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August 14, 2017



Mr. Darrell Nitschke
Executive Secretary
North Dakota Public Service Commission
600 E. Boulevard, Dept. 408
Bismarck, North Dakota 58505-0480

Re: Boomerang Wireless, LLC d/b/a enTouch Wireless;
Tribal Lifeline Cell Phone Service; Case No. PU-13-203

Dear Mr. Nitschke:

Enclosed is correspondence from our client Boomerang Wireless, LLC d/b/a enTouch Wireless (“enTouch”) an Eligible Telecommunications Carrier in the State of North Dakota.

Please contact me if you have any questions or comments regarding this matter. Thank you.

Sincerely,

J. Andrew Gipson

JAG/ssb
Enclosure

cc: Sara Cardwell

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Request to direct inquiring tribal Lifeline customers to enTouch Customer Service

Boomerang Wireless, LLC

J. Andrew Gipson, Jones Walker LLP

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August 14, 2017

Mr. Darrell Nitschke
Executive Secretary
North Dakota Public Service Commission
600 E. Boulevard, Dept. 408
Bismarck, North Dakota 58505-0480

Re: Tribal Lifeline Cell Phone Service.

Dear Mr. Nitschke:

enTouch Wireless, powered by Boomerang Wireless (“enTouch”), is authorized to provide Lifeline cellular phone service in North Dakota, including Tribal Lands upon receipt of necessary authorization from the applicable Tribal authorities. enTouch is authorized to provide Lifeline service on some Tribal Lands in North Dakota. I am writing to inform the Commission of potential issues that may arise with approximately thirty seven (37) Lifeline subscribers who will need to confirm certain Lifeline program information (particularly whether or not they reside on Tribal lands) before Tuesday, August 29, 2017.

enTouch offers both a tribal Lifeline plan and a non-tribal Lifeline plan. For eligible applicants to qualify for the Tribal Lifeline plan (which provides a larger benefit than the non-Tribal Lifeline plan), the applicant must live on federally recognized tribal land. The federal Lifeline program rules allow applicants to self-certify that they live on federally recognized tribal land to obtain Tribal Lifeline benefit.

During a routine review of Lifeline subscribers claiming the Lifeline plan, it came to our attention that some subscribers on the Tribal Lifeline plan provided us with addresses that are not on federally recognized tribal land. To remain on the Tribal Lifeline plan, enTouch requests these subscribers provide us with proof of their tribal address. For proof, these subscribers may submit the following documents:

- (1) a letter from the Tribal Council (on letterhead) identifying both their tribal land address and the federally recognized reservation; or
- (2) a utility bill that shows service to their tribal address.

We have requested that the subscribers at issue to submit such proof by Tuesday, August 29, 2017. Failure to provide proof of tribal residency will result in enTouch changing their Tribal Lifeline plan to a non-Tribal Lifeline plan. The federal Lifeline program rules prohibit individuals from receiving Tribal Lifeline if they do not satisfy the tribal residency requirements.



Should these enTouch subscribers contact the Commission about this requirement (and enTouch's request for proof of tribal residence), we request that the Commission direct those subscribers to our enTouch Customer Service team. Subscribers can be directed to:

866-488-8719 8:00am – 5:00pm CST. Monday – Friday.

enTouch hopes this information is helpful to you. If you have further questions or concerns, please contact myself or any one of the following enTouch contacts.

Patrick Derbyshire
National Tribal Manager
406-426-0296

Julia Redman-Carter
Chief Compliance Officer
319-743-4640

Sincerely,

/s/ Silvia Quezada

Silvia Quezada
Director of Compliance
squezada@entouchwireless.com
319-743-1287