$77.91	PV13
4 PVCs	\$81.42	PV14
5 PVCs	\$84.91	PV15
6 through 14 PVCs (1)	\$ 2.37	PV16
15 through 24 PVCs (2)	\$.46	PV17
Each additional PVC over 24 (3)	\$.19	PV18
Fixed Rate Period (ICB)		PFC02
(1) For each PVC over 5, up to and including 14, add this rate to the monthly rate for 5 PVCs.		
(2) For each PVC over 14, up to and including 24, add this rate to the total monthly rate for 14 PVCs.		
(3) For each PVC over 24 add this rate to the total monthly rate for 24 PVCs.		

**DIGITAL DATA SERVICES
FRAME RELAY SERVICE**

E. Rates and Charges (continued)

	<u>Monthly Rate</u>	<u>Billing Code</u>
d. 224 kbps – UNIT Services		
• Per Port with:		
1 PVC	\$ 95.72	PV21
2 PVCs	\$102.43	PV22
3 PVCs	\$109.13	PV23
4 PVCs	\$115.83	PV24
5 PVCs	\$122.52	PV25
6 through 14 PVCs (1)	\$ 4.62	PV26
15 through 24 PVCs (2)	\$ 1.02	PV27
Each additional PVC over 24 (3)	\$.38	PV28
Fixed Rate Period (ICB)		PFC03
(1) For each PVC over 5, up to and including 14, add this rate to the monthly rate for 5 PVCs.		
(2) For each PVC over 14, up to and including 24, add this rate to the total monthly rate for 14 PVCs.		
(3) For each PVC over 24 add this rate to the total monthly rate for 24 PVCs.		
e. 336 kbps – UNIT Services		
• Per Port with:		
1 PVC	\$120.53	PV31
2 PVCs	\$130.43	PV32
3 PVCs	\$140.33	PV33
4 PVCs	\$151.10	PV34
5 PVCs	\$161.87	PV35
6 through 14 PVCs (1)	\$ 6.94	PV36
15 through 24 PVCs (2)	\$ 1.52	PV37
Each additional PVC over 24 (3)	\$.56	PV38
Fixed Rate Period (ICB)		PFC04
(1) For each PVC over 5, up to and including 14, add this rate to the monthly rate for 5 PVCs.		
(2) For each PVC over 14, up to an including 24, add this rate to the total monthly rate for 14 PVCs.		
(3) For each PVC over 24 add this rate to the total monthly rate for 24 PVCs.		

**DIGITAL DATA SERVICES
FRAME RELAY SERVICE**

E. Rates and Charges (continued)

	<u>Monthly Rate</u>	<u>Billing Code</u>
f. 448 kbps – UNIT Services		
• Per Port with:		
1 PVC	\$145.35	PV41
2 PVCs	\$158.44	PV42
3 PVCs	\$171.53	PV43
4 PVCs	\$187.42	PV44
5 PVCs	\$203.30	PV45
6 through 14 PVCs (1)	\$ 8.03	PV46
15 through 24 PVCs (2)	\$ 2.03	PV47
Each additional PVC over 24 (3)	\$.76	PV48
Fixed Rate Period (ICB)		PFC05
(1) For each PVC over 5, up to and including 14, add this rate to the monthly rate for 5 PVCs.		
(2) For each PVC over 14, up to and including 24, add this rate to the total monthly rate for 14 PVCs.		
(3) For each PVC over 24 add this rate to the total monthly rate for 24 PVCs.		
g. 672 kbps – UNIT Services		
• Per Port with:		
1 PVC	\$195.71	PV51
2 PVCs	\$215.91	PV52
3 PVCs	\$236.10	PV53
4 PVCs	\$259.31	PV54
5 PVCs	\$282.54	PV55
6 through 14 PVCs (1)	\$ 9.96	PV56
15 through 24 PVCs (2)	\$ 3.06	PV57
Each additional PVC over 24 (3)	\$ 1.09	PV58
Fixed Rate Period (ICB)		PFC06
(1) For each PVC over 5, up to and including 14, add this rate to the monthly rate for 5 PVCs.		
(2) For each PVC over 14, up to and including 24, add this rate to the total monthly rate for 14 PVCs.		
(3) For each PVC over 24 add this rate to the total monthly rate for 24 PVCs.		

**DIGITAL DATA SERVICES
FRAME RELAY SERVICE**

E. Rates and Charges (continued)

	<u>Monthly Rate</u>	<u>Billing Code</u>	
h. 1.544 mbps – UNIT Services			
• Per Port with:			
1 PVC	\$137.52	PV61	
2 PVCs	\$193.21	PV62	
3 PVCs	\$248.91	PV63	
4 PVCs	\$303.82	PV64	
5 PVCs	\$358.73	PV65	
6 through 14 PVCs (1)	\$ 20.84	PV66	
15 through 24 PVCs (2)	\$ 5.82	PV67	
Each additional PVC over 24 (3)	\$.25	PV68	
Fixed Rate Period (ICB)		PFC07	
(1) For each PVC over 5, up to and including 14, add this rate to the monthly rate for 5 PVCs.			
(2) For each PVC over 14, up to and including 24, add this rate to the total monthly rate for 14 PVCs.			
(3) For each PVC over 24 add this rate to the total monthly rate for 24 PVCs.			
 3. Central Office Connecting (COCC) (1)			
The COCC rate and charge are the same for 56 kbps and 1.544 mbps applications. See paragraph B for service definition.			
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
Per COCC			
• Month-to-Month	\$ 25.00	\$0.65	FRC1
• Fixed Rate Period	(ICB)	(ICB)	FRC2
 4. Network-to-Network Interface (NNI)			
56 kbs per NNI Link	\$150.00	\$ 51.00	NR56
1.544 mbps per NNI Link	\$150.00	\$150.00	NRT1
Per PVC Configuration	\$100.00	See Unit	SFRP4
		Service Codes	

DIGITAL DATA SERVICES
SMDI MESSAGE DELIVERY SERVICE

A. General

1. SMDI Message Delivery Service transmits call information pertaining to all incoming calls to a Message Delivery Service customer's Uniform Call Distribution (UCD) Group. This information includes the following:
 - a. The called directory number – (10 digits where available).
 - b. The calling number (if the calling number is in the same central office as the subscriber; or from other central offices if technically available – 10 digits where available).
 - c. The reason for forwarding on forwarded calls such as busy or don't answer.
2. This information is transmitted to the customer via a digital data link between the central office switch and the customer's equipment at the subscriber's premises.
3. This service enables the customer to identify the called number on forwarded calls and provide personalized answering responses. Additionally the identity of the calling directory number (if the calling number is available) will allow the subscriber to provide more personalized answering to the caller.
4. SMDI Message Delivery is available as a one-way or two-way service package.
 - a. One-way message service package is calling information from the Central Office to the CPE equipment.
 - b. Two-way message service package is calling information from the Central Office to the CPE equipment and message waiting information returned to the Central Office for processing.
5. SMDR (Station Message Detail Recording) provides detail message recording features to allow the creation of a record of all calls and the entering of a billing number for charge back purposes – per line

B. Regulations

1. The subscriber must have a Uniform Call Distribution (UCD) Group in the exchange where the digital data link terminates.
2. The subscriber must have compatible message desk CPE equipment.
3. Signaling on the digital data link is ASCII asynchronous.
4. More than one subscriber UCD group may be served by the same digital data link as long as the subscriber's equipment can interpret the data transmitted.

**DIGITAL DATA SERVICES
SMDI MESSAGE DELIVER SERVICE**

B. Regulations (continued)

5. When used in conjunction with telephone company provided Message Waiting Indication Audible, Visual, or Audible/Visual, the subscriber must have compatible message desk CPE equipment (two-way message service only).
6. A data circuit (or equivalent) is required in addition to the common equipment to provide signaling between the central office and the customer premises to provide call information and/or message waiting indication.
7. Message Delivery Service will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.
8. The subscriber shall be required to sign an agreement not to disclose the calling number identified as a result of the service unless permission is given by the calling party. Only use of the information to complete processing of that call is authorized.
9. The subscriber is required to provide the modem or channel interface equipment at the customer premises end of the digital data link per Company specifications.
10. It is the subscriber's responsibility to ensure that requests from the subscriber's CPE to activate or deactivate Message Waiting Indication (via the digital data link) shall be made only for end user telephone numbers equipped with a Message Waiting Indication feature. Repeated invalid activation or deactivation requests for the same telephone number may adversely affect the network and, therefore shall be considered as a CPE trouble condition.

C. Rates

1. The following charges apply in addition to all other charges applicable to the associated individual line service:

	<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>Billing</u> <u>Code</u>
a. One-way Message Service Package	\$400.00	\$250.00	SMDI1
b. Two-way Message Service Package	\$400.00	\$450.00	SMDI2
c. Station Message Detail Recording Per Line		\$.40	SMDR
d. Per UCD group terminating in Central Office	Refer to Centrex Tariff, Section 10		

DIGITAL DATA SERVICES
INTEGRATED SERVICES DIGITAL NETWORK - ISDN

A. General

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the subscriber premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. Definition

1. **Basic Rate Interface (BRI)**
BRI consists of up to three distinct channels on one pair of wires: one or two B (Bearer) channels and one D (Delta) channel. BRI is offered on either an individual case basis or in flat or measured rate single line ISDN service.
2. **B (Bearer) Channel**
The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbit/s, from the customer's premises, over the loop facility, to the central office.
3. **B-Channel Circuit-Switched Data**
Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, caller ID functionality is provided.
4. **D (Delta) Channel**
The D-channel carries signaling and/or packet data information, at speeds up to 16 kbit/s on BRI, and signaling only information up to 64 kbit/s for PRI, from the subscriber's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.
5. **Primary Rate Interface (PRI)**
PRI has a capacity of 1.544 megabits per second (mbit/s) and has multiple channels: 23 B-channels, and 1 D-channel, and is also known as 23 B+D access. The B-channels carry voice calls, circuit switched data, and video, while the D-channel handles signaling information.
6. **Service Area**
Service Area pricing for Single Line ISDN Service includes all subscriber's who:
 - Draw dial tone directly from an ISDN switch, or
 - It is within a designated distance, as determined by the Company, from an ISDN equipped switch.

**DIGITAL DATA SERVICES
INTEGRATED SERVICES DIGITAL NETWORK - ISDN**

B. Definitions (continued)

7. T1/DS1 Facility

This element is the digital facility transmitting at a rate of 1.544 mbit/s. The T1/DS1 signal provided to the subscriber's premises will have a loss not greater than 16.5 dB. Construction charges may apply.

8. Digital Subscriber Loop (DSL)

The digital ISDN connection from the Central Office to the subscriber's premise.

C. Regulations

1. General

- a. The subscriber will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the subscriber. CPE must meet national ISDN1 (NT1) standards to insure compatibility with ISDN services.
- b. ISDN includes a comprehensive 2 B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRI. Within the standard package there is limited flexibility for customization; therefore ISDN does not offer B-channel packet service capabilities.
- c. The Company will terminate ISDN Services at the subscriber's demarcation point.
- d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the subscriber shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the subscriber and the Company shall have no liability of any kind.
- e. The subscriber is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the subscriber uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.

**DIGITAL DATA SERVICES
INTEGRATED SERVICES DIGITAL NETWORK - ISDN**

C. Regulations (continued)

- f. If there is an ISDN Service interruption which lasts for more than 24 consecutive hours after the subscriber gives the Company notice of such out-of-service condition, except for problems caused by the subscriber's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the subscriber's bill. This service shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the subscriber's sole remedy.
 - g. This ISDN service offering is considered as optional service. The ISDN equipment at the subscriber's premise will not function with the loss of electrical power leaving this service inoperable. Service location moves of ISDN circuits will be treated as a discontinuance and start of new service, therefore all associated nonrecurring charges will apply.
2. Availability
- a. The rates and charges specified for ISDN are applicable only to subscribers whose serving central office has been identified by the Company as having ISDN available.
 - b. ISDN may be provided to subscriber's from a central office other than their normal serving office as determined by the Company.
 - c. ISDN is offered where compatible facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements and will be considered available if ISDN compatible pair gain systems are in place or planned to serve the area based on the scheduled placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment can be deployed and the loop is within the design limitation of this type of extension equipment. If the loop is greater than 18 kilofeet in length, additional engineering and construction charges may apply.
 - d. Some products and services are not available and/or compatible with ISDN therefore the subscriber is responsible for verifying capability before purchasing and installing this service.

**DIGITAL DATA SERVICES
INTEGRATED SERVICES DIGITAL NETWORK - ISDN**

C. Regulations (continued)

3. Local Calling Areas and Telephone Numbers
 - a. If a subscriber is provided service from a designated central office which is not the subscriber's normal serving office, the local calling area for the subscriber's ISDN will be that of the designated ISDN-equipped CO.
 - b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the subscriber's own and nearby serving area. Changes to calling areas will affect subscriber telephone numbers.
4. Indemnification
 - a. It is the subscriber's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of the subscriber's material breach of this Price Schedule. Indemnification shall include, but is not limited to, costs and attorney's fees.
 - b. The subscriber is responsible for the content of communications. Where the subscriber's negligence or wrongful actions in using inside wire not owned by the Company, CPE, or the subscriber's communications result in any claim or legal action brought by any nonparty, the subscriber shall indemnify and hold the Company harmless.
5. Protection of the Network
 - a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes the Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as CPE.
 - b. The Company will notify the subscriber of any deviation from the authorized transmission or specifications established in provision of the service.

**DIGITAL DATA SERVICES
INTEGRATED SERVICES DIGITAL NETWORK – ISDN**

C. Regulations (continued)

c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the subscriber will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, subscriber shall not be liable for any incidental or consequential damages, including, but not limited to loss, damage, or expense directly or indirectly arising from the subscriber's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

6. Agreement

Fixed period agreements will be priced on an Individual Case Basis (ICB) depending on the number of years of the Agreement. Additions or changes to the Agreement will be negotiable between the Company and the subscriber.

D. Rates and Charges – Basic Rate Interface (BRI)

1. Description

Basic Rate Interface (BRI) is compatible with U.S. National ISDN-1 standard and includes circuit-switched voice and circuit-switched data. The Company supports certain Bellcore defined ISDN Ordering Codes (IOC's).

2. Because of the different types of IOC packages subscribers should check with the Company compatibility before purchasing and installing these services.

3. Following are the monthly rates and nonrecurring charges for Basic Rate Interface (BRI). These rates and charges apply in addition to applicable rates and charges for other Company services.

a. Basic Rate Interface access is offered flat rated on originating calls only. The Company will provide flat BRI's at the same address, for the same subscriber, however, the flat services must reside on separate accounts.

**DIGITAL DATA SERVICES
INTEGRATED SERVICES DIGITAL NETWORK – ISDN**

D. Rates and Charges – Basic Rate Interface (BRI) (continued)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
b. Basic Rate Interface (1) Month-to-Month Flat Rate, Unlimited Usage	\$110.00	\$ 56.00	01202

E. Rates and Charges – Primary Rate Interface (PRI)

1. Description

The basic Primary Rate Interface (PRI) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbit/s, which is equivalent to a T1/DS1 facility and is defined as 23 B+D. The B-channel is a 64 kbit/s channel used for information such as voice calls, circuit switched data, or video. The D-channel is a 64 kbit/s channel that is used to carry the control or signaling information. The subscriber may use CPE to bond together 64 kbit/s B-channels for the transmission of circuit switched data or video.

2. Terms and Conditions of Primary Rate Interface (PRI)

- a. PRI is provided subject to the availability of central office facilities.
- b. Each PRI consists of one T1/DS1 facility and one service configuration. A subscriber may request more than one PRI per premises.
- c. The PRI facility may be provided from a foreign central office or foreign exchange at the DS1 transport mileage rates. Associated charges will be applied to the PRI facility.
- d. PRI offerings are not available for use by commercial mobile radio carriers, private mobile radio carriers and interexchange carriers in the provision of services to their subscribers. Other digital services are offered by the Company for interconnection specifically for these carriers.
- e. The PRI facility for all channels may be provisioned on an existing or new T1/DS1 facility.
- f. PRI subscribers must subscribe to a minimum of one 23 B+D service configuration. See E. 3a of this section.
- g. DID numbers associated with PRI and a trunk connections is required for each inward of 2-way DID b-channel in a PRI and are not included with charges below.
- h. Circuit Switched Data PRI is only intended for data calls, including video.
- i. Subscribers requiring ISDN features not offered on a month-to-month schedule will be considered on an individual case basis. The contract period offered will be negotiable between the Company and the subscriber.

**DIGITAL DATA SERVICES
INTEGRATED SERVICES DIGITAL NETWORK – ISDN**

E. Rates and Charges – Primary Rate Interface (PRI) (continued)

3. Features and Services

a. Service Configurations

1) 23 B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit switched data, or video, while the D-channel handles signaling information. The equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRI T1/DS1 facilities.

2) 24B

This service configuration provides for 24 B-channels after the first 23 B+D is ordered. The B-channels carry user information such as voice calls, circuit switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.

3) 23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-Channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. Active calls are not maintained during the switch-over to the back-up D-channel.

b. Service Types

1) Call-by-Call PRI

The PRI B-channels are configured to support inward and outward call flexibility predetermined by the subscriber's traffic flow.

2) Dedicated PRI

Each B-channel is dedicated to inward, outward, or 2-way traffic.

c. Usage

1) Circuit Switched Data Connection

A Circuit Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRI T1/DS1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit switched data or video.

2) ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRI. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRI.

**DIGITAL DATA SERVICES
INTEGRATED SERVICES DIGITAL NETWORK – ISDN**

E. Rates and Charges – Primary Rate Interface (PRI) (continued)

d. Standard Features

1) Caller ID

This feature displays the call identification information and the calling party's DN prior to the call being answered. Callers have the ability to inhibit the display of calling party information on the terminating number.

e. Features and Services

1) Caller ID Blocking – All Calls

All outgoing calls will be blocked for PRI customers where technically feasible as determined by the Company.

2) Direct Inward/Outward Dialing

Allows station users to place or receive calls by-passing the attendant.

3) Circuit Switched Data

Allows the transmission of circuit switched data on a voice channel.

4. Rates and Charges of Primary Rate Interface (PRI)

		<u>Nonrecurring</u>	<u>Monthly</u>	<u>Billing</u>
		<u>Charge</u>	<u>Rate</u>	<u>Code</u>
1.	Transport			
	• Stand Alone T1/DS1 facility (See Tariff Section 12)	\$175.00	\$111.00	CMT1
2.	Service Configuration			
	• 23B+D	\$350.00	\$400.00	01250
	• 24B	\$350.00	\$400.00	01251
	• 23B+Back-up D	\$350.00	\$400.00	01252
3.	ISDN Trunk Connection, per B-channel (3)			
	• B-channel Connection Each trunk on a T1 facility (per channel) (Requires end user access charges and TDDR per B-channel)*	\$ 12.00	\$ 26.44	PRIB
4.	Nonrecurring charges apply as follows: Regular service order programming charges for CO line connection will apply to installation charges.			

*Regular service order programming charges for CO line connection will apply to installation charges – refer to Tariff Section 3.

PAGER SERVICE

A. General

Personal signaling service is a one-way radio signaling arrangement used for paging subscribers of the service. Personal signaling service receivers are activated by any telephone connected to the exchange switched network.

This service has been discontinued as of 08/01/2003 and therefore is no longer in this tariff.

PRIVATE BRANCH EXCHANGE SERVICE

A. General

1. Private Branch Exchange Service (PBX) is an end user service offered to subscribers who need switched access for local and long distance service from their customer owned telephone system.
2. Stations connected to the private branch exchange service may be located in shops, stores, and other places of business in the same building. Intercommunications with other stations of the private branch exchange in other buildings, an off premise charge may apply.
3. The subscriber is held responsible to the telephone company for all charges at regular tariff rates for these exchange services and for all regular service order, end user, TDDR, or other applicable charges.
4. This service is a wireline service not applicable to or intended for Commercial Mobile Radio Service (CMRS) use with the exception of provisioning two way trunks to provide CMRS interconnection. In these cases, interconnection between the local exchange company and the CMRS company will be provided under a separately negotiated Interconnection Agreement that will specifically identify the services to be provided. The applicable billing for standard two way trunks (per channel) utilized in accordance with an Interconnection Agreement between the Company and the CMRS provider company is the rate as specified in item B.2. below for two way Direct Inward Dialing.
5. These rates include the \$2.95 per month EAS Adder identified in Tariff Section 2.
6. Service order and central office service connection charges apply as identified in Tariff Section 3.

B. Regulations/Rates

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
1. <u>One Way Direct Inward Dialing (DID)</u> This service will be provided for phone systems that allow a subscriber to dial directly into a specific telephone station within the customer owned system.			
Each Trunk on Copper Facility	\$100.00	\$39.77	DID
Each Trunk on a T1 Facility (per channel)*	\$ 12.00	\$19.88	T1ID

PRIVATE BRANCH EXCHANGE SERVICE

B. Regulations/Rates (continued)

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
2. <u>Two Way Direct Inward Dialing (TDID)</u> This service will be provided for phone systems that allow a subscriber to dial directly into a specific telephone station and/or allowing for the station to originate an outgoing call to the public switched network utilizing the same facility or trunk. This service requires the use of T1 circuit configuration for proper operation. Each Trunk on Copper Facility Each Trunk on T1 Facility (per channel)*	\$100.00 \$ 12.00	\$55.10 \$27.55	CDID TDID
3. <u>One Way Inward Dialing (OID)</u> This service will provide for up to 24 channels of inward calling on a T1 with one (1) main number only. No out dialing capability on this service. Each Trunk on T1 Facility (per channel)*	See A.6 above	\$12.45	CHNT1
4. <u>Two Way Direct Outward Dialing (DOD)</u> This service will be provided for phone systems and allows telephone stations within the system to dial out directly without operator assistance. This service comes with one phone number for termination. Each Trunk on Copper Facility Each Trunk on T1 Facility (per channel)*	See A.6. above	\$ 24.90 \$ 12.45	DOD T1OD
5. <u>Optional Trunk Signaling</u> Option #1 – Ground Start Trunk Configuration option installed on each trunk to signal the line as being on/off hook. Option #2 – Answer Supervision (Line Side) Provides “off-hook” supervisory signals to customer’s premise equipment. These signals originate from the “called” party’s serving (terminating) central office to a line interface central office.	See A.6. above See A.6. above	\$ 1.25/Trunk \$ 1.25/Line	GSTO ASLS

*T1 transport per Tariff Section 12 also applies.

PRIVATE BRANCH EXCHANGE SERVICE

C. Reservation of Directory Numbers

1. This service pertains to the reservation of telephone numbers for special services. These numbers are reserved at the subscriber's request and will be reserved in blocks of 50 and blocks of 100 numbers only.
2. The monthly rate is in addition to any service order charges required to initiate such service.

3. Rates

• 50 Number Reservation	\$25.00	\$13.00	RESH
• 100 Number Reservation	\$25.00	\$26.00	RESN

CENTREX SERVICE**A. General**

1. Centrex Service is a central office communications system provided in association with business services furnished from digital switching equipment located in Company buildings. Centrex is not provided in association with coin telephone service or residential service.
2. Customer premises equipment associated with this service, if provided by the subscriber, must be compatible with the services and equipment provided by the Company.
3. Installation charges and service charges as detailed in Tariff Section 3 will apply. Initial Centrex feature programming, changes and additions will be provided on a time and material basis.
4. Business subscribers utilizing in excess of five hundred (500) centrex lines will be eligible for individual case basis pricing of SRT's Centrex service offering.

B. Definitions

1. Attendant Access Line – Permits connection of an attendant position to the serving central office for completion of calls directed to the attendant, extending calls to main lines and attendant assistance.
2. Automatic Call Distribution – A Centrex feature which allows for distribution of incoming calls to a group of answering stations.
3. Automatic Line – Provides an automatic connection between a calling station that goes off-hook and a predetermined location.
4. Automatic Route Selection (ARS) – ARS provides automatic selection of the appropriate WATS, Foreign Exchange (FX), offnet Common Control Switching Agreement (CCSA) route, Other Common Carrier (OCC) access lines (i.e., band or line group) and tie lines within Route Selection Patterns, designated by the subscriber for completion of calls. If all the lines in the initial route selected are busy, the call will advance as determined by the subscriber's preprogrammed choices. The final advance may be made to the Long Distance Message Toll Service (LDMTS) Network or overflow tone if all routes are busy.

CENTREX SERVICE**B. Definitions (continued)**

5. Call Forwarding – Automatically forwards incoming calls to a predetermined telephone number. Three variations are offered:
 - a. All calls – allows a base station to forward calls to subscriber-defined remote stations inside and outside the subscriber group, including the attendant station.
 - b. Busy – forwards all calls to a predetermined station, when a station assigned as call forward-busy is busy.
 - c. No Answer – forwards an incoming call to a remote station or to the attendant console when the base station does not answer the call.
6. Call Hold – The call hold feature allows a station user to hold one call for an indefinite period of time.
7. Call Park – Allows a station to park a call against its own directory number. The parked call can be retrieved from any station by dialing a feature code and the directory number.
8. Call Pickup – Call pickup permits a station user to answer calls that come into other stations within the same call-pickup group.
9. Call Transfer – Call transfer allows a station user to transfer incoming calls to another station.
10. Call Waiting – Call waiting informs a station user already engaged in a phone call that a second call is waiting.
11. Consultation Hold – This feature enables a station user, while on an established call, to place the original call on hold and consult privately with a third party.
12. Digital Recorded Announcement Message (DRAM) – A device that announces special messages using digital storage technologies. JE Digital encoded information.
13. Directory Listing – Alphabetical White Page Directory Listing for a Centrex line number. There is no charge for nonpublished or nonlist centrex listings.

CENTREX SERVICE

B. Definitions (continued)

14. Do Not Disturb – Provides the individual station user with the option of making his line busy or unavailable to incoming calls by using the Make Set Busy feature.
15. Enhanced Business Service Package (EBSP) – Enhanced business system software for businesses requiring more than Ten (10) centrex lines.
16. Large Conference – Allows a station or attendant to conference from four to thirty parties.
17. Meet Me Conference – Allows for up to 30 conferences to dial into a predetermined number to establish a conference.
18. Miscellaneous Centrex Line Charge – Monthly lease of line including cable facilities to each customer premise for special user defined access.
19. Preset Conferencing – Provides a conference bridge and directory number for conferees to dial at a specified time to hold a conference.
20. Ring Again – Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.
21. Rotary Hunting – Allows searching for an idle line within an established hunt group on which to complete an incoming call.
22. Six (6) Port Conference – A conference bridge which connects six (6) station lines together.
23. Small Business Centrex Package (SBCP) – Ten (10) Lines or Less – Centrex for small businesses who need Ten (10) lines or less for their business system. Small business centrex is also known as Multi Variety Pack (MVP).
24. Speed Calling – Allows a user to place calls to a list of frequently dialed numbers by using a speed calling code.
 - a. Short List – consists of a maximum of ten (10) stored numbers. Accessing of the short list is limited to a single user.
 - b. Long List – consists of thirty (30) or fifty (50) stored numbers. The long list can be dedicated to an individual line, in which case, it can only be updated, deleted from, and used by that line.
 - c. Group List – consists of fifty (50) stored number. The group list can be accessed by all members of a customer group; however, only one line, called the controller, can change the contents of the list.

CENTREX SERVICE**B. Definitions (continued)**

25. Centrex Line Charge – Monthly lease of station line including cable facilities to reach the subscriber's premise.
26. Station-to-Station Calling – Allows Centrex subscriber group stations to complete calls to other stations without the assistance of an attendant, by dialing a two through seven digit number.
27. Three Way Conference – Allows a station user to conference two parties.
28. Time of Day Routing – This feature, programmed on the pilot number, allows for cost-effective use of facilities by allowing or denying call routing choices based on the time of day. A maximum of 16 distinct routing patterns can be employed by a single time of day routing scheme. Route choices can also be based on the day of the week or the day of the year to account for routing weekend and holiday traffic.
29. Trunk Equivalency – Trunks will be calculated based upon a 10 loop to one trunk basis. A minimum of one trunk is required.
30. Virtual Software Programming - Subscriber option to purchase numbers of transmission paths desired based upon actual usage. A minimum of one path is required.
31. Minimum Configuration – SBCP or EBSP requires a minimum of one (1) system software program, one (1) virtual software program, one (1) centrex trunk, and five (5) station loops.

CENTREX SERVICE**C. Rates (continued)**

	<u>Monthly Rate</u>	<u>Billing Code</u>
1. System Software Program		
a. Enhanced Business Service Package (EBSP) per system over Ten (10) lines EBSP provides console/system features – per system	\$34.95	CExx
b. Small Business Centrex Package (SBCP) Ten (10) lines or less – per system)	\$18.95	SBCP
2. Virtual Facility Group – subscriber option to purchase number of transmission paths desired based upon actual usage. A minimum of one (1) trunk is required per subscriber	\$12.75	VFxx
3. Trunk Rate – provided on a trunk equivalency basis or as an optional service at additional costs provided on a virtual software group basis per trunk (i.e., paging access, music on hold, DISA, and system routing)	\$20.07	CTxx
4. Centrex Line Charge – one (1) is required for every identifiable Centrex number.		
a. Centrex Line Charge/per line	\$ 6.90	CXxx
EAS Adder – per line	<u>\$ 0.95</u>	
Total	\$ 7.85	
b. Miscellaneous Centrex Line Charge/per line		
Analog extension with cable pair	\$ 6.90	CMxx
EAS Adder – per line	<u>\$ 0.95</u>	
Total	\$ 7.85	

CENTREX SERVICE
C. Rates, continued

	Monthly Rate	Billing Code
c. Additional centrex number without cable pair on a digital set	\$ 6.90	CNxx
EAS Adder – per line	<u>\$ 0.95</u>	
Total	\$ 7.85	

Centrex Line Charge volume discounts will be based on the number of Centrex lines. Discounts will apply to the Centrex Line Charge line and EAS Adder rate.

	<u>% Discount</u>
50-99 Lines	10%
100-249 Lines	15%
250-499 Lines	20%
500-699 Lines	30%
700-1199 Lines	40%
1200 or More	50%

D. Centrex Packages/Rates

1. Basic Package – provides the following services per line: Direct Inward Dial Direct Outward Dial Three Way Transfer Toll Restriction	\$1.10	CBxx
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Basic package discounts will be based on the number of Centrex lines:

	<u>% Discount</u>
50-99 Lines	10%
100-249 Lines	15%
250-499 Lines	20%
500-699 Lines	30%
700-1199 Lines	40%
1200 or More	50%

CENTREX SERVICE

D. Centrex Packages/Rate, continued

	<u>Monthly Rate</u>	<u>Billing Code</u>
2. a. Plus Package – provides the following services – per line:	\$2.15	CPxx
Caller ID Blocking		Directed Call Pickup
Call Forwarding		Non Barge-In
Busy		Directed Call Pickup
External Calls		Non Barge-In Exempt
Internal Calls		Directory Number Hunt
Don't Answer		Distinctive Ringing
Don't Answer External Calls		Distributed Line Hunt
Don't Answer Internal Calls		Do Not Disturb - DND
Intragroup		Executive Busy Override
Universal		Executive Busy Override
Call Hold		Exempt
Call Park		Flexible Station Control
Call Transfer		Conference
Call Waiting		Group Intercom
Exempt		Last Caller Return
Intragroup		Last Number Redial
Origination		Make Set Busy All Calls
Consultation Hold		Make Set Busy Intragroup
Continuous Redial		Message Waiting
Customer Originated Trace		Multiple Line Hunt
Denied Call Forwarding		No Double Connection
Denied Originating		Permanent Hold
Denied Terminating		Random Make Busy
Dial Call Waiting		Ring Again
Direct Inward Dial - DID		Rotary Hunting
Direct Outward Dial - DOD		Security
Directed Call Park		Six (6) Port Conference
Directed Call Pick-up		Speed Calling
Barge-In		Short List (10)
Directed Call Pick-up		Long List I (30)
Barge-In Exempt		Long List II (50)
Directed Call Park		Toll Restriction
Barge-In		Three Way Conference
Directed Call Park		
Barge-In Exempt		

b. **Plus package** discounts will be based on the number of Centrex lines:

	<u>% Discount</u>
50-99 Lines	10%
100-249 Lines	15%
250-499 Lines	20%
500-699 Lines	30%
700-1199 Lines	40%
1200 or More	50%

CENTREX SERVICE

D. Centrex Packages/Rates (continued)

3. Business Set Package (aka PSET)	Monthly Rate	Billing Code
a. Provides the following features – per line:	\$5.15	CFxx
Auto Answer Back		Directed Call Pickup
Automatic Dial		Barge-In Exempt
Business Set Display		Directed Call Pickup
Busy Lamp Field		Non Barge-In
Caller ID (Display Set Only)		Non Barge-In Exempt
Caller ID Name and Number (Display Set Only)		Distinctive Ringing (Internal vs External Calls)
Call Back Queuing		Do Not Disturb
Call Forwarding		Executive Busy
Busy		Override
External Busy Calls		Executive Busy
Internal Busy Calls		Override Exempt
Remote Access		Flexible Station
On Call Waiting		Controlled
Don't Answer		Conference
Don't Answer – External Calls		Group Intercom
Don't Answer – Internal Calls		Intercom
Intragroup		Last Caller Return
Universal		Last Number Redial
Call Line ID		Make Set Busy
Call Park		Malicious Call Hold
Call Pickup		Meet Me Conference
Call Transfer		Message Waiting
Call Waiting		No Double Connection
Exempt		Privacy Release
Intragroup		Private Business Line
Call Waiting ID		Query Time + Date
Continuous Redial		Random Make Busy
Customer Originated Trace		Repeated Alert
Denied Call – Forwarding		Ring Again
Denied Incoming		Six (6) Port Conference
Denied Originating Service		Special Billing Code
Denied Terminating Service		Speed Calling
Direct Call Park		Short List (10)
Direct Inward Dial		Long List I (30)
Direct Outward Dial		Long List II (50)
Directed Call Pickup		Stop Hunt
Barge-In		Three-Way Call

b. **Business Set Package** discounts will be based on the number of Centrex lines:

	<u>% Discount</u>
50-99 Lines	10%
100-249 Lines	15%
250-499 Lines	20%
500-699 Lines	30%
700-1199 Lines	40%
1200 or More	50%

CENTREX SERVICE

D. Centrex Packages/Rates (continued)

10. Stand Alone Features – may be ordered in conjunction with the other packages and are in addition to those rates.

	<u>Monthly Rate</u>	<u>Billing Code</u>
a. Automatic Route Selection – provides for a series of outgoing prioritized trunk route lists for an idle outgoing trunk and Time-of-Day or Day-of-Week class of service routing – per line and per subscriber	\$.25 \$10.75	RLxx RCxx
b. Time of Day Routing – allows for a maximum of 16 distinct routing patterns that can be employed by a single time of day routing scheme.		
Per ACD Group	\$ 5.00	CTDR
Per route within the ACD group (minimum of one, maximum of 16)	\$ 2.00	RTDR
c. Digital Recorded Announcement Message (DRAM)		
Generic Prerecorded (10sec) – per message	\$12.00	DRAM
Customized Greeting (10sec) – per message	\$25.00	DRM1
Additional 5 second Recording	\$ 5.00	DRM2
d. Automatic Call Distribution (ACD)	\$20.00/Group	CADC
Universal Call Distribution (UCD)	\$ 5.00/Agent	SACD
	\$10.00/Group	CUCD
	\$ 1.00/Agent	UACD
e. Voice Mail Alias	\$ 0.00	VMA
f. Centrex Meet Me Conference	\$ 8.50	MMxx
Allows up to ten (10) conferees to dial into a predetermined number to establish a conference – per number		
11. Directory Centrex Listing	\$.96	DIRC
12. Centrex Star Services:		
a. Caller ID per Analog Set	\$ 2.00	CIAxx
b. Caller ID Name and Number per Analog Set	\$ 3.00	CAxx

FOREIGN EXCHANGE SERVICE

A. General

Foreign Exchange Service is dial tone telephone service designed to meet the requirements of subscriber's who have a substantial amount of communications with subscriber's in an exchange other than the one in which they are located. Foreign Exchange Service may be provided under this rate schedule between contiguous or noncontiguous exchanges located in the State of North Dakota. This service will be provided by the use of interchange facilities between the central office in each exchange.

B. Regulations

1. Foreign Exchange Service is provided in accordance with such methods as are best suited to meet plant and operating requirements of the Company.
2. Foreign Exchange Service will be provided only in connection with individual line and Private Branch Exchange trunks.
3. A subscriber of Foreign Exchange Service is required to have some type of exchange service regularly furnished in the local exchange in which the subscriber's premise is located.
4. Exchange telephone service furnished with Foreign Exchange Service and Foreign Exchange Service for a telephone subscriber of the Company will be provided outside the Company's exchange areas only when interexchange facilities are available from a connecting company having such facilities.

FOREIGN EXCHANGE SERVICE

C. Rates (continued)

1. Nonrecurring charges are found in Section 3 of this Tariff. If construction is required, see Section 2 of this Tariff.
2. Where the Company furnishes exchange service, the monthly charge will be:

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
a. Local FX trunk		\$ 25.00	FXLN
b. Transport Mileage (Mileage Bands)			
• Over 0 to 8			
- Fixed	\$60.50	\$ 15.00	FXMIL
- Per mile	-	\$ 4.50	
• Over 8 to 25			
- Fixed	\$60.50	\$ 30.00	FXMIL
- Per mile	-	\$ 5.00	
• Over 25 to 50			
- Fixed	\$60.50	\$ 73.75	FXMIL
- Per mile	-	\$ 3.25	
• Over 50			
- Fixed	\$60.50	\$148.75	FXMIL
- Per mile	-	\$ 1.75	
c. Installation Charge			
• Service Provisioning	\$287.00		
• Local Trunk Charge	\$109.50		

**LEASED LINE SERVICE
LEASED WIRE SERVICE**

A. General

Leased Wire Service is provided within serving wire centers where cable capacity is available for the use of the subscriber for such purposes as broadcast remote lines, program transmission and control circuits. Leased Wire Service is not provided between serving wire centers.

B. Regulations

1. The Company will maintain its circuits in good condition but does not guarantee uninterrupted working of its lines or equipment. In case service is interrupted otherwise than by the negligence or willful act of the subscriber, an adjustment will be made in the monthly charges for Leased Wire Service if the interruption continues beyond 24 hours after first noted by the Company. The Company will not be liable for any damages arising out of mistakes, omissions, delays, errors of defects in transmission due to interruptions or imperfections in Leased Wire Service.
2. The operating voltage, current and frequency characteristics of any facilities or equipment connected to the leased circuits of the Company shall be such as not to interfere with any service offered by the Company over other telephone lines. Upon notice from the Company that the equipment of the subscriber is causing or is likely to cause hazard or interference, the subscriber shall make such changes as may be necessary to remove or prevent such hazard or interference.
3. Leased Wire Service is not intended for data service but may use line conditioning equipment (SPAS).

C. Rates

	<u>Monthly Rate</u>	<u>Billing Code</u>
1. Charge for Leased Wire Service Per Channel	\$ 8.95	LWBR
2. Installation Charge		
Service Order Charge	\$20.00	
Central Office Charge		
- 2 Wire Circuit	\$24.00	
- 4 Wire Circuit	\$48.00	

**LEASED LINE SERVICE
ANALOG DATA SERVICE**

A. General

Analog Data Service provides up to 19.2 K.B. data transmission within any Company local exchange area or wire center. It includes an Analog loopback unit with line conditioning for testing of the circuit at the subscriber's premise. The subscriber must provide their own Analog modems on each end for operation of the circuit. The RJJ-type data jack will be the demarcation point for the subscriber to access the Analog data service. The Company will install a loopback unit on each end to allow for adequate testing of the circuit. This circuit is mileage sensitive in increments of ¼ mile plus two loopback units: (one on each end). The charges are for circuits in the exchange serving area only and service is limited to OSP facility being in place without the need for new or special construction. (If construction is needed see Tariff Section 2).

B. Regulations

1. Any special facility configurations other than above will be priced on an Individual Case Basis and may require special construction charges.
2. The estimated installation due date is ten (10) business days from the date of request to allow for engineering and equipment ordering. Special construction requirements may change the availability date to the subscriber.
3. Analog modem units are available from SRT but are considered as (CPE) customer provided equipment subject to sale or lease from the Company.
4. Inside wiring at subscriber's premise beyond the demarcation point is not included in the installation charges and would be billed at time and materials.

C. Special Configurations

DAT1 billing code is different than the SPAS billing code. DAT1 is company owned loopback equipment and SPAS is for line expansion conditioning in the central office. The line equipment add-on for SPAS extends the distance of a telephone line and uses line amplifiers and loop-extenders while the DAT1 units loopback the ends of the circuit.

D. Rates

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
1. Analog Loopback Units			
Per month per channel termination		\$11.25	DAT1
2. Line Expansion Conditioning			
Per month per channel termination		\$11.25	
3. Improved Termination		\$ 4.50	
4. Resistive Bridge		\$ 4.00	
5. Installation Charge			
Service Order Charge	\$20.00		
Central Office Charge	\$48.00		

**LEASED LINE SERVICE
56 KB DATA SERVICE**

A. General

56 KB Digital Data Service is provided within the Company's local exchange area or wire center. The special data jack will be the demarcation point for the subscriber to access the 56 KB digital data service. The service will not be mileage sensitive.

B. Regulations

1. Any special facility configurations other than above will be priced on an Individual Case Basis and may require special construction charges.
2. The estimated installation due date is ten (10) business days from the date of request to allow for engineering and equipment ordering. Special construction may change the availability date for the subscriber.
3. CSU/DSU units are available from the Company but are considered as (CPE) customer provided equipment subject to sale or lease from the Company.
4. Inside wiring at subscriber's premise beyond the demarcation point is not included in the installation charges and would be billed on a time and materials basis.

C. Rates

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
1. 56 KB Digital Data Services Per channel termination		\$80.00	CHM56
2. Engineering Charge/per term	\$175.00		SOCCC
3. Installation Charge			
Service Order Charge	\$20.00		SOIRB
Central Office Charge	\$48.00		SOCO
4. Pricing Example: The CHM56 and the non-recurring charge is priced per end of the 56 KB circuit, if it goes from subscriber premise to the central office only. This is considered one end or \$80.00 per month recurring and \$175.00 non-recurring. If the circuit goes from subscriber premise through the central office to another premise, this is considered two (2) CHM56's or \$160.00 per month recurring and \$350.00 installation charge plus service order charges of \$68.00.			

LEASED LINE SERVICE
LOCAL HIGH CAPACITY DIGITAL PRIVATE LINE SERVICE

A. General

Local High Capacity Private Line Service provides point-to-point digital facilities within any Company exchange wire center for two-way transmission of digital signals at transmission speeds of 1.544 megabits per second at DS1 (T1) level or 44.736 megabits at DS3 level.

B. Definitions

1. Channel Termination is the dedicated transmission path between a customer designated premise and the customer's serving wire center. It includes an industry standard channel connection which provides technical characteristics for the channel ordered.
2. Channel Mileage is the rate element for transmission facilities and end office equipment between the serving wire centers associated with two customer designated premises. Channel Mileage Facility measurement is based upon the airline miles between the two customer designated premises points. Two rate elements apply for Channel Mileage – Channel Mileage Facility and Channel Mileage Termination.
3. Nonrecurring Charge is the charge for installation and/or rearrangement that applies to each of the following work activities:
 - a. Installation and engineering of each High Capacity Circuit.
 - b. Rearrangement of an existing High Capacity Circuit.
 - c. Service order charges.
4. Local Private Line Circuit is a dedicated circuit between two or more locations in the same exchange or wire center.
5. Intrastate/Intralata Private Line Circuit is defined as a dedicated circuit between two or more locations in the Bismarck LATA.
6. Intrastate/Interlata Private Line Circuit is defined as a dedicated circuit between two or more locations of which one or more crosses the Bismarck LATA boundary.
7. Interstate Private Line Circuit is defined as a dedicated circuit between two or more locations of which one or more travels to another state or contains traffic which has greater than 10% Interstate usage, (i.e. Internet services).
8. Local Channel Multiplexing is central office equipment required to divide up a T1/DS1 circuit into 24 DS0 individual channels, i.e., channel bank hardware solution at central office or the subscriber's premise.

LEASED LINE SERVICE
LOCAL HIGH CAPACITY DIGITAL PRIVATE LINE SERVICE

B. Definitions (continued)

9. Digital Access Cross-Connect Service (DACCS) is special network grooming of circuits using central office equipment in specific Company offices. It includes all charges to demultiplex a T1/DS1 circuit into smaller DS0 (channels) circuits or to combine DS0 circuits into T1/DS1 circuit. The pricing is based on a 24 to 1 multiplexing ration. The Company will be responsible for test and administration of the DACS unit supporting this service offering.
10. T1/DS1 Digital Facility Interface (DFI) provides digital termination for a T1/DS1 facility located in the central office. This rate is used to help recover hardware and software expenses at the central office when connecting a T1/DS1 to the network.
11. T1/DS1 Digital Switched Service (DSS) provides software defined exchange service for PBX, Key or ISP subscribers on a T1/DS1 circuit. DSS includes a T1/DS1 circuit (CMT1), Digital Facility Interface (DFI), DS0 channel trunks up to 24 per T1/DS1, Federal Subscriber Line charges, TDD and applicable taxes.

C. Regulations

1. High Capacity Private Line Service can only be provided from central offices equipped for digital transmission.
2. All signals transmitted over the High Capacity Private Line Service are subject to Company approval in regard to specifications and format in order to preserve the integrity of the network.
3. All subscriber requests are subject to the availability of facilities. In some instances, facilities may be upgraded or expanded to meet a subscriber's demands. In other cases, construction charges may apply depending on the extent the upgrade to the Company's facilities is required.
4. Service is subject to minimum service period of not less than ninety (90) days. The subscriber will be charged a minimum of three (3) months of the circuit price to help recover engineering costs.
5. All terms, conditions, and price schedules for Intrastate/Intralata or Intrastate/Interlata services are contained in the US West Private Line Transport Service Tariff.
6. All terms, conditions, and price schedules for Interstate services are contained in the National Exchange Carrier Association (NECA) Private Line Tariff.

D. Rates and Charges

	Installation Charge	Monthly Rate	
1.	<u>Rate Element - DS1/DS3</u>	<u>DS1</u>	<u>DS1</u> <u>DS3</u>
	a. Channel Termination (CMT1)		\$111.00 Note *
	b. Engineering Charge (SOCCC)/per term	\$175.00	Note **
	c. Installation Charge		
	Service Order Charge	\$20.00	
	Central Office Charge	\$48.00	

LEASED LINE SERVICE
LOCAL HIGH CAPACITY DIGITAL PRIVATE LINE SERVICE

D. Rates and Charges (continued)

- d. Inside wiring at the subscriber's premise beyond the demarcation point is not included in the installation charges and would be billed on a time and materials basis.
- e. Pricing Example: The CMT1 and the non-recurring charge is priced per end of the T1/DS1 circuit. If the circuit goes from customer premise to central office only, this is considered one end or \$111.00 per month recurring and \$175.00 non-recurring. If the circuit goes from customer premise through the central office to another customer premise, this is considered two (2) CMT1's or \$222.00 per month recurring and \$350.00 installation charge plus service order charges of \$61.89.

NOTES:

*Pricing of DS3 service will be priced using NECA's Interstate Tariff or US West's North Dakota Intrastate Tariff as applicable.

**Any special facility installation configurations will be priced on an Individual Case Basis and may require special construction charges. The estimated installation due date is ten (10) business days from the date of request to allow for engineering and equipment ordering. Special construction may change the availability date for the subscriber.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>Billing Code</u>
2. <u>Rate Element – Local Channel Multiplexing</u>			
a. Channel Bank Multiplexing (DS1)		\$196.53	MPLX
b. Engineering Charge	\$150.00		
c. Installation Charge			
Service Order Charge		\$ 20.00	
Central Office Charge		\$ 48.00	
3. <u>Rate Element – Digital Access Cross-Connect (DACS)</u>			
a. T1 (DS1) Connection		\$ 30.00	DAC1
b. DS0 Connection		\$ 10.00	DAC0
c. Engineering Charge	\$ 50.00 per connection		
d. Installation Charge			
Service Order Charge	\$ 20.00		
Central Office Charge	\$ 48.00		
e. Any special facility configurations other than above will be priced on an Individual Case Basis. The estimated installation due date is ten (10) business days from the date of request to allow for engineering and equipment ordering. Special engineering application could delay the due date to the subscriber. A non-recurring central office charge and a miscellaneous order charge applies per connection.			

LEASED LINE SERVICE
LOCAL HIGH CAPACITY DIGITAL PRIVATE LINE SERVICE

D. Rates and Charges (continued)

- f. Pricing Example: To DACS a T1/DS1 in the central office and demultiplex into 24 DS0's would be priced as:

	<u>Installation</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>	<u>Billing</u> <u>Code</u>
1 – T1/DS1 Connection Charge	\$ 50.00	\$ 30.00	DAC1
24 – DS0 Connection Charge	<u>\$1200.00</u>	<u>\$240.00</u>	DAC0
TOTAL	\$1250.00	\$270.00	

4. Rate Element – T1/DS1 Digital Facility Interface (DFI)

a. T1/DS1 Digital Facility Interface		\$155.00	DFI
b. Engineering Charge	\$ 175.00		SODFI
c. Installation Charge			
Service Order Charge	\$ 20.00		
Central Office Charge	\$ 48.00		

5. Rate Element – T1/DS1 Digital Switched Service (DSS)

a. Channel Termination		\$111.00	CMT1
b. T1/DS1 Digital Facility Interface		\$155.00	DFI
c. Up to 24 DID, DOD, or 2-way trunks (See Tariff Section 9)			
d. Engineering Charge	\$ 175.00		
e. Installation Charge			
Service Order Charge	\$ 20.00		
Central Office Charge	\$ 48.00		

NOTES:

1. Can be configured as terminating phone service one-way DID trunks or two-way DID/DOD trunks. If configured as DID, the DID number charge applies. See Tariff Section 9.
2. When DSS is used for DID or DOD the following provisioning charges will apply for programming in the central office.
 - a. One-way DID or two-way DOD, a charge of two (2) hours labor (SOCOP)
 - b. Two-way DID, a charge of four (4) hours labor (SOCOP)
3. When DSS is used for terminating phone service the provisioning charges of two (2) hours labor will apply.
4. Any special facility configuration other than above will be priced on an individual case basis and may require special engineering charges.
5. The estimated installation due date is ten (10) business days from the date of request to allow for engineering and equipment ordering. Special engineering or provisioning may change the availability date for the subscriber.

INTRASTATE ACCESS SERVICE

A. Access Rate Element

		Rates Per Access Minute	
		<u>Originating</u>	<u>Terminating</u>
1.	Local Transport		
	0 to 1 call miles	\$0.0076	\$0.0076
	Over 1 to 8 miles	\$0.0134	\$0.0134
	Over 8 to 16 call miles	\$0.0310	\$0.0310
	Over 16 to 25 call miles	\$0.0574	\$0.0574
	Over 25 to 50 call miles	\$0.0620	\$0.0620
	Over 50 to 100 call miles	\$0.0579	\$0.0579
	Over 100 call miles	\$0.0597	\$0.0597
	Installation (nonrecurring charge - \$180.40)		
2.	Local Switching		
	Feature Group A&B (non-premium)	\$0.0067	\$0.0067
	Feature Group C&D	\$0.0105	\$0.0105
3.	Line Termination	\$0.0085	\$0.0085
4.	Intercept – per 100 Access Minutes	\$0.0162	\$0.0162
5.	Carrier Common Line	\$0.0108412	\$0.0108412
6.	Access Adjustment Rate (AAR) (intralata only)	\$0.0054	\$0.0144
7.	Tandem Switching Charge	\$0.005734	\$0.005734
8.	800 Data Base Access Service Queries –		
	800 Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. A Basic or Vertical Feature Query charge is assessed for each query launched to the 800 data base. The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides this same customer identification function in addition to vertical features which may include: 1) call validation (ensuring that call originates from subscribed service area); 2) POTS translation of 800 numbers (which is generally necessary for the routing of 800 calls); 3) alternate POTS translation (which allows subscribers to vary the routing of 800 calls based on factors such as time of day, place of origination of the call, etc.); and 4) multiple carrier routing based on factors similar to those in 3.		
		<u>Rates Per Query</u>	
	Basic	\$0.0080	
	Vertical Feature	\$0.0084	

INTRASTATE ACCESS SERVICE**B. Presubscription**

		<u>Nonrecurring Charge</u>	<u>Billing Code</u>
1.	PIC Change		
a.	Per Telephone Exchange Service Link or Trunk	\$ 5.50	SOPCN
b.	This charge is billed to the end user who is the Subscriber to the Telephone Exchange Service.		
c.	This charge applies per LATA PIC changed.		
d.	In the event an end user is incorrectly presubscribed due to misassignment on the part of the Company, no charge shall apply. In the event an end user is incorrectly presubscribed due to misassignment of the part of the IC, and the IC is unable to document such an assignment, the Company will apply the charge to the IC responsible for the misassignment of the end user and assign the end user to an IC of the end user's choice.		

DIRECTORY ASSISTANCE AND LOCAL OPERATOR SERVICE

A. Directory Assistance Service

- 1. Description
The Company furnishes Directory Assistance Service whereby customer may request assistance in determining telephone numbers within or outside this state.
- 2. Terms and Conditions
 - a. If a customer abuses or fraudulently uses Directory Assistance Service, the appropriate Directory Assistance Service charges may be assessed on that customer's telephone account.
 - b. A caller may request a maximum of two telephone numbers for each call to Directory Assistance.
 - c. There are no call allowances for Directory Assistance Service.
 - d. Directory Assistance Service charges do not apply to requests originating from telephone services the Company has determined are used on a continuing basis by person(s) certified incapable of using a published telephone directory.
 - e. A nonrecurring charge does not apply to establish or remove Directory Assistance exemption.

3. Charges

	<u>CHARGE</u>
Each call dialed directly by customer	\$.75
Each call placed from Public Access Lines	\$.75

NOTICE: INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

B. Operator Assistance

- 1. Local Operator Service is furnished to customers upon their request in order to complete local calls.
- 2. There are five classes of local service offered: Credit Card Calling, Operator Station Calls, Person to Person, Busy Line Verification and Busy Line Interrupt. When Operator Assistance is required to complete a local call, the rates appearing under C. Rates will apply.
 - a. Credit Card Calling
Customer dialed "0+" calls and completed by the caller or completed by the operator that will be billed to the caller's credit card instead of the telephone originating the call.

DIRECTORY ASSISTANCE AND LOCAL OPERATOR SERVICE**B. Operator Assistance, continued**

- b. Operator Station Calls
Customer dialed "0" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect or to a third number. Includes operator placed calls to Directory Assistance.
 - c. Person-to-Person Calls
Customer dialed "0" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect or a third number.
 - d. Busy Line Verify
Customer requested operator assistance in determining if a called line is actually busy or out-of-service.
 - e. Busy Line Interrupt
Calls wherein the customer requests the operator to interrupt conversation on a busy line and give a message to the person whose line is being interrupted.
3. Customers who identify themselves as being disabled and unable to dial the call will not be required to pay local operator service charges for sent paid station-to-station calls from public and semipublic coin telephones.

C. Rates

<u>Operator Services</u>	<u>Charge Per Call</u>
Credit Card Call	\$.80
Operator Station Call	\$ 2.25
Person-to-Person Call	\$ 5.50
Busy Line Verify	\$ 3.00
Busy Line Interrupt	\$ 6.00

Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

**SERVICES THAT ARE SUPPORTED BY THE
FEDERAL UNIVERSAL SERVICE SUPPORT MECHANISMS**

SRT Communications, Inc. will offer all services that are supported by the Federal Universal Service support mechanisms, and will advertise the availability of these services and their related charges using media of general distribution throughout the service area.

All of the below services require a Business and/or Residential local exchange subscription to SRT Communications, Inc. The applicable Business and Residential Service Line Charges for local exchange service(s) are referenced in Section 2 of this Local Exchange Tariff.

1. **Voice Grade Access to the Public Switched Network**

“Voice Grade Access” is defined as a functionality that enables a user of telecommunications services to transmit voice communications, including signaling the network that the caller wishes to place a call, and to receive voice communications, including receiving a signal indicating there is an incoming call. For the purposes of this part, bandwidth for voice grade access should be, at a minimum, 300 to 3,000 Hertz. Since the facilities provided under this tariff are used in common with telephone services, it is necessary in order to prevent excessive noise and crosstalk that the power of the signal at the central office not exceed 12 db below one milliwatt when averaged over any three second interval.

Voice Grade Access is an unlimited local exchange service which allows access to the public switched network of the company and is provided 24 hours daily, 7 days per week.

Voice Grade Access to the Public Switched Network is included in the business and/or residential monthly line charge. The line charges rates are listed under Section 2 of this tariff.

2. **Local Usage**

SRT Communications, Inc. offers free, unlimited local calling between all SRT Communications, Inc. exchanges. These exchanges include Antler, Berthold, Butte, Carpio, Deering, DesLacs, Donnybrook, Glenburn, Karlsruhe, Landa, Lansford, Martin, Maxbass, Metigoshe, Minot Air Force Base, Mohall, Newburg, Sawyer, Sherwood, South Prairie, Tolley, Towner, Upham, Velva, and Westhope.

In addition, SRT Communicaitons, Inc. offers free, unlimited calling between the exchanges of Antler and Bottineau; Butte and Drake/Anamoose; Landa and Bottineau; Martin and Harvey; Maxbass and Bottineau; Metigoshe and Bottineau; Dunseith and Souris; Newburg and Bottineau, Kramer; Upham and Kramer; Westhope and Bottineau, Souris.

Local Usage is included in the business and/or residential monthly line charge. The line charge rates are listed under Section 2 of this tariff.

SERVICES THAT ARE SUPPORTED BY THE
FEDERAL UNIVERSAL SERVICE SUPPORT MECHANISMS

3. **Dual Tone Multi-Frequency Signaling or its Functional Equivalent**

“Dual Tone Multi-Frequency” (DTMF) is a method of signaling that facilitates the transportation of signaling through the network, shortening call set-up time.

Touch Tone* calling employs the use of push buttons to generate tones which are used to call other phones. The push buttons are used in lieu of a dial.

Touch Tone* calling is included in the business and/or residential monthly line charge. The line charge rates for business and/or residential services are listed under Section 2 of this tariff.

*Touch Tone is a Registered Service Mark

4. **Single Party Service or its Functional Equivalent**

When a customer subscribes to SRT Communications, Inc. local service, SRT offers to each subscriber the use of a wireline subscriber loop or access line for each call placed. Single Party Service is included in the subscribers monthly Service Line Charge.

Single Party Service is included in the business and/or residential monthly line charge. The line charge rates for business and/or residential services are listed under Section 2 of this tariff.

5. **Access to Emergency Services**

“Access to Emergency Services” includes access to services, such as 911 and enhanced 911, provided by local governments or other public safety organizations. 911 is defined as a service that permits a telecommunications user, by dialing the three-digit code “911”, to call emergency services through a Public Service Access Point (PSAP) operated by the local government. “Enhanced 911” is defined as 911 service that includes the ability to provide automatic numbering information (ANI), which enables the PSAP to call back if the call is disconnected, and automatic location information (ALI), which permits emergency service providers to identify the geographic location of the calling party. “Access to Emergency Services” includes access to 911 and enhanced 911 services to the extent the local government in an eligible carrier’s service area has implemented 911 or enhanced 911 systems.

Access to Emergency Services is included in the business and/or residential monthly line charge. The line charge rates for business and/or residential services are listed under Section 2 of this tariff. The Public Service Answering Point (PSAP) may access a monthly fee to all subscribers.

6. **Access to Operator Services**

“Access to Operator Services” is defined as access to any automatic or live assistance to a consumer to arrange for billing or completion, or both, of a telephone call.

SERVICES THAT ARE SUPPORTED BY THE
FEDERAL UNIVERSAL SERVICE SUPPORT MECHANISMS

6. **Access to Operator Services, continued**

“Access to Operator Services is included in the business and/or residential monthly line charge. The line charge rates for business and/or residential services are listed under Section 2 of this tariff. Depending on the service requested, the subscriber may be billed a fee by a contracted third party provider.

Refer to Section 14 for more information.

7. **Access to Interexchange Services**

“Access to Interexchange Service” is defined as the use of the loop, as well as that portion of the switch that is paid for by the end user.

Access to Interexchange Service is included in the business and/or residential monthly line charge. The line charge rates for business and/or residential services are listed under Section 2 of this tariff. Depending on what interexchange carrier is chosen by the customer, the interexchange carrier may access a flat-rate monthly fee and/or a cost per minute on toll usage.

8. **Access to Directory Assistance**

“Access to Directory Assistance” is defined as access to a service that includes, but is not limited to, making available to customers, upon request, information contained in directory listings.

SRT’s business and residential line charge includes access to Directory Assistance Service whereby customers may request assistance in determining telephone numbers within or outside the state. The customer will be billed a \$0.75 fee per directory assistance call.

Refer to Section 14 for more information.

9. **Toll Limitation for Qualifying Low-Income Consumers**

SRT participates in the Federal Communication Commission (FCC) and North Dakota Public Service Commission Lifeline and Link Up programs. Lifeline allows qualifying low income residential subscribers to receive a discount on the mandatory monthly charges assessed by the FCC. Link Up allows qualifying low income residential subscribers to receive a 50% discount on the installation charges (if applicable) for commencing telephone service.

Toll Limitation shall be offered at no charge to a qualifying low income subscriber.

Refer to Section 2 for more information.