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July 29, 2008

Gloria A. Geiger, Interim Director
North Dakota Public Service Commission
State Capitol Building, Dept. 408
600 East Boulevard
Bismarck, ND 58505-0480

SUBJECT: North Dakota Public Service Commission inquiry on automated meter reading device malfunctions affecting Xcel Energy's natural gas customers

Dear Ms. Geiger:

Xcel Energy wishes to notify the North Dakota Public Service Commission that it acknowledges its request of the Company to suspend its re-billing of North Dakota natural gas customers whose meters were retrofitted with a malfunctioning automated meter reading ("AMR") module. This letter is to confirm to the Commission that:

- Beginning today, Xcel Energy has stopped re-billing natural gas customers for usage related to the periods when the AMR module failed and usage was no longer being transmitted or recorded on the meter index.
- Xcel Energy will not recommence efforts to recover unbilled usage without approval to do so from the Commission.
- We are in the process of implementing a 60-day credit hold on all re-billed accounts. This means that no credit activity will occur on these accounts during this period. We will consult with Commission Staff prior to the expiration of this 60-day period and will extend this period as needed.

Please do not hesitate to call me if you have any questions. Thank you.

Sincerely,

David H. Sederquist
Sr. Consultant, Regulation & Finance
Xcel Energy

Cc: Tom Rafferty
Public Outreach Specialist

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Xcel Letter to the Commission Regarding Billing Suspension