

STATE OF NORTH DAKOTA  
PUBLIC SERVICE COMMISSION

FirstLink  
211 Designation  
Application

Case No. PU-09-713

AFFIDAVIT OF SERVICE BY CERTIFIED MAIL

STATE OF NORTH DAKOTA  
COUNTY OF BURLEIGH

**Janet Marquart** deposes and says that:

she is over the age of 18 years and not a party to this action and, on the 27<sup>th</sup> day of **November, 2009**, she deposited in the United States Mail, Bismarck, North Dakota, **two** envelopes with certified postage, return receipt requested, fully prepaid, securely sealed and each containing a photocopy of:

**Notice of Opportunity for Hearing**

The envelopes were addressed as follows:

Ms. Susan Rae Helgeland, MS  
Executive Director  
Mental Health America of North Dakota  
523 N 4<sup>th</sup> Street  
PO Box 4106  
Bismarck ND 58502-4106  
**Cert. No. 7009 1680 0001 2689 0414**

Ms. Cindy Miller  
Executive Director  
FirstLink  
PO Box 447  
Fargo ND 58107-0447

**Cert. No. 7009 1680 0001 2689 0407**

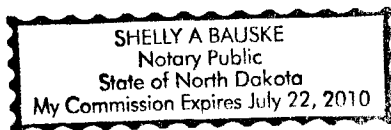
Each address shown is the respective addressee's last reasonably ascertainable post office address.

Subscribed and sworn to before me  
this 27<sup>th</sup> day of **November, 2009**.

*Janet Marquart*

*Shelly A Bauske*  
Notary Public

SEAL



**STATE OF NORTH DAKOTA**  
**PUBLIC SERVICE COMMISSION**

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**NOTICE OF OPPORTUNITY FOR HEARING**

**November 25, 2009**

The Federal Communications Commission (FCC) has designated the 211 dialing code to provide direct access to organizations providing community information and referral services that are currently not available through the 911 emergency code or the 311 police non-emergency code.

On September 24, 2003, the Commission designated the Mental Health Association in North Dakota (MHAND), as the user of the 211 dialing code in North Dakota.

On March 7, 2007, the Commission authorized MHAND to subcontract 211 operations within North Dakota. MHAND has been subcontracting with FirstLink for the provision of 211 operations in Cass County.

In its October 30, 2009 letter, MHAND notified the Commission that, due to lack of economic support, it must relinquish its designation as the 211 dialing code user.

On November 2, 2009, the Commission received a letter stating that effective October 30, 2009, FirstLink will temporarily provide 211 operations for North Dakota until a decision is made about 211's future.

On November 23, 2009, FirstLink filed a letter requesting designation as the 211 dialing code user for North Dakota.

The issues to be considered are:

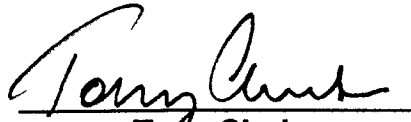
1. Is any other entity interested in designation as the user of the 211 dial code in North Dakota?
2. Is the FirstLink's intended use of the 211 dial code in North Dakota consistent with the FCC intended use of that code?

Those interested are invited to comment in writing. Persons desiring a hearing must file a written request identifying their interest in the proceeding and the reasons for requesting a hearing. **Comments and requests for hearing must be received by January 8, 2010.** If deemed appropriate, the Commission can determine the matter without a hearing.

For more information contact the Public Service Commission, State Capitol, Bismarck, North Dakota 58505, 701-328-2400; or Relay North Dakota 1-800-366-6888

TTY. If you require any auxiliary aids or services, such as readers, signers, or Braille materials please notify the Commission.

**PUBLIC SERVICE COMMISSION**



**Tony Clark**  
**Commissioner**



**Kevin Cramer**  
**Chairman**



**Brian P. Kalk**  
**Commissioner**