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Darrell Nitschke, Executive Secretary
North Dakota Public Service Commission
Department 408
600 East Boulevard Avenue
Bismarck, ND 58505-0480

PUBLIC SERVICE COMMISSION

**Re: AMR Module Malfunction, Metering/Billing External Review
Case Numbers PU-08-627 and PU-09-94**

Dear Mr. Nitschke:

I have discussed the status of the open dockets above with Staff, and submit this letter to inform the Commission that, as a condition to closing these cases, Xcel Energy will commit to providing future updates regarding our metering and billing performance, as well as future process initiatives. We will do this in future Periodic Information Exchange ("PIE") meetings, special reports, and other venues as appropriate and prescribed by the Commission.

We have experienced solid metering and billing performance in the years since our remediation of the AMR module failures in early 2008. We will prepare to inform the Commission of our performance results later this spring or as soon as our next PIE meeting is scheduled. In a related matter, we also look forward to presenting our new customer billing statement format set to go into production by the end of the year. I was personally involved on a review team in that effort, and I am very pleased with the outcome of this project!

Per direction from the Commission, I will work with you to schedule the next PIE meeting once our pending rate case Settlement has been acted on. Thank you.

Sincerely,

DAVID SEDERQUIST
SR. REGULATORY CONSULTANT

cc: Pat Fahn