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April 17, 2012

Mr. Darrell Nitschke
Director of Administration/Executive Secretary
North Dakota Public Service Commission
State Capitol
600 East Boulevard, Dept. 408
Bismarck, ND 58505-0408

RE: In the Matter of Notifying the Commission of Otter Tail Power Company's Major Service Interruptions - Annual Summary for 2011

Dear Mr. Nitschke:

Enclosed in the above-referenced matter are an original and seven (7) copies of Otter Tail Power Company's Annual Summary of Major Service Interruptions for North Dakota for the 2011 calendar year.

An electronic copy of this Summary is also being sent to you at dnitschk@nd.gov and to the North Dakota Public Service Commission at ndpsc@nd.gov.

If you have any questions, regarding this filing, please contact me at 218-739-8395 or at jfyhrie@otpco.com.

Sincerely,

/s/ Jessica Fyhrie
Jessica Fyhrie
Tariff Specialist
Tariff Application and Compliance

dm
Enclosures
By electronic filing and overnight mail

**Otter Tail Power Company
Annual Service Outage Report
For the year 2011**

Background

In August 2005, Otter Tail Power Company (“Otter Tail”) agreed to provide the North Dakota Public Service Commission (“the Commission”) with outage information that entailed outages within North Dakota that affected 500 or more customers for an hour or more. This is a procedure that has been in place for the Minnesota Public Utilities Commission, and has also been adopted by the South Dakota Public Utilities Commission.

Annual Summary – 2011

In 2011, there were 5 outages that met the reporting criteria for notifying the Commission of major service interruptions.

February 6, 2011 --- Wahpeton Customer Service Center. At approximately 5:15 a.m. on Sunday, February 6, 2011, a failed underground cable caused the North Meadows Feeder to experience a 1 hour and 26 minute interruption, which affected 535 customers.

February 26, 2011 --- Jamestown Customer Service Center. On February 26, 2011, approximately 1,215 North Dakota customers of Otter Tail experienced an outage that lasted approximately 1 hour and 51 minutes. The outage affected customers in the towns of Cooperstown, Hannaford, Dazey, Leal, Sibley, Karnak, Rogers, Shepard, Walum, Luverne and Binford. The outage was caused by a broken static wire on the 230 kv line between Jamestown and Grand Forks and equipment failure.

July 10, 2011--- Jamestown Customer Service Center. Around 5:00 p.m. on Sunday, July 10, 2011, a severe thunderstorm with high winds passed through the southern portion of Otter Tail’s North Dakota service territory and damaged the distribution system in the Oakes, ND area. Approximately 1,200 customers were without power following the storm. Otter Tail crews worked

through the night to restore service. Monday morning July 11, 2011 there were approximately 1,100 customers that still remained without power. By late afternoon on July 11, Otter Tail had 4 of 5 circuits in the Oakes, ND area restored. By end of business on Tuesday, July 12, 2011, all service to the Oakes, ND area had been restored.

July 15, 2011 --- Jamestown Customer Service Center. Strong thunderstorms moved through the Jamestown area causing damage to Otter Tail's transmission and distribution system. Approximately 1,060 customers in the Carrington, ND area experienced an interruption of power from 3:21 a.m. until 7:03 a.m. In the Jamestown, ND area approximately 1,375 customers experienced an interruption of power from 3:21 a.m. until 4:30 a.m.

October 24, 2011 --- Jamestown Customer Service Center. On the evening of Monday, October 24, 2011, approximately 641 customers experienced a 1 hour and 29 minute interruption of power. This interruption was caused by an underground cable fault on the Jamestown Downtown South West feeder.