STATE OF NORTH DAKOTA

PUBLIC SERVICE COMMISSION

Public Service Commission **Case No. PU-13-877**
Northern Excavating Co., Inc. (7-25-2013)
Damage Prevention Enforcement

Public Service Commission **Case No. PU-13-878**
Northern Excavating Co., Inc. (8-2-2013)
Damage Prevention Enforcement

Public Service Commission **Case No. PU-13-879**
Northern Excavating Co., Inc. (25 pair copper)
Damage Prevention Enforcement

Public Service Commission **Case No. PU-13-880**
Northern Excavating Co., Inc. (144 Fiber Optic)
Damage Prevention Enforcement

Public Service Commission **Case No. PU-13-881**
Northern Excavating Co., Inc. (9-17-2013)
Damage Prevention Enforcement

Public Service Commission **Case No. PU-13-882**
Northern Excavating Co., Inc. (9-30-2013)
Damage Prevention Enforcement

Public Service Commission **Case No. PU-13-883**
Northern Excavating Co., Inc. (75 pair 2nd time)
Damage Prevention Enforcement

AFFIDAVIT OF SERVICE CERTIFIED MAIL

STATE OF NORTH DAKOTA
COUNTY OF BURLEIGH

Shelly A. Bauske deposes and says that:

she is over the age of 18 years and not a party to this action and, on the **4th** day of **September, 2014**, she deposited in the United States Mail, at Bismarck, North Dakota, **one** envelope with certified postage, return receipt requested, fully prepaid, securely sealed and containing photocopy of:

10 **PU-13-883** Filed: 9/4/2014 Pages: 56
Affidavit of Service, Cert. Mail – Complaint, Motion

10 **PU-13-882** Filed: 9/4/2014 Pages: 56
Affidavit of Service, Cert. Mail – Complaint, Motion

10 **PU-13-879** Filed: 9/4/2014 Pages: 56
Affidavit of Service, Cert. Mail – Complaint, Motion

10 **PU-13-881** Filed: 9/4/2014 Pages: 56
Affidavit of Service, Cert. Mail – Complaint, Motion

10 **PU-13-878** Filed: 9/4/2014 Pages: 56
Affidavit of Service, Cert. Mail – Complaint, Motion

10 **PU-13-880** Filed: 9/4/2014 Pages: 56
Affidavit of Service, Cert. Mail – Complaint, Motion

10 **PU-13-877** Filed: 9/4/2014 Pages: 56
Affidavit of Service, Cert. Mail – Complaint, Motion

- **Complaint**
- **Motion Finding Complaint States a *Prima Facie* Case**

The envelope was addressed as follows:

Robert L. Lindberg
President and Registered Agent
Northern Excavating Co., Inc.
PO Box 1108
Jamestown ND 58402-1108

Cert. No. 7013 2250 0001 0313 8723

The address shown is the respective addressee's last reasonably ascertainable mailing address.

Shelly A Bausk

Subscribed and sworn to before me
this **4th** day of **September, 2014**.

Geralyn R Schmaltz
Notary Public

SEAL

GERALYN R SCHMALTZ
Notary Public
State of North Dakota
My Commission Expires Oct. 5, 2016

APPROVED
DATE: 9-2-14

MOTION

September 2, 2014

Public Service Commission **Northern Excavating Co., Inc. (7-25-2013)** **Damage Prevention Enforcement**	**Case No. PU-13-877**
Public Service Commission **Northern Excavating Co., Inc. (8-2-2013)** **Damage Prevention Enforcement**	**Case No. PU-13-878**
Public Service Commission **Northern Excavating Co., Inc. (25 pair copper)** **Damage Prevention Enforcement**	**Case No. PU-13-879**
Public Service Commission **Northern Excavating Co., Inc. (144 Fiber Optic)** **Damage Prevention Enforcement**	**Case No. PU-13-880**
Public Service Commission **Northern Excavating Co., Inc. (9-17-2013)** **Damage Prevention Enforcement**	**Case No. PU-13-881**
Public Service Commission **Northern Excavating Co., Inc. (9-30-2013)** **Damage Prevention Enforcement**	**Case No. PU-13-882**
Public Service Commission **Northern Excavating Co., Inc. (75 pair 2nd time)** **Damage Prevention Enforcement**	**Case No. PU-13-883**

I move the Commission find the August 25, 2014 Complaint filed by the North Dakota Public Service Commission Advocacy Staff states a *prima facie* case and serve the complaint, Public Service Commission, Northern Excavating Co., Inc. Damage Prevention Enforcement, Case No. PU-13-877, Case No. PU-13-878, Case No. PU-13-879, Case No. PU-13-880, Case No. PU-13-881, Case No. PU-13-882, Case No. PU-13-883.

STATE OF NORTH DAKOTA

PUBLIC SERVICE COMMISSION

RECEIVED
AUG 25 2014
ND Public Service Commission

Public Service Commission
Northern Excavating Co., Inc.
Damage Prevention Enforcement

Case No. PU-13-877
Case No. PU-13-878
Case No. PU-13-879
Case No. PU-13-880
Case No. PU-13-881
Case No. PU-13-882
Case No. PU-13-883

Public Service Commission,	)	
Complainant,	)	
	)	
vs.	)	
	)	**Complaint**
Northern Excavating Co., Inc.	)	
Respondent.	)	

The North Dakota Public Service Commission Advocacy Staff ("Staff"), for its complaint against Northern Excavating Co., Inc., alleges and shows the following:

I

Northern Excavating Co., Inc., ("Northern") is a North Dakota corporation with offices located at 3420 82nd Avenue SE, Jamestown, ND 58402-1108.

II

Reservation Telephone Cooperative ("RTC") is a North Dakota cooperative association with offices located at 24 N Main Street, Parshall, ND 58770.

III

N.D.C.C. § 49-23-05 provides:

> To avoid damage to and minimize interference with underground facilities in and near the construction area, an excavator shall:
>
> 1. Maintain a clearance between an underground facility and the cutting edge or point of any mechanized equipment, considering the

7 PU-13-877 Filed: 8/25/2014 Pages: 53 Formal Complaint
7 PU-13-878 Filed: 8/25/2014 Pages: 53 Formal Complaint
7 PU-13-879 Filed: 8/25/2014 Pages: 53 Formal Complaint
7 PU-13-880 Filed: 8/25/2014 Pages: 53 Formal Complaint
7 PU-13-881 Filed: 8/25/2014 Pages: 53 Formal Complaint
7 PU-13-882 Filed: 8/25/2014 Pages: 53 Formal Complaint
7 PU-13-883 Filed: 8/25/2014 Pages: 53 Formal Complaint

known limit of control of the cutting edge or point to avoid damage to the facility.

2. Provide support in a manner approved by the operator for underground facilities in and near the construction area, including backfill operations to protect the facilities.

...

5. Conduct the excavation in a careful and prudent manner.

N.D.C.C. § 49-23-01(3) provides:

"Careful and prudent manner" means excavating within twenty-four inches [60.96 centimeters] of the outer edges of an underground facility located manually and marked by the owner or operator by stakes, paint, or other customary manner, and supporting and protecting the uncovered facility.

IV

On December 2, 2013, the Commission received six Third Party Damage Complaint forms from Shane Hart ("Hart"), Assistant General Manager for RTC. The complaints allege violations by Northern of N.D.C.C. chapter 49-23: One-Call Excavation Notice System.

In a letter to Northern dated December 5, 2013 ("request letter"), staff provided copies of the complaint forms and requested written responses concerning each of the complaints, attached as Exhibit 1.

On January 13, 2014, the Commission received a response letter from Northern ("response letter"), attached as Exhibit 2.

On March 30, 2014, the Commission received supplementary information from Hart ("supplementary information") concerning the complaints, attached as Exhibit 3.

V

In its complaint assigned Case No. PU-13-877, RTC alleges that on July 25, 2013, Northern began an excavation as defined in North Dakota Century Code section

49-23-01(7) at Railroad Avenue and 3rd Street W in Ross. As a result of this excavation, RTC claims that damage was caused to a 24-fiber optic cable feeding the Ross Central Office. RTC further states in its complaint that the facilities were properly marked prior to excavation and the cost to repair the damage was $3,653.73. The date of excavation was revised to August 7, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the incident affected 25 parties, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the North Dakota One Call Notification Center (NDOC) on July 31, 2013, with work to begin in the area cited in the complaint to begin on August 2, 2013. The NDOC assigned locate ticket number 13118042 to the excavation notice, which indicates the work was being performed as part of a water mainline installation project in Ross.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

VI

In its complaint assigned Case No. PU-13-878, RTC alleges that on August 2, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at Railroad Avenue and 3rd Street W in Ross. As a result of this excavation, RTC claims damage was caused to a 4-fiber drop. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair

this damage was $1,034.38, and one customer was affected. The date of excavation was revised to August 15, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on July 31, 2013, with work in the area cited in the complaint to begin on August 2, 2013. The NDOC assigned locate ticket number 13118077 to the excavation notice, which indicates the work was being performed as part of a water mainline installation project in Ross.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

VII

In its complaint assigned Case No. PU-13-879, RTC alleges that on August 2, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at 3rd Street W and Central Avenue in the city of Ross, in Mountrail County, North Dakota ("Ross"). As a result of this excavation, RTC claims that damage was caused to a 25-pair copper telephone cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair the damage was $1,082.14, and 20 customers were affected.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result

of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on July 31, 2013, with work to begin in the area cited in the complaint to begin on August 2, 2013. The NDOC assigned locate ticket number 13118042 to the excavation notice, which indicates the work was being performed as part of a water mainline installation project in Ross.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

VIII

In its complaint assigned Case No. PU-13-880, RTC alleges that on August 2, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at Railroad Avenue and 3rd Street W in Ross. As a result of this excavation, RTC claims that damage was caused to a 144-fiber optic cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair this damage was $11,547.68, and approximately 150 customers were affected. The date of excavation was revised to August 9, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on July 31, 2013, with work to begin in the area cited in the complaint to begin on August 2, 2013. The NDOC assigned locate ticket number 13118077 to the excavation notice.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

IX

In its complaint assigned Case No. PU-13-881, RTC alleges that on September 17, 2013, Northern began an excavation as defined in North Dakota Century Code section at Central Avenue and Main Street in Ross. As a result of this excavation, RTC claims that damage was caused to a 75-pair copper telephone cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair this damage was $1,913.97, and 60 customers were affected. The date of excavation was revised to September 9, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC August 15, 2013, with work to begin in the area cited in the complaint on August 19, 2013. The NDOC assigned locate ticket number 13132442 to the excavation notice.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

X

In its complaint assigned Case No. PU-13-882, RTC alleges that on September 30, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at Central Avenue and Main Street in Ross. As a result of this excavation, RTC claims that damage was caused to a 75-pair copper telephone cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, the cost to repair this damage was $1,113.39, and 60 customers were affected. The date of excavation was revised to October 1, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on September 26, 2013, with work to begin in the area cited in the complaint on September 30, 2013. The NDOC assigned locate ticket number 13167425 to the excavation notice.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

XI

In its complaint assigned Case No. PU-13-883, RTC alleges that on September 30, 2013, Northern began an excavation as defined in North Dakota Century Code section 49-23-01(7) at Central Avenue and Main Street in Ross. As a result of this excavation, RTC claims that damage was caused to a 75-pair copper telephone cable. RTC further states in its complaint that the facilities were properly marked prior to excavation, that the cost to repair this damage was $2,727.92, and that 60 customers were affected. The date of excavation was revised to October 1, 2013, in the supplementary information.

According to information provided by RTC during a staff investigation of the complaint, RTC has not been reimbursed for damages, the damage occurred as a result of being cut by a trackhoe, and no trench cave-in was observed at the site of the damage.

Northern provided an excavation notice to the NDOC on September 26, 2013, with work to begin in the area cited in the complaint on September 30, 2013. The NDOC assigned locate ticket number 13167425 to the excavation notice.

In its response letter, Northern claims that the line had been hand exposed and protected, but was damaged when the trench excavation caved in as a result of inundation with water and poor soil conditions.

XII

According to information provided by RTC during a staff investigation of the complaints, RTC indicates that no critical facilities such as hospitals or clinics were affected by the incidents and customers were affected by up to 12 hours.

XIII

Northern violated North Dakota Century Code sections 49-23-01 and 49-23-05 by failing to conduct the excavations in a careful and prudent manner.

XIV

North Dakota Century Code section 49-07-01.1 provides:

> Any person who violates any statute, commission order, or commission rule which applies to matters within the authority of the commission under chapters 8-08, 8-09, 8-10, 24-09, 32-25, and 51-05.1, titles 60 and 64, and title 49 except for chapter 49-22, shall, in addition to any other penalty provided, be subject to a civil penalty of not to exceed five thousand dollars. A violation occurring under chapter 49-23, in addition to any other penalty, is subject to a civil penalty not to exceed twenty-five thousand dollars. The commission shall develop policies for the assessment of penalties under chapter 49-23 which will take into consideration the severity of damages and the conduct of the offender. The civil penalty may be compromised by the commission. The amount of the penalty when finally determined or agreed upon in compromise, if not paid, may be recovered in a civil action in the courts of this state.

XV

The North Dakota Public Service Commission Damage Prevention Plan provides:

D PROPOSED CIVIL PENALTIES:

1. The following criteria must be used by Commission staff to determine if a civil penalty should be proposed when filing a formal complaint:

    a. The nature, circumstances and severity of the complaint;
    b. The degree of suspected fault on the part of the respondent;
    c. The respondent's history of prior violations or complaints;
    d. The respondent's ability to pay;
    e. Any good faith effort by the respondent in attempting to achieve compliance; and
    f. The effect the penalty may have on the respondent's ability to continue in business.

XVI

The Respondent must serve an answer to a complaint upon the Complainant and the Commission within twenty days after service of the complaint, or the Commission may deem the complaint to be admitted. Answers must be served in the manner allowed for service under the North Dakota Rules of Civil Procedure.

Prayer for Relief

Based on the foregoing, Staff seeks the following relief:

1. That the Commission find Northern in violation of North Dakota Century Code chapter 49-23 for failing to comply with the One Call procedures outlined in North Dakota Century Code sections 49-23-01 and 49-23-05.

2. That the Commission impose a civil penalty in the amount of $1,000 in Case No. PU-13-877.

3. That the Commission impose a civil penalty in the amount of $1,000 in Case No. PU-13-878.

4. That the Commission impose a civil penalty in the amount of $1,500 in Case No. PU-13-879.

5. That the Commission impose a civil penalty in the amount of $3,000 in Case No. PU-13-880.

6. That the Commission impose a civil penalty in the amount of $3,000 in Case No. PU-13-881.

7. That the Commission impose a civil penalty in the amount of $3,500 in Case No. PU-13-882.

8. That the Commission impose a civil penalty in the amount of $4,000 in Case No. PU-13-883.

9. Such other relief that the Commission finds just and proper.

Dated this 25th day of August, 2014

Mitchell D. Armstrong (ND Bar ID No. 05892)
Brian D. Schmidt (ND Bar ID No. 07498)
Special Assistant Attorneys General
122 East Broadway Avenue
P.O. Box 460
Bismarck, ND 58502-0460
(701) 258-0630
Attorneys for Advocacy Staff

and

Victor Schock
Public Utility Analyst
Public Service Commission Advocacy Staff
State Capitol – 12th Floor
600 E Boulevard Ave – Dept. 408
Bismarck, North Dakota 58505-0480
701-328-3397

Exhibit 1

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	RESERVATION TELEPHONE COOPERATIVE	SHANE HART	ASSISTANT GENERAL MANAGER

Address of Person Filing Information	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770

Telephone Number	Email Address	Date
701.862.3115	SHANEH@RESTEL.COM	11/29/2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
NORTHERN EXCAVATING		701.252.5967	
Address	City	State	Zip Code
PO BOX 1108	JAMESTOWN	ND	58402
Name of Entity for Which Excavation Was Performed		Telephone Number	
CITY OF ROSS			
Address	City	State	Zip Code
	ROSS	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
07/25/2013	ROSS CITY, RAILROAD AVE & 3RD ST W		
County	City	State	Zip Code
MOUNTRAIL	ROSS	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
TELECOMMUNICATIONS	RESERVATION TELEPHONE COOOPERATIVE		
Address	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770
Telephone Number	Email Address (if known)		
701.862.3115			
Brief Description of Facility Involved			

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: $ $3,653.73		Number of Customers Affected
Damaged Within ☑ Public Property ☐ Private Property		Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number
☐ No
☐ Unknown

Start Date on Ticket 07/25/2013

Did excavator wait until the start date/time on the ticket before commencing excavation?

☑ Yes ☐ No ☐ Unknown ☐ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☑ No ☐ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were the utility facilities marked correctly?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

CONTRACTOR CUT A 24 FIBER OPTIC CABLE FEEDING THE ROSS CENTRAL OFFICE

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	RESERVATION TELEPHONE COOPERATIVE	SHANE HART	ASSISTANT GENERAL MANAGER

Address of Person Filing Information	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770

Telephone Number	Email Address	Date
701.862.3115	SHANEH@RESTEL.COM	11/29/2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
NORTHERN EXCAVATING		701.252.5967	
Address	**City**	**State**	**Zip Code**
PO BOX 1108	JAMESTOWN	ND	58402
Name of Entity for Which Excavation Was Performed		**Telephone Number**	
CITY OF ROSS			
Address	**City**	**State**	**Zip Code**
	ROSS	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
08/02/2013	ROSS CITY, RAILROAD AVE & 3RD ST W		
County	**City**	**State**	**Zip Code**
MOUNTRAIL	ROSS	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
TELECOMMUNICATIONS	RESERVATION TELEPHONE COOOPERATIVE		
Address	**City**	**State**	**Zip Code**
PO BOX 68	PARSHALL	ND	58770
Telephone Number	**Email Address (if known)**		
701.862.3115			

Brief Description of Facility Involved

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, If Applicable

Estimated Value of Property Damage: $	Number of Customers Affected
$1,034.38	1
Damaged Within ☑ Public Property ☐ Private Property	Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number Start Date on Ticket 08/02/2013
☐ No
☐ Unknown

Did excavator wait until the start date/time on the ticket before commencing excavation?

☑ Yes ☐ No ☐ Unknown ☐ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☑ No ☐ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were the utility/facilities marked correctly?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

CONTRACTOR CUT A 4 FIBER DROP TO AN INDIVIDUALS HOME

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	RESERVATION TELEPHONE COOPERATIVE	SHANE HART	ASSISTANT GENERAL MANAGER

Address of Person Filing Information	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770

Telephone Number	Email Address	Date
701.862.3115	SHANEH@RESTEL.COM	11/29/2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
NORTHERN EXCAVATING		701.252.5967	
Address	**City**	**State**	**Zip Code**
PO BOX 1108	JAMESTOWN	ND	58402
Name of Entity for Which Excavation Was Performed		**Telephone Number**	
CITY OF ROSS			
Address	**City**	**State**	**Zip Code**
	ROSS	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
08/02/2013	ROSS CITY, 3RD ST W & CENTRAL AVE		
County	**City**	**State**	**Zip Code**
MOUNTRAIL	ROSS	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
TELECOMMUNICATIONS	RESERVATION TELEPHONE COOOPERATIVE		
Address	**City**	**State**	**Zip Code**
PO BOX 68	PARSHALL	ND	58770
Telephone Number	**Email Address (if known)**		
701.862.3115			
Brief Description of Facility Involved			

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization. If Applicable

Estimated Value of Property Damage: $	Number of Customers Affected
$1,082.14	20
Damaged Within ☑ Public Property ☐ Private Property	Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number
☐ No
☐ Unknown

Start Date on Ticket 08/2/2013 11:45 AM

Did excavator wait until the start date time on the ticket before commencing excavation?

☑ Yes ☐ No ☐ Unknown ☐ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☑ No ☐ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were the utility/facilities marked correctly?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

CONTRACTOR CUT A 25 PAIR COPPER TELEPHONE CABLE

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	RESERVATION TELEPHONE COOPERATIVE	SHANE HART	ASSISTANT GENERAL MANAGER

Address of Person Filing Information	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770

Telephone Number	Email Address	Date
701.862.3115	SHANEH@RESTEL.COM	11/29/2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
NORTHERN EXCAVATING		701.252.5967	
Address	City	State	Zip Code
PO BOX 1108	JAMESTOWN	ND	58402
Name of Entity for Which Excavation Was Performed		Telephone Number	
CITY OF ROSS			
Address	City	State	Zip Code
	ROSS	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
08/02/2013	ROSS CITY, RAILROAD AVE & 3RD ST W		
County	City	State	Zip Code
MOUNTRAIL	ROSS	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
TELECOMMUNICATIONS	RESERVATION TELEPHONE COOOPERATIVE		
Address	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770
Telephone Number	Email Address (if known)		
701.862.3115			
Brief Description of Facility Involved			

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, If Applicable

Estimated Value of Property Damage: $	Number of Customers Affected
$11,547.68	150+
Damaged Within ☑ Public Property ☐ Private Property	Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number Start Date on Ticket 07/25/2013
☐ No
☐ Unknown

Did excavator wait until the start date/time on the ticket before commencing excavation?

☑ Yes ☐ No ☐ Unknown ☐ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☑ No ☐ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were the utility/facilities marked correctly?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

CONTRACTOR CUT A 144 FIBER OPTIC CABLE AND THE CONDUIT IT WAS IN (2 TIMES, SAME CABLE)

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission
SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	RESERVATION TELEPHONE COOPERATIVE	SHANE HART	ASSISTANT GENERAL MANAGER

Address of Person Filing Information	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770

Telephone Number	Email Address	Date
701.862.3115	SHANEH@RESTEL.COM	11/29/2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
NORTHERN EXCAVATING		701.252.5967	
Address	**City**	**State**	**Zip Code**
PO BOX 1108	JAMESTOWN	ND	58402
Name of Entity for Which Excavation Was Performed		**Telephone Number**	
CITY OF ROSS			
Address	**City**	**State**	**Zip Code**
	ROSS	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
09/17/2013	ROSS CITY, CENTRAL AVE & MAIN ST		
County	**City**	**State**	**Zip Code**
MOUNTRAIL	ROSS	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
TELECOMMUNICATIONS	RESERVATION TELEPHONE COOOPERATIVE		
Address	**City**	**State**	**Zip Code**
PO BOX 68	PARSHALL	ND	58770
Telephone Number	**Email Address (if known)**		
701.862.3115			
Brief Description of Facility Involved			

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: $ $1,913.97		Number of Customers Affected 60
Damaged Within ☑ Public Property ☐ Private Property		Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number ☐ No ☐ Unknown

Start Date on Ticket 09/17/2013

Did excavator wait until the start date time on the ticket before commencing excavation?

☑ Yes ☐ No ☐ Unknown ☐ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☑ No ☐ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were the utility/facilities marked correctly?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

CONTRACTOR CUT A 75 PAIR COPPER TELEPHONE CABLE

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	RESERVATION TELEPHONE COOPERATIVE	SHANE HART	ASSISTANT GENERAL MANAGER

Address of Person Filing Information	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770

Telephone Number	Email Address	Date
701.862.3115	SHANEH@RESTEL.COM	11/29/2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
NORTHERN EXCAVATING		701.252.5967	
Address	City	State	Zip Code
PO BOX 1108	JAMESTOWN	ND	58402
Name of Entity for Which Excavation Was Performed		Telephone Number	
CITY OF ROSS			
Address	City	State	Zip Code
	ROSS	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
09/30/2013	ROSS CITY, CENTRAL AVE & MAIN ST		
County	City	State	Zip Code
MOUNTRAIL	ROSS	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
TELECOMMUNICATIONS	RESERVATION TELEPHONE COOOPERATIVE		
Address	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770
Telephone Number	Email Address (if known)		
701.862.3115			
Brief Description of Facility Involved			

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, If Applicable
Estimated Value of Property Damage: $ $1,113.39		Number of Customers Affected 60
Damaged Within ☑ Public Property ☐ Private Property		Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number
☐ No
☐ Unknown

Start Date on Ticket 09/30/2013

Did excavator wait until the start date/time on the ticket before commencing excavation?

☑ Yes ☐ No ☐ Unknown ☐ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☑ No ☐ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were the utility/facilities marked correctly?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

CONTRACTOR CUT A 75 PAIR COPPER TELEPHONE CABLE (2ND TIME THAT DAY AND 3RD TIME FOR THIS CABLE)

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	RESERVATION TELEPHONE COOPERATIVE	SHANE HART	ASSISTANT GENERAL MANAGER

Address of Person Filing Information	City	State	Zip Code
PO BOX 68	PARSHALL	ND	58770

Telephone Number	Email Address	Date
701.862.3115	SHANEH@RESTEL.COM	11/29/2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
NORTHERN EXCAVATING		701.252.5967	
Address	**City**	**State**	**Zip Code**
PO BOX 1108	JAMESTOWN	ND	58402
Name of Entity for Which Excavation Was Performed		**Telephone Number**	
CITY OF ROSS			
Address	**City**	**State**	**Zip Code**
	ROSS	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
09/30/2013	ROSS CITY, CENTRAL AVE & MAIN ST		
County	**City**	**State**	**Zip Code**
MOUNTRAIL	ROSS	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
TELECOMMUNICATIONS	RESERVATION TELEPHONE COOOPERATIVE		
Address	**City**	**State**	**Zip Code**
PO BOX 68	PARSHALL	ND	58770
Telephone Number	**Email Address (if known)**		
701.862.3115			
Brief Description of Facility Involved			

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, If Applicable

Estimated Value of Property Damage: $	Number of Customers Affected
$2,727.92	60
Damaged Within ☑ Public Property ☐ Private Property	Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number
☐ No
☐ Unknown

Start Date on Ticket 09/30/2013

Did excavator wait until the start date/time on the ticket before commencing excavation?

☑ Yes ☐ No ☐ Unknown ☐ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☑ No ☐ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were the utility/facilities marked correctly?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

CONTRACTOR CUT A 75 PAIR COPPER TELEPHONE CABLE (2ND TIME)

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
SHANE D HART	11/29/2013

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

MONTANA-DAKOTA
UTILITIES CO.
A Division of MDU Resources Group, Inc

220 2nd Ave East
P.O. Box 1407
Williston, ND 58802-1406
(701) 572-2152

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NOV 19
NORTH DAKOTA
PUBLIC SERVICE COMMISSION

November 19, 2013

Public Service Commission
600 E Blvd. Ave. Dept. 408
Bismarck, ND 58505-0480

To whom it may concern;

In response to the request at the bottom of the Third Party Damage Complaint form, SFN 59067 (11-12), regarding my authority to file a complaint on behalf of a company, please refer to the following information.

As the District Gas Superintendent for the Williston District of Montana-Dakota Utilities, I am "responsible for construction, operation, and maintenance of the gas transmission and distribution systems; and providing safe, reliable, economic service to our customers." This includes responding to any problems found with excavators working in vicinity with our natural gas system.

If you have any questions, feel free to contact me.

Sincerely

Paul W Riely

Paul Riely
District Gas Superintendent
(701) 572-1614
paul.riely@mdu.com

1 GS-13-884 Filed: 11/19/2013 Pages 4
Third party damage complaint

Public Service Commission

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	Montana-Dakota Utilities Co.	Paul Riely	District Gas Superintendent

Address of Person Filing Information	City	State	Zip Code
220 2nd Ave E	Williston	ND	58801

Telephone Number	Email Address	Date
701-572-1614	paul.riely@mdu.com	10-11-2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
Northern Excavating Co. Inc		701-252-5967	
Address	**City**	**State**	**Zip Code**
3420 82nd Avenue SE	Jamestown	ND	58102
Name of Entity for Which Excavation Was Performed		**Telephone Number**	
City of Ross		701-755-3262	
Address	**City**	**State**	**Zip Code**
PO Box 4	Ross	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
9/13/13 @ 1100am	Main and Railroad Avenue		
County	**City**	**State**	**Zip Code**
Mountrail	Ross	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
Gas and Electric Distribution System	Montana-Dakota Utilities		
Address	**City**	**State**	**Zip Code**
220 2nd Ave E, PO Box 1406	Williston	ND	58802-1406
Telephone Number	**Email Address (if known)**		
701-572-1600	paul.riely@mdu.com		

Brief Description of Facility Involved

Natural Gas distribution service line

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, If Applicable
None	None	None
Estimated Value of Property Damage: $ 341.74		Number of Customers Affected 1
Damaged Within ☑ Public Property ☐ Private Property		Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number
☐ No
☐ Unknown

Start Date on Ticket 8/15/2013

Did excavator wait until the start date time on the ticket before commencing excavation?

☐ Yes ☐ No ☐ Unknown ☑ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☐ No ☑ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Were the utility/facilities marked correctly?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

On or about 11:00 am on September 13, 2013 Northern Excavating made contact with a natural gas distribution service with a track-hoe, interrupting service to 1 customer. They were digging at the intersection of Main and Rail Road Ave. under locate ticket 13132425, which was dated August 15th, with no update called in until after the contact.

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
Paul W Reily	11/19/13

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

MONTANA-DAKOTA
UTILITIES CO.
A Division of MDU Resources Group, Inc.

220 2nd Ave East
P.O. Box 1407
Williston, ND 58802-1406
(701) 572-2152

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NOV 19 2013
NORTH DAKOTA
PUBLIC SERVICE COMMISSION

November 19, 2013

Public Service Commission
600 E Blvd. Ave. Dept. 408
Bismarck, ND 58505-0480

To whom it may concern;

In response to the request at the bottom of the Third Party Damage Complaint form, SFN 59067 (11-12), regarding my authority to file a complaint on behalf of a company, please refer to the following information.

As the District Gas Superintendent for the Williston District of Montana-Dakota Utilities, I am "responsible for construction, operation, and maintenance of the gas transmission and distribution systems; and providing safe, reliable, economic service to our customers." This includes responding to any problems found with excavators working in vicinity with our natural gas system.

If you have any questions, feel free to contact me.

Sincerely

Paul Riely
District Gas Superintendent
(701) 572-1614
paul.riely@mdu.com

1 GS-13-885 Filed 11/19/2013 Pages 4
Third party damage complaint

Public Service Commission

Public Service Commission
SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☒ Company*	Montana-Dakota Utilities Co.	Paul Riely	District Gas Superintendent

Address of Person Filing Information	City	State	Zip Code
220 2nd Ave E	Williston	ND	58801

Telephone Number	Email Address	Date
701-572-1614	paul.riely@mdu.com	10-11-2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
Northern Excavating Co Inc		701-252-5967	
Address	**City**	**State**	**Zip Code**
3420 82nd Avenue SE	Jamestown	ND	58102
Name of Entity for Which Excavation Was Performed		**Telephone Number**	
City of Ross		701-755-3262	
Address	**City**	**State**	**Zip Code**
PO Box 4	Ross	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and or Damage		
10/15/13 @ 1140 hrs	Rail Road ave and West 3rd St		
County	**City**	**State**	**Zip Code**
Mountrail	Ross	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
Gas Distribution System	Montana-Dakota Utilities		
Address	**City**	**State**	**Zip Code**
220 2nd Ave E, PO Box 1406	Williston	ND	58802-1406
Telephone Number	**Email Address (if known)**		
701-572-1600	paul.riely@mdu.com		

Brief Description of Facility Involved

Natural Gas distribution main line

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, if Applicable
None	None	None
Estimated Value of Property Damage: $ 743,38		Number of Customers Affected 3
Damaged Within ☑ Public Property ☐ Private Property		Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☐ Yes Locate Ticket Number Start Date on Ticket
☑ No
☐ Unknown

Did excavator wait until the start date time on the ticket before commencing excavation?

☐ Yes ☐ No ☐ Unknown ☑ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☐ No ☐ Unknown ☑ N/A

PART G – MARKING

Were facilities marked?	☐ Yes	☑ No	☐ Unknown	☐ N/A
Were utility facility marks visible in the area of excavation?	☐ Yes	☑ No	☐ Unknown	☐ N/A
Were the utility facilities marked correctly?	☐ Yes	☐ No	☐ Unknown	☑ N/A
Was the marking complete prior to the start time on the ticket?	☐ Yes	☐ No	☐ Unknown	☑ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☐ Unknown	☑ N/A
Was the facility marked accurately within 24 inches horizontally?	☐ Yes	☐ No	☐ Unknown	☑ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☐ Unknown	☑ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

On or about 11:40 am on October 15, 2013 the contractor struck 2 natural gas main line with a track-hoe. They were excavating in the area of the Grain Elevators West of the intersection of West 3rd Street and Rail Road Ave. The contractor was excavating with no valid locates.

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
Paul W Riley	11/19/13

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

MONTANA-DAKOTA
UTILITIES CO.
A Division of MDU Resources Group, Inc

220 2nd Ave East
P.O. Box 1407
Williston, ND 58802-1406
(701) 572-2152

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NOV 19 2013
NORTH DAKOTA
PUBLIC SERVICE COMMISSION

November 19, 2013

Public Service Commission
600 E Blvd. Ave. Dept. 408
Bismarck, ND 58505-0480

To whom it may concern;

In response to the request at the bottom of the Third Party Damage Complaint form, SFN 59067 (11-12), regarding my authority to file a complaint on behalf of a company, please refer to the following information.

As the District Gas Superintendent for the Williston District of Montana-Dakota Utilities, I am "responsible for construction, operation, and maintenance of the gas transmission and distribution systems; and providing safe, reliable, economic service to our customers." This includes responding to any problems found with excavators working in vicinity with our natural gas system.

If you have any questions, feel free to contact me.

Sincerely

Paul W Riely

Paul Riely
District Gas Superintendent
(701) 572-1614
paul.riely@mdu.com

THIRD PARTY DAMAGE COMPLAINT

Public Service Commission

SFN 59067 (11-12)

PART A – WHO IS SUBMITTING THIS COMPLAINT

Information Being Submitted By	Company/Organization	Person Filing Information	Position
☐ Individual ☑ Company*	Montana-Dakota Utilities Co.	Paul Riely	District Gas Superintendent

Address of Person Filing Information	City	State	Zip Code
220 2nd Ave E	Williston	ND	58801

Telephone Number	Email Address	Date
701-572-1614	paul.riely@mdu.com	10-11-2013

PART B – WHO ALLEGEDLY VIOLATED THE ONE-CALL REGULATIONS

Name of Excavator		Telephone Number	
Northern Excavating Co , Inc		701-252-5967	
Address	**City**	**State**	**Zip Code**
3420 82nd Avenue SE	Jamestown	ND	58102
Name of Entity for Which Excavation Was Performed		**Telephone Number**	
City of Ross		701-755-3262	
Address	**City**	**State**	**Zip Code**
PO Box 4	Ross	ND	58776

PART C – TIME AND LOCATION OF THE EVENT

Date and Time of Event	Address of the Excavation and/or Damage		
10/9/13 @ 1715 hrs	Central Ave E		
County	**City**	**State**	**Zip Code**
Mountrail	Ross	ND	58776

PART D – FACILITY INVOLVED

Type of Facility Involved	Operator of Facility and Contact Person (if known)		
Gas Distribution System	Montana-Dakota Utilities		
Address	**City**	**State**	**Zip Code**
220 2nd Ave E, PO Box 1406	Williston	ND	58802-1406
Telephone Number	**Email Address (if known)**		
701-572-1600	paul.riely@mdu.com		

Brief Description of Facility Involved

Natural Gas distribution service line

PART E – DAMAGE (if applicable)

Fatalities	Injuries	Length of Hospitalization, If Applicable
None	None	None
Estimated Value of Property Damage: $ 421.68		Number of Customers Affected 3
Damaged Within ☑ Public Property ☐ Private Property		Photos of Damaged Facility ☐ Yes ☑ No (If yes, please include copies)

PART F – EXCAVATION

Was a locate requested from North Dakota One-Call?

☑ Yes Locate Ticket Number
☐ No
☐ Unknown

Start Date on Ticket 9/30/13

Did excavator wait until the start date/time on the ticket before commencing excavation?

☑ Yes ☐ No ☐ Unknown ☑ N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?

☐ Yes ☐ No ☑ Unknown ☐ N/A

PART G – MARKING

Were facilities marked?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were utility/facility marks visible in the area of excavation?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Were the utility/facilities marked correctly?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Was the marking complete prior to the start time on the ticket?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Did the excavator pre-mark with white paint?	☐ Yes	☐ No	☑ Unknown	☐ N/A
Was the facility marked accurately within 24 inches horizontally?	☑ Yes	☐ No	☐ Unknown	☐ N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?	☐ Yes	☐ No	☑ Unknown	☐ N/A

PART H – DESCRIPTION OF EVENT

Description of Event

On or about 5:00 pm on October 9, 2013 the contractor struck a natural gas service line with a track-hoe. They were excavating on Central Ave. under locate ticket 13167425.

Description of Event Continued

PART I – SIGNATURE

Signature of Person Filing Complaint	Date
Paul W Kirby	11/19/2013

Please include additional documents and photos, if applicable.

***If you are filing on behalf of a company, please provide information supporting your authority to file this complaint.**

Send Completed, Original Complaint To:
Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

Email to the Commission

Exhibit 2

NORTHERN EXCAVATING CO., INC.

Robert Lindberg
President

P O BOX 1108
JAMESTOWN ND 58402-1108
(701) 252-5967 OFFICE
(701) 252-6145 FAX
[illegible]@daktel.com

RECEIVED
JAN 13 2014
NORTH DAKOTA
PUBLIC SERVICE COMMISSION

December 18, 2013

Darrell Nitschke,
Executive Secretary
North Dakota Public Service Commission
600 East Boulevard, Department 408
Bismarck ND 58505-0480

Responses for the 7 - Third Party Damage Complaints from Reservation Telephone Cooperative of Parshall ND are as follows.

1 Contractor cut a 24 fiber optic cable feeding the Ross Central Office

The fiber line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand dug exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line.

#2 Contractor cut a 25 pair copper telephone cable.

The copper line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand dug exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line.

#3 Contractor cut a 4 fiber drop to and individuals home.

Line was hand exposed and protected. Utility line was not properly marked and utility line did not follow a direct rout or R/W area, it was running in to the most direct route and not a prescribed route.

3 GS-13-886 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 PU-13-877 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 GS-13-884 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 PU-13-878 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 GS-13-885 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 PU-13-879 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 PU-13-880 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 PU-13-881 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 PU-13-882 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

3 PU-13-883 Filed 01/13/2014 Pages: 36
Response to third-party damage complaint
Northern Excavating Co., Inc.

NORTHERN EXCAVATING CO., INC.

Robert Lindberg
President

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JAMESTOWN ND 58402-1108
(701) 252-5967 OFFICE
(701) 252-6145 FAX
lindberg@daktel.com

#4 Contractor cut a 144 Fiber Optic Cable and the Conduit it was in (2 times same cable)

The fiber line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line.

Line had been previously excavated and a splice of some type installed, trench wall caved in causing a break in very unstable soil. Line was marked improper due to big loop installed from a previous splice years ago.

#5 Contractor cut a 75 pair copper telephone cable

Line was not properly marked Ticket # 13167425. The copper line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand dug exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line. The line was broke before we had a big loop in line after a splicing.

#6 Contractor cut a 75 pair copper telephone cable (2nd time that day and 3rd time for this cable

The copper line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand dug exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line, and as explained under Item # 8.

#7 Contractor cut 75 pair copper telephone cable (2nd time)

The copper line was in a trench inundated with water and bad soil conditions. The line was exposed properly (hand exposed and protected), however, was damaged when the wall of the excavation caved in breaking the line, and as explained under Item #5.

Responses for the 3 Third Party Damage Complaints from Montana-Dakota Utilities Co. are as follows.

#1 Contractor Struck 2 natural gas main line with track-hoe, West 3rd St. and Rail Road Ave.

Only one line was encountered during initial excavation, however, during this excavation a second line was encountered, but not marked at anytime.
Dig Tickets: #13132443, #13156745, #13167425

NORTHERN EXCAVATING CO., INC.

Robert Lindberg
President

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#2 Contractor Struck natural gas line Central Ave.

While hand digging for the gas line, our utility probe pierced the poly line, no excessive force was used while probing. #13167425, #13156745 Dig Ticket #'s.

#3 Natural Gas distribution Service Line

Only one line was encountered during initial excavation, however, during this excavation a second line was encountered, but not marked at anytime.
Dig Tickets: #13132443, #13156745, #13167425

Exhibit 3

Reservation Telephone Cooperative
P.O. Box 68
Parshall, ND 58770-0068
1.888.862.3115

STATEMENT: 76112

Statement Date: 01/03/2014

Total Due:	24,595.72
Current Due:	0.00
1 - 29 Past Due:	0.00
30 - 59 Past Due:	3,841.31
60 - 89 Past Due:	1,913.97
90 & Over Past Due:	18,840.44

NORTHERN EXCAVATING CO
PO BOX 1108
3420 82ND AVE SE
JAMESTOWN ND 5B402

Account: 4712

Date	Invoice	Description	Amount	Balance Amount
08/13/2013	65995	CABLE CUT 8-2-13 ROSS,ND Due Date: 09/12/2013	1,082.14	1,082.14

Product	Line Description	Qty	Line Amt	Tax
3	SCOTCHLOC RED	50.000	6.50	0.32
00188	3M RIGID CLOSURE KIT 8983-8882	1.000	71.73	3.59
8	LABOR - 2 TECHS - 1 VEHICLE	4.000	1,000.00	0.00
			1,078.23	3.91
				1,082.14

Date	Invoice	Description	Amount	Balance Amount
09/03/2013	66106	CABLE CUT 8-15-13 209 2ND ST W ROSS, ND Due Date: 10/03/2013	1,034.38	1,034.38

Product	Line Description	Qty	Line Amt	Tax
4	4 FIBER DROP CABLE SINGLE JACKET	30.000	10.80	0.54
8	SINGLE SPLICES	8.000	336.00	0.00
00113	PREFORMED 8006914 FIBER KIT	2.000	178.13	8.91
8	LABOR - 2 TECHS - 1 VEHICLE	2.000	500.00	0.00
			1,024.93	9.45
				1,034.38

RETURN BOTTOM PORTION WITH PAYMENT

Reservation Telephone Cooperative
P.O. Box 68
Parshall, ND 58770-0068
1.888.862.3115

Statement Date:	01/03/2014	**Total Due:**	24,595.72
Statement:	76112	Amount Enclosed:	
Account:	4712		

5 PU-13-883 Filed 03/20/2014 Pages: 3
Supplemental information to third party damage complaint

5 PU-13-882 Filed 03/20/2014 Pages: 3
Supplemental information to third party damage complaint

NORTHERN EXCAVATING CO
PO BOX 1108
3420 82ND AVE SE
JAMESTOWN ND 58402

5 PU-13-881 Filed 03/20/2014 Pages: 3
Supplemental information to third party damage complaint

5 PU-13-880 Filed 03/20/2014 Pages: 3
Supplemental information to third party damage complaint

2 PU-14-134 Filed 03/20/2014 Pages: 3
Supplemental information to third party damage complaint

Remit To:

RESERVATION TELEPHONE COOP
PO BOX 68
PARSHALL ND 58770-0068

5 PU-13-879 Filed 03/20/2014 Pages: 3
Supplemental information to third party damage complaint

5 PU-13-878 Filed 03/20/2014 Pages: 3
Supplemental information to third party damage complaint

5 PU-13-877 Filed 03/20/2014 Pages: 3
Supplemental information to third party damage complaint

Reservation Telephone Cooperative
P.O. Box 68
Parshall, ND 58770-0068
1.888.862.3115

STATEMENT: 76112

Statement Date: 01/03/2014

Total Due:	24,595.72
Current Due:	0.00
1 - 29 Past Due:	0.00
30 - 59 Past Due:	3,841.31
60 - 89 Past Due:	1,913.97
90 & Over Past Due:	18,840.44

NORTHERN EXCAVATING CO
PO BOX 1108
3420 82ND AVE SE
JAMESTOWN ND 58402

Account: 4712

Date	Invoice	Description	Amount	Balance Amount
09/03/2013	66107	CABLE CUT 8-22-13 CITY OF ROSS Due Date: 10/03/2013	1,522.51	1,522.51

Product	Line Description	Qty	Line Amt	Tax
4	4 FIBER DROP CABLE SINGLE JACKET	100.000	36.00	1.80
4	2 FIBER CABLE SINGLE JACKET SINGLE ARMOR	20.000	5.00	0.25
8	SINGLE SPLICES	12.000	504.00	0.00
00113	PREFORMED 8006914 FIBER KIT	2.000	178.13	8.91
00196	TYCO GATOR 12F SPLICE CLOSURE MR3919-0	2.000	131.83	6.59
8	LABOR - 1 TECH - 1 VEHICLE	5.000	650.00	0.00
			1,504.96	17.55
				1,522.51

Date	Invoice	Description	Amount	Balance Amount
09/03/2013	66104	CABLE CUT 8-7-13 CITY OF ROSS Due Date: 10/03/2013	3,653.73	3,653.73

Product	Line Description	Qty	Line Amt	Tax
4	24 FIBER CABLE LOOSE TUBE	40.000	30.40	1.52
8	SINGLE SPLICES	40.000	1,680.00	0.00
00196	TYCO GATOR 12F SPLICE CLOSURE MR3919-0	2.000	131.83	6.59
00123	TYCO FOSC-ACC-B-TRAY-24 FOR B CASE 24F	2.000	46.08	2.31
8	LABOR - 3 TECHS - 3 VEHICLES	4.500	1,755.00	0.00
			3,643.31	10.42
				3,653.73

Date	Invoice	Description	Amount	Balance Amount
09/03/2013	66105	CABLE CUT 8-9-13 CENTRAL AVE ROSS ND KYLE BENSON-FOREMAN Due Date: 10/03/2013	11,547.68	11,547.68

Product	Line Description	Qty	Line Amt	Tax
4	144 FIBER RIBBON	550.000	1,094.50	54.72
00200	TYCO SPLICE TRAY-RIBBON	2.000	72.10	3.60
00154	TYCO SPLICE CASE	2.000	564.52	28.24
8	BORING 500FT	1.000	6,000.00	0.00
8	DUCT 500FT	1.000	500.00	0.00
8	PULLING FIBER	1.000	500.00	0.00
8	LABOR - 3 TECHS - 3 VEHICLES	7.000	2,730.00	0.00
			11,461.12	86.56
				11,547.68

Reservation Telephone Cooperative
P.O. Box 68
Parshall, ND 58770-0068
1.888.862.3115

STATEMENT: 76112

Statement Date: 01/03/2014

Total Due:	24,595.72
Current Due:	0.00
1 - 29 Past Due:	0.00
30 - 59 Past Due:	3,841.31
60 - 89 Past Due:	1,913.97
90 & Over Past Due:	18,840.44

NORTHERN EXCAVATING CO
PO BOX 1108
3420 82ND AVE SE
JAMESTOWN ND 58402

Account: 4712

Date	Invoice	Description	Amount	Balance Amount
09/13/2013	66193	CABLE CUT 9-9-13 CITY OF ROSS ND Due Date: 10/13/2013	1,913.97	1,913.97

Product	Line Description	Qty	Line Amt	Tax
4	075X22 BJF CABLE	50.000	80.50	4.02
3	SCOTCHLOKS	300.000	39.00	1.95
00181	3M RIGID BODY CLOSURE	2.000	274.76	13.74
8	LABOR - 2 TECHS - 1 VEHICLE	6.000	1,500.00	0.00
			1,894.26	19.71
				1,913.97

10/24/2013	66462	CABLE CUT 10-1-13 CUT 2ND TIME ON SAME DAY CITY OF ROSS Due Date: 11/23/2013	2,727.92	2,727.92

Product	Line Description	Qty	Line Amt	Tax
4	075X22 BJF CABLE	70.000	112.70	5.64
3	SCOTCHLOC RED	300.000	39.00	1.95
00181	3M RIGID BODY CLOSURE	2.000	274.89	13.74
8	LABOR - 3 TECHS - 2 VEHICLES	6.000	2,280.00	0.00
			2,706.59	21.33
				2,727.92

10/24/2013	66461	CABLE CUT 10-1-13 CITY OF ROSS Due Date: 11/23/2013	1,113.39	1,113.39

Product	Line Description	Qty	Line Amt	Tax
4	075X22 BJF CABLE	20.000	32.20	1.61
3	SCOTCHLOC RED	300.000	39.00	1.95
00181	3M RIGID BODY CLOSURE	2.000	274.89	13.74
8	LABOR- 2 TECHS - 1 VEHICLE	3.000	750.00	0.00
			1,096.09	17.30
				1,113.39

Total Due: **24,595.72**

Messages

YOUR ACCOUNT IS 90 DAYS PAST DUE.
PLEASE REMIT PAYMENT
IMMEDIATELY.

PAYMENTS RECEIVED AFTER FEBRUARY 4, 2014, MAY NOT BE REFLECTED ON THIS STATEMENT. THIS STATEMENT IS NOT A PART OF YOUR TELEPHONE BILL. PLEASE RETURN THE BOTTOM PORTION TO ENSURE PROPER CREDIT.
ANY INQUIRIES, PLEASE ASK FOR TAMI OR MARY LOU.