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RECEIVED

September 28, 2012

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Mr. Darrell Nitschke
Director of Administration/Executive Secretary
North Dakota Public Service Commission
State Capitol
600 East Boulevard, Dept. 408
Bismarck, ND 58505-0408

PUBLIC SERVICE COMMISSION



RE: Otter Tail Power Company's North Dakota Customer Information Brochure and Electric Rate Schedule brochures for Residential Service, Farm Service and Commercial and General Service.

Dear Mr. Nitschke:

Otter Tail Power Company ("Otter Tail" or the "Company") submits the attached brochures in compliance with North Dakota Administrative Code 69-09-02-02.1(6), which requires the Company to file any format changes with the North Dakota Public Service Commission. The attached North Dakota Customer Information Brochure and the attached rate brochures for residential service, farm service and commercial and general service are included with each of Otter Tail's new North Dakota customer's first billing statement. All of these brochures are available in each of Otter Tail's North Dakota Customer Service Centers ("CSC"), and is provided to customers upon request. As required by North Dakota Administrative Code 69-09-02-02.1(3) the rate brochures will be included with all North Dakota customer bills during the month of October 2012.

The update to the Customer Information Brochures reflects removing references to office hours at our CSC's because there may be times during any given month where CSC employees attend staff meetings, other company meetings or training sessions, which would result in walk in traffic to not be available in the given CSC. Telephone customer service is not affected in any way because customer calls are routed to the next available representative at another CSC. Because walk in traffic at a given CSC may not be available from time to time each month, and we do not want to misinform our customers, references to the office hours in Otter Tail's Customer Information Brochure needed to be removed. The majority of customers who walk in to one of Otter Tail's CSC are there to simply drop off a non-cash payment. Customers have the option of dropping off the non-cash payment at one of the multiple drop box locations in the towns where the CSC is located and the Company has many other payment options available to its customers. In addition, in number 17 of Section C of the brochure, specific descriptions of the charges included in the Energy and Renewable Resource Adjustment line item on customer bills have been added. The descriptions of the charges include Otter Tail's Big Stone II Cost Recovery, Economic Development Cost Removal and Transmission Cost Recovery Riders. These same descriptions were added on page one of each of the three rate brochures.

1 PU-12-752 Filed: 10/1/2012 Pages: 10
2012 Customer information brochure and rate brochures

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Otter Tail believes there is no further action required by the North Dakota Public Service Commission.

An electronic copy of this filing is being sent to you at dnitschk@nd.gov and to ndpsc@nd.gov. An original and seven copies are being sent by mail.

If you have any questions regarding this filing, please contact me at 218-739-8395 or at jfyhrie@otpc.com.

Sincerely,

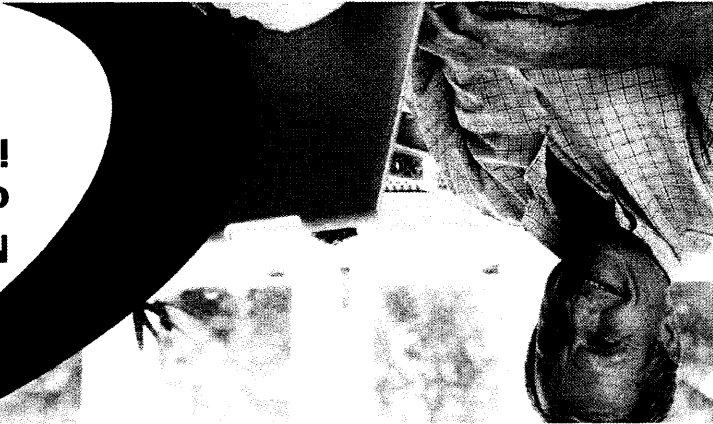


Jessica Fyhrie
Tariff Specialist

jce
Enclosures
By electronic filing and mail



North Dakota Customer Information



Before disconnection, the company sends a notice by first-class mail to the account mailing address. The notice explains the reason for disconnection, gives the date that disconnection will take place, explains the procedure to avoid the disconnection, and indicates that a reconnection fee and deposit may apply.

Other disconnections

Services may be disconnected for reasons other than nonpayment of electric service statements. Some examples of disconnections WITH NOTICE include:

- Failure to make application for service.
- Violation of the company's regulations, which are on file with the North Dakota Public Service Commission.
- Failure to provide Otter Tail Power Company with reasonable access to the Company's equipment and property.
- Breach of contract for service between Otter Tail Power Company and the customer.
- Unauthorized use of or tampering with Otter Tail Power Company's equipment.
- Conditions determined to be hazardous to the customer, to other customers, to Otter Tail Power Company's equipment, or to the public.

Reconnection policy

When Otter Tail Power Company has disconnected a customer's service for a valid cause and the condition is corrected, the company may charge the customer a reconnection fee based on the cost of restoring service.

When service has been disconnected for nonpayment, the following conditions apply:

- The customer must make a payment toward the electric service bill, including late-payment charges.
- The customer must pay a reconnection charge of \$15, plus additional direct labor charges for overtime if the company made the reconnection outside of regular working hours.
- The customer may be required to pay a deposit or an increase to an existing deposit.

When service has been disconnected because of a hazardous condition, Otter Tail Power Company does not charge for reconnection.

Otter Tail Power Company is regulated by the North Dakota Public Service Commission. Customers may contact the Commission if differences occur that cannot be resolved. The North Dakota PSC can be reached at 1-877-245-6685.

Otter Tail Power Company Customer Service Centers in North Dakota

Devils Lake 524 Fifth Avenue South Devils Lake, ND 58301 701-662-4021	Oakes 103 South Fifth Oakes, ND 58474 701-742-2122
Garrison 171 North Main Garrison, ND 58540 701-463-2285	Rugby 226 South Main Rugby, ND 58368 701-776-5223
Jamestown 315 Second Street SE Jamestown, ND 58402 701-252-0540	Wahpeton 2111 15th Street North Wahpeton, ND 58074 701-642-6684

Customer service

Telephone customer service is available 24 hours a day, and limited services and rate schedules are available online at www.otpc.com.

Please notify your local Otter Tail Power Company office **two business days** before you require routine service. You can call your local Otter Tail Power Company office listed in your telephone directory or call **800-257-4044**. You also can request service by visiting our web site at www.otpc.com.

Emergency service

Immediately report outages or emergencies such as those caused by storms or accidents. Otter Tail Power Company representatives will attend to service interruptions day or night and on weekends and holidays. We will restore service without charge if the outage is a result of Otter Tail Power Company's equipment failure.

Before calling to report an outage, or regarding an appliance that is not working, always **check your fuses or breakers** to be sure that the problem isn't with your own equipment.

To report outages or emergencies, call Otter Tail Power Company at 800-257-4044.

Service connection

Otter Tail Power Company is obligated to supply service to new customers. If it appears that the expenditure for extending service may not be justified, the company may require the customer to sign a contract guaranteeing a minimum payment of no less than three years use of electric service. The company also may require the customer to make an advance payment, as determined by the company, to guarantee this minimum amount of revenue.

To cover the costs associated with establishing a new account, we include a \$15 service connection fee on your first electric service statement.

Ending service

Customers needing to transfer or end service with Otter Tail Power Company can contact Customer Service for assistance or use the self-service forms available on our web site.

Deposits

When a deposit is required the amount shall not exceed the estimated charge for furnishing service to the customer for a 60-day period as authorized by the North Dakota Public Service Commission. Otter Tail Power Company pays annual interest on all deposits at a rate paid by the Bank of North Dakota for its smallest six-month certificate of deposit determined as of the first business day of each year. Interest earned is applied as a credit on a customer's December bill. After 12 months of prompt payments, Otter Tail Power Company will refund the deposit plus any accrued interest.

The company may, in lieu of a cash deposit, accept an agreement signed by a guarantor, satisfactory to the company, whereby payment of a specified amount not exceeding the deposit requirement is guaranteed. The guarantee agreement shall automatically end when the earliest of the following events occur: (a) the customer gives the company notice of service discontinuance; (b) the customer gives the company notice about a change in location covered by the guarantee agreement; or (c) thirty days after a written request from the guarantor to terminate the guarantee agreement. However, no guarantee agreement shall be terminated without the customer first having made satisfactory settlement with the company for any balance that the customer owes the company. On termination of a guarantee agreement, a new guarantee agreement or deposit may be required by the company.

Your electric meter

Electric meters are finely tuned precision instruments used to measure how much electricity you use. Otter Tail Power Company has a meter-testing program that exceeds governmental standards to help ensure continuous accurate measurement of electrical use. Otter Tail Power Company periodically tests all of its meters.

In addition to the computer-directed testing program, any customer may request a special meter test. The following rules govern special meter tests:

- If a customer makes a request within one year of a previous request, a charge will be added to the customer's bill if the metering equipment tests accurate. (Meter error is plus or minus less than two percent.)
- The customer may be present or have a representative present when the meter test is conducted.
- Otter Tail Power Company will give its report to the customer within one week. The report will specify the test results as well as relevant metering information.

Meter reading and estimates

Otter Tail Power Company reads meters every month unless the North Dakota Public Utilities Commission authorizes another meter-reading interval upon our company's petition. When your meter is not read, Otter Tail Power Company automatically reviews your consumption history and estimates your meter reading. Estimated readings are indicated on your statement. Customers in remote locations who are required to read their own meters may submit meter reading forms on our web site at www.otpc.com or by mailing back a completed meter-reading card, which we provide on a yearly basis to all self-read customers.

Payments and payment options

Otter Tail Power Company sends itemized electric service statements each month.

The company offers several payment options including

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE - DEFERRED LOAD		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$4.00	
	Summer	Winter
Energy Charge per kWh:	5.154 €/kWh	5.002 €/kWh
Penalty:	33.802 €/kWh	11.510 €/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling will be approximately 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30).

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**FIXED TIME OF DELIVERY RIDER
(Commonly Identified as FIXED TOD)**

DESCRIPTION	RATE CODE
Fixed Time of Delivery Service - Self-Contained Metering	50 - 301
Penalty	50 - 884
Fixed Time of Delivery Service - CT Metering	50 - 302
Penalty	50 - 885
Fixed Time of Delivery Service - Primary CT Metering	50 - 303
Penalty	50 - 886

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating technologies that are designed and installed with the capability to be operated under the limitations and terms of this rider. Rider threshold determinations will be made based on connected load and service level and will be independent of actual registered demand or energy usage.

RATE:

FIXED TIME OF DELIVERY SERVICE - Self-Contained Metering		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	2.774 €/kWh	2.937 €/kWh
Penalty:	9.400 €/kWh	7.385 €/kWh

FIXED TIME OF DELIVERY SERVICE - CT Metering		
Customer Charge per Month:	\$1.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$19.00	
	Summer	Winter
Energy Charge per kWh:	2.774 €/kWh	2.937 €/kWh
Penalty:	9.400 €/kWh	7.385 €/kWh

FIXED TIME OF DELIVERY SERVICE - Primary CT Metering		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$9.00	
	Summer	Winter
Energy Charge per kWh:	2.763 €/kWh	2.926 €/kWh
Penalty:	9.389 €/kWh	7.374 €/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. In all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODE
Separately Metered Water Heating Control Service	50 - 191
Water Heating Credit Control Service	50 - 192

AVAILABILITY: This schedule is available for Residential or nonresidential purposes.

RATE:

WATER HEATING - CONTROLLED SERVICE 191		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$1.00	
	Summer	Winter
Energy Charge per kWh:	5.773 €/kWh	5.638 €/kWh

WATER HEATING CREDIT 192		
A \$4.00 credit per month shall be applied to all bills having direct control water heating, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Bill.		

TERMS AND CONDITIONS FOR RATE 191: Service under rate 191 shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR RATE 192: The Customer will be compensated for taking service on this rider by receiving a monthly bill credit. The credit will be applied to the Customer's account, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Bill.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**AIR CONDITIONING CONTROL RIDER
(Commonly Identified as CoolSavings)**

DESCRIPTION	RATE CODE
Air Conditioning Control Rider	50-760

AVAILABILITY: This rider is available to Residential Customers only with central cooling equipment.

COMPENSATION: The Customer will be compensated for taking service on this rider by receiving a \$7.00 per month bill credit during the billing months June through September. The credit will be applied on the Customer's account.

TERMS AND CONDITIONS:

1. Summer Season hours of interruptions per year shall not exceed 300, except during periods of Company system emergencies. Central cooling equipment will be cycled approximately 15-minutes on / 15-minutes off.
2. The Company will install, own, and maintain the load management devices controlling the Customer's central cooling equipment.
3. The Customer is required to remain on the rider for 12 consecutive months unless given special approval by the Company. If the Customer leaves the program, they may not participate for another 12 months and may not receive any form of compensation as determined by the Company.
4. The Company has the right to test the function of the load management devices at any time.
5. The Customer must agree to allow the Company to control all central cooling equipment at the location of service.

**VOLUNTARY RENEWABLE ENERGY RIDER
(Commonly Identified as TailWinds Program)**

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	50 - 720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 kWh or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$1.30 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This rider is not subject to the Energy Adjustment Rider, Section 13.01.

TERMS AND CONDITIONS:

1. Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, the Customer may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customer's normal monthly billing date.
2. The schedule is unavailable to Customers where the Customer: (1) has received one or more disconnect notices within the last 12 months or (2) has been disconnected within the last 12 months.
3. Where the renewable energy under this schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

Visit www.otpc.com for all available rates.

Printed 10/12 Last revision 8/12



**North Dakota
electric rate schedules**

Residential service

This brochure briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since December 1, 2009.

The schedules indicated in this brochure do not include sales tax, adjustments, or riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our website at www.otpc.com.

Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy and renewable adjustment

A variable amount added to or deducted from the bill each month to adjust for current fuel and purchased-power costs. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup. The energy adjustment includes the costs associated with renewable resources that Otter Tail Power Company owns.

- As of **August 2010** it includes North Dakota customers' share of Big Stone II plant development costs, which the company will recover over three years.
- As of **January 2011** it includes a reduction of .025 cent per kWh. As result of the North Dakota Public Service Commission requesting in our last rate case that we remove from rates the costs associated with our economic development services.
- As of **May 2012** it includes the Transmission Cost Recovery Rider, which is a mechanism that allows our company to recover investments and expenses for transmission additions designed to meet customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.

Customer connection charge

A \$15 Customer connection charge applies to any new Customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the Customer's request. If disconnected for nonpayment, a reconnection charge consisting of the Customer connection charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m., excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum \$1).

NSF check charge

A \$15 charge will apply if any bank payment is returned.

Rates listed in this brochure are subject to the following conditions:
REGULATIONS: Terms and conditions of these tariffs and the General Rules and Regulations govern use of these schedules.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply or Voluntary Rate Riders selected by the Customer.

DEFINITIONS OF SEASONS: Summer: June 1 through September 30.
 Winter: October 1 through May 31.

RESIDENTIAL SERVICE

DESCRIPTION	RATE CODE
Residential Service	50 - 101

APPLICATION OF SCHEDULE: This schedule is applicable to Residential service as defined in the General Rules and Regulations.

RESIDENTIAL SERVICE

Customer Charge per Month:	\$8.00
Monthly Minimum Bill:	Customer Charge
Energy Charge per kWh:	Summer 8.444 ¢/kWh Winter 7.863 ¢/kWh
First 1,000 Excess:	8.444 ¢/kWh 7.173 ¢/kWh

SEASONAL RESIDENTIAL SERVICE:

1. These rates and regulations shall apply to seasonal and lake cottage service and to rural residential service only. Resorts, stores, farms and other nonresidential establishments will be billed at the rates provided for such classes of service.

2. Seasonal customers will be billed at the same rate as year-around customers, except as follows:

Each seasonal Customer will be billed as a one-time seasonal fixed charge of \$32.00 in addition to the rate provided above. The fixed charge will be included on the first bill rendered for each season.

Each seasonal Customer will be billed for the number of months each season that the residence or cottage is in use, but not less than a minimum of four months, plus the seasonal fixed charge.

The Company normally will need meters and render a bill during the months of June, July, August and September. At the Company's option, meters may be read at other times during the year and a bill will be rendered if energy recorded on the meter exceeds 100 kWh.

Bills may be rendered on a two-month basis at the Company's discretion when the energy used exceeds 100 kWh and more than 55 days have elapsed since the previous meter reading.

Seasonal Customers will also be subject to a connection charge of \$40.00 when the account is established.

RESIDENTIAL DEMAND CONTROL SERVICE (Commonly Identified as RDC)

DESCRIPTION	RATE CODE
Residential Demand Control	50 - 241

APPLICATION OF SCHEDULE: This schedule is applicable to Residential Customers with approved demand control systems.

RESIDENTIAL DEMAND CONTROL SERVICE

Customer Charge per Month:	\$18.36
Monthly Minimum Bill:	Customer + Demand Charge
Energy Charge per kWh:	Summer 4.627 ¢/kWh Winter 4.671 ¢/kWh
Demand Charge per kWh:	\$6.52 /kW \$2.63 ¢/kW

BILLING DEMAND DETERMINATION: The demand will be determined based on the peak one-hour demand reading recorded during the winter controlled period for the most recent 12 months. An estimated demand of three kW will be used for Customers new to this rate until demand is established.

DEMAND SIGNAL: Service may receive a demand signal for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Water heaters served on this tariff will also be included in the Company's summer water heater load control program.

CONTROLLED SERVICE - INTERRUPTIBLE LOAD (Commonly Identified as Large Dual Feed)

DESCRIPTION	Option 1	Option 2
CT Heating without ancillary load	50-170	N/A
CT Heating without ancillary load (with short duration cycling)	50-165	N/A
Penalty	50-981	N/A
Uncontrolled period	N/A	50-168
Controlled period	N/A	50-268
Uncontrolled period	N/A	50-169
Controlled period	N/A	50-269

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for heating and/or cooling. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods. When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1	OPTION 2
Customer Charge per Month:	\$4.00
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Annual Maximum kW per Month:	Summer \$0.08 Winter 3.166 ¢/kWh 39.448 ¢/kWh
Energy Charge per kWh:	3.044 ¢/kWh 12.726 ¢/kWh
Penalty kWh:	Winter

OPTION 2
 Customer Charge per Month: \$5.00
 Monthly Minimum Bill: Customer + Facilities Charge
 Facilities Charge per Annual Maximum kW per Month: Summer \$0.08
 Winter 3.208 ¢/kWh
 Control Period Demand Charge per kW: \$7.29 /kW
 \$5.61 /kW

PENALTY PERIODS - OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the peak register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off/15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand shall be based on the greatest of the current and preceding 11 monthly measured demands.

DETERMINATION OF CONTROL PERIOD DEMAND - OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE - INTERRUPTIBLE LOAD (Commonly Identified as Small Dual Feed)

DESCRIPTION	RATE CODE
Self-Contained Metering	50 - 190
Self-Contained (with short duration cycling)	50 - 185
Penalty	50 - 982

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating and/or other permanently connected approved loads, other than the exceptions noted below, will be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low-temperature grain drying or heating loops.

When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

CONTROLLED SERVICE - INTERIOR LOAD - SELF-CONTAINED	
Customer Charge per Month:	\$2.00
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Month:	Summer 3.059 ¢/kWh Winter 3.451 ¢/kWh
Energy Charge per kWh:	38.606 ¢/kWh 12.924 ¢/kWh
Penalty:	Winter

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off /15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE (Commonly Identified as Thermal Storage)

DESCRIPTION	RATE CODE
Deferred Loads	50 - 197
Deferred Loads (short duration cycling)	50 - 195
Penalty	50 - 883

AVAILABILITY: This rider is available for both Residential and nonresidential service to any approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating and thermal storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Subject to the exception below, electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service meter.

FIXED TIME OF DELIVERY SERVICE - Primary CT Metering	
Customer Charge per Month:	\$3.00
Monthly Minimum Bill:	\$3.00
Facilities Charge per Month:	\$9.00
Energy Charge per kWh:	2.783 ¢/kWh
Penalty:	3.989 ¢/kWh
	2.826 ¢/kWh
	7.374 ¢/kWh

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 kWh or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$1.30 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This rider is not subject to the Energy Adjustment Rider, Section 13.01.

TERMS AND CONDITIONS:

- Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, the Customer may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customer's normal monthly billing date.
- If, during the term of such agreement, the Company shall establish a suspending rate for this service, the Customer shall be billed at the suspending rate for the balance of the term of the contract and shall comply with all terms and conditions of the suspending rate. Unless there is additional investment by the Company, there shall be no change in the amount of the fixed charge during the term of such agreement regardless of the provisions of any suspending rate.
- An agreement will be entered into with each Customer, specifying the investment necessary to supply service and the fixed charge.

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	50 - 720

AVAILABILITY: This rider is available for Residential or nonresidential purposes.

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

IRRIGATION SERVICE

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

IRRIGATION SERVICE

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

IRRIGATION SERVICE

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

DEFINITION OF DECLARED, INTERMEDIATE AND OFF-PEAK PERIODS BY SEASON:
WINTER SEASON - April 15 through May 31, and October 1 through November 1.
Declared-Peak: Hours declared.
Intermediate: All hours other than declared-peak and off-peak.
Off-Peak: For all kWh used Weekdays or Saturdays from 10:00 p.m. to 6:00 a.m., all day Sunday.
SUMMER SEASON - June 1 through September 30.
Declared-Peak: Hours declared.
Intermediate: All hours other than declared-peak and off-peak.
Off-Peak: For all kWh used Weekdays or Saturdays from 10:00 p.m. to 6:00 a.m., all day Sunday.

CONTRACT PERIOD: The minimum Contract Period shall be five years.
 The Company shall enter into a written agreement with each Customer served at this rate and the Customer shall agree to pay for service at this rate for a minimum period of five years because of the investment of the Customer in pumping and irrigation equipment, and of the Company in the extension of lines.

If, during the term of such agreement, the Company shall establish a suspending rate for this service, the Customer shall be billed at the suspending rate for the balance of the term of the contract and shall comply with all terms and conditions of the suspending rate. Unless there is additional investment by the Company, there shall be no change in the amount of the fixed charge during the term of such agreement regardless of the provisions of any suspending rate.

An agreement will be entered into with each Customer, specifying the investment necessary to supply service and the fixed charge.



North Dakota electric rate schedules

Farm service

This brochure briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since December 1, 2009. The schedules indicated in this brochure do not include sales tax, adjustments, or riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our website at www.otpc.com. Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy and renewable adjustment

A variable amount added to or deducted from the bill each month to adjust for current fuel and purchased-power costs. This charge is in addition to the rates included in this brochure; it is itemized separately on the service statement, and does not include any markup. The energy adjustment includes the costs associated with renewable resources that Otter Tail Power Company owns.

As of August 2010 it includes North Dakota customers' share of Big Stone II plant development costs, which the company will recover over three years.

As of January 2011 it includes a reduction of .025 cent per kWh. As result of the North Dakota Public Service Commission requesting in our last rate case that we remove from rates the costs associated with our economic development services.

As of May 2012 it includes the Transmission Cost Recovery Rider, which is a mechanism that allows our company to recover investments and expenses for transmission additions designed to meet customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.

Customer connection charge

A \$15 Customer connection charge applies to any new Customer; name changes (new named individual) at existing points of service, and reconNECTION following temporary disconnection at the Customer's request. If disconnected for nonpayment, a reconnection charge consisting of the Customer connection charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m., excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum \$1).

NSF check charge

A \$15 charge will apply if any bank payment is returned.

Visit www.otpc.com for all available rates.

Rates listed in this brochure are subject to the following conditions:

REGULATIONS: Terms and conditions of these tariffs and the General Rules, and Regulations govern use of these schedules.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply or Voluntary Rate Riders selected by the Customer.

DEFINITIONS OF SEASONS: (unless otherwise stated in rate)

Summer: June 1 through September 30.
Winter: October 1 through May 31.

FARM SERVICE

DESCRIPTION	RATE CODE
Farm Service	50 - 361
APPLICATION OF SCHEDULE: This schedule is applicable to General Farm and home use. The Customer may elect to have the following service offerings in the farm home (for residential uses), Residential Service (Section 9.01) or Residential Demand Control Service Schedule (Section 9.02) if all the requirements specified for the schedules are satisfied.	

RATE	
Customer Charge per Month:	\$12.00
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Month:	\$0.00
Single Phase	\$3.37
Three Phase Overhead <=25kVA	\$3.93
Three Phase Overhead >25kVA	\$9.39
Three Phase Underground <=25kVA	\$10.78
Three Phase Underground >25kVA	
Energy Charge per kWh:	Summer 7.64¢ /kWh Winter 6.97¢ /kWh
Fixed 1600	6.95¢ /kWh
Excess	5.925¢ /kWh

CONTROLLED SERVICE - INTERMITTIBLE LOAD

(Commonly Identified as Large Dual Fuel)

DESCRIPTION	Option 1		Option 2	
	Rate Code	Rate	Rate Code	Rate
CT Metering without auxiliary load	50-170	N/A	50-170	N/A
CT Metering without auxiliary load (with short duration cycling)	50-165	N/A	50-165	N/A
Penalty	50-881		50-881	
CT Metering with auxiliary load	N/A	50-168	N/A	50-168
Uncontrolled period	N/A	50-268	N/A	50-268
CT Metering with auxiliary load (with short duration cycling)	N/A	50-169	N/A	50-169
Uncontrolled period	N/A	50-269	N/A	50-269
Controlled period	N/A	50-289	N/A	50-289

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected intermittent load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for heating and/or cooling. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2. Will be interrupted during control periods. When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially infeasible to separately serve the equipment's control systems or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating system served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1	
Customer Charge per Month:	\$4.00
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Annual Maximum kW per Month:	\$0.08
Energy Charge per kWh:	Summer 3.16¢ /kWh Winter 3.04¢ /kWh
Penalty:	39.44¢ /kWh 12.72¢ /kWh
OPTION 2	
Customer Charge per Month:	\$5.00
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Annual Maximum kW per Month:	\$0.08
Energy Charge per kWh:	Summer 3.33¢ /kWh Winter 3.26¢ /kWh
Control Period Demand Charge per kW:	\$7.29 /kW \$5.61 /kW

PENALTY PERIODS - OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the peak register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off/15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand shall be based on the greatest of the current and preceding 11 monthly measured demands.

DETERMINATION OF CONTROL PERIOD DEMAND - OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE - INTERMITTIBLE LOAD

(Commonly Identified as Small Dual Fuel)

DESCRIPTION	RATE CODE	
	Rate	Rate
Self-Contained Metering	50 - 190	
Self-Contained (with short duration cycling)	50 - 185	
Penalty	50 - 882	

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected intermittent load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric

heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating and/or other permanently connected approved loads, other than the exceptions noted below, will be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying or heating loops.

When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating system served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

CONTROLLED SERVICE - INTERRUPT LOAD - SELF-CONTAINED	
Customer Charge per Month:	\$2.00
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Month:	\$5.00
Energy Charge per kWh:	Summer 3.69¢ /kWh Winter 3.45¢ /kWh
Penalty:	38.60¢ /kWh 12.97¢ /kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. Penalty usage will be recorded on the peak register, and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off/15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: Other than the exceptions noted below in the necessary standard metering and control equipment.

CONTROLLED SERVICE

(Commonly Identified as Thermal Storage)

DESCRIPTION	RATE CODE	
	Rate	Rate
Deferred Loads	50 - 197	
Deferred Loads (short duration cycling)	50 - 195	
Penalty	50 - 883	

AVAILABILITY: This rider is available for both Residential and nonresidential service to any approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating and thermal storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Subject to the exception below, electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE - DEFERRED LOAD	
Customer Charge per Month:	\$3.00
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Month:	\$4.00
Energy Charge per kWh:	Summer 5.15¢ /kWh Winter 5.00¢ /kWh
Penalty:	39.60¢ /kWh 11.51¢ /kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling will be approximately 15-minutes off/15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30).

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

FIXED TIME OF DELIVERY RIDER

(Commonly Identified as Fixed Top)

DESCRIPTION	RATE CODE	
	Rate	Rate
Fixed Time of Delivery Service - Self-Contained Metering	50 - 301	
Penalty	50 - 884	
Fixed Time of Delivery Service - CT Metering	50 - 302	
Penalty	50 - 885	
Fixed Time of Delivery Service - Primary CT Metering	50 - 303	
Penalty	50 - 886	

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating technologies that are designed and installed with the capability to be operated under the limitations and terms of this rider. Rider threshold determinations will be made based on connected load and service level and will be independent of actual registered demand or energy usage.

RATE:

FIXED TIME OF DELIVERY - Self-Contained Metering	
Customer Charge per Month:	\$1.00
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Month:	\$3.00
Energy Charge per kWh:	Summer 2.97¢ /kWh Winter 2.85¢ /kWh
Penalty:	9.40¢ /kWh 7.385¢ /kWh

RATE:

FIXED TIME OF DELIVERY SERVICE - CT Metering	
Customer Charge per Month:	\$1.50
Monthly Minimum Bill:	Customer + Facilities Charge
Facilities Charge per Month:	\$19.00
Energy Charge per kWh:	Summer 2.77¢ /kWh Winter 2.637¢ /kWh
Penalty:	9.40¢ /kWh 7.385¢ /kWh

