

**THIRD PARTY DAMAGE COMPLAINT**Public Service Commission  
SFN 59067 (12-11)**RECEIVED**

MAY 22 2012

**PUBLIC SERVICE COMMISSION****PART A – WHO IS SUBMITTING THIS COMPLAINT**

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*	Company/Organization Alliance Pipeline	Person Filing Information Dan Munthe	Position Pipeline Safety Performance and Compliance Coordinator	
Address of Person Filing Information 6385 Old Shady Oak Road	City Eden Prairie	State MN	Zip Code 55344	
Telephone Number 952-983-1032	Email Address dan.munthe@alliancepipeline.com	Date 5/22/2012		

**PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS**

Name of Excavator Interstate Traffic Signs		Telephone Number 218-547-4900	
Address PO Box 1635	City Walker	State MN	Zip Code 56484
Name of Entity for Which Excavation Was Performed Same		Telephone Number	
Address	City	State	Zip Code

**PART C – DATE AND LOCATION OF THE EVENT**

Date of Event 5/16/12	Address of the Excavation and/or Damage North side of Hwy 46 east of Hwy 32		
County Cass	City Pontiac Township (west of Enderlin)	State ND	Zip Code 58027

**PART D – FACILITY INVOLVED**

Type of Facility Involved Natural Gas Transmission Pipeline	Operator of Facility and Contact Person (if known) Same as Above		
Address	City	State	Zip Code
Telephone Number	Email Address (if known)		
Brief Description of Facility Involved 2000 PSIG 36" transmission pipeline			

**PART E – DAMAGE (if applicable)**

Fatalities N/A	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: \$		Number of Customers Affected
Damaged Within <input type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call? <input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket <b>5/18/12</b>
Did excavator wait until the start date/time on the ticket before commencing excavation? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input checked="" type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input checked="" type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input checked="" type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input checked="" type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input checked="" type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input checked="" type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

<p><b>Description of Event</b></p> <p>On May 16, 2012, Interstate Traffic Signs, Inc. generated a North Dakota Excavation notice numbered 12058404 to install 4 signs along the north side of Hwy 46 east of Hwy 32 in Pontiac Township of Cass County. On the same day, Alliance Pipeline (APL) Employee (EP) reacted to this notice and in researching Field View map, determined from the instructions on NDOC # 12058404 that the excavations would be 850 feet west of the pipeline facility. On 5/18/2012, APL EP received a call from Kinder Morgan (KM) with information that he further east stake (or flag) was actually located directly between KM pipeline and APL. On that same day, APL EP reopened the ticket, located and marked the pipeline, and recorded the ticket in Dig Track as LL-Line Located. This prior to the legal start time indicated on the notice.</p> <p>Actions:</p> <p>1) Referred to ND PUC for assistance to iterate the importance of accurate instructions.                  2) APL EP will be diligent to marking instructions of an "approximate" nature and also where the exacting areas are indicated with white markings.</p> <p>Send To: ALLNCE01    Seq No: 2    Map Ref:                  NORTH DAKOTA ONE-CALL                  Request #: 12058404    LORO ROUTINE</p> <p>Send To: ALLNCE01    Seq No: 2    Map Ref:</p> <p>Original Call Date: 5/16/12    Time: 11:14 AM CT    Op: webusr                  Work to Begin Date: 5/18/12    Time: 11:15 AM CT                  Transmitt Date: 5/16/12    Time: 12:57 PM CT    Op: webusr</p> <p>County: CASS    Place: PONTIAC TOWNSHIP                  Address:    Street: STATE HWY 46                  Nearest intersecting Street: STATE HWY 32</p> <p>Type of Work: INSTALLATION OF SIGNS                  Work Being Done For: INTERSTATE TRAFFIC SIGNS, INC.                  Depth: 42 INCHES    Explosives: N    Trng/Boring: N                  Extent of Work: MARK 25FT RADIUS OF 4 STAKES LOCATED ON THE NORTH SIDE OF                  : THE ROAD RIGHT OF WAY OF STATE HWY 46. STAKES ARE LOCATED WITHIN                  : APPROXIMATELY 2000FT EAST OF STATE HWY 32                  Remarks: CALL OFFICE WITH QUESTIONS OR TO RECEIVE A MAP. 218-547-4900                  : CORRESPONDS TO NUMBER 3 ON MAP.</p> <p>Twp: 137N    Rng: 56W    Sect-Ctr: 36-SE                  Twp: 137N    Rng: 55W    Sect-Ctr: 31-3W-SE                  Ex. Coord NW Lat: 46.6313378 Lon: -97.6823580 SE Lat: 46.6296316 Lon: -97.6886286</p> <p>Company: INTERSTATE TRAFFIC SIGNS    Fax: (218)547-4912                  Contact Name: STEFANIE LEAPER    (218)547-4900                  Alt. Contact: TOM LEAPER    Phone: (218)821-1100                  Caller Address: P.O. BOX 1635    Call Back: BAM-SPM</p>
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**Description of Event Continued**

Send To: ALLNCE01 Seq No: 2 Map Ref:  
 NORTH DAKOTA ONE-CALL  
 Request #: 12058404 LORQ ROUTINE

Send To: ALLNCE01 Seq No: 2 Map Ref:

Original Call Date: 5/16/12 Time: 11:14 AM CT Op: webusr  
 Work to Begin Date: 5/18/12 Time: 11:15 AM CT  
 Transmit Date: 5/16/12 Time: 12:57 PM CT Op: webusr

County: CASS Place: PONTIAC TOWNSHIP  
 Address: Street: STATE HWY 46  
 Nearest Intersecting Street: STATE HWY 32

Type of Work: INTALLATION OF SIGNS  
 Work Being Done For: INTERSTATE TRAFFIC SIGNS, INC.  
 Depth: 42 INCHES Explosives: N Trning/Boring: N  
 Extent of Work: MARK 25FT RADIUS OF 4 STAKES LOCATED ON THE NORTH SIDE OF  
 : THE ROAD RIGHT OF WAY OF STATE HWY 46. STAKES ARE LOCATED WITHIN  
 : APPROXIMATELY 2000FT EAST OF STATE HWY 32.  
 Remarks: CALL OFFICE WITH QUESTIONS OR TO RECEIVE A MAP. 218-547-4900  
 : CORRESPONDS TO NUMBER 3 ON MAP.

Twp: 137N Rng: 56W Sect-Qtr: 36-SE  
 Twp: 137N Rng: 55W Sect-Qtr: 31-SW-SE  
 Ex. Coord NW Lat: 46.6313378 Lon: -97.6823580 SE Lat: 46.6296316 Lon: -97.6686286

Company : INTERSTATE TRAFFIC SIGNS Fax: (218)547-4912  
 Contact Name: STEFANIE LEAPER (218)547-4900  
 Alt. Contact: TOM LEAPER Phone: (218)821-1100  
 Caller Address: P. O. BOX 1635 Call Back: 8AM-5PM  
 WALKER, MN 56484  
 CASELE01 CASWTR01 DOME01 MLTEL01

Link To Map for ALLNCE01: <http://nd.itic.occinc.com/GKNA-724-DFY-2EZ>

**Ticket History (All times Eastern)**

Date Time Screener Remark  
 05/16/12 13:59:25 DigTrack Ticket received from the One Call Center.  
 05/16/12 13:59:25 DigTrack Ticket assigned to ALP425 [Berge]  
 05/16/12 14:03:27 DigTrack Ticket sent to MARK\_EMAIL using Mark.Berge@alliancepipeline.com.  
 05/16/12 14:04:34 DigTrack Ticket successfully delivered to VC.  
 05/16/12 14:24:50 ALP425 Ticket completed for ALLNCE01 on 05/16/2012 at 14:24 by ALP425. Close code CM-Cleared by map. Area was not marked. Signs will be 850' west of APL.  
 05/16/12 14:40:30 DigTrack Positive response made via fax.  
 05/18/12 10:24:13 ALP425 Ticket Reopened by ALP425  
 05/18/12 10:24:36 ALP425 Ticket completed for ALLNCE01 on 05/18/2012 at 10:24 by ALP425. Close code LL-Line located. Area was flagged.  
 05/18/12 10:38:08 DigTrack Positive response made via fax.

The position of Pipeline Safety and Compliance Coordinator has responsibility for all Damage Prevention at Alliance Pipeline in the US and Canada.

**PART I – SIGNATURE**

Signature of Person Filing Complaint	Date
Dan Munthe	5/22/12

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
 Public Service Commission  
 600 E Boulevard Ave Dept 408  
 Bismarck ND 58505-0480  
 Telephone: (701) 328-2400

**Email to the Commission**