



November 1, 2013

VIA FEDEX

Sara Cardwell
North Dakota Public Service Commission
600 East Boulevard, Department 408
Bismarck, North Dakota 58505-0480




Re: Application of Total Call Mobile, Inc. for Limited Designation as an Eligible Telecommunications Carrier, Case No. PU-12-820

Dear Ms. Cardwell:

Please find enclosed Total Call Mobile, Inc.'s original 1) Certification and 2) Response to Data Request #1.

Should you have any questions about this submission, please do not hesitate to contact me at (310) 818-4300 or amyi@totalcallusa.com.

Sincerely,

Amy Inagaki
Counsel
Total Call Mobile, Inc.

Enclosures

STATE OF NORTH DAKOTA
PUBLIC SERVICE COMMISSION

Total Call Mobile, Inc.
Eligible Telecommunications Carrier
Application

Case No. PU-12-820

CERTIFICATION

I am Hideki KATO, a representative of Total Call Mobile, Inc. (TCM) with authority to bind TCM and I certify that:


1. TCM understands and agrees to the conditions and criteria set forth in Chapter 49-21 of the North Dakota Century Code and Chapter 69-09-05 of the North Dakota Administrative Code that pertain to Wireless Lifeline Only Eligible Telecommunications Carriers (ETC), and that TCM will be responsible for compliance with this Certification, the Public Service Commission's order designating TCM as an ETC, and conditions and criteria set forth in the applicable federal and state laws and rules pertaining to Eligible Telecommunications Carriers offering Lifeline Only services.
2. TCM agrees to comply with all statements, processes and procedures set forth in its Application for designation as an ETC in the non-rural and rural wire centers in North Dakota identified in its Application. TCM agrees that all statements made and matters set forth in its Application are true and correct to the best of TCM's knowledge, information, and belief.
3. TCM will use the federal low-income universal service support it receives only for the provision of services for which the support is intended.
4. TCM meets all of the prerequisites to be designated as an ETC throughout its proposed ETC Designated Area in the state of North Dakota.
5. TCM provides each of the services supported by federal universal service support mechanisms, specified in Federal Communications Commission's (FCC's) rules, 47 C.F.R. § 54.101, and will offer these supported services in North Dakota upon designation as an ETC, including voice grade access, minutes of use for local service at no additional charge, access to emergency services and toll limitation services.
6. TCM will provide the supported services on a timely basis to requesting customers within TCM's designated service area where TCM's underlying carriers' network exists.

7. TCM will provide service within a reasonable period of time, if the potential customer is within TCM's proposed designated service area but outside its existing network coverage, if service can be provided at reasonable cost by:
 - (a) Modifying or replacing the requesting customer's equipment;
 - (d) Adjusting network or customer facilities; or
 - (e) Reselling services from another carrier's facilities to provide service.
8. TCM is not seeking Universal Service Fund high-cost support as part of its Application.
9. TCM will use all available means to ensure customers are eligible for the Lifeline program at the time of sign-up and recertification in accordance with the federal default eligibility criteria in 47 C.F.R. § 54.409(2) and the relevant proof documentation specified in 47 C. F. R. § 54.410. TCM will check all available databases including the FCC's National Accountability Database and the National Lifeline Eligibility Database when fully functional to prevent duplication and determine eligibility.
10. TCM has taken, and will continue to take, steps to work with its underlying carriers to remain functional in emergency situations by: (1) maintaining a reasonable amount of backup power to ensure functionality without an external power source; (2) maintaining the ability to re-route traffic around damaged facilities and to manage traffic spikes resulting from emergency situations; and (3) establishing procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunications services.
11. TCM will meet or exceed applicable consumer protection and quality standards and will comply with the Cellular Telecommunications and Internet Association's (CTIA) Consumer Code for Wireless Service.
12. TCM will advertise the availability of the supported services detailed in its Application, and the corresponding rates and charges, in a manner designed to inform the general public within North Dakota. This advertising will occur through a combination of media channels, such as television and radio, newspaper, magazine and other print advertisements, outdoor advertising, direct marketing, and the Internet.
13. TCM will offer the services described in its Application.
14. TCM understands and agrees that if TCM has not advertised its Lifeline services or signed up any North Dakota customers within 12 months of the effective date of TCM's designation as a Lifeline-only ETC, the Public Service Commission may revoke TCM's ETC designation and TCM may reapply to be designated as a Lifeline-only ETC in North Dakota.

15. TCM understands and agrees that it may be required by the FCC to provide equal access to long distance carriers in the event that no other ETC provides equal access within TCM's designated ETC service area.
16. TCM will comply with all applicable annual reporting requirements associated with being an ETC in North Dakota including filing with the Public Service Commission a copy of each report filed with the FCC, within 30 days of filing with the FCC.
17. TCM will file at least annually or more often if requested by the Public Service Commission, a complete list of its customers and waivers, including North Dakota Department of Human Services' Form SFN 1059, Authorization for Release of Information 449-55-05, for each customer on the list.
18. TCM understands and agrees that its ability to offer service is subject to suspension or revocation for failure to comply with the Public Service Commission's orders, or applicable statutes, rules, regulations, standards, and other authorizations.
19. TCM agrees to maintain the records to demonstrate that TCM has complied with the requirements of the Public Service Commission's order(s) and that TCM will preserve records demonstrating compliance for Public Service Commission inspection at any reasonable time upon reasonable notice.
20. TCM understands and agrees that, to the extent there are any conflicts or inconsistencies between TCM's Application and the provisions in this Certification, the Certification provisions control.

Dated this 31st day of October, 2013.

~~TCM WIRELESS, LLC~~ TOTAL CALL MOBILE, INC.

By Hideki KATO


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