



# Public Service Commission

## State of North Dakota

### COMMISSIONERS

Brian P. Kalk  
Randy Christmann  
Julie Fedorchak

Executive Secretary  
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22 September 2014

Wade Mann, Director  
Office of Administrative Hearings  
2911 North 14<sup>th</sup> Street – Suite 303  
Bismarck, ND 58503

Re:  
Public Service Commission v.  
Northern Excavating Co., Inc. (7-25-2013)  
Damage Prevention Enforcement  
PU-13-877

Public Service Commission v.  
Northern Excavating Co., Inc. (8-2-2013)  
Damage Prevention Enforcement  
PU-13-878

Public Service Commission v.  
Northern Excavating Co., Inc. (25 pair copper)  
Damage Prevention Enforcement  
PU-13-879

Public Service Commission v.  
Northern Excavating Co., Inc. (144 Fiber Optic)  
Damage Prevention Enforcement  
PU-13-880

Public Service Commission v.  
Northern Excavating Co., Inc. (9-17-2013)  
Damage Prevention Enforcement  
PU-13-881

Public Service Commission v.  
Northern Excavating Co., Inc. (9-30-2013)  
Damage Prevention Enforcement  
PU-13-882

Public Service Commission v.  
Northern Excavating Co., Inc. (75 pair 2nd time)  
Damage Prevention Enforcement  
PU-13-883

Dear Mr. Mann:

Enclosed are seven requests for an Administrative Law Judge in the captioned seven cases. Hearings have not yet been scheduled but when a Notice of Hearing for each case is issued I will forward those Notices to your office. It is likely that these cases will be consolidated.

The Administrative Law Judge will serve as a procedural law judge and the hearing will be electronically recorded.

				12	<b>PU-13-880</b>	Filed: 9/22/2014	Pages: 62
					<b>Request for Administrative Law Judge</b>		
12	<b>PU-13-883</b>	Filed: 9/22/2014	Pages: 62	12	<b>PU-13-879</b>	Filed: 9/22/2014	Pages: 62
	<b>Request for Administrative Law Judge</b>				<b>Request for Administrative Law Judge</b>		
12	<b>PU-13-882</b>	Filed: 9/22/2014	Pages: 62	12	<b>PU-13-878</b>	Filed: 9/22/2014	Pages: 62
	<b>Request for Administrative Law Judge</b>				<b>Request for Administrative Law Judge</b>		
12	<b>PU-13-881</b>	Filed: 9/22/2014	Pages: 62	12	<b>PU-13-877</b>	Filed: 9/22/2014	Pages: 62
	<b>Request for Administrative Law Judge</b>				<b>Request for Administrative Law Judge</b>		

Mr. Wade Mann

Case No. PU-13-877, PU-13-878, PU-13-879, PU-13-880, PU-13-881, PU-13-882, PU-13-883

Page 2

If you have any questions, please contact me. Thank you.

Best regards,



Patrick Fahn  
Director, Public Utilities Division

enclosures

c: w/encls.

Robert Lindberg



**REQUEST FOR ADMINISTRATIVE LAW JUDGE--COMPLAINT**  
**NORTH DAKOTA OFFICE OF ADMINISTRATIVE HEARINGS**  
 SFN 17818 (Rev. 06-2007)

Name of Agency, Board, or Commission North Dakota Public Service Commission		
Name of Respondent(s) Northern Excavating Co., Inc.	Address PO Box 1108 Jamestown, ND 58402-1108	Telephone Number (701) 252-5967

The above named agency, board, or commission has taken administrative action pursuant to its authority found in North Dakota Century Code Chapter 49-23 \_\_\_\_\_ (North Dakota Century Code and/or North Dakota Administrative Code).

The administrative action is more fully described as follows: Hearing to determine if Northern Excavating Co., Inc. violated N.D.C.C. Chapter 49-23, the North Dakota One-Call Law, and if a violation is found, should the Commission impose a civil penalty.
--

Has the respondent been provided a copy of the complaint?  Yes  No

Attached is a copy of the complaint, related documents and correspondence, and certificate, affidavit or admission of service. If the respondent has otherwise been notified about this administrative action, please explain in the comments section below.

It requests designation of an administrative law judge (please check one):

- To conduct the hearing and issue recommended findings of fact, conclusions of law, and order.
- To serve as a procedural administrative law judge only (no recommended decision). The agency head will be present at the hearing as required by NDCC 28-32-31(5). See NDCC 54-57-04.
- To conduct the hearing, issue findings of fact, conclusions of law, and a final order.

**PLEASE MAKE A REQUEST FOR AN ADMINISTRATIVE LAW JUDGE AT LEAST ONE MONTH BEFORE THE HEARING.**

Agency Contact Person(s) Mitch Armstrong, SAAG	Telephone Number (701) 258-0630
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Representation [attorney (or other)] if known:

Agency North Dakota Public Service Commission	Telephone Number (701) 328-2400
Party Northern Excavating Co., Inc. contact person: Robert Lindberg - President and Reg. Agent	Telephone Number (701) 252-5967
Party	Telephone Number

Additional Comments PSC Case No. PU-13-877
The attached Complaint is the same for all 7 cases. A separate ALJ request form is being provided for each case.

(For agencies required to use OAH, notice of hearing will be issued by the administrative law judge, unless a procedural administrative law judge is requested. Other requesting agencies and agencies requesting a procedural administrative law judge should first contact OAH about scheduling a hearing. If notice has already been issued, attach a copy of the notice.)

Patrick Fahn, Director, Public Utilities Division	Date 9/22/2014
Signature of Requesting Person X <i>Patrick Fahn</i>	(701) 328-4077



**REQUEST FOR ADMINISTRATIVE LAW JUDGE--COMPLAINT**  
**NORTH DAKOTA OFFICE OF ADMINISTRATIVE HEARINGS**  
 SFN 17818 (Rev. 06-2007)

Name of Agency, Board, or Commission North Dakota Public Service Commission		
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The administrative action is more fully described as follows: Hearing to determine if Northern Excavating Co., Inc. violated N.D.C.C. Chapter 49-23, the North Dakota One-Call Law, and if a violation is found, should the Commission impose a civil penalty.
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Has the respondent been provided a copy of the complaint?     Yes     No

Attached is a copy of the complaint, related documents and correspondence, and certificate, affidavit or admission of service. If the respondent has otherwise been notified about this administrative action, please explain in the comments section below.

It requests designation of an administrative law judge (please check one):

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Representation [attorney (or other)] if known:

Agency North Dakota Public Service Commission	Telephone Number (701) 328-2400
Party Northern Excavating Co., Inc. contact person: Robert Lindberg - President and Reg. Agent	Telephone Number (701) 252-5967
Party	Telephone Number

Additional Comments PSC Case No. PU-13-878
The attached Complaint is the same for all 7 cases. A separate ALJ request form is being provided for each case.

(For agencies required to use OAH, notice of hearing will be issued by the administrative law judge, unless a procedural administrative law judge is requested. Other requesting agencies and agencies requesting a procedural administrative law judge should first contact OAH about scheduling a hearing. If notice has already been issued, attach a copy of the notice.)

Patrick Fahn, Director, Public Utilities Division	Date 9/22/2014
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Signature of Requesting Person X <i>Patrick Fahn</i>	(701) 328-4077
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**REQUEST FOR ADMINISTRATIVE LAW JUDGE--COMPLAINT**  
 NORTH DAKOTA OFFICE OF ADMINISTRATIVE HEARINGS  
 SFN 17818 (Rev. 06-2007)

Name of Agency, Board, or Commission North Dakota Public Service Commission		
Name of Respondent(s) Northern Excavating Co., Inc.	Address PO Box 1108 Jamestown, ND 58402-1108	Telephone Number (701) 252-5967

The above named agency, board, or commission has taken administrative action pursuant to its authority found in North Dakota Century Code Chapter 49-23 \_\_\_\_\_ (North Dakota Century Code and/or North Dakota Administrative Code).

The administrative action is more fully described as follows: Hearing to determine if Northern Excavating Co., Inc. violated N.D.C.C. Chapter 49-23, the North Dakota One-Call Law, and if a violation is found, should the Commission impose a civil penalty.
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Has the respondent been provided a copy of the complaint?     Yes     No

Attached is a copy of the complaint, related documents and correspondence, and certificate, affidavit or admission of service. If the respondent has otherwise been notified about this administrative action, please explain in the comments section below.

It requests designation of an administrative law judge (please check one):

- To conduct the hearing and issue recommended findings of fact, conclusions of law, and order.
- To serve as a procedural administrative law judge only (no recommended decision). The agency head will be present at the hearing as required by NDCC 28-32-31(5). See NDCC 54-57-04.
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Agency Contact Person(s) Mitch Armstrong, SAAG	Telephone Number (701) 258-0630
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Representation [attorney (or other)] if known:

Agency North Dakota Public Service Commission	Telephone Number (701) 328-2400
Party Northern Excavating Co., Inc. contact person: Robert Lindberg - President and Reg. Agent	Telephone Number (701) 252-5967
Party	Telephone Number

Additional Comments PSC Case No. PU-13-879
The attached Complaint is the same for all 7 cases. A separate ALJ request form is being provided for each case.

(For agencies required to use OAH, notice of hearing will be issued by the administrative law judge, unless a procedural administrative law judge is requested. Other requesting agencies and agencies requesting a procedural administrative law judge should first contact OAH about scheduling a hearing. If notice has already been issued, attach a copy of the notice.)

Patrick Fahn, Director, Public Utilities Division

Date  
9/22/2014

Signature of Requesting Person

X *Patrick Fahn*

(701) 328-4077



**REQUEST FOR ADMINISTRATIVE LAW JUDGE--COMPLAINT**  
**NORTH DAKOTA OFFICE OF ADMINISTRATIVE HEARINGS**  
 SFN 17818 (Rev. 06-2007)

Name of Agency, Board, or Commission North Dakota Public Service Commission		
Name of Respondent(s) Northern Excavating Co., Inc.	Address PO Box 1108 Jamestown, ND 58402-1108	Telephone Number (701) 252-5967

The above named agency, board, or commission has taken administrative action pursuant to its authority found in North Dakota Century Code Chapter 49-23 \_\_\_\_\_ (North Dakota Century Code and/or North Dakota Administrative Code).

The administrative action is more fully described as follows: Hearing to determine if Northern Excavating Co., Inc. violated N.D.C.C. Chapter 49-23, the North Dakota One-Call Law, and if a violation is found, should the Commission impose a civil penalty.
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Has the respondent been provided a copy of the complaint?     Yes     No

Attached is a copy of the complaint, related documents and correspondence, and certificate, affidavit or admission of service. If the respondent has otherwise been notified about this administrative action, please explain in the comments section below.

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Agency Contact Person(s) Mitch Armstrong, SAAG	Telephone Number (701) 258-0630
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Representation [attorney (or other)] if known:

Agency North Dakota Public Service Commission	Telephone Number (701) 328-2400
Party Northern Excavating Co., Inc. contact person: Robert Lindberg - President and Reg. Agent	Telephone Number (701) 252-5967
Party	Telephone Number

Additional Comments PSC Case No. PU-13-880
The attached Complaint is the same for all 7 cases. A separate ALJ request form is being provided for each case.

(For agencies required to use OAH, notice of hearing will be issued by the administrative law judge, unless a procedural administrative law judge is requested. Other requesting agencies and agencies requesting a procedural administrative law judge should first contact OAH about scheduling a hearing. If notice has already been issued, attach a copy of the notice.)

Patrick Fahn, Director, Public Utilities Division

Date  
9/22/2014

Signature of Requesting Person X <i>Patrick Fahn</i>	(701) 328-4077
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**REQUEST FOR ADMINISTRATIVE LAW JUDGE--COMPLAINT**  
 NORTH DAKOTA OFFICE OF ADMINISTRATIVE HEARINGS  
 SFN 17818 (Rev. 06-2007)

Name of Agency, Board, or Commission North Dakota Public Service Commission		
Name of Respondent(s) Northern Excavating Co., Inc.	Address PO Box 1108 Jamestown, ND 58402-1108	Telephone Number (701) 252-5967

The above named agency, board, or commission has taken administrative action pursuant to its authority found in North Dakota Century Code Chapter 49-23 \_\_\_\_\_ (North Dakota Century Code and/or North Dakota Administrative Code).

The administrative action is more fully described as follows: Hearing to determine if Northern Excavating Co., Inc. violated N.D.C.C. Chapter 49-23, the North Dakota One-Call Law, and if a violation is found, should the Commission impose a civil penalty.
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Has the respondent been provided a copy of the complaint?     Yes     No

Attached is a copy of the complaint, related documents and correspondence, and certificate, affidavit or admission of service. If the respondent has otherwise been notified about this administrative action, please explain in the comments section below.

It requests designation of an administrative law judge (please check one):

- To conduct the hearing and issue recommended findings of fact, conclusions of law, and order.
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Agency Contact Person(s) Mitch Armstrong, SAAG	Telephone Number (701) 258-0630
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Representation [attorney (or other)] if known:

Agency North Dakota Public Service Commission	Telephone Number (701) 328-2400
Party Northern Excavating Co., Inc. contact person: Robert Lindberg - President and Reg. Agent	Telephone Number (701) 252-5967
Party	Telephone Number

Additional Comments PSC Case No. PU-13-881
The attached Complaint is the same for all 7 cases. A separate ALJ request form is being provided for each case.

(For agencies required to use OAH, notice of hearing will be issued by the administrative law judge, unless a procedural administrative law judge is requested. Other requesting agencies and agencies requesting a procedural administrative law judge should first contact OAH about scheduling a hearing. If notice has already been issued, attach a copy of the notice.)

Patrick Fahn, Director, Public Utilities Division	Date 9/22/2014
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Signature of Requesting Person X <i>Patrick Fahn</i>	(701) 328-4077
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**REQUEST FOR ADMINISTRATIVE LAW JUDGE--COMPLAINT**  
**NORTH DAKOTA OFFICE OF ADMINISTRATIVE HEARINGS**  
 SFN 17818 (Rev. 06-2007)

Name of Agency, Board, or Commission North Dakota Public Service Commission		
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The administrative action is more fully described as follows: Hearing to determine if Northern Excavating Co., Inc. violated N.D.C.C. Chapter 49-23, the North Dakota One-Call Law, and if a violation is found, should the Commission impose a civil penalty.
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Has the respondent been provided a copy of the complaint?     Yes     No

Attached is a copy of the complaint, related documents and correspondence, and certificate, affidavit or admission of service. If the respondent has otherwise been notified about this administrative action, please explain in the comments section below.

It requests designation of an administrative law judge (please check one):

- To conduct the hearing and issue recommended findings of fact, conclusions of law, and order.
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- To conduct the hearing, issue findings of fact, conclusions of law, and a final order.

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Agency Contact Person(s) Mitch Armstrong, SAAG	Telephone Number (701) 258-0630
---	------------------------------------

Representation [attorney (or other)] if known:

Agency North Dakota Public Service Commission	Telephone Number (701) 328-2400
Party Northern Excavating Co., Inc. contact person: Robert Lindberg - President and Reg. Agent	Telephone Number (701) 252-5967
Party	Telephone Number

Additional Comments PSC Case No. PU-13-882
The attached Complaint is the same for all 7 cases. A separate ALJ request form is being provided for each case.

(For agencies required to use OAH, notice of hearing will be issued by the administrative law judge, unless a procedural administrative law judge is requested. Other requesting agencies and agencies requesting a procedural administrative law judge should first contact OAH about scheduling a hearing. If notice has already been issued, attach a copy of the notice.)

Patrick Fahn, Director, Public Utilities Division	Date 9/22/2014
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Signature of Requesting Person X <i>Patrick Fahn</i>	(701) 328-4077
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**REQUEST FOR ADMINISTRATIVE LAW JUDGE--COMPLAINT**  
**NORTH DAKOTA OFFICE OF ADMINISTRATIVE HEARINGS**  
 SFN 17818 (Rev. 06-2007)

Name of Agency, Board, or Commission North Dakota Public Service Commission		
Name of Respondent(s) Northern Excavating Co., Inc.	Address PO Box 1108 Jamestown, ND 58402-1108	Telephone Number (701) 252-5967

The above named agency, board, or commission has taken administrative action pursuant to its authority found in North Dakota Century Code Chapter 49-23 \_\_\_\_\_ (North Dakota Century Code and/or North Dakota Administrative Code).

The administrative action is more fully described as follows: Hearing to determine if Northern Excavating Co., Inc. violated N.D.C.C. Chapter 49-23, the North Dakota One-Call Law, and if a violation is found, should the Commission impose a civil penalty.
---

Has the respondent been provided a copy of the complaint?     Yes     No

Attached is a copy of the complaint, related documents and correspondence, and certificate, affidavit or admission of service. If the respondent has otherwise been notified about this administrative action, please explain in the comments section below.

It requests designation of an administrative law judge (please check one):

- To conduct the hearing and issue recommended findings of fact, conclusions of law, and order.
- To serve as a procedural administrative law judge only (no recommended decision). The agency head will be present at the hearing as required by NDCC 28-32-31(5). See NDCC 54-57-04.
- To conduct the hearing, issue findings of fact, conclusions of law, and a final order.

**PLEASE MAKE A REQUEST FOR AN ADMINISTRATIVE LAW JUDGE AT LEAST ONE MONTH BEFORE THE HEARING.**

Agency Contact Person(s) Mitch Armstrong, SAAG	Telephone Number (701) 258-0630
---	------------------------------------

Representation [attorney (or other)] if known:

Agency North Dakota Public Service Commission	Telephone Number (701) 328-2400
Party Northern Excavating Co., Inc. contact person: Robert Lindberg - President and Reg. Agent	Telephone Number (701) 252-5967
Party	Telephone Number

Additional Comments PSC Case No. PU-13-883
The attached Complaint is the same for all 7 cases. A separate ALJ request form is being provided for each case.

(For agencies required to use OAH, notice of hearing will be issued by the administrative law judge, unless a procedural administrative law judge is requested. Other requesting agencies and agencies requesting a procedural administrative law judge should first contact OAH about scheduling a hearing. If notice has already been issued, attach a copy of the notice.)

Patrick Fahn, Director, Public Utilities Division	Date 9/22/2014
Signature of Requesting Person <i>X Patrick Fahn</i>	(701) 328-4077

STATE OF NORTH DAKOTA  
PUBLIC SERVICE COMMISSION



Public Service Commission  
Northern Excavating Co., Inc.  
Damage Prevention Enforcement

Case No. PU-13-877  
Case No. PU-13-878  
Case No. PU-13-879  
Case No. PU-13-880  
Case No. PU-13-881  
Case No. PU-13-882  
Case No. PU-13-883

Public Service Commission, )  
Complainant, )  
vs. )  
Northern Excavating Co., Inc. )  
Respondent. )

Complaint

The North Dakota Public Service Commission Advocacy Staff ("Staff"), for its complaint against Northern Excavating Co., Inc., alleges and shows the following:

I

Northern Excavating Co., Inc., ("Northern") is a North Dakota corporation with offices located at 3420 82<sup>nd</sup> Avenue SE, Jamestown, ND 58402-1108.

II

Reservation Telephone Cooperative ("RTC") is a North Dakota cooperative association with offices located at 24 N Main Street, Parshall, ND 58770.

III

N.D.C.C. § 49-23-05 provides:

To avoid damage to and minimize interference with underground facilities in and near the construction area, an excavator shall:

1. Maintain a clearance between an underground facility and the cutting edge or point of any mechanized equipment, considering the

7	PU-13-877	Filed: 8/25/2014	Pages: 53	7	PU-13-880	Filed: 8/25/2014	Pages: 53
	Formal Complaint				Formal Complaint		
7	PU-13-878	Filed: 8/25/2014	Pages: 53	7	PU-13-881	Filed: 8/25/2014	Pages: 53
	Formal Complaint				Formal Complaint		
7	PU-13-879	Filed: 8/25/2014	Pages: 53	7	PU-13-882	Filed: 8/25/2014	Pages: 53
	Formal Complaint				Formal Complaint		

7  
PU-13-883  
Formal Complaint  
Filed: 8/25/2014  
Pages: 53

known limit of control of the cutting edge or point to avoid damage to the facility.

2. Provide support in a manner approved by the operator for underground facilities in and near the construction area, including backfill operations to protect the facilities.

...

5. Conduct the excavation in a careful and prudent manner.

N.D.C.C. § 49-23-01(3) provides:

"Careful and prudent manner" means excavating within twenty-four inches [60.96 centimeters] of the outer edges of an underground facility located manually and marked by the owner or operator by stakes, paint, or other customary manner, and supporting and protecting the uncovered facility.

#### IV

On December 2, 2013, the Commission received six Third Party Damage Complaint forms from Shane Hart ("Hart"), Assistant General Manager for RTC. The complaints allege violations by Northern of N.D.C.C. chapter 49-23: One-Call Excavation Notice System.

In a letter to Northern dated December 5, 2013 ("request letter"), staff provided copies of the complaint forms and requested written responses concerning each of the complaints, attached as Exhibit 1.

On January 13, 2014, the Commission received a response letter from Northern ("response letter"), attached as Exhibit 2.

On March 30, 2014, the Commission received supplementary information from Hart ("supplementary information") concerning the complaints, attached as Exhibit 3.

#### V

In its complaint assigned Case No. PU-13-877, RTC alleges that on July 25, 2013, Northern began an excavation as defined in North Dakota Century Code section

49-23-01(7) at Railroad Avenue and 3<sup>rd</sup> Street W in Ross. As a result of this excavation, RTC claims that damage was caused to a 24-fiber optic cable feeding the Ross Central Office. RTC further states in its complaint that the facilities were properly marked prior to excavation and the cost to repair the damage was \$3,653.73. The date of excavation was revised to August 7, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the incident affected 25 parties, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the North Dakota One Call Notification Center (NDOC) on July 31, 2013, with work to begin in the area cited in the complaint to begin on August 2, 2013. The NDOC assigned locate ticket number 13118042 to the excavation notice, which indicates the work was being performed as part of a water mainline installation project in Ross.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

## VI

In its complaint assigned Case No. PU-13-878, RTC alleges that on August 2, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at Railroad Avenue and 3<sup>rd</sup> Street W in Ross. As a result of this excavation, RTC claims damage was caused to a 4-fiber drop. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair

this damage was \$1,034.38, and one customer was affected. The date of excavation was revised to August 15, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on July 31, 2013, with work in the area cited in the complaint to begin on August 2, 2013. The NDOC assigned locate ticket number 13118077 to the excavation notice, which indicates the work was being performed as part of a water mainline installation project in Ross.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

## VII

In its complaint assigned Case No. PU-13-879, RTC alleges that on August 2, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at 3<sup>rd</sup> Street W and Central Avenue in the city of Ross, in Mountrail County, North Dakota ("Ross"). As a result of this excavation, RTC claims that damage was caused to a 25-pair copper telephone cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair the damage was \$1,082.14, and 20 customers were affected.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result

of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on July 31, 2013, with work to begin in the area cited in the complaint to begin on August 2, 2013. The NDOC assigned locate ticket number 13118042 to the excavation notice, which indicates the work was being performed as part of a water mainline installation project in Ross.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

#### VIII

In its complaint assigned Case No. PU-13-880, RTC alleges that on August 2, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at Railroad Avenue and 3<sup>rd</sup> Street W in Ross. As a result of this excavation, RTC claims that damage was caused to a 144-fiber optic cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair this damage was \$11,547.68, and approximately 150 customers were affected. The date of excavation was revised to August 9, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on July 31, 2013, with work to begin in the area cited in the complaint to begin on August 2, 2013. The NDOC assigned locate ticket number 13118077 to the excavation notice.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

## IX

In its complaint assigned Case No. PU-13-881, RTC alleges that on September 17, 2013, Northern began an excavation as defined in North Dakota Century Code section at Central Avenue and Main Street in Ross. As a result of this excavation, RTC claims that damage was caused to a 75-pair copper telephone cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair this damage was \$1,913.97, and 60 customers were affected. The date of excavation was revised to September 9, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC August 15, 2013, with work to begin in the area cited in the complaint on August 19, 2013. The NDOC assigned locate ticket number 13132442 to the excavation notice.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

X

In its complaint assigned Case No. PU-13-882, RTC alleges that on September 30, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at Central Avenue and Main Street in Ross. As a result of this excavation, RTC claims that damage was caused to a 75-pair copper telephone cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair this damage was \$1,113.39, and 60 customers were affected. The date of excavation was revised to October 1, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on September 26, 2013, with work to begin in the area cited in the complaint on September 30, 2013. The NDOC assigned locate ticket number 13167425 to the excavation notice.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

## XI

In its complaint assigned Case No. PU-13-883, RTC alleges that on September 30, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at Central Avenue and Main Street in Ross. As a result of this excavation, RTC claims that damage was caused to a 75-pair copper telephone cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, that the cost to repair this damage was \$2,727.92, and that 60 customers were affected. The date of excavation was revised to October 1, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on September 26, 2013, with work to begin in the area cited in the complaint on September 30, 2013. The NDOC assigned locate ticket number 13167425 to the excavation notice.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

## XII

According to information provided by RTC during a staff investigation of the complaints, RTC indicates that no critical facilities such as hospitals or clinics were affected by the incidents and customers were affected by up to 12 hours.

XIII

Northern violated North Dakota Century Code sections 49-23-01 and 49-23-05 by failing to conduct the excavations in a careful and prudent manner.

XIV

North Dakota Century Code section 49-07-01.1 provides:

Any person who violates any statute, commission order, or commission rule which applies to matters within the authority of the commission under chapters 8-08, 8-09, 8-10, 24-09, 32-25, and 51-05.1, titles 60 and 64, and title 49 except for chapter 49-22, shall, in addition to any other penalty provided, be subject to a civil penalty of not to exceed five thousand dollars. A violation occurring under chapter 49-23, in addition to any other penalty, is subject to a civil penalty not to exceed twenty-five thousand dollars. The commission shall develop policies for the assessment of penalties under chapter 49-23 which will take into consideration the severity of damages and the conduct of the offender. The civil penalty may be compromised by the commission. The amount of the penalty when finally determined or agreed upon in compromise, if not paid, may be recovered in a civil action in the courts of this state.

XV

The North Dakota Public Service Commission Damage Prevention Plan provides:

**D PROPOSED CIVIL PENALTIES:**

1. The following criteria must be used by Commission staff to determine if a civil penalty should be proposed when filing a formal complaint:
  - a. The nature, circumstances and severity of the complaint;
  - b. The degree of suspected fault on the part of the respondent;
  - c. The respondent's history of prior violations or complaints;
  - d. The respondent's ability to pay;
  - e. Any good faith effort by the respondent in attempting to achieve compliance; and
  - f. The effect the penalty may have on the respondent's ability to continue in business.

XVI

The Respondent must serve an answer to a complaint upon the Complainant and the Commission within twenty days after service of the complaint, or the Commission may deem the complaint to be admitted. Answers must be served in the manner allowed for service under the North Dakota Rules of Civil Procedure.

**Prayer for Relief**

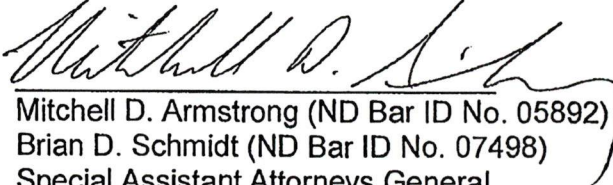
Based on the foregoing, Staff seeks the following relief:

1. That the Commission find Northern in violation of North Dakota Century Code chapter 49-23 for failing to comply with the One Call procedures outlined in North Dakota Century Code sections 49-23-01 and 49-23-05.
2. That the Commission impose a civil penalty in the amount of \$1,000 in Case No. PU-13-877.
3. That the Commission impose a civil penalty in the amount of \$1,000 in Case No. PU-13-878.
4. That the Commission impose a civil penalty in the amount of \$1,500 in Case No. PU-13-879.
5. That the Commission impose a civil penalty in the amount of \$3,000 in Case No. PU-13-880.
6. That the Commission impose a civil penalty in the amount of \$3,000 in Case No. PU-13-881.
7. That the Commission impose a civil penalty in the amount of \$3,500 in Case No. PU-13-882.

8. That the Commission impose a civil penalty in the amount of \$4,000 in Case No. PU-13-883.

9. Such other relief that the Commission finds just and proper.

Dated this 25<sup>th</sup> day of August, 2014

  
Mitchell D. Armstrong (ND Bar ID No. 05892)  
Brian D. Schmidt (ND Bar ID No. 07498)  
Special Assistant Attorneys General  
122 East Broadway Avenue  
P.O. Box 460  
Bismarck, ND 58502-0460  
(701) 258-0630  
Attorneys for Advocacy Staff

and

Victor Schock  
Public Utility Analyst  
Public Service Commission Advocacy Staff  
State Capitol – 12th Floor  
600 E Boulevard Ave – Dept. 408  
Bismarck, North Dakota 58505-0480  
701-328-3397

# **Exhibit 1**



### THIRD PARTY DAMAGE COMPLAINT

Public Service Commission  
SFN 59067 (11-12)

#### PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*	Company/Organization RESERVATION TELEPHONE COOPERATIVE	Person Filing Information SHANE HART	Position ASSISTANT GENERAL MANAGER	
Address of Person Filing Information PO BOX 68	City PARSHALL	State ND	Zip Code 58770	
Telephone Number 701.862.3115	Email Address SHANEH@RESTEL.COM	Date 11/29/2013		

#### PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator NORTHERN EXCAVATING		Telephone Number 701.252.5967	
Address PO BOX 1108	City JAMESTOWN	State ND	Zip Code 58402
Name of Entity for Which Excavation Was Performed CITY OF ROSS		Telephone Number	
Address	City ROSS	State ND	Zip Code 58776

#### PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event 07/25/2013	Address of the Excavation and/or Damage ROSS CITY, RAILROAD AVE & 3RD ST W		
County MOUNTRAIL	City ROSS	State ND	Zip Code 58776

#### PART D – FACILITY INVOLVED

Type of Facility Involved TELECOMMUNICATIONS	Operator of Facility and Contact Person (if known) RESERVATION TELEPHONE COOPERATIVE		
Address PO BOX 68	City PARSHALL	State ND	Zip Code 58770
Telephone Number 701.862.3115	Email Address (if known)		
Brief Description of Facility Involved			

**PART E – DAMAGE (if applicable)**

Fatalities	Injures	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: \$ \$3,653.73		Number of Customers Affected
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket <input type="text" value="07/25/2013"/>
Did excavator wait until the start date/time on the ticket before commencing excavation?	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Were the utility facilities marked correctly?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Unknown	<input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

Description of Event  CONTRACTOR CUT A 24 FIBER OPTIC CABLE FEEDING THE ROSS CENTRAL OFFICE
---

Description of Event Continued

[Empty box for description of event]

**PART I – SIGNATURE**

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**



### THIRD PARTY DAMAGE COMPLAINT

Public Service Commission  
SFN 59067 (11-12)

#### PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*		Company/Organization RESERVATION TELEPHONE COOPERATIVE	Person Filing Information SHANE HART	Position ASSISTANT GENERAL MANAGER
Address of Person Filing Information PO BOX 68		City PARSHALL	State ND	Zip Code 58770
Telephone Number 701.862.3115		Email Address SHANEH@RETEL.COM		Date 11/29/2013

#### PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator NORTHERN EXCAVATING		Telephone Number 701.252.5967		
Address PO BOX 1108	City JAMESTOWN	State ND	Zip Code 58402	
Name of Entity for Which Excavation Was Performed CITY OF ROSS		Telephone Number		
Address	City ROSS	State ND	Zip Code 58776	

#### PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event 08/02/2013	Address of the Excavation and/or Damage ROSS CITY, RAILROAD AVE & 3RD ST W			
County MOUNTRAIL	City ROSS	State ND	Zip Code 58776	

#### PART D – FACILITY INVOLVED

Type of Facility Involved TELECOMMUNICATIONS	Operator of Facility and Contact Person (if known) RESERVATION TELEPHONE COOPERATIVE			
Address PO BOX 68	City PARSHALL	State ND	Zip Code 58770	
Telephone Number 701.862.3115	Email Address (if known)			
Brief Description of Facility Involved				

**PART E – DAMAGE (if applicable)**

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage. \$ \$1,034.38		Number of Customers Affected 1
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket: <input type="text" value="08/02/2013"/>
Did excavator wait until the start date/time on the ticket before commencing excavation?	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

Description of Event  CONTRACTOR CUT A 4 FIBER DROP TO AN INDIVIDUALS HOME
--

**Description of Event Continued**

**PART I – SIGNATURE**

Signature of Person Filing Complaint SHANE D HART	Date 11/29/2013
--	--------------------

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**



### THIRD PARTY DAMAGE COMPLAINT

Public Service Commission  
SFN 59067 (11-12)

#### PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*	Company/Organization RESERVATION TELEPHONE COOPERATIVE	Person Filing Information SHANE HART	Position ASSISTANT GENERAL MANAGER	
Address of Person Filing Information PO BOX 68	City PARSHALL	State ND	Zip Code 58770	
Telephone Number 701.862.3115	Email Address SHANEH@RETEL.COM	Date 11/29/2013		

#### PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator NORTHERN EXCAVATING		Telephone Number 701.252.5967	
Address PO BOX 1108	City JAMESTOWN	State ND	Zip Code 58402
Name of Entity for Which Excavation Was Performed CITY OF ROSS		Telephone Number	
Address	City ROSS	State ND	Zip Code 58776

#### PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event 08/02/2013	Address of the Excavation and/or Damage ROSS CITY, 3RD ST W & CENTRAL AVE		
County MOUNTRAIL	City ROSS	State ND	Zip Code 58776

#### PART D – FACILITY INVOLVED

Type of Facility Involved TELECOMMUNICATIONS	Operator of Facility and Contact Person (if known) RESERVATION TELEPHONE COOPERATIVE		
Address PO BOX 68	City PARSHALL	State ND	Zip Code 58770
Telephone Number 701.862.3115	Email Address (if known)		
Brief Description of Facility Involved			

**PART E – DAMAGE (if applicable)**

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: \$ \$1,082.14		Number of Customers Affected 20
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket <span style="border: 1px solid black; padding: 2px;">08/2/2013 11:45 AM</span>
Did excavator wait until the start date time on the ticket before commencing excavation?	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

Description of Event  CONTRACTOR CUT A 25 PAIR COPPER TELEPHONE CABLE
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<b>Description of Event Continued</b>
---------------------------------------

**PART I – SIGNATURE**

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**



### THIRD PARTY DAMAGE COMPLAINT

Public Service Commission  
SFN 59067 (11-12)

#### PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*		Company/Organization RESERVATION TELEPHONE COOPERATIVE	Person Filing Information SHANE HART	Position ASSISTANT GENERAL MANAGER	
Address of Person Filing Information PO BOX 68		City PARSHALL		State ND	Zip Code 58770
Telephone Number 701.862.3115		Email Address SHANEH@RETEL.COM		Date 11/29/2013	

#### PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator NORTHERN EXCAVATING		Telephone Number 701.252.5967			
Address PO BOX 1108		City JAMESTOWN		State ND	Zip Code 58402
Name of Entity for Which Excavation Was Performed CITY OF ROSS		Telephone Number			
Address		City ROSS		State ND	Zip Code 58776

#### PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event 08/02/2013		Address of the Excavation and/or Damage ROSS CITY, RAILROAD AVE & 3RD ST W			
County MOUNTRAIL	City ROSS	State ND	Zip Code 58776		

#### PART D – FACILITY INVOLVED

Type of Facility Involved TELECOMMUNICATIONS		Operator of Facility and Contact Person (if known) RESERVATION TELEPHONE COOPERATIVE			
Address PO BOX 68		City PARSHALL		State ND	Zip Code 58770
Telephone Number 701.862.3115		Email Address (if known)			
Brief Description of Facility Involved					

**PART E – DAMAGE (if applicable)**

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: \$ \$11,547.68		Number of Customers Affected 150+
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket <span style="border: 1px solid black; padding: 2px;">07/25/2013</span>
Did excavator wait until the start date/time on the ticket before commencing excavation?	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

Description of Event  CONTRACTOR CUT A 144 FIBER OPTIC CABLE AND THE CONDUIT IT WAS IN (2 TIMES, SAME CABLE)
--

**Description of Event Continued**

**PART I – SIGNATURE**

Signature of Person Filing Complaint SHANE D HART	Date 11/29/2013
--	--------------------

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**



**THIRD PARTY DAMAGE COMPLAINT**  
 Public Service Commission  
 SFN 59067 (11-12)

**PART A – WHO IS SUBMITTING THIS COMPLAINT**

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*	Company/Organization RESERVATION TELEPHONE COOPERATIVE	Person Filing Information SHANE HART	Position ASSISTANT GENERAL MANAGER	
Address of Person Filing Information PO BOX 68	City PARSHALL	State ND	Zip Code 58770	
Telephone Number 701.862.3115	Email Address SHANEH@RETEL.COM	Date 11/29/2013		

**PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS**

Name of Excavator NORTHERN EXCAVATING		Telephone Number 701.252.5967	
Address PO BOX 1108	City JAMESTOWN	State ND	Zip Code 58402
Name of Entity for Which Excavation Was Performed CITY OF ROSS		Telephone Number	
Address	City ROSS	State ND	Zip Code 58776

**PART C – TIME AND LOCATION OF THE EVENT**

Date and Time of Event 09/17/2013	Address of the Excavation and/or Damage ROSS CITY, CENTRAL AVE & MAIN ST		
County MOUNTRAIL	City ROSS	State ND	Zip Code 58776

**PART D – FACILITY INVOLVED**

Type of Facility Involved TELECOMMUNICATIONS	Operator of Facility and Contact Person (if known) RESERVATION TELEPHONE COOPERATIVE		
Address PO BOX 68	City PARSHALL	State ND	Zip Code 58770
Telephone Number 701.862.3115	Email Address (if known)		
Brief Description of Facility Involved			

**PART E – DAMAGE (if applicable)**

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: \$ \$1,913.97		Number of Customers Affected 60
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket <span style="border: 1px solid black; padding: 2px;">09/17/2013</span>
Did excavator wait until the start date time on the ticket before commencing excavation?	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

Description of Event
CONTRACTOR CUT A 75 PAIR COPPER TELEPHONE CABLE

<b>Description of Event Continued</b>
---------------------------------------

**PART I – SIGNATURE**

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**



**THIRD PARTY DAMAGE COMPLAINT**  
 Public Service Commission  
 SFN 59067 (11-12)

**PART A – WHO IS SUBMITTING THIS COMPLAINT**

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*	Company/Organization RESERVATION TELEPHONE COOPERATIVE	Person Filing Information SHANE HART	Position ASSISTANT GENERAL MANAGER	
Address of Person Filing Information PO BOX 68	City PARSHALL		State ND	Zip Code 58770
Telephone Number 701.862.3115	Email Address SHANEH@RESTEL.COM		Date 11/29/2013	

**PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS**

Name of Excavator NORTHERN EXCAVATING		Telephone Number 701.252.5967		
Address PO BOX 1108	City JAMESTOWN	State ND	Zip Code 58402	
Name of Entity for Which Excavation Was Performed CITY OF ROSS		Telephone Number		
Address	City ROSS	State ND	Zip Code 58776	

**PART C – TIME AND LOCATION OF THE EVENT**

Date and Time of Event 09/30/2013	Address of the Excavation and/or Damage ROSS CITY, CENTRAL AVE & MAIN ST			
County MOUNTRAIL	City ROSS	State ND	Zip Code 58776	

**PART D – FACILITY INVOLVED**

Type of Facility Involved TELECOMMUNICATIONS	Operator of Facility and Contact Person (if known) RESERVATION TELEPHONE COOPERATIVE			
Address PO BOX 68	City PARSHALL	State ND	Zip Code 58770	
Telephone Number 701.862.3115	Email Address (if known)			
Brief Description of Facility Involved				

**PART E – DAMAGE (if applicable)**

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: \$ \$1,113.39		Number of Customers Affected 60
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket <span style="border: 1px solid black; padding: 2px;">09/30/2013</span>
Did excavator wait until the start date/time on the ticket before commencing excavation?	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

Description of Event  CONTRACTOR CUT A 75 PAIR COPPER TELEPHONE CABLE (2ND TIME THAT DAY AND 3RD TIME FOR THIS CABLE)
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<b>Description of Event Continued</b>
---------------------------------------

**PART I – SIGNATURE**

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**



**THIRD PARTY DAMAGE COMPLAINT**  
 Public Service Commission  
 SFN 59067 (11-12)

**PART A – WHO IS SUBMITTING THIS COMPLAINT**

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*		Company/Organization RESERVATION TELEPHONE COOPERATIVE	Person Filing Information SHANE HART	Position ASSISTANT GENERAL MANAGER
Address of Person Filing Information PO BOX 68		City PARSHALL	State ND	Zip Code 58770
Telephone Number 701.862.3115		Email Address SHANEH@RETEL.COM		Date 11/29/2013

**PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS**

Name of Excavator NORTHERN EXCAVATING		Telephone Number 701.252.5967	
Address PO BOX 1108	City JAMESTOWN	State ND	Zip Code 58402
Name of Entity for Which Excavation Was Performed CITY OF ROSS		Telephone Number	
Address	City ROSS	State ND	Zip Code 58776

**PART C – TIME AND LOCATION OF THE EVENT**

Date and Time of Event 09/30/2013	Address of the Excavation and/or Damage ROSS CITY, CENTRAL AVE & MAIN ST		
County MOUNTRAIL	City ROSS	State ND	Zip Code 58776

**PART D – FACILITY INVOLVED**

Type of Facility Involved TELECOMMUNICATIONS	Operator of Facility and Contact Person (if known) RESERVATION TELEPHONE COOPERATIVE		
Address PO BOX 68	City PARSHALL	State ND	Zip Code 58770
Telephone Number 701.862.3115	Email Address (if known)		
Brief Description of Facility Involved			

**PART E – DAMAGE (if applicable)**

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: \$ \$2,727.92		Number of Customers Affected 60
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket <input type="text" value="09/30/2013"/>
Did excavator wait until the start date/time on the ticket before commencing excavation?	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

Description of Event
CONTRACTOR CUT A 75 PAIR COPPER TELEPHONE CABLE (2ND TIME)

**Description of Event Continued**

**PART I – SIGNATURE**

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**

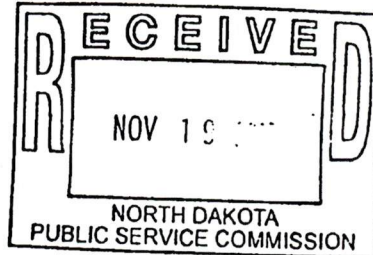


# MONTANA-DAKOTA

UTILITIES CO.

A Division of MDU Resources Group, Inc

220 2<sup>nd</sup> Ave East  
P.O. Box 1407  
Williston, ND 58802-1406  
(701) 572-2152



November 19, 2013

Public Service Commission  
600 E Blvd. Ave. Dept. 408  
Bismarck, ND 58505-0480

To whom it may concern;

In response to the request at the bottom of the Third Party Damage Complaint form, SFN 59067 (11-12), regarding my authority to file a complaint on behalf of a company, please refer to the following information.

As the District Gas Superintendent for the Williston District of Montana-Dakota Utilities, I am “responsible for construction, operation, and maintenance of the gas transmission and distribution systems; and providing safe, reliable, economic service to our customers.” This includes responding to any problems found with excavators working in vicinity with our natural gas system.

If you have any questions, feel free to contact me.

Sincerely

Paul Riely  
District Gas Superintendent  
(701) 572-1614  
paul.riely@mdu.com



### THIRD PARTY DAMAGE COMPLAINT

Public Service Commission  
SFN 59067 (11-12)

#### PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*	Company/Organization Montana-Dakota Utilities Co.	Person Filing Information Paul Riely	Position District Gas Superintendent	
Address of Person Filing Information 220 2nd Ave E	City Williston		State ND	Zip Code 58801
Telephone Number 701-572-1614	Email Address paul.riely@mdu.com		Date 10-11-2013	

#### PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator Northern Excavating Co. Inc		Telephone Number 701-252-5967	
Address 3420 82nd Avenue SE	City Jamestown	State ND	Zip Code 58102
Name of Entity for Which Excavation Was Performed City of Ross		Telephone Number 701-755-3262	
Address PO Box 4	City Ross	State ND	Zip Code 58776

#### PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event 9/13/13 @ 1100am	Address of the Excavation and/or Damage Main and Railroad Avenue		
County Mountrail	City Ross	State ND	Zip Code 58776

#### PART D – FACILITY INVOLVED

Type of Facility Involved Gas and Electric Distribution System	Operator of Facility and Contact Person (if known) Montana-Dakota Utilities		
Address 220 2nd Ave E, PO Box 1406	City Williston	State ND	Zip Code 58802-1406
Telephone Number 701-572-1600	Email Address (if known) paul.riely@mdu.com		
Brief Description of Facility Involved Natural Gas distribution service line			

**PART E – DAMAGE (if applicable)**

Fatalities None	Injuries None	Length of Hospitalization, If Applicable None
Estimated Value of Property Damage: \$ 341.74		Number of Customers Affected 1
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input checked="" type="checkbox"/> Yes    Locate Ticket Number <input type="checkbox"/> No <input type="checkbox"/> Unknown	Start Date on Ticket: 8/15/2013
Did excavator wait until the start date time on the ticket before commencing excavation?	
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were utility-facility marks visible in the area of excavation?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

<p>Description of Event</p> <p>On or about 11:00 am on September 13, 2013 Northern Excavating made contact with a natural gas distribution service with a track-hoe, interrupting service to 1 customer. They were digging at the intersection of Main and Rail Road Ave. under locate ticket 13132425, which was dated August 15th, with no update called in until after the contact.</p>
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<b>Description of Event Continued</b>
---------------------------------------

**PART I – SIGNATURE**

Signature of Person Filing Complaint <i>Paul Whitley</i>	Date <i>11/19/13</i>
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Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**

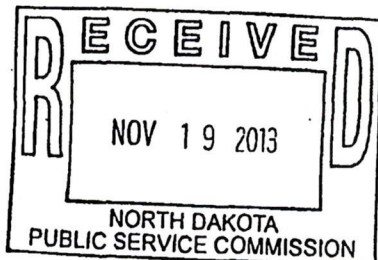


# MONTANA-DAKOTA

UTILITIES CO.

A Division of MDU Resources Group, Inc.

220 2<sup>nd</sup> Ave East  
P.O. Box 1407  
Williston, ND 58802-1406  
(701) 572-2152



November 19, 2013

Public Service Commission  
600 E Blvd. Ave. Dept. 408  
Bismarck, ND 58505-0480

To whom it may concern;

In response to the request at the bottom of the Third Party Damage Complaint form, SFN 59067 (11-12), regarding my authority to file a complaint on behalf of a company, please refer to the following information.

As the District Gas Superintendent for the Williston District of Montana-Dakota Utilities, I am “responsible for construction, operation, and maintenance of the gas transmission and distribution systems; and providing safe, reliable, economic service to our customers.” This includes responding to any problems found with excavators working in vicinity with our natural gas system.

If you have any questions, feel free to contact me.

Sincerely

Paul Riely  
District Gas Superintendent  
(701) 572-1614  
paul.riely@mdu.com



Public Service Commission  
SFN 59067 (11-12)

**PART A – WHO IS SUBMITTING THIS COMPLAINT**

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*	Company/Organization Montana-Dakota Utilities Co.	Person Filing Information Paul Riely	Position District Gas Superintendent	
Address of Person Filing Information 220 2nd Ave E	City Williston	State ND	Zip Code 58801	
Telephone Number 701-572-1614	Email Address paul.riely@mdu.com	Date 10-11-2013		

**PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS**

Name of Excavator Northern Excavating Co Inc		Telephone Number 701-252-5967	
Address 3420 82nd Avenue SE	City Jamestown	State ND	Zip Code 58102
Name of Entity for Which Excavation Was Performed City of Ross		Telephone Number 701-755-3262	
Address PO Box 4	City Ross	State ND	Zip Code 58776

**PART C – TIME AND LOCATION OF THE EVENT**

Date and Time of Event 10/15/13 @ 1140 hrs	Address of the Excavation and or Damage Rail Road ave and West 3rd St		
County Mountrail	City Ross	State ND	Zip Code 58776

**PART D – FACILITY INVOLVED**

Type of Facility Involved Gas Distribution System	Operator of Facility and Contact Person (if known) Montana-Dakota Utilities		
Address 220 2nd Ave E, PO Box 1406	City Williston	State ND	Zip Code 58802-1406
Telephone Number 701-572-1600	Email Address (if known) paul.riely@mdu.com		
Brief Description of Facility Involved Natural Gas distribution main line			

**PART E – DAMAGE (if applicable)**

Fatalities None	Injuries None	Length of Hospitalization, if Applicable None
Estimated Value of Property Damage: \$ <b>743,38</b>		Number of Customers Affected 3
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?	
<input type="checkbox"/> Yes    Locate Ticket Number	Start Date on Ticket <input type="text"/>
<input checked="" type="checkbox"/> No	
<input type="checkbox"/> Unknown	
Did excavator wait until the start date time on the ticket before commencing excavation?	
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A	
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?	
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A	

**PART G – MARKING**

Were facilities marked?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were utility facility marks visible in the area of excavation?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> N/A
Were the utility facilities marked correctly?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

Description of Event
On or about 11:40 am on October 15, 2013 the contractor struck 2 natural gas main line with a track-hoe. They were excavating in the area of the Grain Elevators West of the intersection of West 3rd Street and Rail Road Ave. The contractor was excavating with no valid locates.

Description of Event Continued

**PART I – SIGNATURE**

Signature of Person Filing Complaint <i>Paul W. Kiel</i>	Date <i>11/19/13</i>
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Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**

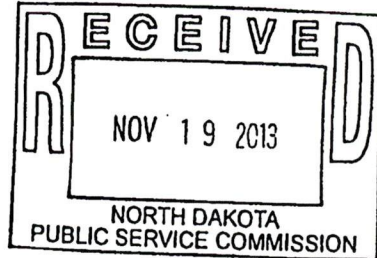


# MONTANA-DAKOTA

UTILITIES CO.

A Division of MDU Resources Group, Inc

220 2<sup>nd</sup> Ave East  
P.O. Box 1407  
Williston, ND 58802-1406  
(701) 572-2152



November 19, 2013

Public Service Commission  
600 E Blvd. Ave. Dept. 408  
Bismarck, ND 58505-0480

To whom it may concern;

In response to the request at the bottom of the Third Party Damage Complaint form, SFN 59067 (11-12), regarding my authority to file a complaint on behalf of a company, please refer to the following information.

As the District Gas Superintendent for the Williston District of Montana-Dakota Utilities, I am "responsible for construction, operation, and maintenance of the gas transmission and distribution systems; and providing safe, reliable, economic service to our customers." This includes responding to any problems found with excavators working in vicinity with our natural gas system.

If you have any questions, feel free to contact me.

Sincerely

Paul Riely  
District Gas Superintendent  
(701) 572-1614  
paul.riely@mdu.com



### THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

#### PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By <input type="checkbox"/> Individual <input checked="" type="checkbox"/> Company*	Company/Organization Montana-Dakota Utilities Co.	Person Filing Information Paul Riely	Position District Gas Superintendent	
Address of Person Filing Information 220 2nd Ave E	City Williston	State ND	Zip Code 58801	
Telephone Number 701-572-1614	Email Address paul.riely@mdu.com	Date 10-11-2013		

#### PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator Northern Excavating Co., Inc		Telephone Number 701-252-5967	
Address 3420 82nd Avenue SE	City Jamestown	State ND	Zip Code 58102
Name of Entity for Which Excavation Was Performed City of Ross		Telephone Number 701-755-3262	
Address PO Box 4	City Ross	State ND	Zip Code 58776

#### PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event 10/9/13 @ 1715 hrs	Address of the Excavation and/or Damage Central Ave E		
County Mountrail	City Ross	State ND	Zip Code 58776

#### PART D – FACILITY INVOLVED

Type of Facility Involved Gas Distribution System	Operator of Facility and Contact Person (if known) Montana-Dakota Utilities		
Address 220 2nd Ave E, PO Box 1406	City Williston	State ND	Zip Code 58802-1406
Telephone Number 701-572-1600	Email Address (if known) paul.riely@mdu.com		
Brief Description of Facility Involved Natural Gas distribution service line			

**PART E – DAMAGE (if applicable)**

Fatalities None	Injuries None	Length of Hospitalization, If Applicable None
Estimated Value of Property Damage: \$ <b>421,68</b>		Number of Customers Affected 3
Damaged Within <input checked="" type="checkbox"/> Public Property <input type="checkbox"/> Private Property		Photos of Damaged Facility <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If yes, please include copies)

**PART F – EXCAVATION**

Was a locate requested from North Dakota One-Call?		Start Date on Ticket
<input checked="" type="checkbox"/> Yes    Locate Ticket Number		<b>9/30/13</b>
<input type="checkbox"/> No		
<input type="checkbox"/> Unknown		
Did excavator wait until the start date/time on the ticket before commencing excavation?		
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown <input checked="" type="checkbox"/> N/A
Were buried facilities exposed by hand or non-invasive equipment prior to excavation?		
<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Unknown <input type="checkbox"/> N/A

**PART G – MARKING**

Were facilities marked?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Were utility/facility marks visible in the area of excavation?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Were the utility/facilities marked correctly?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Was the marking complete prior to the start time on the ticket?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Did the excavator pre-mark with white paint?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Was the facility marked accurately within 24 inches horizontally?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input type="checkbox"/> N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Unknown	<input type="checkbox"/> N/A

**PART H – DESCRIPTION OF EVENT**

<b>Description of Event</b>
On or about 5:00 pm on October 9, 2013 the contractor struck a natural gas service line with a track-hoe. They were excavating on Central Ave. under locate ticket 13167425.

Description of Event Continued

**PART I – SIGNATURE**

Signature of Person Filing Complaint <i>Paul W. King</i>	Date <i>11/19/2013</i>
---	---------------------------

Please include additional documents and photos, if applicable.

**\*If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:  
Public Service Commission  
600 E Boulevard Ave Dept 408  
Bismarck ND 58505-0480  
Telephone: (701) 328-2400

**Email to the Commission**

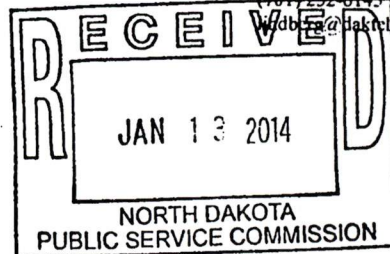
# **Exhibit 2**

# NORTHERN EXCAVATING CO., INC.



Robert Lindberg  
President

P O BOX 1108  
JAMESTOWN ND 58402-1108  
(701) 252-5967 OFFICE  
(701) 252-6145 FAX  
rlindberg@nortek.com



December 18, 2013

Darrell Nitschke,  
Executive Secretary  
North Dakota Public Service Commission  
600 East Boulevard, Department 408  
Bismarck ND 58505-0480

Responses for the 7 - Third Party Damage Complaints from Reservation Telephone Cooperative of Parshall ND are as follows.

# 1 Contractor cut a 24 fiber optic cable feeding the Ross Central Office

The fiber line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand dug exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line.

#2 Contractor cut a 25 pair copper telephone cable.

The copper line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand dug exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line.

#3 Contractor cut a 4 fiber drop to and individuals home.

Line was hand exposed and protected. Utility line was not properly marked and utility line did not follow a direct rout or R/W area, it was running in to the most direct route and not a prescribed route.

- |   |  |                  |           |   |  |                  |           |
|---|--|------------------|-----------|---|--|------------------|-----------|
| 3 | GS-13-884  | Filed 01/13/2014 | Pages: 36 | 3 | PU-13-880  | Filed 01/13/2014 | Pages: 36 |
|   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |
| 3 | GS-13-885  | Filed 01/13/2014 | Pages: 36 | 3 | PU-13-881  | Filed 01/13/2014 | Pages: 36 |
|   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |
| 3 | GS-13-886  | Filed 01/13/2014 | Pages: 36 | 3 | PU-13-882  | Filed 01/13/2014 | Pages: 36 |
|   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |
| 3 | GS-13-884  | Filed 01/13/2014 | Pages: 36 | 3 | PU-13-883  | Filed 01/13/2014 | Pages: 36 |
|   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |
| 3 | GS-13-885  | Filed 01/13/2014 | Pages: 36 | 3 | PU-13-877  | Filed 01/13/2014 | Pages: 36 |
|   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |
| 3 | GS-13-886  | Filed 01/13/2014 | Pages: 36 | 3 | PU-13-878  | Filed 01/13/2014 | Pages: 36 |
|   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |
| 3 | GS-13-887  | Filed 01/13/2014 | Pages: 36 | 3 | PU-13-879  | Filed 01/13/2014 | Pages: 36 |
|   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |   | Response to third-party damage complaint Northern Excavating Co., Inc. |                  |           |



\*COMMERCIAL \* RESIDENTIAL \* GENERAL EXCAVATING \* BASEMENTS \* SEWER & WATER \* SEPTIC TANKS \* FOOTINGS\*



# NORTHERN EXCAVATING CO., INC.



Robert Lindberg  
President

P O BOX 1108  
JAMESTOWN ND 58402-1108  
(701) 252-5967 OFFICE  
(701) 252-6145 FAX  
lindberg@daktel.com

#4 Contractor cut a 144 Fiber Optic Cable and the Conduit it was in (2 times same cable)

The fiber line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line.

Line had been previously excavated and a splice of some type installed, trench wall caved in causing a break in very unstable soil. Line was marked improper due to big loop installed from a previous splice years ago.

#5 Contractor cut a 75 pair copper telephone cable

Line was not properly marked Ticket # 13167425. The copper line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand dug exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line. The line was broke before we had a big loop in line after a splicing.

#6 Contractor cut a 75 pair copper telephone cable (2<sup>nd</sup> time that day and 3<sup>rd</sup> time for this cable

The copper line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand dug exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line, and as explained under Item # 8.

#7 Contractor cut 75 pair copper telephone cable (2<sup>nd</sup> time)

The copper line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line, and as explained under Item #5.

Responses for the 3 Third Party Damage Complaints from Montana-Dakota Utilities Co. are as follows.

#1 Contractor Struck 2 natural gas main line with track-hoe, West 3<sup>rd</sup> St. and Rail Road Ave.

Only one line was encountered during initial excavation, however, during this excavation a second line was encountered, but not marked at anytime.  
Dig Tickets: #13132443, #13156745, #13167425



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lindberg@daktcl.com

#2 Contractor Struck natural gas line Central Ave.

While hand digging for the gas line, our utility probe pierced the poly line, no excessive force was used while probing. #13167425, #13156745 Dig Ticket #'s.

#3 Natural Gas distribution Service Line

Only one line was encountered during initial excavation, however, during this excavation a second line was encountered, but not marked at anytime.  
Dig Tickets: #13132443, #13156745, #13167425



\*COMMERCIAL \* RESIDENTIAL \* GENERAL EXCAVATING \* BASEMENTS \* SEWER & WATER \* SEPTIC TANKS \*  
FOOTINGS\*



# **Exhibit 3**



**Reservation Telephone Cooperative**  
P.O. Box 68  
Parshall, ND 58770-0068  
1.888.862.3115

**STATEMENT: 76112**

Statement Date: 01/03/2014

NORTHERN EXCAVATING CO  
PO BOX 1108  
3420 82ND AVE SE  
JAMESTOWN ND 58402

<b>Total Due:</b>	24,595.72
Current Due:	0.00
1 - 29 Past Due:	0.00
30 - 59 Past Due:	3,841.31
60 - 89 Past Due:	1,913.97
90 & Over Past Due:	18,840.44

Account: 4712

Page 1 of 3

Date	Invoice	Description	Amount	Balance	Amount
08/13/2013	65995	CABLE CUT 8-2-13 ROSS,ND Due Date: 09/12/2013	1,082.14		1,082.14
<b>Product</b>		<b>Line Description</b>	<b>Qty</b>	<b>Line Amt</b>	<b>Tax</b>
3		SCOTCHLOC RED	50.000	6.50	0.32
00188		3M RIGID CLOSURE KIT 8983-8882	1.000	71.73	3.59
8		LABOR - 2 TECHS - 1 VEHICLE	4.000	1,000.00	0.00
				1,078.23	3.91
				1,082.14	
09/03/2013	66106	CABLE CUT 8-15-13 209 2ND ST W ROSS, ND Due Date: 10/03/2013	1,034.38		1,034.38
<b>Product</b>		<b>Line Description</b>	<b>Qty</b>	<b>Line Amt</b>	<b>Tax</b>
4		4 FIBER DROP CABLE SINGLE JACKET	30.000	10.80	0.54
8		SINGLE SPLICES	8.000	336.00	0.00
00113		PREFORMED 8006914 FIBER KIT	2.000	178.13	8.91
8		LABOR - 2 TECHS - 1 VEHICLE	2.000	500.00	0.00
				1,024.93	9.45
				1,034.38	

RETURN BOTTOM PORTION WITH PAYMENT



**Reservation Telephone Cooperative**  
P.O. Box 68  
Parshall, ND 58770-0068  
1.888.862.3115

Statement Date: 01/03/2014	<b>Total Due:</b>	24,595.72
Statement:	76112	Amount
Account:	4712	Enclosed:

- 5 PU-13-883 Filed 03/20/2014 Pages: 3  
Supplemental information to third party damage complaint
- 5 PU-13-882 Filed 03/20/2014 Pages: 3  
Supplemental information to third party damage complaint

- 2 PU-14-134 Filed 03/20/2014 Pages: 3  
Supplemental information to third party damage complaint

Remit To:

RESERVATION TELEPHONE COOP  
PO BOX 68  
PARSHALL ND 58770-0068

NORTHERN EXCAVATING CO  
PO BOX 1108  
3420 82ND AVE SE  
JAMESTOWN ND 58402

- 5 PU-13-881 Filed 03/20/2014 Pages: 3  
Supplemental information to third party damage complaint
- 5 PU-13-880 Filed 03/20/2014 Pages: 3  
Supplemental information to third party damage complaint

- 5 PU-13-879 Filed 03/20/2014 Pages: 3  
Supplemental information to third party damage complaint
- 5 PU-13-878 Filed 03/20/2014 Pages: 3  
Supplemental information to third party damage complaint
- 5 PU-13-877 Filed 03/20/2014 Pages: 3  
Supplemental information to third party damage complaint



**Reservation Telephone Cooperative**  
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**STATEMENT: 76112**

Statement Date: 01/03/2014

NORTHERN EXCAVATING CO  
 PO BOX 1108  
 3420 82ND AVE SE  
 JAMESTOWN ND 58402

<b>Total Due:</b>	24,595.72
Current Due:	0.00
1 - 29 Past Due:	0.00
30 - 59 Past Due:	3,841.31
60 - 89 Past Due:	1,913.97
90 & Over Past Due:	18,840.44

Account: 4712

Page 2 of 3

Date	Invoice	Description	Amount	Balance	Amount
09/03/2013	66107	CABLE CUT 8-22-13 CITY OF ROSS Due Date: 10/03/2013	1,522.51		1,522.51
		Product Line Description Qty Line Amt Tax			
		4 4 FIBER DROP CABLE SINGLE JACKET 100.000 36.00 1.80			
		4 2 FIBER CABLE SINGLE JACKET SINGLE ARMOR 20.000 5.00 0.25			
		8 SINGLE SPLICES 12.000 504.00 0.00			
		00113 PREFORMED 8006914 FIBER KIT 2.000 178.13 8.91			
		00196 TYCO GATOR 12F SPLICE CLOSURE MR3919-0 2.000 131.83 6.59			
		8 LABOR - 1 TECH - 1 VEHICLE 5.000 650.00 0.00			
			1,504.96	17.55	
				1,522.51	
09/03/2013	66104	CABLE CUT 8-7-13 CITY OF ROSS Due Date: 10/03/2013	3,653.73		3,653.73
		Product Line Description Qty Line Amt Tax			
		4 24 FIBER CABLE LOOSE TUBE 40.000 30.40 1.52			
		8 SINGLE SPLICES 40.000 1,680.00 0.00			
		00196 TYCO GATOR 12F SPLICE CLOSURE MR3919-0 2.000 131.83 6.59			
		00123 TYCO FOSC-ACC-B-TRAY-24 FOR B CASE 24F 2.000 46.08 2.31			
		8 LABOR - 3 TECHS - 3 VEHICLES 4.500 1,755.00 0.00			
			3,643.31	10.42	
				3,653.73	
09/03/2013	66105	CABLE CUT 8-9-13 CENTRAL AVE ROSS ND KYLE BENSON-FOREMAN Due Date: 10/03/2013	11,547.68		11,547.68
		Product Line Description Qty Line Amt Tax			
		4 144 FIBER RIBBON 550.000 1,094.50 54.72			
		00200 TYCO SPLICE TRAY-RIBBON 2.000 72.10 3.60			
		00154 TYCO SPLICE CASE 2.000 564.52 28.24			
		8 BORING 500FT 1.000 6,000.00 0.00			
		8 DUCT 500FT 1.000 500.00 0.00			
		8 PULLING FIBER 1.000 500.00 0.00			
		B LABOR - 3 TECHS - 3 VEHICLES 7.000 2,730.00 0.00			
			11,461.12	86.56	
				11,547.68	



Reservation Telephone Cooperative  
 P.O. Box 68  
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**STATEMENT: 76112**

Statement Date: 01/03/2014

NORTHERN EXCAVATING CO  
 PO BOX 1108  
 3420 82ND AVE SE  
 JAMESTOWN ND 58402

<b>Total Due:</b>	24,595.72
Current Due:	0.00
1 - 29 Past Due:	0.00
30 - 59 Past Due:	3,841.31
60 - 89 Past Due:	1,913.97
90 & Over Past Due:	18,840.44

Account: 4712

Page 3 of 3

Date	Invoice	Description	Amount	Balance	Amount																																										
09/13/2013	66193	CABLE CUT 9-9-13 CITY OF ROSS ND Due Date: 10/13/2013	1,913.97		1,913.97																																										
<table border="0"> <thead> <tr> <th>Product</th> <th>Line Description</th> <th>Qty</th> <th>Line Amt</th> <th>Tax</th> <th></th> </tr> </thead> <tbody> <tr> <td>4</td> <td>075X22 BJF CABLE</td> <td>50.000</td> <td>80.50</td> <td>4.02</td> <td></td> </tr> <tr> <td>3</td> <td>SCOTCHLOKS</td> <td>300.000</td> <td>39.00</td> <td>1.95</td> <td></td> </tr> <tr> <td>00181</td> <td>3M RIGID BODY CLOSURE</td> <td>2.000</td> <td>274.76</td> <td>13.74</td> <td></td> </tr> <tr> <td>8</td> <td>LABOR - 2 TECHS - 1 VEHICLE</td> <td>6.000</td> <td>1,500.00</td> <td>0.00</td> <td></td> </tr> <tr> <td colspan="3"></td> <td><u>1,894.26</u></td> <td><u>19.71</u></td> <td></td> </tr> <tr> <td colspan="3"></td> <td></td> <td>1,913.97</td> <td></td> </tr> </tbody> </table>						Product	Line Description	Qty	Line Amt	Tax		4	075X22 BJF CABLE	50.000	80.50	4.02		3	SCOTCHLOKS	300.000	39.00	1.95		00181	3M RIGID BODY CLOSURE	2.000	274.76	13.74		8	LABOR - 2 TECHS - 1 VEHICLE	6.000	1,500.00	0.00					<u>1,894.26</u>	<u>19.71</u>						1,913.97	
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10/24/2013	66462	CABLE CUT 10-1-13 CUT 2ND TIME ON SAME DAY CITY OF ROSS Due Date: 11/23/2013	2,727.92		2,727.92																																										
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10/24/2013	66461	CABLE CUT 10-1-13 CITY OF ROSS Due Date: 11/23/2013	1,113.39		1,113.39																																										
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<b>Total Due:</b>					<b>24,595.72</b>																																										

**Messages**

YOUR ACCOUNT IS 90 DAYS PAST DUE.  
 PLEASE REMIT PAYMENT  
 IMMEDIATELY.

PAYMENTS RECEIVED AFTER FEBRUARY 4, 2014, MAY NOT BE REFLECTED ON THIS STATEMENT. THIS STATEMENT IS NOT A PART OF YOUR TELEPHONE BILL. PLEASE RETURN THE BOTTOM PORTION TO ENSURE PROPER CREDIT. ANY INQUIRIES, PLEASE ASK FOR TAMI OR MARY LOU.