



West River Cooperative Telephone Co.

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August 11, 2011

PUBLIC SERVICE COMMISSION

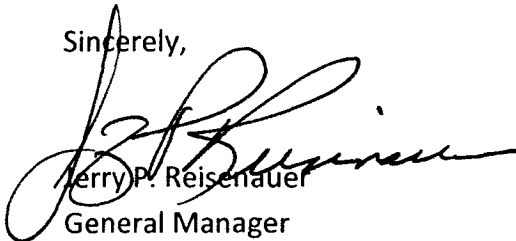
ND Public Service Commission
12th Floor State Capitol
600 East Blvd Ave.
Bismarck, ND 585-0480

Dear Sirs:

Please find enclosed our filing in accordance with Case No. PU-11-463 and Chapter 69-09-05, Section 69-09-05-12.1.

If you have any questions, please feel free to call anytime.

Sincerely,


Jerry P. Reisenauer
General Manager

provided on Exhibit B hereto as part of the Company's current Two-Year Plan. Consistent with federal universal service principles, the Company will use federal universal service amounts received in 2012 to offset a portion of these 2012 expenditures. This use of federal universal service support will enable the Company to: (1) maintain rates for its local exchange services that are affordable and reasonably comparable to rates being charged for the same services in urban areas; and (2) to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service. The use of federal universal service support for these purposes is clearly consistent with the federal universal service provisions.

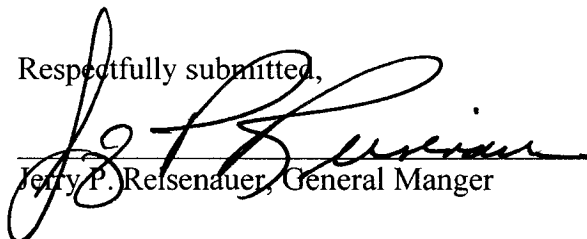
3. In addition to the information included in Exhibits A and B, the following information is provided to meet the Commission's "Certification requirements" set forth in Section 69-09-05-12.1:

- During calendar year 2010, the Company experienced no service outages affecting at least 10 percent of its end user customers, for a period lasting longer than 30 minutes:
- The Company was able to provide service to all potential customers that requested service during 2010, and as of December 31, 2010, the Company had no unfulfilled requests for service.
- During 2010, the Company's customer service department received no formal written complaints from consumers.
- Also attached as "Exhibit C" is a document containing other certifications, including those required under the provisions Section 254(e).

4. Based on all of the foregoing information, including the information provided on Exhibits A, B and C, the Company requests that this Commission issue an appropriate certification to the FCC and USAC indicating that West River Cooperative Telephone Company is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to the Company in 2012. In order to ensure that this certification is issued to the FCC prior to October 1, 2011, the Company would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 11 day of August 2011.

Respectfully submitted,



Jerry P. Rensenauer, General Manger

EXHIBIT A
Progress Report
West River Cooperative Telephone Company

Year 2010 Federal Universal Service Receipts:

High Cost Loop Support	\$ 3,100,419
Local Switching Support	\$ 637,512
Safety Net Additive Support	\$ 237,144
Safety Valve Loop Cost Adjustment	\$ <u>0</u>
TOTAL	\$ 3,975,075

Expenditures For Provision, Maintenance, and Upgrading Of Facilities and Services Supported By Federal Universal Service Funding:

	<u>Actual</u> 2010
Plant Specific Operations Expenses	
Network support (Accts 6110-16)	\$ 4,574
General support (Accts 6120-24)	\$ 315,099
Central office (Accts 6210-6232)	\$ 627,376
Cable and wire facilities (Accts 6410-41)	\$ 554,729
Network operations (Accts 6530-35)	\$ 117,655
Depreciation and amortization (Accts 6560-65)	\$ 3,172,468
Customer Operations Expenses	
Customer services (Accts 6620-23)	\$ 160,306
Corporate Operations Expenses	
Executive and planning (Accts 6710-12)	\$ 380,133
General and administrative (Accts 6720-28)	\$ 590,492
Total Years Supported Expenses, Before Return on Investment	\$ 5,922,832
Additions	
Switching (Acct 2210)	\$ 440,612
Cable and wire (Acct 2410)	\$ 4,313,962
Total	\$ 4,754,574
Total Supported Expenditures, Before Return on Investment	\$ 10,677,406

[In 2010, we completed Fiber To The Home projects in the following wire centers:
 Sorum-\$383,861; Bison-\$34,899; Lemmon-\$156,832; Meadow- \$20,448; Newell-\$295,008;
 Buffalo-\$2,467,464; Camp Crook-\$1,235,536. Various other Projects-\$201,422]

EXHIBIT B
Two-Year Plan
WEST RIVER COOPERATIVE TELEPHONE COMPANY

The Company's service quality improvement plan is to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service throughout its service area. As an incumbent local exchange carrier and the carrier of last resort in its service area, the Company upgrades and replaces facilities and equipment as necessary. The Company believes that its planned capital additions will improve the reliability of switched calls for its customers, increase the Company's network capacity to serve remote customers and provide customers with state-of-the-art telecommunications service. In furtherance of its service quality improvement plan, the Company will use any high-cost universal service amounts received by it to offset expenditures incurred as it continues to upgrade and replace facilities and equipment.

Estimated Year 2012 Federal Universal Service Receipts:

High Cost Loop Support	\$ 3,147,228
Local Switching Support	\$ 477,406
Safety Net Additive Support	\$ 247,296
Safety Valve Loop Cost Adjustment	\$ <u>0</u>
TOTAL	\$ 3,871,930

Expenditures For Provision, Maintenance, and Upgrading Of Facilities and Services Supported By Federal Universal Service Funding:

	<u>Estimated</u> 2012
Plant Specific Operations Expenses	
Network support (Accts 6110-16)	\$ 4,600
General support (Accts 6120-24)	\$ 310,000
Central office (Accts 6210-6232)	\$ 629,000
Cable and wire facilities (Accts 6410-41)	\$ 650,000
Network operations (Accts 6530-35)	\$ 169,000
Depreciation and amortization (Accts 6560-65)	\$ 3,780,000
Customer Operations Expenses	
Customer services (Accts 6620-23)	\$ 162,000
Corporate Operations Expenses	
Executive and planning (Accts 6710-12)	\$ 445,000
General and administrative (Accts 6720-28)	\$ 600,000
Total Years Supported Expenses, Before Return on Investment	\$ 6,749,600
Additions	
Switching (Acct 2210)	\$ 400,000
Cable and wire (Acct 2410)	\$ 1,650,000
Total	\$ 2,050,000
Total Supported Expenditures, Before Return on Investment	\$ 8,799,600

Proposed Network Improvements:

The Company's 2012 estimated capital additions included with last year's filing are provided again for reference, together with capital additions planned for 2013.

Wire Center	Estimated Population	Description of Capital Improvement	Start Date	End Date	Estimated Capital Expenditures Each Year	
					2012	2013
Lemmon	100	FTTH	4-1-12	11-30-12	\$1,000,000	\$
Meadow	40	FTTH	4-1-12	11-30-12	\$ 500,000	\$
Sorum	25	FTTH	4-1-12	11-30-12	\$ 150,000	\$
Newell	100	FTTH	4-1-13	11-30-13	\$	\$ 600,000
Nisland	30	FTTH	4-1-13	11-30-13	\$	\$ 600,000
Bison	15	FTTH	4-1-13	11-30-13	\$	\$ 400,000

No capital improvements are planned in the following wire centers but nonetheless may be necessary in connection with the provision of service to new customers.

Wire Center
Buffalo
Camp Crook