

June 29, 2012

Executive Secretary
North Dakota Public Service Commission
State Capitol Building
Bismarck, ND 58505

Re: New Bill Format & Miscellaneous Tariff
Revision associated with new Customer
Care and Billing System

Montana-Dakota Utilities Co. (Montana-Dakota), a Division of MDU Resources Group, Inc., herewith submits its new consumer utility bill format for approval by the North Dakota Public Service Commission (Commission) in accordance with NDAC Chapters 69-09-01-20.6 and 69-09-02-02.1.6 relating to Information to Customers and in compliance with the Commission's Order issued in Case No. PU10-124.

In addition to the new bill form, Montana-Dakota requests Commission approval of a change to Optional Seasonal General Gas Service Rate 72 designated as 6th Revised Sheet No. 15 and marked as Exhibit A. The proposed change involves the method used to bill the Cost of Gas rate at the time of the season change. Montana-Dakota is proposing to implement the Cost of Gas rate changes effective June 1 and October 1 on a service rendered basis which means that service used before June 1 will be billed at the winter rate and service used after June 1 will be billed at the summer rate with a corresponding implementation on October 1. Under the current system and the current tariff, the Cost of Gas change is implemented on a bills rendered basis meaning that all natural gas billed is charged the rate in effect at the time of billing. Montana-Dakota implements all other Cost of Gas changes on a service rendered basis and this tariff change will provide consistency and more accurately reflect the seasonal changes.

Montana-Dakota's new consumer bill form to be implemented at the time of conversion to a new customer billing system is provided in Exhibit B. Samples of accounts billed for the following services are shown:

- Residential customer billed for electric service under Rate 10
- Residential customer billed for natural gas service under Rate 60 and electric service under Rate 10
- General Service customer billed for natural gas service under Rate 70 and electric service under Rate 30

As shown on the samples provided in Exhibit B, the new consumer bill form provides customers with a quick summary of the amount due and the date payment is due while also providing pertinent details associated with the service provided, including the required information in accordance with NDAC Chapters 69-09-01-22 and 69-09-02-11.

The new billing form which will be provided on a standard 8½ x 11 inch page size, will be an entirely new presentation providing several enhancements from the present bill form. Following is an explanation of the information provided by reference to the section noted on the bill samples provided in Exhibit B:

- A. Bill Overview**-As noted above, a quick view of the service address, account number, date of the bill, the due date of the bill and the amount the customer owes are provided at the top of the bill.
- B. Account Summary**-This section will provide an accounting of all payments and charges along with the total amount due and the due date.
- C. Bill Segment Details**-Each service is detailed separately in this section of the bill. The separate bill segment details will continue on subsequent pages as needed. The Bill Segment Bill Detail section provides the following information:
 - The service period covered by the bill including the number of days in the bill period.
 - The meter identifier, the date the meter was read, the next scheduled read date and the Commission authorized rate applicable to the service provided.
 - A thirteen month usage history (current plus twelve months of history), for customers with energy only electric meters and all gas meters, will be presented graphically. Electric customers with demand meters will be provided a table displaying the current month and twelve months of billing history.
 - Transparent details of each rate component billed including the prorated amount of consumption and applicable cost of gas, fuel adjustment or other tracking adjustment billed for each period.
 - Each applicable tax charge is shown separately.
- D. Contact Information**-Contact information for the utility, including telephone numbers, the website address, the Customer Service Group's email address and hours of operation including a statement that emergency calls are accepted 24 hours a day.

- E. Messaging**-A messaging area is available on the bill form to communicate information to customers in lieu of and/or in addition to information provided through bill inserts.
- F. Payment Stub**-This is the perforated section that is intended to be returned with the customer's payment. Those customers taking advantage of Montana-Dakota's electronic payment option will see a payment stub that provides the date funds will be withdrawn from their bank account and the amount to be withdrawn.

The back side of the billing statement provides the following information:

1. Ways to Pay the Bill.
2. Billing Terms and Definitions.
3. Montana-Dakota's contact information encouraging customers to set up a payment arrangement if needed.
4. The back of the pay stub provides an area for customers to identify changes in their contact information.

Montana-Dakota will be implementing the new billing form along with the implementation of the Customer Care and Billing System slated for late September, 2012. Prior to implementation Montana-Dakota will provide a bill insert to all customers explaining the new bill form. In addition, information will be presented on Montana-Dakota's website along with a bill insert included with the new bill. Montana-Dakota is looking forward to moving to the new billing format that provides customers with a quick summary of the amount owing, relevant details of the applicable charges, and comparative information.

Montana-Dakota requests approval of the tariff sheet provided in Exhibit A and bill form by August 1, 2012.

Please refer all inquiries regarding this filing to:

Ms. Tamie A. Aberle
Regulatory Affairs Manager
Montana-Dakota Utilities Co.
400 North Fourth Street
Bismarck, ND 58501

Also, please send copies of all written inquires, correspondence, and pleadings to:

Mr. Daniel S. Kuntz
Associate General Counsel
MDU Resources Group Inc.
P.O. Box 5650
Bismarck, ND 58506-5650

The original and seven (7) copies of this Letter of Transmittal and tariffs have been provided to the North Dakota Public Service Commission.

Enclosed is a check for \$50.00 in accordance with North Dakota Century Code Section 49-05-05 to cover the filing fee associated with this filing.

Included herein is a second set of the affected tariff on which Montana-Dakota has indicated the revisions requested by lining through the existing language which the Company proposes to delete and clearly highlighting the new language proposed.

A report of tariff change reflecting Commission date requirements regarding filings is also attached hereto as Exhibit C. Montana-Dakota served 15 customers under Rate 72 as of May 31, 2012.

Montana-Dakota respectfully requests that this filing be accepted as being in full compliance with the filing requirements of this Commission.

Please acknowledge receipt by stamping or initialing the duplicate copy of this letter attached hereto and returning the same in the enclosed self-addressed envelope.

Sincerely,



Tamie A. Aberle
Regulatory Affairs Manager

Attachments

cc: D. Kuntz

Exhibit A



Montana-Dakota Utilities Co.

A Division of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

State of North Dakota Gas Rate Schedule

NDPSC Volume 7
6th Revised Sheet No. 15
Canceling 5th Revised Sheet No. 15

OPTIONAL SEASONAL GENERAL GAS SERVICE Rate 72

Page 1 of 2

Availability:

In all communities served for all purposes except for resale. See Rate 100, §V.3, for definition on class of service.

Rate:

Basic Service Charge:

For customers with meters rated
under 500 cubic feet per hour

\$0.52 per day

For customers with meters rated
over 500 cubic feet per hour

\$1.75 per day

Distribution Delivery Charge:

\$.597 per dk

Cost of Gas:

Winter- Service rendered October 1 through May 31

Determined Monthly-
See Rate Summary
Sheet for Current Rate

Summer- Service rendered June 1 through
September 30

Determined Monthly-
See Rate Summary
Sheet for Current Rate

Minimum Bill:

Basic Service Charge.

Payment:

Billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100, §V.11, or any amendments or alterations thereto.

Cost of Gas:

The cost of gas includes all applicable cost of gas items as defined in Cost of Gas – Natural Gas Rate 88 or any amendments or alterations thereto. The cost of gas component is subject to change on a monthly basis.

Date Filed: June 29, 2012

Effective Date:

Issued By: Tamie A. Aberle
Regulatory Affairs Manager

Case No.:

Tariff Reflecting Proposed Changes



Montana-Dakota Utilities Co.

A Division of MDU Resources Group, Inc.

400 N 4th Street
Bismarck, ND 58501

State of North Dakota Gas Rate Schedule

NDPSC Volume 7
5th Revised Sheet No. 15
Canceling 4th Revised Sheet No. 15

OPTIONAL SEASONAL GENERAL GAS SERVICE Rate 72

Page 1 of 2

Availability:

In all communities served for all purposes except for resale. See Rate 100, §V.3, for definition on class of service.

Rate:

Basic Service Charge:

For customers with meters rated
under 500 cubic feet per hour

\$0.52 per day

For customers with meters rated
over 500 cubic feet per hour

\$1.75 per day

Distribution Delivery Charge:

\$.597 per dk

Cost of Gas:

Winter- ~~Bills~~ Service rendered October 1 through May
31

Determined Monthly-
See Rate Summary
Sheet for Current Rate

Summer- ~~Bills~~ Service rendered June 1 through
September 30

Determined Monthly-
See Rate Summary
Sheet for Current Rate

Minimum Bill:

Basic Service Charge.

Payment:

Billed amounts will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100, §V.11, or any amendments or alterations thereto.

Cost of Gas:

The cost of gas includes all applicable cost of gas items as defined in Cost of Gas – Natural Gas Rate 88 or any amendments or alterations thereto. The cost of gas component is subject to change on a monthly basis.

Date Filed:

Effective Date:

Issued By: Tamie A. Aberle
Regulatory Affairs Manager

Case No.:

Exhibit B

(A)

ACCOUNT SUMMARY

(B)

Previous Balance	\$24.83
Payment Received 4/13/2012 Thank you	-24.83
Current Electric Charges	26.56
Amount Due on 5/31/12	\$26.56

Any balance remaining after the due date is subject to a late payment charge of 1.00% per month.

CUSTOMER SERVICE & EMERGENCY SERVICE

1-800-638-3278

(D)

Emergencies: 24 hours a day
 Non-emergencies: Mon-Fri, 7 AM - 7 PM
 Email: customerservice@mdu.com
 Mail: Montana-Dakota Utilities Co.,
 Attn: Customer Service, PO Box 7608, Boise, ID
 83707-1608. Please include your account number.

May						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Payment Due ▲
 See "Ways to Pay Your Bill" on the back of this page.

CALL BEFORE YOU DIG 811

Electric Charges

(C)

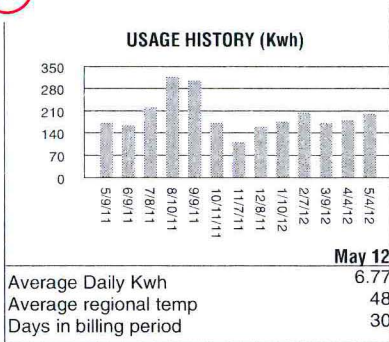
BILLING PERIOD 4/5/12 - 5/4/12
 DAYS 30

METER NUMBER
 011304115

METER READ DATE
 5/4/12

Next scheduled read 6/5/12

RATE
 10 - Residential Electric



CURRENT READING	PREVIOUS READING	TOTAL USED
18448	- 18245	= 203 Kwh
Basic Service Charge 30 Days at \$0.35		10.50
Energy 203 Kwh x \$0.05304		10.77
Fuel & Purchased Power 176 Kwh x \$0.02631		4.63
Fuel & Purchased Power 27 Kwh x \$0.02431		0.66
Total Charges		\$26.56

(E)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

ACCOUNT NUMBER

(F)

DATE DUE
May 31, 2012

AMOUNT DUE
\$26.56

UTE 26.56

Has your mailing address or phone number changed?
 Check here and provide details on back.

To donate to Energy Share of ND enter amount on line.
 (Tax Deductible)

+ \$
 Energy Share of ND donation

Please enter amount enclosed

\$

Write account number on check and make payable to MDU.



DICKINSON ND 58601-2954

PO BOX 5600
 BISMARCK ND 58506-5600





Customer Service: 1-800-638-3278 • 7 a.m.-7 p.m. Monday-Friday
Call volume is generally higher on Mondays, for faster service please call Tuesday – Friday.
www.montana-dakota.com

Ways to Pay Your Bill

Easy-Pay: Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your preauthorized payment from your financial institution each month.

Pay By Phone or Online: We accept payments through Western Union® Speedpay®, a third-party service provider. You will find the Speedpay link on our website or simply call toll-free 1-866-263-5185 and follow the prompts.

Payment Locations: Pay by cash, check or money order at one of our payment locations;

there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

By Mail: Mail your payment to Montana-Dakota Utilities Co., P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so your payment is received by the due date.

Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. To enroll, complete the Balance Billing form located on our website or contact Customer Service at 1-800-638-3278.

Payment Due Date: Your bill is past due if not paid within 22 days after it is mailed. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Montana-Dakota at 1-800-638-3278 and let us know that payment has been made.

Billing Terms and Definitions

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.

Basic Service Charge or Base Rate: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used.

Constant: A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as current and potential transformers.

Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The cost is strictly a pass-through to customers and does not provide Montana-Dakota with a profit.

CTA – Conservation Tracking Adjustment: A charge that provides funding for Commission-approved conservation programs in the states of MT and SD.

Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.

Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.

DDSM – Distribution Delivery Stabilization Mechanism: A charge applicable to gas service provided in ND and SD designed to adjust for the over- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.

Dk – Dekatherms: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a therm factor to the measured use.

Fuel and Purchased Power: This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through to customers and is subject to change on a monthly basis for customers served in MT and ND.

Fuel Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on a monthly basis in SD.

Kw – Kilowatt: The Kw billed is the peak demand (or maximum 15-minute measured demand) for electricity during the billing period or the minimum Kw amount as stated in the company's tariffs.

Kwh – Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period.

Kvar Penalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.

Power Supply Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis in WY.

TCA – Transmission Cost Adjustment: A charge per Kwh applicable to electric service provided in ND for recovery of transmission related expenditures and investments net of revenues received from others. The TCA is subject to change on an annual basis.

Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs in the state of MT as required by the Montana State Legislature.

Montana-Dakota Utilities is Willing to Make Satisfactory Payment Arrangements.

If you cannot pay your bill at this time, please call Customer Service at 1-800-638-3278 between 7 a.m. and 7 p.m. Monday-Friday and arrange a payment plan.

Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee.

When you provide a check as payment, you authorize us to use information from your

check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution.

Payments marked with a restrictive legend (Paid in Full, for example) will not act as an accord and satisfaction without our express prior written approval.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing / email address or phone number changed?

Please provide details here and check the box on the front of this stub.

Account No. _____

Name: _____

Mailing Address: _____

City: _____ State: _____ ZIP: _____

Phone: (_____) _____ Email: _____

ACCOUNT SUMMARY

Previous Balance	\$43.27
Payment Received 4/16/2012 Thank you	-43.27
Current Gas Charges	13.51
Current Electric Charges	31.93
Amount Due on 5/31/12	\$45.44

Any balance remaining after the due date is subject to a late payment charge of 1.00% per month.

CUSTOMER SERVICE & EMERGENCY SERVICE

1-800-638-3278

Emergencies: 24 hours a day
Non-emergencies: Mon-Fri, 7 AM - 7 PM
Email: customerservice@mdu.com
Mail: Montana-Dakota Utilities Co.,
Attn: Customer Service, PO Box 7608, Boise, ID 83707-1608. Please include your account number.

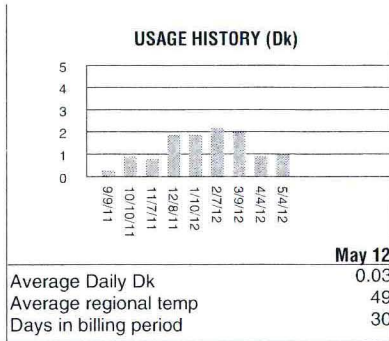


Payment Due ▲
See "Ways to Pay Your Bill" on the back of this page.

CALL BEFORE YOU DIG 811

Gas Charges

BILLING PERIOD 4/5/12 - 5/4/12 **DAYS** 30
METER NUMBER 012719569
METER READ DATE 5/4/12
Next scheduled read 6/5/12

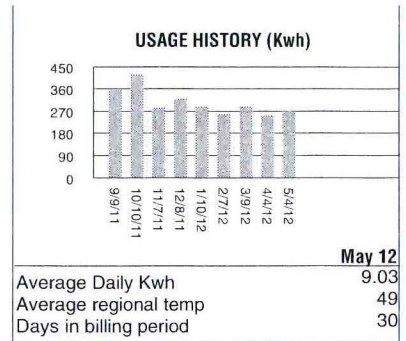


RATE
60 - Residential Gas

CURRENT READING	PREVIOUS READING	DIFFERENCE	THERM FACTOR	Dk USED
679.9	- 679.0	= 0.9	x 1.102844	= 1.0
Basic Service Charge 30 Days x \$0.30				9.00
Distribution Delivery 1.0 Dk x \$0.812				0.81
Cost of Gas 0.9 Dk x \$3.76				3.38
Cost of Gas 0.1 Dk x \$3.20				0.32
Total Charges				\$13.51

Electric Charges

BILLING PERIOD 4/5/12 - 5/4/12 **DAYS** 30
METER NUMBER 011411495
METER READ DATE 5/4/12
Next scheduled read 6/5/12



RATE
10 - Residential Electric

CURRENT READING	PREVIOUS READING	TOTAL USED
29400	- 29129	= 271 Kwh
Basic Service Charge 30 Days at \$0.35		10.50
Energy 271 Kwh x \$0.05304		14.37
Fuel & Purchased Power 235 Kwh x \$0.02631		6.18
Fuel & Purchased Power 36 Kwh x \$0.02431		0.88
Total Charges		\$31.93

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

UTE 31.93
UTG 13.51

Has your mailing address or phone number changed?
Check here and provide details on back.

To donate to Energy Share of ND enter amount on line.
(Tax Deductible)

DATE DUE
May 31, 2012

AMOUNT DUE
\$45.44

+ \$
Energy Share of ND donation

Please enter amount enclosed

\$

Write account number on check and make payable to MDU.



MANDAN ND 58554

PO BOX 5600
BISMARCK ND 58506-5600





Customer Service: 1-800-638-3278 • 7 a.m.-7 p.m. Monday-Friday
Call volume is generally higher on Mondays, for faster service please call Tuesday – Friday.
www.montana-dakota.com

Ways to Pay Your Bill

Easy-Pay: Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your preauthorized payment from your financial institution each month. To enroll, call 1-800-638-3278 or complete the Easy-Pay Enrollment authorization form located on our website, www.montana-dakota.com, and return with a voided check.
Pay By Phone or Online: We accept payments through Western Union® Speedpay®, a third-party service provider. You will find the Speedpay link on our website or simply call toll-free 1-866-263-5185 and follow the prompts. Payments can be made 24/7 using your credit card, debit card or electronic transfer from a checking, money market or savings account. You will need your utility account number (available on your bill) to process your payment. Western Union® Speedpay® charges a \$3.95 convenience fee per transaction for this service.
Payment Locations: Pay by cash, check or money order at one of our payment locations;

there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.
By Mail: Mail your payment to Montana-Dakota Utilities Co., P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so your payment is received by the due date.
Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. To enroll, complete the Balance Billing form located on our website or contact Customer Service at 1-800-638-3278.
Payment Due Date: Your bill is past due if not paid within 22 days after it is mailed. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Montana-Dakota at 1-800-638-3278 and let us know that payment has been made.

Billing Terms and Definitions

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.
Basic Service Charge or Base Rate: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used.
Constant: A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as current and potential transformers.
Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The cost is strictly a pass-through to customers and does not provide Montana-Dakota with a profit.
CTA – Conservation Tracking Adjustment: A charge that provides funding for Commission-approved conservation programs in the states of MT and SD.
Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.
Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.
DDSM – Distribution Delivery Stabilization Mechanism: A charge applicable to gas service provided in ND and SD designed to adjust for the over- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.
Dk – Dekatherms: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a therm factor to the measured use.

Fuel and Purchased Power: This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through to customers and is subject to change on a monthly basis for customers served in MT and ND.
Fuel Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on a monthly basis in SD.
Kw – Kilowatt: The Kw billed is the peak demand (or maximum 15-minute measured demand) for electricity during the billing period or the minimum Kw amount as stated in the company's tariffs.
Kwh – Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period.
Kvar Penalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.
Power Supply Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis in WY.
TCA – Transmission Cost Adjustment: A charge per Kwh applicable to electric service provided in ND for recovery of transmission related expenditures and investments net of revenues received from others. The TCA is subject to change on an annual basis.
Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.
USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs in the state of MT as required by the Montana State Legislature.

Montana-Dakota Utilities is Willing to Make Satisfactory Payment Arrangements.

If you cannot pay your bill at this time, please call Customer Service at 1-800-638-3278 between 7 a.m. and 7 p.m. Monday-Friday and arrange a payment plan.
Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee.
When you provide a check as payment, you authorize us to use information from your

check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution.
Payments marked with a restrictive legend (Paid in Full, for example) will not act as an accord and satisfaction without our express prior written approval.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing / email address or phone number changed?

Please provide details here and check the box on the front of this stub.

Account No. _____
Name: _____
Mailing Address: _____
City: _____ State: _____ ZIP: _____
Phone: () _____ Email: _____

ACCOUNT SUMMARY

Previous Balance	\$1,799.11
Payment Received 4/24/2012 Thank you	-1,799.11
Current Gas Charges	524.41
Current Electric Charges	1,180.63
Amount Due on 5/31/12	\$1,705.04

Any balance remaining after the due date is subject to a late payment charge of 1.00% per month.

CUSTOMER SERVICE & EMERGENCY SERVICE

1-800-638-3278

Emergencies: 24 hours a day
 Non-emergencies: Mon-Fri, 7 AM - 7 PM
 Email: customerservice@mdu.com
 Mail: Montana-Dakota Utilities Co.,
 Attn: Customer Service, PO Box 7608, Boise, ID
 83707-1608. Please include your account number.

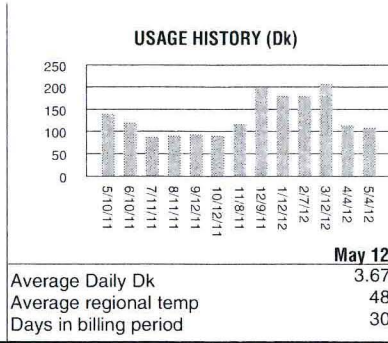
May						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Payment Due ▲
 Your payment will be automatically deducted from your bank account on or after this date.

CALL BEFORE YOU DIG 811

Gas Charges

BILLING PERIOD 4/5/12 - 5/4/12
DAYS 30
METER NUMBER 012669589
METER READ DATE 5/4/12
 Next scheduled read 6/5/12
RATE 70 - Firm General Gas



CURRENT READING	PREVIOUS READING	DIFFERENCE	THERM FACTOR	Dk USED
757.4	- 651.6	= 105.8	x 1.041798	= 110.2
Basic Service Charge 30 Days x \$1.75				52.50
Distribution Delivery 110.2 Dk x \$0.597				65.79
Cost of Gas 95.5 Dk x \$3.76				359.08
Cost of Gas 14.7 Dk x \$3.20				47.04
Total Charges				\$524.41

Electric Charges

BILLING PERIOD 4/5/12 - 5/4/12
DAYS 30
METER NUMBER 011309415
METER READ DATE 5/4/12
 Next scheduled read 6/5/12
RATE 30 - General Electric

USAGE HISTORY

Month	Kwh	Kw
2012-05-04	15,000	47.1
2012-04-04	14,880	44.9
2012-03-12	16,160	35.6
2012-02-07	15,080	37.6
2012-01-12	16,560	34.8
2011-12-09	14,520	32.5
2011-11-08	14,720	46.1
2011-10-12	19,720	52.3
2011-09-12	22,680	51.2
2011-08-11	28,960	54.8
2011-07-11	17,720	53.4
2011-06-10	14,960	43.0
2011-05-10	12,880	33.2

CURRENT READING	PREVIOUS READING	DIFFERENCE	CONSTANT	TOTAL USED
23908	- 23533	= 375	x 40	= 15,000 Kwh
1.178			x 40	= 47.1 Kw
0.477			x 40	= 19.1 Kvar
Basic Service Charge				45.00
Energy 15,000 Kwh x \$0.02376				356.40
Demand 47.1 Kw x \$8.25				388.58
Fuel & Purchased Power 13,000 Kwh x \$0.02631				342.03
Fuel & Purchased Power 2,000 Kwh x \$0.02431				48.62
Total Charges				\$1,180.63

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.





Customer Service: 1-800-638-3278 • 7 a.m.-7 p.m. Monday-Friday
Call volume is generally higher on Mondays, for faster service please call Tuesday – Friday.
www.montana-dakota.com

Ways to Pay Your Bill

Easy-Pay: Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your preauthorized payment from your financial institution each month. To enroll, call 1-800-638-3278 or complete the Easy-Pay Enrollment authorization form located on our website, www.montana-dakota.com, and return with a voided check.

Pay By Phone or Online: We accept payments through Western Union® Speedpay®, a third-party service provider. You will find the Speedpay link on our website or simply call toll-free 1-866-263-5185 and follow the prompts. Payments can be made 24/7 using your credit card, debit card or electronic transfer from a checking, money market or savings account. You will need your utility account number (available on your bill) to process your payment. Western Union® Speedpay® charges a \$3.95 convenience fee per transaction for this service.

Payment Locations: Pay by cash, check or money order at one of our payment locations;

there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

By Mail: Mail your payment to Montana-Dakota Utilities Co., P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so your payment is received by the due date.

Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. To enroll, complete the Balance Billing form located on our website or contact Customer Service at 1-800-638-3278.

Payment Due Date: Your bill is past due if not paid within 22 days after it is mailed. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Montana-Dakota at 1-800-638-3278 and let us know that payment has been made.

Billing Terms and Definitions

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.

Basic Service Charge or Base Rate: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used.

Constant: A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as current and potential transformers.

Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The cost is strictly a pass-through to customers and does not provide Montana-Dakota with a profit.

CTA – Conservation Tracking Adjustment: A charge that provides funding for Commission-approved conservation programs in the states of MT and SD.

Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.

Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.

DDSM – Distribution Delivery Stabilization Mechanism: A charge applicable to gas service provided in ND and SD designed to adjust for the over- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.

Dk – Dekatherms: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a therm factor to the measured use.

Fuel and Purchased Power: This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through to customers and is subject to change on a monthly basis for customers served in MT and ND.

Fuel Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on a monthly basis in SD.

Kw – Kilowatt: The Kw billed is the peak demand (or maximum 15-minute measured demand) for electricity during the billing period or the minimum Kw amount as stated in the company's tariffs.

Kwh – Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period.

Kvar Penalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.

Power Supply Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis in WY.

TCA – Transmission Cost Adjustment: A charge per Kwh applicable to electric service provided in ND for recovery of transmission related expenditures and investments net of revenues received from others. The TCA is subject to change on an annual basis.

Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs in the state of MT as required by the Montana State Legislature.

Montana-Dakota Utilities is Willing to Make Satisfactory Payment Arrangements.

If you cannot pay your bill at this time, please call Customer Service at 1-800-638-3278 between 7 a.m. and 7 p.m. Monday-Friday and arrange a payment plan.

Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee.

When you provide a check as payment, you authorize us to use information from your

check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution.

Payments marked with a restrictive legend (Paid in Full, for example) will not act as an accord and satisfaction without our express prior written approval.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing / email address or phone number changed?

Please provide details here and check the box on the front of this stub.

Account No. _____

Name: _____

Mailing Address: _____

City: _____ State: _____ ZIP: _____

Phone: (_____) _____ Email: _____

Exhibit C

North Dakota Report of Tariff Schedule Change

Case No. PU-12-_____

Name of Utility: Montana-Dakota Utilities Co.
 Address Main Office: 400 North Fourth Street, Bismarck ND 58501

NEW TARIFF DESIGNATION

	P.S.C. Tariff Volume _____	Sheet No. _____
<u>Optional Seasonal General Gas Service Rate 72</u>	P.S.C. Tariff Volume <u>7</u>	Sheet No. <u>6th Revised Sheet No. 15</u>
_____	P.S.C. Tariff Volume _____	Sheet No. _____
_____	P.S.C. Tariff Volume _____	Sheet No. _____
_____	P.S.C. Tariff Volume _____	Sheet No. _____
_____	P.S.C. Tariff Volume _____	Sheet No. _____
_____	P.S.C. Tariff Volume _____	Sheet No. _____
_____	P.S.C. Tariff Volume _____	Sheet No. _____
_____	P.S.C. Tariff Volume _____	Sheet No. _____
_____	P.S.C. Tariff Volume _____	Sheet No. _____
_____	P.S.C. Tariff Volume _____	Sheet No. _____

Change: Rates
 (State part of tariff affected by change, such as: applicability, availability, rates, etc.)

Reason for Change: Method used to bill the Cost of Gas rate at the time of the season change.

Approximate annual reduction in revenue N/A

Approximate annual increase in revenue N/A

Points Affected	Estimated number of customers whose cost of service will be:		
	Reduced	Increased	Unchanged
15 customers			

Montana-Dakota Utilities Co.
 Tamie A. Aberle
 Regulatory Affairs Manager