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## 1. APPLICATION AND REFERENCE

### 1.2 TABLE OF CONTENTS (CONT'D)


| | | Page |
|---|---|---|
| | **SECTION 2. GENERAL REGULATIONS (CONT'D)** | |
| 2.25 | Termination of Service | 16 |
| 2.26 | Disconnection of Service for Cause | 17 |
| 2.27 | Refusal of Service | 17 |
| 2.28 | Application of Rates and Charges | 18 |
| 2.29 | Special Construction | 20 |
| 2.30 | Special Assemblies of Equipment or Speculative Projects | 21 |
| 2.31 | Adjustments for Municipality Payments | 22 |
| 2.32 | Customer Premises Inside Wire | 23 |
| 2.33 | Suspension of Service | 25 |
| 2.34 | Grandfathered Services (Obsolete Services) | 25 |
| | **SECTION 3. DEFINITIONS** | |
| | Index | 1 |
| | Definitions | 2 |
| | **SECTION 4. LOCAL EXCHANGE SERVICE** | |
| | Index | 1 |
| 4.1 | General | 2 |
| 4.2 | North Dakota Telephone Company Exchanges | 2 |
| *4.5* | *Local Calling Scope* | *8* |
| 4.3 | Local Exchange *Service* | 3 |
| 4.4 | Extended Area Service | 7 |
| 4.6 | Taxes | *8* |
| 4.7 | Rates | *9* |
| 4.8 | Telephone Assistance Programs | 11 |


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## 2. GENERAL REGULATIONS

**2.22 INTERRUPTIONS TO SERVICE (*CONT'D*)**

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**A. Service Guarantee Credit (Cont'd)**

4. The credit will not apply to "out of service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out of service" conditions where the outage is in the customer's inside wire or customer's premises equipment. This credit will not apply to "out of service" conditions resulting from natural disasters, or circumstances beyond the control and knowledge of the Company. This credit also will not apply to "out of service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

5. Service Guarantee Program Specifics

   The following criteria will be used in the administration of North Dakota Telephone Company's Service Guarantee Program:

   a. Any customer experiencing an out-of-service condition that is not restored within 24 hours will be credited with one month's exchange service.

   b. Out-of-service is defined as not being able to receive calls **or** not being able to make calls.

   c. The outage period will be measured from the time reported by the customer (or company detected) until the time cleared by repair service.

   d. One-month exchange service is outlined as follows:

Includes:
-*Flat Rate Local* Exchange Charge (T)
-Custom Calling Features (D)
-Directory Listing Service

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Excludes:
-Special Service/Private Line
-Directory Advertising
-Business System/Centrex
-Toll Plans
-Toll Message Charges
-Installation Charges (Service Charges)
-NSF Check Charges
-Charges for Nonregulated Services
-Services provided pursuant to tariffs other than the Company's Exchange and Network Services Tariff

   e. The Credit will be generated on a per-incident basis. There is no maximum number of credits per month.

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## 3. DEFINITIONS

### -E-

**ENTRANCE FACILITIES** - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

**EXCHANGE** - A geographical area established for the administration of telephone service in a specified area, called the "exchange area," which usually embraces a city, town or village and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

**EXCHANGE ACCESS LINE** - A central office circuit or channel which provides access to the telephone network for Local Exchange Service and interexchange telephone services (also called Access Line or Exchange Line).

**EXCHANGE AREA** - The territory served by an exchange.

**EXCHANGE LINE** - A central office circuit or channel which provides access to the telephone network for Local Exchange Service and interexchange telephone services (also called Access Line or Exchange Line).

**EXCHANGE SERVICE** - The furnishing of facilities for the telephone communication within an exchange area in accordance with the regulations and charges specified in the Company's Exchange and Network Services Tariff. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in the Exchange Area and also for access to interexchange service provided by the Company for Extended Area Service or by interexchange carriers for Toll Service (long distance service).

**EXCHANGE STATION** - A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

**EXTENDED AREA SERVICE** – *Telephone service in which one exchange may call customers in another exchange or combination of exchanges without incurring toll charges.* (T)

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Deleted: Interexchange telephone service furnished at a flat rate between two or more exchange areas.

**EXTRA LISTING** - See "Additional Listing."

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## 3. DEFINITIONS

**-F-**

**FCC** –Federal Communications Commission

**FLAT-RATE *LOCAL EXCHANGE* SERVICE** - Service furnished at a fixed monthly charge including (T)
*unlimited number of calls within the local calling area.*

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Deleted: Extended Area Service where applicable.¶

**FOREIGN ATTACHMENT** - Equipment or facilities not owned or furnished by the Company which are attached or connected to, and used with, exchange telephone service.

**FOREIGN CENTRAL OFFICE** - Any central office other than that which serves the area in which the customer is located.

**FOREIGN EQUIPMENT** - See "Foreign Attachment."

**FOREIGN EXCHANGE LINE MILEAGE** - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

**FOREIGN EXCHANGE SERVICE** - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

**-G-**

**GRADE OF SERVICE** - The term used in describing exchange service with respect to the number of main terminals which may be connected to one central office line.

**GRANDFATHERED SERVICE (also called OBSOLETE SERVICE) -** Grandfathered Services, also called Obsolete Services, are services and/or rate structures provided by the Company to customers who ordered the service under a previous tariff that are not available for ordering under this Tariff. Grandfathered Services and related rate structures are available only on a continuing basis to customers who ordered the service when the service and/or rate structure was included in an effective tariff of the Company or the Company's predecessor.

**-H-**

**HARM** - Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

## 3. DEFINITIONS

**-J-**

**JACK** - Common term for communications terminals found at the end of cables. Also known as modular jack.

**JOINT-USER SERVICE** - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

**-K-**

**KEY SYSTEM (or KEY TELEPHONE SYSTEM)** - A key system, also called a key telephone system, is customer premises equipment comprising terminals and equipment that provide immediate access from all terminals to a variety of telephone services without attendant assistance. For purposes of this Tariff, references to key systems are for key systems connected to a Company central office by a key business trunk or trunks for purposes of business class Local Exchange Service.

**KEY BUSINESS LINE (or TRUNK)** - A key business line is or trunk is a trunk providing local exchange service through connection to a key telephone system located at the customer's premises.

**-L-**

**LINE CONSTRUCTION CHARGES** - The charges applied for additions to existing central office line facilities outside a Base Rate Area to provide service to business or residence customers.

**LINE EXTENSION** - A circuit extending from a main terminal to an auxiliary terminal such as a line from a PBX switchboard to a telephone set or to a key system.

**LINE EXTENSION MILEAGE** - The charges made for off-premises circuit extending from the main terminal.

**LINESKEEPER** - Maintenance agreement where company will maintain customer's inside wiring for a monthly fee.

***LOCAL CALLING SCOPE*** *– When exchanges can call another exchange or combination of exchanges, and those exchanges are owned by the same telecommunications Company, the area is known as the Local Calling Scope.* *(N)*

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**LOCAL CHANNEL** - That portion of a channel which connects a station to an inter-exchanging channel or channel connecting two or more stations within an exchange area.

**NORTH DAKOTA TELEPHONE COMPANY**
**Exchange and Network Services Tariff**

State of North Dakota
Issued: September 13, 2005
Effective: *May 1, 2013*

Section 4
*3rd* Revised Page 1
Replaces *2nd* Revised Page 1

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## 4. LOCAL EXCHANGE SERVICE

### INDEX


| SUBJECT | SECTION | PAGE | |
|---|---|---|---|
| Business Service | 4.4 | 3 | |
| Classes of Service | 4.4 | 3 | |
| Customer Owned Pay Telephone Service | 4.4 | 4 | |
| Extended Area Service | 4.4 | 7 | (D) (T) |
| *Extended Area Service Calling* | *4.4* | *7* | *(N)* |
| Lifeline | 4.8 | 12 | |
| Lifeline for Eligible Residents of Tribal Lands | 4.8 | 15 | |
| Link Up | 4.8 | 11 | |
| Link Up for Eligible Residents of Tribal Lands | 4.8 | 14 | |
| *Local Calling Scope* | *4.5* | *8* | *(N)* |
| Local Exchange *Service* | 4.3 | 3 | (T) |
| *Local Exchange Service Rates* | *4.6* | *9* | *(N)* |
| North Dakota Telephone Company Exchanges | 4.2 | 2 | |
| Residence Class | 4.4 | 3 | |
| *Routes* | *4.4* | *7* | *(N)* |
| Semipublic Telephone Service | 4.4 | 4 | |
| Taxes | 4.6 | *8* | (T) |
| Telephone Assistance Programs | 4.8 | 11 | |


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Rate Groups ..... 4.4 5

Rate Regions ..... 4.3 2

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## 4. LOCAL EXCHANGE SERVICE

### 4.1 GENERAL

This Tariff section identifies the areas where North Dakota Telephone Company provides Local Exchange Service. This section lists monthly rates applicable to each *class of service*. (T)

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### 4.2 NORTH DAKOTA TELEPHONE COMPANY EXCHANGES (T)

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¶
The charges for Local Exchange Service for each Company exchange include a Local Exchange Component and, if applicable, an Extended Area of Service (EAS) Component. The Local Exchange Component is described at Section 4.4 following. The EAS Component is described at Section 4.5 following. For those exchanges with an EAS Component, the EAS charge is mandatory and the customer's charges from the Company for Local Exchange Service will include both the Local Exchange Component and the EAS Component.¶
¶

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The following indicates the exchanges for NDTC:

| | |
|---|---|
| Cando | *Warwick* (M) |
| Crary | *Webster* |
| Devils Lake | *Balta* |
| Ft. Totten | *Drake* |
| Hampden | *Esmond* |
| McVille | *Fessenden* |
| New Rockford | *Harvey* |
| Oberon | *Knox* |
| Pekin | *Leeds* |
| Penn | *Maddock* |
| Sheyenne | *Minnewaukan* |
| Starkweather | *Rugby* |
| Tolna | |

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Deleted: Esmond
Deleted: Fessenden
Deleted: Harvey
Deleted: Knox
Deleted: Leeds
Deleted: Maddock
Deleted: Minnewaukan
Deleted: (T)
Deleted: Rugby
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Warwick
Webster

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## 4. LOCAL EXCHANGE SERVICE

### 4.3 LOCAL EXCHANGE *SERVICE* (T)

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The Local Exchange *Service Rate is d*etermined by the class of service provided by the Company to the customer.

**A. Classes of Service**

Rates for Local Exchange Service are based on the class of service provided by the Company to the customer. Local Exchange Service is provided by the Company under two major classes of service as follows: (T)

Business
Residence

The above classes of service are described at Section 2.28 of this Tariff.

**B. Business Services**

In addition to the classes of service listed in Section 4.4.A preceding, the Business class of service includes the following categories of service:

1. Individual Business Line

   A Business Individual Line is a line providing Local Exchange Service to a customer classified as a Business under Section 2.28 of this Tariff when the line is not connected to a Key System or PBX.

2. Business Trunk

   A Business Trunk is a line providing Local Exchange Service through connection to a PBX or other terminal equipment located at the customer's premises.

3. Key Business Line

   A Key Business Line is a trunk providing Local Exchange Service through connection to a key telephone system located at the customer's premises.

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## 4. LOCAL EXCHANGE SERVICE

4.3 LOCAL EXCHANGE *SERVICE* (CONT'D)

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### C. Semipublic Telephone Service and Customer Owned Pay Telephone Service

In addition to the Residence and Business classes of service, the Company provides local exchange connections for Semipublic Telephone Service and Customer Owned Pay Telephone Service.

1. Semipublic Telephone Service [1]

   Semipublic Telephone Service is a line provided by the Company for Local Exchange Service connecting to the central office an exchange station equipped with a coin-collecting device designed for a combination of customer and public use at locations more or less public in character. Regulations respecting provision of Semipublic Telephone Service Lines are described at Section 5.1 following. Rates for Semipublic Telephone Service Lines are listed at Section 4.7 following.

2. Customer Owned Pay Telephone Service

   Customer Owned Pay Telephone Service is a line provided by the Company for Local Exchange Service connecting a Customer Owned Pay Telephone to the central office. Regulations respecting provision of Customer Owned Pay Telephone Service Lines are described at Section 5.2 of this Tariff following. Rates for Customer Owned Pay Telephone Service Lines are listed at Section 4.7 following.

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[1] Semipublic Telephone Service is no longer offered by NDTC.

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## 4. LOCAL EXCHANGE SERVICE

### 4.4 EXTENDED AREA SERVICE *(EAS)*

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*Extended Area Service (EAS) is telephone service in which one exchange may call customers in another exchange or combination of exchanges without incurring toll charges.*

### *A. ROUTES*

((N)

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1. Establishing Routes

   A new route between contiguous exchanges may be established by vote of seventy percent of the total number of customers in both exchanges. When one of the exchanges belongs to another company both companies must agree to the route before the vote will be taken.

2. Discontinuing Routes

   An EAS route will be discontinued by vote of a majority of the total number of customers in both exchanges.

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### *B. EXTENDED AREA SERVICE (EAS) CALLING*

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*The following NDTC exchanges have Extended Area Service Calling to the exchanges listed below:*

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| *Exchange* | *Additional EAS Calling* |
|---|---|
| *Drake* | *Butte* |
| *Harvey* | *Martin* |
| *Leeds* | *York* |

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State, County and local taxes apply in addition to the rates set forth in this Tariff. (See also General Regulations – Section 2)¶

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## 4. LOCAL EXCHANGE SERVICE

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### *4.5 LOCAL CALLING SCOPE* (M)

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*When exchanges can call another exchange or combination of exchanges, and those exchanges are all owned by the same telecommunications Company, the area is known as the Local Calling Scope. The following table contains the NXX and Rate Centers within the Local Calling Scope:*

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| NXX | Rate Center | NXX | Rate Center |
|---|---|---|---|
| 542 | Balta | 438 | Maddock |
| 968 | Cando | 322 | McVille |
| 398 | Crary | 473 | Minnewaukan |
| 662 | Devils Lake | 947 | New Rockford |
| 665 | Devils Lake | 798 | Oberon |
| 465 | Drake | 296 | Pekin |
| 249 | Esmond | 393 | Penn |
| 547 | Fessenden | 776 | Rugby |
| 766 | Fort Totten | 996 | Sheyenne |
| 868 | Hampden | 292 | Starkweather |
| 324 | Harvey | 262 | Tolna |
| 583 | Knox | 294 | Warwick |
| 466 | Leeds | 395 | Webster |

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### *4.6 TAXES* (M)

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*State, County and local taxes apply in addition to the rates set forth in this Tariff. (See also General Regulations – Section 2)*

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¶
A. Local Exchange Component¶
¶
<object><object>The following rate table contains the Local Exchange Component rates for flat rate local service. The Local Exchange Component is described at Section 4.4 preceding. In addition to the Local Exchange Component, the charges for Local Exchange Service for some Company exchanges include an Extended Area of Service (EAS) Component (see Section 4.2 preceding). ¶
¶
¶
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## 4.7 RATES

### A. Local Exchange Component

(N) The following rate table contains the Local Exchange Component rates for flat rate local service. The Local Exchange Component is described at Section 4.4 preceding. In addition to the Local Exchange Component, the charges for Local Exchange Service for some Company exchanges include an Extended Area of Service (EAS) Component (see Section 4.2 preceding).

| | Individual Line |
|---|---|
| *BUSINESS SERVICE* | |
| Individual Line | $ 27.87 |
| Business Trunk | $ 43.75 |
| Key Business Line | $ 27.87 |

| | |
|---|---|
| *RESIDENCE SERVICE* | |
| Individual Line | $ 13.12 |
| 2-Party-Grandfathered | ----- |
| *CUSTOMER OWNED PAY TELEPHONE SERVICE* | $ 27.87 |

(N)

**B. Extended Area of Service (EAS) Component**

The following rate table contains the Extended Area of Service (EAS) Component rates applicable to each exchange. The EAS Component is described at Section 4.5 preceding. For exchanges with EAS charges indicated on the table, EAS charges are a mandatory component of charges for Local Exchange Services.

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## 4. LOCAL EXCHANGE SERVICE

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### *4.7 RATES* (M)

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B. Extended Area of Service Component (Cont'd)¶
¶
Originating Exchange Name ... [1]

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#### *A. Local Exchange Service Rates*

*The following rate table contains the Local Exchange Service Rates for flat rate local service. Local Exchange Service is described at Section 4.3 preceding. The following Local Exchange Service Rates include Expanded Local Exchange calling and eliminates local toll costs within NDTC exchanges.*

| | *Individual Line* | |
|---|---|---|
| *BUSINESS SERVICE* | | (I) |
| *Individual Line* | *$ 37.00* | |
| *Business Trunk* | *$ 53.00* | |
| *Key Business Line* | *$ 37.00* | |
| *RESIDENCE SERVICE* | | |
| *Individual Line* | *$ 18.00* | |
| *2-Party-Grandfathered* | ----- | |
| *CUSTOMER OWNED PAY TELEPHONE SERVICE* | *$ 37.00* | (I) |

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## 4.7 RATES (CONT'D)

### B. Extended Area of Service Component (Cont'd)

| Originating Exchange Name | Business | Residential | Trunk | EAS Points |
|---|---|---|---|---|
| NDTC East Exchanges | | | | |
| Cando | $ - | $ - | $ - | None |
| Crary | $ 7.80 | $ 3.90 | $ 7.80 | Devils Lake |
| Devils Lake | $ 6.20 | $ 3.10 | $ 6.20 | Crary, Ft. Totten, Starkweather, Penn, Warwick, Webster |
| Ft. Totten | $ 7.40 | $ 3.70 | $ 7.40 | Devils Lake, Warwick |
| Hampden | $ 1.60 | $ 0.80 | $ 1.60 | Starkweather |
| McVille | $ 1.90 | $ 0.95 | $ 1.90 | Pekin, Tolna |
| New Rockford | $ 1.40 | $ 0.70 | $ 1.40 | Sheyenne |
| Oberon | $ 1.90 | $ 0.95 | $ 1.90 | Sheyenne |
| Pekin | $ 7.00 | $ 3.50 | $ 7.00 | McVille, Tolna |
| Penn | $ 6.20 | $ 3.10 | $ 6.20 | Devils Lake |
| Sheyenne | $ 4.90 | $ 2.45 | $ 4.90 | New Rockford, Oberon |
| Starkweather | $ 9.10 | $ 4.55 | $ 9.10 | Devils Lake, Hampden, Webster |
| Tolna | $ 4.30 | $ 2.15 | $ 4.30 | McVille, Pekin |
| Warwick | $ 8.40 | $ 4.20 | $ 8.40 | Devils Lake, Ft. Totten |
| Webster | $ 8.80 | $ 4.40 | $ 8.80 | Devils Lake, Starkweather |
| NDTC West Exchanges | | | | |
| Balta | $ 5.38 | $ 2.69 | $ 8.07 | Rugby |
| Drake | $ 0.82 | $ 0.41 | $ 1.23 | Butte |
| Esmond | $ - | $ - | $ - | None |
| Fessenden | $ 4.04 | $ 2.03 | $ 6.07 | Harvey |
| Harvey | $ 1.63 | $ 0.82 | $ 2.45 | Fessenden, Martin |
| Knox | $ 5.38 | $ 2.69 | $ 8.07 | Rugby |
| Leeds | $ 0.82 | $ 0.41 | $ 1.23 | York |
| Maddock | $ - | $ - | $ - | None |
| Minnewaukan | $ - | $ - | $ - | None |
| Rugby | $ 1.63 | $ 0.82 | $ 2.45 | Balta, Knox |
| Velva | $ 2.45 | $ 1.23 | $ 3.68 | Butte, Sawyer, Karlsruhe |

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## 4.8 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

### B. Lifeline Program (Cont'd)

f. Lifeline credits applied to retail residential basic local telecommunication service rates are as follows:

| Regular Federal Lifeline Customers | Code | Credits | |
|---|---|---|---|
| *Interstate Lifeline Credit* | *LLLCR* | *$2.75* | *(N)* |
| Federal Lifeline Waiver | LLW | $6.50 | (I) |
| Lifeline Regular Toll Block Credit | BLKLL | $1.00 | |

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## 4. LOCAL EXCHANGE SERVICE

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### 4.8 TELEPHONE ASSISTANCE PROGRAMS (CONT'D)

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**D. Tribal Lifeline for Eligible Residents of Tribal Lands (Cont'd)**

1. (Cont'd)

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d. Tribal Lifeline benefits apply to the basic local residential telephone charges.

2. In order to receive Tribal Lifeline for residents of Tribal lands, a consumer must complete and sign a certification form provided by North Dakota Telephone Company as described below. The Tribal Lifeline certification form will include the following:

   a. a statement that the consumer is certifying the information conveyed in the completed certification under penalty of perjury,

   b. indication that the consumer is receiving benefits under one of the programs listed under Section 4.8.D.1 for Tribal Lifeline,

   c. indication that the consumer lives on Tribal lands, and

   d. a statement that the consumer agrees to notify North Dakota Telephone Company if the consumer ceases to participate in the program or programs.

3. Federal Lifeline credits applied to tribal residential basic local telecommunications service rates are as follows:

Tribal Lifeline Credit Amounts

| Exchange with Tribal Land | Code | Credit Amount | |
|---|---|---|---|
| *Interstate Lifeline Credit* | *LLCRX* | *$ 2.75* | (N) |
| Federal Lifeline Waiver | LLWX | $ *6.50* | *(I)* |
| Additional Federal Tribal Lifeline Amounts | LLXTT | | |
| Crary | | *$15.25* | |
| Fort Totten | | *$15.25* | |
| Minnewaukan | | *$15.25* | |
| Oberon | | *$15.25* | |
| Sheyenne | | *$15.25* | |
| Tolna | | *$15.25* | |
| Warwick | | *$15.25* | *(I)* |
| Toll Block | BLKEX | $ 1.00 | |

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## 5. GENERAL SERVICES

### 5.11 SEASONAL SERVICE [1] (T)

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**A. General**

Seasonal Service is provided to residence and single business customers whose requirements for telephone services are less than that which might normally be provided in any 12 month period.

**B. Rates**

1. The monthly rate will be based on a combination of a uniform monthly rate, which is calculated on six (6) months full rate combined and distributed evenly over a twelve (12) month period.

2. No charges will apply for the suspension and subsequent restoral of seasonal service.

**C. Conditions**

1. Seasonal Service will be furnished under the following conditions.

   a. Available to all grades of residence and single line business exchange service where the usage is of a seasonal nature.

   b. Unless notified otherwise by the customer, seasonal will automatically be placed on intercept between the period of January 1 to May 1.

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[1] *Seasonal Service Grandfathered on 3/1/2013* (N)

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## 7. MISCELLANEOUS SERVICE OFFERINGS

### 7.5 E911 CHARGES

**A. General**

The E911 surcharge is a charge levied against access lines in particular counties to fund the E911 System of that particular county.

**B. Rates**

The following counties are billed monthly:

| Counties | Monthly Charge | |
|---|---|---|
| Ramsey | $1.00 | |
| Nelson | $1.00 | |
| Benson | $1.00 | |
| Eddy | $1.00 | |
| Towner | $1.00 | |
| Wells | $1.00 | |
| Sheridan | $1.00 | |
| McHenry | $1.00 | |
| Pierce | $1.00 | |
| Griggs | $1.*50* | (I) |
| Foster | $1.00 | |
| Cavalier | $1.00 | |

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**C. Conditions**

1. Applies to all business, residence, trunk, public, and semi-public paystations.
2. Normally billed to access lines on a countywide basis.

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## 7. MISCELLANEOUS SERVICE OFFERINGS

### 7.11 CENTREX SERVICE (CONT'D)

**D. Rates (Cont'd)**

2. Individual Station Features (Cont'd)

   b. The following individual station features are offered at no charge - SMDI Group:

      (1) Call Retrieval Billing
      (2) KSH Support
      (3) Simplified Message Desk Interface

3. Centrex Line Rates

   a. The following rates will apply.

| | |
|---|---|
| Business, per trunk, per month | $~~49~~.00 (I) |
| Residence, per trunk, per month | $~~18~~.00 (I) |

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   b. Centrex Service Establishment Charge

| | |
|---|---|
| Standard Subsequent Service Order Fee | $12.00 |
| Plus Standard Facility Administrative Fee | |
| Charge for all new or additional lines | $20.00/Line |

Additions and changes to establish line features:

| | |
|---|---|
| Standard Subsequent Service Order Fee | $12.00 |
| Plus per feature charge | $ 5.00/Feature |
| Not to exceed $20.00 per Line. | |

4. Individual Station Features

   a. Chargeable individual station features

   The monthly rates shown below applies to the following individual station features:

      (1) Station-Camp on With Music
      (2) Centrex Paging

| | |
|---|---|
| Individual feature per line | $0.75 |