



March 1, 2012
Via Electronic Delivery

Mr. Darrell Nitschke, Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue
Department 408
Bismarck, ND 58505-0480

RECEIVED

MAR 01 2012

PUBLIC SERVICE COMMISSION

RE: Tariff Revision for Matrix Telecom, Inc.
North Dakota Price List No. 4

Dear Mr. Nitschke:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of Matrix Telecom, Inc. The purpose of this filing is to introduce the Invoice Billing Fee. The Company respectfully requests an effective date for this filing of March 11, 2012.

The following tariff pages are included with this filing:

4 th Revised Page 1	Updates Check Sheet
1 st Revised Page 26	Introduces Invoice Billing Fee

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Thomas M. Forte
Consultant to Matrix Telecom, Inc.

cc: Scott Klopach - Matrix
file: Matrix - North Dakota - Local
tms: ND11102

Enclosures
TF/mp

1 **PU-12-102** Filed: 3/1/2012 Pages: 3
North Dakota price list No. 4 revisions

Matrix Telecom, Inc.

Thomas Forte

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	1 st Rev.		31	Original		61	Original
1	4 th Rev.	*	32	Original		62	2 nd Rev.
2	2 nd Rev.		33	Original		63	Original
3	Original		34	Original		64	1 st Rev.
4	Original		35	Original		65	Original
5	Original		36	Original		66	Original
6	Original		37	Original		67	Original
7	Original		38	Original		68	Original
8	Original		39	Original		69	Original
9	Original		40	Original		70	Original
10	Original		41	Original		71	Original
11	Original		42	Original		72	Original
12	Original		43	Original		73	2 nd Rev.
13	Original		44	2 nd Rev.		74	Original
14	Original		45	Original		75	Original
15	Original		46	1 st Rev.		76	2 nd Rev.
16	Original		47	1 st Rev.		77	1 st Rev.
17	Original		48	1 st Rev.		78	Original
18	Original		49	Original		79	Original
19	Original		50	Original		80	Original
20	Original		51	Original		81	Original
21	Original		52	Original		82	Original
22	Original		53	1 st Rev.		83	Original
23	Original		54	Original		84	Original
24	Original		55	Original		85	Original
25	Original		56	Original		86	1 st Rev.
26	1 st Rev.	*	57	Original		87	Original
27	Original		58	Original		88	Original
28	Original		59	Original		89	Original
29	Original		60	2 nd Rev.		90	Original
30	Original						

* - indicates those pages included with this filing

Issued: March 1, 2012
 Issued by:

Scott Klopach
 Vice President and General Counsel
 433 East Las Colinas Blvd., Suite 400
 Irving, Texas 75039

Effective: March 11, 2012

SECTION 2 - REGULATIONS, (CONT'D.)

2.9 Bills and Collection of Charges, (Cont'd.)

2.9.3 Disputed Bills

- A. The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.
- B. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
- C. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.
- D. If after investigation and review by the Company, a disagreement remains as to the disputed amount, the customer may file an appropriate complaint with:

North Dakota Public Service Commission
State Capitol
600 E. Boulevard, Dept. 408
Bismarck, North Dakota 58505-0480
701.328.2400 [phone]
800.366.6888 [TTY]
701.328.2410 [fax]

2.9.4 Invoice Billing Fee

The Company will assess an Invoice Billing Fee of \$2.00 per month for Customers that elect to continue to receive paper invoices from the Company. This fee will be waived for Customers that elect to forgo the monthly paper invoice and instead choose to receive electronic invoices from the Company through the Electronic Bill Payment System.

(N)
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(N)