



# MONTANA-DAKOTA

UTILITIES CO.

A Division of MDU Resources Group, Inc.

400 North Fourth Street  
Bismarck, ND 58501  
(701) 222-7900

September 11, 2012

**RECEIVED**

SEP 12 2012

**PUBLIC SERVICE COMMISSION**

Executive Secretary  
North Dakota Public Service Commission  
State Capitol Building  
Bismarck, ND 58505-0480

Re: Non-voluntary Disconnect Report  
for August 2012

Montana-Dakota Utilities Co., a Division of MDU Resources Group, Inc., herewith submits the Non-Voluntary Disconnect Report for August 2012.

Please acknowledge receipt by stamping or initialing the duplicate copy of this letter attached hereto and returning the same in the enclosed self-addressed, stamped envelope. Should the Commission or its Staff have any comments or questions with respect to these reports, please call me.

Sincerely,

Tamie Aberle  
Regulatory Affairs Manager

# MONTANA-DAKOTA UTILITIES CO.

## REPORT TO NORTH DAKOTA PUBLIC SERVICE COMMISSION DISCONNECTS/SERVICE EXTENDER INSTALLATIONS FOR AUGUST 2012

NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC.	SERVICE EXTENDER
1	Center	R	8/2/2012	10:28 AM	\$95.72	X	
2	Center	R	8/2/2012	10:51 AM	\$342.15	X	
3	Center	R	8/2/2012	11:03 AM	\$155.00	X	
4	Mandan	R	8/6/2012	9:47 AM	\$112.15	X	
5	Bismarck	R	8/6/2012	10:23 AM	\$210.11	X	
6	Mandan	R	8/6/2012	11:04 AM	\$100.86	X	
7	Mandan	R	8/6/2012	11:32 AM	\$73.61	X	
8	Mandan	R	8/6/2012	10:37 AM	\$172.70	X	
9	Bismarck	R	8/6/2012	9:41 AM	\$144.40	X	
10	Bismarck	R	8/6/2012	10:59 AM	\$228.25	X	
11	Mandan	R	8/6/2012	10:54 AM	\$341.54	X	
12	Mandan	R	8/6/2012	10:13 AM	\$319.25	X	
13	Mandan	R	8/6/2012	9:54 AM	\$51.34	X	
14	Bismarck	R	8/6/2012	9:56 AM	\$127.54	X	
15	Bismarck	R	8/6/2012	8:23 AM	\$219.00	X	
16	Bismarck	R	8/6/2012	9:17 AM	\$371.43	X	
17	Bismarck	R	8/6/2012	8:50 AM	\$89.50	X	
18	Mandan	R	8/7/2012	9:23 AM	\$78.03	X	
19	Mandan	R	8/7/2012	10:00 AM	\$240.53	X	
20	Mandan	R	8/7/2012	10:14 AM	\$122.84	X	
21	Bismarck	R	8/7/2012	9:23 AM	\$94.08	X	
22	Bismarck	R	8/7/2012	9:14 AM	\$64.71	X	
23	Elgin	R	8/7/2012	11:38 AM	\$122.71	X	
24	Bismarck	G	8/9/2012	10:37 AM	\$680.23	X	
25	Bismarck	R	8/9/2012	10:51 AM	\$90.64	X	
26	Bismarck	R	8/9/2012	10:10 AM	\$151.61	X	
27	Bismarck	R	8/9/2012	9:56 AM	\$143.75	X	
28	Bismarck	R	8/9/2012	10:17 AM	\$93.29	X	
29	Bismarck	R	8/9/2012	11:30 AM	\$97.74	X	
30	Bismarck	R	8/9/2012	11:42 AM	\$83.49	X	
31	Wilton	R	8/9/2012	11:48 AM	\$83.13	X	
32	Bismarck	R	8/13/2012	11:29 AM	\$53.86	X	
33	Mandan	R	8/14/2012	8:53 AM	\$225.38	X	
34	Mandan	R	8/14/2012	8:23 AM	\$199.19	X	
35	Mandan	R	8/14/2012	8:21 AM	\$165.39	X	
36	New Salem	R	8/14/2012	12:00 PM	\$252.27	X	
37	Bismarck	R	8/15/2012	11:50 AM	\$96.00	X	
38	Mandan	R	8/15/2012	9:18 AM	\$236.98	X	
39	Mandan	R	8/15/2012	9:07 AM	\$108.00	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
40	Bismarck	R	8/15/2012	9:04 AM	\$155.70	X	
41	Bismarck	R	8/15/2012	8:30 AM	\$166.28	X	
42	Mandan	R	8/15/2012	8:50 AM	\$62.88	X	
43	Mandan	R	8/15/2012	8:50 AM	\$56.92	X	
44	Bismarck	R	8/15/2012	9:36 AM	\$79.54	X	
45	Mandan	R	8/15/2012	8:35 AM	\$270.38	X	
46	Bismarck	R	8/15/2012	8:45 AM	\$246.00	X	
47	Bismarck	R	8/15/2012	11:41 AM	\$38.64	X	
48	Mandan	R	8/20/2012	9:45 AM	\$116.69	X	
49	Bismarck	R	8/20/2012	9:56 AM	\$81.25	X	
50	Bismarck	G	8/20/2012	12:00 PM	\$81.65	X	
51	Bismarck	R	8/20/2012	8:40 AM	\$155.58	X	
52	Mandan	R	8/20/2012	9:36 AM	\$175.00	X	
53	Mandan	R	8/20/2012	10:07 AM	\$204.22	X	
54	Lincoln	R	8/20/2012	11:05 AM	\$64.49	X	
55	Mandan	R	8/20/2012	11:06 AM	\$144.14	X	
56	Bismarck	R	8/20/2012	10:58 AM	\$180.04	X	
57	Bismarck	R	8/20/2012	9:48 AM	\$145.55	X	
58	Bismarck	R	8/20/2012	9:48 AM	\$87.11	X	
59	Bismarck	R	8/20/2012	9:57 AM	\$72.77	X	
60	Bismarck	R	8/20/2012	11:38 AM	\$151.58	X	
61	Bismarck	R	8/20/2012	9:35 AM	\$64.46	X	
62	Bismarck	R	8/20/2012	9:39 AM	\$307.80	X	
63	Bismarck	R	8/20/2012	9:34 AM	\$139.90	X	
64	Bismarck	R	8/20/2012	9:22 AM	\$80.20	X	
65	Bismarck	R	8/20/2012	9:09 AM	\$177.73	X	
66	Bismarck	R	8/20/2012	9:09 AM	\$55.82	X	
67	Bismarck	R	8/20/2012	9:11 AM	\$84.25	X	
68	Bismarck	R	8/20/2012	8:50 AM	\$71.69	X	
69	Bismarck	R	8/20/2012	8:45 AM	\$72.45	X	
70	Bismarck	G	8/21/2012	9:19 AM	\$47.80	X	
71	Mandan	R	8/21/2012	9:12 AM	\$109.07	X	
72	Mandan	R	8/21/2012	9:01 AM	\$276.82	X	
73	Bismarck	R	8/21/2012	9:14 AM	\$108.82	X	
74	Bismarck	R	8/21/2012	11:01 AM	\$92.82	X	
75	Mandan	R	8/21/2012	8:56 AM	\$345.44	X	
76	Mandan	R	8/21/2012	8:50 AM	\$502.98	X	
77	Beulah	R	8/21/2012	11:12 AM	\$32.19	X	
78	Bismarck	R	8/21/2012	9:46 AM	\$109.75	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC.	SERVICE EXTENDER
79	Bismarck	R	8/21/2012	9:03 AM	\$78.28	X	
80	Center	R	8/21/2012	9:35 AM	\$71.66	X	
81	Mandan	R	8/22/2012	10:15 AM	\$204.20	X	
82	Bismarck	R	8/22/2012	10:14 AM	\$111.34	X	
83	Bismarck	R	8/22/2012	10:25 AM	\$177.35	X	
84	Bismarck	R	8/22/2012	11:48 AM	\$232.50	X	
85	Bismarck	R	8/22/2012	11:09 AM	\$62.20	X	
86	Bismarck	R	8/22/2012	10:44 AM	\$32.25	X	
87	Bismarck	R	8/22/2012	10:32 AM	\$64.42	X	
88	Bismarck	G	8/23/2012	10:53 AM	\$218.74	X	
89	Bismarck	R	8/23/2012	11:05 AM	\$35.98	X	
90	Bismarck	R	8/23/2012	10:49 AM	\$67.81	X	
91	Mandan	R	8/27/2012	10:48 AM	\$93.47	X	
92	Bismarck	R	8/27/2012	9:46 AM	\$180.27	X	
93	Bismarck	R	8/27/2012	10:14 AM	\$80.26	X	
94	Bismarck	R	8/27/2012	10:26 AM	\$37.90	X	
95	Bismarck	R	8/27/2012	10:50 AM	\$72.23	X	
96	Mandan	R	8/27/2012	11:34 AM	\$94.56	X	
97	Mandan	R	8/27/2012	11:16 AM	\$364.66	X	
98	Mandan	R	8/28/2012	9:03 AM	\$201.14	X	
99	Apple Valley	R	8/28/2012	8:40 AM	\$38.87	X	
100	Mandan	R	8/28/2012	9:14 AM	\$192.35	X	
101	Hazen	R	8/28/2012	10:18 AM	\$173.42	X	
102	Center	R	8/28/2012	11:03 AM	\$94.10	X	
103	Wishek	R	8/7/2012	9:36 AM	\$88.12	X	
104	Linton	R	8/14/2012	9:13 AM	\$113.04	X	
105	Selfridge	R	8/14/2012	10:36 AM	\$28.95	X	
106	Napoleon	R	8/14/2012	11:44 AM	\$260.94	X	
107	Napoleon	R	8/21/2012	11:09 AM	\$131.81	X	
108	Dickinson	R	8/2/12	9:39 AM	\$209.55	X	
109	Minot	R	8/6/12	8:24 AM	\$80.00	X	
110	Minot	R	8/6/12	8:37 AM	\$84.18	X	
111	Minot	G	8/6/12	8:50 AM	\$149.40	X	
112	Minot	R	8/6/12	9:13 AM	\$51.06	X	
113	Minot	R	8/6/12	11:07 AM	\$31.89	X	
114	Dickinson	R	8/6/12	8:48 AM	\$154.36	X	
115	Dickinson	R	8/6/12	9:01 AM	\$201.53	X	
116	Minot	R	8/6/12	9:00 AM	\$87.26	X	
117	Minot	R	8/6/12	10:37 AM	\$42.42	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
118	Valley City	R	8/6/12	10:35 AM	\$65.00	X	
119	Minot	R	8/6/12	10:55 AM	\$82.55	X	
120	Sanborn	R	8/6/12	10:55 AM	\$128.85	X	
121	Dickinson	R	8/6/12	8:34 AM	\$226.05	X	
122	Dickinson	R	8/6/12	8:34 AM	\$79.59	X	
123	Jamestown	R	8/6/12	9:50 AM	\$45.92	X	
124	Minot	R	8/6/12	10:01 AM	\$45.95	X	
125	Minot	R	8/6/12	11:22 AM	\$56.73	X	
126	Minot	R	8/7/12	8:50 AM	\$217.50	X	
127	Minot	R	8/7/12	9:28 AM	\$68.78	X	
128	Minot	R	8/7/12	10:44 AM	\$37.41	X	
129	Minot	R	8/7/12	11:02 AM	\$67.89	X	
130	Minot	R	8/7/12	11:18 AM	\$93.39	X	
131	Minot	R	8/7/12	11:50 AM	\$82.68	X	
132	Reeder	R	8/8/12	10:00 AM	\$187.83	X	
133	Mandan	R	8/8/12	8:20 AM	\$49.55	X	
134	Turtle Lake	G	8/8/12	11:54 AM	\$260.92	X	
135	Jamestown	R	8/8/12	9:10 AM	\$136.99	X	
136	Jamestown	R	8/8/12	9:25 AM	\$43.95	X	
137	Jamestown	R	8/8/12	9:47 AM	\$31.85	X	
138	Bismarck	R	8/8/12	9:55 AM	\$138.58	X	
139	Mandan	R	8/8/12	8:45 AM	\$162.16	X	
140	Valley City	R	8/8/12	10:50 AM	\$23.33	X	
141	New Rockford	R	8/8/12	10:45 AM	\$35.42	X	
142	Jamestown	R	8/8/12	9:05 AM	\$42.18	X	
143	Jamestown	R	8/8/12	9:35 AM	\$28.42	X	
144	Bismarck	R	8/8/12	10:40 AM	\$86.40	X	
145	New Rockford	R	8/8/12	10:06 AM	\$97.14	X	
146	Bismarck	R	8/8/12	11:10 AM	\$74.37	X	
147	New Rockford	R	8/8/12	11:20 AM	\$53.37	X	
148	Bismarck	R	8/8/12	11:35 AM	\$52.29	X	
149	New Salem	R	8/8/12	10:49 AM	\$133.17	X	
150	Jamestown	R	8/9/12	9:10 AM	\$64.47	X	
151	Minot	R	8/9/12	8:43 AM	\$110.34	X	
152	Minot	R	8/13/12	9:00 AM	\$67.78	X	
153	Ruthville	R	8/14/12	8:19 AM	\$40.98	X	
154	Minot	R	8/14/12	8:59 AM	\$61.05	X	
155	Jamestown	R	8/14/12	8:45 AM	\$49.73	X	
156	Carrington	R	8/14/12	9:59 AM	\$44.57	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC.	SERVICE EXTENDER
157	Carrington	R	8/14/12	10:24 AM	\$36.98	X	
158	Minot	R	8/15/12	10:50 AM	\$168.84	X	
159	Dickinson	R	8/15/12	11:00 AM	\$77.95	X	
160	Jamestown	R	8/16/12	8:35 AM	\$29.12	X	
161	Dickinson	R	8/16/12	8:36 AM	\$146.18	X	
162	Carrington	R	8/16/12	11:16 AM	\$51.72	X	
163	Minot	R	8/20/12	8:50 AM	\$90.29	X	
164	Minot	R	8/20/12	10:14 AM	\$70.35	X	
165	Minot	R	8/20/12	11:00 AM	\$51.26	X	
166	Valley City	R	8/20/12	9:10 AM	\$37.96	X	
167	Minot	R	8/21/12	8:33 AM	\$43.28	X	
168	Scranton	R	8/21/12	8:26 AM	\$144.56	X	
169	Minot	R	8/21/12	10:49 AM	\$45.82	X	
170	Minot	R	8/21/12	10:40 AM	\$48.43	X	
171	Minot	R	8/21/12	11:03 AM	\$49.06	X	
172	Minot	R	8/21/12	10:01 AM	\$55.09	X	
173	Minot	R	8/22/12	11:46 AM	\$78.00	X	
174	Dunn Center	R	8/22/12	10:39 AM	\$97.79	X	
175	Hebron	R	8/22/12	9:19 AM	\$98.51	X	
176	Dunn Center	R	8/22/12	11:02 AM	\$166.00	X	
177	Minot	R	8/22/12	11:58 AM	\$64.10	X	
178	Minot	R	8/27/12	8:40 AM	\$62.31	X	
179	Jamestown	R	8/27/12	8:53 AM	\$64.78	X	
180	Valley City	R	8/27/12	8:55 AM	\$27.90	X	
181	Valley City	R	8/27/12	9:05 AM	\$32.58	X	
182	Jamestown	R	8/27/12	9:08 AM	\$27.72	X	
183	Jamestown	R	8/27/12	9:20 AM	\$54.03	X	
184	Minot	R	8/27/12	10:09 AM	\$50.71	X	
185	Minot	R	8/27/12	10:36 AM	\$66.23	X	
186	Minot	R	8/27/12	9:40 AM	\$62.28	X	
187	Valley City	R	8/27/12	10:05 AM	\$34.67	X	
188	Valley City	R	8/27/12	9:50 AM	\$35.76	X	
189	Minot	R	8/27/12	11:47 AM	\$29.41	X	
190	Dickinson	R	8/27/12	8:47 AM	\$399.60	X	
191	Minot	R	8/28/12	10:08 AM	\$107.30	X	
192	Minot	R	8/28/12	10:38 AM	\$54.65	X	
193	Belfield	R	8/28/12	11:30 AM	\$82.89	X	
194	Hettinger	R	8/28/12	11:57 AM	\$163.04	X	
195	Minot	R	8/29/12	11:32 AM	\$41.20	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
196	Jamestown	R	8/29/12	9:00 AM	\$38.00	X	
197	Reeder	R	8/29/12	11:35 AM	\$242.00	X	
198	Minot	R	8/29/12	11:17 AM	\$57.16	X	
199	New Rockford	R	8/29/12	10:48 AM	\$40.08	X	
200	Beach	G	8/29/12	9:19 AM	\$427.55	X	
201	New Rockford	R	8/29/12	10:02 AM	\$37.95	X	
202	New Rockford	R	8/29/12	10:23 AM	\$36.78	X	
203	Jamestown	R	8/29/12	9:20 AM	\$43.77	X	
204	Jamestown	R	8/29/12	9:20 AM	\$31.97	X	
205	Jamestown	R	8/29/12	9:10 AM	\$37.62	X	
206	Jamestown	R	8/29/12	8:55 AM	\$47.68	X	
207	Jamestown	R	8/30/12	10:00 AM	\$30.36	X	
208	Dickinson	R	8/30/12	10:11 AM	\$122.30	X	
209	Dickinson	R	8/30/12	10:33 AM	\$70.85	X	
210	Minot	R	8/30/12	11:36 AM	\$137.65	X	
211	Dickinson	R	8/30/12	10:51 AM	\$99.12	X	
212	Dickinson	R	8/30/12	11:13 AM	\$73.49	X	
213	Dickinson	R	8/30/12	11:29 AM	\$68.72	X	
214	Dickinson	R	8/30/12	11:56 AM	\$32.52	X	
215	Dickinson	R	8/30/12	11:41 AM	\$18.71	X	
216	Epping	R	8/2/2012	11:10 AM	\$164.31	X	
217	Williston	R	8/2/2012	11:08 AM	\$257.76	X	
218	Cavalier	R	8/2/2012	10:54 AM	\$56.12	X	
219	Mohall	R	8/2/2012	10:26 AM	\$152.88	X	
220	Walhalla	R	8/2/2012	9:55 AM	\$58.32	X	
221	Walhalla	R	8/2/2012	9:51 AM	\$55.00	X	
222	Tioga	R	8/6/2012	9:21 AM	\$312.63	X	
223	Ft Totten	R	8/6/2012	10:42 AM	\$58.16	X	
224	Williston	R	8/6/2012	11:59 AM	\$273.66	X	
225	Williston	R	8/6/2012	11:38 AM	\$64.96	X	
226	Devils Lake	R	8/7/2012	9:17 AM	\$111.93	X	
227	Devils Lake	R	8/7/2012	9:45 AM	\$116.05	X	
228	Stanley	R	8/8/2012	11:02 AM	\$71.37	X	
229	Williston	R	8/9/2012	10:39 AM	\$267.17	X	
230	Kenmare	R	8/13/2012	9:01 AM	\$551.39	X	
231	Devils Lake	R	8/13/2012	9:52 AM	\$49.41	X	
232	Watford City	R	8/13/2012	9:50 AM	\$175.17	X	
233	Stanley	R	8/13/2012	9:08 AM	\$339.06	X	
234	Devils Lake	R	8/14/2012	8:58 AM	\$51.74	X	

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NO	CITY	CLASS OF SERVICE	DISCONNECT DATE	TIME	AMOUNT	DISC	SERVICE EXTENDER
235	Watford City	G	8/14/2012	8:38 AM	\$19.48	X	
236	Devils Lake	R	8/15/2012	10:23 AM	\$43.53	X	
237	Devils Lake	R	8/15/2012	10:13 AM	\$36.58	X	
238	Devils Lake	R	8/15/2012	9:50 AM	\$59.59	X	
239	Devils Lake	R	8/16/2012	9:06 AM	\$178.00	X	
240	Williston	R	8/16/2012	8:51 AM	\$108.38	X	
241	Williston	R	8/16/2012	8:34 AM	\$72.84	X	
242	Langdon	R	8/20/2012	10:57 AM	\$132.74	X	
243	Langdon	R	8/20/2012	10:46 AM	\$120.00	X	
244	Devils Lake	R	8/20/2012	9:54 AM	\$45.00	X	
245	Langdon	R	8/20/2012	10:35 AM	\$83.68	X	
246	Grafton	R	8/21/2012	10:24 AM	\$50.94	X	
247	Arnegard	G	8/22/2012	9:22 AM	\$609.86	X	
248	Arnegard	G	8/22/2012	9:52 AM	\$918.36	X	
249	Arnegard	R	8/22/2012	9:28 AM	\$105.01	X	
250	Williston	R	8/22/2012	8:21 AM	\$204.44	X	
251	Grafton	R	8/22/2012	9:51 AM	\$55.00	X	
252	Columbus	R	8/27/2012	11:23 AM	\$51.33	X	
253	Devils Lake	R	8/27/2012	8:47 AM	\$70.34	X	
254	Williston	G	8/27/2012	9:38 AM	\$481.21	X	
255	Crosby	R	8/27/2012	9:26 AM	\$118.72	X	
256	Williston	R	8/30/2012	12:00 PM	\$145.56	X	
257	Ft Totten	R	8/29/2012	10:15 AM	\$109.65	X	
258	Williston	R	8/29/2012	9:04 AM	\$51.22	X	
259	Williston	R	8/29/2012	8:45 AM	\$109.31	X	
260	Trenton	R	8/29/2012	11:06 AM	\$57.85	X	
261	Williston	R	8/29/2012	10:44 AM	\$114.36	X	
262	Williston	R	8/29/2012	9:53 AM	\$132.60	X	
263	Williston	R	8/29/2012	9:26 AM	\$125.09	X	
264	Williston	R	8/29/2012	9:25 AM	\$119.95	X	
				TOTAL	\$32,584.74		