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PUBLIC SERVICE COMMISSION

June 29, 2012

Mr. Darrell Nitschke
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue, Dept. 408
Bismarck, ND 58505-0480

Re: Section 54.313 Annual Report for 2012

Dear Mr. Nitschke:

Citizens Telecommunications Company of Minnesota, LLC, hereby files the attached information in compliance with 47 CFR § 54.313, as adopted in the FCC's comprehensive order released November 18, 2011, reforming the federal Universal Service Fund (USF) and intercarrier compensation system.¹

Section 54.313 requires an eligible telecommunication carrier (ETC) receiving high-cost federal USF support to file its Section 54.313 annual reports with the FCC, the Universal Service Administrative Company (USAC), and its relevant state commission. The order set April 1, 2012, as the initial due date for the new Section 54.313 reports (Order, paragraph 581), but in a subsequent order issued on February 3, 2012, the FCC modified certain Section 54.313 filing deadlines to comply with the requirements of the federal Paperwork Reduction Act.² The effect of the February 3, 2012, order was to delay the 2012 Section 54.313 reporting requirement until further notice. On May 8, 2012, the FCC issued a Public Notice in the Federal Register announcing May 8, 2012, as the applicability date for certain provisions of Section 54.313 and notifying ETCs and other stakeholders that information filed pursuant to Sections 54.313(a)(2) through (a)(6) and (h) must be filed by July 2, 2012. The attached report for 2012 will be filed with the FCC on July 2, 2012.

If you have any questions, please contact me at 952-435-1356 or stephen.hegdal@ftr.com.

Respectfully submitted,

Stephen Hegdal
Manager – Compliance and Reporting

Attachments

¹ See *Connect America Fund, et al.*, W.C. Docket No. 10-90 et al., "Report and Order and Further Notice of Proposed Rulemaking," FCC 11-161 (Rel. November. 18, 2011).

² See *Connect America Fund, et al.*, WC Docket No. 10-90 et al., "Order", paragraph 1 (Rel. February 3, 2012).

FRONTIER COMMUNICATIONS ANNUAL REPORT FOR CERTIFICATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER

In accordance with the USF/ICC Transformation Order released in this docket on November 18, 2011, clarified by the Order released on February 3, 2012, Frontier Communications Corporation (Frontier Communications) hereby files this Annual Report (Report) of its compliance with the requirements to remain an Eligible Telecommunications Carrier (ETC) in accordance with § 54.313 of the Commission’s rules. The following companies, which comprise Frontier Communications, request continued certification as an ETC for purposes of receiving high cost federal Universal Service Fund (USF) support in 2012-2013, as well as any other USF support for which it is eligible:

COMPANY	STUDY AREA	STUDY AREA CODE
Citizens Telecommunications Company of California, Inc.	Citizens Telecommunications Company of California.	542308
	Citizens Telecommunications Company of California (Golden State)	543402
	Citizens Telecommunications Company of California (Tuolumne)	544342
	Citizens Telecommunications Company of California (Global Valley Networks)	542315
Citizens Telecommunications Company of Idaho	Citizens Telecommunications Company of Idaho	474427
Citizens Telecommunications Company of Illinois	Citizens Telecommunications Company of Illinois	341183
Citizens Telecommunications Company of Minnesota, LLC	Citizens Telecommunications Company of Minnesota (Lakes)	361123
	Citizens Telecommunications Company of Minnesota (South)	367123
Citizens Telecommunications Company of Montana	Citizens Telecommunications Company of Montana	484322
Citizens Telecommunications Company of Nebraska LLC	Citizens Telecommunications Company of Nebraska	371128
Citizens Telecommunications Company of Nevada	Citizens Telecommunications Company of Nevada - North	554431
	Citizens Telecommunications Company of Nevada – South	554432
Citizens Telecommunications Company of New York, Inc.	Citizens Telecommunications Company of New York (Upstate)	154532
	Citizens Telecommunications Company of New York (Red Hook)	154533
	Citizens Telecommunications Company of New York (Western Counties)	154534

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Citizens Telecommunications Company of Oregon	Citizens Telecommunications Company of Oregon	533401
Citizens Telecommunications Company of Tennessee L.L.C	Citizens Telecommunications Company of Tennessee	294336
Citizens Telecommunications Company of Volunteer State LLC	Citizens Telecommunications Company of Volunteer State	290580
Citizens Telecommunications Company of the White Mountains, Inc	Citizens Telecommunications Company of the White Mountains	454426
Citizens Telecommunications Company of Utah	Citizens Telecommunications Company of Utah	504429
Citizens Telecommunications Company of West Virginia	Citizens Telecommunications Company of West Virginia (Mountain State)	200271
	Citizens Telecommunications Company of West Virginia (St. Mary's)	204338
	Citizens Telecommunications Company of West Virginia (Bluefield)	204339
Citizens Utilities Rural Company, Inc.	Citizens Utilities Rural Company	452172
Commonwealth Telephone Company LLC	Commonwealth Telephone Company	170161
Frontier Communications – Midland, Inc.	Frontier Communications – Midland	341055
Frontier Communications – Prairie, Inc.	Frontier Communications – Prairie	341073
Frontier Communications – Schuyler, Inc.	Frontier Communications – Schuyler	341079
Frontier Communications – St. Croix LLC	Frontier Communications – St. Croix	330944
Frontier Communications Northwest Inc.	Frontier Communications Northwest (WA)	522416
	Frontier Communications Northwest (WA-Contel)	522449
	Frontier Communications Northwest (OR)	532416
	Frontier Communications Northwest (ID)	472416
Frontier Communications of Alabama, LLC	Frontier Communications of Alabama	250306
Frontier Communications of Ausable Valley, Inc.	Frontier Communications of Ausable Valley	150072
Frontier Communications of Breezewood, LLC	Frontier Communications of Breezewood	170149
Frontier Communications of Canton, LLC	Frontier Communications of Canton	170152
Frontier Communications of DePue, Inc.	Frontier Communications of DePue	340998

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Frontier Communications of Fairmount LLC	of	Frontier Communications of Fairmount	220362
Frontier Communications of Georgia LLC	of	Frontier Communications of Georgia	220387
Frontier Communications of Illinois, Inc.	of	Frontier Communications of Illinois	341038
Frontier Communications of Indiana LLC	of	Frontier Communications of Indiana	320750
Frontier Communications of Iowa, LLC	of	Frontier Communications of Iowa	351127
Frontier Communications of Lakeside, Inc.	of	Frontier Communications of Lakeside	341011
Frontier Communications of Lakewood, LLC	of	Frontier Communications of Lakewood	170178
Frontier Communications of Lamar County, LLC	of	Frontier Communications of Lamar County	250301
Frontier Communications of Michigan, Inc.	of	Frontier Communications of Michigan Frontier Communications of Michigan (OH)	310682 300682
Frontier Communications of Minnesota, Inc.	of	Frontier Communications of Minnesota	361367
Frontier Communications of Mississippi LLC	of	Frontier Communications of Mississippi	280460
Frontier Communications of Mondovi LLC	of	Frontier Communications of Mondovi	330912
Frontier Communications of Mt. Pulaski, Inc.	of	Frontier Communications of Mt. Pulaski	341061
Frontier Communications of New York, Inc.	of	Frontier Communications of New York	150100
Frontier Communications of Orion, Inc.	of	Frontier Communications of Orion	341067
Frontier Communications of Oswayo River LLC	of	Frontier Communications of Oswayo River	170194
Frontier Communications of Pennsylvania, LLC	of	Frontier Communications of Pennsylvania	170168
Frontier Telephone of Rochester, Inc.		Frontier Telephone of Rochester	150121
Frontier Communications of Seneca-Gorham, Inc.	of	Frontier Communications of Seneca-Gorham	150122
Frontier Communications of Sylvan Lake, Inc	of	Frontier Communications of Sylvan Lake	150128

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Frontier Communications of the Carolinas Inc.	Frontier Communications of the Carolinas (SC)	240479
	Frontier Communications of the Carolinas (SC-Contel)	240526
	Frontier Communications of the Carolinas (NC)	230479
	Frontier Communications of the Carolinas (NC-Contel)	230509
	Frontier Communications of the Carolinas (IL)	343035
Frontier Communications of the South, LLC	Frontier Communications of the South (AL)	250318
	Frontier Communications of the South (FL)	210318
Frontier Communications of the Southwest Inc.	Frontier Communications of the Southwest (CA-Contel)	541863
	Frontier Communications of the Southwest (AZ-Contel)	452302
	Frontier Communications of the Southwest (NV-Contel)	552302
Frontier Communications of Thorntown LLC	Frontier Communications of Thorntown	320828
Frontier Communications of Virginia, Inc.	Frontier Communications of Virginia	205050
Frontier Communications of Viroqua LLC	Frontier Communications of Viroqua	330967
Frontier Communications of Wisconsin LLC	Frontier Communications of Wisconsin	330964
Frontier Communications West Coast Inc.	Frontier Communications West Coast (CA)	542344
Frontier Midstates Inc.	Frontier Midstates (MI)	313033
	Frontier Midstates (IN)	323034
Frontier North Inc.	Frontier North (WI)	330886
	Frontier North (OH)	300615
	Frontier North (MI)	310695
	Frontier North (IN)	320772
	Frontier North (IN-Contel)	320779
	Frontier North (IL-Contel)	341036
	Frontier North (IL)	341015
Frontier West Virginia Inc.	Frontier West Virginia, Inc.	205050
Navajo Communications Company, Inc.	Navajo Communications Company (AZ)	454449
	Navajo Communications Company (NM)	494449
	Navajo Communications Company (UT)	504449
Ogden Telephone Company	Ogden Telephone Company	150110
Rhineland Telephone LLC	Rhineland Telephone- Crandon	330870
	Rhineland Telephone - Headwaters	330891
	Rhineland Telephone-Rhineland	330940
	Rhineland Telephone- Rib Lake	330941

Based on the information contained in this Report, Frontier Communications respectfully requests that the FCC grant continued designation as an ETC and make the appropriate certification to USAC so that the companies described in this Report will receive USF support in 2012-2013. In support of this Application, Frontier Communications states the following:

1. §54.313(a)(1): Five Year Improvement Plan

Pursuant to ¶ 7 of the February 3, 2012 Order in this docket, “ETCs that are not required by a state commission to file a quality improvement plan with the state commission are not required to file a plan with the Commission this year.” Frontier has not been required by any state commission to submit a quality improvement plan and accordingly does not submit one to the Commission in 2012.

2. §54.313(a)(2): Outage Reporting

Please see Confidential Attachment A.

Outage reporting is not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
Georgia
Illinois
Michigan
Mississippi
Montana
Nevada
New York
North Carolina
North Dakota
Ohio
Oregon
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Washington
Wisconsin

3. §54.313(a)(3): Unfulfilled Requests for Service

Please see Attachment B.

Counts of Unfulfilled requests for service are not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
California
Georgia
Illinois
Indiana
Montana
Nevada
New York
North Carolina
North Dakota
Ohio
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Washington
Wisconsin

4. §54.313(a)(4): The Number of Complaints per 1,000 connections

Please see Attachment C.

The number of complaints per 1,000 connections is not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
California
Georgia
Illinois
Montana
Nevada
New York

North Carolina
North Dakota
Ohio
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Wisconsin

5. §54.313(a)(5): Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

The Frontier Communications ILEC companies certify that they comply with applicable state and FCC consumer protection and service quality standards. Frontier has a Customer Proprietary Network Information (CPNI) Manual which reflects the December 2007 revisions to the FCC's CPNI rules. Frontier has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flag Rules.

6. §54.313(a)(6): Emergency Preparedness

The Frontier Communications ILEC companies certify that the companies are able to function in emergency situations as set forth in section 54.202(a)(2). Frontier Communications ILEC companies are able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. The companies' network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

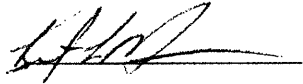
7. §54.313(h): Voice Rate Data

Frontier Communications reports that pursuant to § 54.318, as modified by the Commission's February 3, 2012, and May 14, 2012, Orders, no Frontier company receiving High Cost Loop Support or High Cost Model support has end-user rates below the Commission's \$10 rate floor.

CONCLUSION

Based on the forgoing, Frontier Communications meets all the requirements for continued designation as an ETC. Frontier Communications therefore requests that the FCC issue an appropriate certification indicating that it is in compliance with 47 USC 254(e) and should receive all federal universal service support determined for distribution in 2013.

Signed,



Kenneth F. Mason
Vice President, Government and Regulatory Affairs
Frontier Communications
180 S Clinton Ave., 5th Floor
Rochester, NY 14646-0500

June 29, 2012

Date

STATE ETC Filing - 2011

<u>State</u>	<u>Unfulfilled Orders</u>
Florida	0
Idaho	0
Iowa	0
Michigan	0
Minnesota	0
Mississippi	0
Nebraska	0
New Mexico - Navajo Communications Company, Inc.	19
Oregon	0
West Virginia - Citizens Telecommunications Company of West Virginia	8
West Virginia - Frontier West Virginia Inc.	38

State	Legal Entity	Complaints per 1000 access lines
FL	Frontier Communications of the South, LLC	0.67
IA	Frontier Communications of Iowa, LLC	0.15
IA	Citizens Telecommunications Company of Minnesota, LLC	0.00
	Total Iowa	0.15
ID	Citizens Telecommunications Company of Idaho	1.60
ID	Frontier Communications Northwest Inc.	0.82
	Total Idaho	0.94
IN	Frontier Midstates Inc.	0.00
IN	Frontier North Inc.	0.56
IN	Frontier Communications of Indiana LLC	0.64
IN	Frontier Communications of Thorntown LLC	0.94
	Total Indiana	0.52
MI	Frontier Midstates Inc.	1.63
MI	Frontier North Inc.	1.14
MI	Frontier Communications of Michigan, Inc.	1.04
	Total Michigan	1.17
MN	Citizens Telecommunications Company of Minnesota, LLC	0.20
MN	Frontier Communications of Minnesota, Inc.	0.27
	Total Minnesota	0.22
MS	Frontier Communications of Mississippi LLC	1.70
NE	Citizens Telecommunications Company of Nebraska LLC	0.83
NM	Navajo Communications Company, Inc.	0.28
OR	Citizens Telecommunications Company of Oregon	2.67
OR	Frontier Communications Northwest Inc.	1.02
	Total Oregon	1.10
WA	Frontier Communications Northwest Inc.	0.35
WV	Citizens Telecommunications Company of West Virginia	2.73
WV	Frontier West Virginia Inc	4.52
	Total West Virginia	4.11

CONFIDENTIAL INFORMATION--SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NO. 10-90 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION
ATTACHMENT A: Outage Reporting

Legal Entity NAME:

Citizens Telecommunications of Minnesota, Inc.

MN

Year 2011 Service Interruptions:

Location	Date/Time Started	Duration	Description of Incident & Resolution	Services Affected	Access Lines Affected	Steps to Prevent Reoccurrence
Tower-Echo Point	1/3/11 4:43 PM	2:01:00	Defective CPU card. Service restored when CPU cards replaced.	dialtone	251	none
Brimson	2/2/11 2:12 PM	3:08:00	Description of Incident & Resolution Fiber cut with connecting company caused 911 outage. Restored when connecting company repaired cable.	toll	Access Lines Affected	Steps to Prevent Reoccurrence
International Falls	3/10/11 1:09 AM	1:58:00	3 911 trunks down. Cause unknown. Service restored before tech could isolate.		911	3103 n/a
Sturgeon Lake	3/24/11 1:50 AM	1:05:00			911	2135 n/a
Clarkfield & Tyler	3/20/11 6:05 AM	3:41:00	Service degradation for several trunks due to defective power supply. Service restored when power supply replaced.	911 and toll		3281 none
Cannon Falls	3/27/11 9:19 AM	2:25:00	Commercial power failure caused no dialtone. Service restored when portable generator hooked up at site.	dialtone		240 n/a
Malmo	4/19/11 1:34 PM	0:39:00	Problem with fiber equipment. Restored when equipment repaired.	dialtone and toll		532 none
Dodge Center	4/11/11 9:00 AM	0:58:00	Hardware problem caused no dialtone. Restored service when RSC controller restored.	dialtone		551 Monitored network to ensure no futher trouble.
Clearwater	5/28/11 3:58 PM	15:37:00	Loss of dialtone due to lightening in area. Restored service by reseating transceiver cards.	dialtone		197 n/a
Garrison	5/11/11 3:19 PM	2:29:00	Bad spans caused no dialtone. Restored service whentech removed bad spans. Fiber cut with connecting company. Restored when connecting company repaired fiber.	dialtone		294 Monitored spans to ensure no futher trouble.
Belgrade	5/18/11 10:38 AM	5:03:00	Bad battery rectifier caused loss of dialtone. Restored when bad rectifier replaced.	toll		845 n/a
Tyler	6/5/11 11:50 AM	7:09:00	Problem with digital carrier module (DCM). Service restored when DCM repaired.	dialtone		3216 none
Kenyon	6/25/11 8:57 AM	4:13:00	Cut cable. Service restored when cable repaired.		911	4557 none
Brimson	6/28/11 10:12 AM	7:50:00	3rd party cut fiber. Restored service when fiber repaired.	toll		425 n/a
Hallock	6/2/11 2:51 PM	4:10:00		toll		808 n/a
Clear Lake (Travelers Country Cl	6/20/11 2:19 PM	0:45:00	Weather caused span outage. Restored service when repaired spans. 3rd party fiber cut. Restored service when fiber repaired.	dialtone		186 n/a
Clarks Grove	6/28/11 9:06 AM	4:19:00		toll		1043 n/a

CONFIDENTIAL INFORMATION—SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NO. 10-90 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION
ATTACHMENT A: Outage Reporting

Sturgeon Lake	7/20/11 4:27 AM	9:36:00	3rd party fiber cut in connection company manhole (vandalism). Restored service when connecting company repaired their fiber.	toll	1738	n/a
Sturgeon Lake	7/28/11 4:09 AM	0:49:00	Connecting company doing work on their fiber caused 911 outage. Restored service when connecting company completd their fiber work.	911	1738	n/a
Brimson	7/1/11 8:33 PM	10:50:00	Loss of dialtone due to storms. Restored service when blown fuses replaced.	dialtone	119	n/a
Clear Lake (Travelers Country Cl	7/26/11 11:00 PM	12:02:00	Electrical storms caused repeater to fail. Service restored when repeater replaced.	dialtone	186	n/a
Bear River	7/6/11 8:34 AM	2:26:00	Channel bank failure. Restored service when faulty controllers restored. Controller in remote switch failed. Service restored when controller repaired.	toll	210	none
Wanamingo	7/18/11 2:31 AM	1:16:00	repaired.	dialtone	634	Monitored equipment to ensure no failures.
New Germany	7/19/11 1:57 AM	7:13:00	Battery issue and grounded wire causing breakers to trip. Service restored when tech reset breakers and power supply. Fiber cut in connecting company area. Restored when connecting company repaired their fiber.	dialtone	407	none
Kiester & Alden	8/1/11 12:14 PM	10:02:00	Copper cable cut. Restored service when cable repaired.	dialtone	945	n/a
Ely	8/16/11 1:40 PM	1:13:00	Copper cable cut. Restored service when cable repaired.	dialtone	576	n/a
Floodwood	8/18/11 12:40 PM	3:26:00	Span error. Restored service when spans reset.	dialtone	212	n/a
Wanamingo	8/11/11 5:25 PM	1:32:00	Loss of commercial power. Restored service when power restored.	dialtone	221	Monitored spans to ensure no futher trouble.
Sturgeon Lake (Hogans Acres)	8/18/11 2:35 PM	3:13:00	service when power restored.	dialtone	184	n/a
Clearwater & Belgrade	9/20/11 11:51 AM	2:09:00	Connecting Company SS7 link failed. Restored service when connecting company restored SS7 links.	911	2378	n/a
Tyler	9/12/11 12:02 AM	5:02:00	Commercial power outage. Service restored when power restored.	dialtone	1251	n/a
Sturgeon Lake (Hogans Acres)	9/5/11 11:10 AM	3:49:00	Commercial power outage due to storms. Service restored when power restored.	dialtone	285	n/a
Scandia	9/18/11 6:56 AM	7:08:00	Commercial power outage. Service restored when power restored. Fiber cut in connecting company area. Restored when connecting company repaired their fiber.	dialtone	432	n/a
Wheaton	9/1/2011 17:50	1:11:00	repaired their fiber.	911	1505	n/a
Warren	10/3/2011 10:11	2:22:00	Fiber cut. Restored service when fiber repaired.	toll	462	n/a
Wyoming (Martin Lake)	10/16/2011 7:10	2:45:00	Defective DS3 card. Restored service when card replaced.	toll	709	none
Le Roy	10/31/2011 5:29	0:54:00	Trouble with a universal receiver in remote switch. Service restored when equipment repaired.	dialtone	653	Monitored equipment to ensure no failures.
Tower	10/8/2011 1:03	2:15:00	Commercial power outage. Service restored when power restored.	dialtone	272	n/a

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ATTACHMENT A: Outage Reporting

Wheaton	Connecting Company SS7 link failed. Restored service when connecting 1:04:00 company restored SS7 links.	toll	1417 n/a
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