



More Than a Telephone Company!

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Devils Lake, ND 58301-0180
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www.goNDTC.com

November 11, 2013



Darrell Nitschke
Executive Secretary
North Dakota Public Service Commission
12th Floor State Capitol
600 East Boulevard Ave, Dept. 408
Bismarck ND 58505-0480

RE: North Dakota Telephone Company Exchange and Network Services Tariff

North Dakota Telephone Company (NDTC) respectfully files with the North Dakota Public Service Commission the enclosed revised tariff pages of the NDTC Exchange and Network Services Tariff. We have enclosed both an original and a redlined copy. The effective date for the tariff revision is December 1, 2013.

The filing of the revised tariff pages serves to offer Voice Mail to Email service to all customers within North Dakota Telephone Company exchanges.

If you have any questions or need additional information please let me know and I will be happy to provide this as requested.

Sincerely,

A handwritten signature in blue ink, appearing to read "D. Dircks".

Dave Dircks
General Manager
North Dakota Telephone Company

DD/plm
Enclosures

1 **PU-13-861** Filed: 11/11/2013 Pages: 5
Exchange and Network Services Tariff

North Dakota Telephone Company
Dave Dircks, General Manager

NORTH DAKOTA TELEPHONE COMPANY
Exchange and Network Services Tariff

State of North Dakota
Issued: November 27, 2002
Effective: December 1, 2013

Section 5
2nd Revised Page 35
Replaces First Revised Page 35

5. GENERAL SERVICES

5.19 VOICE MAIL SERVICE

A. General

1. Voice Mail

Voice Mail will provide a twenty-four (24) hour voice mail answering and message storage system. Messages may be retrieved from any touch-tone telephone. Voice Mail has a one (1) minute greeting and the capacity to store up to 20 five (5) minute messages. A new message will generate a "reminder" dial tone when the subscriber picks up his/her receiver. Each voicemail box will be provided with call forwarding-busy and call forwarding-no-answer where central office equipment permits. Unplayed messages will purge after 28 days. Played messages will purge after 28 days.

2. Fixed or Remote Call Forward Voice Mail subscribers that have no other Local Service

Fixed or Remote Call Forward service can be used in conjunction with a Voice Mail number. This service allows calls that are directed to your voice mailbox to be forwarded out to a predetermined location (Number is not changeable by the user). Subscribing party is responsible for associated charges such as toll, fixed or remote call forward and voice mailbox charge.

3. TDD Memo

TDD Memo provides an interface to telecommunications devices for the deaf (TDD), allowing TDD users to use Voice Mail and Fax Memo.

4. Fax Memo

Fax Memo allows the user to leave a fax message on another users mailbox. The fax message can be delivered to the users default fax number or another fax number.

5. Family Voice Mail

Family Voice Mail allows the caller to reach the main greeting of the mailbox and press options 1 through 4 for individual mailboxes. Each individual mailbox would have the security of its own password. This service is available for residential customers only. Each voice mailbox will be provided with call forwarding-busy and/or call forwarding-no-answer where central office equipment permits.

6. *Voice Mail to Email*

Subscribers can receive voice mail messages with any email account and have the option to delete voice messages directly from the email.

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5. GENERAL SERVICES

5.19 VOICE MAIL SERVICE (CONT'D)

B. Voice Mail Notification

1. Paging

Allows for real-time notification of voice and fax messages. Mailbox owner can designate up to two primary and two alternate pager numbers. The pager number must be within the local calling area of the host system.

2. Message Delivery

Allows the delivery of new messages to mailbox owners who are away from their telephone. The system will call a local number that the mailbox owner has preset in his voice mailbox. The system will notify the owner every time a new message arrives. Along with the capability to set the telephone numbers, the mailbox owner can also specify the hours available for message delivery. The "deliver to" number has to be within the local calling area of the host system.

C. Rates and Charges

	<u>Per Line Monthly Rate</u>
Voice Mail	\$ 4.00
Voice Mail Number Change with Unassociated Local Service Using Fixed or Remote Call Forward	\$ 12.00
TDD Memo	\$ 1.00
Fax Memo	\$ 4.50
Family Voice Mail	\$ 5.00
<i>Voice Mail to Email</i>	<i>\$ 1.00</i>
Voice Mail Notification	
Paging	\$ 2.00
Second Primary Number	\$ 1.00
Each Alternate Number	\$ 1.00
Message Delivery	\$ 2.00

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