

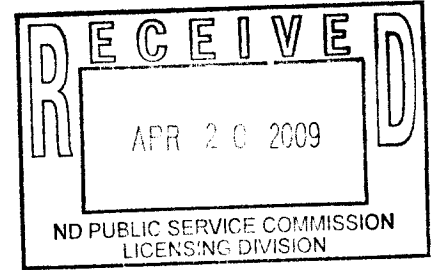


33650 6th Avenue So.  
Suite 200  
Federal Way, WA 98003

Sherri Cooper  
Senior Claim Representative  
Bond & Financial Products Claim  
Phone: (253) 943-5807  
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Email: SLCOOPER@travelers.com

April 17, 2009

North Dakota, State of  
Public Service Commission  
600 East Blvd Ave. – Dept. 408  
Bismarck, ND 58505-0480  
Attn: Sue Richter, Licensing Division



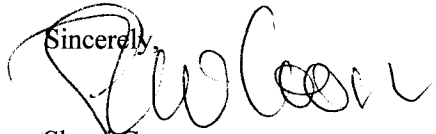
Re: Travelers Casualty & Surety Co. of America  
Our File No.: T0907206-1  
Bond No.: 105142048  
Principal: Sustainable Systems, LLC  
Obligee: North Dakota, State of, Public Service Commission

Dear Ms. Richter:

This will acknowledge receipt of your correspondence dated April 15, 2009 in which you made demand against bond 105142048 issued on behalf of our Principal, Sustainable Systems, LLC. To facilitate our review of your claim, we request copies of documentation supporting the claim to the extent it has not been previously submitted and any additional information available to you which would assist us.

We will advise our Principal, Sustainable Systems, LLC of your claim and request that they review the claim and provide Travelers with their position.

Please note that this letter is not, and should not be construed as, an admission of liability under the bond or any applicable law. All rights and defenses which are or may become available to Travelers are, and shall continue to remain fully and strictly reserved whether mentioned in subsequent communications or not. Please direct all future correspondence on this matter to the undersigned, being sure to include bond 105142048 and file no. T0907206-1 on all communications.

Sincerely,  
  
Sherri Cooper  
Senior Claim Representative

Sc/s

cc: Sustainable Systems, LLC