

STATE OF NORTH DAKOTA
PUBLIC SERVICE COMMISSION

**FirstLink
211 Designation
Application**

Case No. PU-09-713

Notice of Intent to Reopen Proceeding

February 19, 2010

On October 30, 2009, MHAND notified the Commission that, due to lack of economic support, it must relinquish its designation as the 211 dialing code user.

On November 2, 2009, FirstLink notified the Commission that effective October 30, 2009, FirstLink will temporarily provide statewide 211 operations until a decision is made about 211's future. FirstLink subsequently indicated it would provide statewide 211 operations until March 15, 2010.

On November 23, 2009, FirstLink filed a letter requesting designation as the statewide 211 dialing code user.

On January 25, 2010, FirstLink notified the Commission that it was no longer interested in a statewide 211 designation due to a lack of stable long-term funding for the entire state. Therefore, FirstLink requested to be the designated user of the 211 dialing code in Cass County.

On February 10, 2010, the Commission authorized FirstLink to use the 211 dialing code in Cass County, North Dakota for access to community information and referral services unless and until the Commission authorizes a different entity to use the 211 dialing code.

On February 19, 2010, a meeting of stakeholders was held to assess support for statewide 211 services going forward.

The Commission has reason to believe that conditions of fact have so changed as to require, and that public interest requires, the reopening of this proceeding.

The issues to be considered are:

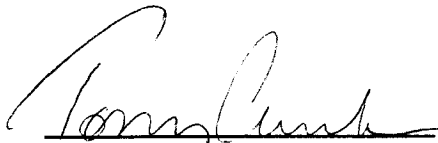
1. Is any other entity interested in designation as the user of the 211 dial code in North Dakota?
2. Is FirstLink's use of the statewide 211 dial code consistent with the FCC intended use of that code?
3. Is it in the public interest for the Commission to authorize FirstLink statewide use of the 211 dialing code, effective when FirstLink's 211 services are sufficiently funded?

Those interested are invited to comment in writing. Persons desiring a hearing must file a written request identifying their interest in the proceeding and the reasons for

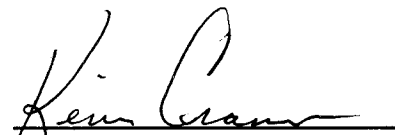
requesting a hearing. Comments and requests for hearing must be received by March 17, 2010. If deemed appropriate, the Commission can determine the matter without a hearing.

For more information contact the Public Service Commission, State Capitol, Bismarck, North Dakota 58505, 701-328-2400; or Relay North Dakota 1-800-366-6888 TTY. If you require any auxiliary aids or services, such as readers, signers, or Braille materials please notify the Commission.

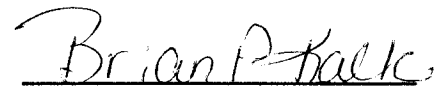
PUBLIC SERVICE COMMISSION



Tony Clark
Commissioner



Kevin Cramer
Chairman



Brian P. Kalk
Commissioner