

ACCESS SERVICE

7. Reserved for Future use

ACCESS SERVICE

8. Reserved for Future use

ACCESS SERVICE

9. Reserved for Future use

ACCESS SERVICE

10. Reserved for Future use

ACCESS SERVICE

11. Reserved for Future use

ACCESS SERVICE

12. Specialized Service or Arrangements

12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

Rates and charges and additional regulations if applicable, for Specialized Service or Arrangements are provided on an individual case basis and are as set forth in Section 17.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services

Section 13.1 addresses Additional Engineering. Section 13.2 addresses Additional Labor (which is comprised of Overtime Installation, Overtime Repair, Standby, Testing and Maintenance with Other Telephone Companies, and Other Labor). Section 13.3 addresses Miscellaneous Services (which are comprised of Testing Services, Maintenance of Service and Telecommunications Service Restoration Priority). Section 13.4 addresses Presubscription.

In this section, normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 8:00 a.m. to 5:00 p.m.) for the application of rates based on working hours.

A Miscellaneous Service Order charge as described in Section 5.4.2 preceding may be applicable to services ordered from this section.

13.1 Additional Engineering

Additional Engineering, including engineering reviews will be undertaken only after the Telephone Company has notified the customer that additional engineering charges apply as set forth in Section 17 following, and the customer agrees to such charges.

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information.
- (B) A customer requested Design Change requires the expenditure of Additional Engineering time. Such additional engineering time is incurred by the Telephone Company for the engineering review. The charge for additional engineering time relating to the engineering review, which is undertaken to determine if a design change is indeed required, will apply whether or not the customer authorizes the Telephone Company to proceed with the Design Change. In this case the Design Change charge, as set forth in Section 17 following, does not apply unless the customer authorizes the Telephone Company to proceed with the Design Change.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in Sections 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in Section 17 following will apply before any Additional Labor is undertaken. A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. When provisioning or restoring Telecommunications Service Priority services, the Telephone Company will, when possible, notify the customer of the applicability of these Additional Labor charges.

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company effort performed outside of normally scheduled working hours.

13.2.3 Standby

Standby includes all time in excess of one-half (1/2) hour during which Telephone Company personnel standby to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect other telephone companies is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in Sections 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services13.3.1 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in Section 17. A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. Other testing services, as described in Section 6.2.4 preceding, are provided by the Telephone Company in association with Access Services and are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations; however, provisions are made in subsection (B)(2) following for a customer to request Telephone Company personnel to perform Testing Services at the customer designated premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in subsections (A) and (B) following.

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, (i.e., Acceptance Tests), (b) tests which are performed after customer acceptance of such access services and which are without charge (i.e., routine testing) and (c) additional tests which are performed during or after customer acceptance of such access services and for which additional charges apply, (i.e., Additional Cooperative Acceptance Tests and in-service tests).

Routine tests are those tests performed by the Telephone Company on a regular basis, as set forth in Section 6.2.4 preceding which are required to maintain Switched Access Service. Additional in-service tests may be done on an automatic basis (no Telephone Company or customer technicians involved), on a manual basis (Telephone Company technician(s) involved at Telephone Company office(s) and Telephone Company or customer technician(s) involved at the customer designated premises).

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.1 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)

Testing services are ordered to the Dial Tone Office for FGA, to the access tandem and to the end office for FGs C and D. Testing Services for Directory Assistance Service not routed through an access tandem is ordered to a Directory Assistance Location for each NPA.

(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provision of a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- o Impulse Noise
- o Phase Jitter
- o Signal to C-Notched Noise Ratio
- o Intermodulation (Nonlinear) Distortion
- o Frequency Shift (Offset)
- o Envelope Delay Distortion
- o Dial Pulse Percent Break

(2) Additional Automatic Testing

Additional Automatic Testing (AAT) of Switched Access Services (Feature Groups C and D), is a service where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. The customer may order, at additional charges, gain-slope and C-notched noise testing and may order the routine tests (1004 Hz loss, C-Message Noise and Balance) on an as-needed or more than routine schedule.

The Telephone Company will provide an AAT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as occurs basis.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.1 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(2) Additional Automatic Testing (Cont'd)

The Additional Tests, (i.e., gain slope, C- notched noise, 1004 Hz loss, C-message noise and balance) may be ordered by the customer at additional charges, 60 days prior to the start of the customer prescribed schedule. The rates for Additional Automatic Tests are as set forth in Section 17.

(3) Additional Manual Testing

Additional Manual Testing (AMT) of Switched Access Services (Feature Groups C, and D and Directory Access Service not routed through an access tandem), is a service where the Telephone Company provides a technician at its office(s) and the Telephone Company or customer provides a technician at the customer designated premises, with suitable test equipment to perform the required tests. Such additional tests will normally consist of gain-slope and C-notched noise testing. However, the Telephone Company will conduct any additional tests which the IC may request.

The Telephone Company will provide an AMT report listing the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on a per occurrence basis.

The Additional Manual Tests may be ordered by the customer at additional charges, 60 days prior to the start of the testing schedule as mutually agreed to by the customer and the Telephone Company.

The rates for Additional Manual Testing are as set forth in Section 17 following.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(4) Obligations of the Customer

- (A) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support routine testing as set forth in Section 6.2.4(B) preceding or AAT as set forth in Section 13.3.1(A)(2) preceding.
- (B) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge as set forth in Section 17 following for the period of time from when Telephone Company personnel are dispatched, at the request of the customer, to the customer designated premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer designated premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

13.3.3 Telecommunications Service Priority - TSP

- (A) Priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCSH 3-1-2) dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual" (NCSM 3-1-1) .

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Telecommunications Service Priority - TSP (Cont'd)

The TSP System is a service, developed to meet the requirements of the Federal Government, as specified in the Service Vendor's Handbook and Service User's Manual which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of NSEP telecommunications services. These include Switched Services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing such services.

For Switched Access Service, the TSP System's applicability is limited to those services which the Telephone Company can discreetly identify for priority provisioning and/or restoration.

- (B) A Miscellaneous Service Order Charge as set forth in Section 17 will apply to Telecommunications Service Priority requests that are ordered subsequent to the initial installation of the associated access service.

In addition, Additional Labor rates as set forth in Section 17 may be applicable when provisioning or restoring Switched Services with Telecommunications Service Priority.

When the customer requests an audit or a reconciliation of the Telephone Company's Telecommunications Service Priority records, a Miscellaneous Service Order Charge as set and Additional Labor rates as set forth in Section 17 are applicable.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Miscellaneous Equipment(A) Controller Arrangement

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company Central Office to provide access to the Controller Arrangement. This dial-up data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

Charges for the Controller Arrangement are set forth in Section 17 following.

13.4 Presubscription13.4.1 General

(A) End users may select one of the following options at no charge:

- indicate a primary IC for all of its lines,
- indicate a different IC for each of its lines.

Only one IC may be selected for each line or lines terminating in the same hunt group.

End users may designate that they do not want to presubscribe to any IC. The end user must arrange this designation by directly notifying the Telephone Company's business office. This choice will require the end user to dial an access code (10XXX or 101XXXX) for all interLATA calls.

After the end user's initial selection of a predesignated IC or the designation that they do not want to presubscribe to any IC, for any change in selection after conversion to Equal Access in the serving end office, a nonrecurring charge as set forth in Section 17 applies.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.4 Presubscription (Cont'd)

13.4.1 General (Cont'd)

(B) New end users who are served by end offices equipped with Feature Group D will be asked to presubscribe to an IC at the time they place an order with the Telephone Company for Telephone Exchange Service. They may select either of the following options. There will be no charge for this initial selection.

- designate a primary IC for all of its lines,
- designate a different IC for each of its lines.

Only one IC may be selected for each individual line, or lines terminating in the same hunt group. Subsequent to the installation of Telephone Exchange Service and after the end user's initial selection of a predesignated IC, for any change in selection, a nonrecurring charge, as set forth in Section 17 applies.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Presubscription (Cont'd)13.4.1 General (Cont'd)

- (C) If the new end user fails to designate an IC as its predesignated IC prior to the date of installation of Telephone Exchange Service, the Telephone Company will (1) allocate the end user to an IC based upon current IC presubscription ratios, (2) require the end user to dial an access code (10XXX or 101XXXX) for all interLATA calls, or (3) block the end user from interLATA calling. The end user will be notified which option will be applied if they fail to presubscribe to an IC. An allocated or blocked end user may designate another, or initial, IC as its predesignated IC one time at no charge, if it is requested within six months after the installation of Telephone Exchange Service.

For any change in selection after 6 months from the installation of Telephone Exchange Service, a nonrecurring charge, as set forth in Section 17 applies.

- (D) If an IC elects to change or discontinue use of a Carrier Identification Code (CIC) for any reasons other than those set forth in (H) above, the IC will identify to the Telephone Company any affected end users and advise the Telephone Company of the new CIC to be assigned to these end users. If the CIC change involves a change of carrier for any end users, the IC will notify the affected end users of the change. The telephone company will change the predesignated carrier code of each end user identified by the IC to the new CIC and bill the IC the nonrecurring charge for each end user line or trunk that is changed.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.4 Presubscription (Cont'd)13.4.1 General (Cont'd)

- (E) As specified above, a nonrecurring charge will apply for subsequent changes to the end user's selection of a predesignated IC (PIC), including the establishment or removal of a no PIC selection. The nonrecurring charge to process a PIC change request is bifurcated into four (4) separate nonrecurring charges and applies as follows:
- (1) A nonrecurring charge, as set forth in Section 17, applies when the PIC change request is submitted to the Telephone Company through manual methods.
 - (2) A nonrecurring charge, as set forth in Section 17, applies when the PIC change request is submitted to the Telephone Company through electronic methods.
 - (3) A nonrecurring charge, as set forth in Section 17, applies to the PIC change when a request submitted to the Telephone Company through manual methods requests a simultaneous change to both the interLATA PIC and intraLATA PIC selections.
 - (4) A nonrecurring charge, as set forth in Section 17, applies to the PIC change when a request submitted to the Telephone Company through electronic methods requests a simultaneous change to both the interLATA PIC and intraLATA PIC selections.

As used above, manual methods are (i) all personal interaction between an end user, or a person acting on behalf of the end user, and a Telephone Company employee and (ii) any facsimile or written submissions from an end user, or a person acting on behalf of the end user, to a Telephone Company service center. Electronic methods shall include all other methods. If a PIC change request utilizing an electronic method results in manual processing, the electronic nonrecurring charge shall apply upon completion of the request.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.5 Unauthorized Predesignated Interexchange Carrier (PIC) Change

For purposes of this section, a subscriber is defined as:

- the party identified in the account records of the Telephone Company as responsible for payment of the telephone bill, or
- any adult person authorized by such party to change telecommunications services or to charge services to the account, or
- any person contractually or otherwise lawfully authorized to represent such party.

If an IC requests a PIC change on behalf of a subscriber and the subscriber subsequently denies requesting the change; the Telephone Company will:

- Notify both carriers involved in the unauthorized change allegation made by the subscriber. This notification must include the identity of both carriers.
- Direct the subscriber to the appropriate state regulatory agency or the Federal Communications Commission to file a complaint.
- Inform the subscriber that if he or she has not already paid charges to the unauthorized carrier, he or she is not required to pay for any charges incurred for the first 30 days after the unauthorized change.

13.6 Billing Name and Address13.6.1 General Description

- (A) Billing Name and Address (BNA) Service is the provision by the Telephone Company to an intrastate service provider who is a customer of the Telephone Company of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Telephone Company. An intrastate telecommunications service provider is defined as an intrastate interexchange carrier, an operator service provider, an enhanced service provider or any other provider of intrastate telecommunications services.
- (B) BNA Service is provided only for the purposes of allowing customers to bill their end users for telephone services provided by the customer, order entry and customer service information, fraud prevention, identification of end users who have moved to a new address, any purpose associated with equal access requirements, and information associated with Local Exchange Carrier (LEC) calling card calls, collect calls and third party calls. BNA information may not be resold or used for any other purpose including, but not limited to, marketing or merchandising activities.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.6 Billing Name and Address13.6.1 General Description

- (C) BNA information associated with listed/published telephone numbers will be provided. Requests for BNA information associated with non-published and unlisted telephone numbers will be provided, unless the subscriber to a non-published or unlisted telephone number has affirmatively requested that its BNA not be disclosed.
- (D) Billing Name and Address (BNA) Service is the provision by the Telephone Company to an intrastate service provider who is a customer of the Telephone Company of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Telephone Company. An intrastate telecommunications service provider is defined as an intrastate interexchange carrier, an operator service provider, an enhanced service provider or any other provider of intrastate telecommunications services.
- (E) BNA Service is provided only for the purposes of allowing customers to bill their end users for telephone services provided by the customer, order entry and customer service information, fraud prevention, identification of end users who have moved to a new address, any purpose associated with equal access requirements, and information associated with Local Exchange Carrier (LEC) calling card calls, collect calls and third party calls. BNA information may not be resold or used for any other purpose including, but not limited to, marketing or merchandising activities.
- (F) BNA information associated with listed/published telephone numbers will be provided. Requests for BNA information associated with non-published and unlisted telephone numbers will be provided, unless the subscriber to a non-published or unlisted telephone number has affirmatively requested that its BNA not be disclosed.

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.6 Billing Name and Address13.6.2 Undertaking of the Telephone Company

- (A) A standard format for the receipt of BNA requests and the provision of BNA information will be established by the Telephone Company.
- (B) Standard response to BNA requests will be by First Class Mail. Standard format will be on paper.
- (C) Where facilities are available, BNA will be provided in digitally encoded formats on digital data storage devices. Telephone Companies providing BNA in digitally encoded formats will make available one or more of the following digital data storage devices for transmission of the BNA data: magnetic tapes, compact discs (CDs), 3.5 inch floppy discs and/or Internet transmitted file. Individual Telephone Company availability of optional digital formats and transmission media are available from the company
- (D) Where facilities are available, the customer may request an optional specialized output format required to meet a specific customer need.
- (E) The Telephone Company will make every effort to provide accurate and complete BNA data. The Telephone Company makes no warranties, expressed or implied, as to the accuracy or completeness of this information.
- (F) The Telephone Company will not disclose BNA information to parties other than intrastate telecommunications service providers as defined in Section 13.6.1(A), preceding, and their authorized billing agents. An authorized billing agent means a third party hired by a telecommunications service provider to perform billing and collection services for the telecommunications service provider. BNA disclosure is limited to those purposes as defined in Section 13.6.1(B), preceding.
- (G) The Telephone Company reserves the right to request from an intrastate service provider who has placed an order for BNA service, the source data upon which the intrastate service provider has based the order. This request is made to ensure that the BNA information is to be used only for purposes as described in Section 13.6.1(B), preceding. The Telephone Company will not process the order until such time as the intrastate service provider supplies the requested data .

ACCESS SERVICE13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.6 Billing Name and Address Service (Cont'd)13.6.3 Obligations of the Customer

- (A) The customer shall order BNA Service on a separate BNA Order. The order must identify both the customer's authorized representative and the address to which the information is to be sent.
- (B) The customer shall treat all BNA information as confidential. The customer shall insure that BNA information is used only for the purposes as described in Section 13.6.1(B), preceding.
- (C) The customer shall not publicize or represent to others that the Telephone Company jointly participates with the customer in the development of the customer's end user records it assembles through the use of BNA Service.
- (D) Upon requests, the customer will provide to the Telephone Company the source data upon which the customer has based an order from BNA service. The Telephone Company will not process the order until such time as the customer provides the requested data.

13.6.4 Rate Regulations

- (A) For each order for BNA information received by the Telephone Company, a BNA Order Charge applies. In addition, a charge applies for each customer specific record provided. The BNA Order Charge and the Per Record Charge are specified in Section 17 following.
- (B) Where available, the customer may order the response in a digitally encoded format on a digital data storage device. For each type of digital data storage device that is available from a Telephone Company, an Optional Charge is specified in the respective Telephone Company's Section 17 BNA rate section. The Optional Charge for the digital data device is in addition to the BNA Order Charge and the BNA Record Charge.
- (C) Where available, the customer may order an output format other than a standard paper format or digital data device listed in Section 17 in order to meet a customer's specific requirement. This option is subject to an hourly programming charge as specified in Section 17 following and is in addition to the BNA Order Charge and the BNA Record Charge.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.7 Blocking Service

13.7.1 International Blocking Service

The Telephone Company will provide International Blocking Service to customers who obtain local exchange service from the Telephone Company under its general or local exchange tariffs. This service is only provided at appropriately equipped Telephone Company end offices. Those offices providing International Blocking Service are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

On each line or trunk for which International Blocking Service is ordered, the Telephone Company will block all direct dialed international calls that use the call sequence of 011+ or 10XXX-011+ or 101XXX-011+. When capable, the Telephone Company will route the blocked calls to a recorded message.

A Miscellaneous Service Order Charge as set forth in Section 17 will apply to orders adding or removing International Blocking Service that are placed subsequent to the initial installation of the associated exchange line(s) or trunk(s). This charge does not apply when blocking is removed from an exchange line or trunk at the same time that it is disconnected.

13.7.2 900 Blocking Service

The Telephone Company will provide 900 Blocking Service to customers who obtain local exchange service from the Telephone Company under its general This service is only provided at appropriately equipped end offices. Those offices providing 900 Blocking Service are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

On each line or trunk for which 900 Blocking Service is ordered, the Telephone Company will block all direct dialed calls placed to a 900 number. When capable, the Telephone Company will route the blocked calls to a recorded message.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.7 Blocking Service (Cont'd)

13.7.2 900 Blocking Service (Cont'd)

A Blocking Service charge as set forth in 17.4.4(K) following is applicable when ordered by the end user customer with the following exception:

- Blocking access to 900 Service is offered to all subscribers at no charge at the time telephone service is established at a new number and for 60 days thereafter.

The Blocking Service charge is applied for each line, trunk to which 900 Blocking Service is added or removed. Requests by subscribers to remove 900 Blocking Service must be in writing. This charge does not apply when blocking is removed from an exchange line at the same time that it is disconnected .

ACCESS SERVICE

14. Reserved for Future use

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications

Section 15.1 contains Switched Access Service Options (which are comprised of Interface Groups, Supervisory Signaling, Entry Switch Receive Level and Local Transport Termination) and Transmission Specifications.

15.1 Switched Access Service

Ten Interface Groups are provided for terminating the Local Transport Entrance Facility at the customer's designated premises. Each Interface Group provides a specified premises interface (e.g., two-wire, four-wire, DS1, etc.). Where transmission facilities permit, and at the option of the customer, the Entrance Facility may be provided with optional features as set forth in Section 15.1.1 following.

As a result of the customer's access order and the type of Telephone Company transport facilities serving the customer designated premises, the need for signaling conversions or two-wire to four-wire conversions, or the need to terminate digital or high frequency facilities in channel bank equipment may require that Telephone Company equipment be placed at the customer designated premises. For example, if a voice frequency interface is ordered by the customer and the Telephone Company facilities serving the customer designated premises are digital, then Telephone Company channel bank equipment must be placed at the customer designated premises in order to provide the voice frequency interface ordered by the customer.

15.1.1 Local Transport Interface Groups

Interface Groups are combinations of technical parameters which describe the Telephone Company handoff at the point of termination at the customer designated premises. The technical specifications concerning the available interface groups are set forth in subsections (A) through (D) following.

Interface Group 1 is provided with Type C Transmission Specifications, as set forth in Section 15.1.2(C) following, and Interface Groups 2 through 10 are provided with Type A or B Transmission Specifications, as set forth respectively in Section 15.1.2 (E) following, depending on the Feature Group and whether the Access Service is routed directly or through an access tandem. All Interface Groups are provided with Data Transmission Parameters.

Only certain premises interfaces are available at the customer designated premises. The premises interfaces associated with the Interface Groups may vary among Feature Groups.

(A) Interface Group 1

Interface Group 1, except as set forth in the following, provides two-wire voice frequency transmission at the point of termination at the customer designated premises. The interface is capable of transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

ACCESS SERVICE15. Access Service Interfaces and Transmission Specifications (Cont'd)15.1 Switched Access Service (Cont'd)15.1.1 Local Transport Interface Groups (Cont'd)(A) Interface Group 1 (Cont'd)

The interface is provided with loop supervisory signaling. When the interface is associated with FGc or FGD, such signaling except for two-way calling which is E&M signaling, will be reverse battery signaling.

(B) Interface Group 2

Interface Group 2 provides four-wire voice frequency transmission at the point of termination at the customer designated premises. The interface is capable of transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The transmission path between the point of termination at the customer designated premises and the customer's serving wire center may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.1 Local Transport Interface Groups (Cont'd)

(B) Interface Group 2 (Cont'd)

The interface is provided with loop supervisory signaling. When the interface is associated with FGC or FGD, such signaling, except for two-way calling which is E&M signaling, will be reverse battery signaling.

(C) Interface Groups 3 through 5

Interface Groups 3 through 5 provide analog transmission at the point of termination at the customer designated premises. The various interfaces are capable of transmitting electrical signals at the frequencies illustrated following, with the capability to channelize voice frequency transmission paths. Certain frequencies within the bandwidth of the Interface Groups are reserved for Telephone Company use, e.g., pilot and carrier group alarm tones. Before the first point of switching, the Telephone Company will provide multiplex equipment to derive the transmission paths of frequency bandwidth of approximately 300 to 3000 Hz.

The interfaces are provided with individual transmission path SF supervisory signaling.

<u>Interface Group Identification No.</u>	<u>Transmission Frequency Bandwidth</u>	<u>Analog Hierarchy Level</u>	<u>Maximum No. Of Channelized Voice Freq. Trans. Paths</u>
12	3 60-108kHz	Group	
60	4 312-552 kHz	Supergroup	
	5 564-3084 kHz	Mastergroup	600

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.1 Local Transport Interface Groups (Cont'd)

(D) Interface Groups 6 through 10

Interface Groups 6 through 10 provide digital transmission at the point of termination at the customer designated premises. The various interfaces are capable of transmitting electrical signals at the nominal bit rates illustrated following, with the capability to channelize voice frequency transmission paths. Before the first point of switching, when analog switching utilizing analog terminations is provided, the Telephone Company will provide multiplex and channel bank equipment to derive transmission paths of a frequency bandwidth of approximately 300 to 3000 Hz. When digital switching or analog switching with digital carrier terminations is provided, the Telephone Company will provide a DS1 signal(s) in D3/D4 format .

The interfaces are provided with individual transmission path bit stream supervisory signaling.

<u>Interface Group Identification No.</u>	<u>Nominal Bit Rate (Mbps)</u>	<u>Digital Hierarchy Level</u>	<u>Max. No. of Channelized Voice Freq. Trans. Paths</u>
6	1.544	DS1	24
7	3.152	DS1C	48
8	6.312	DS2	96
9	44.736	DS3	672
10	274.176	DS4	4032

ACCESS SERVICE15. Access Service Interfaces and Transmission Specifications (Cont'd)15.1 Switched Access Service (Cont'd)15.1.1 Local Transport Interface Groups (Cont'd)(E) Local Transport Optional Features

Where transmission facilities permit, the Telephone Company will, at the option of the customer, provide the following features in association with Local Transport. An Access Order Charge as specified in 17.3.1

- Customer Specified Entry Switch Receive Level

Customer Specified Entry Switch Receive Level allows the customer to specify the receive transmission level at the first point of switching. The range of transmission levels which may be specified is described in Technical Reference TR-NPL-000334.

- Customer Specification of Local Transport Termination

Customer Specification of Local Transport Termination allows the customer to specify, for routed directly to an end office or access tandem, a four-wire termination of the Local Transport at the first point of switching in lieu of a Telephone Company selected two-wire termination. This option is available only when the arrangement is provided with Type B Transmission Specifications.

- Supervisory Signaling

Supervisory Signaling allows the customer to order an optional supervisory signaling arrangement for each transmission path provided where the transmission parameters permit, and where signaling conversion is required by the customer to meet its signaling capability.

ACCESS SERVICE15. Access Service Interfaces and Transmission Specifications (Cont'd)15.1 Switched Access Service (Cont'd)15.1.1 Local Transport Interface Groups (Cont'd)(E) Local Transport Optional Features (Cont'd)

The Interface Groups, as described in (A) through (D) preceding, represent industry standard arrangements. Where transmission parameters permit, the customer may select the following optional signaling arrangements in place of the signaling arrangements standardly associated with the Interface Groups.

- For Interface Groups 1 and 2 associated with FGC or FGD
DX Supervisory Signaling,
E&M Type I Supervisory Signaling,
E&M Type II Supervisory Signaling, or
E&M Type III Supervisory Signaling
- For Interface Group 2 associated with FGC or FGD and in addition to the preceding
SF Supervisory Signaling, or
Tandem Supervisory Signaling
- For Interface Groups 3 through 5
Optional Supervisory Signaling Not Available
- For Interface Groups 6 through 10

These Interface Groups may, at the option of the customer, be provided with individual transmission path SF supervisory signaling where such signaling is available in Telephone Company central offices. Generally such signaling is available only where the first point of switching provides an analog (i.e., non-digital) interface to the transport termination.

ACCESS SERVICE15. Access Service Interfaces and Transmission Specifications (Cont'd)15.1 Switched Access Service (Cont'd)15.1.2 Standard Transmission Specifications

Descriptions of the transmission specifications available with each Feature Group as a function of the Interface Group selected by the customer are set forth in (A) and (B) following. Descriptions of each of these Standard Transmission Specifications and the two Data Transmission Parameters mentioned are set forth respectively in (C) through (E).

(A) Feature Group C

FGC is provided with either Type B or Type C Transmission Specifications as follows:

- When routed directly to the end office either Type B or Type C is provided.
- When routed to an access tandem only Type B is provided.
- Type B or Type C is provided on the transmission path from the access tandem to the end office.

Type C Transmission Specifications are provided with Interface Group 1 when routed directly to an end office. Type B is provided with Interface Groups 2 through 10, whether routed directly to an end office or to an access tandem.

Type DB Data Transmission Parameters are provided with FGC for the transmission path between the customer designated premises and the end office when directly routed to the end office, and between the customer designated premises and the access tandem and between the access tandem and the end office when routed via an access tandem.

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.2 Standard Transmission Specifications (Cont'd)

(B) Feature Group D

FGD is provided with either Type A, Type B or Type C Transmission Specifications as follows:

- When routed to the end office either Type B or C is provided.
- When routed to an access tandem only Type A is provided.
- Type A is provided on the transmission path from the access tandem to the end office.

Type C Transmission Specifications are provided with Interface Group 1. Type A and Type B Transmission Specifications are provided with Interface Groups 2 through 10.

Type DB Data Transmission Parameters are provided with FGD for the transmission path between the customer designated premises and the end office when directly routed to the end office. Type DA Data Transmission Parameters are provided for the transmission path between the customer designated premises and the access tandem and between the access tandem and the end office when routed via an access tandem.

(C) Type A Transmission Specifications

Type A Transmission Specifications is provided with the following parameters:

(1) Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is ± 2.0 dB

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.2 Standard Transmission Specifications (Cont'd)

(C) Type A Transmission Specifications (Cont'd)

(2) Attenuation Distortion

The maximum Attenuation Distortion in the 404 to 2804 Hz frequency band relative to the loss at 1004 Hz is -1.0 dB to +3.0 dB.

(3) C-Message Noise

The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

<u>Route Miles</u>	<u>C-Message Noise</u>
less than 50	32 dBrnCO
51 to 100	34 dBrnCO
101 to 200	37 dBrnCO
201 to 400	40 dBrnCO
401 to 1000	42 dBrnCO

(4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -16 dBmO holding tone, is less than or equal to 45 dBrnCO.

(5) Echo Control

Echo Control, identified as Equal Level Echo Path Loss, and expressed as Echo Return Loss and Singing Return Loss, is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. It is equal to or greater than the following:

	<u>Echo Return Loss</u>	<u>Singing Return Loss</u>
POT to Access Tandem	21 dB	14 dB
POT to End Office		
- Direct	N/A	N/A
- Via Access Tandem	16 dB	11 dB

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.2 Standard Transmission Specifications (Cont'd)

(C) Type A Transmission Specifications (Cont'd)

(6) Standard Return Loss

Standard Return Loss expressed as Echo Return Loss and Singing Return Loss on two-wire ports of a four-wire point of termination shall be equal to or greater than:

<u>Echo Return Loss</u>	<u>Singing Return Loss</u>
5 dB	2.5 dB

(D) Type B Transmission Specifications

Type B Transmission Specifications are provided with the following parameters:

(1) Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is ± 2.5 dB.

(2) Attenuation Distortion

The maximum Attenuation Distortion in the 404 to 2804 Hz frequency band relative to loss at 1004 Hz is -2.0 dB to +4.0 dB.

(3) C-Message Noise

The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

<u>Route Miles</u>	<u>C-Message Noise*</u>	
	<u>Type B1</u>	<u>Type B2</u>
less than 50	32 dBrnCO	35 dBrnCO
51 to 100	33 dBrnCO	37 dBrnCO
101 to 200	35 dBrnCO	40 dBrnCO
201 to 400	37 dBrnCO	43 dBrnCO
401 to 1000	39 dBrnCO	45 dBrnCO

(4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -16 dBm0 holding tone is less than or equal to 47 dBrnCO.

* For Feature Groups C and D only Type B2 will be provided. For Feature Groups A and B, Type B1 or B2 will be provided as set forth in Technical Reference TR-NPL-000334.

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.2 Standard Transmission Specifications (Cont'd)

(D) Type B Transmission Specifications (Cont'd)

(5) Echo Control

Echo Control, identified as Impedance Balance for FGA and FGB and Equal Level Echo Path Loss for FGC and FGD, and expressed as Echo Return Loss (ERL) and Singing Return Loss (SRL), is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. The ERL and SRL also differ by Feature Group, type of termination, and type of transmission path. They are greater than or equal to the following:

	<u>Echo Return Loss</u>	<u>Singing Return Loss</u>
POT to Access Tandem		
- Terminated in		
4-Wire trunk	21 dB	14 dB
- Terminated in		
2-Wire trunk	16 dB	11 dB
POT to End Office		
- Direct	16 dB	11 dB
- Via Access Tandem		
. For FGB access	8 dB	4 dB
. For FGC access (Effective 4-Wire trans- mission path at end office)	16 dB	11 dB
. For FGC access (Effective 2-Wire trans- mission path at end office)	13 dB	6 dB

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.2 Standard Transmission Specifications (Cont'd)

(D) Type B Transmission Specifications (Cont'd)

(6) Standard Return Loss

Standard Return Loss, expressed as Echo Return Loss and Singing Return Loss, on two-wire ports of a four-wire point of termination shall be equal to or greater than:

<u>Echo Return Loss</u>	<u>Singing Return Loss</u>
5 dB	2.5 dB

(E) Type C Transmission Specifications

Type C Transmission Specifications are provided with the following parameters:

(1) Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is ± 3.0 dB.

(2) Attenuation Distortion

The maximum Attenuation Distortion in the 404 to 2804 Hz frequency band relative to loss at 1004 Hz is -2.0 dB to +5.5 dB.

(3) C-Message Noise

The maximum C-Message Noise for the transmission path at the route miles listed is less than or equal to:

<u>Route Miles</u>	<u>C-Message Noise*</u>	
	<u>Type C1</u>	<u>Type C2</u>
less than 50	32 dBrnCO	38 dBrnCO
51 to 100	33 dBrnCO	39 dBrnCO
101 to 200	35 dBrnCO	41 dBrnCO
201 to 400	37 dBrnCO	43 dBrnCO
401 to 1000	39 dBrnCO	45 dBrnCO

(4) C-Notch Noise

The maximum C-Notch Noise, utilizing a -16 dBm0 holding tone is less than or equal to 47 dBrnCO.

*For Feature Groups C and D only Type C2 will be provided. For Feature Groups A and B, Type C1 or C2 will be provided as set forth in Technical Reference TR-NPL-000334.

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.2 Standard Transmission Specifications (Cont'd)

(E) Type C Transmission Specifications (Cont'd)

(5) Echo Control

Echo Control, identified as Return Loss and expressed as Echo Return Loss and Singing Return Loss is dependent on the routing, i.e., whether the service is routed directly from the customer's point of termination (POT) to the end office or via an access tandem. It is equal to or greater than the following:

	<u>Echo Return Loss</u>	<u>Singing Return Loss</u>
POT to Access Tandem	13 dB	6 dB
POT to End Office		
- Direct	13 dB	6 dB
- Via Access Tandem	8 dB	4 dB
	(for FGB only)	

15.1.3 Data Transmission Parameters

Two types of Data Transmission Parameters, i.e., Type DA and Type DB, are provided for the Feature Group arrangements. Type DB is provided with Feature Groups A, B and C and also with Feature Group D when Feature Group D is directly routed to the end office. Type DA is only provided with Feature Group D and only when routed via an access tandem. Following are descriptions of each.

(A) Data Transmission Parameters Type DA

(1) Signal to C-Notched Noise Ratio

The Signal to C-Notched Noise Ratio is equal to or greater than 33 dB.

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.3 Data Transmission Parameters (Cont'd)

(A) Data Transmission Parameters Type DA (Cont'd)

(2) Envelope Delay Distortion

The maximum Envelope Delay Distortion for the frequency bands and route miles specified is:

604 to 2804 Hz

less than 50 route miles	500 microseconds
equal to or greater than 50 route miles	900 microseconds

1004 to 2404 Hz

less than 50 route miles	200 microseconds
equal to or greater than 50 route miles	400 microseconds

(3) Impulse Noise Counts

The Impulse Noise Counts exceeding a 65 dBmCO threshold in 15 minutes is no more than 15 counts.

(4) Intermodulation Distortion

The Second Order (R2) and Third Order (R3) Intermodulation Distortion products are equal to or greater than:

Second Order (R2)	33 dB
Third Order (R3)	37 dB

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.3 Data Transmission Parameters (Cont'd)

(A) Data Transmission Parameters Type DA (Cont'd)

(5) Phase Jitter

The Phase Jitter over the 4-300 Hz frequency band is less than or equal to 5 peak-to-peak.

(6) Frequency Shift

The maximum Frequency Shift does not exceed -2 to +2 Hz.

(B) Data Transmission Parameters Type DB

(1) Signal to C-Notched Noise Ratio

The Signal to C-Notched Noise Ratio is equal to or greater than 30 dB.

(2) Envelope Delay Distortion

The maximum Envelope Delay Distortion for the frequency bands and route miles specified is:

604 to 2804 Hz

less than 50 route miles	800 microseconds
equal to or greater than 50 route miles	1000 microseconds

1004 to 2404 Hz

less than 50 route miles	320 microseconds
equal to or greater than 50 route miles	500 microseconds

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)

15.1 Switched Access Service (Cont'd)

15.1.3 Data Transmission Parameters (Cont'd)

(B) Data Transmission Parameters Type DB (Cont'd)

(3) Impulse Noise Counts

The Impulse Noise Counts exceeding a 67 dBmCO threshold in 15 minutes is no more than 15 counts.

(4) Intermodulation Distortion

The Second Order (R2) and Third Order (R3) Intermodulation Distortion products are equal to or greater than:

Second Order (R2)	31 dB
Third Order (R3)	34 dB

(5) Phase Jitter

The Phase Jitter over the 4-300 Hz frequency band is less than or equal to 7°

(6) Frequency Shift

The maximum Frequency Shift does not exceed -2 to +2 Hz.

ACCESS SERVICE

16. Reserved for Future use

Transmittal No. 1