

AFFADAVIT OF CINDY MILLER, EXECUTIVE DIRECTOR OF FIRSTLINK

Cindy Miller, being first duly sworn, deposes and states as follows:

1.

FirstLink is not interested in taking over the statewide 211 designation because of lack of stable long term funding for the entire state.

2.

FirstLink would like to continue the 211 designation for Cass County. We have been a subcontractor for 211 in Cass County for several years, and we do have funding to help continue funding this program.

3.

FirstLink's intended use of the 211 dialing code for Cass County in North Dakota would be to create and maintain a database of programs and services, and then to disseminate this information to individuals. With 211, this means it is a single phone call and an easy to remember number for those looking for assistance 24/7. We have trained call specialists who help with information, referral, crisis, listening and support calls.

4.

At this time we respectfully request that the North Dakota Public Service Commission award the official 211 designation for Cass County in North Dakota to FirstLink. FirstLink was recently certified in AIRS. (Alliance of Information and Alliance Systems) We have been a call center for many years, and answer information, referral, listening and support, suicide and crisis calls. We answered over 35,000 calls in 2008, and also answered over 55,000 calls for the flood hotline during the flood of 2009. We are very capable to answer Cass Counties 211 calls.

The foregoing instrument was acknowledged before me this 21<sup>st</sup> day of January, 2010 by Cindy Miller, Executive Director of First Link, the applicant in this proceeding.

*Cindy Miller*  
*1/21/10*

INDIVIDUAL ACKNOWLEDGEMENT

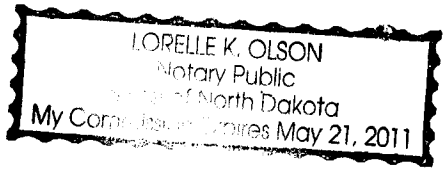
STATE OF North Dakota  
COUNTY OF Cass )SS

On this 21<sup>st</sup> day of January, 2010 before me, the undersigned Notary Public, personally appeared Andy Miller to me known to be the individual described in and who executed the Trust Agreement and acknowledged that he/she signed the document at his/her free and voluntary act and deed, for the use and purpose therein mentioned.

Given under my hand and official seal this 21<sup>st</sup> day of January, 2010.

By [Signature] Residing at West Fargo ND

Notary Public in and for the State of ND My commission expires 5-21-2011



Total of two pages regarding Trust Agreement  
Andy Miller, Executive Director of [unclear]  
[Signature]