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MAR 11 2010

PUBLIC SERVICE COMMISSION



AFFADAVIT OF CINDY MILLER, EXECUTIVE DIRECTOR OF FIRSTLINK

Cindy Miller, being first duly sworn, deposes and states as follows:

1.

FirstLink is interested in taking over the statewide 211 designation.

2.

FirstLink's intended use of the 211 dialing code for Cass County in North Dakota would be to create and maintain a database of programs and services, and then to disseminate this information to individuals. With 211, this means it is a single phone call and an easy to remember number for those looking for assistance 24/7. We have trained call specialists who help with information, referral, crisis, listening and support calls.

3.

At this time we respectfully request that the North Dakota Public Service Commission award the official 211 designation for North Dakota to FirstLink. FirstLink was recently certified in AIRS. (Alliance of Information and Alliance Systems) We have been a call center for many years, and answer information, referral, listening and support, suicide and crisis calls. We answered over 36,000 calls in 2009, and also answered over 55,000 calls for the flood hotline during the flood of 2009. We are very capable to answer North Dakota's 211 calls.

The foregoing instrument was acknowledged before me this 8th day of March, 2010 by Cindy Miller, Executive Director of First Link, the applicant in this proceeding.

*Cindy Miller 3/8/2010*

