

Rafferty, Tom D.

From: Deborah Motz [Deborah.Motz@state.mn.us]
Sent: Tuesday, July 29, 2008 12:21 PM
To: Rafferty, Tom D.
Subject: Docket Number for Xcel Gas meter/billing issues in St Cloud and other areas

Importance: High

The Commission has opened a formal docket to investigate the St Cloud billing issue. We are thinking of putting this on the Aug 7 agenda to determine procedural course of action. Xcel agreed to suspend rebilling. There are a myriad of other issues such as review by regulatory authorities of their rebilling methods, customer communications, payment arrangements offered, and related issues, including compliance with Minn. Rule, Part 7820.3700 and other relevant rules and statutes (216B.098).

In the Matter of an Investigation into Northern States Power Company d/b/a Xcel Energy Inaccurate Gas Meters, Recalculation of Bills, and Related Issues

Docket No. G-002/CI-08-871

This is a courtesy notice only. No final decision has yet been made as to whether, and on what date, this matter will be brought for formal Commission action.

Deborah Motz, Mgr
Consumer Affairs Office
MN Public Utilities Commission
Deborah.motz@state.mn.us

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Email re. Minnesota PUC Investigation on Gas Meter Reading Failure