



# MONTANA-DAKOTA

UTILITIES CO.

A Division of MDU Resources Group, Inc.

400 North Fourth Street  
Bismarck, ND 58501  
(701) 222-7900

June 14, 2012

**RECEIVED**

JUN 15 2012

Executive Secretary  
North Dakota Public Service Commission  
State Capitol Building  
Bismarck, ND 58505-0480

**PUBLIC SERVICE COMMISSION**

Re: Non-voluntary Disconnect Report  
for May 2012

Montana-Dakota Utilities Co., a Division of MDU Resources Group, Inc., herewith submits the Non-Voluntary Disconnect Report for May 2012.

Please acknowledge receipt by stamping or initialing the duplicate copy of this letter attached hereto and returning the same in the enclosed self-addressed, stamped envelope. Should the Commission or its Staff have any comments or questions with respect to these reports, please call me.

Sincerely,

Tamie Aberle  
Regulatory Affairs Manager

# MONTANA-DAKOTA UTILITIES CO.

## REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION DISCONNECTS/SERVICE EXTENDER INSTALLATIONS FOR MAY 2012

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
1	Ellendale	R	5/3/2012	9:28 AM	\$69.57	X	
2	Selfridge	R	5/8/2012	11:17 AM	\$101.93	X	
3	Kulm	R	5/9/2012	11:01 AM	\$209.16	X	
4	Selfridge	R	5/14/2012	10:47 AM	\$249.03	X	
5	Selfridge	R	5/14/2012	10:53 AM	\$156.55	X	
6	Selfridge	R	5/16/2012	10:31 AM	\$238.78	X	
7	Ellendale	R	5/16/2012	10:42 AM	\$95.53	X	
8	Hettinger	G	5/1/12	8:56 AM	\$344.24	X	
9	Hettinger	R	5/1/12	9:01 AM	\$532.86	X	
10	Hettinger	R	5/1/12	9:10 AM	\$514.55	X	
11	Taylor	R	5/1/12	9:15 AM	\$425.77	X	
12	Dickinson	R	5/1/12	9:42 AM	\$456.10	X	
13	Jamestown	R	5/2/12	9:45 AM	\$156.17	X	
14	Jamestown	R	5/2/12	10:50 AM	\$139.74	X	
15	Jamestown	R	5/2/12	10:05 AM	\$132.60	X	
16	Jamestown	R	5/2/12	10:00 AM	\$161.02	X	
17	Jamestown	R	5/2/12	10:21 AM	\$500.39	X	
18	Valley City	R	5/2/12	10:50 AM	\$430.00	X	
19	Gladstone	R	5/2/12	10:52 AM	\$508.24	X	
20	New Rockford	R	5/2/12	10:15 AM	\$214.85	X	
21	New Rockford	R	5/2/12	9:54 AM	\$186.06	X	
22	Jamestown	R	5/3/12	9:25 AM	\$251.16	X	
23	Jamestown	R	5/3/12	9:45 AM	\$121.24	X	
24	Sanborn	R	5/3/12	9:55 AM	\$111.00	X	
25	Sanborn	R	5/3/12	10:00 AM	\$326.98	X	
26	Valley City	R	5/3/12	10:25 AM	\$250.75	X	
27	Valley City	R	5/3/12	10:30 AM	\$175.20	X	
28	Jamestown	R	5/7/12	8:33 AM	\$92.25	X	
29	Jamestown	R	5/7/12	8:41 AM	\$101.05	X	
30	Hebron	R	5/7/12	9:20 AM	\$534.35	X	
31	Jamestown	R	5/7/12	9:10 AM	\$160.62	X	
32	Jamestown	R	5/7/12	8:51 AM	\$286.36	X	
33	Hebron	R	5/7/12	9:00 AM	\$492.85	X	
34	Carrington	R	5/7/12	10:21 AM	\$62.42	X	
35	Carrington	R	5/7/12	10:45 AM	\$155.67	X	
36	Bowman	R	5/7/12	10:11 AM	\$368.45	X	
37	Jamestown	R	5/8/12	9:33 AM	\$178.96	X	
38	New Rockford	R	5/8/12	10:50 AM	\$408.37	X	
39	Jamestown	R	5/9/12	9:12 AM	\$147.40	X	

**MONTANA-DAKOTA UTILITIES CO.**

**REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION  
DISCONNECTS/SERVICE EXTENDER INSTALLATIONS  
FOR MAY 2012**

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
40	Jamestown	R	5/9/12	9:40 AM	\$140.42	X	
41	Dickinson	R	5/9/12	10:06 AM	\$167.00	X	
42	Jamestown	R	5/10/12	10:15 AM	\$117.91	X	
43	Jamestown	R	5/10/12	10:05 AM	\$123.87	X	
44	Carrington	R	5/10/12	11:20 AM	\$91.11	X	
45	Hettinger	R	5/10/12	10:50 AM	\$791.27	X	
46	Bismarck	R	5/14/12	8:58 AM	\$218.00	X	
47	Mandan	R	5/14/12	9:26 AM	\$281.00	X	
48	Bismarck	R	5/14/12	9:40 AM	\$70.60	X	
49	Mandan	R	5/14/12	9:40 AM	\$223.27	X	
50	Minot	R	5/14/12	9:35 AM	\$105.20	X	
51	Bismarck	R	5/14/12	10:18 AM	\$127.78	X	
52	Mandan	R	5/14/12	10:00 AM	\$103.31	X	
53	Bismarck	R	5/14/12	10:01 AM	\$73.46	X	
54	Bismarck	R	5/14/12	11:20 AM	\$53.85	X	
55	Bismarck	R	5/14/12	11:35 AM	\$197.02	X	
56	Minot	R	5/14/12	11:10 AM	\$238.72	X	
57	Bismarck	R	5/14/12	11:42 AM	\$77.22	X	
58	Bismarck	R	5/14/12	9:58 AM	\$127.25	X	
59	Dickinson	R	5/14/12	8:40 AM	\$441.11	X	
60	Dickinson	R	5/14/12	8:49 AM	\$220.06	X	
61	Hettinger	R	5/14/12	10:21 AM	\$240.66	X	
62	Hettinger	R	5/14/12	9:55 AM	\$179.70	X	
63	Bismarck	R	5/14/12	11:46 AM	\$64.44	X	
64	Dickinson	R	5/15/12	8:37 AM	\$189.26	X	
65	Carrington	R	5/15/12	10:30 AM	\$97.68	X	
66	Jamestown	R	5/17/12	9:39 AM	\$111.56	X	
67	Jamestown	R	5/17/12	9:46 AM	\$119.48	X	
68	Regent	R	5/17/12	9:47 AM	\$424.56	X	
69	Hettinger	R	5/17/12	11:29 AM	\$240.66	X	
70	Beach	R	5/17/12	11:42 AM	\$166.48	X	
71	Valley City	R	5/21/12	9:05 AM	\$157.60	X	
72	Jamestown	R	5/21/12	8:35 AM	\$47.21	X	
73	Minot	R	5/22/12	8:24 AM	\$135.55	X	
74	Minot	G	5/22/12	8:56 AM	\$92.24	X	
75	Jamestown	R	5/22/12	9:10 AM	\$125.22	X	
76	Jamestown	R	5/22/12	9:40 AM	\$97.80	X	
77	Bismarck	R	5/22/12	10:17 AM	\$215.92	X	
78	Bismarck	R	5/22/12	10:19 AM	\$157.13	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC.	SERVICE EXTENDER
79	Bismarck	R	5/22/12	10:31 AM	\$226.70	X	
80	Steele	R	5/22/12	10:31 AM	\$266.62	X	
81	Bismarck	R	5/22/12	11:08 AM	\$121.98	X	
82	Bismarck	R	5/22/12	11:22 AM	\$257.15	X	
83	Bismarck	R	5/22/12	10:59 AM	\$153.63	X	
84	Beulah	R	5/22/12	10:30 AM	\$134.75	X	
85	Bismarck	R	5/22/12	10:15 AM	\$340.67	X	
86	Bismarck	R	5/22/12	10:10 AM	\$110.64	X	
87	Sentinel Butte	R	5/22/12	11:10 AM	\$235.82	X	
88	Golva	R	5/22/12	10:15 AM	\$117.11	X	
89	Belfield	R	5/22/12	10:52 AM	\$257.59	X	
90	South Heart	R	5/22/12	9:59 AM	\$193.87	X	
91	Jamestown	R	5/23/12	9:20 AM	\$65.23	X	
92	Valley City	R	5/23/12	9:35 AM	\$56.77	X	
93	Jamestown	R	5/23/12	9:10 AM	\$135.74	X	
94	Jamestown	R	5/23/12	9:00 AM	\$74.00	X	
95	Jamestown	R	5/23/12	9:00 AM	\$47.97	X	
96	Valley City	R	5/23/12	9:00 AM	\$1,127.47	X	
97	Valley City	R	5/23/12	9:25 AM	\$66.03	X	
98	Valley City	R	5/23/12	9:45 AM	\$44.61	X	
99	Beach	R	5/23/12	9:30 AM	\$225.32	X	
100	Valley City	R	5/24/12	10:15 AM	\$57.97	X	
101	Valley City	R	5/24/12	11:11 AM	\$109.79	X	
102	Valley City	R	5/24/12	11:20 AM	\$128.61	X	
103	Valley City	R	5/24/12	11:25 AM	\$54.89	X	
104	Valley City	R	5/24/12	11:35 AM	\$47.78	X	
105	Valley City	R	5/29/12	8:55 AM	\$75.64	X	
106	Valley City	R	5/29/12	9:21 AM	\$112.01	X	
107	Gladstone	R	5/29/12	11:58 AM	\$202.44	X	
108	Dickinson	R	5/30/12	8:43 AM	\$47.42	X	
109	Mott	R	5/30/12	8:50 AM	\$245.55	X	
110	Valley City	R	5/30/12	9:06 AM	\$282.64	X	
111	Halliday	G	5/30/12	9:20 AM	\$169.79	X	
112	Dickinson	R	5/30/12	9:23 AM	\$266.02	X	
113	Killdeer	R	5/30/12	10:51 AM	\$564.53	X	
114	Jamestown	R	5/31/12	9:29 AM	\$452.77	X	
115	Minot	R	5/1/2012	9:43 AM	\$120.81	X	
116	Minot	R	5/1/2012	11:59 AM	\$213.48	X	
117	Minot	R	5/1/2012	12:00 PM	\$182.00	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
118	Minot	R	5/1/2012	9:23 AM	\$87.22	X	
119	Minot	R	5/1/2012	9:18 AM	\$157.66	X	
120	Minot	R	5/1/2012	9:03 AM	\$182.83	X	
121	Minot	R	5/1/2012	8:37 AM	\$185.66	X	
122	Minot	R	5/1/2012	8:26 AM	\$125.91	X	
123	Minot	R	5/1/2012	11:57 AM	\$273.87	X	
124	Bismarck	R	5/2/2012	10:25 AM	\$86.88	X	
125	Bismarck	R	5/2/2012	9:39 AM	\$177.43	X	
126	Beulah	R	5/2/2012	10:04 AM	\$192.77	X	
127	Bismarck	R	5/2/2012	10:26 AM	\$150.55	X	
128	Bismarck	R	5/2/2012	10:16 AM	\$249.21	X	
129	Beulah	R	5/2/2012	10:15 AM	\$140.99	X	
130	Beulah	R	5/2/2012	9:56 AM	\$214.20	X	
131	Bismarck	R	5/2/2012	9:23 AM	\$505.44	X	
132	Mandan	R	5/2/2012	9:11 AM	\$252.53	X	
133	Mandan	R	5/2/2012	8:48 AM	\$529.82	X	
134	Mandan	R	5/2/2012	8:56 AM	\$274.47	X	
135	Bismarck	R	5/2/2012	8:30 AM	\$168.16	X	
136	Bismarck	R	5/2/2012	8:50 AM	\$416.32	X	
137	Bismarck	R	5/2/2012	10:55 AM	\$164.41	X	
138	Bismarck	R	5/2/2012	10:25 AM	\$94.01	X	
139	Bismarck	R	5/2/2012	10:05 AM	\$266.41	X	
140	Bismarck	R	5/2/2012	10:40 AM	\$254.27	X	
141	Bismarck	R	5/2/2012	10:50 AM	\$152.02	X	
142	Bismarck	R	5/2/2012	11:08 AM	\$207.68	X	
143	Minot	R	5/3/2012	9:28 AM	\$131.09	X	
144	Bismarck	R	5/3/2012	9:04 AM	\$229.22	X	
145	Minot	R	5/3/2012	8:29 AM	\$454.38	X	
146	Minot	R	5/3/2012	8:44 AM	\$144.14	X	
147	Minot	R	5/3/2012	8:25 AM	\$249.35	X	
148	Minot	R	5/3/2012	10:40 AM	\$150.97	X	
149	Bismarck	R	5/3/2012	9:17 AM	\$203.31	X	
150	Bismarck	R	5/3/2012	10:26 AM	\$233.13	X	
151	Bismarck	R	5/3/2012	10:08 AM	\$441.12	X	
152	Bismarck	R	5/3/2012	9:56 AM	\$156.43	X	
153	Bismarck	R	5/3/2012	9:42 AM	\$177.06	X	
154	Max	R	5/1/2012	12:00 PM	\$146.87	X	
155	Bismarck	R	5/7/2012	9:54 AM	\$92.28	X	
156	Mandan	R	5/7/2012	9:51 AM	\$179.90	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
157	Elgin	R	5/7/2012	9:11 AM	\$171.14	X	
158	Mandan	R	5/7/2012	12:00 PM	\$98.73	X	
159	Bismarck	R	5/7/2012	11:24 AM	\$214.06	X	
160	Bismarck	R	5/7/2012	11:47 AM	\$347.16	X	
161	Sterling	R	5/7/2012	9:03 AM	\$166.98	X	
162	Lincoln	R	5/7/2012	8:11 AM	\$346.28	X	
163	Bismarck	R	5/7/2012	10:41 AM	\$194.19	X	
164	Mandan	R	5/7/2012	10:35 AM	\$150.74	X	
165	Mandan	R	5/7/2012	11:51 AM	\$1,276.95	X	
166	Bismarck	G	5/7/2012	12:00 PM	\$146.03	X	
167	Bismarck	G	5/7/2012	12:00 PM	\$139.52	X	
168	Mandan	R	5/8/2012	8:49 AM	\$319.41	X	
169	Minot	R	5/8/2012	8:40 AM	\$179.00	X	
170	Minot	R	5/8/2012	8:59 AM	\$295.10	X	
171	Mandan	R	5/8/2012	9:01 AM	\$402.22	X	
172	Minot	R	5/8/2012	9:16 AM	\$139.37	X	
173	Mandan	R	5/8/2012	9:30 AM	\$247.70	X	
174	Minot	R	5/8/2012	9:46 AM	\$131.59	X	
175	Minot	R	5/8/2012	9:38 AM	\$239.56	X	
176	New Salem	G	5/8/2012	10:28 AM	\$325.59	X	
177	Minot	R	5/8/2012	10:35 AM	\$124.31	X	
178	Minot	R	5/8/2012	10:50 AM	\$133.17	X	
179	Steele	R	5/8/2012	11:27 AM	\$199.46	X	
180	Minot	R	5/8/2012	9:04 AM	\$162.00	X	
181	Minot	R	5/8/2012	8:53 AM	\$120.51	X	
182	Mandan	R	5/8/2012	10:19 AM	\$484.00	X	
183	Minot	R	5/8/2012	8:50 AM	\$209.15	X	
184	Minot	R	5/9/2012	8:57 AM	\$112.05	X	
185	Minot	R	5/9/2012	8:30 AM	\$96.18	X	
186	Minot	R	5/9/2012	8:22 AM	\$175.58	X	
187	Minot	R	5/9/2012	9:42 AM	\$144.85	X	
188	Bismarck	R	5/9/2012	10:01 AM	\$182.70	X	
189	Minot	R	5/9/2012	9:58 AM	\$207.67	X	
190	Minot	R	5/9/2012	11:00 AM	\$219.44	X	
191	Minot	R	5/9/2012	11:47 AM	\$180.20	X	
192	Minot	R	5/9/2012	11:58 AM	\$202.36	X	
193	Bismarck	R	5/9/2012	10:03 AM	\$72.38	X	
194	Mandan	R	5/9/2012	11:57 AM	\$354.87	X	
195	Mandan	R	5/9/2012	11:50 AM	\$170.89	X	

## MONTANA-DAKOTA UTILITIES CO.

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
196	Minot	R	5/9/2012	11:37 AM	\$172.82	X	
197	Mandan	R	5/9/2012	11:32 AM	\$200.30	X	
198	Hazen	R	5/9/2012	10:54 AM	\$429.98	X	
199	Mandan	R	5/9/2012	11:06 AM	\$236.25	X	
200	Mandan	R	5/9/2012	10:31 AM	\$242.98	X	
201	Mandan	R	5/9/2012	10:17 AM	\$59.49	X	
202	Bismarck	R	5/9/2012	9:52 AM	\$128.16	X	
203	Minot	R	5/9/2012	8:24 AM	\$337.88	X	
204	Minot	R	5/9/2012	9:40 AM	\$118.64	X	
205	Steele	G	5/10/2012	12:00 PM	\$732.67	X	
206	Steele	R	5/10/2012	11:32 AM	\$229.61	X	
207	Steele	R	5/10/2012	11:26 AM	\$252.00	X	
208	Dawson	R	5/10/2012	10:52 AM	\$140.72	X	
209	Dawson	R	5/10/2012	11:02 AM	\$211.50	X	
210	Mandan	R	5/10/2012	10:48 AM	\$151.18	X	
211	Dawson	R	5/10/2012	10:38 AM	\$158.55	X	
212	Minot	R	5/10/2012	9:14 AM	\$248.00	X	
213	Minot	R	5/10/2012	8:39 AM	\$251.56	X	
214	Minot	R	5/10/2012	8:24 AM	\$183.10	X	
215	Minot	R	5/10/2012	8:35 AM	\$195.33	X	
216	Mandan	G	5/15/2012	8:36 AM	\$145.13	X	
217	Minot	R	5/15/2012	9:05 AM	\$203.00	X	
218	Minot	R	5/15/2012	8:53 AM	\$87.47	X	
219	Minot	R	5/15/2012	9:31 AM	\$150.56	X	
220	Beulah	R	5/15/2012	9:30 AM	\$185.88	X	
221	Beulah	R	5/15/2012	9:44 AM	\$363.52	X	
222	Golden Valley	R	5/15/2012	10:16 AM	\$133.61	X	
223	Bismarck	R	5/15/2012	10:26 AM	\$67.31	X	
224	Minot	R	5/15/2012	10:52 AM	\$90.55	X	
225	Mandan	R	5/15/2012	9:05 AM	\$111.54	X	
226	Bismarck	R	5/16/2012	8:50 AM	\$419.41	X	
227	Bismarck	R	5/16/2012	8:29 AM	\$220.98	X	
228	Lincoln	R	5/16/2012	8:20 AM	\$106.75	X	
229	Bismarck	R	5/16/2012	9:05 AM	\$80.74	X	
230	Bismarck	R	5/16/2012	9:15 AM	\$182.80	X	
231	Bismarck	R	5/16/2012	8:42 AM	\$402.61	X	
232	Bismarck	R	5/16/2012	8:34 AM	\$101.82	X	
233	Bismarck	R	5/16/2012	8:22 AM	\$110.75	X	
234	Bismarck	R	5/16/2012	8:59 AM	\$67.22	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC.	SERVICE EXTENDER
235	Bismarck	R	5/16/2012	9:23 AM	\$130.46	X	
236	Bismarck	R	5/16/2012	8:50 AM	\$142.09	X	
237	Minot	R	5/16/2012	10:24 AM	\$243.27	X	
238	Mandan	R	5/16/2012	10:33 AM	\$247.70	X	
239	Dawson	R	5/17/2012	11:58 AM	\$158.55	X	
240	Minot	R	5/17/2012	9:02 AM	\$244.24	X	
241	Tappen	R	5/17/2012	10:55 AM	\$59.73	X	
242	Bismarck	R	5/23/2012	10:10 AM	\$108.39	X	
243	Surrey	R	5/23/2012	10:58 AM	\$104.82	X	
244	Bismarck	R	5/23/2012	11:22 AM	\$53.48	X	
245	Minot	R	5/23/2012	9:40 AM	\$135.43	X	
246	Bismarck	R	5/23/2012	11:37 AM	\$324.22	X	
247	Bismarck	R	5/23/2012	11:09 AM	\$300.00	X	
248	Bismarck	R	5/23/2012	9:05 AM	\$412.64	X	
249	Bismarck	R	5/23/2012	10:43 AM	\$160.80	X	
250	Bismarck	R	5/23/2012	10:30 AM	\$180.94	X	
251	Bismarck	R	5/23/2012	11:30 AM	\$212.09	X	
252	Bismarck	R	5/23/2012	11:44 AM	\$141.38	X	
253	Minot	R	5/29/2012	11:46 AM	\$149.00	X	
254	Minot	R	5/29/2012	11:38 AM	\$254.52	X	
255	Minot	R	5/29/2012	10:27 AM	\$146.86	X	
256	Minot	R	5/29/2012	9:27 AM	\$147.26	X	
257	Minot	R	5/29/2012	10:00 AM	\$175.00	X	
258	Bismarck	R	5/29/2012	10:06 AM	\$91.88	X	
259	Minot	R	5/29/2012	8:32 AM	\$295.53	X	
260	Minot	R	5/29/2012	8:36 AM	\$92.70	X	
261	Minot	R	5/29/2012	9:05 AM	\$301.29	X	
262	Minot	R	5/29/2012	9:15 AM	\$60.84	X	
263	Minot	R	5/29/2012	9:36 AM	\$118.09	X	
264	Minot	R	5/29/2012	9:41 AM	\$134.28	X	
265	Minot	R	5/29/2012	9:27 AM	\$98.71	X	
266	Beulah	R	5/29/2012	9:43 AM	\$223.00	X	
267	Carson	R	5/29/2012	9:23 AM	\$167.20	X	
268	Minot	R	5/29/2012	10:11 AM	\$423.21	X	
269	Minot	R	5/29/2012	10:50 AM	\$94.57	X	
270	Minot	R	5/29/2012	10:59 AM	\$133.09	X	
271	Judson	R	5/29/2012	11:07 AM	\$384.82	X	
272	Minot	R	5/29/2012	11:11 AM	\$79.60	X	
273	Mandan	R	5/29/2012	9:38 AM	\$326.71	X	

**MONTANA-DAKOTA UTILITIES CO.**

**REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION  
DISCONNECTS/SERVICE EXTENDER INSTALLATIONS  
FOR MAY 2012**

<b>NO</b>	<b>CITY</b>	<b>CLASS OF SERVICE</b>	<b>DISCONNECT DATE</b>	<b>TIME</b>	<b>AMOUNT</b>	<b>DISC.</b>	<b>SERVICE EXTENDER</b>
274	Garrison	R	5/30/2012	8:46 AM	\$244.71	X	
275	Almont	R	5/31/2012	10:41 AM	\$129.86	X	
276	Wilton	R	5/31/2012	10:33 AM	\$241.99	X	
				<b>TOTAL</b>	<b>\$57,864.99</b>		