

STATE OF NORTH DAKOTA
PUBLIC SERVICE COMMISSION

FirstLink
211 Designation
Application

Case No. PU-09-713

AFFIDAVIT OF SERVICE BY ELECTRONIC MAIL

STATE OF NORTH DAKOTA
COUNTY OF BURLEIGH

Shelly A. Bauske deposes and says that:

she is over the age of 18 years and not a party to this action and, on the **18th** day of **March, 2010**, she electronically mailed to 42 recipients, an electronic copy of:

Order Designating Statewide 211 Dialing Code User

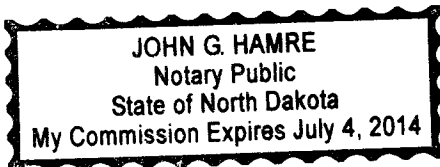
The electronic mails were addressed as follows:

See Attached List

Each address shown is the respective addressee's last reasonably ascertainable electronic mailing address.

Subscribed and sworn to before me
this **18th** day of **March, 2010**.

SEAL



Shelly A Bauske

John S. Hamre
Notary Public

ffarm@wtc-mail.net
Ann Faught
Absaraka Co-Operative Telephone Company, Inc.
2894 146 Avenue SE PO Box 27
Absaraka ND 58002

sbohler@czn.com
Scott Bohler
Citizens Telecomm Company of Minnesota, LLC
3 High Ridge Park
Stamford CT 06905

ken@consolidatedtelcom.com
Paul Schuetzler
Consolidated Telcom
PO Box 1077
Dickinson ND 58601-1077

keithl@daktel.com
Keith Larson
Dakota Central Telecommunications Cooperative
PO Box 299
Carrington ND 58421-0299

tschilling@drtel.com
Troy Schilling
Dickey Rural Telephone Cooperative
PO Box 69
Ellendale ND 58436-0069

tmaroney@rrv.net
Tom W. Maroney
Halstad Telephone Company
PO Box 55
Halstad MN 56548-0055

jamesval@jamesvalley.com
James Groft
James Valley Coop Telephone Co
P O Box 260 235 E 1st Ave
Groton SD 57445

gerrya@midrivers.com
GERRY ANDERSON
MID-RIVERS TELEPHONE COOPERATIVE, INC.
904 C AVENUE P O BOX 280
CIRCLE MT 59215-0280

sbunn@mlgc.com
Shelie Bunn
Moore & Liberty Telephone Co
301 Dewey St PO Box 66
Enderlin ND 58027-0066

dwights@nccray.com
Dwight Schmitt
Northwest Communications Coop
PO Box 38
Ray ND 58849-0038

derrick@bektel.com
Derrick Bulawa
BEK Communications Cooperative
P. O. Box 230
Steele ND 58482-0230

paul@consolidatedtelcom.com
Paul Schuetzler
Consolidated Telcom
PO Box 1077
Dickinson ND 58601-1077

keithl@daktel.com
Keith Larson
Dakota Central Telecom I
PO Box 299
Carrington ND 58421-0299

tschilling@drtel.com
Troy Schilling
Dickey Rural Communications Inc
PO Box 69
Ellendale ND 58436-0069

cooperstown@mlgc.com
Ray Brown
Griggs County Telephone Co
P O Box 506
Cooperstown ND 58425-0506

kander@ictc.com
Keith Anderson
Inter-Community Telephone Company LLC
PO Box 8
Nome ND 58062-0008

loretel@loretel.net
Steven Katka
Loretel Systems, Inc
PO Box 72 13 e 4ath Ave
Ada MN 56510-0072

markw@midstatetel.com
Mark Wilhelmi
Midstate Telephone Co
PO Box 400
Stanley ND 58784-0400

kathyy@ndtel.com
Dave Dircks
North Dakota Telephone Company
PO Box 180
Devils Lake ND 58301-0180

ddunning@polarcomm.com
David Dunning
Polar Commun Mut Aid Corp
PO Box 270
Park River ND 58270-0270

ddunning@polarcomm.com
David Dunning
Polar Telecommunications Inc
PO Box T
Park River ND 58270

sschwan@qwest.com
Suzy Schwandt
Qwest Corporation

kblicke@qwest.com
Kent Blickensderfer
Qwest Corporation
220 N 5th St P.O. Box 5508
Bismarck ND 58502-5508

jeffolson@rrt.net
Jeff Olson
Red River Rural Tele Assoc
PO Box 136
Abercrombie ND 58001-0136

rthoreson@tnics.com
Robin Thoreson
Roberts County Telephone Coop Assoc
205 Main Street PO Box 197
New Effington SD 57255

janehp@srttel.com
Jane Petersen
SRT COMMUNICATIONS, INC.
3615 N BDWY PO BOX 2027
MINOT ND 58702-2027

johnar@srttel.com
John Reiser
SRT COMMUNICATIONS, INC.
3615 N BDWY PO BOX 2027
MINOT ND 58702-2027

christm@srttel.com
Chris Morsefield
SRT COMMUNICATIONS, INC.
3615 N BDWY PO BOX 2027
MINOT ND 58702-2027

kcarlson@utma.com
Kenneth Carlson
Turtle Mountain Communications
PO Box 729
Langdon ND 58249-0729

rhoudek@venturecomm.net
Randy Houdek
Venture Communications Inc
PO Box 157
Highmore SD 57345-0157

donn@srt.com
Don Negaard
Pringle and Herigstad P C
PO Box 1000
Minot ND 58702-1000

suzanne.schulz@qwest.com
Suzanne Schulz
Qwest Corporation

pharrington@tnics.com
Pamela Harrington
RC Communications Inc
PO Box 197
New Effington SD 57255-0197

rtc@rtc.coop
Royce Aslakson
Reservation Telephone Cooperative
PO Box 68
Parshall ND 58770-0068

julieel@srttel.com
Julie Lizotte
SRT COMMUNICATIONS, INC.
3615 N BDWY PO BOX 2027
MINOT ND 58702-2027

petteret@srttel.com
Petter
SRT COMMUNICATIONS, INC.
3615 N BDWY PO BOX 2027
MINOT ND 58702-2027

stevedl@srttel.com
STEVEN LYSNE
SRT COMMUNICATIONS, INC.
3615 N BDWY PO BOX 2027
MINOT ND 58702-2027

kimrw@srttel.com
Kim Weydahl
SRT COMMUNICATIONS, INC.
3615 N BDWY PO BOX 2027
MINOT ND 58702-2027

kcarlson@utma.com
Kenneth Carlson
United Telephone Mut Aid Corp
P O Box 729
Langdon ND 58249-0729

westriver@sdplains.com

West River Coop Telephone Co
801 Coleman Ave PO Box 39
Bison SD 57620-0039

mickg@westriv.com
Mick Grosz
West River Telecommunications Cooperative
PO Box 467
Hazen ND 58545-0467

ddunning@polarcomm.com
David L. Dunning
Wolverton Telephone Company

STATE OF NORTH DAKOTA
PUBLIC SERVICE COMMISSION

**FirstLink
211 Designation
Application**

Case No. PU-09-713

ORDER DESIGNATING STATEWIDE 211 DIALING CODE USER

March 18, 2010

The Federal Communications Commission (FCC) has designated the 211 dialing code to provide direct access to organizations providing community information and referral services that are currently not available through the 911 emergency code or the 311 police non-emergency code.

On September 24, 2003, the Commission designated the Mental Health Association in North Dakota (MHAND), as the user of the 211 dialing code statewide in North Dakota.

On March 7, 2007, the Commission authorized MHAND to subcontract 211 operations in North Dakota. MHAND subcontracted with FirstLink for the provision of 211 in Cass County.

In its October 30, 2009 letter, MHAND notified the Commission that, due to lack of economic support, it must relinquish its designation as the 211 dialing code user.

On November 2, 2009, the Commission received a letter stating that effective October 30, 2009, FirstLink will temporarily provide statewide 211 operations for North Dakota until a decision is made about 211's future. FirstLink subsequently indicated it would provide statewide 211 operations until March 15, 2010.

On November 23, 2009, FirstLink filed a letter requesting designation as the 211 dialing code user for North Dakota.

On November 25, 2009, the Commission issued a Notice of Opportunity for Hearing providing until January 8, 2010 for comments and requests for hearing. No comments or requests for hearing were received.

On January 14 and January 25, 2010, FirstLink filed affidavits of Cindy Miller, Executive Director of FirstLink, in support of the application. The January 25 affidavit stated that FirstLink is no longer interested in a statewide 211 designation due to a lack of stable long-term funding for the entire state. However, FirstLink would like to be the designated user of the 211 dialing code in Cass County.

On February 10, 2010, the Commission authorized FirstLink to use the 211 dialing code in Cass County.

On February 19, 2010, a meeting of stakeholders was held to assess support for statewide 211 services going forward.

On February 19, 2010, the Commission issued a Notice of Intent to Reopen Proceeding because it had reason to believe that conditions of fact had changed and public interest required the reopening of the proceeding. The Notice listed the following issues:

1. Is any other entity interested in designation as the user of the 211 dial code in North Dakota?
2. Is FirstLink's intended use of the 211 dial code in North Dakota consistent with the FCC intended use of that code?
3. Is it in the public interest for the Commission to authorize FirstLink statewide use of the 211 dialing code, effective when FirstLink's 211 services are sufficiently funded?

On March 4, 2010, another meeting of stakeholders was held to assess support for statewide 211 services.

On March 11, 2010, FirstLink filed an affidavit of Cindy Miller supporting the application and requesting that the Commission authorize FirstLink as the statewide user of the 211 dialing code.

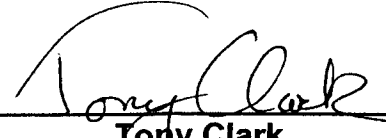
FirstLink's intended use of the 211 dialing code is to create and maintain a database of programs and services, and then to disseminate this information to individuals that dial the 211 code. FirstLink employs trained call specialists to answer information, referral, crisis, listening and support calls. FirstLink is certified in Alliance of Information and Referral Systems and has been a call center for many years.

FirstLink's intended use of the 211 dial code in Cass County is consistent with the FCC intended use of that code and should be designated for such use. It is in the public interest for the Commission to authorize FirstLink statewide use of the 211 dialing code.

Order

FirstLink is authorized to use the 211 dialing code in North Dakota for access to community information and referral services.

PUBLIC SERVICE COMMISSION



Tony Clark
Commissioner

Absent

Kevin Cramer
Chairman



Brian P. Kalk
Commissioner