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May 3, 2011

PUBLIC SERVICE COMMISSION



Mr. Darrell Nitschke
Director of Administration/Executive Secretary
North Dakota Public Service Commission
State Capitol
600 East Boulevard, Dept. 408
Bismarck, ND 58505-0408

RE: In the Matter of Notifying the Commission of Otter Tail Power Company's Major Service Interruptions - Annual Summary for 2010

Dear Mr. Nitschke:

Enclosed in the above referenced matter are an original and seven (7) copies of Otter Tail Power Company's Annual Summary of Major Service Interruptions for North Dakota for the 2010 calendar year.

An electronic copy of this Summary is also being sent to you at dnitschk@nd.gov and to the North Dakota Public Service Commission at ndpsc@nd.gov.

If you have any questions, regarding this filing, please contact me at 218-739-8395 or jfyhrie@otpco.com.

Sincerely,

A handwritten signature in cursive script that reads "Jessica Fyhrie".

Jessica Fyhrie
Tariff Specialist
Tariff Application and Compliance

Enclosures
By electronic filing and overnight mail

1 **PU-11-143** Filed: 5/4/2011 Pages: 2
Major service interruptions annual summary for 2010

**Otter Tail Power Company
Annual Service Outage Report
For the year of 2010**

Background

In August, 2005 Otter Tail Power Company (“Otter Tail”) agreed to provide the North Dakota Public Service Commission (“the Commission”) with outage information that entailed outages within North Dakota that affected 500 or more customers for an hour or more. This is a procedure that has been in place for the Minnesota Public Utilities Commission, and has also been adopted by the South Dakota Public Utilities Commission.

Annual Summary – 2010

In 2010, there were 2 outages that met the reporting criteria for notifying the Commission of major service interruptions.

April 2, 2010 --- Garrison Customer Service Center. Customers in several communities in central North Dakota experienced power outages due to snow and strong winds that took transmission and distribution lines out of service. These communities included; Bowden, Coleharbor, Denhoff, Falkirk, Fessenden, Garrison, Goodrich, Hamberg, Hurdsfield, Manfred, McClusky, Mercer, Regan, Rolla, Turtle Lake, Underwood, Washburn, Wilton and Wing. We also experienced an outage due to equipment failure in the north west area of Jamestown. Some customers were out for less than one hour, while others were out for approximately four hours.

July 14, 2010--- Jamestown Customer Service Center. Beginning in the early morning hours, strong winds blew trees and branches into power lines causing a wide spread outage in south central North Dakota, which was reported through a news release on July 14, 2010. By 5:00 pm on July 14, 2010, power had been restored to most of the affected customers.

August 15, 2010 --- Jamestown Customer Service Center. At approximately 12:45 p.m. on Sunday, August 15, an outage occurred in Jamestown affecting 1279 customers. This outage was caused by a tree branch falling into a line. Power was restored after approximately 1 hour and 59 minutes.