



To whom it may concern,

I'm writing in regards to the complaint against my company, Timber Ridge Plumbing. Timber Ridge was established January 1, 2013, by myself, Todd Backman MPL #0622. I've been in the plumbing business for 16 years. I recently started excavating, doing septic systems, and water and sewers as an addition to the plumbing side. I am still getting educated on the aspects of excavating. I do have an experienced operator, and also can operate myself. Before I started plumbing, I worked for numerous excavating companies.

The work performed at 4000 Old West Trail was an abandonment of a septic system and tie the sewer from the house to the stub in from the city sewer. The homeowner had informed me that he had called in an 811 locate, at the time we had scheduled the work to be done. It had rained for a week and I talked to the home owner to have it located again since he already had a ticket, not knowing that I was supposed to as the contractor. I thought that we were within the 10 days at the time of excavation.

The markings and flags were clearly visible. The plat from the city did not give distances from lot line to sewer only showed sewer to north of curb box, so we started digging 10' north of curb box. We hand dug and located utilities found them but did not find sewer so we moved north a few more feet and accidentally hit the gas line.

I've always called my own locates. This is the first time a homeowner called his own locate in. I now know that I have to call in my own locate for every job, even if the homeowner has called in his own locate. I also am sending you a copy of the bill from MDU that I have to pay, and am asking you to take in consideration that I am a new company with a lot of expenses and has been hard to get started. I apologize for not understanding the correct procedure and ask that you take leniency on me.

*Todd Backman*

Thank you, Todd Backman

3 **GS-13-353** Filed: 8/5/2013 Pages: 2  
**Response to third party damage complaint**

Timber Ridge Plumbing & Heating

Todd Backman



# MONTANA-DAKOTA

UTILITIES CO.

A Division of MDU Resources Group, Inc.

## INVOICE

**SOLD TO:**

TIMBER RIDGE PLUMBING  
1104 S 23RD ST  
BISMARCK ND 58501

Invoice Number: 9619  
Customer Number: 701916  
Invoice Date: 07/29/13  
Page 1 of 1

Terms: Net 30 Days

Reference: 4000 OLD RED TRAIL-MANDAN

Line	Due Date	Description	Amount
001	08/28/13	REPAIR 2" GAS MAIN	\$368.55
		\$258.63 - LABOR	
		\$ 27.25 - EQUIPMENT	
		\$ 82.67 - MATERIALS	
		BIS 5143021709	
Please put invoice number 9619 on payment.			
<b>Total</b>	<b>Tax Rate</b>	<b>Tax</b>	<b>Total Amount Due</b>
\$368.55			\$368.55

Please mail payment to:  
Montana-Dakota Utilities Co.  
400 North 4th Street  
Bismarck, ND 58501-4092

Please return one copy with payment.

Questions? Please call us toll-free at(800) 472-2150, EXT 7810