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November 9, 2012
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Mr. Darrell Nitschke, Executive Secretary
North Dakota Public Service Commission
600 East Boulevard Avenue
Department 408
Bismarck, ND 58505-0480

NOV 13 2012

PUBLIC SERVICE COMMISSION

RE: **Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications**
Tariff Revision - North Dakota Price List No. 2 (Local Exchange)

Dear Mr. Nitschke:

Enclosed for filing please find the original of the above-referenced tariff filing submitted on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications. The purpose of this filing is to increase Business and Residential Local Line monthly rates. Customers have been notified of this rate increase via bill message (attached). The Company respectfully requests an effective date for this filing of November 13, 2012.

The following tariff pages are included with this filing:

5 th Revised Page 1	Updates Check Sheet
3 rd Revised Page 44	Increases Local Business Line & Analog PBX Trunk monthly charges
3 rd Revised Page 60	Increases Trinsic Standard Service monthly charges
3 rd Revised Page 62	Increases Trinsic Unlimited Service monthly charges
2 nd Revised Page 64	Increases Trinsic Business A La Carte Service monthly charge
3 rd Revised Page 73	Increases Trinsic Spectrum Unlimited Service monthly charges
3 rd Revised Page 76	Increases Stand-Alone Local Service monthly charge
2 nd Revised Page 77	Increases Trinsic Spectrum Plus Service monthly charge
2 nd Revised Page 86	Increases Trinsic Spectrum Local Plus PPS monthly charge

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Thomas M. Forte
Consultant to Matrix Telecom, Inc.

cc: Aurora Ares (Via E-Mail) - Matrix
file: Matrix - North Dakota - Local
tms: ND11201

1 **PU-12-728** Filed: 11/13/2012 Pages: 11
North Dakota price list No. 4 revisions

Enclosure
TF/mw

Matrix Telecom, Inc.
Thomas Forte

MATRIX TELECOM, INC.
d/b/a Matrix Business Technologies d/b/a Trinsic Communications

Tariff Revision Effective November 13, 2012

CUSTOMER NOTICE

NOTICE OF PRICE INCREASE

Trinsic, powered by Matrix, would like to inform you that effective on or soon after 30 days from the mailing of this invoice certain rates and/or surcharges for telephone service(s) in your state will be increased. Matrix Telecom has amended its regulatory filings to reflect these changes. To view a copy of complete Terms and Conditions and/or rates associated with your service(s) go to www.trinsic.com or contact us at (877) 987-4674.

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	1 st Rev.		31	Original		61	Original
1	5 th Rev.	*	32	Original		62	3 rd Rev. *
2	2 nd Rev.		33	Original		63	Original
3	Original		34	Original		64	2 nd Rev. *
4	Original		35	Original		65	Original
5	Original		36	Original		66	Original
6	Original		37	Original		67	Original
7	Original		38	Original		68	Original
8	Original		39	Original		69	Original
9	Original		40	Original		70	Original
10	Original		41	Original		71	Original
11	Original		42	Original		72	Original
12	Original		43	Original		73	3 rd Rev. *
13	Original		44	3 rd Rev.	*	74	Original
14	Original		45	Original		75	Original
15	Original		46	1 st Rev.		76	3 rd Rev. *
16	Original		47	1 st Rev.		77	2 nd Rev. *
17	Original		48	1 st Rev.		78	Original
18	Original		49	Original		79	Original
19	Original		50	Original		80	Original
20	Original		51	Original		81	Original
21	Original		52	Original		82	Original
22	Original		53	1 st Rev.		83	Original
23	Original		54	Original		84	Original
24	Original		55	Original		85	Original
25	Original		56	Original		86	2 nd Rev. *
26	1 st Rev.		57	Original		87	Original
27	Original		58	Original		88	Original
28	Original		59	Original		89	Original
29	Original		60	3 rd Rev.	*	90	Original
30	Original						

* - indicates those pages included with this filing

SECTION 5 - RATES- BUSINESS SERVICES

5.1 Business Service Monthly Recurring Charge

Rate Group A Local Only	\$38.59 per line (I)
Rate Group B Local Only	\$41.59 per line (I)
Rate Group C Local Only	\$47.09 per line (I)
Rate Group A Local plus Long Distance ¹	\$31.59 per line (I)
Rate Group B Local plus Long Distance ¹	\$34.59 per line (I)
Rate Group C Local plus Long Distance ¹	\$37.09 per line (I)

5.2 Analog PBX Trunk Monthly Recurring Charge

Rate Group A Local Only	\$60.14 per trunk (I)
Rate Group B Local Only	\$63.14 per trunk (I)
Rate Group C Local Only	\$66.64 per trunk (I)
Rate Group A Local plus Long Distance ¹	\$53.14 per trunk (I)
Rate Group B Local plus Long Distance ¹	\$56.14 per trunk (I)
Rate Group C Local plus Long Distance ¹	\$59.64 per trunk (I)

DID CO Termination \$27.50 per trunk

5.3 Initial Service Conversion Charge

\$20.00 per line converted, non-recurring
\$10.00 each additional
\$85.00 per DID CO termination per trunk, non-recurring

5.4 Installation Charge

\$55.00 per line or trunk installed, non-recurring
\$11.00 each additional

¹ When a Customer chooses to use the Company's Long Distance in addition to its local service, the Customer receives a \$7.00 subsidy on local service.

SECTION 7 - TRINSIC PRODUCTS, (CONT'D.)

7.2 Basic Services and Rates, (Cont'd.)

7.2.3 Network Exchange Bundled Service, (Cont'd.)

B. Trinsic Standard Service ** (1)

Package Price for Trinsic Standard Service

Primary Line, per month	\$65.62 (I)
Secondary Line, per month	\$42.63 (I)
Service Connection Fee, one time charge per line #	
Primary Line	\$69.99
Secondary Line	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the company's web site.

(1) This service was formerly known as North Dakota Home Edition - Standard Service.

***This option grandfathered effective October 9, 2002 and is available to existing customers only.*

Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to Trinsic.

SECTION 7 - TRINSIC PRODUCTS, (CONT'D.)

7.2 Basic Services and Rates, (Cont'd.)

7.2.3 Network Exchange Bundled Service, (Cont'd.)

C. Trinsic Unlimited (1)

Package Price for Trinsic Unlimited

Primary Line, per month

UNE Zones 1:	\$68.75 (I)
UNE Zone 2:	\$69.75 (I)
UNE Zone 3:	\$89.45 (I)

Secondary Line, per month

UNE Zone 1:	\$44.96 (I)
UNE Zone 2:	\$44.96 (I)
UNE Zone 3:	\$65.66 (I)

New Service Connection Fee, one-time charge, per line [#]

Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the company's web site.

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling, voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

1. Trinsic Unlimited includes the following:
 - a. Unlimited toll calling.
 - b. Local line and unlimited local calling

(1) This service was formerly known as Z-LineHOME Unlimited Service.

[#] Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

SECTION 7 - TRINSIC PRODUCTS, (CONT'D.)

7.2 Basic Services and Rates, (Cont'd.)

7.2.3 Network Exchange Bundled Service, (Cont'd.)

D. TrinsicBusiness A La Carte Service**

Trinsic Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local calling concurrent with enrollment for this service. TrinsicBusiness A La Carte provides Customers with the option of selecting Trinsic for toll services.

1. Local Exchange Service

a. Local Access Line

Local Business Line

Monthly Rate

\$33.13 (I)

Service Connection Fee, one-time charge per line ¹

Per Line

\$49.99

¹Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

** This service grandfathered effective June 10, 2003 and is available to existing Customers only.

SECTION 7 - TRINSIC PRODUCTS, (CONT'D.)

7.2 Basic Services and Rates, (Cont'd.)

7.2.3 Network Exchange Bundled Service, (Cont'd.)

E. Trinsic Spectrum Unlimited Service *

Trinsic Spectrum Unlimited Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box¹. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Trinsic Spectrum Unlimited Service is available on up to a maximum of twelve (12) lines per location. Trinsic Communications must be selected as both the local toll and interLATA toll carrier for all of your lines at a single location and on a single billing account. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited under this plan. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

1. Outbound Service

Primary Line, per month	\$66.13 (I)
Additional Lines, per month:	\$56.13 (I)
New Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$49.99
Per Secondary Line:	\$49.99

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

¹ Voice mail is not regulated by the Commission. Voice Mail on Additional Lines may be purchased separately for a monthly fee per mail box.

* This service was formerly known as TrinsicBUSINESS Simplicity Service.

SECTION 7 - TRINSIC PRODUCTS, (CONT'D.)

7.2 Basic Services and Rates, (Cont'd.)

7.2.5 Stand-Alone Local Exchange Service

Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Stand-Alone Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Stand-Alone Service, per month: \$50.62 (I)

Service Connection Charges
Primary Line, one-time charge per line \$69.99

A. Stand-Alone Local Exchange Service includes the following:

1. Local exchange access line and unlimited local exchange calling.

SECTION 7 - TRINSIC PRODUCTS, (CONT'D.)

7.2 Basic Services and Rates, (Cont'd.)

7.2.6 Trinsic Spectrum Plus Service (1)**

Trinsic Spectrum Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and unlimited calling. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

A. Local Exchange Service

1. Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate: \$31.14 (I)

Service Connection Fee, one-time charge per line ¹
Per Line: \$49.99

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to Trinsic in this state or nationwide, receive a percentage discount on Spectrum Plus local exchange service as noted below. The percentage discount does not apply to FCC line charges.

Lines	Term	
	<u>1 Year</u>	<u>2 Year</u>
200	5%	5%
1000	10%	15%
2000	15%	16%

¹ Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

** This service is grandfathered and available to existing Customers only effective March 31, 2005.

(1) This service was formerly known as Trinsic Business Plus Service.

SECTION 7 - TRINSIC PRODUCTS, (CONT'D.)

7.2 Basic Services and Rates, (Cont'd.)

7.2.10 Trinsic Spectrum Local Plus PPS

Trinsic Spectrum Local Plus PPS is a local exchange service for small business Customers consisting of a local exchange line with unlimited local calling for a monthly recurring charge. Calling features are offered as a Feature Pack or on an individual basis for an additional monthly recurring charge. Intrastate and interstate toll, toll-free and travel card services are available on a usage basis.

A. Local Exchange Service

1. Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate:

UNE Zone 1:	\$29.14 (I)
UNE Zone 2:	n/a
UNE Zone 3:	n/a

Service Connection Fee, one-time charge per line ¹

Per Line:	\$49.99
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2. Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring, as described in Section 7.2.10.B of this tariff.

Monthly Recurring Charge Per Feature:	\$3.00
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Monthly Recurring Charge, Feature Pack (3 or more):	\$9.00
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¹ Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.