



CenturyLink

Qwest Corporation (

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***Statistical parameters used to
and any applicable PAP payments
calculate performance
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April 16, 2014

Qwest or CTL-Q) Performance Results

North Dakota March 2013 - March 2014

to calculate whether PAP standards have been met or missed, standards, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

CenturyLink QC Performance Results – Current 271 PID

Month	PID Category	PID	PID Title
March 2014	Billing	BI-2	Invoices Delivered within 10 Days
March 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
March 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
March 2014	Billing	BI-4A	UNEs and Resale Aggregate
March 2014	Billing	BI-4B	Reciprocal Compensation (MOU):
March 2014	Database Updates	DB-1B	All
March 2014	Database Updates	DB-1C-1	All
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
March 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair
March 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair
March 2014	Electronic Gateway Availability	GA-4	System Availability - ASR
March 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
March 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Maintenance and Repair	MR-8	Trouble Rate
March 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
March 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
March 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
March 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
March 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
March 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities
March 2014	Ordering and Provisioning	OP-3C	No dispatches
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
March 2014	Ordering and Provisioning	OP-4C	No dispatches
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
March 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)

Month	PID Category	PID	PID Title
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
March 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually
March 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs
March 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
March 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs
March 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs
March 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs
March 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs
March 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile
March 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
March 2014	Pre-Ordering	PO-9B	Unbundled Loops
February 2014	Billing	BI-2	Invoices Delivered within 10 Days
February 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
February 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
February 2014	Billing	BI-4A	UNEs and Resale Aggregate
February 2014	Billing	BI-4B	Reciprocal Compensation (MOU):
February 2014	Database Updates	DB-1B	All
February 2014	Database Updates	DB-1C-1	All
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
February 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair
February 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair
February 2014	Electronic Gateway Availability	GA-4	System Availability - ASR

Month	PID Category	PID	PID Title
February 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
February 2014	Maintenance and Repair	MR-8	Trouble Rate
February 2014	Maintenance and Repair	MR-8	Trouble Rate
February 2014	Maintenance and Repair	MR-8	Trouble Rate
February 2014	Maintenance and Repair	MR-8	Trouble Rate
February 2014	Maintenance and Repair	MR-8	Trouble Rate
February 2014	Maintenance and Repair	MR-8	Trouble Rate
February 2014	Maintenance and Repair	MR-8	Trouble Rate
February 2014	Maintenance and Repair	MR-8	Trouble Rate
February 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
February 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
February 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
February 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
February 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
February 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality
February 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)

Month	PID Category	PID	PID Title
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
February 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually
February 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs
February 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
February 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs
February 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs
February 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs
February 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
January 2014	Billing	BI-2	Invoices Delivered within 10 Days
January 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
January 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
January 2014	Billing	BI-4A	UNEs and Resale Aggregate
January 2014	Billing	BI-4B	Reciprocal Compensation (MOU):
January 2014	Database Updates	DB-1B	All
January 2014	Database Updates	DB-1C-1	All
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR
January 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair
January 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair
January 2014	Electronic Gateway Availability	GA-4	System Availability - ASR
January 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
January 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
January 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
January 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
January 2014	Maintenance and Repair	MR-8	Trouble Rate
January 2014	Maintenance and Repair	MR-8	Trouble Rate
January 2014	Maintenance and Repair	MR-8	Trouble Rate
January 2014	Maintenance and Repair	MR-8	Trouble Rate
January 2014	Maintenance and Repair	MR-8	Trouble Rate

Month	PID Category	PID	PID Title
January 2014	Maintenance and Repair	MR-8	Trouble Rate
January 2014	Maintenance and Repair	MR-8	Trouble Rate
January 2014	Maintenance and Repair	MR-8	Trouble Rate
January 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
January 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
January 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
January 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
January 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality
January 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs

Month	PID Category	PID	PID Title
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs
January 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually
January 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs
January 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
January 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs
January 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs
January 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs
January 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs
January 2014	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile
January 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile
December 2013	Billing	BI-1A	UNEs and Resale Aggregate
December 2013	Billing	BI-1B	Jointly-provided Switched Access
December 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
December 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
December 2013	Billing	BI-2	Invoices Delivered within 10 Days
December 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
December 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
December 2013	Billing	BI-4A	UNEs and Resale Aggregate
December 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
December 2013	Collocation	CP-1C	Scheduled Interval 121 to 150 Calendar Days
December 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days
December 2013	Database Updates	DB-1A	All
December 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance
December 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
December 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
December 2013	Electronic Gateway Availability	GA-3	All
December 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
December 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
December 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
December 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
December 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
December 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
December 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs
December 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
December 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
December 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
December 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
December 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
December 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
December 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2

Month	PID Category	PID	PID Title
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-8	Trouble Rate
December 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA
December 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
December 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
December 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
December 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
December 2013	Operator Services	OS-1	Speed of Answer - Operator Services
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
December 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
December 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
December 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
December 2013	Ordering and Provisioning	OP-5B	New Service Quality
December 2013	Ordering and Provisioning	OP-5B	New Service Quality
December 2013	Ordering and Provisioning	OP-5B	New Service Quality
December 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
December 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
December 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas
December 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)

Month	PID Category	PID	PID Title
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
December 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order
December 2013	Pre-Ordering	PO-16	Timely Release Notifications
December 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
December 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
December 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
December 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
December 2013	Pre-Ordering	PO-3C	LSRs received via facsimile
December 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
December 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
December 2013	Pre-Ordering	PO-4C	LSRs received via facsimile
December 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
December 2013	Pre-Ordering	PO-5A-1(a)	FOCs on Time for Fully Electronic LSRs
December 2013	Pre-Ordering	PO-5A-1(b)	FOCs on Time for Fully Electronic LSRs
December 2013	Pre-Ordering	PO-5A-1(c)	FOCs on Time for Fully Electronic LSRs
December 2013	Pre-Ordering	PO-5B-1(a)	FOCs on Time for Electronic/Manual LSRs
December 2013	Pre-Ordering	PO-5B-1(b)	FOCs on Time for Electronic/Manual LSRs
December 2013	Pre-Ordering	PO-5B-1(c)	FOCs on Time for Electronic/Manual LSRs
December 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
December 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
December 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
December 2013	Pre-Ordering	PO-8A	Non-Designed Services
December 2013	Pre-Ordering	PO-8B	Unbundled Loops
December 2013	Pre-Ordering	PO-9B	Unbundled Loops
November 2013	Billing	BI-1A	UNEs and Resale Aggregate
November 2013	Billing	BI-1B	Jointly-provided Switched Access
November 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
November 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
November 2013	Billing	BI-2	Invoices Delivered within 10 Days

Month	PID Category	PID	PID Title
November 2013	Maintenance and Repair	MR-8	Trouble Rate
November 2013	Maintenance and Repair	MR-8	Trouble Rate
November 2013	Maintenance and Repair	MR-8	Trouble Rate
November 2013	Maintenance and Repair	MR-8	Trouble Rate
November 2013	Maintenance and Repair	MR-8	Trouble Rate
November 2013	Maintenance and Repair	MR-8	Trouble Rate
November 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA
November 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
November 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
November 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
November 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
November 2013	Network Performance	NP-1A	NXX Code Activation
November 2013	Network Performance	NP-1B	NXX Code Activation - Facility Delays
November 2013	Operator Services	OS-1	Speed of Answer - Operator Services
November 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
November 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
November 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
November 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
November 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
November 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
November 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
November 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
November 2013	Ordering and Provisioning	OP-5B	New Service Quality
November 2013	Ordering and Provisioning	OP-5B	New Service Quality
November 2013	Ordering and Provisioning	OP-5B	New Service Quality
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
November 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas
November 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)

Month	PID Category	PID	PID Title
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
November 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order
November 2013	Pre-Ordering	PO-16	Timely Release Notifications
November 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
November 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
November 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
November 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
November 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
November 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
November 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
November 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
November 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
November 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
November 2013	Pre-Ordering	PO-3C	LSRs received via facsimile
November 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
November 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
November 2013	Pre-Ordering	PO-4C	LSRs received via facsimile
November 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
November 2013	Pre-Ordering	PO-5A-1(a)	FOCs on Time for Fully Electronic LSRs
November 2013	Pre-Ordering	PO-5A-1(b)	FOCs on Time for Fully Electronic LSRs
November 2013	Pre-Ordering	PO-5A-1(c)	FOCs on Time for Fully Electronic LSRs
November 2013	Pre-Ordering	PO-5B-1(a)	FOCs on Time for Electronic/Manual LSRs
November 2013	Pre-Ordering	PO-5B-1(b)	FOCs on Time for Electronic/Manual LSRs
November 2013	Pre-Ordering	PO-5B-1(c)	FOCs on Time for Electronic/Manual LSRs
November 2013	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile
November 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
November 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
November 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
November 2013	Pre-Ordering	PO-8B	Unbundled Loops
November 2013	Pre-Ordering	PO-9B	Unbundled Loops
October 2013	Billing	BI-1A	UNEs and Resale Aggregate
October 2013	Billing	BI-1B	Jointly-provided Switched Access
October 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
October 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
October 2013	Billing	BI-2	Invoices Delivered within 10 Days
October 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
October 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
October 2013	Billing	BI-4A	UNEs and Resale Aggregate
October 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
October 2013	Database Updates	DB-1A	All
October 2013	Database Updates	DB-1B	All
October 2013	Database Updates	DB-1C-1	All
October 2013	Database Updates	DB-2C-1	All
October 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance

Month	PID Category	PID	PID Title
October 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
October 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
October 2013	Electronic Gateway Availability	GA-3	All
October 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
October 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
October 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
October 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
October 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
October 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
October 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
October 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
October 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs
October 2013	Maintenance and Repair	MR-3B	Dispatches outside MSAs
October 2013	Maintenance and Repair	MR-3B	Dispatches outside MSAs
October 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
October 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
October 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
October 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
October 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
October 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs
October 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs
October 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
October 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
October 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
October 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
October 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
October 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
October 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
October 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
October 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA
October 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA
October 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
October 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
October 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
October 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA
October 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate

Month	PID Category	PID	PID Title
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-8	Trouble Rate
October 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA
October 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA
October 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA
October 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
October 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
October 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
October 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
October 2013	Operator Services	OS-1	Speed of Answer - Operator Services
October 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
October 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
October 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
October 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
October 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
October 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
October 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC
October 2013	Ordering and Provisioning	OP-3C	No dispatches
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
October 2013	Ordering and Provisioning	OP-5B	New Service Quality
October 2013	Ordering and Provisioning	OP-5B	New Service Quality
October 2013	Ordering and Provisioning	OP-5B	New Service Quality
October 2013	Ordering and Provisioning	OP-5B	New Service Quality
October 2013	Ordering and Provisioning	OP-5B	New Service Quality
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
October 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
October 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops
October 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord
October 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)

Month	PID Category	PID	PID Title
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
October 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order
October 2013	Pre-Ordering	PO-16	Timely Release Notifications
October 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
October 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
October 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
October 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
October 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
October 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
October 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
October 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
October 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
October 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
October 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
October 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
October 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
October 2013	Pre-Ordering	PO-5A-1(a)	FOCs on Time for Fully Electronic LSRs
October 2013	Pre-Ordering	PO-5A-1(b)	FOCs on Time for Fully Electronic LSRs
October 2013	Pre-Ordering	PO-5A-1(c)	FOCs on Time for Fully Electronic LSRs
October 2013	Pre-Ordering	PO-5B-1(a)	FOCs on Time for Electronic/Manual LSRs
October 2013	Pre-Ordering	PO-5B-1(b)	FOCs on Time for Electronic/Manual LSRs
October 2013	Pre-Ordering	PO-5B-1(c)	FOCs on Time for Electronic/Manual LSRs
October 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
October 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
October 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
October 2013	Pre-Ordering	PO-8B	Unbundled Loops
October 2013	Pre-Ordering	PO-9A	Non-Designed Services
October 2013	Pre-Ordering	PO-9B	Unbundled Loops
September 2013	Billing	BI-1A	UNEs and Resale Aggregate

Month	PID Category	PID	PID Title
September 2013	Billing	BI-1B	Jointly-provided Switched Access
September 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
September 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
September 2013	Billing	BI-2	Invoices Delivered within 10 Days
September 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
September 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
September 2013	Billing	BI-4A	UNEs and Resale Aggregate
September 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
September 2013	Database Updates	DB-1A	All
September 2013	Database Updates	DB-1B	All
September 2013	Database Updates	DB-1C-1	All
September 2013	Database Updates	DB-2C-1	All
September 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance
September 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
September 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
September 2013	Electronic Gateway Availability	GA-3	All
September 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
September 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
September 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
September 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
September 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
September 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
September 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs
September 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
September 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
September 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
September 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
September 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
September 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
September 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
September 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
September 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
September 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
September 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
September 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
September 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
September 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
September 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate

Month	PID Category	PID	PID Title
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-8	Trouble Rate
September 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA
September 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA
September 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
September 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
September 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
September 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
September 2013	Operator Services	OS-1	Speed of Answer - Operator Services
September 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
September 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
September 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
September 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
September 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
September 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
September 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
September 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC
September 2013	Ordering and Provisioning	OP-3C	No dispatches
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-4C	No dispatches
September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
September 2013	Ordering and Provisioning	OP-5B	New Service Quality
September 2013	Ordering and Provisioning	OP-5B	New Service Quality
September 2013	Ordering and Provisioning	OP-5B	New Service Quality
September 2013	Ordering and Provisioning	OP-5B	New Service Quality
September 2013	Ordering and Provisioning	OP-5B	New Service Quality
September 2013	Ordering and Provisioning	OP-5B	New Service Quality
September 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total

Month	PID Category	PID	PID Title
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
September 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas
September 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops
September 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord
September 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
September 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order
September 2013	Pre-Ordering	PO-16	Timely Release Notifications
September 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
September 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
September 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
September 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
September 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
September 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
September 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
September 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
September 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
September 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
September 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
September 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected

Month	PID Category	PID	PID Title
September 2013	Pre-Ordering	PO-4C	LSRs received via facsimile
September 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
September 2013	Pre-Ordering	PO-5A-1(a)	FOCs on Time for Fully Electronic LSRs
September 2013	Pre-Ordering	PO-5A-1(b)	FOCs on Time for Fully Electronic LSRs
September 2013	Pre-Ordering	PO-5A-1(c)	FOCs on Time for Fully Electronic LSRs
September 2013	Pre-Ordering	PO-5B-1(a)	FOCs on Time for Electronic/Manual LSRs
September 2013	Pre-Ordering	PO-5B-1(b)	FOCs on Time for Electronic/Manual LSRs
September 2013	Pre-Ordering	PO-5B-1(c)	FOCs on Time for Electronic/Manual LSRs
September 2013	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile
September 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
September 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
September 2013	Pre-Ordering	PO-9B	Unbundled Loops
August 2013	Billing	BI-1A	UNEs and Resale Aggregate
August 2013	Billing	BI-1B	Jointly-provided Switched Access
August 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
August 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
August 2013	Billing	BI-2	Invoices Delivered within 10 Days
August 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
August 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
August 2013	Billing	BI-4A	UNEs and Resale Aggregate
August 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
August 2013	Collocation	CP-1C	Scheduled Interval 121 to 150 Calendar Days
August 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days
August 2013	Collocation	CP-3	Collocations Feasibility Study Interval
August 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met
August 2013	Database Updates	DB-1A	All
August 2013	Database Updates	DB-1B	All
August 2013	Database Updates	DB-1C-1	All
August 2013	Database Updates	DB-2C-1	All
August 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance
August 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
August 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
August 2013	Electronic Gateway Availability	GA-3	All
August 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
August 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
August 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
August 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
August 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
August 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs
August 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
August 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
August 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
August 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
August 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs
August 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
August 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
August 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
August 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
August 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
August 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA
August 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2

Month	PID Category	PID	PID Title
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
August 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
August 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-8	Trouble Rate
August 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA
August 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA
August 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Offices
August 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Offices
August 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Offices
August 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Offices
August 2013	Operator Services	OS-1	Speed of Answer - Operator Services
August 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
August 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
August 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
August 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
August 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
August 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
August 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
August 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
August 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC
August 2013	Ordering and Provisioning	OP-3C	No dispatches
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality

Month	PID Category	PID	PID Title
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
August 2013	Ordering and Provisioning	OP-5B	New Service Quality
August 2013	Ordering and Provisioning	OP-5B	New Service Quality
August 2013	Ordering and Provisioning	OP-5B	New Service Quality
August 2013	Ordering and Provisioning	OP-5B	New Service Quality
August 2013	Ordering and Provisioning	OP-5B	New Service Quality
August 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
August 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
August 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops
August 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord
August 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)
August 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order
August 2013	Pre-Ordering	PO-16	Timely Release Notifications
August 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
August 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
August 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
August 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
August 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
August 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through

Month	PID Category	PID	PID Title
August 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
August 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
August 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
August 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
August 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
August 2013	Pre-Ordering	PO-4C	LSRs received via facsimile
August 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
August 2013	Pre-Ordering	PO-5A-1(a)	FOCs on Time for Fully Electronic LSRs
August 2013	Pre-Ordering	PO-5A-1(b)	FOCs on Time for Fully Electronic LSRs
August 2013	Pre-Ordering	PO-5A-1(c)	FOCs on Time for Fully Electronic LSRs
August 2013	Pre-Ordering	PO-5B-1(b)	FOCs on Time for Electronic/Manual LSRs
August 2013	Pre-Ordering	PO-5B-1(c)	FOCs on Time for Electronic/Manual LSRs
August 2013	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile
August 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
August 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
August 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
August 2013	Pre-Ordering	PO-9A	Non-Designed Services
August 2013	Pre-Ordering	PO-9B	Unbundled Loops
July 2013	Billing	BI-1A	UNEs and Resale Aggregate
July 2013	Billing	BI-1B	Jointly-provided Switched Access
July 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
July 2013	Billing	BI-2	All
July 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
July 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
July 2013	Billing	BI-4A	UNEs and Resale Aggregate
July 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
July 2013	Collocation	CP-1A	Scheduled Interval 90 Calendar Days or Less
July 2013	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations
July 2013	Collocation	CP-3	Collocations Feasibility Study Interval
July 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met
July 2013	Database Updates	DB-1A	All
July 2013	Database Updates	DB-1B	All
July 2013	Database Updates	DB-1C-1	All
July 2013	Database Updates	DB-2C-1	All
July 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance
July 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
July 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
July 2013	Electronic Gateway Availability	GA-3	All
July 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
July 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
July 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
July 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
July 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
July 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
July 2013	Maintenance and Repair	MR-3B	Dispatches outside MSAs
July 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
July 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
July 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
July 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
July 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs
July 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs
July 2013	Maintenance and Repair	MR-4C	No dispatches
July 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas

Month	PID Category	PID	PID Title
July 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
July 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
July 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
July 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
July 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
July 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
July 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
July 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA
July 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA
July 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA
July 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA
July 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
July 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
July 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA
July 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA
July 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-8	Trouble Rate
July 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA
July 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA
July 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA
July 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch
July 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
July 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
July 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
July 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
July 2013	Operator Services	OS-1	Speed of Answer - Operator Services
July 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
July 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval

Month	PID Category	PID	PID Title
July 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
July 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
July 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
July 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
July 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
July 2013	Ordering and Provisioning	OP-2	All
July 2013	Ordering and Provisioning	OP-3B	Dispatches outside MSAs
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
July 2013	Ordering and Provisioning	OP-4B	Dispatches outside MSAs
July 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
July 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
July 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
July 2013	Ordering and Provisioning	OP-5B	New Service Quality
July 2013	Ordering and Provisioning	OP-5B	New Service Quality
July 2013	Ordering and Provisioning	OP-5B	New Service Quality
July 2013	Ordering and Provisioning	OP-5B	New Service Quality
July 2013	Ordering and Provisioning	OP-5B	New Service Quality
July 2013	Ordering and Provisioning	OP-5B	New Service Quality
July 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
July 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
July 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
July 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops
July 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord
July 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)

Month	PID Category	PID	PID Title
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
July 2013	Pre-Ordering	PO-15	All
July 2013	Pre-Ordering	PO-16	All
July 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
July 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
July 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
July 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
July 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
July 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
July 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
July 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through
July 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
July 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
July 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
July 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
July 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs
July 2013	Pre-Ordering	PO-5A-1(a)	FOCs on Time for Fully Electronic LSRs
July 2013	Pre-Ordering	PO-5A-1(b)	FOCs on Time for Fully Electronic LSRs
July 2013	Pre-Ordering	PO-5A-1(c)	FOCs on Time for Fully Electronic LSRs
July 2013	Pre-Ordering	PO-5B-1(a)	FOCs on Time for Electronic/Manual LSRs
July 2013	Pre-Ordering	PO-5B-1(b)	FOCs on Time for Electronic/Manual LSRs
July 2013	Pre-Ordering	PO-5B-1(c)	FOCs on Time for Electronic/Manual LSRs
July 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
July 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
July 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
July 2013	Pre-Ordering	PO-9A	Non-Designed Services
July 2013	Pre-Ordering	PO-9B	Unbundled Loops
June 2013	Billing	BI-1A	UNEs and Resale Aggregate
June 2013	Billing	BI-1B	Jointly-provided Switched Access
June 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
June 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
June 2013	Billing	BI-2	All
June 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
June 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
June 2013	Billing	BI-4A	UNEs and Resale Aggregate
June 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
June 2013	Collocation	CP-1C	Scheduled Interval 121 to 150 Calendar Days
June 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days
June 2013	Database Updates	DB-1A	All
June 2013	Database Updates	DB-1B	All
June 2013	Database Updates	DB-1C-1	All
June 2013	Database Updates	DB-2C-1	All
June 2013	Directory Assistance	DA-1	All
June 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI

Month	PID Category	PID	PID Title
June 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
June 2013	Electronic Gateway Availability	GA-3	All
June 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
June 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
June 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
June 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
June 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
June 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
June 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
June 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
June 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
June 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs
June 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
June 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
June 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
June 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
June 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
June 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
June 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
June 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA
June 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
June 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
June 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-8	Trouble Rate
June 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA
June 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA
June 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
June 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
June 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
June 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl

Month	PID Category	PID	PID Title
June 2013	Operator Services	OS-1	All
June 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
June 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
June 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
June 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
June 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
June 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
June 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
June 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
June 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
June 2013	Ordering and Provisioning	OP-2	All
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
June 2013	Ordering and Provisioning	OP-5B	New Service Quality
June 2013	Ordering and Provisioning	OP-5B	New Service Quality
June 2013	Ordering and Provisioning	OP-5B	New Service Quality
June 2013	Ordering and Provisioning	OP-5B	New Service Quality
June 2013	Ordering and Provisioning	OP-5B	New Service Quality
June 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
June 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
June 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops
June 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord
June 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)

Month	PID Category	PID	PID Title
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
June 2013	Pre-Ordering	PO-15	All
June 2013	Pre-Ordering	PO-16	All
June 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
June 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
June 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
June 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
June 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
June 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
June 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
June 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
June 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
June 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
June 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
June 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
June 2013	Pre-Ordering	PO-4C	LSRs received via facsimile
June 2013	Pre-Ordering	PO-5A-(b)	FOCs provided for UBLs and specified UNEs
June 2013	Pre-Ordering	PO-5A-1(a)	FOCs provided for Resale services and UNE-P
June 2013	Pre-Ordering	PO-5A-1(b)	FOCs provided for UBLs and specified UNEs
June 2013	Pre-Ordering	PO-5A-1(c)	FOCs provided for LNP
June 2013	Pre-Ordering	PO-5B-1(a)	FOCs provided for Resale services and UNE-P
June 2013	Pre-Ordering	PO-5B-1(b)	FOCs provided for UBLs and specified UNEs
June 2013	Pre-Ordering	PO-5B-1(c)	FOCs provided for LNP
June 2013	Pre-Ordering	PO-5C-(b)	FOCs provided for UBLs and specified UNEs
June 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
June 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
June 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
June 2013	Pre-Ordering	PO-9A	Non-Designed Services
June 2013	Pre-Ordering	PO-9B	Unbundled Loops
May 2013	Billing	BI-1A	UNEs and Resale Aggregate
May 2013	Billing	BI-1B	Jointly-provided Switched Access
May 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
May 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
May 2013	Billing	BI-2	All
May 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
May 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
May 2013	Billing	BI-4A	UNEs and Resale Aggregate
May 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
May 2013	Collocation	CP-3	Collocations Feasibility Study Interval

Month	PID Category	PID	PID Title
May 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met
May 2013	Database Updates	DB-1A	All
May 2013	Database Updates	DB-1B	All
May 2013	Database Updates	DB-1C-1	All
May 2013	Database Updates	DB-2C-1	All
May 2013	Directory Assistance	DA-1	All
May 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
May 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
May 2013	Electronic Gateway Availability	GA-3	All
May 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
May 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
May 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
May 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
May 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
May 2013	Maintenance and Repair	MR-3B	Dispatches outside MSAs
May 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
May 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
May 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
May 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
May 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs
May 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
May 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
May 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
May 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
May 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
May 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
May 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
May 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
May 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-8	Trouble Rate
May 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA
May 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA

Month	PID Category	PID	PID Title
May 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
May 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
May 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
May 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
May 2013	Operator Services	OS-1	All
May 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
May 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
May 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
May 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
May 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
May 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
May 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
May 2013	Ordering and Provisioning	OP-2	All
May 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
May 2013	Ordering and Provisioning	OP-5B	New Service Quality
May 2013	Ordering and Provisioning	OP-5B	New Service Quality
May 2013	Ordering and Provisioning	OP-5B	New Service Quality
May 2013	Ordering and Provisioning	OP-5B	New Service Quality
May 2013	Ordering and Provisioning	OP-5B	New Service Quality
May 2013	Ordering and Provisioning	OP-5B	New Service Quality
May 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
May 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
May 2013	Ordering and Provisioning	OP-6A-1	Dispatches within MSAs
May 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas
May 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops
May 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord
May 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)

Month	PID Category	PID	PID Title
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
May 2013	Pre-Ordering	PO-15	All
May 2013	Pre-Ordering	PO-16	All
May 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
May 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
May 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
May 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
May 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
May 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
May 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
May 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
May 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
May 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
May 2013	Pre-Ordering	PO-5A-(b)	FOCs provided for UBLs and specified UNEs
May 2013	Pre-Ordering	PO-5A-1(b)	FOCs provided for UBLs and specified UNEs
May 2013	Pre-Ordering	PO-5A-1(c)	FOCs provided for LNP
May 2013	Pre-Ordering	PO-5B-1(a)	FOCs provided for Resale services and UNE-P
May 2013	Pre-Ordering	PO-5B-1(b)	FOCs provided for UBLs and specified UNEs
May 2013	Pre-Ordering	PO-5B-1(c)	FOCs provided for LNP
May 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
May 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
May 2013	Pre-Ordering	PO-8B	Unbundled Loops
May 2013	Pre-Ordering	PO-9A	Non-Designed Services
May 2013	Pre-Ordering	PO-9B	Unbundled Loops
April 2013	Billing	BI-1A	UNEs and Resale Aggregate
April 2013	Billing	BI-1B	Jointly-provided Switched Access
April 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
April 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
April 2013	Billing	BI-2	All

Month	PID Category	PID	PID Title
April 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
April 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
April 2013	Billing	BI-4A	UNEs and Resale Aggregate
April 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
April 2013	Collocation	CP-1C	Scheduled Interval 121 to 150 Calendar Days
April 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days
April 2013	Database Updates	DB-1A	All
April 2013	Database Updates	DB-1B	All
April 2013	Database Updates	DB-1C-1	All
April 2013	Database Updates	DB-2C-1	All
April 2013	Directory Assistance	DA-1	All
April 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
April 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
April 2013	Electronic Gateway Availability	GA-3	All
April 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
April 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
April 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
April 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
April 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
April 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
April 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
April 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs
April 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs
April 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
April 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
April 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
April 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
April 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
April 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
April 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
April 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
April 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
April 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
April 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
April 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
April 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
April 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
April 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
April 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
April 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
April 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
April 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/l MSA
April 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/l MSA
April 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
April 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
April 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
April 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
April 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate

Month	PID Category	PID	PID Title
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-8	Trouble Rate
April 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA
April 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA
April 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
April 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
April 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
April 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
April 2013	Operator Services	OS-1	All
April 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
April 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
April 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
April 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
April 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
April 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
April 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
April 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
April 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
April 2013	Ordering and Provisioning	OP-2	All
April 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs
April 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs
April 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
April 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
April 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
April 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
April 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
April 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
April 2013	Ordering and Provisioning	OP-5B	New Service Quality
April 2013	Ordering and Provisioning	OP-5B	New Service Quality
April 2013	Ordering and Provisioning	OP-5B	New Service Quality
April 2013	Ordering and Provisioning	OP-5B	New Service Quality
April 2013	Ordering and Provisioning	OP-5B	New Service Quality
April 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate
April 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
April 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
April 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
April 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
April 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
April 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas

Month	PID Category	PID	PID Title
April 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
April 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops
April 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord
April 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
April 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
April 2013	Pre-Ordering	PO-15	All
April 2013	Pre-Ordering	PO-16	All
April 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
April 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
April 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
April 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
April 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
April 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
April 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
April 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
April 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
April 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
April 2013	Pre-Ordering	PO-3C	LSRs received via facsimile
April 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
April 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
April 2013	Pre-Ordering	PO-4C	LSRs received via facsimile
April 2013	Pre-Ordering	PO-5A-(b)	FOCs provided for UBLs and specified UNEs
April 2013	Pre-Ordering	PO-5A-1(a)	FOCs provided for Resale services and UNE-P
April 2013	Pre-Ordering	PO-5A-1(b)	FOCs provided for UBLs and specified UNEs
April 2013	Pre-Ordering	PO-5A-1(c)	FOCs provided for LNP
April 2013	Pre-Ordering	PO-5B-1(a)	FOCs provided for Resale services and UNE-P
April 2013	Pre-Ordering	PO-5B-1(b)	FOCs provided for UBLs and specified UNEs

Month	PID Category	PID	PID Title
April 2013	Pre-Ordering	PO-5B-1(c)	FOCs provided for LNP
April 2013	Pre-Ordering	PO-5C-(c)	FOCs provided for LNP
April 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
April 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
April 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
April 2013	Pre-Ordering	PO-8B	Unbundled Loops
April 2013	Pre-Ordering	PO-9A	Non-Designed Services
April 2013	Pre-Ordering	PO-9B	Unbundled Loops
March 2013	Billing	BI-1A	UNEs and Resale Aggregate
March 2013	Billing	BI-1B	Jointly-provided Switched Access
March 2013	Billing	BI-1C-1	UNEs and Resale Aggregate
March 2013	Billing	BI-1C-2	UNEs and Resale Aggregate
March 2013	Billing	BI-2	All
March 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors
March 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors
March 2013	Billing	BI-4A	UNEs and Resale Aggregate
March 2013	Billing	BI-4B	Reciprocal Compensation (MOU):
March 2013	Collocation	CP-3	Collocations Feasibility Study Interval
March 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met
March 2013	Database Updates	DB-1A	All
March 2013	Database Updates	DB-1B	All
March 2013	Database Updates	DB-1C-1	All
March 2013	Database Updates	DB-2C-1	All
March 2013	Directory Assistance	DA-1	All
March 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
March 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI
March 2013	Electronic Gateway Availability	GA-3	All
March 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT
March 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair
March 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases
March 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
March 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports
March 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC
March 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs
March 2013	Maintenance and Repair	MR-3B	Dispatches outside MSAs
March 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
March 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
March 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas
March 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs
March 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs
March 2013	Maintenance and Repair	MR-4C	No dispatches
March 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
March 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
March 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas
March 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
March 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2
March 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA
March 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA
March 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch
March 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch
March 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2

Month	PID Category	PID	PID Title
March 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2
March 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA
March 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA
March 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch
March 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
March 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
March 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
March 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
March 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-8	Trouble Rate
March 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA
March 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA
March 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch
March 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl
March 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl
March 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl
March 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl
March 2013	Operator Services	OS-1	All
March 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time
March 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval
March 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
March 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date
March 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities
March 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders
March 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders
March 2013	Ordering and Provisioning	OP-2	All
March 2013	Ordering and Provisioning	OP-3C	No dispatches
March 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-4C	No dispatches
March 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
March 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
March 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
March 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality
March 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality

Month	PID Category	PID	PID Title
March 2013	Ordering and Provisioning	OP-5B	New Service Quality
March 2013	Ordering and Provisioning	OP-5B	New Service Quality
March 2013	Ordering and Provisioning	OP-5B	New Service Quality
March 2013	Ordering and Provisioning	OP-5B	New Service Quality
March 2013	Ordering and Provisioning	OP-5B	New Service Quality
March 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
March 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
March 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
March 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
March 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total
March 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas
March 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
March 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Loop Qual Tools)
March 2013	Pre-Ordering	PO-15	All
March 2013	Pre-Ordering	PO-16	All
March 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
March 2013	Pre-Ordering	PO-20P4	Manual Service Order Accuracy
March 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
March 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
March 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI
March 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
March 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
March 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI
March 2013	Pre-Ordering	PO-3A-1	LSRs received via IMA-GUI and rejected manually
March 2013	Pre-Ordering	PO-3A-2	LSRs received via IMA-GUI and auto-rejected
March 2013	Pre-Ordering	PO-3C	LSRs received via facsimile

Month	PID Category	PID	PID Title
March 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually
March 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected
March 2013	Pre-Ordering	PO-4C	LSRs received via facsimile
March 2013	Pre-Ordering	PO-5A-(b)	FOCs provided for UBLs and specified UNEs
March 2013	Pre-Ordering	PO-5A-1(a)	FOCs provided for Resale services and UNE-P
March 2013	Pre-Ordering	PO-5A-1(b)	FOCs provided for UBLs and specified UNEs
March 2013	Pre-Ordering	PO-5A-1(c)	FOCs provided for LNP
March 2013	Pre-Ordering	PO-5B-1(a)	FOCs provided for Resale services and UNE-P
March 2013	Pre-Ordering	PO-5B-1(b)	FOCs provided for UBLs and specified UNEs
March 2013	Pre-Ordering	PO-5B-1(c)	FOCs provided for LNP
March 2013	Pre-Ordering	PO-5C-(c)	FOCs provided for LNP
March 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.
March 2013	Pre-Ordering	PO-6A	Work Completion Notification Timeliness
March 2013	Pre-Ordering	PO-7A,C	Billing Completion Notification Timeliness
March 2013	Pre-Ordering	PO-8A	Non-Designed Services
March 2013	Pre-Ordering	PO-9A	Non-Designed Services
March 2013	Pre-Ordering	PO-9B	Unbundled Loops

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Diagnostic	N/A	246,261	246,261	100.00%
Reciprocal Compensation	Diagnostic	N/A	1,426	1,426	100.00%
UNEs and Resale Aggregate	Parity	N/A	347	347	100.00%
Reciprocal Compensation	Diagnostic	N/A	1,424	1,424	100.00%
LIDB	Diagnostic	N/A	3,026,083	2,878,543	1.05
Directory Listing	Diagnostic	N/A	1272.13	5,503	0.23
IMAGUI	Diagnostic	N/A	29,820	29,880	99.80%
SIA	Diagnostic	N/A	29,820	29,880	99.80%
XML	Diagnostic	N/A	29,792	29,880	99.71%
EBTA	Diagnostic	N/A	85,680	85,680	100.00%
RepairGUI	Diagnostic	N/A	83,130	83,130	100.00%
EXACT	Diagnostic	N/A	21,600	21,600	100.00%
ALL	Diagnostic	N/A	0	0	
Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	3	66.67%
LIS Trunk	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	1	3	33.33%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	3	4	75.00%
Unbundled Loop - DS1 Capable	Parity	N/A	12	17	70.59%
Business	Parity	N/A	0	2	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	6:43	3	2:14
LIS Trunk	Parity	N/A	1:10	1	1:10
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	17:43	3	5:54
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	199:47	4	49:57
Unbundled Loop - DS1 Capable	Parity	N/A	172:22	17	10:08
Unbundled Loop Analog	Parity	N/A	817:23	59	13:51
Enhanced Extended Loops - DS1 Capable	Parity	N/A	3	80	3.75%
LIS Trunk	Parity	N/A	1	12,476	0.01%
Residence	Parity	N/A	0	103	0.00%
SUB-LOOP UNBUNDLING	Parity	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	1,131	0.27%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	546	0.73%
Unbundled Loop - DS1 Capable	Parity	N/A	17	1,069	1.59%
Unbundled Loop Analog	Parity	N/A	59	7,745	0.76%
LIS Trunk	Parity	N/A	1	984	0.10%
LIS Trunk	Parity	N/A	0	936	0.03%
LIS Trunk	Diagnostic	N/A	1	984	0.10%
LIS Trunk	Diagnostic	N/A	0	936	0.03%
Unbundled Loop Analog	Parity	N/A	123	2	61.50
Unbundled Loop Analog	Parity	N/A	1	2	50.00%
Residence	Parity	N/A	2	2	100.00%
LIS Trunk	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	14	14	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	6	6	100.00%
Unbundled Loop Analog	Benchmark	90.00%	37	38	97.37%
Residence	Parity	N/A	2	2	1.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	9	3	3.00
Unbundled Loop - DS1 Capable	Benchmark	5.50	52	6	8.67
Unbundled Loop Analog	Benchmark	6.00	151	30	5.03
LNP	Benchmark	95.00%	222	222	100.00%
REQUEST	Diagnostic	N/A	3083.73	20,221	0.15
RESPONSE	Diagnostic	N/A	7611.97	12,737	0.60
TOTAL	Diagnostic	N/A	10695.70	20,221	0.53

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
REQUEST	Diagnostic	N/A	1294.12	4,112	0.31
TOTAL	Diagnostic	N/A	1490.00	4,112	0.36
REQUEST	Diagnostic	N/A	620.18	2,157	0.29
RESPONSE	Diagnostic	N/A	50.27	806	0.06
TOTAL	Diagnostic	N/A	670.45	2,157	0.31
REQUEST	Diagnostic	N/A	2287.89	3,544	0.65
RESPONSE	Diagnostic	N/A	10762.15	2,304	4.67
TOTAL	Diagnostic	N/A	13050.04	3,544	3.68
REQUEST	Diagnostic	N/A	5158.49	7,976	0.65
RESPONSE	Diagnostic	N/A	29537.69	15,622	1.89
TOTAL	Diagnostic	N/A	34696.18	7,976	4.35
REQUEST	Diagnostic	N/A	1421.81	1,546	0.92
RESPONSE	Diagnostic	N/A	575.17	727	0.79
TOTAL	Diagnostic	N/A	1996.98	1,546	1.29
REQUEST	Diagnostic	N/A	1567.86	4,964	0.32
RESPONSE	Diagnostic	N/A	2797.00	8,302	0.34
TOTAL	Diagnostic	N/A	4364.86	4,964	0.88
ACCEPT	Diagnostic	N/A	59.51	608	0.10
REQUEST	Diagnostic	N/A	780.39	2,294	0.34
RESPONSE	Diagnostic	N/A	748.70	608	1.23
TOTAL	Diagnostic	N/A	1588.60	2,294	0.69
REQUEST	Diagnostic	N/A	1531.68	3,766	0.41
RESPONSE	Diagnostic	N/A	50567.99	2,563	19.73
TOTAL	Diagnostic	N/A	52099.67	3,766	13.83
LNP	Diagnostic	N/A	212	258	82.17%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	9	15	60.00%
Unbundled Loop Aggregate	Diagnostic	N/A	132	185	71.35%
LNP	Diagnostic	N/A	212	214	99.07%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	9	10	90.00%
Unbundled Loop Aggregate	Diagnostic	N/A	132	132	100.00%
Product Aggregate	Diagnostic	N/A	23:01	12	1:55
Resale Aggregate	Benchmark	95.00%	9	9	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	117	117	100.00%
LNP	Benchmark	95.00%	201	201	100.00%
Resale Aggregate	Benchmark	90.00%	6	6	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	62	63	98.41%
LNP	Benchmark	90.00%	47	47	100.00%
LNP	Benchmark	90.00%	1	1	100.00%
LIS Trunk	Benchmark	85.00%	4	4	100.00%
Unbundled Loops and Number Portability	Parity	N/A	0	1	0.00%
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Diagnostic	N/A	252,717	252,717	100.00%
Reciprocal Compensation	Diagnostic	N/A	1,651	1,651	100.00%
UNEs and Resale Aggregate	Parity	N/A	682	682	100.00%
Reciprocal Compensation	Diagnostic	N/A	1,651	1,651	100.00%
LIDB	Diagnostic	N/A	3,768,190	3,617,763	1.04
Directory Listing	Diagnostic	N/A	1605.34	6,475	0.25
IMAGUI	Diagnostic	N/A	27,360	27,360	100.00%
SIA	Diagnostic	N/A	27,360	27,360	100.00%
XML	Diagnostic	N/A	27,228	27,360	99.52%
EBTA	Diagnostic	N/A	77,580	77,580	100.00%
RepairGUI	Diagnostic	N/A	75,600	75,600	100.00%
EXACT	Diagnostic	N/A	20,160	20,160	100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
ALL	Diagnostic	N/A	0	0	
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	2	2	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	11	18	61.11%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	5:28	2	2:44
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1:27	1	1:27
Unbundled Loop - DS1 Capable	Parity	N/A	157:40	18	8:46
Unbundled Loop Analog	Parity	N/A	344:31	33	10:26
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	2	0.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	2	18	11.11%
Unbundled Loop Analog	Parity	N/A	4	33	12.12%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	80	0.00%
LIS Trunk	Parity	N/A	0	12,116	0.00%
Residence	Parity	N/A	0	102	0.00%
SUB-LOOP UNBUNDLING	Parity	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	1,131	0.18%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	556	0.18%
Unbundled Loop - DS1 Capable	Parity	N/A	18	1,094	1.65%
Unbundled Loop Analog	Parity	N/A	33	7,845	0.42%
LIS Trunk	Parity	N/A	2	984	0.23%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	2	984	0.23%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
Unbundled Loop Analog	Parity	N/A	339	5	67.80
Unbundled Loop Analog	Parity	N/A	2	5	40.00%
Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	3	3	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	9	9	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	6	6	100.00%
Unbundled Loop Analog	Benchmark	90.00%	15	15	100.00%
Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	15	3	5.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	6	2	3.00
Unbundled Loop - DS1 Capable	Benchmark	5.50	45	6	7.50
Unbundled Loop Analog	Benchmark	6.00	55	11	5.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	9	9	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	6	6	100.00%
Unbundled Loop Analog	Parity	N/A	15	15	100.00%
LNP	Benchmark	95.00%	197	197	100.00%
REQUEST	Diagnostic	N/A	4325.59	29,426	0.15
RESPONSE	Diagnostic	N/A	12751.11	20,208	0.63
TOTAL	Diagnostic	N/A	17076.70	29,426	0.58
REQUEST	Diagnostic	N/A	1889.47	6,446	0.29
TOTAL	Diagnostic	N/A	2028.64	6,446	0.31
REQUEST	Diagnostic	N/A	859.45	2,965	0.29
RESPONSE	Diagnostic	N/A	92.51	1,259	0.07
TOTAL	Diagnostic	N/A	951.96	2,965	0.32
REQUEST	Diagnostic	N/A	3372.34	5,429	0.62
RESPONSE	Diagnostic	N/A	17837.82	3,981	4.48
TOTAL	Diagnostic	N/A	21210.16	5,429	3.91
REQUEST	Diagnostic	N/A	7536.52	12,136	0.62
RESPONSE	Diagnostic	N/A	39703.87	25,973	1.53
TOTAL	Diagnostic	N/A	47240.39	12,136	3.89
REQUEST	Diagnostic	N/A	1931.01	2,152	0.90

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
RESPONSE	Diagnostic	N/A	809.80	1,222	0.66
TOTAL	Diagnostic	N/A	2740.81	2,152	1.27
REQUEST	Diagnostic	N/A	2243.80	7,715	0.29
RESPONSE	Diagnostic	N/A	4349.12	13,474	0.32
TOTAL	Diagnostic	N/A	6592.92	7,715	0.85
ACCEPT	Diagnostic	N/A	48.34	1,096	0.04
REQUEST	Diagnostic	N/A	1101.11	3,435	0.32
RESPONSE	Diagnostic	N/A	1299.26	1,097	1.18
TOTAL	Diagnostic	N/A	2448.71	3,435	0.71
REQUEST	Diagnostic	N/A	2003.11	5,498	0.36
RESPONSE	Diagnostic	N/A	80666.67	4,101	19.67
TOTAL	Diagnostic	N/A	82669.78	5,498	15.04
LNP	Diagnostic	N/A	201	254	79.13%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	11	12	91.67%
Unbundled Loop Aggregate	Diagnostic	N/A	145	195	74.36%
LNP	Diagnostic	N/A	201	203	99.01%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	11	11	100.00%
Unbundled Loop Aggregate	Diagnostic	N/A	145	146	99.32%
Product Aggregate	Diagnostic	N/A	38:52	14	2:47
Resale Aggregate	Benchmark	95.00%	11	11	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	132	132	100.00%
LNP	Benchmark	95.00%	194	194	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	63	65	96.92%
LNP	Benchmark	90.00%	48	48	100.00%
LIS Trunk	Benchmark	85.00%	9	9	100.00%
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Diagnostic	N/A	264,038	264,038	100.00%
Reciprocal Compensation	Diagnostic	N/A	1,680	1,680	100.00%
UNEs and Resale Aggregate	Parity	N/A	406	406	100.00%
Reciprocal Compensation	Diagnostic	N/A	1,563	1,563	100.00%
LIDB	Diagnostic	N/A	4,189,698	4,019,065	1.04
Directory Listing	Diagnostic	N/A	1061.48	5,622	0.19
IMAGUI	Diagnostic	N/A	30,600	30,600	100.00%
SIA	Diagnostic	N/A	30,600	30,600	100.00%
XML	Diagnostic	N/A	30,600	30,600	100.00%
EBTA	Diagnostic	N/A	86,400	86,400	100.00%
RepairGUI	Diagnostic	N/A	84,360	84,360	100.00%
EXACT	Diagnostic	N/A	22,860	22,860	100.00%
ALL	Diagnostic	N/A	0	0	
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	4	14	28.57%
Business	Parity	N/A	2	3	66.67%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2:51	1	2:51
Unbundled Loop - DS1 Capable	Parity	N/A	95:24	14	6:49
Unbundled Loop Analog	Parity	N/A	831:19	40	20:47
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	0	14	0.00%
Unbundled Loop Analog	Parity	N/A	7	40	17.50%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	78	0.00%
LIS Trunk	Parity	N/A	0	12,116	0.00%
Residence	Parity	N/A	0	103	0.00%
SUB-LOOP UNBUNDLING	Parity	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	1,124	0.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	572	0.17%
Unbundled Loop - DS1 Capable	Parity	N/A	14	1,109	1.26%
Unbundled Loop Analog	Parity	N/A	40	7,991	0.50%
LIS Trunk	Parity	N/A	1	984	0.09%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	1	984	0.09%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
Unbundled Loop Analog	Parity	N/A	239	5	47.80
LIS Trunk	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	15	15	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	6	6	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	7	7	100.00%
Unbundled Loop Analog	Benchmark	90.00%	28	28	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	30	10	3.00
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	3	1	3.00
Unbundled Loop - DS1 Capable	Benchmark	5.50	56	7	8.00
Unbundled Loop Analog	Benchmark	6.00	125	25	5.00
LIS Trunk	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	15	15	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	6	6	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	7	7	100.00%
Unbundled Loop Analog	Parity	N/A	27	28	96.43%
LNP	Benchmark	95.00%	210	210	100.00%
REQUEST	Diagnostic	N/A	1386.80	10,260	0.14
RESPONSE	Diagnostic	N/A	21677.38	36,031	0.60
TOTAL	Diagnostic	N/A	23064.18	10,260	2.25
REQUEST	Diagnostic	N/A	595.58	2,094	0.28
TOTAL	Diagnostic	N/A	853.12	2,094	0.41
REQUEST	Diagnostic	N/A	270.39	984	0.27
RESPONSE	Diagnostic	N/A	149.84	2,309	0.06
TOTAL	Diagnostic	N/A	420.23	984	0.43
REQUEST	Diagnostic	N/A	1142.64	1,848	0.62
RESPONSE	Diagnostic	N/A	30683.68	6,889	4.45
TOTAL	Diagnostic	N/A	31826.32	1,848	17.22
REQUEST	Diagnostic	N/A	2525.93	4,188	0.60
RESPONSE	Diagnostic	N/A	67412.56	45,236	1.49
TOTAL	Diagnostic	N/A	69938.49	4,188	16.70
REQUEST	Diagnostic	N/A	657.80	738	0.89
RESPONSE	Diagnostic	N/A	1404.54	2,136	0.66
TOTAL	Diagnostic	N/A	2062.34	738	2.79
REQUEST	Diagnostic	N/A	758.63	2,670	0.28
RESPONSE	Diagnostic	N/A	6972.21	23,796	0.29
TOTAL	Diagnostic	N/A	7730.84	2,670	2.90
ACCEPT	Diagnostic	N/A	15.77	354	0.04
REQUEST	Diagnostic	N/A	366.46	1,188	0.31
RESPONSE	Diagnostic	N/A	2287.91	1,933	1.18
TOTAL	Diagnostic	N/A	2670.14	1,188	2.25
REQUEST	Diagnostic	N/A	686.38	1,956	0.35
RESPONSE	Diagnostic	N/A	138810.84	7,196	19.29
TOTAL	Diagnostic	N/A	139497.22	1,956	71.32
LNP	Diagnostic	N/A	212	261	81.23%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	8	14	57.14%
Unbundled Loop Aggregate	Diagnostic	N/A	351	416	84.38%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
LNP	Diagnostic	N/A	212	215	98.60%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	8	8	100.00%
Unbundled Loop Aggregate	Diagnostic	N/A	351	351	100.00%
Product Aggregate	Diagnostic	N/A	67:05	24	2:48
Resale Aggregate	Benchmark	95.00%	7	7	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	324	325	99.69%
LNP	Benchmark	95.00%	202	202	100.00%
Resale Aggregate	Benchmark	90.00%	3	3	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	86	86	100.00%
LNP	Benchmark	90.00%	43	43	100.00%
Resale Aggregate	Benchmark	90.00%	1	1	100.00%
LNP	Benchmark	90.00%	1	1	100.00%
UNEs and Resale Aggregate	Parity	N/A	2,360	2,673	0.88
Jointly-provided Switched Access	Benchmark	95.00%	1,792,918	1,792,918	100.00%
UNEs and Resale Aggregate	Parity	N/A	1	1	1.00
UNEs and Resale Aggregate	Parity	N/A	2,359	2,672	0.88
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Benchmark	98.00%	268,488	268,488	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,533	1,533	100.00%
UNEs and Resale Aggregate	Parity	N/A	411	411	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,533	1,533	100.00%
All	Benchmark	150.00	537	4	134.25
All	Benchmark	90.00%	4	4	100.00%
E911	Parity by Design	N/A			0:00
ALL	Parity by Design	N/A			
All	Benchmark	99.25%	30,060	30,060	100.00%
SIA	Benchmark	99.25%	30,060	30,060	100.00%
ALL	Benchmark	99.25%	85,668	85,800	99.85%
ALL	Benchmark	99.25%	21,960	21,960	100.00%
ALL	Benchmark	99.25%	83,550	83,640	99.89%
ALL	Benchmark	95.00%	0	0	
Business	Parity	N/A	0	1	0.00%
Residence	Parity	N/A	1	1	100.00%
All	Parity	N/A	5,372	6,024	89.18%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	2	100.00%
Unbundled Loop Analog	Parity	N/A	15	23	65.22%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	4	4	100.00%
Unbundled Loop Analog	Parity	N/A	31	35	88.57%
DS0	Parity	N/A	0	1	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	7	10	70.00%
Business	Parity	N/A	21:57	1	21:57
DS0	Parity	N/A	16:51	1	16:51
DS0	Parity	N/A	16:51	1	16:51
Enhanced Extended Loops - DS1 Capable	Parity	N/A	3:30	1	3:30
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	10:07	4	2:32
Unbundled Loop - DS1 Capable	Parity	N/A	44:07	10	4:25
Unbundled Loop Analog	Parity	N/A	1985:20	35	56:43
Business	Parity	N/A	0	1	0.00%
DS0	Parity	N/A	0	1	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	4	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	3	10	30.00%
Unbundled Loop Analog	Parity	N/A	3	35	8.57%
Basic Rate ISDN	Parity	N/A	0	13	0.00%
Business	Parity	N/A	1	249	0.40%
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	80	1.25%
LIS Trunk	Parity	N/A	0	11,900	0.00%
PBX	Parity	N/A	0	54	0.00%
Residence	Parity	N/A	0	104	0.00%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	4	1,124	0.36%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	619	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	10	1,151	0.87%
Unbundled Loop Analog	Parity	N/A	35	8,348	0.42%
Business	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	0	984	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	984	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
ALL	Parity by Design	N/A			
Unbundled Loop Analog	Parity	N/A	135	4	33.75
Unbundled Loop Analog	Diagnostic	N/A	3	4	75.00%
LNP	Benchmark	98.25%	274	274	100.00%
LNP	Diagnostic	N/A	274	274	100.00%
ALL	Parity	N/A	3,297	3,558	92.66%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	21	21	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	11	13	84.62%
Unbundled Loop Analog	Benchmark	90.00%	26	26	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	9	3	3.00
Unbundled Loop - DS1 Capable	Parity	N/A	113	13	8.69
Unbundled Loop Analog	Benchmark	6.00	76	16	4.75
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	21	21	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	13	13	100.00%
Unbundled Loop Analog	Parity	N/A	25	26	96.15%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	21	21	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	13	13	100.00%
Unbundled Loop Analog	Benchmark	96.50%	26	26	100.00%
Unbundled Loop Analog	Diagnostic	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	21	21	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	13	13	100.00%
Unbundled Loop Analog	Diagnostic	N/A	25	26	96.15%
Unbundled Loop - DS1 Capable	Parity	N/A	1	1	1.00
Unbundled Loop - DS1 Capable	Parity	N/A	7	1	7.00
LNP	Benchmark	95.00%	274	274	100.00%
REQUEST	Diagnostic	N/A	5139.37	37,570	0.14
RESPONSE	Diagnostic	N/A	17793.45	22,323	0.80
TOTAL	Benchmark	10.00	22932.82	37,570	0.61
REQUEST	Diagnostic	N/A	1918.73	7,490	0.26
TOTAL	Benchmark	10.00	4859.20	7,490	0.65
REQUEST	Diagnostic	N/A	886.41	3,724	0.24
RESPONSE	Diagnostic	N/A	2068.71	1,673	1.24
TOTAL	Benchmark	25.00	2955.12	3,724	0.79

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
REQUEST	Diagnostic	N/A	3422.15	7,021	0.49
RESPONSE	Diagnostic	N/A	30680.30	5,126	5.99
TOTAL	Benchmark	25.00	34102.45	7,021	4.86
REQUEST	Diagnostic	N/A	7498.36	14,601	0.51
RESPONSE	Diagnostic	N/A	49879.47	30,616	1.63
TOTAL	Benchmark	12.50	57377.83	14,601	3.93
REQUEST	Diagnostic	N/A	2027.76	2,943	0.69
RESPONSE	Diagnostic	N/A	3278.41	1,719	1.91
TOTAL	Benchmark	30.00	5306.17	2,943	1.80
REQUEST	Diagnostic	N/A	2385.84	9,851	0.24
RESPONSE	Diagnostic	N/A	9478.09	17,280	0.55
TOTAL	Benchmark	25.00	11863.93	9,851	1.20
ACCEPT	Diagnostic	N/A	926.26	2,749	0.34
REQUEST	Diagnostic	N/A	1006.23	4,021	0.25
RESPONSE	Diagnostic	N/A	3268.34	1,923	1.70
TOTAL	Benchmark	10.00	5200.83	4,021	1.29
REQUEST	Diagnostic	N/A	1993.16	6,199	0.32
RESPONSE	Diagnostic	N/A	72184.97	3,883	18.59
TOTAL	Benchmark	20.00	74178.13	6,199	11.97
All	Parity	N/A	1	86	0.01
ALL	Benchmark	92.50%	1	1	100.00%
Resale & UNE-P (POTS)	Benchmark	95.00%	2	2	100.00%
Unbundled Loops	Benchmark	95.00%	9	9	100.00%
LNP	Diagnostic	N/A	42	57	73.68%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	10	14	71.43%
Unbundled Loop Aggregate	Diagnostic	N/A	125	154	81.17%
LNP	Benchmark	95.00%	42	42	100.00%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	10	10	100.00%
Unbundled Loop Aggregate	Benchmark	85.00%	125	125	100.00%
Product Aggregate	Benchmark	12:00	0:21	3	0:07
Product Aggregate	Benchmark	00:0:18	00:592:47	7,107	00:0:05
Product Aggregate	Benchmark	24:00	4:30	1	4:30
Product Aggregate	Diagnostic	N/A	505	15,376	3.28%
Product Aggregate	Diagnostic	N/A	7,107	15,376	46.22%
Product Aggregate	Diagnostic	N/A	1	1	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	147	147	100.00%
Resale Aggregate	Benchmark	95.00%	10	10	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	120	120	100.00%
LNP	Benchmark	95.00%	39	39	100.00%
Resale Aggregate	Benchmark	90.00%	4	4	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	34	35	97.14%
LNP	Benchmark	90.00%	14	15	93.33%
LIS Trunk	Benchmark	85.00%	3	3	100.00%
All	Benchmark	6:00	3:51	185	0:01
All	Parity	N/A	248	249	99.60%
Non-Designed Services	Parity	N/A	9	1	9.00
Unbundled Loops and Number Portability	Parity	N/A	54	8	6.75
Unbundled Loops and Number Portability	Parity	N/A	3	4	75.00%
UNEs and Resale Aggregate	Parity	N/A	2,312	2,666	0.87
Jointly-provided Switched Access	Benchmark	95.00%	1,747,923	1,747,925	100.00%
UNEs and Resale Aggregate	Parity	N/A	2	10	0.20
UNEs and Resale Aggregate	Parity	N/A	2,310	2,656	0.87
All	Parity by Design	N/A			100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
UNEs and Resale Aggregate	Benchmark	98.00%	263,134	263,134	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,781	1,781	100.00%
UNEs and Resale Aggregate	Parity	N/A	481	481	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,639	1,639	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.05
Directory Listing	Parity by Design	N/A			0.18
Directory Listing	Parity by Design	N/A			98.89%
ALL	Parity by Design	N/A			
All	Benchmark	99.25%	29,340	29,340	100.00%
SIA	Benchmark	99.25%	29,340	29,340	100.00%
ALL	Benchmark	99.25%	83,400	83,400	100.00%
ALL	Benchmark	99.25%	21,600	21,600	100.00%
ALL	Benchmark	99.25%	80,970	80,970	100.00%
ALL	Benchmark	95.00%	0	0	
Basic Rate ISDN	Parity	N/A	5	7	71.43%
Business	Parity	N/A	2	7	28.57%
All	Parity	N/A	5,170	6,267	82.50%
Business	Parity	N/A	2	2	100.00%
Basic Rate ISDN	Parity	N/A	2	2	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	4	4	100.00%
Unbundled Loop Analog	Parity	N/A	21	36	58.33%
Business	Parity	N/A	4	4	100.00%
Basic Rate ISDN	Parity	N/A	2	2	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	4	4	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	52	61	85.25%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	2	100.00%
LIS Trunk	Parity	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	8	8	100.00%
Business	Parity	N/A	69:50	4	17:27
Basic Rate ISDN	Parity	N/A	10:32	2	5:16
Basic Rate ISDN	Parity	N/A	10:32	2	5:16
Enhanced Extended Loops - DS1 Capable	Parity	N/A	5:07	2	2:34
LIS Trunk	Parity	N/A	0:27	1	0:27
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	23:55	4	5:59
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0:01	1	0:01
Unbundled Loop - DS1 Capable	Parity	N/A	20:05	8	2:31
Unbundled Loop Analog	Parity	N/A	3104:02	61	50:53
Business	Parity	N/A	0	5	0.00%
Basic Rate ISDN	Parity	N/A	0	2	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	2	0.00%
LIS Trunk	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	4	0.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	1	8	12.50%
Unbundled Loop Analog	Parity	N/A	6	61	9.84%
Basic Rate ISDN	Parity	N/A	2	13	15.38%
Business	Parity	N/A	5	250	2.00%
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	80	2.50%
LIS Trunk	Parity	N/A	1	12,260	0.01%
PBX	Parity	N/A	0	54	0.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Residence	Parity	N/A	0	106	0.00%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	4	1,109	0.36%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	636	0.16%
Unbundled Loop - DS1 Capable	Parity	N/A	8	1,162	0.69%
Unbundled Loop Analog	Parity	N/A	61	8,457	0.72%
Business	Parity	N/A	4	5	80.00%
LIS Trunk	Parity	N/A	0	984	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	984	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
All	Parity	N/A	1	1	100.00%
All	Diagnostic	N/A	0	1	0.00%
ALL	Parity by Design	N/A			
Unbundled Loop Analog	Parity	N/A	69	3	23.00
Unbundled Loop Analog	Diagnostic	N/A	3	3	100.00%
LNP	Benchmark	98.25%	250	250	100.00%
LNP	Diagnostic	N/A	250	250	100.00%
ALL	Parity	N/A	4,510	4,723	95.49%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	15	15	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	17	20	85.00%
Unbundled Loop Analog	Benchmark	90.00%	28	28	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	9	3	3.00
Unbundled Loop - DS1 Capable	Parity	N/A	183	19	9.63
Unbundled Loop Analog	Benchmark	6.00	116	24	4.83
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	15	15	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	20	20	100.00%
Unbundled Loop Analog	Parity	N/A	28	28	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	15	15	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	20	20	100.00%
Unbundled Loop Analog	Benchmark	96.50%	28	28	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	15	15	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	20	20	100.00%
Unbundled Loop Analog	Diagnostic	N/A	28	28	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	30	3	10.00
LNP	Benchmark	95.00%	247	247	100.00%
REQUEST	Diagnostic	N/A	2012.50	15,765	0.13
RESPONSE	Diagnostic	N/A	10399.40	6,144	1.69
TOTAL	Benchmark	10.00	12411.90	15,765	0.79
REQUEST	Diagnostic	N/A	317.51	2,606	0.12
TOTAL	Benchmark	10.00	4145.88	2,606	1.59
REQUEST	Diagnostic	N/A	166.69	1,343	0.12
RESPONSE	Diagnostic	N/A	2616.01	706	3.71
TOTAL	Benchmark	25.00	2782.70	1,343	2.07
REQUEST	Diagnostic	N/A	357.80	3,013	0.12
RESPONSE	Diagnostic	N/A	21316.70	2,307	9.24
TOTAL	Benchmark	25.00	21674.50	3,013	7.19
REQUEST	Diagnostic	N/A	573.39	4,936	0.12
RESPONSE	Diagnostic	N/A	13411.76	10,767	1.25
TOTAL	Benchmark	12.50	13985.15	4,936	2.83
REQUEST	Diagnostic	N/A	160.39	1,275	0.13
RESPONSE	Diagnostic	N/A	4017.09	867	4.63
TOTAL	Benchmark	30.00	4177.48	1,275	3.28

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
REQUEST	Diagnostic	N/A	438.21	3,830	0.11
RESPONSE	Diagnostic	N/A	10786.73	6,835	1.58
TOTAL	Benchmark	25.00	11224.94	3,830	2.93
ACCEPT	Diagnostic	N/A	850.40	1,409	0.60
REQUEST	Diagnostic	N/A	284.09	2,287	0.12
RESPONSE	Diagnostic	N/A	2942.69	1,409	2.09
TOTAL	Benchmark	10.00	4077.18	2,287	1.78
REQUEST	Diagnostic	N/A	267.69	2,141	0.13
RESPONSE	Diagnostic	N/A	13650.24	723	18.88
TOTAL	Benchmark	20.00	13917.93	2,141	6.50
All	Parity	N/A	1	81	0.01
ALL	Benchmark	92.50%	1	1	100.00%
Resale & UNE-P (POTS)	Benchmark	95.00%	1	1	100.00%
Unbundled Loops	Benchmark	95.00%	16	16	100.00%
LNP	Diagnostic	N/A	31	48	64.58%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	26	37	70.27%
Unbundled Loop Aggregate	Diagnostic	N/A	91	146	62.33%
LNP	Benchmark	95.00%	31	31	100.00%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	26	26	100.00%
Unbundled Loop Aggregate	Benchmark	85.00%	91	93	97.85%
Product Aggregate	Benchmark	12:00	5:41	6	0:57
Product Aggregate	Benchmark	00:0:18	00:843:23	8,208	00:0:06
Product Aggregate	Benchmark	24:00	8:06	3	2:42
Product Aggregate	Diagnostic	N/A	519	17,250	3.01%
Product Aggregate	Diagnostic	N/A	8,208	17,250	47.58%
Product Aggregate	Diagnostic	N/A	3	4	75.00%
Unbundled Loop Aggregate	Benchmark	95.00%	85	85	100.00%
Resale Aggregate	Benchmark	95.00%	26	26	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	78	78	100.00%
LNP	Benchmark	95.00%	31	31	100.00%
Resale Aggregate	Benchmark	90.00%	9	9	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	60	60	100.00%
LNP	Benchmark	90.00%	15	15	100.00%
LNP	Benchmark	90.00%	1	1	100.00%
LIS Trunk	Benchmark	85.00%	1	1	100.00%
All	Benchmark	6:00	10:26	227	0:03
All	Parity	N/A	274	274	100.00%
Unbundled Loops and Number Portability	Parity	N/A	27	5	5.40
Unbundled Loops and Number Portability	Parity	N/A	5	7	71.43%
UNEs and Resale Aggregate	Parity	N/A	3,432	3,665	0.94
Jointly-provided Switched Access	Benchmark	95.00%	1,918,640	1,918,640	100.00%
UNEs and Resale Aggregate	Parity	N/A	14	14	1.00
UNEs and Resale Aggregate	Parity	N/A	3,418	3,651	0.94
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Benchmark	98.00%	272,378	272,378	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,552	1,552	100.00%
UNEs and Resale Aggregate	Parity	N/A	506	507	99.80%
Reciprocal Compensation	Benchmark	95.00%	1,552	1,552	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.05
Directory Listing	Parity by Design	N/A			0.17
Directory Listing	Parity by Design	N/A			98.85%
ALL	Parity by Design	N/A			

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
All	Benchmark	99.25%	29,160	29,160	100.00%
SIA	Benchmark	99.25%	30,600	30,600	100.00%
ALL	Benchmark	99.25%	86,372	86,400	99.97%
ALL	Benchmark	99.25%	22,860	22,860	100.00%
ALL	Benchmark	99.25%	84,360	84,360	100.00%
ALL	Benchmark	95.00%	0	0	
Basic Rate ISDN	Parity	N/A	3	4	75.00%
Business	Parity	N/A	1	3	33.33%
Centrex 21	Parity	N/A	0	1	0.00%
Residence	Parity	N/A	0	1	0.00%
All	Parity	N/A	6,354	7,861	80.83%
Business	Parity	N/A	2	2	100.00%
Basic Rate ISDN	Parity	N/A	1	1	100.00%
Residence	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	6	9	66.67%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	3	100.00%
Unbundled Loop Analog	Parity	N/A	29	48	60.42%
Business	Parity	N/A	2	2	100.00%
Centrex 21	Parity	N/A	1	1	100.00%
Basic Rate ISDN	Parity	N/A	1	1	100.00%
Residence	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	12	12	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	3	100.00%
Unbundled Loop Analog	Parity	N/A	61	80	76.25%
DS0	Parity	N/A	2	3	66.67%
LIS Trunk	Parity	N/A	0	1	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	10	14	71.43%
Business	Parity	N/A	25:46	2	12:53
Centrex 21	Parity	N/A	26:23	1	26:23
Basic Rate ISDN	Parity	N/A	3:12	1	3:12
Residence	Parity	N/A	50:26	1	50:26
Basic Rate ISDN	Parity	N/A	3:12	1	3:12
DS0	Parity	N/A	7:12	3	2:24
DS0	Parity	N/A	7:12	3	2:24
LIS Trunk	Parity	N/A	14:00	1	14:00
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	169:38	12	14:08
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	9:24	3	3:08
Unbundled Loop - DS1 Capable	Parity	N/A	59:18	14	4:14
Unbundled Loop Analog	Parity	N/A	5343:36	80	66:48
Business	Parity	N/A	0	2	0.00%
Centrex 21	Parity	N/A	0	1	0.00%
Basic Rate ISDN	Parity	N/A	1	1	100.00%
Residence	Parity	N/A	0	1	0.00%
DS0	Parity	N/A	0	3	0.00%
LIS Trunk	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	12	16.67%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	3	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	0	14	0.00%
Unbundled Loop Analog	Parity	N/A	7	80	8.75%
Basic Rate ISDN	Parity	N/A	1	13	7.69%
Business	Parity	N/A	2	260	0.77%
Centrex 21	Parity	N/A	1	20	5.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	80	0.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
LIS Trunk	Parity	N/A	1	11,636	0.01%
PBX	Parity	N/A	0	56	0.00%
Residence	Parity	N/A	1	108	0.93%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	12	1,105	1.09%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	644	0.47%
Unbundled Loop - DS1 Capable	Parity	N/A	14	1,153	1.21%
Unbundled Loop Analog	Parity	N/A	80	8,527	0.94%
Business	Parity	N/A	2	2	100.00%
Centrex 21	Parity	N/A	1	1	100.00%
Residence	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	0	984	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	984	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
ALL	Parity by Design	N/A			
Unbundled Loop - Analog	Benchmark	95.00%	3	3	100.00%
Unbundled Loop - Analog	Diagnostic	N/A	0	3	0.00%
Unbundled Loop Analog	Parity	N/A	77	3	25.67
Unbundled Loop Analog	Diagnostic	N/A	3	3	100.00%
LNP	Benchmark	98.25%	805	805	100.00%
LNP	Diagnostic	N/A	805	805	100.00%
ALL	Parity	N/A	4,510	4,723	95.49%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	10	10	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	16	16	100.00%
Unbundled Loop Analog	Benchmark	90.00%	44	48	91.67%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	9	3	3.00
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	3	1	3.00
Unbundled Loop - DS1 Capable	Parity	N/A	122	15	8.13
Unbundled Loop Analog	Benchmark	6.00	201	41	4.90
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	10	10	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	16	16	100.00%
Unbundled Loop Analog	Parity	N/A	48	48	100.00%
Business	Benchmark	96.50%	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	10	10	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%	1	1	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	16	16	100.00%
Unbundled Loop Analog	Benchmark	96.50%	48	48	100.00%
Business	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	10	10	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	16	16	100.00%
Unbundled Loop Analog	Diagnostic	N/A	48	48	100.00%
Unbundled Loop Analog	Parity	N/A	5	4	1.25
Unbundled Loop - Analog	Diagnostic	N/A	0:10	6	0:02
LNP	Benchmark	95.00%	6	6	100.00%
LNP	Benchmark	95.00%	798	798	100.00%
REQUEST	Diagnostic	N/A	1616.67	12,530	0.13
RESPONSE	Diagnostic	N/A	8806.84	4,893	1.80

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
TOTAL	Benchmark	10.00	10423.51	12,530	0.83
REQUEST	Diagnostic	N/A	258.64	2,147	0.12
TOTAL	Benchmark	10.00	3520.06	2,147	1.64
REQUEST	Diagnostic	N/A	146.62	1,187	0.12
RESPONSE	Diagnostic	N/A	2433.48	606	4.02
TOTAL	Benchmark	25.00	2580.10	1,187	2.17
REQUEST	Diagnostic	N/A	300.71	2,471	0.12
RESPONSE	Diagnostic	N/A	17317.50	1,889	9.17
TOTAL	Benchmark	25.00	17618.21	2,471	7.13
REQUEST	Diagnostic	N/A	468.72	3,960	0.12
RESPONSE	Diagnostic	N/A	10273.61	8,622	1.19
TOTAL	Benchmark	12.50	10742.33	3,960	2.71
REQUEST	Diagnostic	N/A	134.18	1,054	0.13
RESPONSE	Diagnostic	N/A	3105.51	688	4.51
TOTAL	Benchmark	30.00	3239.69	1,054	3.07
REQUEST	Diagnostic	N/A	359.68	3,103	0.12
RESPONSE	Diagnostic	N/A	9071.72	5,448	1.67
TOTAL	Benchmark	25.00	9431.40	3,103	3.04
ACCEPT	Diagnostic	N/A	731.17	1,137	0.64
REQUEST	Diagnostic	N/A	244.86	1,889	0.13
RESPONSE	Diagnostic	N/A	2521.29	1,139	2.21
TOTAL	Benchmark	10.00	3497.32	1,889	1.85
REQUEST	Diagnostic	N/A	218.70	1,710	0.13
RESPONSE	Diagnostic	N/A	15150.65	987	15.35
TOTAL	Benchmark	20.00	15369.35	1,710	8.99
All	Parity	N/A	9	119	0.08
ALL	Benchmark	92.50%	1	1	100.00%
Resale & UNE-P (POTS)	Benchmark	95.00%	2	2	100.00%
Unbundled Loops	Benchmark	95.00%	13	13	100.00%
LNP	Diagnostic	N/A	71	90	78.89%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	7	14	50.00%
Unbundled Loop Aggregate	Diagnostic	N/A	190	247	76.92%
LNP	Benchmark	95.00%	71	71	100.00%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	7	7	100.00%
Unbundled Loop Aggregate	Benchmark	85.00%	190	191	99.48%
Product Aggregate	Benchmark	12:00	15:37	17	0:55
Product Aggregate	Benchmark	00:0:18	00:874:38	9,941	00:0:05
Product Aggregate	Diagnostic	N/A	771	21,177	3.64%
Product Aggregate	Diagnostic	N/A	9,941	21,177	46.94%
Unbundled Loop Aggregate	Benchmark	95.00%	181	181	100.00%
Resale Aggregate	Benchmark	95.00%	7	7	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	175	175	100.00%
LNP	Benchmark	95.00%	69	69	100.00%
Resale Aggregate	Benchmark	90.00%	2	2	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	62	64	96.88%
LNP	Benchmark	90.00%	18	18	100.00%
LIS Trunk	Benchmark	85.00%	7	7	100.00%
All	Benchmark	6:00	6:13	247	0:02
All	Parity	N/A	332	332	100.00%
Unbundled Loops and Number Portability	Parity	N/A	15	3	5.00%
Non-Designed Services	Parity	N/A	0	3	0.00%
Unbundled Loops and Number Portability	Parity	N/A	0	3	0.00%
UNEs and Resale Aggregate	Parity	N/A	3,029	3,420	0.89

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Jointly-provided Switched Access	Benchmark	95.00%	1,740,312	1,740,312	100.00%
UNEs and Resale Aggregate	Parity	N/A	3	5	0.60
UNEs and Resale Aggregate	Parity	N/A	3,026	3,415	0.89
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Benchmark	98.00%	270,460	270,460	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,666	1,666	100.00%
UNEs and Resale Aggregate	Parity	N/A	425	425	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,666	1,666	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.04
Directory Listing	Parity by Design	N/A			0.16
Directory Listing	Parity by Design	N/A			98.70%
	Parity by Design	N/A			
All	Benchmark	99.25%	28,980	28,980	100.00%
SIA	Benchmark	99.25%	28,980	28,980	100.00%
ALL	Benchmark	99.25%	82,825	82,920	99.89%
ALL	Benchmark	99.25%	21,060	21,060	100.00%
ALL	Benchmark	99.25%	80,738	80,760	99.97%
ALL	Benchmark	95.00%	0	0	
Business	Parity	N/A	1	2	50.00%
Residence	Parity	N/A	1	2	50.00%
All	Parity	N/A	6,763	8,323	81.26%
Business	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	3	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2	2	100.00%
Unbundled Loop Analog	Parity	N/A	30	49	61.22%
Business	Parity	N/A	1	1	100.00%
Residence	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	9	9	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	4	100.00%
Unbundled Loop Analog	Parity	N/A	56	69	81.16%
DS0	Parity	N/A	1	1	100.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	13	14	92.86%
Business	Parity	N/A	26:46	1	26:46
Residence	Parity	N/A	20:03	1	20:03
DS0	Parity	N/A	2:28	1	2:28
DS0	Parity	N/A	2:28	1	2:28
Enhanced Extended Loops - DS1 Capable	Parity	N/A	9:44	1	9:44
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	31:09	9	3:28
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	28:13	4	7:03
Unbundled Loop - DS1 Capable	Parity	N/A	45:03	14	3:13
Unbundled Loop Analog	Parity	N/A	4716:25	69	68:21
Business	Parity	N/A	0	1	0.00%
Residence	Parity	N/A	0	1	0.00%
DS0	Parity	N/A	0	1	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	9	22.22%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	4	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	4	14	28.57%
Unbundled Loop Analog	Parity	N/A	5	69	7.25%
Basic Rate ISDN	Parity	N/A	0	13	0.00%
Business	Parity	N/A	1	268	0.37%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	84	1.19%
LIS Trunk	Parity	N/A	0	11,636	0.00%
PBX	Parity	N/A	0	56	0.00%
Residence	Parity	N/A	1	109	0.92%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	9	1,112	0.81%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	653	0.61%
Unbundled Loop - DS1 Capable	Parity	N/A	14	1,146	1.22%
Unbundled Loop Analog	Parity	N/A	69	8,608	0.80%
Business	Parity	N/A	0	1	0.00%
Residence	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	0	984	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	984	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
	Parity by Design	N/A			
Unbundled Loop - Analog	Benchmark	95.00%	1	1	100.00%
Unbundled Loop - Analog	Diagnostic	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	88	1	88.00
Unbundled Loop Analog	Parity	N/A	250	4	62.50
Unbundled Loop Analog	Diagnostic	N/A	1	4	25.00%
LNP	Benchmark	98.25%	463	463	100.00%
LNP	Diagnostic	N/A	463	463	100.00%
	Parity	N/A	3,901	4,197	92.95%
Business	Parity	N/A	1	1	100.00%
Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	1	4	25.00%
Frame Relay	Parity	N/A	0	1	0.00%
LIS Trunk	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	19	20	95.00%
Unbundled Loop - DS1 Capable	Parity	N/A	13	14	92.86%
Unbundled Loop Analog	Benchmark	90.00%	34	35	97.14%
Business	Parity	N/A	0	1	0.00
Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	117	4	29.25
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	15	5	3.00
Unbundled Loop - DS1 Capable	Parity	N/A	91	13	7.00
Unbundled Loop Analog	Benchmark	6.00	141	28	5.04
Business	Parity	N/A	1	1	100.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	4	100.00%
Frame Relay	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	20	20	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	14	14	100.00%
Unbundled Loop Analog	Parity	N/A	32	35	91.43%
Business	Benchmark	96.50%	1	1	100.00%
Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%	4	4	100.00%
Frame Relay	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	20	20	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	14	14	100.00%
Unbundled Loop Analog	Benchmark	96.50%	35	35	100.00%
Unbundled Loop Analog	Diagnostic	N/A	0	3	0.00%
Business	Diagnostic	N/A	1	1	100.00%
Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A	4	4	100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Frame Relay	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	20	20	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	14	14	100.00%
Unbundled Loop Analog	Diagnostic	N/A	32	35	91.43%
Frame Relay	Parity	N/A	5	1	5.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1	1.00
Unbundled Loop - DS1 Capable	Parity	N/A	2	1	2.00
Unbundled Loop Analog	Parity	N/A	1	1	1.00
Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A	97	3	32.33
Unbundled Loop - Analog	Diagnostic	N/A	0:04	4	0:01
LNP	Benchmark	95.00%	4	4	100.00%
LNP	Benchmark	95.00%	456	456	100.00%
REQUEST	Diagnostic	N/A	2519.53	20,072	0.13
RESPONSE	Diagnostic	N/A	16120.96	7,919	2.04
TOTAL	Benchmark	10.00	18640.49	20,072	0.93
REQUEST	Diagnostic	N/A	409.17	3,450	0.12
TOTAL	Benchmark	10.00	6076.80	3,450	1.76
REQUEST	Diagnostic	N/A	243.02	2,047	0.12
RESPONSE	Diagnostic	N/A	4396.27	1,150	3.82
TOTAL	Benchmark	25.00	4639.29	2,047	2.27
REQUEST	Diagnostic	N/A	477.53	4,017	0.12
RESPONSE	Diagnostic	N/A	28735.67	3,135	9.17
TOTAL	Benchmark	25.00	29213.20	4,017	7.27
REQUEST	Diagnostic	N/A	751.18	6,475	0.12
RESPONSE	Diagnostic	N/A	17263.85	14,331	1.20
TOTAL	Benchmark	12.50	18015.03	6,475	2.78
REQUEST	Diagnostic	N/A	211.89	1,696	0.12
RESPONSE	Diagnostic	N/A	5446.64	1,149	4.74
TOTAL	Benchmark	30.00	5658.53	1,696	3.34
REQUEST	Diagnostic	N/A	578.05	5,079	0.11
RESPONSE	Diagnostic	N/A	13915.73	8,880	1.57
TOTAL	Benchmark	25.00	14493.78	5,079	2.85
ACCEPT	Diagnostic	N/A	1116.59	1,799	0.62
REQUEST	Diagnostic	N/A	359.32	2,915	0.12
RESPONSE	Diagnostic	N/A	4125.50	1,799	2.29
TOTAL	Benchmark	10.00	5601.41	2,915	1.92
REQUEST	Diagnostic	N/A	345.60	2,706	0.13
RESPONSE	Diagnostic	N/A	26253.52	943	18.84
TOTAL	Benchmark	20.00	26599.12	2,706	9.83
All	Parity	N/A	0	107	0.00
	Benchmark	92.50%	1	1	100.00%
Resale & UNE-P (POTS)	Benchmark	95.00%	3	3	100.00%
Unbundled Loops	Benchmark	95.00%	26	26	100.00%
LNP	Diagnostic	N/A	55	85	64.71%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	3	12	25.00%
Unbundled Loop Aggregate	Diagnostic	N/A	123	181	67.96%
LNP	Benchmark	95.00%	55	55	100.00%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	3	3	100.00%
Unbundled Loop Aggregate	Benchmark	85.00%	123	124	99.19%
Product Aggregate	Benchmark	12:00	28:33	18	1:35
Product Aggregate	Benchmark	00:0:18	00:748:14	8,203	00:0:05
Product Aggregate	Diagnostic	N/A	642	18,494	3.47%
Product Aggregate	Diagnostic	N/A	8,203	18,494	44.35%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Product Aggregate	Diagnostic	N/A	0	1	0.00%
Unbundled Loop Aggregate	Benchmark	95.00%	127	127	100.00%
Resale Aggregate	Benchmark	95.00%	3	3	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	106	106	100.00%
LNP	Benchmark	95.00%	54	54	100.00%
Resale Aggregate	Benchmark	90.00%	5	5	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	63	64	98.44%
LNP	Benchmark	90.00%	23	23	100.00%
LNP	Benchmark	90.00%	1	1	100.00%
All	Benchmark	6:00	9:06	218	0:03
All	Parity	N/A	293	293	100.00%
Unbundled Loops and Number Portability	Parity	N/A	0	4	0.00%
UNEs and Resale Aggregate	Parity	N/A	2,927	3,229	0.91
Jointly-provided Switched Access	Benchmark	95.00%	1,733,132	1,733,132	100.00%
UNEs and Resale Aggregate	Parity	N/A	10	10	1.00
UNEs and Resale Aggregate	Parity	N/A	2,917	3,219	0.91
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Benchmark	98.00%	278,654	278,654	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,862	1,862	100.00%
UNEs and Resale Aggregate	Parity	N/A	528	528	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,724	1,724	100.00%
All	Benchmark	150.00	228	3	76.00
All	Benchmark	90.00%	3	3	100.00%
All	Benchmark	10.00	27	3	9.00
All	Benchmark	90.00%	3	3	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.03
Directory Listing	Parity by Design	N/A			0.17
Directory Listing	Parity by Design	N/A			98.82%
ALL	Parity by Design	N/A			
All	Benchmark	99.25%	30,355	30,420	99.79%
SIA	Benchmark	99.25%	30,420	30,420	100.00%
ALL	Benchmark	99.25%	86,123	86,280	99.82%
ALL	Benchmark	99.25%	22,500	22,500	100.00%
ALL	Benchmark	99.25%	83,720	83,850	99.84%
ALL	Benchmark	95.00%	0	0	
Business	Parity	N/A	1	6	16.67%
All	Parity	N/A	6,560	7,299	89.88%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	53	66	80.30%
Business	Parity	N/A	3	3	100.00%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	69	79	87.34%
Unbundled Loop - DS1 Capable	Parity	N/A	9	10	90.00%
Business	Parity	N/A	70:23	3	23:28
Business	Parity	N/A	2:20	1	2:20
Business	Parity	N/A	2:20	1	2:20
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2:01	1	2:01
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	5:25	1	5:25

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Unbundled Loop - DS1 Capable	Parity	N/A	21:59	10	2:12
Unbundled Loop Analog	Parity	N/A	3125:55	79	39:34
Business	Parity	N/A	0	3	0.00%
Business	Parity	N/A	0	2	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	3	10	30.00%
Unbundled Loop Analog	Parity	N/A	8	79	10.13%
Basic Rate ISDN	Parity	N/A	0	13	0.00%
Business	Parity	N/A	5	273	1.83%
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	80	0.00%
LIS Trunk	Parity	N/A	0	11,636	0.00%
PBX	Parity	N/A	0	56	0.00%
Residence	Parity	N/A	0	109	0.00%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1,150	0.09%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	661	0.15%
Unbundled Loop - DS1 Capable	Parity	N/A	10	1,141	0.88%
Unbundled Loop Analog	Parity	N/A	79	8,689	0.91%
Business	Parity	N/A	1	3	33.33%
Business	Parity	N/A	1	2	50.00%
LIS Trunk	Parity	N/A	0	984	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	984	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
ALL	Parity by Design	N/A			
Unbundled Loop - Analog	Benchmark	95.00%	2	2	100.00%
Unbundled Loop Other	Benchmark	95.00%	0	1	0.00%
Unbundled Loop - Analog	Diagnostic	N/A	0	2	0.00%
Unbundled Loop Other	Diagnostic	N/A	0	1	0.00%
Enhanced Extended Loops (EELs)	Diagnostic	N/A	58	2	29.00
Unbundled Loop - ADSL Qualified	Parity	N/A	68	1	68.00
Unbundled Loop Analog	Parity	N/A	214	5	42.80
Enhanced Extended Loops (EELs)	Diagnostic	N/A	2	2	100.00%
Unbundled Loop Analog	Diagnostic	N/A	1	5	20.00%
LNP	Benchmark	98.25%	490	490	100.00%
LNP	Diagnostic	N/A	490	490	100.00%
	Parity	N/A	3,958	4,240	93.35%
Business	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	2	2	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	1	1	100.00%
Unbundled Loop - ADSL Qualified	Benchmark	90.00%	21	22	95.45%
Unbundled Loop - DS1 Capable	Parity	N/A	5	5	100.00%
Unbundled Loop Analog	Benchmark	90.00%	38	39	97.44%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	3	1	3.00
Unbundled Loop - ADSL Qualified	Benchmark	6.00	28	8	3.50
Unbundled Loop - DS1 Capable	Parity	N/A	34	5	6.80
Unbundled Loop Analog	Benchmark	6.00	141	29	4.86
Business	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	2	2	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	22	22	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Unbundled Loop - DS1 Capable	Parity	N/A	5	5	100.00%
Unbundled Loop Analog	Parity	N/A	38	39	97.44%
Business	Benchmark	96.50%	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	22	22	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%	1	1	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	5	5	100.00%
Unbundled Loop Analog	Benchmark	96.50%	39	39	100.00%
Unbundled Loop Analog	Diagnostic	N/A	0	1	0.00%
Business	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	22	22	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	5	5	100.00%
Unbundled Loop Analog	Diagnostic	N/A	38	39	97.44%
Unbundled Loop - ADSL Qualified	Parity	N/A	2	1	2.00
Unbundled Loop Analog	Parity	N/A	2	1	2.00
Unbundled Loop - Analog	Diagnostic	N/A	0:13	6	0:02
LNP	Benchmark	95.00%	6	6	100.00%
LNP	Benchmark	95.00%	484	484	100.00%
REQUEST	Diagnostic	N/A	2133.02	16,616	0.13
RESPONSE	Diagnostic	N/A	17854.55	6,443	2.77
TOTAL	Benchmark	10.00	19987.57	16,616	1.20
REQUEST	Diagnostic	N/A	347.46	2,847	0.12
TOTAL	Benchmark	10.00	5666.97	2,847	1.99
REQUEST	Diagnostic	N/A	196.65	1,594	0.12
RESPONSE	Diagnostic	N/A	3642.54	865	4.21
TOTAL	Benchmark	25.00	3839.19	1,594	2.41
REQUEST	Diagnostic	N/A	405.53	3,293	0.12
RESPONSE	Diagnostic	N/A	25443.43	2,564	9.92
TOTAL	Benchmark	25.00	25848.96	3,293	7.85
REQUEST	Diagnostic	N/A	627.01	5,307	0.12
RESPONSE	Diagnostic	N/A	15648.93	11,820	1.32
TOTAL	Benchmark	12.50	16275.94	5,307	3.07
REQUEST	Diagnostic	N/A	177.17	1,407	0.13
RESPONSE	Diagnostic	N/A	4616.49	954	4.84
TOTAL	Benchmark	30.00	4793.66	1,407	3.41
REQUEST	Diagnostic	N/A	491.11	4,207	0.12
RESPONSE	Diagnostic	N/A	11629.01	7,388	1.57
TOTAL	Benchmark	25.00	12120.12	4,207	2.88
ACCEPT	Diagnostic	N/A	919.11	1,525	0.60
REQUEST	Diagnostic	N/A	310.64	2,470	0.13
RESPONSE	Diagnostic	N/A	4657.12	1,526	3.05
TOTAL	Benchmark	10.00	5886.87	2,470	2.38
REQUEST	Diagnostic	N/A	278.67	2,221	0.13
RESPONSE	Diagnostic	N/A	28695.16	1,807	15.88
TOTAL	Benchmark	20.00	28973.83	2,221	13.05
All	Parity	N/A	10	106	0.09
	Benchmark	92.50%	0	0	100.00%
Unbundled Loops	Benchmark	95.00%	21	21	100.00%
LNP	Diagnostic	N/A	57	74	77.03%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	9	9	100.00%
Unbundled Loop Aggregate	Diagnostic	N/A	122	200	61.00%
LNP	Benchmark	95.00%	57	58	98.28%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	9	9	100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Unbundled Loop Aggregate	Benchmark	85.00%	122	122	100.00%
Product Aggregate	Benchmark	12:00	21:13	18	1:11
Product Aggregate	Benchmark	00:0:18	00:761:51	8,888	00:0:05
Product Aggregate	Diagnostic	N/A	614	19,832	3.10%
Product Aggregate	Diagnostic	N/A	8,888	19,832	44.82%
Product Aggregate	Diagnostic	N/A	0	1	0.00%
Unbundled Loop Aggregate	Benchmark	95.00%	135	135	100.00%
Resale Aggregate	Benchmark	95.00%	8	8	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	103	103	100.00%
LNP	Benchmark	95.00%	51	51	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	86	87	98.85%
LNP	Benchmark	90.00%	14	14	100.00%
Resale Aggregate	Benchmark	90.00%	1	1	100.00%
LIS Trunk	Benchmark	85.00%	1	1	100.00%
All	Benchmark	6:00	4:36	171	0:02
All	Parity	N/A	232	235	98.72%
Non-Designed Services	Parity	N/A	0	5	0.00%
Unbundled Loops and Number Portability	Parity	N/A	0	3	0.00%
UNEs and Resale Aggregate	Parity	N/A	3,058	2,953	1.04
Jointly-provided Switched Access	Benchmark	95.00%	1,801,133	1,801,133	100.00%
UNEs and Resale Aggregate	Parity	N/A	3,058	2,953	1.04
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Benchmark	98.00%	287,313	287,313	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,610	1,610	100.00%
UNEs and Resale Aggregate	Parity	N/A	622	622	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,610	1,610	100.00%
All	Benchmark	90.00	87	1	87.00
All	Benchmark	90.00%	1	1	100.00%
All	Benchmark	10.00	20	2	10.00
All	Benchmark	90.00%	2	2	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.03
Directory Listing	Parity by Design	N/A			0.16
Directory Listing	Parity by Design	N/A			98.91%
ALL	Parity by Design	N/A			
All	Benchmark	99.25%	30,600	30,600	100.00%
SIA	Benchmark	99.25%	30,600	30,600	100.00%
ALL	Benchmark	99.25%	86,400	86,400	100.00%
ALL	Benchmark	99.25%	22,860	22,860	100.00%
ALL	Benchmark	99.25%	84,360	84,360	100.00%
ALL	Benchmark	95.00%	0	0	
Business	Parity	N/A	0	3	0.00%
PBX	Parity	N/A	0	2	0.00%
All	Parity	N/A	5,936	7,002	84.78%
PBX	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	3	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	3	100.00%
Unbundled Loop Analog	Parity	N/A	27	35	77.14%
Business	Parity	N/A	1	2	50.00%
Business	Parity	N/A	1	1	100.00%
PBX	Parity	N/A	1	1	100.00%
PBX	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	6	6	100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	3	100.00%
Unbundled Loop Analog	Parity	N/A	51	58	87.93%
DS1	Parity	N/A	2	2	100.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%
LIS Trunk	Parity	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	9	18	50.00%
Business	Parity	N/A	76:51	2	38:25
Business	Parity	N/A	28:45	1	28:45
PBX	Parity	N/A	28:27	1	28:27
Business	Parity	N/A	28:45	1	28:45
PBX	Parity	N/A	28:27	1	28:27
PBX	Parity	N/A	0:55	1	0:55
DS1	Parity	N/A	2:50	2	1:25
Enhanced Extended Loops - DS1 Capable	Parity	N/A	5:51	1	5:51
LIS Trunk	Parity	N/A	0:08	1	0:08
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	17:32	6	2:55
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	16:58	3	5:39
Unbundled Loop - DS1 Capable	Parity	N/A	83:32	17	4:55
Unbundled Loop Analog	Parity	N/A	2221:14	58	38:18
Business	Parity	N/A	1	2	50.00%
Business	Parity	N/A	0	1	0.00%
PBX	Parity	N/A	0	1	0.00%
PBX	Parity	N/A	0	1	0.00%
DS1	Parity	N/A	0	2	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	1	0.00%
LIS Trunk	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	6	0.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	3	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	6	18	33.33%
Unbundled Loop Analog	Parity	N/A	4	58	6.90%
Basic Rate ISDN	Parity	N/A	0	13	0.00%
Business	Parity	N/A	3	280	1.07%
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	86	1.16%
LIS Trunk	Parity	N/A	1	11,852	0.01%
PBX	Parity	N/A	2	56	3.57%
Residence	Parity	N/A	0	111	0.00%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	6	1,156	0.52%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	677	0.44%
Unbundled Loop - DS1 Capable	Parity	N/A	18	1,159	1.55%
Unbundled Loop Analog	Parity	N/A	58	8,827	0.66%
Business	Parity	N/A	1	2	50.00%
Business	Parity	N/A	1	1	100.00%
PBX	Parity	N/A	0	1	0.00%
PBX	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	0	984	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	984	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
ALL	Parity by Design	N/A			
Unbundled Loop - Analog	Benchmark	95.00%	1	1	100.00%
Unbundled Loop - Analog	Diagnostic	N/A	0	1	0.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	46	1	46.00
Unbundled Loop Analog	Parity	N/A	188	5	37.60
Unbundled Loop Analog	Diagnostic	N/A	2	5	40.00%
LNP	Benchmark	98.25%	845	845	100.00%
LNP	Diagnostic	N/A	845	845	100.00%
	Parity	N/A	4,161	4,576	90.93%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	8	8	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	26	26	100.00%
Unbundled Loop Analog	Benchmark	90.00%	28	29	96.55%
Business	Parity	N/A	3	1	3.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	9	3	3.00
Unbundled Loop - DS1 Capable	Parity	N/A	138	18	7.67
Unbundled Loop Analog	Benchmark	6.00	121	27	4.48
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	8	8	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	23	26	88.46%
Unbundled Loop Analog	Parity	N/A	28	29	96.55%
Business	Benchmark	96.50%	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	8	8	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%	1	1	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	26	26	100.00%
Unbundled Loop Analog	Benchmark	96.50%	29	29	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	0	3	0.00%
Unbundled Loop Analog	Diagnostic	N/A	0	1	0.00%
Business	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	8	8	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	23	26	88.46%
Unbundled Loop Analog	Diagnostic	N/A	28	29	96.55%
Unbundled Loop Analog	Parity	N/A	2	1	2.00
Unbundled Loop - Analog	Diagnostic	N/A	0:01	1	0:01
LNP	Benchmark	95.00%	1	1	100.00%
LNP	Benchmark	95.00%	842	842	100.00%
REQUEST	Diagnostic	N/A	2585.38	20,240	0.13
RESPONSE	Diagnostic	N/A	20579.95	8,044	2.56
TOTAL	Benchmark	10.00	23165.33	20,240	1.14
REQUEST	Diagnostic	N/A	464.02	3,562	0.13
TOTAL	Benchmark	10.00	6839.22	3,562	1.92
REQUEST	Diagnostic	N/A	265.39	2,132	0.12
RESPONSE	Diagnostic	N/A	5052.88	1,250	4.04
TOTAL	Benchmark	25.00	5318.27	2,132	2.49
REQUEST	Diagnostic	N/A	509.97	4,150	0.12
RESPONSE	Diagnostic	N/A	30873.95	3,293	9.38
TOTAL	Benchmark	25.00	31383.92	4,150	7.56
REQUEST	Diagnostic	N/A	808.31	6,693	0.12
RESPONSE	Diagnostic	N/A	17317.15	15,018	1.15
TOTAL	Benchmark	12.50	18125.46	6,693	2.71
REQUEST	Diagnostic	N/A	222.67	1,725	0.13
RESPONSE	Diagnostic	N/A	5825.00	1,187	4.91
TOTAL	Benchmark	30.00	6047.67	1,725	3.51

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
REQUEST	Diagnostic	N/A	622.04	5,223	0.12
RESPONSE	Diagnostic	N/A	14137.46	9,210	1.54
TOTAL	Benchmark	25.00	14759.50	5,223	2.83
ACCEPT	Diagnostic	N/A	1438.16	1,890	0.76
REQUEST	Diagnostic	N/A	381.88	2,988	0.13
RESPONSE	Diagnostic	N/A	6640.69	1,890	3.51
TOTAL	Benchmark	10.00	8460.73	2,988	2.83
REQUEST	Diagnostic	N/A	341.11	2,737	0.12
RESPONSE	Diagnostic	N/A	16866.36	2,037	8.28
TOTAL	Benchmark	20.00	17207.47	2,737	6.29
All	Parity	N/A	6	103	0.06
	Benchmark	92.50%	0	0	100.00%
Resale & UNE-P (POTS)	Benchmark	95.00%	2	2	100.00%
Unbundled Loops	Benchmark	95.00%	16	17	94.12%
LNP	Diagnostic	N/A	63	84	75.00%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	5	7	71.43%
Unbundled Loop Aggregate	Diagnostic	N/A	136	207	65.70%
LNP	Benchmark	95.00%	63	63	100.00%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	5	6	83.33%
Unbundled Loop Aggregate	Benchmark	85.00%	136	136	100.00%
Product Aggregate	Benchmark	12:00	20:34	18	1:09
Product Aggregate	Benchmark	00:0:18	00:782:54	8,930	00:0:05
Product Aggregate	Diagnostic	N/A	818	22,288	3.67%
Product Aggregate	Diagnostic	N/A	8,930	22,288	40.07%
Unbundled Loop Aggregate	Benchmark	95.00%	150	150	100.00%
Resale Aggregate	Benchmark	95.00%	5	5	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	112	112	100.00%
LNP	Benchmark	95.00%	60	60	100.00%
Resale Aggregate	Benchmark	90.00%	2	2	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	87	88	98.86%
LNP	Benchmark	90.00%	17	17	100.00%
LIS Trunk	Benchmark	85.00%	1	1	100.00%
All	Benchmark	6:00	5:44	255	0:01
All	Parity	N/A	341	347	98.27%
Non-Designed Services	Parity	N/A	0	2	0.00%
Unbundled Loops and Number Portability	Parity	N/A	0	2	0.00%
UNEs and Resale Aggregate	Parity	N/A	2,617	2,898	0.90
Jointly-provided Switched Access	Benchmark	95.00%	1,632,284	1,632,284	100.00%
UNEs and Resale Aggregate	Parity	N/A	1	4	0.25
UNEs and Resale Aggregate	Parity	N/A	2,616	2,894	0.90
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Benchmark	98.00%	285,756	285,756	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,972	1,972	100.00%
UNEs and Resale Aggregate	Parity	N/A	564	565	99.82%
Reciprocal Compensation	Benchmark	95.00%	1,811	1,811	100.00%
All	Benchmark	150.00	103	1	103.00
All	Benchmark	90.00%	1	1	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.02
Directory Listing	Parity by Design	N/A			0.16
Directory Listing	Parity by Design	N/A			98.46%
	Parity by Design	N/A			
All	Benchmark	99.25%	28,788	28,800	99.96%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
SIA	Benchmark	99.25%	28,800	28,800	100.00%
ALL	Benchmark	99.25%	82,371	82,800	99.48%
ALL	Benchmark	99.25%	20,700	20,700	100.00%
ALL	Benchmark	99.25%	80,017	80,250	99.71%
ALL	Benchmark	95.00%	0	0	
Business	Parity	N/A	0	2	0.00%
All	Parity	N/A	5,800	6,808	85.19%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	43	61	70.49%
Business	Parity	N/A	1	1	100.00%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	3	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	3	100.00%
Unbundled Loop Analog	Parity	N/A	71	86	82.56%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	3	4	75.00%
LIS Trunk	Parity	N/A	2	2	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	17	26	65.38%
Business	Parity	N/A	24:14	1	24:14
Business	Parity	N/A	2:40	1	2:40
Business	Parity	N/A	2:40	1	2:40
Enhanced Extended Loops - DS1 Capable	Parity	N/A	34:33	4	8:38
LIS Trunk	Parity	N/A	2:06	2	1:03
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	11:06	3	3:42
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	8:28	3	2:49
Unbundled Loop - DS1 Capable	Parity	N/A	106:28	26	4:06
Unbundled Loop Analog	Parity	N/A	2664:02	86	30:59
Business	Parity	N/A	0	1	0.00%
Business	Parity	N/A	0	1	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	4	0.00%
LIS Trunk	Parity	N/A	0	2	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	3	0.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	3	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	6	26	23.08%
Unbundled Loop Analog	Parity	N/A	10	86	11.63%
Basic Rate ISDN	Parity	N/A	0	13	0.00%
Business	Parity	N/A	2	279	0.72%
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	86	4.65%
LIS Trunk	Parity	N/A	2	11,852	0.02%
PBX	Parity	N/A	0	55	0.00%
Residence	Parity	N/A	0	112	0.00%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	1,160	0.26%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	685	0.44%
Unbundled Loop - DS1 Capable	Parity	N/A	26	1,161	2.24%
Unbundled Loop Analog	Parity	N/A	86	9,028	0.95%
Business	Parity	N/A	0	1	0.00%
Business	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	0	984	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	984	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
	Parity by Design	N/A			
Unbundled Loop - Analog	Benchmark	95.00%	5	5	100.00%
Unbundled Loop Other	Benchmark	95.00%	1	1	100.00%
Unbundled Loop - Analog	Diagnostic	N/A	0	5	0.00%
Unbundled Loop Other	Diagnostic	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	134	2	67.00
Unbundled Loop Analog	Parity	N/A	78	6	13.00
Unbundled Loop Analog	Diagnostic	N/A	2	6	33.33%
LNP	Benchmark	98.25%	491	491	100.00%
LNP	Diagnostic	N/A	491	491	100.00%
	Parity	N/A	4,118	4,395	93.70%
PBX	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	30	30	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	17	17	100.00%
Unbundled Loop Analog	Benchmark	90.00%	48	49	97.96%
PBX	Parity	N/A	5	1	5.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	30	9	3.33
Unbundled Loop - DS1 Capable	Parity	N/A	133	16	8.31
Unbundled Loop Analog	Benchmark	6.00	194	37	5.24
PBX	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	31	31	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	17	17	100.00%
Unbundled Loop Analog	Parity	N/A	47	49	95.92%
PBX	Benchmark	96.50%	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	31	31	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%	1	1	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	17	17	100.00%
Unbundled Loop Analog	Benchmark	96.50%	49	49	100.00%
Unbundled Loop Analog	Diagnostic	N/A	0	2	0.00%
PBX	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	31	31	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	17	17	100.00%
Unbundled Loop Analog	Diagnostic	N/A	47	49	95.92%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	1	3.00
Unbundled Loop Analog	Parity	N/A	1	1	1.00
Unbundled Loop - Analog	Diagnostic	N/A	0:32	15	0:02
LNP	Benchmark	95.00%	5	5	100.00%
LNP	Benchmark	95.00%	480	484	99.17%
REQUEST	Diagnostic	N/A	768.36	6,403	0.12
RESPONSE	Diagnostic	N/A	15239.14	6,403	2.38
TOTAL	Benchmark	10.00	16007.50	6,403	2.50
REQUEST	Diagnostic	N/A	267.00	2,225	0.12
TOTAL	Benchmark	10.00	4939.50	2,225	2.22
REQUEST	Diagnostic	N/A	144.00	1,200	0.12
RESPONSE	Diagnostic	N/A	4776.00	1,200	3.98
TOTAL	Benchmark	25.00	4920.00	1,200	4.10
REQUEST	Diagnostic	N/A	417.48	3,479	0.12
RESPONSE	Diagnostic	N/A	32076.38	3,479	9.22
TOTAL	Benchmark	25.00	32493.86	3,479	9.34
REQUEST	Diagnostic	N/A	676.80	5,640	0.12

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
RESPONSE	Diagnostic	N/A	6486.00	5,640	1.15
TOTAL	Benchmark	12.50	7162.80	5,640	1.27
REQUEST	Diagnostic	N/A	1578.61	1,397	1.13
RESPONSE	Diagnostic	N/A	6705.60	1,397	4.80
TOTAL	Benchmark	30.00	8284.21	1,397	5.93
REQUEST	Diagnostic	N/A	524.76	4,373	0.12
RESPONSE	Diagnostic	N/A	6646.96	4,373	1.52
TOTAL	Benchmark	25.00	7171.72	4,373	1.64
ACCEPT	Diagnostic	N/A	1535.16	2,326	0.66
REQUEST	Diagnostic	N/A	279.12	2,326	0.12
RESPONSE	Diagnostic	N/A	8536.42	2,326	3.67
TOTAL	Benchmark	10.00	10350.70	2,326	4.45
REQUEST	Diagnostic	N/A	242.76	2,023	0.12
RESPONSE	Diagnostic	N/A	11409.72	2,023	5.64
TOTAL	Benchmark	20.00	11652.48	2,023	5.76
All	Parity	N/A	13	133	0.10
	Benchmark	92.50%	2	2	100.00%
Resale & UNE-P (POTS)	Benchmark	95.00%	1	1	100.00%
Unbundled Loops	Benchmark	95.00%	19	19	100.00%
LNP	Diagnostic	N/A	54	75	72.00%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	1	5	20.00%
Unbundled Loop Aggregate	Diagnostic	N/A	192	258	74.42%
LNP	Benchmark	95.00%	54	54	100.00%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	1	1	100.00%
Unbundled Loop Aggregate	Benchmark	85.00%	192	192	100.00%
Product Aggregate	Benchmark	12:00	20:09	16	1:16
Product Aggregate	Benchmark	00:0:18	00:744:25	8,241	00:0:05
Product Aggregate	Diagnostic	N/A	759	20,323	3.73%
Product Aggregate	Diagnostic	N/A	8,241	20,323	40.55%
Product Aggregate	Diagnostic	N/A	0	2	0.00%
Unbundled Loop Aggregate	Benchmark	95.00%	223	223	100.00%
Resale Aggregate	Benchmark	95.00%	1	1	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	174	174	100.00%
LNP	Benchmark	95.00%	48	48	100.00%
Resale Aggregate	Benchmark	90.00%	3	3	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	73	75	97.33%
LNP	Benchmark	90.00%	15	15	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	2	2	100.00%
LIS Trunk	Benchmark	85.00%	4	4	100.00%
All	Benchmark	6:00	5:03	232	0:01
All	Parity	N/A	295	296	99.66%
Non-Designed Services	Parity	N/A	0	1	0.00%
Unbundled Loops and Number Portability	Parity	N/A	0	2	0.00%
UNEs and Resale Aggregate	Parity	N/A	3,897	3,621	1.08
Jointly-provided Switched Access	Benchmark	95.00%	1,775,286	1,837,826	96.60%
UNEs and Resale Aggregate	Parity	N/A	4	4	1.00
UNEs and Resale Aggregate	Parity	N/A	3,893	3,617	1.08
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Benchmark	98.00%	300,368	300,368	100.00%
Reciprocal Compensation	Benchmark	95.00%	2,287	2,287	100.00%
UNEs and Resale Aggregate	Parity	N/A	658	658	100.00%
Reciprocal Compensation	Benchmark	95.00%	2,123	2,123	100.00%
All	Benchmark	10.00	26	3	8.67

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
All	Benchmark	90.00%	3	3	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.03
Directory Listing	Parity by Design	N/A			0.16
Directory Listing	Parity by Design	N/A			98.74%
	Parity by Design	N/A			
All	Benchmark	99.25%	29,160	29,160	100.00%
SIA	Benchmark	99.25%	30,600	30,600	100.00%
ALL	Benchmark	99.25%	86,400	86,400	100.00%
ALL	Benchmark	99.25%	22,860	22,860	100.00%
ALL	Benchmark	99.25%	84,360	84,360	100.00%
ALL	Benchmark	95.00%	0	0	
Residence	Parity	N/A	0	3	0.00%
All	Parity	N/A	5,543	6,760	82.00%
Residence	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	2	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	23	32	71.88%
Residence	Parity	N/A	2	2	100.00%
Residence	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	3	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	3	100.00%
Unbundled Loop Analog	Parity	N/A	46	51	90.20%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	2	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	19	24	79.17%
Residence	Parity	N/A	49:17	2	24:38
Residence	Parity	N/A	26:36	1	26:36
Enhanced Extended Loops - DS1 Capable	Parity	N/A	3:27	2	1:43
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	37:58	3	12:39
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	15:40	3	5:13
Unbundled Loop - DS1 Capable	Parity	N/A	80:03	24	3:20
Unbundled Loop Analog	Parity	N/A	1004:34	51	19:42
Residence	Parity	N/A	1	2	50.00%
Residence	Parity	N/A	0	1	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	2	50.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	3	0.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	3	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	4	24	16.67%
Unbundled Loop Analog	Parity	N/A	5	51	9.80%
Basic Rate ISDN	Parity	N/A	0	13	0.00%
Business	Parity	N/A	0	277	0.00%
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	2	87	2.30%
LIS Trunk	Parity	N/A	0	11,852	0.00%
PBX	Parity	N/A	0	55	0.00%
Residence	Parity	N/A	3	114	2.63%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	1,138	0.26%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3	697	0.43%
Unbundled Loop - DS1 Capable	Parity	N/A	24	1,158	2.07%
Unbundled Loop Analog	Parity	N/A	51	9,185	0.56%
Residence	Parity	N/A	1	2	50.00%
Residence	Parity	N/A	0	1	0.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
LIS Trunk	Parity	N/A	0	984	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	984	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
	Parity by Design	N/A			
Unbundled Loop - Analog	Benchmark	95.00%	3	4	75.00%
Unbundled Loop - Analog	Diagnostic	N/A	0	4	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	94	2	47.00
Unbundled Loop Analog	Parity	N/A	391	4	97.75
Unbundled Loop Analog	Diagnostic	N/A	1	4	25.00%
LNP	Benchmark	98.25%	289	289	100.00%
LNP	Diagnostic	N/A	289	289	100.00%
	Parity	N/A	4,228	4,450	95.01%
Business	Parity	N/A	1	2	50.00%
DS0	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	18	20	90.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	7	7	100.00%
Unbundled Loop Analog	Benchmark	90.00%	48	50	96.00%
Business	Parity	N/A	2	1	2.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	18	6	3.00
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	3	1	3.00
Unbundled Loop - DS1 Capable	Parity	N/A	45	7	6.43
Unbundled Loop Analog	Benchmark	6.00	219	44	4.98
Business	Parity	N/A	2	2	100.00%
DS0	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	20	20	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	7	7	100.00%
Unbundled Loop Analog	Parity	N/A	45	50	90.00%
Business	Benchmark	96.50%	1	2	50.00%
DS0	Benchmark	96.50%	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	20	20	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%	1	1	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	7	7	100.00%
Unbundled Loop Analog	Benchmark	96.50%	50	50	100.00%
Business	Diagnostic	N/A	0	1	0.00%
Unbundled Loop Analog	Diagnostic	N/A	2	7	28.57%
Business	Diagnostic	N/A	1	2	50.00%
DS0	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	20	20	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	7	7	100.00%
Unbundled Loop Analog	Diagnostic	N/A	45	50	90.00%
Business	Parity	N/A	3	1	3.00
Unbundled Loop Analog	Parity	N/A	1	1	1.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	6	2	3.00
Unbundled Loop Analog	Parity	N/A	2	1	2.00
Unbundled Loop - Analog	Diagnostic	N/A	0:03	2	0:01
LNP	Benchmark	95.00%	2	2	100.00%
LNP	Benchmark	95.00%	287	287	100.00%
REQUEST	Diagnostic	N/A	979.16	7,532	0.13
RESPONSE	Diagnostic	N/A	13482.28	7,532	1.79

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
TOTAL	Benchmark	10.00	14461.44	7,532	1.92
REQUEST	Diagnostic	N/A	300.72	2,506	0.12
TOTAL	Benchmark	10.00	5137.30	2,506	2.05
REQUEST	Diagnostic	N/A	172.32	1,436	0.12
RESPONSE	Diagnostic	N/A	5715.28	1,436	3.98
TOTAL	Benchmark	25.00	5887.60	1,436	4.10
REQUEST	Diagnostic	N/A	388.68	3,239	0.12
RESPONSE	Diagnostic	N/A	28017.35	3,239	8.65
TOTAL	Benchmark	25.00	28406.03	3,239	8.77
REQUEST	Diagnostic	N/A	756.72	6,306	0.12
RESPONSE	Diagnostic	N/A	7378.02	6,306	1.17
TOTAL	Benchmark	12.50	8134.74	6,306	1.29
REQUEST	Diagnostic	N/A	137.40	1,145	0.12
RESPONSE	Diagnostic	N/A	5175.40	1,145	4.52
TOTAL	Benchmark	30.00	5312.80	1,145	4.64
REQUEST	Diagnostic	N/A	585.36	4,878	0.12
RESPONSE	Diagnostic	N/A	7609.68	4,878	1.56
TOTAL	Benchmark	25.00	8195.04	4,878	1.68
ACCEPT	Diagnostic	N/A	1105.50	1,675	0.66
REQUEST	Diagnostic	N/A	201.00	1,675	0.12
RESPONSE	Diagnostic	N/A	5427.00	1,675	3.24
TOTAL	Benchmark	10.00	6733.50	1,675	4.02
REQUEST	Diagnostic	N/A	239.40	1,995	0.12
RESPONSE	Diagnostic	N/A	10892.70	1,995	5.46
TOTAL	Benchmark	20.00	11132.10	1,995	5.58
All	Parity	N/A	8	110	0.07
	Benchmark	92.50%	2	2	100.00%
Unbundled Loops	Benchmark	95.00%	19	20	95.00%
LNP	Diagnostic	N/A	52	74	70.27%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	0	9	0.00%
Unbundled Loop Aggregate	Diagnostic	N/A	182	237	76.79%
LNP	Benchmark	95.00%	52	52	100.00%
Unbundled Loop Aggregate	Benchmark	85.00%	182	182	100.00%
Product Aggregate	Benchmark	12:00	16:03	8	2:00
Product Aggregate	Benchmark	00:0:18	00:749:19	9,624	00:0:05
Product Aggregate	Diagnostic	N/A	750	21,981	3.41%
Product Aggregate	Diagnostic	N/A	9,624	21,981	43.78%
Unbundled Loop Aggregate	Benchmark	95.00%	193	193	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	162	162	100.00%
LNP	Benchmark	95.00%	50	50	100.00%
Resale Aggregate	Benchmark	90.00%	4	4	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	63	64	98.44%
LNP	Benchmark	90.00%	18	18	100.00%
All	Benchmark	6:00	5:46	265	0:01
All	Parity	N/A	349	349	100.00%
Unbundled Loops and Number Portability	Parity	N/A	10	3	3.33
Non-Designed Services	Parity	N/A	0	3	0.00%
Unbundled Loops and Number Portability	Parity	N/A	1	3	33.33%
UNEs and Resale Aggregate	Parity	N/A	3,356	3,985	0.84
Jointly-provided Switched Access	Benchmark	95.00%	1,813,465	1,813,465	100.00%
UNEs and Resale Aggregate	Parity	N/A	256	393	0.65
UNEs and Resale Aggregate	Parity	N/A	3,100	3,592	0.86
All	Parity by Design	N/A			100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
UNEs and Resale Aggregate	Benchmark	98.00%	280,674	282,621	99.31%
Reciprocal Compensation	Benchmark	95.00%	1,952	1,952	100.00%
UNEs and Resale Aggregate	Parity	N/A	466	466	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,952	1,952	100.00%
All	Benchmark	150.00	117	1	117.00
All	Benchmark	90.00%	1	1	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.03
Directory Listing	Parity by Design	N/A			0.16
Directory Listing	Parity by Design	N/A			99.28%
	Parity by Design	N/A			
All	Benchmark	99.25%	29,520	29,520	100.00%
SIA	Benchmark	99.25%	29,520	29,520	100.00%
ALL	Benchmark	99.25%	83,520	83,520	100.00%
ALL	Benchmark	99.25%	21,960	21,960	100.00%
ALL	Benchmark	99.25%	81,480	81,480	100.00%
ALL	Benchmark	95.00%	0	0	
Business	Parity	N/A	2	5	40.00%
PBX	Parity	N/A	2	2	100.00%
Residence	Parity	N/A	1	4	25.00%
All	Parity	N/A	5,677	6,393	88.80%
Business	Parity	N/A	1	2	50.00%
Residence	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	37	44	84.09%
Business	Parity	N/A	2	3	66.67%
Residence	Parity	N/A	2	3	66.67%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	3	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	71	78	91.03%
DS1	Parity	N/A	1	2	50.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	3	4	75.00%
Unbundled Loop - DS1 Capable	Parity	N/A	27	31	87.10%
Business	Parity	N/A	131:14	3	43:45
Residence	Parity	N/A	112:49	3	37:36
DS1	Parity	N/A	5:05	2	2:33
Enhanced Extended Loops - DS1 Capable	Parity	N/A	6:32	4	1:38
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	10:53	3	3:38
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3:28	1	3:28
Unbundled Loop - DS1 Capable	Parity	N/A	79:23	31	2:34
Unbundled Loop Analog	Parity	N/A	1307:38	78	16:46
Business	Parity	N/A	1	3	33.33%
Residence	Parity	N/A	1	3	33.33%
DS1	Parity	N/A	0	2	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	1	4	25.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	3	0.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	3	31	9.68%
Unbundled Loop Analog	Parity	N/A	3	78	3.85%
Basic Rate ISDN	Parity	N/A	0	13	0.00%
Business	Parity	N/A	3	277	1.08%
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	4	87	4.60%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
LIS Trunk	Parity	N/A	0	11,948	0.00%
PBX	Parity	N/A	0	57	0.00%
Residence	Parity	N/A	3	114	2.63%
Sub-Loop Unbundling	Diagnostic	N/A	0	5	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	1,132	0.27%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	719	0.14%
Unbundled Loop - DS1 Capable	Parity	N/A	31	1,152	2.69%
Unbundled Loop Analog	Parity	N/A	78	9,357	0.83%
Business	Parity	N/A	2	3	66.67%
Residence	Parity	N/A	3	3	100.00%
LIS Trunk	Parity	N/A	0	1,008	0.00%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	1,008	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
	Parity by Design	N/A			
Unbundled Loop - Analog	Benchmark	95.00%	1	2	50.00%
Unbundled Loop - Analog	Diagnostic	N/A	0	2	0.00%
Business	Parity	N/A	2	1	2.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	50	2	25.00
Unbundled Loop Analog	Parity	N/A	192	3	64.00
Business	Diagnostic	N/A	0	1	0.00%
Unbundled Loop Analog	Diagnostic	N/A	2	3	66.67%
LNP	Benchmark	98.25%	166	166	100.00%
LNP	Diagnostic	N/A	166	166	100.00%
	Parity	N/A	4,234	4,571	92.63%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	23	23	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	0	4	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	15	15	100.00%
Unbundled Loop Analog	Benchmark	90.00%	60	63	95.24%
Business	Parity	N/A	10	1	10.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	21	7	3.00
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	36	4	9.00
Unbundled Loop - DS1 Capable	Parity	N/A	121	15	8.07
Unbundled Loop Analog	Benchmark	6.00	233	46	5.07
Business	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	4	4	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	22	23	95.65%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	4	4	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	13	15	86.67%
Unbundled Loop Analog	Parity	N/A	63	63	100.00%
Business	Benchmark	96.50%	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	23	23	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%	4	4	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	15	15	100.00%
Unbundled Loop Analog	Benchmark	96.50%	63	63	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	0	2	0.00%
Business	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	22	23	95.65%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	4	4	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	13	15	86.67%
Unbundled Loop Analog	Diagnostic	N/A	63	63	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	24	4	6.00

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Unbundled Loop Analog	Parity	N/A	5	3	1.67
Unbundled Loop - Analog	Diagnostic	N/A	0:24	1	0:24
LNP	Benchmark	95.00%	1	1	100.00%
LNP	Benchmark	95.00%	159	159	100.00%
REQUEST	Diagnostic	N/A	1008.41	7,757	0.13
RESPONSE	Diagnostic	N/A	14660.73	7,757	1.89
TOTAL	Benchmark	10.00	15669.14	7,757	2.02
REQUEST	Diagnostic	N/A	342.68	2,636	0.13
TOTAL	Benchmark	10.00	5799.20	2,636	2.20
REQUEST	Diagnostic	N/A	197.21	1,517	0.13
RESPONSE	Diagnostic	N/A	5885.96	1,517	3.88
TOTAL	Benchmark	25.00	6083.17	1,517	4.01
REQUEST	Diagnostic	N/A	411.00	3,425	0.12
RESPONSE	Diagnostic	N/A	28119.25	3,425	8.21
TOTAL	Benchmark	25.00	28530.25	3,425	8.33
REQUEST	Diagnostic	N/A	812.88	6,774	0.12
RESPONSE	Diagnostic	N/A	8061.06	6,774	1.19
TOTAL	Benchmark	12.50	8873.94	6,774	1.31
REQUEST	Diagnostic	N/A	155.74	1,198	0.13
RESPONSE	Diagnostic	N/A	5450.90	1,198	4.55
TOTAL	Benchmark	30.00	5606.64	1,198	4.68
REQUEST	Diagnostic	N/A	627.36	5,228	0.12
RESPONSE	Diagnostic	N/A	8260.24	5,228	1.58
TOTAL	Benchmark	25.00	8887.60	5,228	1.70
ACCEPT	Diagnostic	N/A	1108.08	1,458	0.76
REQUEST	Diagnostic	N/A	189.54	1,458	0.13
RESPONSE	Diagnostic	N/A	5438.34	1,458	3.73
TOTAL	Benchmark	10.00	6735.96	1,458	4.62
REQUEST	Diagnostic	N/A	264.81	2,065	0.12
RESPONSE	Diagnostic	N/A	11142.39	2,065	5.52
TOTAL	Benchmark	20.00	11407.20	2,065	5.52
All	Parity	N/A	15	153	0.10
	Benchmark	92.50%	2	2	100.00%
Resale & UNE-P (POTS)	Benchmark	95.00%	2	2	100.00%
Unbundled Loops	Benchmark	95.00%	35	35	100.00%
LNP	Diagnostic	N/A	45	50	90.00%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	2	12	16.67%
Unbundled Loop Aggregate	Diagnostic	N/A	175	237	73.84%
LNP	Benchmark	95.00%	45	45	100.00%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	2	2	100.00%
Unbundled Loop Aggregate	Benchmark	85.00%	175	176	99.43%
Product Aggregate	Benchmark	12:00	4:20	8	0:32
Product Aggregate	Benchmark	00:0:18	00:647:23	10,087	00:0:04
Product Aggregate	Benchmark	24:00	18:55	1	18:55
Product Aggregate	Diagnostic	N/A	834	23,411	3.56%
Product Aggregate	Diagnostic	N/A	10,087	23,411	43.09%
Product Aggregate	Diagnostic	N/A	1	2	50.00%
Unbundled Loop Aggregate	Benchmark	95.00%	154	154	100.00%
Resale Aggregate	Benchmark	95.00%	2	2	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	148	148	100.00%
LNP	Benchmark	95.00%	45	45	100.00%
Resale Aggregate	Benchmark	90.00%	3	3	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	82	82	100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
LNP	Benchmark	90.00%	5	5	100.00%
LNP	Benchmark	90.00%	1	1	100.00%
LIS Trunk	Benchmark	85.00%	4	4	100.00%
All	Benchmark	6:00	8:23	223	0:02
All	Parity	N/A	360	360	100.00%
Unbundled Loops and Number Portability	Parity	N/A	23	10	2.30
Non-Designed Services	Parity	N/A	0	2	0.00%
Unbundled Loops and Number Portability	Parity	N/A	0	6	0.00%
UNEs and Resale Aggregate	Parity	N/A	2,743	2,961	0.93
Jointly-provided Switched Access	Benchmark	95.00%	1,687,792	1,687,792	100.00%
UNEs and Resale Aggregate	Parity	N/A	6	6	1.00
UNEs and Resale Aggregate	Parity	N/A	2,737	2,955	0.93
All	Parity by Design	N/A			100.00%
UNEs and Resale Aggregate	Benchmark	98.00%	280,773	280,803	99.99%
Reciprocal Compensation	Benchmark	95.00%	1,808	1,808	100.00%
UNEs and Resale Aggregate	Parity	N/A	475	475	100.00%
Reciprocal Compensation	Benchmark	95.00%	1,808	1,808	100.00%
All	Benchmark	10.00	8	1	8.00
All	Benchmark	90.00%	1	1	100.00%
E911	Parity by Design	N/A			0:00
LIDB	Parity by Design	N/A			1.03
Directory Listing	Parity by Design	N/A			0.16
Directory Listing	Parity by Design	N/A			98.70%
	Parity by Design	N/A			
All	Benchmark	99.25%	29,880	29,880	100.00%
SIA	Benchmark	99.25%	29,880	29,880	100.00%
ALL	Benchmark	99.25%	85,680	85,680	100.00%
ALL	Benchmark	99.25%	21,600	21,600	100.00%
ALL	Benchmark	99.25%	83,130	83,130	100.00%
ALL	Benchmark	95.00%	0	0	
Business	Parity	N/A	0	4	0.00%
Residence	Parity	N/A	1	2	50.00%
All	Parity	N/A	5,003	5,599	89.36%
Business	Parity	N/A	1	2	50.00%
Residence	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	1	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	41	43	95.35%
Business	Parity	N/A	2	3	66.67%
Residence	Parity	N/A	1	1	100.00%
Business	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	1	2	50.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	1	100.00%
Unbundled Loop Analog	Parity	N/A	65	66	98.48%
LIS Trunk	Parity	N/A	1	1	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	10	13	76.92%
Business	Parity	N/A	140:18	3	46:46
Residence	Parity	N/A	22:11	1	22:11
Business	Parity	N/A	5:47	1	5:47
Business	Parity	N/A	5:47	1	5:47
LIS Trunk	Parity	N/A	2:06	1	2:06
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	57:57	2	28:58
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1:59	1	1:59

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Unbundled Loop - DS1 Capable	Parity	N/A	43:49	13	3:22
Unbundled Loop Analog	Parity	N/A	723:18	66	10:58
Business	Parity	N/A	1	3	33.33%
Residence	Parity	N/A	0	1	0.00%
Business	Parity	N/A	0	1	0.00%
LIS Trunk	Parity	N/A	0	1	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0	2	0.00%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0	1	0.00%
Unbundled Loop - DS1 Capable	Parity	N/A	2	13	15.38%
Unbundled Loop Analog	Parity	N/A	4	66	6.06%
Basic Rate ISDN	Parity	N/A	0	11	0.00%
Business	Parity	N/A	4	278	1.44%
Centrex 21	Parity	N/A	0	20	0.00%
Enhanced Extended Loops - DS1 Capable	Parity	N/A	0	87	0.00%
LIS Trunk	Parity	N/A	1	11,708	0.01%
PBX	Parity	N/A	0	57	0.00%
Residence	Parity	N/A	1	117	0.85%
Sub-Loop Unbundling	Diagnostic	N/A	0	3	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	2	1,130	0.18%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1	741	0.13%
Unbundled Loop - DS1 Capable	Parity	N/A	13	1,165	1.12%
Unbundled Loop Analog	Parity	N/A	66	9,421	0.70%
Business	Parity	N/A	2	3	66.67%
Residence	Parity	N/A	1	1	100.00%
Business	Parity	N/A	1	1	100.00%
LIS Trunk	Parity	N/A	0	936	0.01%
LIS Trunk	Parity	N/A	0	936	0.00%
LIS Trunk	Diagnostic	N/A	0	936	0.01%
LIS Trunk	Diagnostic	N/A	0	936	0.00%
	Parity by Design	N/A			
Unbundled Loop - Analog	Benchmark	95.00%	2	2	100.00%
Unbundled Loop - Analog	Diagnostic	N/A	0	2	0.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	6	2	3.00
Unbundled Loop Analog	Parity	N/A	136	2	68.00
Unbundled Loop Analog	Diagnostic	N/A	1	2	50.00%
LNP	Benchmark	98.25%	556	556	100.00%
LNP	Diagnostic	N/A	556	556	100.00%
	Parity	N/A	4,123	4,554	90.54%
PBX	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	8	11	72.73%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	8	10	80.00%
Unbundled Loop - DS1 Capable	Parity	N/A	5	5	100.00%
Unbundled Loop Analog	Benchmark	90.00%	36	36	100.00%
PBX	Parity	N/A	5	1	5.00
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	6	2	3.00
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	24	8	3.00
Unbundled Loop - DS1 Capable	Parity	N/A	27	3	9.00
Unbundled Loop Analog	Benchmark	6.00	120	24	5.00
PBX	Parity	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	10	11	90.91%
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	10	10	100.00%
Unbundled Loop - DS1 Capable	Parity	N/A	5	5	100.00%
Unbundled Loop Analog	Parity	N/A	36	36	100.00%

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
PBX	Benchmark	96.50%	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%	11	11	100.00%
Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%	10	10	100.00%
Unbundled Loop - DS1 Capable	Benchmark	96.50%	5	5	100.00%
Unbundled Loop Analog	Benchmark	96.50%	36	36	100.00%
PBX	Diagnostic	N/A	1	1	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	10	11	90.91%
Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	10	10	100.00%
Unbundled Loop - DS1 Capable	Diagnostic	N/A	5	5	100.00%
Unbundled Loop Analog	Diagnostic	N/A	36	36	100.00%
UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	3	3	1.00
Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	5	2	2.50
LNP	Benchmark	95.00%	553	553	100.00%
REQUEST	Diagnostic	N/A	591.37	4,549	0.13
RESPONSE	Diagnostic	N/A	7551.34	4,549	1.66
TOTAL	Benchmark	10.00	8142.71	4,549	1.79
REQUEST	Diagnostic	N/A	249.24	2,077	0.12
TOTAL	Benchmark	10.00	5400.20	2,077	2.60
REQUEST	Diagnostic	N/A	183.43	1,411	0.13
RESPONSE	Diagnostic	N/A	5121.93	1,411	3.63
TOTAL	Benchmark	25.00	5305.36	1,411	3.76
REQUEST	Diagnostic	N/A	327.34	2,518	0.13
RESPONSE	Diagnostic	N/A	19690.76	2,518	7.82
TOTAL	Benchmark	25.00	20018.10	2,518	7.95
REQUEST	Diagnostic	N/A	1075.92	8,966	0.12
RESPONSE	Diagnostic	N/A	10041.92	8,966	1.12
TOTAL	Benchmark	12.50	11117.84	8,966	1.24
REQUEST	Diagnostic	N/A	130.65	1,005	0.13
RESPONSE	Diagnostic	N/A	4391.85	1,005	4.37
TOTAL	Benchmark	30.00	4522.50	1,005	4.50
REQUEST	Diagnostic	N/A	610.68	5,089	0.12
RESPONSE	Diagnostic	N/A	7531.72	5,089	1.48
TOTAL	Benchmark	25.00	8142.40	5,089	1.60
ACCEPT	Diagnostic	N/A	1015.65	1,665	0.61
REQUEST	Diagnostic	N/A	216.45	1,665	0.13
RESPONSE	Diagnostic	N/A	7009.65	1,665	4.21
TOTAL	Benchmark	10.00	8241.75	1,665	4.95
REQUEST	Diagnostic	N/A	264.81	2,037	0.13
RESPONSE	Diagnostic	N/A	11142.39	2,037	5.47
TOTAL	Benchmark	20.00	11407.20	2,037	5.60
All	Parity	N/A	3	94	0.03
	Benchmark	92.50%	0	0	100.00%
Resale & UNE-P (POTS)	Benchmark	95.00%	1	1	100.00%
Unbundled Loops	Benchmark	95.00%	19	19	100.00%
LNP	Diagnostic	N/A	40	45	88.89%
Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	7	12	58.33%
Unbundled Loop Aggregate	Diagnostic	N/A	184	229	80.35%
LNP	Benchmark	95.00%	40	40	100.00%
Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%	7	8	87.50%
Unbundled Loop Aggregate	Benchmark	85.00%	184	184	100.00%
Product Aggregate	Benchmark	12:00	4:40	15	0:19
Product Aggregate	Benchmark	00:0:18	00:533:02	8,413	00:0:04
Product Aggregate	Benchmark	24:00	42:02	2	21:01

Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result
Product Aggregate	Diagnostic	N/A	925	21,673	4.27%
Product Aggregate	Diagnostic	N/A	8,413	21,673	38.82%
Product Aggregate	Diagnostic	N/A	2	3	66.67%
Unbundled Loop Aggregate	Benchmark	95.00%	174	175	99.43%
Resale Aggregate	Benchmark	95.00%	7	7	100.00%
Unbundled Loop Aggregate	Benchmark	95.00%	165	165	100.00%
LNP	Benchmark	95.00%	40	40	100.00%
Resale Aggregate	Benchmark	90.00%	5	5	100.00%
Unbundled Loop AGG-EELs	Benchmark	90.00%	47	48	97.92%
LNP	Benchmark	90.00%	5	5	100.00%
LNP	Benchmark	90.00%	1	1	100.00%
LIS Trunk	Benchmark	85.00%	6	6	100.00%
All	Benchmark	6:00	5:26	265	0:01
All	Parity	N/A	343	343	100.00%
Non-Designed Services	Parity	N/A	4	1	4.00
Non-Designed Services	Parity	N/A	1	3	33.33%
Unbundled Loops and Number Portability	Parity	N/A	0	5	0.00%

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
0.00%	5,402	5,443	99.25%	8.65%	-1.831466
			9.14		
45.18%					
45.18%	32	136	23.53%	42.42%	-0.070274
38.00%	141,838	175,727	80.71%	39.45%	-3.510826
0.00%	10	21	47.62%	49.94%	-1.417285
0.00%					
0.00%					
49.30%	93	192	48.44%	49.98%	-1.090257
0.00%	44	64	68.75%	46.35%	-1.30814
0.00%					
0.00%					
0.00%					
35.46%	270	436	61.93%	48.56%	-3.513144
0.00%	1	1	100.00%	0.00%	
0.00%					
0.00%	1	1	100.00%	0.00%	
10:25	6307:37	64	98:33	234:05	-1.344398
1:26					
1:26					
0:09					
0:00					
5:23					
0:00					
1:06					
110:02	41850:09	426	98:14	253:48	-1.362937
0.00%	7	71	9.86%	29.81%	-0.71477
0.00%					
0.00%	0	1	0.00%	0.00%	
0.00%					
0.00%					
0.00%					
33.07%	0	1	0.00%	0.00%	-1.22064
29.78%	50	454	11.01%	31.31%	-0.275741
36.08%	0	101	0.00%		2.253624
14.00%	104	13,689	0.76%	8.68%	1.680779
	0	205	0.00%		
15.61%	1	309	0.32%	5.68%	1.233255
0.90%	0	15,546	0.00%		
	0	1,774	0.00%		

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
43.30%	1	1	100.00%	0.00%	
47.14%	28	148	18.92%	39.17%	0.062442
0.00%	1	2	50.00%	50.00%	-0.816497
0.00%	115	579	19.86%	39.90%	-0.497411
39.36%	170,949	212,055	80.62%	39.53%	-0.471325
0.00%	20	36	55.56%	49.69%	-1.231174
0.00%					
0.00%	6	44	13.64%	34.32%	-1.110772
47.14%					
0.00%					
48.90%	93	257	36.19%	48.05%	-3.206702
0.00%	43	85	50.59%	50.00%	-1.381514
0.00%					
0.00%					
0.00%	41	87	47.13%	49.92%	-0.085558
0.00%					
0.00%					
42.56%	285	557	51.17%	49.99%	-4.196925
47.14%	8	10	80.00%	40.00%	-0.202967
0.00%					
45.18%	6	7	85.71%	34.99%	0.28813
12:32	7032:14	85	82:44	117:52	-1.65688
0:00					
0:00					
0:00	10527:18	87	121:00	204:48	-0.342618
0:00					
2:07	62:57	10	6:18	11:05	-0.533732
2:07	62:14	9	6:55	11:34	-0.585164
0:00					
10:41					
3:29					
2:50	12:36	4	3:09	2:33	0.453762
140:26	49053:52	549	89:21	145:27	-1.295927
0.00%	11	96	11.46%	31.85%	-0.503529
0.00%	0	1	0.00%	0.00%	
0.00%					
0.00%	13	90	14.44%	35.15%	-0.408627
0.00%	1	10	10.00%	30.00%	-0.50637
0.00%					
37.27%					
0.00%					
0.00%	0	7	0.00%	0.00%	
28.26%	93	584	15.92%	36.59%	-1.644747
26.65%	0	102	0.00%		1.2105
8.74%	120	13,764	0.87%	9.30%	-0.176316
21.79%	1	207	0.48%	6.93%	0.958901
	7	313	2.24%	14.79%	-1.207283

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
0.93%	0	15,738	0.00%		
	2	1,774	0.11%	3.36%	-0.24753
9.58%	464	27,448	1.69%	12.89%	-0.61512
10.36%	0	93	0.00%		0.312233
6.81%	0	93	0.00%		-0.431109
10.95%	7	313	2.24%	14.79%	-1.08465
9.64%	584	41,215	1.42%	11.82%	-3.404908
0.00%	78	96	81.25%	39.03%	-0.672398
0.00%	0	1	0.00%	0.00%	
0.00%	53	90	58.89%	49.20%	-0.830928
0.00%					
0.00%					
			7.83		
27.14	6,121	32	191.28	483.89	-0.56683
20.75%	717,918	1,181,538	60.76%	48.83%	
0.00%	6	6	100.00%	0.00%	
0.00%	1	1	100.00%	0.00%	
1.88	9	1	9.00	0.00	
0.00%	59	63	93.65%	24.38%	-0.258336
0.00%					
0.00%					
0.00%	0	1	0.00%	0.00%	
0.00%	228	242	94.21%	23.35%	-1.568288
0.50	45	14	3.21	4.42	-0.783271

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
1:05	15:54	4	3:58	0:55	-3.283379
102:32	30286:18	523	57:55	117:01	-1.298496
0.00%	12	91	13.19%	33.83%	-0.664193
0.00%	3	16	18.75%	39.03%	-0.640513
0.00%					
0.00%					
45.83%	0	5	0.00%	0.00%	0.631869
30.17%	73	549	13.30%	33.95%	-0.775944
	0	103	0.00%		
13.41%	118	13,862	0.85%	9.19%	1.340812
	1	214	0.47%	6.82%	-0.293038
	5	329	1.52%	12.23%	-0.996538
	0	15,906	0.00%		
	2	1,834	0.11%	3.30%	-0.243565
	431	28,171	1.53%	12.27%	-1.298853
2.95%	0	94	0.00%		-1.435568
3.89%	0	94	0.00%		-1.152766
9.32%	5	329	1.52%	12.23%	-0.840342
9.49%	549	42,036	1.31%	11.35%	-2.965964
47.14%	72	91	79.12%	40.64%	1.153817
50.00%	9	16	56.25%	49.61%	-0.541395
0.00%					
0.00%					
			8.49		
0.00					
16.47	5,541	18	307.83	601.80	-0.871179
24.92%	330,980	1,131,805	29.24%	45.49%	
0.00%	9	9	100.00%	0.00%	
0.00%					
0.00%	1	2	50.00%	50.00%	-1.195229
2.05	36	1	36.00	0.00	
0.00%	68	74	91.89%	27.30%	-0.295057
0.00%					
0.00%	1	1	100.00%	0.00%	
0.00%	1	1	100.00%	0.00%	

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
0.00%	1	1	100.00%	0.00%	
32.58%	425	655	64.89%	47.73%	-3.524193
0.00%	1	3	33.33%	47.14%	-1.549193
0.00%	1	3	33.33%	47.14%	-1.34898
0.00%					
50.00%	1	3	33.33%	47.14%	-1.133894
23:29	5774:55	97	59:32	63:56	-0.924436
0:00	1673:31	20	83:41	93:04	-0.575995
0:00					
0:00	1673:31	20	83:41	93:04	-0.575995
0:00					
0:00					
0:08	18:00	3	6:00	3:59	-1.26174
0:00	18:00	3	6:00	3:59	-0.032645
0:00					
0:53	9:25	1	9:25	0:00	
5:17	9:25	1	9:25	0:00	
5:08	18:00	3	6:00	3:59	-0.435921
86:34	40414:57	635	63:39	84:46	-2.179841
50.00%	9	101	8.91%	28.49%	0.894197
0.00%	2	20	10.00%	30.00%	-0.3253
0.00%					
0.00%					
0.00%	0	3	0.00%	0.00%	
0.00%	0	3	0.00%	0.00%	
0.00%					
0.00%	0	1	0.00%	0.00%	
0.00%	0	1	0.00%	0.00%	
47.14%	0	3	0.00%	0.00%	0.406724
25.34%					
	1	103	0.97%	9.81%	-0.336404
10.30%	131	13,911	0.94%	9.66%	0.012836
	2	218	0.92%	9.53%	-0.411854
10.72%	3	335	0.90%	9.42%	-0.254796
0.92%	0	15,954	0.00%		
18.56%	1	1,858	0.05%	2.32%	2.810133
	546	28,606	1.91%	13.68%	-1.466807
7.19%	1	93	1.08%	10.31%	-0.500367
6.64%	1	93	1.08%	10.31%	-0.554231
12.37%	3	335	0.90%	9.42%	0.605303
8.08%	677	42,520	1.59%	12.52%	-6.387033
50.00%	81	101	80.20%	39.85%	0.337713
0.00%	7	20	35.00%	47.70%	-1.329928
0.00%					
0.00%					
0.00%					
0.00%					
			8.25		

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
0.00%	36	192	18.75%	39.03%	-0.675855
35.52%	156,500	200,343	78.12%	41.35%	-13.890635
0.00%					
0.00%					
45.61%	185	370	50.00%	50.00%	-2.965769
0.00%	65	116	56.03%	49.63%	-0.881992
0.00%	10	19	52.63%	49.93%	-0.924662
0.00%					
0.00%					
37.95%	483	774	62.40%	48.44%	-3.660792
43.30%	4	5	80.00%	40.00%	-1.178912
0.00%					
47.57%	4	5	80.00%	40.00%	0.140456
0:00	7235:12	116	62:22	73:18	-1.03625
0:00	2054:20	19	108:07	163:40	-0.628038
0:00	2054:20	19	108:07	163:40	-0.628038
12:18	30:24	4	7:36	12:25	0.802956
0:51					
0:50					
0:32					
3:16	30:24	4	7:36	12:25	-0.525871
57:38	44948:42	757	59:23	71:26	-3.494242
0.00%	15	128	11.72%	32.16%	-0.362925
0.00%	0	19	0.00%	0.00%	
0.00%	0	5	0.00%	0.00%	
0.00%					
0.00%					
0.00%					
42.13%	0	5	0.00%	0.00%	0.488231
32.06%	121	805	15.03%	35.74%	-0.839391
	0	103	0.00%		
8.44%	156	14,000	1.11%	10.50%	-0.626215
	3	218	1.38%	11.65%	-0.505587
21.06%	5	337	1.48%	12.09%	1.354148
1.30%	0	16,040	0.00%		
	1	1,872	0.05%	2.31%	-0.168988
	649	28,989	2.24%	14.79%	-1.598432
5.08%	0	93	0.00%		-0.817924
6.60%	0	93	0.00%		-0.47383
14.80%	5	337	1.48%	12.09%	0.616009
9.71%	805	42,992	1.87%	13.56%	-5.861673
0.00%	95	128	74.22%	43.74%	0.63239
0.00%	8	19	42.11%	49.37%	-1.142913
0.00%					
0.00%					

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
0.00%					
0.00%					
			8.57		
0.00					
42.50	3,828	23	166.43	430.63	-0.294418
21.77%	852,560	1,007,556	84.62%	36.08%	
50.00%	57	65	87.69%	32.85%	0.667036
0.00%	1	1	100.00%	0.00%	
0.00%	2	2	100.00%	0.00%	
0.00	274	44	6.23	8.05	-0.519519
1.40	5	1	5.00	0.00	
0.00%	87	88	98.86%	10.60%	-0.149925
0.00%	1	1	100.00%	0.00%	
0.00%					
0.00%					
0.00%	2	2	100.00%	0.00%	
30.00%	257	267	96.25%	18.99%	1.482436
0.00	17	7	2.43	3.36	0.550466
0.00	34	14	2.43	2.93	-0.471405
0.00					
0.00	37	2	18.50	16.26	-0.828372

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
	1	15,968	0.01%	0.79%	-0.654236
	0	1,929	0.00%		
16.01%	466	29,755	1.57%	12.42%	0.624536
5.14%	0	95	0.00%		-0.789481
3.73%	0	95	0.00%		-1.191607
16.18%	1	337	0.30%	5.44%	2.7929
9.09%	589	43,760	1.35%	11.52%	-3.903947
47.14%	80	103	77.67%	41.65%	-0.102826
0.00%	313	376	83.24%	37.35%	-0.773986
0.00%					
0.00%					
			8.22		
0.00	3,448	14	246.29	472.08	-0.499919
0.00					
45.57	3,647	12	303.92	559.70	-0.664069
26.13%	901,959	1,051,155	85.81%	34.90%	
0.00%	51	56	91.07%	28.52%	-0.310353
0.00%	1	1	100.00%	0.00%	
0.00	268	45	5.96	6.87	0.986271
1.03	4	1	4.00	0.00	
0.00%	85	89	95.51%	20.72%	-0.215722
0.00%					
20.39%					
0.00%					
33.99%	1	1	100.00%	0.00%	-1.150349
0.00%	206	221	93.21%	25.15%	-1.88938
0.00					

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
2:00	9:28	3	3:09	3:08	0.042626
20:58	12088:01	336	35:59	32:07	-5.7868
47.14%	6	70	8.57%	27.99%	0.630263
0.00%	7	43	16.28%	36.92%	-0.435919
0.00%	1	9	11.11%	31.43%	-0.33541
0.00%					
0.00%					
0.00%					
36.08%	1	3	33.33%	47.14%	-0.594445
23.86%	49	367	13.35%	34.01%	-1.603231
	0	108	0.00%		
11.91%	95	13,970	0.68%	8.22%	1.134705
	0	213	0.00%		
	3	348	0.86%	9.24%	-0.777957
0.92%	0	16,040	0.00%		
	2	1,948	0.10%	3.20%	-0.238571
9.21%	272	30,168	0.90%	9.45%	-0.053584
4.20%	0	98	0.00%		-1.022381
3.67%	0	98	0.00%		-1.191107
10.50%	3	348	0.86%	9.24%	0.052539
8.34%	367	44,142	0.83%	9.08%	-1.269713
47.14%	58	70	82.86%	37.69%	0.126157
0.00%	20	43	46.51%	49.88%	-1.060124
0.00%	8	9	88.89%	31.43%	-0.33541
0.02%					
0.00%					
			8.69		
0.00					
9.90	3,564	10	356.40	589.89	-0.63117
29.27%	862,814	1,053,780	81.88%	38.52%	
0.00%					
0.00%	2	2	100.00%	0.00%	
0.00					
0.00					
0.00%					
28.75%					
0.00%					
0.00%	2	2	100.00%	0.00%	
0.00%	173	184	94.02%	23.71%	-1.383637

CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score
0.00%	8,064	8,120	99.31%	8.28%	-1.511756
0.00	0	1	0.00	0.00	
47.14%	0	12	0.00%	0.00%	
0.00%	0	12	0.00%	0.00%	

Parity Score

-2.120017

-0.017138

-1.198445

0.392445

-2.26645

-1.675706

-0.130906

-1.484659

-1.401673

-1.62453

-1.13828

Parity Score

-1.671611

-1.013198

-3.017173

-2.730732

-3

-1.487063

-1.352147

Parity Score

-2.023271

-1.436055

-17.706176

-2.367784

-17.660603

Parity Score

-1.714992

-1.366572

-1.695321

-0.854982

-2.902931

-1.161655

-3

-3

-1.326022

-1.770339

Parity Score

-1.649508

-2.079318

-7.824975

-17.196694

-2.03295

-17.170646

-1.41907

Parity Score

-0.962038

-1.496395

-1.302404

-1.286545

-1.748501

-1.675301

-2.949536

-1.839901

-1.052015

-3.55155

-1.123395

-1.82483

-3.007312

-1.208297

-1.324486

-1.355754

-0.724132

-1.787868

-1.306124

-1.248427

-1.307851

-1.999935

-0.264068

-1.107192

-0.41703

-1.733976

Parity Score
-1.804168
-18.83287
-1.951527
-0.95246
-0.758878
-19.91261
-1.207128
-2.665202
-1.525139
-1.597879
-3.546479
-0.976662
-2.92982
-2.61997
-1.422192
-0.795024
-0.886575
-0.419909
-1.146169
-1.282002
-1.259496
-1.268627
-1.543773
-1.459572
-2.171038
-1.450269

Parity Score

-1.023189

-1.395694

-1.105576

-1.324859

-0.97031

-1.127826

-1.017923

-3.231406

-0.433751

-1.217796

-2.985366

-3

-1.31877

-1.14078

-0.923256

Parity Score

-1.287897

-1.963653

Parity Score

-1.726647

-1.928446

-0.915917

0.85279

Parity Score
-3.142557
-1.941843
-2.820122
-2.689358
-2.562018
-1.35018
-1.35018
-1.767084
-1.019847
-1.265021
-2.325249
-0.456367
-1.197768
-0.752729
-1.204519
-0.992196
-1.250389
-1.154905
0.708439
-1.891755
-1.304202
-1.336949
-0.632002
-4.88304
-0.794685
-1.808539
-3
-3

Parity Score
-1.410891
-9.444906
-2.80306
-1.536213
-1.562155
-3.225603
-2.716728
-1.914608
-2.629994
-1.38182
-1.38182
-0.511837
-1.319707
-3.124348
-1.220643
-0.703177
-1.510314
-1.380712
-1.307375
-0.176737
-1.102738
-1.971778
-1.497262
-1.288068
-0.625493
-4.563644
-0.615534
-1.694842
-3
-3

Parity Score

-1.581978

-1.611369

Parity Score

0.255978

-2.082464

-1.481282

-1.787108

-20.467126

-7.920107

-19.414389

Parity Score

-1.885649

-0.581272

-1.103451

-3.363984

-1.165338

-1.162143

-4.560704

-1.119888

-1.080864

-3.549298

-1.407406

-1.266542

-3.846884

-0.399965

-0.953471

-1.511669

-1.801294

-2.717137

-0.913513

-1.176643

0.492124

Parity Score

-0.700266

0.553461

