



221 East Hickory Street PO Box 3248 Mankato, MN 56002-3248

December 6, 2013

Mr. Darrell Nitchke, Executive Secretary  
North Dakota Public Service Commission  
600 East Blvd, Dept 408  
Bismarck, ND 58505-0480



www.enventis.com  
NASDAQ: HTCO

Dear Mr. Nitchke:

Enclosed please find the tariff revisions for IdeaOne Telecom, Inc. D.B.A. Enventis on file with the Commission. The revision includes the following:

Section Page Replaces Changes

2 1<sup>st</sup> Revised Page 10 Original Page 10 Insert Bus Admin Fee

Enventis is promoting a green initiative to motivate business customers to receive their monthly statement in an electronic format. A Business Administration Fee of \$3.00 is being created to cover the expenses of large statement hard-copy presentation. Business customers who agree to receive the statement in electronic format will receive a \$3.00 credit. Customers received a notice in their Statement as follows: **Message to the Customer:**

**Notice of Administrative Account Charge:**

Effective with your January 2014 bill statement, there will be a \$3 per month "Administrative Account Charge." You can save \$3 each month by choosing our convenient eBill delivery option.

Go to [myaccount.enventis.com](http://myaccount.enventis.com) and follow 2 easy steps to set up your eBill delivery:

1. Create an online account or login.
2. Click on Bill Delivery Options and select the option for electronic billing.

Enjoy easy account management, storage and retrieval of bills and a faster, more secure payment delivery. If you already have signed up for eBilling, you will automatically receive the \$3 per month credit.

If you have questions regarding this notice, please contact our Customer Care team at 855-ENVENTIS.

Enventis respectfully requests this tariff filing to be effective January 1, 2014. If you have any questions, please contact me at (507) 387-1886 or [bill.vandersluis@hickorytech.com](mailto:bill.vandersluis@hickorytech.com).

Sincerely,

/s/ William VanderSluis

William VanderSluis  
Director of Regulatory Affairs  
Enventis Telecom, Inc.  
507.387.1886 (V), 507.387.6813 (F)

Attachment

1 **PU-13-889** Filed: 12/6/2013 Pages: 2  
**Tariff revisions**

IdeaOne Telecom, Inc.

William VanderSluis

GENERAL TARIFF AND PRICE LIST

SECTION 2 - GENERAL RULES AND REGULATIONS

2.8 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.8.3 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.8.4. Monthly Statements

Monthly Statements are available in electronic and Paper Bill formats. Customers are encouraged to receive electronic statements.

(N)

2.8.5. Business Account Administration Fee

Business Account Administration Fee - A Business Account is an arrangement whereby a customer may have multiple services or numbers invoiced on a single statement. A monthly administration fee will apply per Business Account. A companion credited will be issued if the customer elects to receive the statement electronically.

Per Account, per month

RATE

\$3.00

Electronic Bill Credit

(\$3.00)

(N)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.9.1 Application of Rates

Residential rates as described in Section 3 apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, churches, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.9.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.