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Jamestown, North Dakota 58402-2220
701 252-0540
800 257-4044
www.otpco.com

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DEC 08 2009



PUBLIC SERVICE COMMISSION

November 7, 2009

Public Service Commission
State of North Dakota
Consumer Affairs
State Capitol
Bismarck ND 58505

Enclosed is our monthly disconnect report for November 2009. The total for the month of November is 72.

Sincerely,

A handwritten signature in cursive script that reads "Colleen Lebahn".

Colleen Lebahn
Customer Service Representative

CC: Matt Bucher
CC: Andrea Loomer

11 **PU-09-6** Filed: 12/8/2009 Pages: 11
November 2009 Service Disconnect Report

Otter Tail Power Corporation

Colleen Lebahn, Cust. Service Rep.

OTTER TAIL POWER COMPANY
FERGUS FALLS, MN 56537
ATTN: C.LEBAHN
701-253-4744

2

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/12/2009 1130 \$161.89
DATE AND TIME OF RECONNECT 11/12/2009 1315

2

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/05/2009 1058 \$398.08
DATE AND TIME OF RECONNECT 11/12/2009 1655

2

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/18/2009 1132 \$713.98
DATE AND TIME OF RECONNECT 11/20/2009 1500

2

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/17/2009 1005 \$289.61
DATE AND TIME OF RECONNECT 11/17/2009 1542

2

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/12/2009 1035 \$243.84
DATE AND TIME OF RECONNECT 11/16/2009 1312

2

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/18/2009 1043 \$413.79
DATE AND TIME OF RECONNECT 11/25/2009 1500

2

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/12/2009 1136 \$148.53
DATE AND TIME OF RECONNECT 11/16/2009 1615

2

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/17/2009 1012 \$184.64
DATE AND TIME OF RECONNECT 11/17/2009 1152

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/09/2009 1147 \$626.50
DATE AND TIME OF RECONNECT 11/18/2009 0139

3

COMMERCIAL
DATE AND TIME OF DISCONNECT 11/09/2009 1100 \$184.79
DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/16/2009 1030 \$191.76

OTTER TAIL POWER COMPANY
FERGUS FALLS, MN 56537
ATTN: C.LEBAHN
701-253-4744

DATE AND TIME OF RECONNECT 11/16/2009 1315

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/24/2009 1140 \$267.17
DATE AND TIME OF RECONNECT 11/25/2009 1328

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/02/2009 1005 \$176.79
DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/05/2009 1020 \$254.67
DATE AND TIME OF RECONNECT 11/05/2009 1459

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/16/2009 1055 \$159.38
DATE AND TIME OF RECONNECT 11/16/2009 1520

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/16/2009 1045 \$118.77
DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/12/2009 1030 \$183.25
DATE AND TIME OF RECONNECT 11/12/2009 1830

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/04/2009 0900 \$232.84
DATE AND TIME OF RECONNECT 11/06/2009 1035

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/09/2009 1156 \$685.13
DATE AND TIME OF RECONNECT 11/18/2009 0141

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/19/2009 1140 \$110.63
DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL
DATE AND TIME OF DISCONNECT 11/12/2009 1036 \$333.69
DATE AND TIME OF RECONNECT 11/12/2009 1045

3

RESIDENTIAL

OTTER TAIL POWER COMPANY
 FERGUS FALLS, MN 56537
 ATTN: C.LEBAHN
 701-253-4744
 \$242.33

DATE AND TIME OF DISCONNECT 11/02/2009 1005
 DATE AND TIME OF RECONNECT 11/02/2009 1535

3

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/16/2009 1050 \$133.60
 DATE AND TIME OF RECONNECT 11/16/2009 1700

3

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/12/2009 1100 \$173.18
 DATE AND TIME OF RECONNECT 11/12/2009 1651

3

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/19/2009 1145 \$175.98
 DATE AND TIME OF RECONNECT 11/19/2009 1554

3

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/12/2009 1035 \$118.40
 DATE AND TIME OF RECONNECT 00/00/0000 0000

3

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/18/2009 1151 \$281.14
 DATE AND TIME OF RECONNECT 11/18/2009 1155

5

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/24/2009 1057 \$220.13
 DATE AND TIME OF RECONNECT 11/24/2009 1515

5

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/18/2009 1150 \$337.48
 DATE AND TIME OF RECONNECT 11/19/2009 1130

5

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/24/2009 1050 \$176.22
 DATE AND TIME OF RECONNECT 11/25/2009 1053

5

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/18/2009 1130 \$338.15
 DATE AND TIME OF RECONNECT 11/18/2009 1630

5

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/19/2009 1115 \$441.51
 DATE AND TIME OF RECONNECT 00/00/0000 0000

5

OTTER TAIL POWER COMPANY
 FERGUS FALLS, MN 56537
 ATTN: C.LEBAHN
 701-253-4744

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/30/2009 1125 \$348.15
 DATE AND TIME OF RECONNECT 12/01/2009 1600

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/09/2009 1140 \$285.32
 DATE AND TIME OF RECONNECT 11/09/2009 1415

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/17/2009 1130 \$370.58
 DATE AND TIME OF RECONNECT 11/18/2009 1120

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/24/2009 1117 \$247.18
 DATE AND TIME OF RECONNECT 11/24/2009 1430

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/03/2009 1038 \$160.35
 DATE AND TIME OF RECONNECT 11/03/2009 1707

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/09/2009 1133 \$280.20
 DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/18/2009 1130 \$234.58
 DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/18/2009 1125 \$282.17
 DATE AND TIME OF RECONNECT 11/18/2009 1438

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/24/2009 1102 \$278.05
 DATE AND TIME OF RECONNECT 11/24/2009 1430

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/17/2009 1126 \$332.86
 DATE AND TIME OF RECONNECT 11/17/2009 1626

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/18/2009 1135 \$124.83
 DATE AND TIME OF RECONNECT 00/00/0000 0000

6

OTTER TAIL POWER COMPANY
 FERGUS FALLS, MN 56537
 ATTN: C.LEBAHN
 701-253-4744

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/09/2009 1123 \$224.55
 DATE AND TIME OF RECONNECT 00/00/0000 0000

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/09/2009 1116 \$166.12
 DATE AND TIME OF RECONNECT 11/09/2009 1650

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/03/2009 0920 \$179.20
 DATE AND TIME OF RECONNECT 11/03/2009 0934

6

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/09/2009 1117 \$151.40
 DATE AND TIME OF RECONNECT 11/09/2009 1420

7

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/03/2009 1110 \$132.61
 DATE AND TIME OF RECONNECT 00/00/0000 0000

7

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/03/2009 1142 \$170.94
 DATE AND TIME OF RECONNECT 11/03/2009 1320

7

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/17/2009 1130 \$616.31
 DATE AND TIME OF RECONNECT 11/17/2009 1500

7

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/02/2009 1030 \$226.33
 DATE AND TIME OF RECONNECT 11/02/2009 1645

7

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/23/2009 1159 \$321.74
 DATE AND TIME OF RECONNECT 11/24/2009 1442

7

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/05/2009 1058 \$312.71
 DATE AND TIME OF RECONNECT 11/06/2009 1400

DIVISION 1 0
 DIVISION 2 8
 DIVISION 3 19
 DIVISION 4 0
 DIVISION 5 6
 DIVISION 6 14
 DIVISION 7 6
 DIVISION 8 0

DIVISION	9	0
DIVISION	10	0
DIVISION	11	0
DIVISION	12	0
DIVISION	13	0
DIVISION	14	0
TOTAL		53

*** END OF REPORT - CIS813 *** FOR C.LEBAHN ***

OTTER TAIL POWER COMPANY
FERGUS FALLS, MN 56537
ATTN: C.LEBAHN
701-253-4744

8

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/17/2009	1003	\$326.19
DATE AND TIME OF RECONNECT		11/17/2009	1540	

8

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/16/2009	1124	\$396.20
DATE AND TIME OF RECONNECT		11/16/2009	1221	

8

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/02/2009	1035	\$164.57
DATE AND TIME OF RECONNECT		11/02/2009	1035	

8

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/19/2009	1020	\$547.58
DATE AND TIME OF RECONNECT		11/19/2009	1628	

8

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/02/2009	1159	\$138.23
DATE AND TIME OF RECONNECT		11/02/2009	1510	

8

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/30/2009	1124	\$234.96
DATE AND TIME OF RECONNECT		00/00/0000	0000	

8

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/30/2009	1135	\$307.30
DATE AND TIME OF RECONNECT		11/30/2009	2102	

8

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/02/2009	1025	\$184.45
DATE AND TIME OF RECONNECT		11/03/2009	1150	

13

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/17/2009	1050	\$153.25
DATE AND TIME OF RECONNECT		11/18/2009	1815	

13

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/03/2009	1025	\$178.59
DATE AND TIME OF RECONNECT		11/03/2009	1105	

13

	RESIDENTIAL			
DATE AND TIME OF DISCONNECT		11/19/2009	1031	\$188.61

OTTER TAIL POWER COMPANY
 FERGUS FALLS, MN 56537
 ATTN: C.LEBAHN
 701-253-4744

DATE AND TIME OF RECONNECT 11/20/2009 1420

13

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/17/2009 1109 \$187.70
 DATE AND TIME OF RECONNECT 11/18/2009 1905

13

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/09/2009 1040 \$503.80
 DATE AND TIME OF RECONNECT 11/09/2009 1058

13

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/05/2009 1022 \$225.23
 DATE AND TIME OF RECONNECT 00/00/0000 0000

13

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/03/2009 1145 \$238.92
 DATE AND TIME OF RECONNECT 11/04/2009 1616

13

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/04/2009 1138 \$185.51
 DATE AND TIME OF RECONNECT 11/05/2009 1120

13

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/03/2009 1050 \$309.52
 DATE AND TIME OF RECONNECT 11/03/2009 1620

13

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/09/2009 1030 \$411.45
 DATE AND TIME OF RECONNECT 11/09/2009 1644

13

RESIDENTIAL
 DATE AND TIME OF DISCONNECT 11/03/2009 1030 \$173.76
 DATE AND TIME OF RECONNECT 11/04/2009 1640

DIVISION	1	0
DIVISION	2	0
DIVISION	3	0
DIVISION	4	0
DIVISION	5	0
DIVISION	6	0
DIVISION	7	0
DIVISION	8	8
DIVISION	9	0
DIVISION	10	0
DIVISION	11	0
DIVISION	12	0
DIVISION	13	11
DIVISION	14	0
TOTAL		19

*** END OF REPORT - CIS813 *** FOR C.LEBAHN ***

OTTER TAIL POWER COMPANY
FERGUS FALLS, MN 56537
ATTN: C.LEBAHN
701-253-4744

6

COMMERCIAL				
DATE AND TIME OF DISCONNECT	11/03/2009	1000		\$718.06
DATE AND TIME OF RECONNECT	00/00/0000	0000		

6

RESIDENTIAL				
DATE AND TIME OF DISCONNECT	11/17/2009	0945		\$206.62
DATE AND TIME OF RECONNECT	11/19/2009	1515		

DIVISION	1	0
DIVISION	2	0
DIVISION	3	0
DIVISION	4	0
DIVISION	5	0
DIVISION	6	2
DIVISION	7	0
DIVISION	8	0
DIVISION	9	0
DIVISION	10	0
DIVISION	11	0
DIVISION	12	0
DIVISION	13	0
DIVISION	14	0
TOTAL		2

*** END OF REPORT - CIS813 *** FOR C.LEBAHN ***