

Hamre, John G.

From: Bauske, Shelly A.
Sent: Tuesday, August 12, 2008 12:47 PM
To: Hamre, John G.
Subject: FW: AT&T ND Tariff Filing
Attachments: ND 8-12 ND08008.pdf

RECEIVED

AUG 12 2008

PUBLIC SERVICE COMMISSION

From: ALLEN, MARY ANNE - ATTSI [mailto:masa@att.com]
Sent: Tuesday, August 12, 2008 12:12 PM
To: -Info-Public Service Commission
Cc: Service Center, 400 W 15th Street, Austin, TX
Subject: AT&T ND Tariff Filing

To the Commission:

Attached for filing is a revision to AT&T Communications of the Midwest, Inc.'s Local Residential Service Price List

With this filing AT&T is making revisions to existing billing and collections language, which includes adding new billing dispute language.

Thank you,

Mary Anne Allen
512-870-2087
Fax 281-664-9607

1 **PU-08-676** Filed: 8/12/2008 Pages: 4
**Access Services and Network Interconnection
Services Tariff**



Mary Anne Allen
Area Manager
WR External Affairs

400 West 15th Street Ste. 930
Austin, TX 78701

T: 512-870-2087
F: 281-664-9607
MaryAnne.Allen@att.com

August 13, 2008

Via E-Mail - ndpsc@nd.gov

Ms. Ilona A. Jeffcoat-Sacco
Executive Secretary
North Dakota Public Service Commission
State Capitol Building
600 East Boulevard
Bismarck, ND 58505

Re: AT&T Communications of the Midwest, Inc.'s
Access Services and Network Interconnections Services Tariff

Dear Ms. Jeffcoat-Sacco:

Enclosed for filing are revisions to AT&T Communications of the Midwest, Inc.'s Access Services and Network Interconnection Services Tariff. The purpose of this filing is to make revisions to existing billing and collections language, which includes adding new billing dispute language. The effective date is September 2, 2008.

The following page of AT&T's Tariff is enclosed:

<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	32	1 st
2	32.1	Original

If you have questions regarding this filing, please contact me on 512-870-2087.

Sincerely,

Mary Anne Allen

Enclosures

ACCESS SERVICES AND NETWORK INTERCONNECTION SERVICES

STATE OF NORTH DAKOTA

SECTION 2
1ST REVISED PAGE 32

ISSUED: AUGUST 13, 2008

EFFECTIVE: SEPTEMBER 2, 2008

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

2.4.2 Payment of Rates, Charges and Deposits (Cont'd)

C. Payment Dates and Late Payment Charges (Cont'd)

- 2) Further, if no payment is received by the payment date or if a payment or any portion of a payment is received by the Company after the payment date as set forth in 1) preceding, or if a payment or any portion of a payment is received by the Company in funds which are not Immediately Available funds in U.S. dollars, then a Late Payment Charge shall be due to the Company. The Late Payment Charge shall be the payment or the portion of the payment, in excess of \$25.00, not received by the payment date times a late factor. The late factor shall be 1.5% per month (unless an applicable law or regulation specifies a lower rate to be charged) or portion thereof applied from the 31st calendar day after payment date to and including the date that the Company actually receives the payment. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at the time. The minimum Late Payment Charge is \$5.00.

D. Billing Disputes Resolved in Favor of the Company

- 1) In the event that a Customer disputes all or part of the billed amount, and the dispute is ultimately resolved in favor of the Company, the Customer shall pay the disputed amount in full pending resolution of the dispute unless the Company determines, in its sole discretion, that there is an adequate deposit in respect of such disputed amount. In the event that the Company does not require the Customer to pay the disputed amount in full pending resolution of the dispute, late payment charges will apply to amounts withheld pending settlement of the dispute and ultimately found to be payable. Late payment charges are calculated as set forth in C.2) preceding except that when the Customer disputes the bill on or before the payment date and pays the undisputed amount on or before the payment date, the penalty interest period shall not begin until ten (10) days following the payment date. (T)
- 2) In the event of a billing dispute, the billing dispute is the date upon which the Customer presents sufficient written documentation to the Company to support its claim for incorrect billing. Sufficient written documentation consists of the following information, where such information is relevant to the dispute: (N)
|
(N)

ACCESS SERVICES AND NETWORK INTERCONNECTION SERVICES

STATE OF NORTH DAKOTA

SECTION 2
ORIGINAL PAGE 32.1

ISSUED: AUGUST 13, 2008

EFFECTIVE: SEPTEMBER 2, 2008

2. GENERAL REGULATIONS

(N)

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

2.4.2 Payment of Rates, Charges and Deposits (Cont'd)

D. Billing Disputes Resolved in Favor of the Company (Cont'd)

a. Dedicated Access

- A clear explanation of the basis of the dispute, including what the Customer believes is incorrect (*e.g.*, nonrecurring charge; mileage; circuit identification) and the reason why the Customer believes the bill is incorrect (*e.g.*, monthly rate billed not same as in tariff; facility not ordered; service not received)
- The account number under which the bill was rendered
- The date of the bill
- The invoice number
- The circuit number, line number, trunk group number, Two-Six Code (TSC), end office or tandem identification, or other appropriate facility identification
- The exact dollar amount in dispute
- The universal service order code(s)(USOCs) associated with the service
- The Purchase Order Number(s) and dates involved for disputes involving order activity
- Details sufficient to identify the specific amount(s) and item(s) in dispute
- The name of the person responsible for the Customer's dispute
- Additional data as the Company reasonably requests from the Customer to resolve the dispute. The request for such additional information shall not affect the Customer's dispute date as set forth preceding.

b. Switched Access

- A clear explanation of the basis of the dispute, including what the Customer believes is incorrect (*e.g.*, nonrecurring charge; mileage; circuit identification) and the reason why the Customer believes the bill is incorrect (*e.g.*, monthly rate billed not same as in tariff; facility not ordered; service not received)
- The account number under which the bill was rendered
- The date of the bill
- The invoice number
- The exact dollar amount in dispute
- Call Detail Records (CDRs)
- The universal service order code(s)(USOCs) and/or rate element associated with the service
- Details sufficient to identify the specific amount(s) and item(s) in dispute
- The name of the person responsible for the Customer's dispute
- Additional data as the Company reasonably requests from the Customer to resolve the dispute. The request for such additional information shall not affect the Customer's dispute date as set forth preceding.

(N)