



ATTORNEYS AT LAW

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ZACHARY E. PELHAM

zep@pearce-durick.com

June 30, 2014



Hand Delivered

Darrel Nitschke
Executive Director
ND Public Service Commission
Capitol
600 E. Boulevard, Twelfth Floor
Bismarck, ND 58505

RE: Midcontinent Communications Annual ETC Certification Filing and Submittal Pursuant to N.D.A.C. §69-09-05-12.1/FCC Form 481 – Carrier Annual Reporting

Dear Mr. Nitschke:

Enclosed for filing please find an original and seven copies of the following:

1. Midcontinent’s Annual ETC Certification Filing and Submittal Pursuant to N.D.A.C. §69-09-05-12.1;
2. Exhibits D – E;
3. FCC Form 481 – Carrier Annual Reporting Data Collection Form; and
4. Confirmation receipt for Form 481 being successfully certified online on June 27, 2014.

By separate cover letter, and separately bound and placed in a sealed envelope labeled “TRADE SECRET – PRIVATE,” is one copy of the Confidential Exhibits A, B and C referenced in the document.

Thank you.

Sincerely,

PEARCE & DURICK

ZACHARY E. PELHAM

Counsel to Midcontinent Communications

ZEP/ak
Enclosures

IN THE MATTER OF THE REQUEST OF)
MIDCONTINENT COMMUNICATIONS FOR) ANNUAL ETC CERTIFICATION
CERTIFICATION REGARDING ITS USE OF) FILING AND SUBMITTAL
FEDERAL UNIVERSAL SERVICE SUPPORT.) PURSUANT TO N.D.A.C. § 69-09-05-12.1

Midcontinent Communications (“Midcontinent”), by and through its attorney, makes this filing to seek certification from the Federal Communications Commission (the “FCC”) as is required under 47 CFR 54.313 and to comply with the Commission’s rules pertaining to ETCs. As part of this filing, Midcontinent offers the following:

1. Pursuant to 47 C.F.R. § 54.314, each carrier that has been designated as an eligible telecommunications carrier (“ETC”) that is eligible to receive future federal universal service support must file an annual certification with the FCC and the Universal Service Administrative Company (“USAC”) stating that federal high-cost support provided to the carrier will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. This certification requirement applies to various categories of federal universal service support, including support provided pursuant to 47 C.F.R. §§ 54.301, 54.305, and/or 54.307, and/or 47 C.F.R Part 36, Subpart F (high-cost loop support, local switching support, safety net additive support and safety valve support). Support provided under these FCC rule provisions will only in the future be made available if the State Commission files the requisite certification pursuant to 46 C.F.R. § 54.314.

2. The certification required to receive federal universal service support for all four quarters during calendar year 2015 is currently due to be filed with the FCC and USAC on or before October 1, 2014. The certification may be presented to these entities in the form of a letter from the State Commission. The letter must identify which carriers in the State are eligible to receive federal support during the 12-month period and must certify that the carriers listed will only use the support for the provision, maintenance and upgrading of facilities and services for which the support is intended.

3. Midcontinent is a competitive local exchange telephone company that has previously been designated by this Commission as a Competitive ETC (CETC). Midcontinent provides local exchange telephone services, including all of the essential services that are included in federal definition of universal service within its established service area in South Dakota, North Dakota, and Minnesota.

4. As required by the provisions of §54.313(a)(3), Midcontinent is committed to providing service throughout its existing service areas to all customers making a reasonable request for service. Midcontinent has, since 2005, served as a competitive eligible telecommunications carrier within its established service areas. Midcontinent already has extended wireline local exchange network facilities throughout its service area as necessary to make all essential local exchange services that are support by federal universal service available to end-user customers within its service area. Consistent with its past practice, Midcontinent hereby certifies that it will provide service on a timely basis to all requesting customers within its designated ETC service area. In certain cases, the provisioning of this service may require a customer in a new location to first meet the requirements of Midcontinent's line extension policies. These line extension policies are, however, consistent with the requirement under both federal and state law to meet all reasonable requests for service. In those areas Midcontinent cannot provide service on its own facilities there are agreements with the ILEC to lease or resell services. In 2012, Midcontinent fulfilled all requests for telephone service in its service area. Midcontinent certifies that it is complying with applicable service standards and consumer protection rules. Midcontinent also certifies that in those exchanges where service is being offered, it offers local usage plans comparable to the incumbent local exchange provider.

5. Midcontinent certifies that it has the ability to remain functional in emergency situations as required by the provisions of §54.313(a)(6). Midcontinent is currently in compliance with this Commission's "auxiliary and battery power requirements" set forth in §54.202(a)(2).

6. In accordance with §54.314, Midcontinent certifies that all federal high-cost support received during 2012 and 2013 was and will be used for the provision, maintenance, and upgrading of facilities and services for which the support is intended.

7. Midcontinent certifies that it does provide equal access to long distance carriers.

8. In addition to the information included in CONFIDENTIAL Exhibit A, the following information is provided to meet the Commission's "Certification requirements" set forth in ND Administrative Code §69-09-05.12.1:

- Midcontinent's service quality improvement plan is to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service throughout its service area. As a competitive local exchange carrier, Midcontinent upgrades and replaces facilities and equipment as necessary. In furtherance of its service quality improvement plan, Midcontinent will use any high-cost universal service amounts received by it to offset expenditures incurred as it continues to upgrade and replace facilities and equipment. Midcontinent's Actual Capital Expenditures for 2012 and Estimated 2013 Capital Expenditures are attached as CONFIDENTIAL Exhibit B.

- During calendar year 2012, Midcontinent did not experience service outage affecting at least 10 percent of its end user customers, for a period lasting longer than 30 minutes.
- Midcontinent was able to provide service to all potential customers that requested service during 2012, and as of December 31, 2012, Midcontinent had no unfulfilled requests for service.
- During 2012, complaints were received by Midcontinent Communications as outlined in Exhibit C

9. An eligible telecommunications carrier, under ND Administrative Code § 69-09-05-12.1, is also required to demonstrate annually of its Lifeline and Link-up assistance program outreach. Midcontinent's Lifeline outreach program includes information and application form on its website, www.midcoomm.com.

Midcontinent's telephone service brochures and the handbooks, Exhibit E, provided to new telephone customers provide information on the availability of Lifeline assistance. Also, at least annually Midcontinent advises customers of the program through its statement message, during 2013 messages ran in January, May, July and October. Midcontinent also ran commercial spots on cable TV periodically during July and February, 2013; print copy of ad is in Exhibit E.

As required by the FCC, Midcontinent did conduct a recertification of all its lifeline customers using the services provided by USAC with results filed with USAC and the FCC on January 29, 2014. Midcontinent provided the ND Commission results for North Dakota through its filing on January 28, 2014.

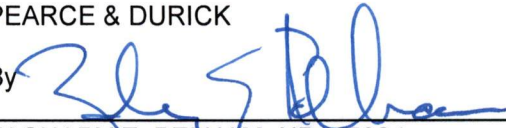
10. Attached is an Affidavit, Exhibit E, containing certification, including those required under the provisions of 60-09-05-12.1 (5), (6), (7), (8) and 47 CFR 54.313.

11. Based on all of the forgoing information, including the information provided on Confidential Exhibits A, B, and C, Midcontinent requests that this Commission issue an appropriate certification to the FCC and USAC indicating that Midcontinent Communications is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to Midcontinent in 2014. In order to ensure that certification is issued to the FCC prior to October 1, 2013, Midcontinent would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 30th day of June, 2014.

PEARCE & DURICK

By



ZACHARY E. PELHAM, ND#05904
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(701) 223-2890
zep@perace-durick.com

Exhibits to Midcontinent's 2014 ETC Filing:

- Exhibit A- Operation Expenses (CONFIDENTIAL)
- Exhibit B - Two Year Capital Expenditures (CONFIDENTIAL)
- Exhibit C - Outages (CONFIDENTIAL)
Customer Complaints
- Exhibit D - Lifeline
- Exhibit E - Affidavit

MIDCONTINENT COMMUNICATIONS

Exhibit D - Lifeline



Welcome to Midcontinent Communications.®

Thank you for choosing us to be your service provider. We know you have options and we're happy to have you as a customer.



<<FullName>>
<<AddressLine1>>
<<AddressLine2>>

Dear <<NAME>>:

Thank you for choosing Midcontinent Communications.® We hope you've been enjoying your new service(s). Now that you have had a chance to experience them, we thought we would take some time and introduce you to a few important items regarding your monthly billing, plus how to get the most out of the many features and extras that are included with your new service(s).

Understanding Your Statement

First Bill:

Your first bill may include installation charges, any equipment purchases made during installation and charges for a full month's service (since we bill a month in advance).

Ongoing Bill:

Your monthly bill may include all promotional discounts applied to your order. These discounts are offered for a limited time. Charges will revert to standard pricing at the end of the discount period allowed with the promotion.

Do More With Your Service

Our current library of step-by-step tutorials includes information on understanding your Midcontinent set-top box interactive guide, On Demand, and setting up email and wireless connections on multiple devices in your home. Find out more at midcocomm.com/TechTips.

Assistance Programs

Assistance programs are available for low-income telephone and data subscribers. Visit midcocomm.com or call 1.800.888.1300 for program qualifications and to get an application.

If you have any questions or concerns regarding your account or service(s) we would be happy to assist you. Visit with us online via chat or email at midcocomm.com/contactus, by phone at 1.800.888.1300 or stop by if you live near one of our local Customer Service Centers.

Thank you for choosing us as your service provider. We look forward to serving you for many years to come.

Midcontinent Communications

Important Account Information:

Account Number: <<AccountNumber>>
Payment Due Date: <<PaymentDueDate>>
(Billing cycle: <<BillingCycle>>)
Connect-A-Friend: <<CAFCCode>>¹

¹ Share code with your friends and family to receive \$25 off.

Wireless Network Information:

Network Name (SSID):
<<NetworkName>>
Default Network Key: *
<<DefaultNetworkKey>>

* This is the default network key assigned to your account. If you requested a personalized key you will need to contact us at 1.800.888.1300.

ALERT: Caller Identification or "Caller ID" allows you to identify a caller before you answer your telephone. This service, however, is susceptible to fraud. Using a practice known as "Caller ID Spoofing," disreputable parties can deliberately falsify the telephone number relayed as the Caller ID number to disguise the identity and originator of the call. For more information visit: fcc.gov/cgb/consumerfacts/callerid.





- Business Solutions
- About Midcontinent
- Careers
- Midco.Net
- Pay Bill
- Contact Us

MYMIDCO LOGIN [forgot password?](#)

USERNAME

SEARCH

- Bundle & Save
- Video
- MidcoNet Xstream
- Digital Phone
- Resource Center
- MyMidco

Digital Phone Home Features & Options



DIGITAL PHONE

Security. Affordability. Crystal Clarity.

Home phone service doesn't get any easier than this!

Our digital phone service works just like your current phone service. You dial the same way. You use the same phone equipment you always have. But with our crystal clear digital signal, it'll sound like you're standing right next to the person on the other end of the line!

Our Digital Phone package is packed full of features. We give you unlimited* long distance – plus eight of our most requested calling features – all for one great price!

Talk all you want – there's no need to watch the clock. No complicated calling plans. And no dropped calls. Midcontinent Digital Phone service gives you much more, for much less. It's the new way to talk.

Digital Phone Package*

\$32.95
per mo.

[ORDER NOW!](#)

Includes local phone line, unlimited calling to any U.S. State, Canada, the Virgin Islands, Puerto Rico and Guam plus Call Waiting ID, 3-Way Calling, Call Forwarding Universal, Last Call Return, Continuous Redial, Speed Call 30, Distinctive Ringing, Caller ID Name & Number (Includes Anonymous Call Rejection. Caller ID equipment not included) and Voicemail with eVOICE.

Basic Digital Phone Line

\$20.00
per mo.

[ORDER NOW!](#)

MY LOCATION
57105 [Change](#)

RESOURCE CENTER

SERVICES AND FEATURES

- [All The Fun Stuff](#)
- [Digital Phone Brochure](#)
- [Digital Phone User Guide](#)
- [How It All Works](#)
- [Telecommunications Relay Service](#)

TROUBLESHOOTING / FAQ'S

[Service Impacting Events](#)

FORMS & POLICY MANUALS

- [Application for Exemption from Directory Assistance Charges - Online Form](#)
- [Lifeline Application](#)

TUTORIALS

[Voicemail Guide](#)

[VISIT THE RESOURCE CENTER](#)



[Pay your bill](#)

[Share](#)

[f](#) [t](#) [in](#) [v](#) Follow Us

[Quick Links](#)

[Have a question?](#)

Unlimited Local and Long Distance Calling Package*

\$10.95
per mo.

 **ORDER NOW!**

[Click here](#) for for International Rates

Long Distance Calling Per Minute

\$0.079
per min.

 **ORDER NOW!**



Digital Phone
© 2014 Midcontinent

Communications — All Rights

\$9.95
reserved.
per mo.

[Privacy](#) | [Visitor Agreement](#) | [Closed Captioning](#)

 **ORDER NOW!**
[Inquiries](#) | [Special Needs](#) | [Site Map](#)

Voicemail

\$5.95
per mo.

 **ORDER NOW!**

All Other Phone Features (each)

\$3.95
per mo.

 **ORDER NOW! ****

- Call Waiting ID
- 3-Way Calling
- Call Forwarding Universal
- Last Call Return
- Continuous Redial
- Speed Call 30
- Distinctive Ringing
- Caller ID Name & Number**

Telephone 8 Feature Group

\$9.95
per mo.

 **ORDER NOW!**

Includes Call Waiting ID, 3-Way Calling, Call Forwarding, Speed Call 30, Distinctive Ringing, Continuous Redial, Last Call Return, Caller ID Name & Number

Telephone 3 Feature Group

\$7.95
per mo.

 **ORDER NOW!**

Select any 3 of the features available in the 8 Feature Group.

[View our Service & Price Guide.](#)

* Unlimited and local and long distance calling (up to 5,000 minutes per month) to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico and Guam. Other locations are considered International and charged at per minute calling rates. Calling card calls, collect calls, 900 number calls, operator assisted calls, and directory assistance are not included. Digital Phone service is subject to Terms and Conditions.

** Includes Anonymous Call Rejection. Caller ID equipment not included. All services are per month unless otherwise indicated.

All services are per month unless otherwise indicated. Services not available in all areas. Some restrictions may apply.

A

[Pay your bill](#)

[Share](#)

    [Follow Us](#)

[Quick Links](#)

[Have a question?](#)



Midcontinent DIGITAL PHONE



Talk about easy.



Talk all you want

Dial it up!

Home phone service doesn't get any easier than this.

Our digital phone service works just like your current phone service. You dial the same way. You use the same phone equipment you always have. But with our crystal clear digital signal, it'll sound like you're standing right next to the person on the other end of the line.

Our Digital Phone Package is packed full of features. We give you unlimited[†] long distance – plus eight of our most requested calling features – all for one great price!

Talk all you want – there's no need to watch the clock. No complicated calling plans. And no dropped calls. Midcontinent Digital Phone service gives you much more, for much less.

It's the new way to talk.

[†] Midcontinent Digital Phone Package is available to residential customers only and includes one phone line with direct-dialed, unlimited local- and long-distance calling, up to 5,000 minutes per billing cycle, to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico, and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator assisted calls, and directory assistance are not included. Caller ID equipment not included. Digital Phone Service is subject to Terms and Conditions as outlined on our website at www.midcocomm.com.

Five Great Reasons to Switch

1. It's Easy!

Seriously. Really easy. Keep your same number, and use your same phone. We provide the equipment that connects it all – free of charge. You don't need to rent or purchase any new hardware.

2. It's On Your Terms.

We know you'll love your new Midcontinent Digital Phone service, but we don't want to tie you down. Stay with us as long as you like. There's no annual contract for you to sign.

3. It's All-in-One.

One company for local. One company for long distance. One convenient bill. After all, who wants to be bothered with bills and statements from multiple carriers?

4. It's Midcontinent.

We deliver the best technology products to the region – and we do it with pride. We've been serving our customers for more than 80 years running.

5. It's Flexible.

Don't need unlimited long distance and calling features? Our "a la carte" Digital Phone service allows you to pick just the features you need. Call us at 1.800.888.1300 for pricing.



It's for you

Fabulous FREE Features with our Digital Phone Package:

Caller ID[‡] Name and Number (with Anonymous Call Rejection)

Screen your calls – answer the ones you want.

Call Waiting ID[‡]

Never miss an important call. And screen who's calling before you click over.

3-Way Calling

Planning a night out with friends? Need to conference someone in? Talk to two people at the same time with a couple of clicks.

Speed Call 30

Don't feel like dialing 10 digits all the time? Program up to 30 of your most frequently dialed numbers – and call with just the push of a button.

Distinctive Ringing

Want to know who's calling just by the sound of their ringtone? Have a unique ring per caller for up to 10 special people.

Last Call Return

Missed a call while you were in the shower? Hit *69 to see who it was.

Call Forwarding Universal

Stuck at home because you're expecting a call? Not anymore! Forward your calls to another number – even your cell phone.

Continuous Redial

Need to get through to somebody, but still need to make and receive other calls? With Continuous Redial, automatically redial the number – even while you're talking to someone else.

Voicemail

Check your messages from anywhere day and night with voicemail. Included is eVOICE which allows you to get your voicemails sent to a preferred email address, so you can see when a message comes in and listen to it straight from your email inbox.

† Midcontinent Digital Phone Package is available to residential customers only and includes one phone line with direct-dialed, unlimited local- and long-distance calling, up to 5,000 minutes per billing cycle, to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico, and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator assisted calls, and directory assistance are not included. Caller ID equipment not included. Digital Phone Service is subject to Terms and Conditions as outlined on our website at www.midcocomm.com.

Hearing & Speech Assistance

Support for everyone.

We provide hearing and speech support assistance to disabled customers throughout our region. With Telecommunications Relay Service (TRS) – commonly known as Relay Calling – operators help facilitate communication between the calling and receiving parties.

For more information, please contact our Customer Care Team at 1.800.888.1300.

Lifeline Assistance

We're here to help.

For some people, the telephone is their lifeline to the outside world. Low and fixed income telephone subscribers can apply for financial aid to help with their phone bill through Lifeline Assistance.

For questions and information on how to apply, please call 1.800.888.1300.



Smart phone

So ... get talking!

And feel free to talk all you want – whenever you want! We give you unlimited local and long distance calling. Crystal clear voice quality. Nine of our most requested calling features. And you won't have to purchase or rent any new equipment.

With Midcontinent Digital Phone Service, you'll have the most advanced phone technology available today – backed by the 24/7 support of our friendly Customer Care Team.

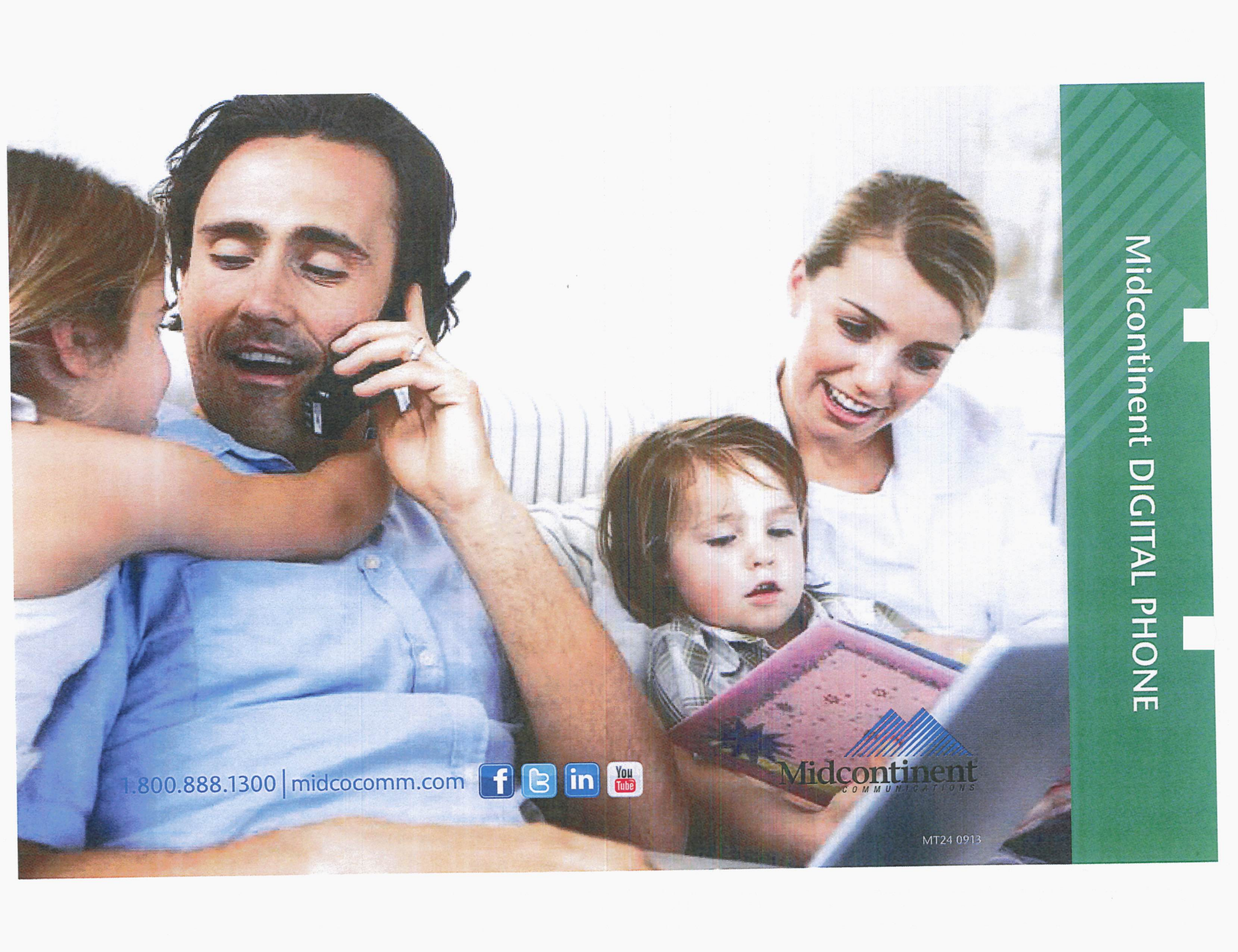
So when you're ready for a new way to talk, talk to us.



Need help? Have a question?
We're here for you 24/7.
Call 1.800.888.1300 or visit
midcocomm.com.

Of course, you're always welcome to visit
us at a Customer Service Center near you.
Stop by and set up services, get a personal
demonstration, check out our other services,
and more!

Ordering service and making
payments has never been easier.
Handle it all online at mymidco.com.



Midcontinent DIGITAL PHONE

1.800.888.1300 | midcocomm.com



MT24 0913

Client: Midcontinent
 Spot Number: MC-TELE 812-1sf
 Title: Telephone Assistance Plan 2012
 Length: :30



Video	AUDIO
<p>CG: Animate words of the script on the screen with a telephone graphic.</p> <p>Use flowing typography style throughout.</p> <p>Add Midco logo.</p>	<p>For some people, especially the homebound, the telephone is a lifeline to the outside world.</p> <p>Midcontinent offers assistance programs to help low-income subscribers stay connected. Customers can easily apply for aid to help reduce their monthly phone bill.</p> <p>Qualified applicants are allowed one credit per household and will be asked to re-qualify annually.</p> <p>To find out if you qualify, call 1-800-8-8-8-1300 (thirteen-hundred), or go to our website at midco comm dot com.</p> <p>Midcontinent telephone assistance program, helping you stay connected.</p>

Approved By: _____ Date: _____
 By signing this you are agreeing the script is approved and ready for voice. If revisions are needed afterwards, a \$30 charge will be required.



PSA Request

Client: Midcontinent Communications

Contact: Mary Lohnes

Address: 3901 N Louise Avenue
Sioux Falls, SD 57107

Spot #: MC-TELE 812-1sf

Phone:

Title: Phone Assistance 2012

Length: 30

Start Date: 8.10.12

End Date: 8.26.12

Excluded
Networks:

Systems:

Any	All	South Dakota	North Dakota
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

nl = No Logo

Sioux Falls	Brookings - nl	Yankton - nl	Mitchell	Aberdeen
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Grand Forks	Watertown	Rapid City	Pierre	Bismarck
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
West Fargo	Devils Lake	Minot	Williston	Thief River Falls
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Production:

In House	Out of House
<input checked="" type="checkbox"/>	<input type="checkbox"/>

 By Whom: Shuree
Tape Location: AVID 5

M.C. Logo:

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

PSA Explanation:

Info goes here... Marketing has asked us to run this in the PSA pool as it is required that this message is out there by law.

Employee: Christian Begeman for Mary Lohnes/Marketing
Date: 8.07.12

MIDCONTINENT COMMUNICATIONS

Exhibit E

Exhibit E

State of South Dakota)
)ss
County of Minnehaha)

AFFIDAVIT

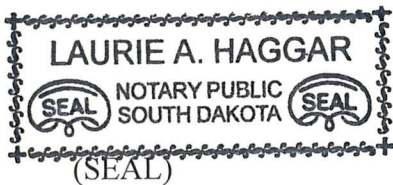
As an authorized representative of Midcontinent Communications, I, Nancy Vogel hereby affirm familiarity with and an understanding of the requirements of the Federal Communications Act of 1934 as amended by the Telecommunications Act of 1996 with respect to the receipt of any federal universal service funds received as high-cost loop support, local switching support, safety net additive support, and/or safety valve support and hereby affirm that any such support amounts received by Midcontinent Communications will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended consistent with 47 U.S.C. §254(e).

Midcontinent further certifies that under N.D.A.C. §69-09-05-12.1 (5), (6), (7), and (8), and 47 CFR 54.313, it provides equal access to long-distance carriers within its service area, it is in compliance with requirements for service quality standards and can perform under emergency situations. Midcontinent further certifies that it provides consumer protection.

Nancy A. Vogel

Nancy Vogel

Subscribed and sworn to before me this 27 day of June 2014.



Laurie A. Haggard

Notary Public

Notary Print Name: Laurie A Haggard
My Commission Expires:

[USAC Home](#) | [High Cost Program](#) | [Search Tools](#) | [Form 481](#)

CONFIRMATION

Congratulations. Your filing has been successfully certified.

Filing 1 was successfully certified on Fri 27 Jun 14 03:57:56 PM EDT by tom_simmons@mimi.net .

SAC : 389011

SPIN : 143001179

Carrier Name : MIDCONTINENT COMMUNICATIONS

Program Year : 2015

[Return to 481 Search](#)

<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Mary Lohnes
<035> Contact Telephone Number: Number of the person identified in data line <030>	6053575459 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	mary_lohnes@mimi.net

ANNUAL REPORTING FOR ALL CARRIERS	54.313	54.422
	Completion Required	Completion Required

			(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	<input type="text" value="0.0"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed	<input type="text" value="0.0"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<450> Mobile	<input type="text" value="0.0"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; padding: 2px;">389011ND510.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; padding: 2px;">389011ND610.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1010> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

<2000> Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	389011
<015>	Study Area Name	MIDCONTINENT COMMUNICATIONS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035>	Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

389011ND112.pdf

<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	
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Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114>	Report how much universal service (USF) support was received	<input checked="" type="checkbox"/>
<115>	How (USF) was used to improve service quality	<input checked="" type="checkbox"/>
<116>	How (USF) was used to improve service coverage	<input checked="" type="checkbox"/>
<117>	How (USF) was used to improve service capacity	<input checked="" type="checkbox"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input checked="" type="checkbox"/>

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	389011
<015>	Study Area Name	MIDCONTINENT COMMUNICATIONS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035>	Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mml.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	389011
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<020>	Program Year	2015
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mimi.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	389011
<015>	Study Area Name	MIDCONTINENT COMMUNICATIONS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mary Lohnes
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mary.lohnes@mimi.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

389011ND1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP www.midcocomm.com

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221>
Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
✓
- <1222>
Details on the number of minutes provided as part of the plan,
✓
- <1223>
Additional charges for toll calls, and rates for each such plan.
✓

(2000) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	389011
<015>	Study Area Name	MIDCONTINENT COMMUNICATIONS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mary Lohnes
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mary.lohnes@mimi.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010>
2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011>
3rd Year Certification {47 CFR § 54.313(b)(2)}

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012>
2013 Frozen Support Certification
- <2013>
2014 Frozen Support Certification
- <2014>
2015 Frozen Support Certification
- <2015>
2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016>
Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017>
3rd year Broadband Service Certification
- <2018>
5th year Broadband Service Certification
- <2019>
Interim Progress Certification
- <2020>
Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021>
Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification {47 CFR § 54.313(f)(1)(i)}

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}
(3014) If yes, does your company file the RUS annual report

(Yes/No)
(Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	389011
<015> Study Area Name	MIDCONTINENT COMMUNICATIONS
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Mary Lohnes
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<039> Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mmi.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MIDCONTINENT COMMUNICATIONS
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/27/2014
Printed name of Authorized Officer:	Tom Simmons
Title or position of Authorized Officer:	Senior VP of Public Policy
Telephone number of Authorized Officer:	6053575491 ext.
Study Area Code of Reporting Carrier:	389011 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	389011
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<030>	Contact Name - Person USAC should contact regarding this data	Mary Lohnes
<035>	Contact Telephone Number - Number of person identified in data line <030>	6053575459 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mary_lohnes@mmi.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

