



14450 Burnhaven Drive, Burnsville, MN 55306

www.frontier.com



July 24, 2013

Mr. Darrell Nitschke  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard Ave., Dept. 408  
Bismarck, ND 58505-0480

RE: Eligible Telecommunications Carrier 2013 Annual Report – Rule 69-09-05-12.1

Dear Mr. Nitschke:

Citizens Telecommunications Company of Minnesota, LLC (“CTC-MN”) hereby files the attached Eligible Telecommunications Carrier 2013 Annual Report, pursuant to Rule 69-09-05-12.1.

If you have any questions, please contact me at 952-435-1356.

Sincerely,

Stephen H. Hegdal  
Manager – Compliance and Reporting

Enclosure

Cc: Scott Bohler

**Citizens Telecommunications Company of Minnesota, LLC – Oslo**  
**Exchange Annual Report**

**1. a) Amount of High-Cost Universal Service Support received in 2012.**

Citizens Telecommunications Company of Minnesota, LLC (CTC MN) serves 66 North Dakota residents. The North Dakota residents are served from the Oslo central office that is located in Minnesota. CTC MN serves approximately 90,000 customers within Minnesota and holds current Eligible Telecommunications Carrier Certification status. In 2012, CTC MN received \$842,754 in High-Cost Universal Service Support (\$678,552 from Frozen High-Cost Support and \$164,202 from Connect America Fund Intercarrier Compensation).

**b) How was the support used in 2012 for provision, maintenance, or upgrading?**

There were no specific projects for the 66 North Dakota customers. However, attached is the public version of the CTC MN Minnesota Eligible Telecommunications Carrier Certification filing that includes forecasted expenditures. (See Attachment 1)

**c) Any changes for reports previously filed?**

Yes, the report filed in July 2012 stated in item 1. d): “It is estimated that CTC MN will receive approximately \$80,000 in Universal Service Support in 2013. (No High Cost Loop Support and \$80,000 Local Switching Support.)” By its USF/ICC Transformation Order and FNPRM (FCC 11-161) issued November 18, 2011, the FCC reformed the high-cost component of Universal Service by phasing out existing mechanisms, eliminating identical support, and introducing the Connect America Fund, including an explicit Intercarrier Compensation (ICC) recovery mechanism. As a result, beginning in 2012, the High-Cost funding was no longer broken out by High Cost Loop, Local Switching Support, etc. Accordingly, the Universal Service Support estimate for 2013 provided in the July 2012 filing should have referred to the new mechanisms. Based on the amounts of the new mechanisms that were then known, the statement should have read as follows: “It is estimated that CTC MN will receive approximately \$843,000 in Universal Service Support in 2013. (\$679,000 Frozen High Cost Support and \$164,000 Connect America Intercarrier Compensation).”

**d) Estimate amount of High-Cost Universal Service Support the carrier expects to receive in 2014.**

It is estimated that CTC MN will receive approximately \$1,267,000 in Universal Service Support in 2013. (\$679,000 Frozen High-Cost Support and \$588,000 Connect America Fund Inter-carrier Compensation.)

**e) How will the support in 2014 be used for provision, maintenance, or upgrading?**

If any support is received in 2014 it will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

**f) Identify specific construction or upgrade projects, how will the service be improved by each project, and what is the start and completion date for each project. Also, what is the amount of investment for each project, the geographic area of each improvement, and the estimated population that will be served?**

There are no specific projects for the 66 North Dakota customers. However, attached is the public version of the CTC MN Minnesota Eligible Telecommunications Certification filing that includes forecasted expenditures. (See Attachment 1)

**NOTE: This information has to be submitted at the study area level if the carrier is an ILEC. For other eligible carriers the information has to be submitted at the ILEC study area level. If a study area or designated service area includes geographic areas in more than one state, the information must also be submitted at the North Dakota level.**

The North Dakota customers are part of the Minnesota study area.

- 2. Detailed information on any outage, as that term is defined in 47 C.F.R. section 4.5, of at least thirty minutes in duration for each designated service area for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect at least ten percent of the end users served in a designated service area, or a 911 special facility, as defined in 47 C.F.R. section 4.5(e).**

There were no such service outages affecting North Dakota customers in 2012. Attached is the public version of the CTC MN Minnesota Eligible Telecommunications Certification filing that includes such outages, all of which were in Minnesota. (See Attachment 1.)

- 3. The number of requests for service from potential customers within the designated service area that were unfulfilled during the past year.**

There were not any requests for service from potential North Dakota customers within the designated service area that were unfulfilled during 2012 by CTC MN.

**4. The number of complaints per one thousand handsets.**

CTC MN received seven complaints in year 2012 resulting in 0.08 complaints per 1000 lines. None of the complaints were from North Dakota customers.

**5. Does the carrier comply with applicable service quality standards and consumer protection rules?**

CTC MN complies with applicable service quality standards and consumer protection rules.

**6. Is the carrier able to function in emergency situations?**

CTC MN is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. CTC MN has backup battery reserve in its central office, which enables it to provide service for a minimum of eight hours.

**7. Does your company offer a local usage plan? If so, and if you are a CETC, is this plan comparable to that offered by the incumbent LEC in your designated area?**

CTC MN offers local exchange service on a flat-rate unlimited usage basis but not on a measured usage basis. CTC MN is the incumbent carrier.

**8. Does your company acknowledge that the FCC may require it to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the service area?**

CTC MN acknowledges that it may be required to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the service area.

ATTACHMENT 1



14450 Burnhaven Drive  
Burnsville, MN 55306

June 3, 2013

Burl W. Haar, Ph.D.  
Executive Secretary  
Minnesota Public Utilities Commission  
121 Seventh Place East, Suite 350  
St. Paul, MN 55101-2147

**PUBLIC VERSION**

Re: In the Matter of Annual Certifications Related to Eligible Telecommunications  
Carrier's (ETC) Use of the Federal Universal Service Support  
Docket No. P999/PR-13-8

Citizens Telecommunications Company of Minnesota, LLC

Dear Dr. Haar:

Attached is the non-public version of an electronic filing by Citizens Telecommunications Company of Minnesota, LLC, ("Citizens") for certification of federal USF support. This filing includes an affidavit and supporting documents.

This filing contains TRADE SECRET information with independent economic value which is not generally known to, and not readily ascertainable by, Citizens' competitors, which could obtain economic value from its disclosure. Citizens maintains the information as secret. Accordingly, this information qualifies as "trade secret information" as defined in Minn. Stat. § 13.37(1)(b), and Citizens requests that this data be treated as trade secret information.

If you have any questions, please call me at (952) 435-1356.

Sincerely,

A handwritten signature in cursive script that reads "Stephen H. Hegdal".

Stephen H. Hegdal  
Manager – Compliance and Reporting

Enclosures

BEFORE THE  
MINNESOTA PUBLIC UTILITIES COMMISSION

REQUEST FOR CERTIFICATION

Citizens Telecommunications Company of Minnesota, LLC (Citizens) is seeking certification of eligibility from the Minnesota Public Utilities Commission (Commission) in order to be eligible for support from the federal Universal Service fund.

The certification required for rural carriers to receive federal universal support for all four quarters during calendar year 2014 is currently due to be filed with the FCC and USAC on or before October 1, 2013. The certification may be presented to these entities in the form of a letter from the State Commission. The letter must identify which carriers in the State are eligible to receive federal support during the 12-month period and must clarify that the carrier listed will only use the support for the provision, maintenance, and upgrading of facilities and services for which the support is intended.

Citizens is a rural incumbent telephone company that has previously been designated by the Commission as an eligible telecommunications carrier. The Company provides local exchange telephone services, including all of the essential services that are included in the federal definition of universal service, to approximately

90,000 access lines within its established rural service area in Minnesota.

Based on the information in this filing it is anticipated that the Commission will make the appropriate certification to the FCC and USAC.

Attachment A provides details as to the expenditures that were incurred in 2012 and estimates of the expenditures for years 2013 and 2014 for the provision, maintenance, and upgrading of facilities and services supported by federal universal service. Consistent with the universal service principles set forth in the federal law and also the FCC orders referenced herein, Citizens will use federal universal service amounts received in 2013 and 2014 to offset a portion of 2013 and 2014 expenditures incurred within the accounts in Attachment A. This use of federal universal service support will enable Citizens to: (1) maintain rates for its local exchange services that are affordable and reasonably comparable to rates being charged for the same services in urban areas; (2) to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service. The use of federal universal support for these purposes is clearly consistent with the federal universal provisions.

In Docket P-999/M-07-558 the Commission ordered companies seeking certification to comply with the annual filing requirements by the FCC in CC Docket 94-45, FCC 05-46 with the modifications that a report on a two-year service improvement plan is to be used instead of a five-year plan and that the information may be filed on a service area basis instead of a wire-center basis. The following information is provided in compliance with this requirement.

Citizens' service quality improvement plan calls for the maintenance of the high quality service that is currently being provided to all service areas of the company. As an incumbent local carrier the company upgrades and replaces facilities and equipment as necessary. The last year's ETC filing to the state provided a list of certain planned 2012-2013 projects. Attachment B reports the status of those projects. Attachment C details certain planned 2013-2014 construction projects.

The attached affidavit contains the required certifications as they pertain to an incumbent local exchange carrier.

Attachment D is Draft FCC Form 481, with applicable parts completed, provided in accordance with the Commission's "Notice of ETC's Annual Certification Procedures for 2013," issued March 25, 2013.

Based on the foregoing information, the enclosed Affidavit, Attachment A, Attachment B, Attachment C and Attachment D, Citizens requests that this Commission issue an appropriate certification to the FCC and USAC indicating that Citizens Telecommunications Company of Minnesota, LLC is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to the Company in 2014.

**AFFIDAVIT**

STATE OF NEW YORK        )  
  )ss.  
COUNTY OF MONROE        )

1. My name is Kenneth Mason. I am employed by Citizens Telecommunications Company of Minnesota, LLC., (the "Company") as its Vice President, Government and Regulatory Affairs. I am an officer of the Company and am authorized to give this affidavit on behalf of the Company. This affidavit is provided to support the request of the Company for certification by the Minnesota Public Utilities Commission as contemplated in 47 C.F.R. § 54.314.
  
2. During the year 2012, the Company received federal universal service support, as shown on Attachment A to this Affidavit and had investments and expenses relating to the provision, maintenance and upgrading of facilities and services for which any such support was intended as also shown on Attachment A. During the year 2012, the Company used the federal universal service support it received only for the provision, maintenance and upgrading of facilities and services for which the support is intended.
  
3. The Company hereby also certifies that it will only use the federal high-cost support it receives during 2014 for the provision, maintenance and upgrading of facilities and services for which such support is intended.
  
4. The Company also certifies that it is compliance with applicable rules on service quality; service provision in emergency situations and that we do provide equal access to long distance carriers.

FURTHER AFFIANT SAYETH NOT.

  
Name \_\_\_\_\_

STATE OF NEW YORK        )  
  )ss.  
COUNTY OF MONROE        )

Subscribed and sworn to before me this 21<sup>st</sup> day of May, 2013.

**DEBORAH M. FASCIANO**  
Notary Public, State of New York  
Qualified in Monroe County  
No. 01FA5048034  
My Commission Expires 8/14/2013

  
Notary Public

**Citizens Telecommunications Company of Minnesota, LLC.**

**Attachment A**

**Year 2012 Federal Universal Service Receipts Subject To Certification.**

|  |                  |
|--|------------------|
| 1 Frozen High Cost Support                       | \$678,552        |
| 2 Connect America Fund Intercarrier Compensation | \$164,202        |
| 3 Total  | <u>\$842,754</u> |

**Expenditures For Provision, Maintenance, and Upgrading Of Facilities and Services Supported By Federal Universal Service Funding**

| <b>Plant Specific Operations Expenses</b>                                   | <u>Actual 2012</u>  | <u>Estimate 2013</u> | <u>Estimate 2014</u> |
|---|---------------------|----------------------|----------------------|
| 4 Network support (Accts. 6110-16)  | (\$28,068)          | \$1,045,290          | \$1,045,290          |
| 5 General support (Accts. 6120-24)  | \$4,107,177         | \$4,107,177          | \$4,107,177          |
| 6 Central office (Accts. 6210-6215)   | \$2,984,552         | \$2,984,552          | \$2,984,552          |
| 7 Cable and wire facilities (Accts. 6410-6441)                              | \$5,626,801         | \$5,626,801          | \$5,626,801          |
| 8 Network operations (Accts. 6530-35)                                       | \$5,885,757         | \$5,885,757          | \$5,885,757          |
| 9 Depreciation & amortization (Accts. 6560-65)                              | \$14,424,198        | \$14,424,198         | \$14,424,198         |
| <b>10 Customer Operations Expenses</b>                                      |                     |                      |                      |
| 11 Customer services (Accts. 6620-23)                                       | \$4,594,990         | \$4,594,990          | \$4,594,990          |
| <b>Corporate Operations Expenses</b>  |                     |                      |                      |
| 12 Executive and planning (Accts. 6710-12)                                  | \$755,654           | \$755,654            | \$755,654            |
| 13 General and administrative (Accts. 6720-28)                              | \$5,224,800         | \$5,224,800          | \$5,224,800          |
| <b>14 Total Year Supported Expenses,<br/>Before Return on Investment</b>    | <b>\$43,575,861</b> | <b>\$44,649,219</b>  | <b>\$44,649,219</b>  |
| <b>Additions</b>  |                     |                      |                      |
| 15 Total central office switching (Acct. 2210)                              | \$150,852           | \$150,852            | \$150,852            |
| 16 Total cable and wire (Acct. 2410)  | \$7,436,387         | \$7,436,387          | \$7,436,387          |
| 17 TOTAL  | \$7,587,239         | \$7,587,239          | \$7,587,239          |
| <b>18 Total Year Supported Expenditures<br/>Before Return On Investment</b> | <b>\$51,163,100</b> | <b>\$52,236,458</b>  | <b>\$52,236,458</b>  |

Attachment B

Citizens Telecommunications Company of Minnesota, LLC  
Report on status of 2012-2013 Projects

{Trade Secret begins...

| Exchange | Estimated Cost | Description |
|----------|----------------|-------------|
|          |                |             |
|          |                |             |
|          |                |             |
|          |                |             |
|          |                |             |

...Trade Secret ends}

**PUBLIC DOCUMENT – TRADE SECRET DATA HAS BEEN EXCISED**

Attachment C

Citizens Telecommunications Company of Minnesota, LLC  
Report on status of 2013-2014 Projects

{Trade Secret begins...

| Exchange | Estimated Cost | Description |
|----------|----------------|-------------|
|          |                |             |
|          |                |             |
|          |                |             |
|          |                |             |
|          |                |             |

...Trade Secret ends}

**PUBLIC DOCUMENT – TRADE SECRET DATA HAS BEEN EXCISED**

Draft FCC Form 481

Company: Citizens Telecommunications Company of Minnesota, LLC

Study Area Code (SAC) : 361123

Approved by TBD

OMB 3060-0986

**FCC Form 481 - Carrier Annual Reporting  
DATA COLLECTION FORM**

Avg. Burden Estimate per Respondent: 20 Hours

|  |   |
|--|---|
| (010) Study Area Code  | (010) <u>361123</u>                             |
| (015) Study Area Name  | (015) <u>Citizens Telecommunications Compai</u> |
| (020) Program Year   | (020) <u>2012</u>                               |
| (030) Contact Name: Person USAC should contact with questions about this data      | (030) <u>Michael Saperstein Jr.</u>             |
| (035) Contact Telephone Number: Number of the person identified in Data Line (030) | (035) <u>203-614-4702</u>                       |
| (039) Contact Email: Email of the person identified in Data Line (030)             | (039) <u>Michael.Saperstein@ftr.com</u>         |

|  |                                     |                                 |
|--|-------------------------------------|---------------------------------|
| <b>ANNUAL REPORTING FOR ALL CARRIERS</b> | <b>54.313<br/>Req.<br/>Complete</b> | <b>54.422 Req.<br/>Complete</b> |
|--|-------------------------------------|---------------------------------|

|  |   |  |                                  |                                     |
|--|---|--|----------------------------------|-------------------------------------|
|  |   |  | <i>(check box when complete)</i> |                                     |
| (100) Service Quality Improvement Reporting (See attached Note 1)      | <i>(complete attached worksheet)</i>                    |  | (100)                            | <input type="checkbox"/>            |
| (200) Outage Reporting (voice)   | <i>(complete attached worksheet)</i>                    |  | (200)                            | <input checked="" type="checkbox"/> |
| (210) <input type="checkbox"/> <-- check box if no outages to report   |   |  |                                  | <input type="checkbox"/>            |
| (300) Unfulfilled Service Requests (voice)                             | <input type="text" value="2"/>                          |  | (300)                            | <input checked="" type="checkbox"/> |
| (310) Detail on Attempts (voice)                                       | <i>(attach descriptive document)</i>                    |  | (310)                            | <input checked="" type="checkbox"/> |
| (320) Unfulfilled Service Requests (broadband)                         | <input type="text" value="199"/>                        |  | (320)                            | <input checked="" type="checkbox"/> |
| (330) Detail on Attempts (broadband)                                   | <i>(attach descriptive document)</i>                    |  | (330)                            | <input checked="" type="checkbox"/> |
| (400) Number of Complaints per 1,000 customers (voice)                 |   |  | (400)                            | <input checked="" type="checkbox"/> |
| (410) Fixed  | <input type="text" value="0.08"/>                       |  |                                  |                                     |
| (420) Mobile   | <input type="text"/>                                    |  |                                  |                                     |
| (430) Number of Complaints per 1,000 customers (broadband)             |   |  | (430)                            | <input checked="" type="checkbox"/> |
| (440) Fixed  | <input type="text" value="0"/>                          |  |                                  |                                     |
| (450) Mobile   | <input type="text"/>                                    |  |                                  |                                     |
| (500) Service Quality Standards & Consumer Protection Rules Compliance | <i>(complete attached certification)</i>                |  | (500)                            | <input checked="" type="checkbox"/> |
| (600) Functionality in Emergency Situations                            | <i>(complete attached certification)</i>                |  | (600)                            | <input checked="" type="checkbox"/> |
| (700) Company Price Offerings (voice) (See attached Note 3)            | <i>(complete attached worksheet)</i>                    |  | (700)                            | <input type="checkbox"/>            |
| (710) Company Price Offerings (broadband)                              | <i>(complete attached worksheet)</i>                    |  | (710)                            | <input checked="" type="checkbox"/> |
| (800) Operating Companies and Affiliates                               | <i>(complete attached worksheet)</i>                    |  | (800)                            | <input checked="" type="checkbox"/> |
| (900) Tribal Land Offerings (Y/N)?                                     | <i>(if yes, complete attached worksheet)</i>            |  | (900)                            | <input checked="" type="checkbox"/> |
| (1000) Voice Services Rate Comparability (See attached Note 2)         | <i>(complete attached certification)</i>                |  | (1000)                           | <input type="checkbox"/>            |
| (1100) Terrestrial Backhaul (Y/N)?                                     | <i>(if not, please complete attached certification)</i> |  | (1100)                           | <input checked="" type="checkbox"/> |
| (1200) Terms and Condition for Lifeline Customers                      | <i>(complete attached worksheet)</i>                    |  | (1200)                           | <input type="checkbox"/>            |

|  |  |
|--|--|
| (2000) <b>Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation Worksheet</u></b><br><i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i> | (2000) <input checked="" type="checkbox"/> |
| (3000) <b>Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksheet</u></b>  | (3000) <input type="checkbox"/>            |

NOTES

Citizens Telecommunications Company of Minnesota LLC

Page 1 of 2

NOTE 1

Regarding Completion of Worksheet  
(100) Service Quality Improvement Reporting  
Connect America Fund

In its Order released March 5, 2013 (DA 13-332), the Federal Communications Commission (Commission) stated:

8. ... the Bureau [Wireline Competition Bureau] waives the requirement that price cap recipients of frozen support or incremental support file five-year plans by July 1, 2013.<sup>25</sup> The Bureau finds that it is in the public interest to grant a limited waiver, at this time, of this aspect of the 2013 annual report for price cap recipients of frozen support or incremental support, so that carriers do not begin the process now of developing such plans without knowing which areas they will be serving in the future. Instead, price cap carriers that accept the offer of support will be required to file five-year plans in the 2014 annual report. When the Commission adopted the requirement that price cap ETCs file new five-year plans in 2013, it anticipated that the Bureau would adopt a forward-looking cost model by the end of 2012 for purposes of offering support to price cap carriers beginning January 1, 2013. In order for those carriers to develop a five-year plan, they first need to make the threshold decision of whether to make a state-level commitment. While the Bureau has made significant progress on the forward-looking cost model in recent months and expects to complete that work in the months ahead, until the cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest to require the filing of five-year plans for this group of ETCs. The Bureau therefore grants a limited waiver from filing five-year plans to price cap recipients of frozen support or incremental support.

NOTE 2

Regarding Completion of Worksheet  
(1000) Voice Rate Certification

In its Order released April 3, 2013 (DA-13-598), the Federal Communications Commission stated:

2. Because we anticipate announcing reasonable comparability benchmarks derived from survey data after the deadline for the July 1, 2013 ETC annual reports, ETCs (both fixed and mobile) subject to section 54.313 of the Commission's rules are not expected to make any certification that their voice service rates are reasonably comparable to the national average urban voice rate, as required in section 54.313(a)(10), in their 2013 annual reports. Instead, this requirement will be initially implemented in the 2014 annual reports.

NOTES

Citizens Telecommunications Company of Minnesota LLC

Page 2 of 2

NOTE 3

Regarding Completion of Worksheet  
(0700) Price Offering Including Voice Rate Data.

In its Third Order on Reconsideration released May 14, 2012 (FCC 12-52), the Federal Communications Commission stated:

21. In addition, we make minor corrections to our rules to make clear that the residential local rate needs only to be reported to the extent that the sum of that rate, and state regulated fees as specified below, is below the effective rate floor, rather than requiring the reporting of all rates. To the extent the local rate plus relevant fees is above the relevant benchmark, there is no need for USAC to have this information in order to calculate any support reductions for lines that fall before the rate floor.

Citizens Telecommunications Company of Minnesota LLC has no such rates plus relevant fees that are below the FCC Urban Rate Floor of \$14.00.

(200) Service Outage Reporting (voice)  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986

March 2013

<010> Study Area Code  
<015> Study Area Name  
<020> Program Year  
<030> Contact Name - Person USAC should contact regarding this data  
<035> Contact Telephone Number - Number of person identified in data line <030>  
<039> Contact Email Address - Email Address of person identified in data line <030>

<010> 361123  
<015> Citizens Telecommunications Compa  
<020> 2012  
<030> Michael Saperstein Jr.  
<035> 203-614-4702  
<039> Michael.Saperstein@ftr.com

| <220> | <a>                | <b1>                | <b2>                | <b3>              | <b4>              | <c1>             | <c2>                   | <d>                   | <e>  | <f>                    | <g>   | <h>                 |
|-------|--------------------|---------------------|---------------------|-------------------|-------------------|------------------|------------------------|-----------------------|--|------------------------|---|---------------------|
|       | <u>NORS</u>        |                     |                     |                   |                   |                  |                        |                       |  |                        |   |                     |
|       | <u>Reference</u>   | <u>Outage Start</u> | <u>Outage Start</u> | <u>Outage End</u> | <u>Outage End</u> | <u>Number of</u> | <u>Total Number of</u> | <u>911 facilities</u> | <u>Service Outage</u>  | <u>Did this outage</u> | <u>Service Outage</u>   | <u>Preventative</u> |
|       | <u>Number (if</u>  | <u>Date</u>         | <u>Time</u>         | <u>Date</u>       | <u>Time</u>       | <u>Customers</u> | <u>Customers</u>       | <u>Affected</u>       | <u>Description (Check</u>  | <u>study areas</u>     | <u>Resolution</u>   | <u>Procedures</u>   |
|       | <u>applicable)</u> |                     |                     |                   |                   | <u>Affected</u>  |                        | <u>(Yes / No)</u>     | <u>all that apply)</u>   | <u>(Yes / No)</u>      |   |                     |
|       |                    | 07/07/2012          | 22:54               | 07/08/2012        | 03:10             | 963              | 92,587                 | Yes                   | Voice Over<br>LTE(VoLTE), 911,<br>E911 or NG911<br>Services Only | No                     | D4 channel bank<br>lost power. The<br>power supply was<br>replaced, ending the<br>loss of 911 services. | None                |

## (0310) Unfulfilled Service Requests (voice) -- Detail on Attempts

Study Area Code 361123  
Study Area Name Citizens Telecommunications Company of Minnesota (Lakes)  
Program Year 2012

| <b>Date of Potential<br/>Customer's Request<br/>(mm/dd/yyyy)</b> | <b>Name of Exchange/<br/>Wire Center</b> | <b>Description of Service Request</b>      | <b>How Service Fulfillment was<br/>Attempted/Reason for Unfulfillment</b>                                   |
|--|--|--|---|
| 07/31/2012   | Kenyon                                   | Local exchange service to remote location. | Unfulfilled due to lack of cable facilities. Customer will be advised of any Aid to Construction if needed. |
| 12/12/2012   | Ely                                      | Local exchange service to remote location. | Because of frozen ground and snow, placement of facilities was not possible.                                |

(330) Unfulfilled Service Requests (broadband)  
Detail on Attempts (broadband)

All detail on attempts are the same - "Not Qualified"

(500) Service Quality Certification

FCC Form 481  
OMB Control No. 3060-0986  
March 2013

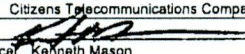
|   |  |
|---|--|
| <010> Study Area Code   | 361123   |
| <015> Study Area Name   | Citizens Telecommunications Company of Minnesota (Lakes) |
| <020> Program Year  | 2013   |
| <030> Contact Name - Person USAC should contact regarding this data                           | Michael Saperstein Jr.                                   |
| <035> Contact Telephone Number - Number of person identified in data line <030>               | 203-614-4702   |
| <039> Contact Telephone Email Address - Email Address of person identified in data line <030> | Michael.Saperstein@ftr.com                               |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF.

**Certification of Officer as to Compliance with Applicable Service Quality Standards and Consumer Protection Rules**

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance with the applicable service quality standards as well as the consumer protection rules; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules.

Name of Reporting Carrier: Citizens Telecommunications Company of Minnesota LLC

Signature of Authorized Officer:  Date: 5/21/13

Printed name of Authorized Officer: Kenneth Mason

Title or position of Authorized Officer: Vice President, Government and Regulatory Affairs

Telephone number of Authorized Officer: (585) 777-5645, ext.

Study Area Code of Reporting Carrier: 361123 (mm/dd/yyyy) 06/03/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF

**Certification of Officer to Authorize an Agent to File Compliance with Applicable Service Quality Standards and Consumer Protection Rules on Behalf of Reporting Carrier**

I certify that (Name of Agent) \_\_\_\_\_ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier, my responsibilities include ensuring the compliance with applicable service quality standards and consumer protection rules as reported to the authorized agent; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules, the certification provided to the authorized agent is accurate.

Name of Authorized Agent

Name of Reporting Carrier

Signature of Authorized Officer: \_\_\_\_\_ Date

Printed name of Authorized Officer

Title or position of Authorized Officer

Telephone number of Authorized Officer: ( ) - , ext.

Study Area Code of Reporting Carrier: (mm/dd/yyyy)

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT

**Certification of Agent Authorized to File Compliance with Applicable Service Quality Standards and Consumer Protection Rules on Behalf of Reporting Carrier**

I, as agent for the reporting carrier, certify that I am authorized to submit the certification on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier

Name of Authorized Agent

Signature of Authorized Agent or Employee of Agent: \_\_\_\_\_ Date

Printed name of Authorized Agent or Employee of Agent

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent: ( ) - , ext.

Study Area Code of Reporting Carrier: (mm/dd/yyyy)

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

(600) Emergency Carrier Certification

FCC Form 481  
OMB Control No. 3060-0986  
March 2013

|   |  |
|---|--|
| <010> Study Area Code   | 361123   |
| <015> Study Area Name   | Citizens Telecommunications Company of Minnesota (Lakes) |
| <020> Program Year  | 2013   |
| <030> Contact Name - Person USAC should contact regarding this data                           | Michael Saperstein Jr.                                   |
| <035> Contact Telephone Number - Number of person identified in data line <030>               | 203-614-4702   |
| <039> Contact Telephone Email Address - Email Address of person identified in data line <030> | Michael.Saperstein@ctr.com                               |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

**Certification of Officer as to Compliance with 47 CFR §54.202(a)(2)**

I certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of Reporting Carrier: Citizens Telecommunications Company of Minnesota LLC  
 Signature of Authorized Officer: *[Signature]* Date: 5/21/13  
 Printed name of Authorized Officer: Kenneth Mason  
 Title or position of Authorized Officer: Vice President, Government and Regulatory Affairs  
 Telephone number of Authorized Officer: (585) 777-5645, ext. \_\_\_\_\_  
 Study Area Code of Reporting Carrier: 361123 (mm/dd/yyyy) 06/03/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF:

**Certification of Officer to Authorize an Agent to File Compliance with 47 CFR §54.202(a)(2) on Behalf of Reporting Carrier**

I certify that (Name of Agent) \_\_\_\_\_ is authorized to submit the information reported on behalf of the reporting carrier. I certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2) as reported to the authorized agent; and, to the best of my knowledge, the certification provided to the authorized agent is accurate.

Name of Authorized Agent: \_\_\_\_\_  
 Name of Reporting Carrier: \_\_\_\_\_  
 Signature of Authorized Officer: \_\_\_\_\_ Date: \_\_\_\_\_  
 Printed name of Authorized Officer: \_\_\_\_\_  
 Title or position of Authorized Officer: \_\_\_\_\_  
 Telephone number of Authorized Officer: ( ) - , ext. \_\_\_\_\_  
 Study Area Code of Reporting Carrier: \_\_\_\_\_ (mm/dd/yyyy) \_\_\_\_\_

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

**Certification of Agent Authorized to File Compliance with 47 CFR §54.202(a)(2) on Behalf of Reporting Carrier**

I, as agent for the reporting carrier, certify that I am authorized to submit the certification on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: \_\_\_\_\_  
 Name of Authorized Agent: \_\_\_\_\_ Date: \_\_\_\_\_  
 Signature of Authorized Agent or Employee of Agent: \_\_\_\_\_  
 Printed name of Authorized Agent or Employee of Agent: \_\_\_\_\_  
 Title or position of Authorized Agent or Employee of Agent: \_\_\_\_\_  
 Telephone number of Authorized Agent or Employee of Agent: ( ) - , ext. \_\_\_\_\_  
 Study Area Code of Reporting Carrier: \_\_\_\_\_ (mm/dd/yyyy) \_\_\_\_\_

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.





































**(800) Operating Companies  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986  
March 2013

|       |   |       |   |
|-------|---|-------|---|
| <010> | Study Area Code   | <010> | <u>361123</u>                                     |
| <015> | Study Area Name   | <015> | <u>Citizens Telecommunications Company of Min</u> |
| <020> | Program Year  | <020> | <u>2013</u>                                       |
| <030> | Contact Name - Person USAC should contact regarding this data                           | <030> | <u>Michael Saperstein Jr.</u>                     |
| <035> | Contact Telephone Number - Number of person identified in data line <030>               | <035> | <u>203-614-4702</u>                               |
| <039> | Contact Telephone Email Address - Email Address of person identified in data line <030> | <039> | <u>Michael.Saperstein@ftr.com</u>                 |

|       |                   |   |
|-------|-------------------|---|
| <810> | Reporting Carrier | <u>Citizens Telecommunications Company of Minnesota , LLC</u> |
| <811> | Holding Company   | <u>Frontier Communications Corporation</u>                    |
| <812> | Operating Company | <u>Citizens Telecommunications Company of Minnesota , LLC</u> |

|       |  |   |
|-------|--|---|
| <813> | <a1>   | <a2>  |
|       | <u>Affiliates</u>  | <u>Doing Business As<br/>Company or Brand<br/>Designation</u> |
|       | C-DON Partnership  | N/A   |
|       | Citizens Capital Ventures Corp.                                  | N/A   |
|       | Citizens Directory Services Company L.L.C.                       | N/A   |
|       | Citizens Louisiana Accounting Company                            | N/A   |
|       | Citizens NEWCOM Company  | N/A   |
|       | Citizens NEWTEL, LLC   | N/A   |
|       | Citizens Pennsylvania Company LLC                                | N/A   |
|       | Citizens SERP Administration Company                             | N/A   |
|       | Citizens Telecom Services Company L.L.C.                         | N/A   |
|       | Citizens Telecommunications Company of California Inc.           | Frontier Communications of California                         |
|       | Citizens Telecommunications Company of Idaho                     | Frontier Communications of Idaho                              |
|       | Citizens Telecommunications Company of Illinois                  | Frontier Citizens Communications of Illinois                  |
|       | Citizens Telecommunications Company of Minnesota, LLC            | Frontier Citizens Communications of Minnesota                 |
|       | Citizens Telecommunications Company of Montana                   | Frontier Communications of Montana                            |
|       | Citizens Telecommunications Company of Nebraska                  | Citizens Communications Company of Nebraska                   |
|       | Citizens Telecommunications Company of Nebraska LLC              | Frontier Communications of Nebraska                           |
|       | Citizens Telecommunications Company of Nevada                    | Frontier Communications of Nevada                             |
|       | Citizens Telecommunications Company of New York, Inc.            | Frontier Communications of New York                           |
|       | Citizens Telecommunications Company of Oregon                    | Frontier Communications of Oregon                             |
|       | Citizens Telecommunications Company of Tennessee L.L.C.          | Frontier Communications of Tennessee                          |
|       | Citizens Telecommunications Company of the Volunteer State LLC   | Frontier Communications of the Volunteer State                |
|       | Citizens Telecommunications Company of the White Mountains, Inc. | Frontier Communications of the White Mountains                |
|       | Citizens Telecommunications Company of Utah                      | Frontier Communications of Utah                               |
|       | Citizens Telecommunications Company of West Virginia             | Frontier Communications of West Virginia                      |
|       | Citizens Utilities Capital L.P.                                  | N/A   |
|       | Citizens Utilities Rural Company, Inc.                           | Frontier Citizens Utilities Rural                             |
|       | Commonwealth Communication, LLC                                  | N/A   |
|       | Commonwealth Telephone Company LLC                               | Frontier Communications Commonwealth Telephone Company        |
|       | Commonwealth Telephone Enterprises LLC                           | N/A   |
|       | Commonwealth Telephone Enterprises, LLC                          | N/A   |
|       | Commonwealth Telephone Management Services, Inc.                 | N/A   |
|       | CTE Holdings, Inc.   | N/A   |

|   |   |
|---|---|
| CTE Services, Inc.                                    | N/A   |
| CTE Telecom, LLC                                      | Frontier Communications CTE Telecom Company |
| CTSI, LLC   | Frontier Communications CTSI Company        |
| CU Capital LLC  | N/A   |
| CU Wireless Company LLC                               | N/A   |
| Electric Lightwave NY, LLC                            | N/A   |
| Evans Telephone Holdings, Inc.                        | N/A   |
| Fairmount Cellular LLC                                | N/A   |
| Frontier Communications - Midland, Inc.               | N/A   |
| Frontier Communications - Prairie, Inc.               | N/A   |
| Frontier Communications - Schuyler, Inc.              | N/A   |
| Frontier Communications - St. Croix LLC               | N/A   |
| Frontier Communications Corporate Services Inc.       | N/A   |
| Frontier Communications Corporation                   | N/A   |
| Frontier Communications ILEC Holdings Inc.            | N/A   |
| Frontier Communications Northwest Inc.                | N/A   |
| Frontier Communications of Alabama, LLC               | N/A   |
| Frontier Communications of America, Inc.              | N/A   |
| Frontier Communications of AuSable Valley, Inc.       | N/A   |
| Frontier Communications of Breezewood, LLC            | N/A   |
| Frontier Communications of Canton, LLC                | N/A   |
| Frontier Communications of DePue, Inc.                | N/A   |
| Frontier Communications of Fairmount LLC              | N/A   |
| Frontier Communications of Georgia LLC                | N/A   |
| Frontier Communications of Illinois, Inc.             | N/A   |
| Frontier Communications of Indiana LLC                | N/A   |
| Frontier Communications of Iowa, LLC                  | N/A   |
| Frontier Communications of Lakeside, Inc.             | N/A   |
| Frontier Communications of Lakewood, LLC              | N/A   |
| Frontier Communications of Lamar County, LLC          | N/A   |
| Frontier Communications of Michigan, Inc.             | N/A   |
| Frontier Communications of Minnesota, Inc.            | N/A   |
| Frontier Communications of Mississippi LLC            | N/A   |
| Frontier Communications of Mondovi LLC                | N/A   |
| Frontier Communications of Mt. Pulaski, Inc.          | N/A   |
| Frontier Communications of New York, Inc.             | N/A   |
| Frontier Communications of Orion, Inc.                | N/A   |
| Frontier Communications of Oswayo River LLC           | N/A   |
| Frontier Communications of Pennsylvania, LLC          | N/A   |
| Frontier Communications of Rochester, Inc.            | N/A   |
| Frontier Communications of Seneca-Gorham, Inc.        | N/A   |
| Frontier Communications of Sylvan Lake, Inc.          | N/A   |
| Frontier Communications of the Carolinas Inc.         | N/A   |
| Frontier Communications of the South, LLC             | N/A   |
| Frontier Communications of the Southwest Inc.         | N/A   |
| Frontier Communications of Thorntown LLC              | N/A   |
| Frontier Communications of Virginia, Inc.             | N/A   |
| Frontier Communications of Viroqua LLC                | N/A   |
| Frontier Communications of Wisconsin LLC              | N/A   |
| Frontier Communications Online and Long Distance Inc. | N/A   |
| Frontier Communications Services Inc.                 | N/A   |
| Frontier Communications West Coast Inc.               | N/A   |

|   |   |
|---|---|
| Frontier Directory Services Company, LLC    | N/A   |
| Frontier InfoServices Inc.                  | N/A   |
| Frontier Midstates Inc.                     | N/A   |
| Frontier Mobile LLC                         | N/A   |
| Frontier North Inc.                         | N/A   |
| Frontier Security Company                   | N/A   |
| Frontier Subsidiary Telco LLC               | N/A   |
| Frontier TechServ, Inc.                     | N/A   |
| Frontier Telephone of Rochester, Inc.       | N/A   |
| Frontier West Virginia Inc.                 | N/A   |
| GVN Services                                | N/A   |
| Mohave Cellular Limited Partnership         | N/A   |
| Navajo Communications Company, Inc.         | Frontier Navajo Communications / Frontier Navajo Communications Company |
| NCC Systems, Inc.                           | N/A   |
| Ogden Telephone Company                     | Frontier Ogden Telephone Company  |
| Phone Trends, Inc.                          | N/A   |
| Rhineland Telecommunications, LLC           | N/A   |
| Rhineland Telephone LLC                     | Frontier Rhineland Telephone Company                                    |
| Rib Lake Cellular for Wisconsin RSA#3, Inc. | N/A   |
| Rib Lake Telecom, Inc.                      | N/A   |

(900) Tribal Lands Reporting  
Line <920> Tribal Government Engagement Obligation  
Study Area Code 361123

File Name: SAC 361123 2012 Tribal Engagement.pdf

During the months of October and November of 2012, the company contacted the respective tribal leader for each Tribal Land indentified on line 910 by mailing, via U.S. Postal Service Certified Mail, an Annual Tribal Government Engagement letter, an example of which is included on the following page. The letter also included a copy of the Public Notice, released July, 19, 2012 by the Office of Native Affairs and Policy, Wireless Telecommunications Bureau and Wireline Competition Bureau which provided further guidance on the Tribal engagement obligation.

In addition, the company's local general manager or representative responsible for making decisions contacted each tribal leader via telephone or, in some cases, in person to initiate ongoing discussions to address the Tribal engagement obligations.



100 S. Maddy Street  
McGregor, Minnesota 55760

October 22, 2012

Kevin Leecy, Tribal Chair  
Bois Forte Tribal Government – Nett Lake  
5344 Lakeshore Drive  
P.O. Box 16  
Nett Lake, MN 55772

RE: Annual Tribal Government Engagement

Dear Mr. Leecy:

In November 2011 the Federal Communications Commission (FCC) issued its *USF/ICC Transformation Order* reforming the federal Universal Service Fund (USF) and intercarrier compensation system.<sup>1</sup> As part of the *USF/ICC Transformation Order*, the FCC adopted a Tribal government engagement requirement for all eligible telecommunications carriers that are currently serving or are seeking to serve tribal lands.<sup>2</sup> The Tribal government engagement requirement is intended to benefit Tribal government leaders, communication service providers and consumers living on Tribal lands, ultimately providing greater connectivity to 21<sup>st</sup> century economic opportunities, education, health care and public safety.

Enclosed is a copy of the Public Notice released July 19, 2012, by the FCC's Office of Native Affairs and Policy, which provides further guidance on the Tribal government engagement obligations.

At your earliest convenience, I would appreciate hearing from you in order to schedule a meeting and begin discussing these important issues which are vitally important to the successful deployment and provision of communication services on Tribal lands.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Lehman", written over a horizontal line.

Kirk Lehman  
General Manager

Telephone: 1-612-816-0916  
Email: [Kirk.Lehman@FTR.com](mailto:Kirk.Lehman@FTR.com)

Enclosure

---

<sup>1</sup> See *Connect America Fund, et al.*, W.C. Docket. No. 10-90 *et al.*, Report and Order and Further Notice of Proposed Rulemaking, 26 FCC Rcd. 17663, FCC 11-161 (rel. November. 18, 2011).

<sup>2</sup> See *id.*, at para. 637.

(2000) Price Cap Carrier Additional Documentation  
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481  
OMB Control No. 3060-0986  
March 2013

|   |  |
|---|--|
| *010: Study Area Code   | 361123   |
| *015: Study Area Name   | Citizens Telecommunications Company of Minnesota (Lakus) |
| *020: Program Year  | 2013   |
| *030: Contact Name - Person USAC should contact regarding this data                           | Michael Saperstein Jr.                                   |
| *035: Contact Telephone Number - Number of person identified in data line <030>               | 203-614-4702   |
| *039: Contact Telephone Email Address - Email Address of person identified in data line <030> | Michael.Saperstein@ctr.com                               |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

**Certification of Officer as to Compliance with 47 CFR § 54.313(b),(c),(d),(e)**

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. (CHECK the box for the certifications attested to in this form unless otherwise noted)

Incremental Connect America Phase I reporting

2010> 2nd Year Certification (47 CFR § 54.313(b)(1))

2011> 3rd Year Certification (47 CFR § 54.313(b)(2))

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

2012> 2013 Frozen Support Certification

2013> 2014 Frozen Support Certification

2014> 2015 Frozen Support Certification

2015> 2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting (47 CFR § 54.313(e))

2017> 3rd year Broadband Service Certification

2018> 5th year Broadband Service Certification

2019> Interim Progress Certification

Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

2020>  (Attach document listing required information)

2021> Interim Progress Community Anchor Institutions  (Attach document listing required information)

Name of Reporting Carrier: Citizens Telecommunications Company of Minnesota LLC

Signature of Authorized Officer: *[Signature]* Date: 5/21/13

Printed name of Authorized Officer: Kenneth Mason

Title or position of Authorized Officer: Vice President, Government and Regulatory Affairs

Telephone number of Authorized Officer: (585) 777-5645 ext.

Study Area Code of Reporting Carrier: 361123 Filing Due Date for this form (mm/dd/yyyy): 08/03/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF:

**Certification of Officer to Authorize an Agent to File Compliance with 47 CFR § 54.313(b),(c),(d),(e) on Behalf of Reporting Carrier**

I certify that (Name of Agent) \_\_\_\_\_ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) as reported to the authorized agent; and, to the best of my knowledge, the certification provided to the authorized agent is accurate.

Name of Authorized Agent: \_\_\_\_\_

Name of Reporting Carrier: \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Authorized Officer: \_\_\_\_\_

Printed name of Authorized Officer: \_\_\_\_\_

Title or position of Authorized Officer: \_\_\_\_\_

Telephone number of Authorized Officer: ( ) - ext.

Study Area Code of Reporting Carrier: \_\_\_\_\_ Filing Due Date for this form (mm/dd/yyyy): \_\_\_\_\_

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

**Certification of Agent Authorized to File Compliance with 47 CFR § 54.313(b),(c),(d),(e) on Behalf of Reporting Carrier**

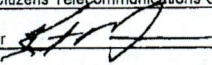


Certification - Reporting Carrier

FCC Form 481  
OMB Control No. 3060-0986  
March 2013

|   |  |
|---|--|
| <010> Study Area Code   | 361123   |
| <015> Study Area Name   | Citizens Telecommunications Company of Minnesota (Lakes) |
| <020> Program Year  | 2013   |
| <030> Contact Name - Person USAC should contact regarding this data                           | Michael Saperstein Jr.                                   |
| <035> Contact Telephone Number - Number of person identified in data line <030>               | 203-614-4702   |
| <039> Contact Telephone Email Address - Email Address of person identified in data line <030> | Michael.Saperstein@ftr.com                               |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

|   |        |  |              |
|---|--------|--|--------------|
| <b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF Recipients</b>   |        |  |              |
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for CAF recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. |        |  |              |
| Name of Reporting Carrier Citizens Telecommunications Company of Minnesota LLC  |        |  |              |
| Signature of Authorized Officer    |        |  | Date 5/30/13 |
| Printed name of Authorized Officer Kenneth Mason  |        |  |              |
| Title or position of Authorized Officer Vice President, Government and Regulatory Affairs   |        |  |              |
| Telephone number of Authorized Officer: ( 585 ) 777 - 5645, ext.  |        |  |              |
| Study Area Code of Reporting Carrier  | 361123 | Filing Due Date for this form (mm/dd/yyyy) | 06/03/2013   |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.                                |        |  |              |

Draft FCC Form 481

Company: Citizens Telecommunications Company of Minnesota, LLC

Study Area Code (SAC) : 367123

**FCC Form 481 - Carrier Annual Reporting  
DATA COLLECTION FORM**

Approved by TBD

OMB 3060-0986

Avg. Burden Estimate per Respondent: 20 Hours

|  |   |
|--|---|
| (010) Study Area Code  | (010) 367123                            |
| (015) Study Area Name  | (015) Citizens Telecommunications Compa |
| (020) Program Year   | (020) 2012                              |
| (030) Contact Name: Person USAC should contact with questions about this data      | (030) Michael Saperstein Jr.            |
| (035) Contact Telephone Number: Number of the person identified in Data Line (030) | (035) 203-614-4702                      |
| (039) Contact Email: Email of the person identified in Data Line (030)             | (039) Michael.Saperstein@ftr.com        |

|  |                                     |                                 |
|--|-------------------------------------|---------------------------------|
| <b>ANNUAL REPORTING FOR ALL CARRIERS</b> | <b>54.313<br/>Req.<br/>Complete</b> | <b>54.422 Req.<br/>Complete</b> |
|--|-------------------------------------|---------------------------------|

|  |   |        |   |  |
|--|---|--------|---|--|
| (100) Service Quality Improvement Reporting (See attached Note 1)      | (complete attached worksheet)   | (100)  | <input type="checkbox"/>                      |  |
| (200) Outage Reporting (voice)   | (complete attached worksheet)   | (200)  | <input checked="" type="checkbox"/>           |  |
| (210)  | <input checked="" type="checkbox"/> <-- check box if no outages to report |        |   |  |
| (300) Unfulfilled Service Requests (voice)                             | <input type="text" value="0"/>  | (300)  | <input checked="" type="checkbox"/>           |  |
| (310) Detail on Attempts (voice)                                       | (attach descriptive document)   | (310)  | <input checked="" type="checkbox"/>           |  |
| (320) Unfulfilled Service Requests (broadband)                         | <input type="text" value="8"/>  | (320)  | <input checked="" type="checkbox"/>           |  |
| (330) Detail on Attempts (broadband)                                   | (attach descriptive document)   | (330)  | <input checked="" type="checkbox"/>           |  |
| (400) Number of Complaints per 1,000 customers (voice)                 |   | (400)  | <input checked="" type="checkbox"/>           |  |
| (410) Fixed  | <input type="text" value="0"/>  |        |   |  |
| (420) Mobile   | <input type="text"/>  |        |   |  |
| (430) Number of Complaints per 1,000 customers (broadband)             |   | (430)  | <input checked="" type="checkbox"/>           |  |
| (440) Fixed  | <input type="text" value="0"/>  |        |   |  |
| (450) Mobile   | <input type="text"/>  |        |   |  |
| (500) Service Quality Standards & Consumer Protection Rules Compliance | (complete attached certification)   | (500)  | <input checked="" type="checkbox"/>           |  |
| (600) Functionality in Emergency Situations                            | (complete attached certification)   | (600)  | <input checked="" type="checkbox"/>           |  |
| (700) Company Price Offerings (voice) (See attached Note 3)            | (complete attached worksheet)   | (700)  | <input type="checkbox"/>                      |  |
| (710) Company Price Offerings (broadband)                              | (complete attached worksheet)   | (710)  | <input checked="" type="checkbox"/>           |  |
| (800) Operating Companies and Affiliates                               | (complete attached worksheet)   | (800)  | <input checked="" type="checkbox"/>           |  |
| (900) Tribal Land Offerings (Y/N)?                                     | (if yes, complete attached worksheet)                                     | (900)  | <input type="checkbox" value="N"/>            |  |
| (1000) Voice Services Rate Comparability (See attached Note 2)         | (complete attached certification)   | (1000) | <input type="checkbox"/>                      |  |
| (1100) Terrestrial Backhaul (Y/N)?                                     | (if not, please complete attached certification)                          | (1100) | <input checked="" type="checkbox" value="Y"/> |  |
| (1200) Terms and Condition for Lifeline Customers                      | (complete attached worksheet)   | (1200) | <input type="checkbox"/>                      |  |

|   |  |        |                                     |  |
|---|--|--------|-------------------------------------|--|
| (2000) <b>Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation Worksheet</u></b><br>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers |  | (2000) | <input checked="" type="checkbox"/> |  |
| (3000) <b>Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksheet</u></b>   |  | (3000) | <input type="checkbox"/>            |  |

NOTES

Citizens Telecommunications Company of Minnesota LLC

Page 1 of 2

NOTE 1

Regarding Completion of Worksheet  
(100) Service Quality Improvement Reporting  
Connect America Fund

In its Order released March 5, 2013 (DA 13-332), the Federal Communications Commission (Commission) stated:

8. ... the Bureau [Wireline Competition Bureau] waives the requirement that price cap recipients of frozen support or incremental support file five-year plans by July 1, 2013.<sup>25</sup> The Bureau finds that it is in the public interest to grant a limited waiver, at this time, of this aspect of the 2013 annual report for price cap recipients of frozen support or incremental support, so that carriers do not begin the process now of developing such plans without knowing which areas they will be serving in the future. Instead, price cap carriers that accept the offer of support will be required to file five-year plans in the 2014 annual report. When the Commission adopted the requirement that price cap ETCs file new five-year plans in 2013, it anticipated that the Bureau would adopt a forward-looking cost model by the end of 2012 for purposes of offering support to price cap carriers beginning January 1, 2013. In order for those carriers to develop a five-year plan, they first need to make the threshold decision of whether to make a state-level commitment. While the Bureau has made significant progress on the forward-looking cost model in recent months and expects to complete that work in the months ahead, until the cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest to require the filing of five-year plans for this group of ETCs. The Bureau therefore grants a limited waiver from filing five-year plans to price cap recipients of frozen support or incremental support.

NOTE 2

Regarding Completion of Worksheet  
(1000) Voice Rate Certification

In its Order released April 3, 2013 (DA-13-598), the Federal Communications Commission stated:

2. Because we anticipate announcing reasonable comparability benchmarks derived from survey data after the deadline for the July 1, 2013 ETC annual reports, ETCs (both fixed and mobile) subject to section 54.313 of the Commission's rules are not expected to make any certification that their voice service rates are reasonably comparable to the national average urban voice rate, as required in section 54.313(a)(10), in their 2013 annual reports. Instead, this requirement will be initially implemented in the 2014 annual reports.

NOTES

Citizens Telecommunications Company of Minnesota LLC

Page 2 of 2

NOTE 3

Regarding Completion of Worksheet  
(0700) Price Offering Including Voice Rate Data.

In its Third Order on Reconsideration released May 14, 2012 (FCC 12-52), the Federal Communications Commission stated:

21. In addition, we make minor corrections to our rules to make clear that the residential local rate needs only to be reported to the extent that the sum of that rate, and state regulated fees as specified below, is below the effective rate floor, rather than requiring the reporting of all rates. To the extent the local rate plus relevant fees is above the relevant benchmark, there is no need for USAC to have this information in order to calculate any support reductions for lines that fall before the rate floor.

Citizens Telecommunications Company of Minnesota LLC has no such rates plus relevant fees that are below the FCC Urban Rate Floor of \$14.00.

(330) Unfulfilled Service Requests (broadband)  
Detail on Attempts (broadband)

All detail on attempts are the same - "Not Qualified"

(500) Service Quality Certification

FCC Form 481  
OMB Control No. 3060-0986  
March 2013

|   |  |
|---|--|
| <010> Study Area Code   | 367123   |
| <015> Study Area Name   | Citizens Telecommunications Company of Minnesota (South) |
| <020> Program Year  | 2013   |
| <030> Contact Name - Person USAC should contact regarding this data                           | Michael Saperstein Jr.                                   |
| <035> Contact Telephone Number - Number of person identified in data line <030>               | 203-614-4702   |
| <039> Contact Telephone Email Address - Email Address of person identified in data line <030> | Michael.Saperstein@ctr.com                               |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF.

| Certification of Officer as to Compliance with Applicable Service Quality Standards and Consumer Protection Rules  |  |
|--|--|
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance with the applicable service quality standards as well as the consumer protection rules; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules. |  |
| Name of Reporting Carrier  | Citizens Telecommunications Company of Minnesota LLC   |
| Signature of Authorized Officer  |  Date 5/21/13 |
| Printed name of Authorized Officer   | Kenneth Mason  |
| Title or position of Authorized Officer  | Vice President, Government and Regulatory Affairs  |
| Telephone number of Authorized Officer   | ( 585 ) 777 - 5645, ext.   |
| Study Area Code of Reporting Carrier   | 367123 (mm/dd/yyyy) 06/03/2013   |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.   |  |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF:

| Certification of Officer to Authorize an Agent to File Compliance with Applicable Service Quality Standards and Consumer Protection Rules on Behalf of Reporting Carrier   |              |
|--|--------------|
| I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the compliance with applicable service quality standards and consumer protection rules as reported to the authorized agent; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules, the certification provided to the authorized agent is accurate. |              |
| Name of Authorized Agent   |              |
| Name of Reporting Carrier  |              |
| Signature of Authorized Officer  | Date         |
| Printed name of Authorized Officer   |              |
| Title or position of Authorized Officer  |              |
| Telephone number of Authorized Officer   | ( ) - , ext. |
| Study Area Code of Reporting Carrier   | (mm/dd/yyyy) |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.   |              |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Compliance with Applicable Service Quality Standards and Consumer Protection Rules on Behalf of Reporting Carrier  |              |
|--|--------------|
| I, as agent for the reporting carrier, certify that I am authorized to submit the certification on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. |              |
| Name of Reporting Carrier  |              |
| Name of Authorized Agent   |              |
| Signature of Authorized Agent or Employee of Agent   | Date         |
| Printed name of Authorized Agent or Employee of Agent  |              |
| Title or position of Authorized Agent or Employee of Agent   |              |
| Telephone number of Authorized Agent or Employee of Agent  | ( ) - , ext. |
| Study Area Code of Reporting Carrier   | (mmddyyyy)   |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.   |              |

(600) Emergency Carrier Certification

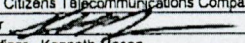
FCC Form 481  
 OMB Control No. 3060-0986  
 March 2013

|   |  |
|---|--|
| <010> Study Area Code   | 367123   |
| <015> Study Area Name   | Citizens Telecommunications Company of Minnesota (South) |
| <020> Program Year  | 2013   |
| <030> Contact Name - Person USAC should contact regarding this data                           | Michael Saperstein Jr.                                   |
| <035> Contact Telephone Number - Number of person identified in data line <030>               | 203-614-4702   |
| <039> Contact Telephone Email Address - Email Address of person identified in data line <030> | Michael.Saperstein@ftr.com                               |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF

**Certification of Officer as to Compliance with 47 CFR §54.202(a)(2)**

I certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

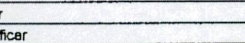
|   |   |                         |
|---|---|-------------------------|
| Name of Reporting Carrier                                       | Citizens Telecommunications Company of Minnesota LLC                              |                         |
| Signature of Authorized Officer                                 |  | Date 5/21/13            |
| Printed name of Authorized Officer                              | Kenneth Mason   |                         |
| Title or position of Authorized Officer                         | Vice President, Government and Regulatory Affairs                                 |                         |
| Telephone number of Authorized Officer: ( 585 ) 777 - 5645, ext |   |                         |
| Study Area Code of Reporting Carrier                            | 367123  | (mm/dd/yyyy) 06/03/2013 |

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF:

**Certification of Officer to Authorize an Agent to File Compliance with 47 CFR §54.202(a)(2) on Behalf of Reporting Carrier**

I certify that (Name of Agent) \_\_\_\_\_ is authorized to submit the information reported on behalf of the reporting carrier. I certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2) as reported to the authorized agent; and, to the best of my knowledge, the certification provided to the authorized agent is accurate.

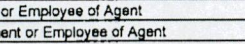
|   |   |              |
|---|---|--------------|
| Name of Authorized Agent                          |   |              |
| Name of Reporting Carrier                         |   |              |
| Signature of Authorized Officer                   |  | Date         |
| Printed name of Authorized Officer                |   |              |
| Title or position of Authorized Officer           |   |              |
| Telephone number of Authorized Officer: ( ) - ext |   |              |
| Study Area Code of Reporting Carrier              |   | (mm/dd/yyyy) |

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

**Certification of Agent Authorized to File Compliance with 47 CFR §54.202(a)(2) on Behalf of Reporting Carrier**

I, as agent for the reporting carrier, certify that I am authorized to submit the certification on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

|   |   |            |
|---|---|------------|
| Name of Reporting Carrier   |   |            |
| Name of Authorized Agent  |   |            |
| Signature of Authorized Agent or Employee of Agent                    |  | Date       |
| Printed name of Authorized Agent or Employee of Agent                 |   |            |
| Title or position of Authorized Agent or Employee of Agent            |   |            |
| Telephone number of Authorized Agent or Employee of Agent: ( ) - ext. |   |            |
| Study Area Code of Reporting Carrier                                  |   | (mmddyyyy) |

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.





**(800) Operating Companies  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986  
March 2013

|       |   |       |   |
|-------|---|-------|---|
| <010> | Study Area Code   | <010> | <u>367123</u>                                     |
| <015> | Study Area Name   | <015> | <u>Citizens Telecommunications Company of Min</u> |
| <020> | Program Year  | <020> | <u>2013</u>                                       |
| <030> | Contact Name - Person USAC should contact regarding this data                           | <030> | <u>Michael Saperstein Jr.</u>                     |
| <035> | Contact Telephone Number - Number of person identified in data line <030>               | <035> | <u>203-614-4702</u>                               |
| <039> | Contact Telephone Email Address - Email Address of person identified in data line <030> | <039> | <u>Michael.Saperstein@ftr.com</u>                 |

|       |                   |  |
|-------|-------------------|--|
| <810> | Reporting Carrier | <u>Citizens Telecommunications Company of Minnesota, LLC</u> |
| <811> | Holding Company   | <u>Frontier Communications Corporation</u>                   |
| <812> | Operating Company | <u>Citizens Telecommunications Company of Minnesota, LLC</u> |

|       |  |  |
|-------|--|--|
| <813> | <a1>   | <a2>   |
|       | <b><u>Affiliates</u></b>   | <b><u>Doing Business As<br/>Company or Brand<br/>Designation</u></b> |
|       | C-DON Partnership  | N/A  |
|       | Citizens Capital Ventures Corp.                                  | N/A  |
|       | Citizens Directory Services Company L.L.C.                       | N/A  |
|       | Citizens Louisiana Accounting Company                            | N/A  |
|       | Citizens NEWCOM Company  | N/A  |
|       | Citizens NEWTEL, LLC   | N/A  |
|       | Citizens Pennsylvania Company LLC                                | N/A  |
|       | Citizens SERP Administration Company                             | N/A  |
|       | Citizens Telecom Services Company L.L.C.                         | N/A  |
|       | Citizens Telecommunications Company of California Inc.           | Frontier Communications of California                                |
|       | Citizens Telecommunications Company of Idaho                     | Frontier Communications of Idaho                                     |
|       | Citizens Telecommunications Company of Illinois                  | Frontier Citizens Communications of Illinois                         |
|       | Citizens Telecommunications Company of Minnesota, LLC            | Frontier Citizens Communications of Minnesota                        |
|       | Citizens Telecommunications Company of Montana                   | Frontier Communications of Montana                                   |
|       | Citizens Telecommunications Company of Nebraska                  | Citizens Communications Company of Nebraska                          |
|       | Citizens Telecommunications Company of Nebraska LLC              | Frontier Communications of Nebraska                                  |
|       | Citizens Telecommunications Company of Nevada                    | Frontier Communications of Nevada                                    |
|       | Citizens Telecommunications Company of New York, Inc.            | Frontier Communications of New York                                  |
|       | Citizens Telecommunications Company of Oregon                    | Frontier Communications of Oregon                                    |
|       | Citizens Telecommunications Company of Tennessee L.L.C.          | Frontier Communications of Tennessee                                 |
|       | Citizens Telecommunications Company of the Volunteer State LLC   | Frontier Communications of the Volunteer State                       |
|       | Citizens Telecommunications Company of the White Mountains, Inc. | Frontier Communications of the White Mountains                       |
|       | Citizens Telecommunications Company of Utah                      | Frontier Communications of Utah                                      |
|       | Citizens Telecommunications Company of West Virginia             | Frontier Communications of West Virginia                             |
|       | Citizens Utilities Capital L.P.                                  | N/A  |
|       | Citizens Utilities Rural Company, Inc.                           | Frontier Citizens Utilities Rural                                    |
|       | Commonwealth Communication, LLC                                  | N/A  |
|       | Commonwealth Telephone Company LLC                               | Frontier Communications Commonwealth Telephone Company               |
|       | Commonwealth Telephone Enterprises LLC                           | N/A  |
|       | Commonwealth Telephone Enterprises, LLC                          | N/A  |
|       | Commonwealth Telephone Management Services, Inc.                 | N/A  |
|       | CTE Holdings, Inc.   | N/A  |

|   |   |
|---|---|
| CTE Services, Inc.                                    | N/A   |
| CTE Telecom, LLC                                      | Frontier Communications CTE Telecom Company |
| CTSI, LLC   | Frontier Communications CTSI Company        |
| CU Capital LLC  | N/A   |
| CU Wireless Company LLC                               | N/A   |
| Electric Lightwave NY, LLC                            | N/A   |
| Evans Telephone Holdings, Inc.                        | N/A   |
| Fairmount Cellular LLC                                | N/A   |
| Frontier Communications - Midland, Inc.               | N/A   |
| Frontier Communications - Prairie, Inc.               | N/A   |
| Frontier Communications - Schuyler, Inc.              | N/A   |
| Frontier Communications - St. Croix LLC               | N/A   |
| Frontier Communications Corporate Services Inc.       | N/A   |
| Frontier Communications Corporation                   | N/A   |
| Frontier Communications ILEC Holdings Inc.            | N/A   |
| Frontier Communications Northwest Inc.                | N/A   |
| Frontier Communications of Alabama, LLC               | N/A   |
| Frontier Communications of America, Inc.              | N/A   |
| Frontier Communications of AuSable Valley, Inc.       | N/A   |
| Frontier Communications of Breezewood, LLC            | N/A   |
| Frontier Communications of Canton, LLC                | N/A   |
| Frontier Communications of DePue, Inc.                | N/A   |
| Frontier Communications of Fairmount LLC              | N/A   |
| Frontier Communications of Georgia LLC                | N/A   |
| Frontier Communications of Illinois, Inc.             | N/A   |
| Frontier Communications of Indiana LLC                | N/A   |
| Frontier Communications of Iowa, LLC                  | N/A   |
| Frontier Communications of Lakeside, Inc.             | N/A   |
| Frontier Communications of Lakewood, LLC              | N/A   |
| Frontier Communications of Lamar County, LLC          | N/A   |
| Frontier Communications of Michigan, Inc.             | N/A   |
| Frontier Communications of Minnesota, Inc.            | N/A   |
| Frontier Communications of Mississippi LLC            | N/A   |
| Frontier Communications of Mondovi LLC                | N/A   |
| Frontier Communications of Mt. Pulaski, Inc.          | N/A   |
| Frontier Communications of New York, Inc.             | N/A   |
| Frontier Communications of Orion, Inc.                | N/A   |
| Frontier Communications of Oswayo River LLC           | N/A   |
| Frontier Communications of Pennsylvania, LLC          | N/A   |
| Frontier Communications of Rochester, Inc.            | N/A   |
| Frontier Communications of Seneca-Gorham, Inc.        | N/A   |
| Frontier Communications of Sylvan Lake, Inc.          | N/A   |
| Frontier Communications of the Carolinas Inc.         | N/A   |
| Frontier Communications of the South, LLC             | N/A   |
| Frontier Communications of the Southwest Inc.         | N/A   |
| Frontier Communications of Thorntown LLC              | N/A   |
| Frontier Communications of Virginia, Inc.             | N/A   |
| Frontier Communications of Viroqua LLC                | N/A   |
| Frontier Communications of Wisconsin LLC              | N/A   |
| Frontier Communications Online and Long Distance Inc. | N/A   |
| Frontier Communications Services Inc.                 | N/A   |
| Frontier Communications West Coast Inc.               | N/A   |

|   |   |
|---|---|
| Frontier Directory Services Company, LLC    | N/A   |
| Frontier InfoServices Inc.                  | N/A   |
| Frontier Midstates Inc.                     | N/A   |
| Frontier Mobile LLC                         | N/A   |
| Frontier North Inc.                         | N/A   |
| Frontier Security Company                   | N/A   |
| Frontier Subsidiary Telco LLC               | N/A   |
| Frontier TechServ, Inc.                     | N/A   |
| Frontier Telephone of Rochester, Inc.       | N/A   |
| Frontier West Virginia Inc.                 | N/A   |
| GVN Services                                | N/A   |
| Mohave Cellular Limited Partnership         | N/A   |
| Navajo Communications Company, Inc.         | Frontier Navajo Communications / Frontier Navajo Communications Company |
| NCC Systems, Inc.                           | N/A   |
| Ogden Telephone Company                     | Frontier Ogden Telephone Company  |
| Phone Trends, Inc.                          | N/A   |
| Rhineland Telecommunications, LLC           | N/A   |
| Rhineland Telephone LLC                     | Frontier Rhineland Telephone Company                                    |
| Rib Lake Cellular for Wisconsin RSA#3, Inc. | N/A   |
| Rib Lake Telecom, Inc.                      | N/A   |

(2000) Price Cap Carrier Additional Documentation  
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481  
 OMB Control No 3060-0986  
 March 2013

|   |  |
|---|--|
| <010: Study Area Code   | 367123   |
| <015: Study Area Name   | Citizens Telecommunications Company of Minnesota (South) |
| <020: Program Year  | 2013   |
| <030: Contact Name - Person USAC should contact regarding this data                           | Michael Saperstein Jr.                                   |
| <035: Contact Telephone Number - Number of person identified in data line <030>               | 203-614-4702   |
| <039: Contact Telephone Email Address - Email Address of person identified in data line <030> | Michael.Saperstein@ftr.com                               |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF.

**Certification of Officer as to Compliance with 47 CFR § 54.313(b),(c),(d),(e)**

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. (CHECK the box for the certifications attested to in this form unless otherwise noted)

**Incremental Connect America Phase I reporting**

2010> 2nd Year Certification (47 CFR § 54.313(b)(1))

2011> 3rd Year Certification (47 CFR § 54.313(b)(2))

**Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))**

2012> 2013 Frozen Support Certification

2013> 2014 Frozen Support Certification

2014> 2015 Frozen Support Certification

2015> 2016 and future Frozen Support Certification

**Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))**

2016> Certification Support Used to Build Broadband

**Connect America Phase II Reporting (47 CFR § 54.313(e))**

2017> 3rd year Broadband Service Certification

2018> 5th year Broadband Service Certification


2019> Interim Progress Certification

Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year

2020> \_\_\_\_\_

2021> Interim Progress Community Anchor Institutions  (Attach document listing required information)

Name of Reporting Carrier: Citizens Telecommunications Company of Minnesota LLC

Signature of Authorized Officer:  Date: 5/21/13

Printed name of Authorized Officer: Kenneth Mason

Title or position of Authorized Officer: Vice President, Government and Regulatory Affairs

Telephone number of Authorized Officer: (585) 777-5645, ext. \_\_\_\_\_

|                                      |        |  |            |
|--------------------------------------|--------|--|------------|
| Study Area Code of Reporting Carrier | 367123 | Filing Due Date for this form (mm/dd/yyyy) | 06/03/2013 |
|--------------------------------------|--------|--|------------|

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF:

**Certification of Officer to Authorize an Agent to File Compliance with 47 CFR § 54.313(b),(c),(d),(e) on Behalf of Reporting Carrier**

I certify that (Name of Agent) \_\_\_\_\_ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) as reported to the authorized agent; and, to the best of my knowledge, the certification provided to the authorized agent is accurate.

Name of Authorized Agent: \_\_\_\_\_

Name of Reporting Carrier: \_\_\_\_\_

Signature of Authorized Officer: \_\_\_\_\_ Date: \_\_\_\_\_

Printed name of Authorized Officer: \_\_\_\_\_

Title or position of Authorized Officer: \_\_\_\_\_

Telephone number of Authorized Officer: (\_\_\_\_) \_\_\_\_\_ ext. \_\_\_\_\_

|                                      |  |  |  |
|--------------------------------------|--|--|--|
| Study Area Code of Reporting Carrier |  | Filing Due Date for this form (mm/dd/yyyy) |  |
|--------------------------------------|--|--|--|

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

**Certification of Agent Authorized to File Compliance with 47 CFR § 54.313(b),(c),(d),(e) on Behalf of Reporting Carrier**

Draft Pending OMB Approval

I, as agent for the reporting carrier, certify that I am authorized to submit the certification on behalf of the reporting carrier. I have provided the data ensuring compliance as a recipient of Incremental Connect America Phase I support, Frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b)(1), (c), (d), (e) reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

|  |   |
|--|---|
| Incremental Connect America Phase I reporting  |   |
| 2110> 2nd Year Certification (47 CFR § 54.313(b)(1))   | <input type="checkbox"/>  |
| 2111> 3rd Year Certification (47 CFR § 54.313(b)(2))   | <input type="checkbox"/>  |
| Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))  |   |
| 2112> 2013 Frozen Support Certification  | <input type="checkbox"/>  |
| 2113> 2014 Frozen Support Certification  | <input type="checkbox"/>  |
| 2114> 2015 Frozen Support Certification  | <input type="checkbox"/>  |
| 2115> 2016 and future Frozen Support Certification   | <input type="checkbox"/>  |
| Price Cap Carrier, Connect America ICC Support (47 CFR § 54.313(d))  |   |
| 2116> Certification Support Used to Build Broadband  | <input type="checkbox"/>  |
| Connect America Phase II Reporting (47 CFR § 54.313(e))  |   |
| 2117> 3rd year Broadband Service Certification   | <input type="checkbox"/>  |
| 2118> 5th year Broadband Service Certification   | <input type="checkbox"/>  |
| 2119> Interim Progress Certification   | <input type="checkbox"/>  |
| Please check the box to confirm that the attached PDF, on line 2121, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF anchor institutions to which began providing access to broadband service in the preceding calendar year. |   |
| 2120>  | <input type="checkbox"/>  |
| 2121> Interim Progress Community Anchor Institutions   | <input type="checkbox"/> <u>Attach document listing required information!</u> |

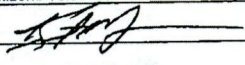
|  |  |
|--|--|
| Name of Reporting Carrier  |  |
| Name of Authorized Agent   |  |
| Signature of Authorized Agent or Employee of Agent   |  |
| Printed name of Authorized Agent or Employee of Agent  |  |
| Title or position of Authorized Agent or Employee of Agent   |  |
| Telephone number of Authorized Agent or Employee of Agent (_____) _____ ext. _____   |  |
| Study Area Code of Reporting Carrier   |  |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. |  |

Certification - Reporting Carrier

FCC Form 481  
OMB Control No. 3060-0986  
March 2013

|   |  |
|---|--|
| <010> Study Area Code   | 367123   |
| <015> Study Area Name   | Citizens Telecommunications Company of Minnesota (South) |
| <020> Program Year  | 2013   |
| <030> Contact Name - Person USAC should contact regarding this data                           | Michael Saperstein Jr.                                   |
| <035> Contact Telephone Number - Number of person identified in data line <030>               | 203-614-4702   |
| <039> Contact Telephone Email Address - Email Address of person identified in data line <030> | Michael.Saperstein@ftr.com                               |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

|   |   |
|---|---|
| <b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF Recipients</b>   |   |
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for CAF recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. |   |
| Name of Reporting Carrier Citizens Telecommunications Company of Minnesota LLC  |   |
| Signature of Authorized Officer    | Date 5/30/13  |
| Printed name of Authorized Officer Kenneth Mason  |   |
| Title or position of Authorized Officer Vice President, Government and Regulatory Affairs   |   |
| Telephone number of Authorized Officer: (585) 777 - 5645, ext.  |   |
| Study Area Code of Reporting Carrier 367123   | Filing Due Date for this form (mm/dd/yyyy) 06/03/2013 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001                                 |   |