



# MONTANA-DAKOTA

UTILITIES CO.

A Division of MDU Resources Group, Inc.

400 North Fourth Street  
Bismarck, ND 58501  
(701) 222-7900

May 7, 2012

RECEIVED

MAY 08 2012

PUBLIC SERVICE COMMISSION

Executive Secretary  
North Dakota Public Service Commission  
State Capitol Building  
Bismarck, ND 58505-0480

Re: Non-voluntary Disconnect Report  
for April 2012

Montana-Dakota Utilities Co., a Division of MDU Resources Group, Inc., herewith submits the Non-Voluntary Disconnect Report for April 2012.

Please acknowledge receipt by stamping or initialing the duplicate copy of this letter attached hereto and returning the same in the enclosed self-addressed, stamped envelope. Should the Commission or its Staff have any comments or questions with respect to these reports, please call me.

Sincerely,

Tamie Aberle  
Regulatory Affairs Manager

4 PU-12-4 Filed: 5/8/2012 Pages: 7  
April 2012 non-voluntary disconnect report

**MONTANA-DAKOTA UTILITIES CO.**

**REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION  
DISCONNECTS/SERVICE EXTENDER INSTALLATIONS  
FOR APRIL 2012**

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC.	SERVICE EXTENDER
1	Bismarck	R	4/4/2012	11:25 AM	\$310.18	X	
2	Mandan	R	4/4/2012	9:45 AM	\$627.83	X	
3	Mandan	R	4/4/2012	9:29 AM	\$512.03	X	
4	Mandan	R	4/4/2012	9:40 AM	\$409.20	X	
5	New Leipzig	R	4/4/2012	9:15 AM	\$144.83	X	
6	Garrison	R	4/4/2012	8:46 AM	\$111.72	X	
7	Mandan	R	4/4/2012	9:54 AM	\$418.13	X	
8	Mandan	R	4/4/2012	10:01 AM	\$295.64	X	
9	Bismarck	R	4/4/2012	10:24 AM	\$354.09	X	
10	Mandan	G	4/4/2012	10:27 AM	\$332.95	X	
11	Bismarck	R	4/4/2012	11:01 AM	\$287.08	X	
12	Mandan	R	4/4/2012	10:43 AM	\$247.68	X	
13	Bismarck	R	4/4/2012	10:12 AM	\$96.05	X	
14	Bismarck	R	4/4/2012	9:57 AM	\$109.75	X	
15	Bismarck	R	4/4/2012	10:12 AM	\$373.21	X	
16	Bismarck	R	4/4/2012	9:59 AM	\$291.15	X	
17	Minot	R	4/9/2012	8:54 AM	\$171.64	X	
18	Minot	R	4/9/2012	8:20 AM	\$352.20	X	
19	Bismarck	R	4/12/2012	9:08 AM	\$735.51	X	
20	Bismarck	R	4/12/2012	11:45 AM	\$489.40	X	
21	Bismarck	R	4/12/2012	9:15 AM	\$310.83	X	
22	Bismarck	R	4/12/2012	9:29 AM	\$309.03	X	
23	Bismarck	R	4/12/2012	8:25 AM	\$544.96	X	
24	Bismarck	G	4/12/2012	8:45 AM	\$161.73	X	
25	Bismarck	R	4/12/2012	9:53 AM	\$290.08	X	
26	Bismarck	R	4/12/2012	9:40 AM	\$190.70	X	
27	Bismarck	R	4/12/2012	10:40 AM	\$143.22	X	
28	Bismarck	R	4/12/2012	10:19 AM	\$99.85	X	
29	Mandan	R	4/16/2012	11:15 AM	\$128.74	X	
30	Mandan	R	4/16/2012	10:42 AM	\$322.85	X	
31	Bismarck	G	4/16/2012	10:03 AM	\$209.44	X	
32	Mandan	R	4/16/2012	10:21 AM	\$310.90	X	
33	Beulah	R	4/16/2012	10:20 AM	\$223.83	X	
34	Mandan	R	4/16/2012	9:34 AM	\$222.47	X	
35	Mandan	R	4/16/2012	9:23 AM	\$887.13	X	
36	Bismarck	R	4/16/2012	9:18 AM	\$204.22	X	
37	Mandan	R	4/16/2012	9:01 AM	\$212.31	X	
38	Bismarck	R	4/16/2012	8:40 AM	\$54.74	X	
39	Bismarck	R	4/16/2012	8:59 AM	\$271.90	X	
40	Bismarck	G	4/16/2012	10:05 AM	\$388.81	X	
41	Bismarck	R	4/16/2012	8:32 AM	\$302.74	X	
42	Bismarck	R	4/16/2012	8:51 AM	\$333.65	X	
43	Bismarck	R	4/16/2012	8:24 AM	\$148.33	X	
44	Bismarck	R	4/16/2012	8:43 AM	\$208.89	X	
45	Bismarck	R	4/16/2012	10:06 AM	\$122.71	X	
46	Lincoln	R	4/16/2012	8:47 AM	\$499.44	X	
47	Mandan	R	4/16/2012	8:51 AM	\$234.26	X	
48	Mandan	R	4/16/2012	9:26 AM	\$801.75	X	

**MONTANA-DAKOTA UTILITIES CO.**

**REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION  
DISCONNECTS/SERVICE EXTENDER INSTALLATIONS  
FOR APRIL 2012**

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC.	SERVICE EXTENDER
49	Lincoln	R	4/16/2012	8:19 AM	\$552.07	X	
50	Mandan	R	4/16/2012	8:49 AM	\$332.95	X	
51	Mandan	R	4/16/2012	9:44 AM	\$209.26	X	
52	Bismarck	R	4/16/2012	9:33 AM	\$308.13	X	
53	Bismarck	R	4/16/2012	9:51 AM	\$214.47	X	
54	Beulah	R	4/16/2012	10:28 AM	\$183.19	X	
55	Mandan	R	4/16/2012	10:31 AM	\$322.11	X	
56	Beulah	R	4/16/2012	10:40 AM	\$158.95	X	
57	Bismarck	R	4/16/2012	10:48 AM	\$385.00	X	
58	Mandan	R	4/16/2012	10:59 AM	\$187.14	X	
59	Bismarck	R	4/16/2012	10:55 AM	\$150.11	X	
60	Bismarck	R	4/16/2012	11:01 AM	\$236.47	X	
61	Mandan	R	4/16/2012	11:21 AM	\$90.97	X	
62	Mandan	R	4/16/2012	11:45 AM	\$382.60	X	
63	Beulah	R	4/16/2012	11:48 AM	\$998.88	X	
64	Beulah	R	4/16/2012	11:55 AM	\$524.41	X	
65	Minot	R	4/16/2012	10:09 AM	\$375.95	X	
66	Surrey	R	4/16/2012	12:00 PM	\$297.06	X	
67	Minot	R	4/16/2012	9:40 AM	\$349.59	X	
68	Minot	R	4/16/2012	9:31 AM	\$215.49	X	
69	Minot	R	4/16/2012	10:05 AM	\$202.30	X	
70	Minot	R	4/16/2012	10:56 AM	\$268.23	X	
71	Minot	R	4/16/2012	9:58 AM	\$403.36	X	
72	Minot	R	4/16/2012	8:22 AM	\$701.07	X	
73	Minot	R	4/16/2012	9:08 AM	\$141.90	X	
74	Beulah	R	4/17/2012	10:29 AM	\$242.18	X	
75	Bismarck	R	4/17/2012	9:55 AM	\$147.77	X	
76	Bismarck	R	4/17/2012	9:13 AM	\$398.01	X	
77	Bismarck	R	4/17/2012	9:53 AM	\$235.79	X	
78	Bismarck	R	4/17/2012	8:39 AM	\$480.08	X	
79	Mandan	R	4/17/2012	9:00 AM	\$228.11	X	
80	Bismarck	R	4/17/2012	8:25 AM	\$52.24	X	
81	Bismarck	R	4/17/2012	9:00 AM	\$162.58	X	
82	Center	R	4/17/2012	9:21 AM	\$1,239.33	X	
83	Bismarck	R	4/17/2012	8:27 AM	\$371.94	X	
84	Bismarck	R	4/17/2012	8:39 AM	\$343.09	X	
85	Lincoln	R	4/17/2012	8:43 AM	\$152.53	X	
86	Lincoln	R	4/17/2012	8:55 AM	\$213.28	X	
87	Zap	R	4/17/2012	11:48 AM	\$289.91	X	
88	Mandan	R	4/17/2012	10:50 AM	\$1,018.61	X	
89	Mandan	R	4/17/2012	9:46 AM	\$218.83	X	
90	Mandan	R	4/17/2012	9:22 AM	\$612.93	X	
91	Bismarck	R	4/17/2012	10:55 AM	\$149.44	X	
92	Minot	R	4/17/2012	10:03 AM	\$280.19	X	
93	Bismarck	R	4/18/2012	9:30 AM	\$82.01	X	
94	Bismarck	R	4/18/2012	10:50 AM	\$217.00	X	
95	Bismarck	R	4/18/2012	10:01 AM	\$198.85	X	
96	Bismarck	R	4/18/2012	10:27 AM	\$137.34	X	

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97	Bismarck	R	4/18/2012	10:39 AM	\$78.44	X	
98	Bismarck	R	4/18/2012	10:58 AM	\$57.68	X	
99	Bismarck	R	4/18/2012	11:13 AM	\$166.21	X	
100	Bismarck	R	4/18/2012	9:47 AM	\$101.03	X	
101	Bismarck	R	4/18/2012	9:38 AM	\$111.80	X	
102	Bismarck	R	4/18/2012	10:18 AM	\$81.74	X	
103	Bismarck	G	4/18/2012	9:58 AM	\$380.50	X	
104	Bismarck	G	4/18/2012	10:12 AM	\$325.27	X	
105	Bismarck	R	4/18/2012	9:41 AM	\$322.51	X	
106	Glen Ullin	R	4/18/2012	9:07 AM	\$284.90	X	
107	Mandan	R	4/18/2012	10:23 AM	\$80.34	X	
108	Bismarck	R	4/19/2012	10:35 AM	\$255.90	X	
109	Bismarck	R	4/19/2012	9:01 AM	\$124.00	X	
110	Mandan	R	4/19/2012	9:34 AM	\$277.41	X	
111	Bismarck	R	4/23/2012	8:42 AM	\$206.70	X	
112	Mandan	R	4/23/2012	9:17 AM	\$473.27	X	
113	Bismarck	R	4/23/2012	8:45 AM	\$172.59	X	
114	Bismarck	R	4/23/2012	9:01 AM	\$388.36	X	
115	Bismarck	R	4/23/2012	9:06 AM	\$180.79	X	
116	Bismarck	R	4/23/2012	9:41 AM	\$188.32	X	
117	Bismarck	R	4/23/2012	9:47 AM	\$238.79	X	
118	Minot	R	4/23/2012	8:58 AM	\$394.42	X	
119	Bismarck	R	4/23/2012	10:19 AM	\$244.29	X	
120	Bismarck	R	4/23/2012	10:32 AM	\$357.24	X	
121	Bismarck	R	4/23/2012	8:23 AM	\$318.98	X	
122	Bismarck	R	4/23/2012	8:59 AM	\$299.36	X	
123	Bismarck	R	4/23/2012	8:46 AM	\$121.49	X	
124	Bismarck	R	4/23/2012	8:40 AM	\$326.36	X	
125	Bismarck	R	4/23/2012	8:26 AM	\$340.36	X	
126	Bismarck	R	4/23/2012	9:21 AM	\$408.52	X	
127	Glen Ullin	R	4/23/2012	9:32 AM	\$182.15	X	
128	Bismarck	R	4/23/2012	11:56 AM	\$447.89	X	
129	Bismarck	R	4/24/2012	10:47 AM	\$64.55	X	
130	Bismarck	R	4/24/2012	11:06 AM	\$77.08	X	
131	Bismarck	R	4/24/2012	8:21 AM	\$158.54	X	
132	Bismarck	R	4/24/2012	8:36 AM	\$152.90	X	
133	Bismarck	R	4/24/2012	9:13 AM	\$215.35	X	
134	Bismarck	R	4/24/2012	9:27 AM	\$140.97	X	
135	Bismarck	R	4/24/2012	8:53 AM	\$38.62	X	
136	Bismarck	R	4/24/2012	8:57 AM	\$43.71	X	
137	Bismarck	R	4/24/2012	9:01 AM	\$32.20	X	
138	Bismarck	R	4/25/2012	8:34 AM	\$216.92	X	
139	Bismarck	R	4/25/2012	8:53 AM	\$244.92	X	
140	Burlington	R	4/25/2012	8:39 AM	\$244.90	X	
141	Burlington	G	4/25/2012	8:58 AM	\$262.96	X	
142	Minot	R	4/26/2012	9:52 AM	\$36.49	X	
143	Bismarck	R	4/26/2012	9:53 AM	\$79.79	X	
144	Bismarck	R	4/26/2012	8:45 AM	\$54.80	X	

**MONTANA-DAKOTA UTILITIES CO.**

**REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION  
DISCONNECTS/SERVICE EXTENDER INSTALLATIONS  
FOR APRIL 2012**

<b>NO</b>	<b>CITY</b>	<b>CLASS OF SERVICE</b>	<b>DISCONNECT DATE</b>	<b>TIME</b>	<b>AMOUNT</b>	<b>DISC.</b>	<b>SERVICE EXTENDER</b>
145	Bismarck	R	4/26/2012	8:33 AM	\$73.73	X	
146	Bismarck	R	4/26/2012	9:36 AM	\$826.83	X	
147	Minot	R	4/26/2012	8:50 AM	\$112.46	X	
148	Minot	R	4/26/2012	9:03 AM	\$275.24	X	
149	Minot	R	4/26/2012	8:46 AM	\$245.22	X	
150	Minot	R	4/26/2012	8:36 AM	\$257.08	X	
151	Minot	R	4/26/2012	8:27 AM	\$303.22	X	
152	Minot	R	4/26/2012	9:15 AM	\$180.00	X	
153	Minot	R	4/26/2012	10:03 AM	\$475.18	X	
154	Minot	R	4/26/2012	9:20 AM	\$231.11	X	
155	Minot	R	4/26/2012	8:59 AM	\$325.34	X	
156	Minot	R	4/30/2012	8:43 AM	\$203.53	X	
157	Minot	R	4/30/2012	9:43 AM	\$195.42	X	
158	Minot	R	4/30/2012	9:06 AM	\$123.40	X	
159	Minot	R	4/30/2012	10:17 AM	\$187.00	X	
160	Bismarck	R	4/30/2012	12:00 PM	\$99.72	X	
161	Bismarck	R	4/30/2012	12:00 PM	\$253.27	X	
162	Bismarck	R	4/30/2012	10:45 AM	\$119.20	X	
163	Bismarck	R	4/30/2012	10:25 AM	\$101.04	X	
164	Bismarck	R	4/30/2012	10:00 AM	\$96.77	X	
165	Bismarck	R	4/30/2012	9:49 AM	\$68.28	X	
166	Mandan	R	4/30/2012	8:15 AM	\$155.44	X	
167	Mandan	R	4/30/2012	8:25 AM	\$57.03	X	
168	Mandan	R	4/30/2012	8:32 AM	\$57.39	X	
169	Mandan	R	4/30/2012	8:42 AM	\$46.54	X	
170	Ruthville	R	4/30/2012	11:56 AM	\$278.13	X	
171	Minot	R	4/30/2012	11:36 AM	\$378.42	X	
172	Underwood	R	4/30/2012	11:39 AM	\$322.14	X	
173	Minot	R	4/30/2012	11:17 AM	\$122.48	X	
174	Minot	R	4/30/2012	10:54 AM	\$277.38	X	
175	Turtle Lake	R	4/30/2012	10:24 AM	\$144.52	X	
176	Minot	R	4/30/2012	10:22 AM	\$542.65	X	
177	Garrison	R	4/30/2012	9:16 AM	\$200.69	X	
178	Minot	R	4/30/2012	8:42 AM	\$137.84	X	
179	Minot	R	4/30/2012	8:25 AM	\$114.02	X	
180	Bismarck	R	4/30/2012	8:55 AM	\$115.97	X	
181	Bismarck	R	4/30/2012	10:58 AM	\$253.36	X	
182	Bismarck	R	4/30/2012	10:44 AM	\$66.62	X	
183	Bismarck	R	4/30/2012	8:30 AM	\$338.28	X	
184	Mandan	R	4/30/2012	9:37 AM	\$175.73	X	
185	Bismarck	R	4/30/2012	10:16 AM	\$155.92	X	
186	Bismarck	R	4/30/2012	9:41 AM	\$222.30	X	
187	Mandan	R	4/30/2012	9:22 AM	\$211.74	X	
188	Mandan	R	4/30/2012	9:15 AM	\$653.59	X	
189	Bismarck	R	4/30/2012	9:23 AM	\$347.70	X	
190	Bismarck	R	4/30/2012	9:31 AM	\$267.06	X	
191	Mandan	R	4/30/2012	8:59 AM	\$371.22	X	
192	Mandan	R	4/30/2012	10:20 AM	\$406.14	X	

**MONTANA-DAKOTA UTILITIES CO.**

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FOR APRIL 2012**

<b>NO</b>	<b>CITY</b>	<b>CLASS OF SERVICE</b>	<b>DISCONNECT DATE</b>	<b>TIME</b>	<b>AMOUNT</b>	<b>DISC.</b>	<b>SERVICE EXTENDER</b>
193	Bismarck	R	4/30/2012	10:24 AM	\$335.91	X	
194	Selfridge	R	4/12/2012	10:45 AM	\$191.53	X	
195	Ellendale	R	4/24/2012	10:29 AM	\$39.82	X	
196	Hague	R	4/25/2012	11:44 AM	\$523.56	X	
197	Strasburg	R	4/26/2012	11:43 AM	\$414.32	X	
198	Strasburg	R	4/30/2012	10:17 AM	\$37.95	X	
199	New Rockford	R	4/3/12	10:45 AM	\$261.80	X	
200	Sanborn	R	4/3/12	10:45 AM	\$40.18	X	
201	Jamestown	R	4/3/12	9:05 AM	\$106.15	X	
202	Jamestown	R	4/3/12	9:25 AM	\$153.90	X	
203	Dickinson	R	4/3/12	9:44 AM	\$107.70	X	
204	Jamestown	R	4/3/12	8:23 AM	\$475.04	X	
205	Jamestown	R	4/3/12	8:49 AM	\$433.19	X	
206	Dickinson	R	4/3/12	8:54 AM	\$219.81	X	
207	Valley City	R	4/4/12	10:35 AM	\$142.48	X	
208	Jamestown	R	4/11/12	8:27 AM	\$244.40	X	
209	Jamestown	R	4/11/12	8:45 AM	\$510.92	X	
210	Jamestown	R	4/11/12	9:30 AM	\$288.65	X	
211	Jamestown	R	4/11/12	9:45 AM	\$186.26	X	
212	Dickinson	R	4/11/12	9:44 AM	\$175.76	X	
213	Dickinson	R	4/11/12	9:58 AM	\$183.31	X	
214	Dickinson	R	4/11/12	9:42 AM	\$250.33	X	
215	Dickinson	R	4/11/12	11:57 AM	\$423.57	X	
216	Dickinson	R	4/11/12	11:16 AM	\$61.67	X	
217	Dickinson	R	4/11/12	11:41 AM	\$508.17	X	
218	New England	R	4/11/12	10:40 AM	\$393.63	X	
219	Dickinson	R	4/12/12	8:28 AM	\$434.36	X	
220	Dickinson	R	4/12/12	8:45 AM	\$262.49	X	
221	Dickinson	R	4/12/12	8:52 AM	\$140.74	X	
222	Bowman	R	4/12/12	11:57 AM	\$254.01	X	
223	Jamestown	R	4/17/12	8:50 AM	\$68.69	X	
224	Jamestown	R	4/17/12	9:15 AM	\$178.32	X	
225	Jamestown	R	4/17/12	9:35 AM	\$117.42	X	
226	Marmarth	R	4/17/12	8:48 AM	\$267.00	X	
227	Dickinson	R	4/17/12	11:00 AM	\$143.00	X	
228	New Rockford	R	4/17/12	9:45 AM	\$192.94	X	
229	Dickinson	R	4/17/12	10:20 AM	\$368.69	X	
230	Dickinson	G	4/17/12	9:12 AM	\$1,446.28	X	
231	Dickinson	R	4/17/12	11:50 AM	\$163.44	X	
232	Jamestown	R	4/18/12	10:05 AM	\$138.95	X	
233	Jamestown	R	4/18/12	9:15 AM	\$178.32	X	
234	Jamestown	R	4/18/12	9:50 AM	\$161.94	X	
235	New Rockford	R	4/18/12	9:45 AM	\$192.94	X	
236	Dodge	R	4/18/12	8:55 AM	\$184.13	X	
237	Dunn Center	G	4/18/12	8:55 AM	\$97.37	X	
238	Dickinson	R	4/18/12	9:03 AM	\$674.34	X	
239	Halliday	R	4/18/12	9:40 AM	\$211.67	X	
240	Dickinson	R	4/18/12	9:36 AM	\$362.64	X	

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241	Hettinger	R	4/18/12	10:29 AM	\$370.02	X	
242	Dunn Center	R	4/18/12	10:44 AM	\$95.04	X	
243	Valley City	R	4/23/12	9:00 AM	\$115.00	X	
244	Valley City	R	4/23/12	9:10 AM	\$101.53	X	
245	Valley City	R	4/23/12	9:15 AM	\$210.47	X	
246	Valley City	R	4/23/12	9:25 AM	\$107.87	X	
247	Valley City	R	4/23/12	9:45 AM	\$107.88	X	
248	Beach	R	4/23/12	8:46 AM	\$351.25	X	
249	Beach	R	4/23/12	9:12 AM	\$209.45	X	
250	Dickinson	R	4/23/12	11:10 AM	\$367.19	X	
251	Valley City	R	4/23/12	10:00 AM	\$243.24	X	
252	Beach	R	4/23/12	9:24 AM	\$340.37	X	
253	Jamestown	R	4/23/12	10:40 AM	\$137.38	X	
254	Jamestown	R	4/24/12	9:40 AM	\$144.00	X	
255	Hettinger	R	4/24/12	8:52 AM	\$288.03	X	
256	Valley City	R	4/25/12	8:39 AM	\$108.73	X	
257	Valley City	R	4/25/12	8:55 AM	\$635.95	X	
258	Valley City	R	4/25/12	9:15 AM	\$229.86	X	
259	Valley City	R	4/25/12	9:20 AM	\$317.52	X	
260	Dickinson	R	4/25/12	8:46 AM	\$456.10	X	
261	Dickinson	R	4/26/12	10:28 AM	\$288.99	X	
262	Jamestown	R	4/30/12	9:55 AM	\$160.71	X	
263	Dickinson	R	4/30/12	10:32 AM	\$136.63	X	
264	Dickinson	R	4/30/12	11:24 AM	\$343.68	X	
265	Hettinger	R	4/30/12	8:51 AM	\$33.32	X	
266	Hettinger	R	4/30/12	8:58 AM	\$1,006.77	X	
267	Hettinger	R	4/30/12	9:48 AM	\$328.20	X	
				<b>TOTAL</b>	<b>\$71,834.00</b>		