

400 North Fourth Street
Bismarck, ND 58501
(701) 222-7900

November 4, 2011

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Executive Secretary
North Dakota Public Service Commission
State Capitol Building
Bismarck, ND 58505-0480

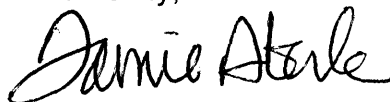
PUBLIC SERVICE COMMISSION

Re: Non-voluntary Disconnect Report
for October 2011

Montana-Dakota Utilities Co., a Division of MDU Resources Group, Inc., herewith submits the Non-Voluntary Disconnect Report for October 2011.

Please acknowledge receipt by stamping or initialing the duplicate copy of this letter attached hereto and returning the same in the enclosed self-addressed, stamped envelope. Should the Commission or its Staff have any comments or questions with respect to these reports, please call me.

Sincerely,



Tamie Aberle
Regulatory Affairs Manager

MONTANA-DAKOTA UTILITIES CO.

REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION DISCONNECTS/SERVICE EXTENDER INSTALLATIONS FOR OCTOBER 2011

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
1	Dickinson	R	10/3/2011	11:57 AM	\$90.60	X	
2	Devils Lake	G	10/4/2011	8:49 AM	\$130.87	X	
3	Williston	R	10/4/2011	9:02 AM	\$57.60	X	
4	Williston	R	10/4/2011	8:57 AM	\$79.17	X	
5	Hettinger	R	10/4/2011	8:33 AM	\$191.64	X	
6	Hettinger	R	10/4/2011	8:26 AM	\$98.37	X	
7	Devils Lake	R	10/4/2011	9:47 AM	\$53.93	X	
8	Devils Lake	R	10/4/2011	10:23 AM	\$68.45	X	
9	Watford City	R	10/5/2011	9:17 AM	\$191.66	X	
10	New Rockford	R	10/5/2011	9:27 AM	\$43.32	X	
11	Watford City	R	10/5/2011	9:37 AM	\$262.10	X	
12	Williston	R	10/5/2011	9:54 AM	\$156.86	X	
13	Beach	R	10/5/2011	9:40 AM	\$66.00	X	
14	Watford City	R	10/5/2011	11:18 AM	\$50.07	X	
15	Jamestown	R	10/6/2011	8:32 AM	\$178.00	X	
16	Dickinson	R	10/6/2011	9:21 AM	\$84.87	X	
17	Dickinson	R	10/6/2011	9:46 AM	\$118.78	X	
18	Dickinson	R	10/6/2011	9:59 AM	\$115.11	X	
19	Dickinson	R	10/6/2011	10:09 AM	\$142.55	X	
20	Jamestown	R	10/10/2011	8:59 AM	\$50.97	X	
21	Jamestown	R	10/10/2011	8:46 AM	\$56.70	X	
22	Noonan	R	10/10/2011	10:28 AM	\$110.94	X	
23	Noonan	R	10/10/2011	11:01 AM	\$59.22	X	
24	Trenton	R	10/10/2011	11:33 AM	\$34.68	X	
25	Bowman	R	10/10/2011	10:49 AM	\$171.00	X	
26	Bowman	R	10/10/2011	11:00 AM	\$74.02	X	
27	Mohall	R	10/11/2011	8:43 AM	\$143.58	X	
28	Dickinson	R	10/11/2011	8:55 AM	\$63.14	X	
29	Dickinson	R	10/11/2011	10:26 AM	\$121.77	X	
30	Dickinson	R	10/11/2011	10:42 AM	\$118.96	X	
31	Williston	R	10/11/2011	11:58 AM	\$140.49	X	
32	Watford City	R	10/12/2011	9:59 AM	\$147.93	X	
33	Williston	R	10/12/2011	9:42 AM	\$131.83	X	
34	Bowman	R	10/12/2011	8:36 AM	\$241.64	X	
35	Williston	R	10/12/2011	10:57 AM	\$77.15	X	
36	Williston	R	10/12/2011	11:08 AM	\$79.52	X	
37	Stanley	R	10/13/2011	8:42 AM	\$88.89	X	
38	Ross	R	10/13/2011	11:30 AM	\$95.33	X	
39	Dickinson	R	10/17/2011	9:39 AM	\$74.07	X	
40	Dickinson	R	10/17/2011	9:41 AM	\$59.67	X	
41	Williston	R	10/19/2011	8:12 AM	\$233.58	X	
42	Williston	R	10/20/2011	9:40 AM	\$76.14	X	

MONTANA-DAKOTA UTILITIES CO.

REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION DISCONNECTS/SERVICE EXTENDER INSTALLATIONS FOR OCTOBER 2011

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
43	Dickinson	R	10/20/2011	9:41 AM	\$220.48	X	
44	Dickinson	R	10/20/2011	9:54 AM	\$114.78	X	
45	Valley City	R	10/20/2011	10:33 AM	\$108.21	X	
46	Dickinson	R	10/20/2011	10:39 AM	\$123.17	X	
47	Gladstone	R	10/20/2011	11:39 AM	\$110.32	X	
48	Dickinson	R	10/26/2011	9:14 AM	\$46.07	X	
49	Williston	R	10/31/2011	9:42 AM	\$218.46	X	
50	Dickinson	R	10/31/2011	8:57 AM	\$41.95	X	
51	Kulm	R	10/4/2011	9:17 AM	\$222.45	X	
52	Ashley	R	10/4/2011	9:12 AM	\$46.05	X	
53	Napoleon	R	10/4/2011	11:50 AM	\$209.58	X	
54	Ellendale	R	10/6/2011	10:47 AM	\$50.17	X	
55	Selfridge	R	10/6/2011	12:45 PM	\$89.55	X	
56	Beulah	R	10/3/2011	10:19 AM	\$187.29	X	
57	Bismarck	R	10/4/2011	8:45 AM	\$101.65	X	
58	Bismarck	R	10/4/2011	8:20 AM	\$47.06	X	
59	Bismarck	R	10/4/2011	8:55 AM	\$69.33	X	
60	Bismarck	R	10/4/2011	8:39 AM	\$43.73	X	
61	Lincoln	R	10/4/2011	9:25 AM	\$39.28	X	
62	Mandan	G	10/4/2011	8:42 AM	\$174.90	X	
63	Mandan	R	10/4/2011	8:52 AM	\$81.27	X	
64	Mandan	R	10/4/2011	9:30 AM	\$82.72	X	
65	Mandan	R	10/4/2011	9:22 AM	\$142.84	X	
66	Bismarck	G	10/4/2011	9:38 AM	\$63.61	X	
67	Bismarck	G	10/4/2011	9:55AM	\$113.84	X	
68	Bismarck	R	10/4/2011	10:18 AM	\$124.00	X	
69	Bismarck	R	10/4/2011	11:05 AM	\$31.78	X	
70	Bismarck	R	10/4/2011	11:12 AM	\$101.04	X	
71	Bismarck	R	10/4/2011	11:20 AM	\$20.86	X	
72	Bismarck	R	10/4/2011	10:38 AM	\$64.72	X	
73	Bismarck	R	10/4/2011	10:53 AM	\$155.27	X	
74	Bismarck	R	10/4/2011	10:38 AM	\$80.85	X	
75	Bismarck	R	10/5/2011	9:38 AM	\$91.80	X	
76	Bismarck	R	10/5/2011	9:41 AM	\$104.25	X	
77	Bismarck	R	10/5/2011	10:02 AM	\$99.88	X	
78	Bismarck	R	10/5/2011	10:02 AM	\$62.91	X	
79	Bismarck	R	10/5/2011	10:18 AM	\$91.95	X	
80	Bismarck	R	10/5/2011	10:41 AM	\$133.67	X	
81	Bismarck	R	10/5/2011	10:54 AM	\$92.54	X	
82	Bismarck	R	10/5/2011	10:56 AM	\$112.29	X	
83	Mandan	R	10/5/2011	10:28 AM	\$116.78	X	
84	Mandan	R	10/5/2011	10:54 AM	\$21.07	X	

MONTANA-DAKOTA UTILITIES CO.

REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION DISCONNECTS/SERVICE EXTENDER INSTALLATIONS FOR OCTOBER 2011

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
85	Mandan	R	10/5/2011	10:54 AM	\$67.79	X	
86	Mandan	R	10/5/2011	10:06 AM	\$70.65	X	
87	Mandan	R	10/5/2011	9:59 AM	\$65.85	X	
88	Mandan	R	10/5/2011	10:33 AM	\$140.72	X	
89	Minot	R	10/5/2011	9:18 AM	\$162.41	X	
90	Mandan	R	10/6/2011	9:38 AM	\$78.77	X	
91	Mandan	R	10/6/2011	10:30 AM	\$124.97	X	
92	Mandan	R	10/6/2011	10:39 AM	\$52.47	X	
93	Mandan	R	10/6/2011	10:09 AM	\$112.49	X	
94	Mandan	R	10/6/2011	10:02 AM	\$103.06	X	
95	Bismarck	R	10/6/2011	9:55 AM	\$95.86	X	
96	Bismarck	R	10/6/2011	9:52 AM	\$74.22	X	
97	Mandan	R	10/10/2011	11:15 AM	\$81.48	X	
98	Mandan	R	10/10/2011	10:59 AM	\$66.26	X	
99	Bismarck	R	10/10/2011	11:33 AM	\$44.80	X	
100	Bismarck	R	10/10/2011	11:59 AM	\$33.65	X	
101	Bismarck	R	10/10/2011	11:58 AM	\$72.15	X	
102	Bismarck	R	10/10/2011	11:40 AM	\$73.34	X	
103	Minot	R	10/10/2011	10:41 AM	\$73.80	X	
104	Minot	R	10/10/2011	10:54 AM	\$47.46	X	
105	Mandan	R	10/10/2011	9:49 AM	\$151.91	X	
106	Bismarck	R	10/10/2011	9:40 AM	\$72.19	X	
107	Mandan	R	10/10/2011	9:30 AM	\$151.29	X	
108	Bismarck	R	10/10/2011	8:26 AM	\$40.78	X	
109	Bismarck	R	10/10/2011	8:57 AM	\$74.00	X	
110	Bismarck	R	10/10/2011	8:46 AM	\$121.30	X	
111	Minot	R	10/11/2011	11:04 AM	\$73.04	X	
112	Minot	R	10/11/2011	10:47 AM	\$35.43	X	
113	Minot	R	10/11/2011	8:59 AM	\$183.00	X	
114	Minot	R	10/11/2011	9:03 AM	\$34.89	X	
115	Bismarck	R	10/11/2011	8:49 AM	\$83.67	X	
116	Bismarck	R	10/11/2011	8:26 AM	\$54.45	X	
117	Bismarck	R	10/11/2011	9:21 AM	\$54.33	X	
118	Bismarck	R	10/12/2011	9:40 AM	\$78.20	X	
119	Bismarck	R	10/12/2011	9:29 AM	\$73.10	X	
120	Minot	R	10/12/2011	9:30 AM	\$119.70	X	
121	Minot	R	10/12/2011	9:20 AM	\$55.47	X	
122	Bismarck	R	10/12/2011	8:37 AM	\$115.70	X	
123	Bismarck	R	10/12/2011	8:38 AM	\$84.30	X	
124	Bismarck	R	10/12/2011	8:56 AM	\$51.07	X	
125	Bismarck	R	10/13/2011	9:12 AM	\$35.80	X	
126	Bismarck	R	10/13/2011	9:25 AM	\$51.42	X	

MONTANA-DAKOTA UTILITIES CO.

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DISCONNECTS/SERVICE EXTENDER INSTALLATIONS
FOR OCTOBER 2011**

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
127	Bismarck	R	10/13/2011	10:16 AM	\$48.01	X	
128	Bismarck	R	10/13/2011	9:29 AM	\$146.42	X	
129	Bismarck	R	10/13/2011	11:24 AM	\$104.34	X	
130	Mandan	G	10/17/2011	11:35 AM	\$925.12	X	
131	Mandan	R	10/17/2011	11:07 AM	\$63.02	X	
132	Mandan	R	10/17/2011	10:56 AM	\$32.15	X	
133	Bismarck	G	10/17/2011	9:27 AM	\$125.75	X	
134	Bismarck	R	10/17/2011	9:12 AM	\$39.36	X	
135	Bismarck	R	10/17/2011	8:50 AM	\$134.75	X	
136	Garrison	R	10/17/2011	9:20 AM	\$38.15	X	
137	Mandan	R	10/18/2011	11:07 AM	\$48.55	X	
138	Mandan	R	10/18/2011	10:56 AM	\$65.15	X	
139	Minot	R	10/18/2011	8:07 AM	\$280.34	X	
140	Underwood	R	10/18/2011	10:30 AM	\$74.57	X	
141	Underwood	R	10/18/2011	9:59 AM	\$82.93	X	
142	Mandan	R	10/18/2011	10:46 AM	\$173.75	X	
143	Mandan	R	10/18/2011	10:32 AM	\$122.37	X	
144	Mandan	R	10/18/2011	10:22 AM	\$150.10	X	
145	Mandan	R	10/18/2011	10:08 AM	\$206.22	X	
146	Mandan	R	10/18/2011	9:39 AM	\$31.28	X	
147	Mandan	R	10/18/2011	8:59 AM	\$118.79	X	
148	Mandan	R	10/18/2011	9:27 AM	\$173.75	X	
149	Bismarck	R	10/18/2011	8:33 AM	\$144.56	X	
150	Mandan	R	10/18/2011	11:38 AM	\$105.87	X	
151	Mandan	R	10/18/2011	11:22 AM	\$231.40	X	
152	Mandan	R	10/20/2011	8:59 AM	\$162.35	X	
153	Mandan	R	10/20/2011	8:51 AM	\$332.69	X	
154	Bismarck	R	10/19/2011	10:43 AM	\$207.49	X	
155	Mandan	R	10/19/2011	9:56 AM	\$319.70	X	
156	Bismarck	R	10/19/2011	10:04 AM	\$157.99	X	
157	Bismarck	R	10/19/2011	10:21 AM	\$275.00	X	
158	Bismarck	R	10/20/2011	12:00 PM	\$57.96	X	
159	Mandan	R	10/24/2011	10:28 AM	\$107.01	X	
160	Minot	R	10/24/2011	9:23 AM	\$107.00	X	
161	Minot	R	10/24/2011	9:40 AM	\$41.06	X	
162	Mandan	R	10/24/2011	10:05 AM	\$58.76	X	
163	Bismarck	R	10/24/2011	10:05 AM	\$155.48	X	
164	Bismarck	R	10/24/2011	8:35 AM	\$55.82	X	
165	Bismarck	R	10/24/2011	9:01 AM	\$48.58	X	
166	Minot	R	10/25/2011	9:32 AM	\$20.88	X	
167	Minot	R	10/25/2011	9:12 AM	\$53.80	X	
168	Minot	R	10/25/2011	8:40 AM	\$30.98	X	

MONTANA-DAKOTA UTILITIES CO.

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DISCONNECTS/SERVICE EXTENDER INSTALLATIONS
FOR OCTOBER 2011**

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC.	SERVICE EXTENDER
169	Minot	R	10/25/2011	9:00 AM	\$53.32	X	
170	Burlington	R	10/25/2011	9:56 AM	\$83.14	X	
171	Mandan	R	10/25/2011	10:11 AM	\$134.37	X	
172	Heil	R	10/25/2011	10:04 AM	\$44.09	X	
173	Carson	R	10/25/2011	9:21 AM	\$64.82	X	
174	Mandan	R	10/25/2011	11:18 AM	\$202.16	X	
175	Bismarck	R	10/31/2011	8:37 AM	\$63.74	X	
176	Bismarck	R	10/31/2011	11:25 AM	\$105.84	X	
				TOTAL	\$18,933.56		