



August 26, 2010

**RECEIVED**

**AUG 30 2010**

Sent via UPS Next Day

**PUBLIC SERVICE COMMISSION**

Ms. Illona Jeffcoat-Sacco, Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Avenue, Dept. 408  
Bismarck, ND 58505-0602

Re: Filing of tariff pages to be incorporated into North Dakota Local Exchange Services  
Tariff No. 1 of Ionex Communications North, Inc. dba Birch Communications

Dear Ms. Jeffcoat-Sacco:

On behalf of Ionex Communications North, Inc. dba Birch Communications ("Birch"), enclosed are the originals and one copy of supplemental pages to the North Dakota Local Exchange Services Tariff No. 1 of Birch.

With this filing, Birch will introduce the Paper Invoice Fee, out of contract LD rate, increase directory assistance, usage sensitive features and feature packages. Birch will also update the billing name to some products as part of the product consolidation project.

As always, Birch has noticed all impacted customers (12) by bill message with a minimum thirty day notice. We request an effective date of September 27, 2010.

I am also enclosing an additional copy of this letter to be date stamped to acknowledge your receipt of this filing. Please return the date stamped copy in the enclosed self-addressed, stamped envelope.

Thank you for your prompt attention to this filing, if you have any questions regarding this filing, please contact me by email at [tara.jackson@birch.com](mailto:tara.jackson@birch.com) or by phone at (816) 300-1677.

Sincerely yours,

A handwritten signature in black ink that reads "Tara Jackson". The signature is written in a cursive, flowing style.

Tara Jackson  
Sr. Manager, Legal and Regulatory

Enclosures

**1** **PU-10-571** Filed: 8/30/2010 Pages: 19  
**Paper invoice fee, out of contract LD rate, increase  
directory assistance, usage sensitive features &  
feature packages**

Ionex Communications North, Inc.

Tara Jackson

Birch Communications. At your service.

---

**SECTION 1.0 - DEFINITIONS (Continued)**

**Message Waiting Indicator**

Allows a stutter dial tone to be put on a line to alert the Customer that a Voice Mail Message is waiting.

**Monthly Recurring Charges**

Those Monthly Charges to the Customer for Services, facilities or equipment which continue and are billed to the Customer each month for the duration of the Service.

**Multi-frequency ("MF")**

An intermachine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/Key Systems.

**Multiple Appearance Directory Numbers**

A Directory Number that is assigned more than once to one or more Proprietary Business Sets.

**Nonrecurring Charge ("NRC")**

The initial charge, usually assessed on a one-time basis, to install equipment and facilities to establish service.

**Numbering Plan Area ("NPA")**

The same as an Area Code.

**Number Portability**

Allows a Customer to retain their current phone number when switching to Ionex Communications North, Inc.'s Service.

**Operator Station**

A call that is completed with the assistance of an Operator and billed to the Calling Party.

**Person-to-Person**

A call for which the person originating the call specifies to the Operator a particular person, department or extension that is to be reached. Person-to-Person Charges only apply when the call is completed to the Requested Party or when the Calling Party agreed to talk to another person.

**Preferred Customer Discount (PCD)**

A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discounts.

(N)

**Presubscription**

An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) to access, without an Access Code, for Toll Calls. This IXC is referred to as the End User's Predesignated IXC.

**Recurring Charges**

The Monthly Charges to the Customer for Services, facilities and equipment, which are the agreed upon duration of Service.

**Remote Call Forwarding**

Allows a Customer to have a phone number permanently forwarded to another number.

---

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
Ionex Communications North, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108  
(816) 300-3000

## SECTION 16.0 - LOCAL SERVICES RATES

16.1 Local Service Pricing (Continued)16.1.2 Basic Line Rates per Exchange (4)

(N)

Rates include applicable Extended Area Service (EAS) Monthly Charge.

Applicable Non-Recurring Charge (NRC) will apply, as specified in Section 15.

<u>Exchange Name</u>	<u>Residential (2) Monthly Charge</u>	<u>Business (1)(2) Monthly Charge</u>	<u>Trunks (1) (2) Monthly Charge</u>	<u>Business (3) Monthly Charge</u>	<u>Trunks (3) Monthly Charge</u>
Alexander	\$25.00	\$40.00	\$43.70	\$40.00	\$45.00
Belfield	\$25.00	\$40.00	\$45.00	\$40.00	\$48.00
Bismarck	\$25.00	\$40.00	\$40.71	\$40.00	\$48.00
Casselton	\$25.00	\$40.00	\$50.69	\$40.00	\$40.00
Dickinson	\$25.00	\$40.00	\$40.73	\$40.00	\$48.00
Emerado	\$25.00	\$40.00	\$44.41	\$40.00	\$48.00
Fairmont	\$25.00	\$40.00	\$40.57	\$40.00	\$45.00
Fairview	\$25.00	\$40.00	\$32.72		
Fargo	\$25.00	\$40.00	\$43.99	\$40.00	\$43.99
Gardner	\$25.00	\$40.00	\$49.49	\$40.00	\$40.00
Grafton	\$25.00	\$40.00	\$37.49	\$40.00	\$45.00
Grand Forks	\$25.00	\$40.00	\$40.71	\$40.00	\$48.00
Gwimmer	\$25.00	\$40.00	\$43.92	\$40.00	\$45.00
Hatton	\$25.00	\$40.00	\$39.21	\$40.00	\$45.00
Hillshore	\$25.00	\$40.00	\$32.72	\$40.00	\$45.00
Jamestown	\$25.00	\$40.00	\$37.49	\$40.00	\$45.00
Kindred	\$25.00	\$40.00	\$50.69	\$40.00	\$40.00
Larimore	\$25.00	\$40.00	\$34.50	\$40.00	\$45.00
Leonard	\$25.00	\$40.00	\$53.20	\$30.00	\$40.00
Lisbon	\$25.00	\$40.00	\$33.91	\$40.00	\$45.00
Mandan	\$25.00	\$40.00	\$36.96	\$40.00	\$48.00
Manvel	\$25.00	\$40.00	\$45.41	\$40.00	\$48.00
Mayville	\$25.00	\$40.00	\$37.49	\$40.00	\$45.00

(1) Applicable Discounts Apply to Rates.

(2) Effective June 17, 2004, these charges are no longer available new subscribers.

(3) Effective June 17, 2004, these charges are only available to existing subscribers for move, add or changes to their existing account.

(4) Effective September 27, 2010, this product will be billed under the name BirchNet Value Line.

(N)

Issued: August 27, 2010

Effective: September 27, 2010

Issued By:

Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.4 Optional Calling Features (Continued)**

Optional Calling Features	Monthly Rate Business (1)	Monthly Rate Residence (2)
Scheduled Forwarding (2)	\$8.95	\$6.60
Scheduled Forwarding (3)	\$8.95	\$6.60
Selective Call Forwarding (2)	\$3.50	\$3.85
Speed Calling (8 code) (2)	\$3.00	\$2.20
Speed Calling (8 code) (3)	\$2.50	\$2.20
Speed Calling (30 code) (2)	\$6.25	\$3.30
Speed Calling (30 code) (3)	\$6.25	\$3.30
Three Way Calling (2)	\$4.00	\$3.85
Three Way Calling (3)	\$4.00	\$3.85

Optional Calling Features	Per Occurrence Business (1)(2)	Per Occurrence Residence (2)
Call Trace	\$2.00	\$2.20
Usage Basis Continuous Redial	\$1.00 (1)	\$1.00 (1)
Last Call Return	\$1.00 (1)	\$1.00 (1)
Three Way Calling	\$1.00 (1)	\$1.00 (1)

- (1) Applicable Discounts Apply to Rates.
- (2) Effective June 17, 2004, these charges are no longer available new subscribers.
- (3) Effective June 17, 2004, these charges are only available to existing subscribers for move, add or changes to their existing account.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By:

Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.4 Optional Calling Features (Continued)**

3 Feature Value Package (1)

	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>	
Any three features from the 3 Feature Value Package Feature List below.	\$11.95	\$10.00	(1)

3 Feature Value Package Feature List

- Anonymous Call Reject
- Auto Redial
- Call Blocker
- Call Forwarding – Variable
- Call Forwarding Busy Line/No Answer
- Caller ID Name & Number
- Call Return
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Simultaneous Call Forwarding
- Speed Calling 30
- Three Way Calling

(1) Effective June 17, 2004, these charges are only available to existing subscribers for existing account.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

SECTION 16.0 - LOCAL SERVICES RATES

16.4 Optional Calling Features (Continued)

7 Feature Value Package (1)

	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>	
Any seven features from the 7 Feature Value Package Feature List	\$17.95	\$10.00	(1)

7 Feature Value Package Feature List

- Anonymous Call Reject
- Auto Redial
- Call Blocker
- Call Forwarding – Variable
- Call Forwarding Busy Line/No Answer
- Caller ID Name & Number
- Call Waiting with Caller ID Options
- Call Return
- Call Transfer Disconnect
- Call Waiting
- Distinctive Ring 2<sup>nd</sup> and 3<sup>rd</sup>
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Simultaneous Call Forwarding
- Speed Calling 30
- Three Way Calling

(1) Effective June 17, 2004, these charges are only available to existing subscribers for existing account.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.6 Centrex Rates and Charges (2)**

**16.6.1 Analog Centrex Rates (3) (T)**

	<u>Nonrecurring Charge, per Station</u>
Installation	\$31.88
Feature Activation/Deactivation With a Standard Feature	\$5.00
Centrex System Change Charge	\$5.00
Conversion Change per Existing Line Converted from a Company Access Line	\$12.00
Loop Extension Charge	\$100.00
	<u>Monthly recurring Charge, per Station (1)</u>
Month to Month	\$51.95
12 – 36 Month Contract	\$45.00
37 – 60 Month Contract	\$45.00
Centrex Local Exchange Access	\$6.00

**16.6.2 Digital Centrex Rates (3) (T)**

Rates for Digital Centrex Service will be offered on an Individual Case Basis (ICB)

- (1) Applicable Discounts Apply to Rates.
- (2) Effective June 17, 2004, these charges are no longer available new subscribers.
- (3) Effective September 27, 2010 this product will be billed as BlrchNet Basic Line. (N)

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.7 Directory Assistance and Listing Services**

**16.7.1 Directory Assistance**

A Directory Assistance Charge applies per Directory Assistance Call. The Directory Assistance Charge applies regardless of whether the Directory Assistance Operator is able to supply the Requested Number.

Each Directory Assistance Call	\$1.56	(l)
Each Directory Assistance- Call Completion	\$00 plus applicable toll charges	

---

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
Ionex Communications North, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108  
(816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.10 Miscellaneous Services**

**16.10.1 Screening and Toll Denial**

	<u>Business Monthly</u>	<u>Residential Monthly</u>	<u>Nonrecurring Charge</u>
Billed Number Screening (2)(T)	N/A	N/A	\$6.50
Selective Call Screening (2)(T)	\$2.00, per line	N/A	\$24.00
Toll Denial (2)(T)	\$1.80	\$2.20	\$24.00 (Business Only)
Toll Denial (3)(N)	\$6.50	\$2.20	\$24.00 (Business Only)

**16.10.2 Hunting Line Service**

The following charges apply to each Standard Local Line Service line arranged for Hunting.

	<u>Monthly Business (1)</u>	<u>Monthly Residential</u>	<u>Nonrecurring Charge</u>
Hunting Rate (2)	\$8.50	\$5.00	See Section 15
Hunting Rate (3)	\$8.00	\$5.00	See Section 15

(1) Applicable Discounts Apply to Rates.

**16.10.3 Paper Invoice Fee**

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

(N)  
↓  
↓  
↓  
↓  
↓  
(N)

**16.11 Market Expansion Lines**

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Line (2)	\$16.00	\$20.00
Per Line (3)	\$25.00	\$37.50

- (2) Effective June 17, 2004, these charges are no longer available new subscribers.
- (3) Effective June 17, 2004, these charges are only available to existing subscribers for move, add or changes to their existing account.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 21.0 – INTEREXCHANGE SERVICES**

**21.0 Interexchange Services (continued)**

**21.4 Rates**

**21.4.1 Toll Service**

For toll calls originating from customer's premises:

<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
\$ .099	30 seconds	6 seconds

**21.4.1(A) Stand Alone Long Distance (1)**

This service applies to customers that do not subscribe to local exchange service.

<u>Monthly Recurring</u>	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
\$1.95	\$ .099	30 seconds	6 seconds

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using lonex for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using lonex for long distance service only.

(N)

**21.4.1(B) Out of Contract Long Distance**

Business out of contract LD rate	\$0.075
Residential out of contract LD rate	\$0.075

(N)

(N)

**21.4.2 Toll Free Service**

For toll free calls terminating to customer's premises:

<u>Monthly Recurring</u>	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
\$5.00	\$ .099	30 seconds	6 seconds

Payphone Origination Charge = \$.55 per call

**21.4.3 Travel Card Service**

<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
\$ .20	30 seconds	6 seconds

Travel Card Operator Services = \$.55 per call

Payphone Origination Charge = \$.55 per call

(1) Effective April 21, 2009 this service will no longer be available.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 lonex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

---

**SECTION 1.0 - DEFINITIONS (Continued)**

**Message Waiting Indicator**

Allows a stutter dial tone to be put on a line to alert the Customer that a Voice Mail Message is waiting.

**Monthly Recurring Charges**

Those Monthly Charges to the Customer for Services, facilities or equipment which continue and are billed to the Customer each month for the duration of the Service.

**Multi-frequency ("MF")**

An intermachine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/Key Systems.

**Multiple Appearance Directory Numbers**

A Directory Number that is assigned more than once to one or more Proprietary Business Sets.

**Nonrecurring Charge ("NRC")**

The initial charge, usually assessed on a one-time basis, to install equipment and facilities to establish service.

**Numbering Plan Area ("NPA")**

The same as an Area Code.

**Number Portability**

Allows a Customer to retain their current phone number when switching to Ionex Communications North, Inc.'s Service.

**Operator Station**

A call that is completed with the assistance of an Operator and billed to the Calling Party.

**Person-to-Person**

A call for which the person originating the call specifies to the Operator a particular person, department or extension that is to be reached. Person-to-Person Charges only apply when the call is completed to the Requested Party or when the Calling Party agreed to talk to another person.

**Preferred Customer Discount (PCD)**

A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discounts.

(N)

**Presubscription**

An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) to access, without an Access Code, for Toll Calls. This IXC is referred to as the End User's Predesignated IXC.

**Recurring Charges**

The Monthly Charges to the Customer for Services, facilities and equipment, which are the agreed upon duration of Service.

**Remote Call Forwarding**

Allows a Customer to have a phone number permanently forwarded to another number.

---

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
Ionex Communications North, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108  
(816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.1 Local Service Pricing (Continued)**

**16.1.2 Basic Line Rates per Exchange (4)**

(N)

Rates include applicable Extended Area Service (EAS) Monthly Charge.  
 Applicable Non-Recurring Charge (NRC) will apply, as specified in Section 15.

<u>Exchange Name</u>	<u>Residential (2) Monthly Charge</u>	<u>Business (1)(2) Monthly Charge</u>	<u>Trunks (1) (2) Monthly Charge</u>	<u>Business (3) Monthly Charge</u>	<u>Trunks (3) Monthly Charge</u>
Alexander	\$25.00	\$40.00	\$43.70	\$40.00	\$45.00
Belfield	\$25.00	\$40.00	\$45.00	\$40.00	\$48.00
Bismarck	\$25.00	\$40.00	\$40.71	\$40.00	\$48.00
Casselton	\$25.00	\$40.00	\$50.69	\$40.00	\$40.00
Dickinson	\$25.00	\$40.00	\$40.73	\$40.00	\$48.00
Emerado	\$25.00	\$40.00	\$44.41	\$40.00	\$48.00
Fairmont	\$25.00	\$40.00	\$40.57	\$40.00	\$45.00
Fairview	\$25.00	\$40.00	\$32.72		
Fargo	\$25.00	\$40.00	\$43.99	\$40.00	\$43.99
Gardner	\$25.00	\$40.00	\$49.49	\$40.00	\$40.00
Grafton	\$25.00	\$40.00	\$37.49	\$40.00	\$45.00
Grand Forks	\$25.00	\$40.00	\$40.71	\$40.00	\$48.00
Gwimmer	\$25.00	\$40.00	\$43.92	\$40.00	\$45.00
Hatton	\$25.00	\$40.00	\$39.21	\$40.00	\$45.00
Hillshore	\$25.00	\$40.00	\$32.72	\$40.00	\$45.00
Jamestown	\$25.00	\$40.00	\$37.49	\$40.00	\$45.00
Kindred	\$25.00	\$40.00	\$50.69	\$40.00	\$40.00
Larimore	\$25.00	\$40.00	\$34.50	\$40.00	\$45.00
Leonard	\$25.00	\$40.00	\$53.20	\$30.00	\$40.00
Lisbon	\$25.00	\$40.00	\$33.91	\$40.00	\$45.00
Mandan	\$25.00	\$40.00	\$36.96	\$40.00	\$48.00
Manvel	\$25.00	\$40.00	\$45.41	\$40.00	\$48.00
Mayville	\$25.00	\$40.00	\$37.49	\$40.00	\$45.00

(1) Applicable Discounts Apply to Rates.

(2) Effective June 17, 2004, these charges are no longer available new subscribers.

(3) Effective June 17, 2004, these charges are only available to existing subscribers for move, add or changes to their existing account.

(4) Effective September 27, 2010, this product will be billed under the name BirchNet Value Line.

(N)

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.4 Optional Calling Features (Continued)**

Optional Calling Features	Monthly Rate Business (1)	Monthly Rate Residence (2)
Scheduled Forwarding (2)	\$8.95	\$6.60
Scheduled Forwarding (3)	\$8.95	\$6.60
Selective Call Forwarding (2)	\$3.50	\$3.85
Speed Calling (8 code) (2)	\$3.00	\$2.20
Speed Calling (8 code) (3)	\$2.50	\$2.20
Speed Calling (30 code) (2)	\$6.25	\$3.30
Speed Calling (30 code) (3)	\$6.25	\$3.30
Three Way Calling (2)	\$4.00	\$3.85
Three Way Calling (3)	\$4.00	\$3.85

Optional Calling Features	Per Occurrence Business (1)(2)	Per Occurrence Residence (2)
Call Trace	\$2.00	\$2.20
Usage Basis Continuous Redial	\$1.00 (1)	\$1.00 (1)
Last Call Return	\$1.00 (1)	\$1.00 (1)
Three Way Calling	\$1.00 (1)	\$1.00 (1)

- (1) Applicable Discounts Apply to Rates.
- (2) Effective June 17, 2004, these charges are no longer available new subscribers.
- (3) Effective June 17, 2004, these charges are only available to existing subscribers for move, add or changes to their existing account.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By:

Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.4 Optional Calling Features (Continued)**

**3 Feature Value Package (1)**

	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>	
Any three features from the 3 Feature Value Package Feature List below.	\$11.95	\$10.00	(1)

3 Feature Value Package Feature List

- Anonymous Call Reject
- Auto Redial
- Call Blocker
- Call Forwarding – Variable
- Call Forwarding Busy Line/No Answer
- Caller ID Name & Number
- Call Return
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Simultaneous Call Forwarding
- Speed Calling 30
- Three Way Calling

(1) Effective June 17, 2004, these charges are only available to existing subscribers for existing account.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.4 Optional Calling Features (Continued)**

**7 Feature Value Package (1)**

	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>	
Any seven features from the 7 Feature Value Package Feature List	\$17.95	\$10.00	(1)

7 Feature Value Package Feature List

- Anonymous Call Reject
- Auto Redial
- Call Blocker
- Call Forwarding – Variable
- Call Forwarding Busy Line/No Answer
- Caller ID Name & Number
- Call Waiting with Caller ID Options
- Call Return
- Call Transfer Disconnect
- Call Waiting
- Distinctive Ring 2<sup>nd</sup> and 3<sup>rd</sup>
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Simultaneous Call Forwarding
- Speed Calling 30
- Three Way Calling

(1) Effective June 17, 2004, these charges are only available to existing subscribers for existing account.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.6 Centrex Rates and Charges (2)**

**16.6.1 Analog Centrex Rates (3) (T)**

	<u>Nonrecurring Charge, per Station</u>
Installation	\$31.88
Feature Activation/Deactivation With a Standard Feature	\$5.00
Centrex System Change Charge	\$5.00
Conversion Change per Existing Line Converted from a Company Access Line	\$12.00
Loop Extension Charge	\$100.00
	<u>Monthly recurring Charge, per Station (1)</u>
Month to Month	\$51.95
12 - 36 Month Contract	\$45.00
37 - 60 Month Contract	\$45.00
Centrex Local Exchange Access	\$6.00

**16.6.2 Digital Centrex Rates (3) (T)**

Rates for Digital Centrex Service will be offered on an Individual Case Basis (ICB)

- (1) Applicable Discounts Apply to Rates.
- (2) Effective June 17, 2004, these charges are no longer available new subscribers.
- (3) Effective September 27, 2010 this product will be billed as BlrchNet Basic Line. (N)

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

---

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.7 Directory Assistance and Listing Services**

**16.7.1 Directory Assistance**

A Directory Assistance Charge applies per Directory Assistance Call. The Directory Assistance Charge applies regardless of whether the Directory Assistance Operator is able to supply the Requested Number.

Each Directory Assistance Call \$1.56

(1)

Each Directory Assistance- Call Completion \$00 plus applicable toll charges

---

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
Ionex Communications North, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108  
(816) 300-3000

**SECTION 16.0 - LOCAL SERVICES RATES**

**16.10 Miscellaneous Services**

**16.10.1 Screening and Toll Denial**

	<u>Business Monthly</u>	<u>Residential Monthly</u>	<u>Nonrecurring Charge</u>
Billed Number Screening (2)(T)	N/A	N/A	\$6.50
Selective Call Screening (2)(T)	\$2.00, per line	N/A	\$24.00
Toll Denial (2)(T)	\$1.80	\$2.20	\$24.00 (Business Only)
Toll Denial (3)(N)	\$6.50	\$2.20	\$24.00 (Business Only)

**16.10.2 Hunting Line Service**

The following charges apply to each Standard Local Line Service line arranged for Hunting.

	<u>Monthly Business (1)</u>	<u>Monthly Residential</u>	<u>Nonrecurring Charge</u>
Hunting Rate (2)	\$8.50	\$5.00	See Section 15
Hunting Rate (3)	\$8.00	\$5.00	See Section 15

(1) Applicable Discounts Apply to Rates.

**16.10.3 Paper Invoice Fee**

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

(N)  
↓  
↓  
↓  
↓  
↓  
(N)

**16.11 Market Expansion Lines**

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Line (2)	\$16.00	\$20.00
Per Line (3)	\$25.00	\$37.50

- (2) Effective June 17, 2004, these charges are no longer available new subscribers.
- (3) Effective June 17, 2004, these charges are only available to existing subscribers for move, add or changes to their existing account.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

**SECTION 21.0 – INTEREXCHANGE SERVICES**

**21.0 Interexchange Services (continued)**

**21.4 Rates**

**21.4.1 Toll Service**

For toll calls originating from customer's premises:

<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
\$ .099	30 seconds	6 seconds

**21.4.1(A) Stand Alone Long Distance (1)**

This service applies to customers that do not subscribe to local exchange service.

<u>Monthly Recurring</u>	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
\$1.95	\$.099	30 seconds	6 seconds

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Ionex for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Ionex for long distance service only.

(N)

**21.4.1(B) Out of Contract Long Distance**

Business out of contract LD rate	\$0.075
Residential out of contract LD rate	\$0.075

(N)

(N)

**21.4.2 Toll Free Service**

For toll free calls terminating to customer's premises:

<u>Monthly Recurring</u>	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
\$5.00	\$.099	30 seconds	6 seconds

Payphone Origination Charge = \$.55 per call

**21.4.3 Travel Card Service**

<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
\$.20	30 seconds	6 seconds

Travel Card Operator Services = \$.55 per call

Payphone Origination Charge = \$.55 per call

(1) Effective April 21, 2009 this service will no longer be available.

Issued: August 27, 2010

Effective: September 27, 2010

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel  
 Ionex Communications North, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000