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April 26, 2010



PUBLIC SERVICE COMMISSION

Mr. Darrell Nitschke
Director of Administration/Executive Secretary
North Dakota Public Service Commission
State Capitol
600 East Boulevard, Dept. 408
Bismarck, ND 58505-0408

RE: In the Matter of Notifying the Commission of Otter Tail Power Company's Major Service Interruptions - Annual Summary for 2009

Dear Mr. Nitschke:

Enclosed in the above referenced matter are an original and seven (7) copies of Otter Tail Power Company's Annual Summary of Major Service Interruptions for North Dakota for the 2009 calendar year.

An electronic copy of this Summary is also being sent to you at dnitschk@nd.gov and to the North Dakota Public Service Commission at ndpsc@nd.gov.

If you have any questions, regarding this filing, please contact me at 218-739-8838 or rlspangler@otpco.com.

Sincerely,

A handwritten signature in black ink that reads "Ron L. Spangler, Jr." with a flourish at the end.

Ron L. Spangler, Jr.
Rate Case Manager
Regulatory Services

wao
Enclosures
By electronic filing and overnight mail

1 **PU-10-140** Filed: 4/27/2010 Pages: 3
Major Service Interruptions Annual Summary for 2009

**Otter Tail Power Company
Annual Service Outage Report
For the year of 2009**

Background

In August, 2005 Otter Tail Power Company (“Otter Tail”) agreed to provide the North Dakota Public Service Commission (“the Commission”) with outage information that entailed outages within North Dakota that affected 500 or more customers for an hour or more. This is a procedure that has been in place for the Minnesota Public Utilities Commission, and has also been adopted by the South Dakota Public Utilities Commission.

Annual Summary – 2009

In 2009, there were 5 outages that met the reporting criteria for notifying the Commission of major service interruptions.

March 24, 2009 --- Devils Lake Customer Service Center. Customers in several communities in northeastern and north central North Dakota experienced power outages due to ice, snow and strong winds that took transmission and distribution lines out of service. These communities included; Bordulac, Churches Ferry, Gilby, Hamberg, Inkster, Melville, Minnewaukan, Orr, Penn, Fessenden, Granville, New Rockford, Sheyenne, Streeter, Sykeston, Towner.

May 2, 2009 --- Jamestown Customer Service Center. At approximately 11:30 p.m. on Saturday, May 2, a utility pole was hit which took out the Lisbon North Feeder. The outage lasted 1 hour and 20 minutes and affected 571 customers in the town of Lisbon.

July 28, 2009--- Rugby Customer Service Center. At approximately 2:00 a.m. on Tuesday, July 28, 2009, a planned outage took place to do repair work on a substation near Harvey, ND. The outage lasted approximately 3 hours and 34 minutes and affected 545 customers. All customers were notified prior to this planned outage.

October 15, 2009 --- Jamestown Customer Service Center. At approximately 12:28 a.m. on Thursday, October 15, an outage occurred in Jamestown affecting 1151 customers. This outage was caused by heavy snow on branches and branches coming into contact with power lines. Power was restored after approximately 1 hour and 20 minutes. We also experience small outage situations in rural Ayr and the communities of Ayr, Sheldon, Nome, and Fingal.

November 7, 2009 --- Jamestown Customer Service Center. At approximately 3:35 a.m. on Saturday, November 7, an outage occurred in the southwest are of Jamestown affecting 644 customers. This outage was due to underground cable failure and power was restored after approximately 1 hour and 17 minutes.