

STATE OF NORTH DAKOTA
PUBLIC SERVICE COMMISSION

Northern States Power Company
2011 Electric Rate Increase
Application

Case No. PU-10-657

Northern States Power Company
2012 Electric Rate Increase
Application

Case No. PU-11-55

Northern States Power Company
Customer Credit – DOE Settlement
Application

Case No. PU-11-557

NOTICE OF HEARING

AUGUST 13, 2012

On February 29, 2012, the Commission Ordered Northern States Power Company (NSP) to file a plan for performance-based regulation with metrics to measure and evaluate system reliability, including rate of return incentives/penalties to improve North Dakota service reliability.

On June 1, 2012, NSP filed a Reliability Performance Plan proposal which provides an incentive for reducing outages; a penalty of \$50 payable to customers experiencing more than 3 outages in a year (does not include major events like storm outages); and customer survey reporting requirements.

A **public hearing** on this case will be held beginning **September 25, 2012 at 8:30 a.m.** in the Commission Hearing Room, State Capitol, 12th Floor, Bismarck, North Dakota 58505. You can listen to a broadcast of the hearing on the Commission's website at <http://www.psc.state.nd.us/psc/media/comm-live.html>.

The issue to be considered is whether the proposal is reasonable and prudent and in the best interest of customers.

For more information contact the Public Service Commission, State Capitol, Bismarck, North Dakota 58505, 701-328-2400 or 877-245-6685 (toll free in North Dakota), or Relay North Dakota 1-800-366-6888 TTY. If you require any auxiliary aids or services, such as readers, signers, or Braille materials, please notify the Commission at least 24 hours in advance.

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