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July 25, 2014

North Dakota Public Service Commission
Attn: Darrell Nitschke, Executive Secretary
600 E Blvd, Dept 408
Bismarck, ND 58505-0480



RE: ETC Filings

Mr. Nitschke:

We hereby submit the enclosed Annual Report for Essential Telecommunications Carrier Certification to the North Dakota Public Service Commission. Enclosed are three hard copies for each company. The companies include:

- ✓1 Polar Communications Mutual Aid Corp - 381630
- ✓2 Polar Communications Mutual Aid Corp - 381614
- 3 Polar Telcom Inc - 389003
- 4 Wolverton Telephone Company - 381509

If you have any questions please contact me at sflanders@polartel.com or 701-284-4343. Thank you.

Sincerely,

Shari Flanders
CFO

Enclosures

7 **PU-14-91** Filed: 7/25/2014 Pages: 23
ND Admin Code Section 69-09-05-12.1 Annual Report

Polar Communications Mutual Aid Corporation

ANNUAL REPORT TO THE NORTH DAKOTA PUBLIC SERVICE COMMISSION

ESSENTIAL TELECOMMUNICATIONS CARRIER CERTIFICATION

The undersigned, on behalf of the telecommunications company named below (the Company), does hereby state and certify, as follows:

1. The Company will provide service on a timely basis to requesting customers within the Company's designated service area where the Company's network already passes the potential customer's premises, and

2. The Company will provide service, within a reasonable period of time, if the potential customer is within the Company's designated service area but outside the Company's existing network coverage, if service can be provided at a reasonable cost by:

- a. Modifying or replacing the requesting customer's equipment;
- b. Deploying a roof-mounted antenna or other equipment;
- c. Adjusting the nearest cell tower;
- d. Adjusting network or customer facilities;
- e. Reselling services from another carrier's facilities to provide service; or
- f. Employing, leasing, or constructing an additional cell site, cell extender, repeater, or other similar equipment.

3. The Company is able to remain functional in emergency situations and has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

4. The Company is satisfying and will satisfy applicable consumer protection and service quality standards. (If wireless service is involved, the Company has and will comply with the Cellular Telecommunications and Internet Association's Consumer Code for wireless service. If a wireless service complies with another standard, that is explained herein.)

5. If the Company is a non-incumbent local exchange carrier, it will offer a local usage plan comparable to the one offered by the incumbent local exchange carrier in the designated service area.

6. The Company acknowledges that the North Dakota Public Service Commission (the Commission) may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the proposed designated service area. (If wireless carriage is involved, the Company acknowledges that the Federal Communications Commission may require the Company to provide equal access to long distance carriers in the event no other eligible telecommunications carrier is providing equal access within the designated service area.)

7. The Company has met and will meet the requirements of eligible telecommunications carrier advertising. This includes:

- a. A full description of available services in the Company's official telephone directory, including the process to be used by customers to qualify for lifeline and link-up service.
- b. Advertising of the availability of universal service in media of general circulation in the Company's designated service area. Availability may be advertised in newspapers, company newsletters, company or civic internet sites, bill stuffers, direct mailings, or other means intended to convey availability throughout the designated service area.

Exhibit A Information

(Reference to Exhibit A in this document is not intended to waive any rights this company has to claim that Exhibit A contains confidential and proprietary information.)

The following information is provided in Exhibit A attached hereto and incorporated herein by reference:

1. A description of the amount of high-cost universal service support received by the Company in the prior calendar year and a description of how that support was used for the provision, maintenance, or upgrading of the Company's facilities and services. (An explanation of any changes from reports previously provided to the Commission is also included.)

2. An estimate of the amount of federal high-cost universal service support the Company anticipates receiving in the following calendar year (the calendar year following this report) and a description of how that support is projected to be used for the provision, maintenance, or upgrading of the Company's facilities and services pursuant to Section 254 of the Telecommunications Act of 1996.

3. Exhibit A also contains, for the prior calendar year and the subsequent calendar year (the calendar year following this report), identification of specific construction or upgrade projects; a description of how service will be improved by each project; the start date and completion date for each improvement; the amount of investment for cash

improvement; the specific geographic area where each improvement was made or will be made; and the estimated population that will be served by each improvement. (For an incumbent local exchange carrier (ILEC), this information is submitted at the study area level. For another eligible carrier, this information is submitted at the study area level of the ILEC. If a study area level or designated service area includes geographic areas in more than one state, the information is also submitted at the North Dakota level.)

4. Detailed information of any outage, as that term is defined in 47 C.F.R. § 4.5, of at least thirty (30) minutes in duration for each designated service area for any facilities the Company owns, operates, leases, or otherwise utilizes that potentially affect:

- a. At least ten percent (10%) of the end users served in a designated service area, or
- b. A 911 special facility, as defined in 47 C.F.R. § 4.5(e).

This report includes:

- a. The date and time of the onset of the outage,
- b. A brief description of the outage and its resolution,
- c. The particular services affected,
- d. The geographic areas affected by the outage,
- e. Steps taken to prevent a similar outage in the future, and
- f. The number of customers affected.


(If applicable, a copy of the FCC outage report that includes this information may be attached.)

5. The number of requests for service from potential customers within the designated service area that were unfilled during the past year. A detail of how the Company attempted to provide service to those potential customers is also included.

6. The number of complaints per thousand handsets or lines.

I hereby certify that the above information is true and correct and is submitted on behalf of the Company named below. The information is submitted in the year 2014.

Polar Communications Mutual Aid Corp-381630

By: 

Its: General Manager/CEO

PUBLIC

EXHIBIT A

1. The amount of high-cost universal support the Company received in the prior calendar year and estimate of the amount of high-cost universal support it anticipates receiving in the next calendar year (the calendar year following the date of this report) are listed below:

Year 2013 Federal Universal Service Receipts:

High Cost Loop Support	0
Local Switching Support	-74,646
Interstate Common Line Support	1,466,574
Safety Net Additive Support	\$0
Safety Valve Loop Cost Adjustment	\$0
Connect America Fund	\$723,462
TOTAL	\$2,115,390

Estimated Year 2015 Federal Universal Service Receipts:

High Cost Loop Support	\$1,877,262
Local Switching Support	\$0
Interstate Common Line Support	\$2,064,695
Safety Net Additive Support	\$0
Safety Valve Loop Cost Adj.	\$0
Connect America Fund	\$770,453
TOTAL	\$4,712,410

- a. **Prior Year's Support.** The ways this support from the prior calendar year was used for the provision, maintenance, or upgrading of the Company's facilities and services are, as follows:

	Actual 2013
Plant Specific Operations Expenses	
Network support (Accts 6110-16)	15,405.89
General support (Accts 6120-24)	830,074.06
Central office (Accts 6210-6232)	942,398.88
Cable and wire facilities (Accts 6410-41)	1,057,894.32
Network operations (Accts 6530-35)	1,177,119.18
Depreciation and amortization (Accts 6560-65)	4,222,476.50
Customer Operations Expenses	
Customer services (Accts 6620-23)	841,264.77
Corporate Operations Expenses	
Executive and planning (Accts 6710-12)	616,592.25
General and administrative (Accts 6720-28)	1,018,276.91
Total Years Supported Expenses, Before Return on Investment	10,721,502.76
Additions	
Switching (Acct 2210)	5,326.00
Cable and wire (Acct 2410)	2,860,612.68
Total	2,865,938.68
Total Supported Expenditures, Before Return on Investment	13,587,441.44

Specific construction or upgrade projects are listed, as follows:

(All information is submitted at the study area level of the ILEC.)

(If a study area or designated service area includes geographic areas in more than one state, the information is also provided at the North Dakota level.)

Construction or Upgrade Project Name	Start Date	Completion Date	Amount of Investment	Geographic Area of Improvement	Estimated Population Served by Improvement	Description of How Service Will Be Improved
General Support Assets	1/1/2013	12/31/2013	463,574.31	Portions of Pembina, Cavalier, Walsh, Ramsey, Grand Forks, Nelson, Griggs, Steele, Traill, and Cass Counties	6,500	To provide state-of-the-art telecommunications services to all customers
Switching	1/1/2013	12/31/2013	5,326.00	Portions of Pembina, Cavalier, Walsh, Ramsey, Grand Forks, Nelson, Griggs, Steele, Traill, and Cass Counties	6,500	To provide state-of-the-art telecommunications services to all customers
Transmission	1/1/2013	12/31/2013	2,186,904.02	Portions of Pembina, Cavalier, Walsh, Ramsey, Grand Forks, Nelson, Griggs, Steele, Traill, and Cass Counties	6,500	To provide state-of-the-art telecommunications services to all customers
Cable and Wire	1/1/2013	12/31/2013	210,134.35	Portions of Pembina, Cavalier, Walsh, Ramsey, Grand Forks, Nelson, Griggs, Steele, Traill, and Cass Counties	6,500	To provide state-of-the-art telecommunications services to all customers
Subtotal			2,865,938.68			

- b. **Following Year's Support (the calendar year following the date of this report).** The ways the Company anticipates it will use the following calendar year's support for the provision, maintenance, or upgrading of the Company's facilities and services are, as follows:

	Estimated 2015
Plant Specific Operations Expenses	
Network support (Accts 6110-16)	15,868.07
General support (Accts 6120-24)	838,451.93
Central office (Accts 6210-6232)	819,040.00
Cable and wire facilities (Accts 6410-41)	1,262,925.00
Network operations (Accts 6530-35)	1,139,000.00
Depreciation and amortization (Accts 6560-65)	4,955,820.00
Customer Operations Expenses	
Customer services (Accts 6620-23)	883,689.00
Corporate Operations Expenses	0.00
Executive and planning (Accts 6710-12)	635,090.02
General and administrative (Accts 6720-28)	1,247,557.98
Total Years Supported Expenses, Before Return on Investment	11,797,441.99
Additions	
Switching (Acct 2210)	33,235.00
Cable and wire (Acct 2410)	6,279,131.00
Total	6,312,366.00
Total Supported Expenditures, Before Return on Investment	18,109,807.99

Company's facilities and services are, as follows:

Specific construction or upgrade projects are listed, as follows:

(All information is submitted at the study area level of the ILEC.)

(If a study area or designated service area includes geographic areas in more than one state, the information is provided at the North Dakota level.)

Construction or Upgrade Project Name	Start Date	Completion Date	Amount of Investment	Geographic Area of Improvement	Estimated Population Served by Improvement	Description of How Service Will Be Improved
General Support Assets	1/1/2015	12/31/2015	544,293.00	Portions of Pembina, Cavalier, Walsh, Ramsey, Grand Forks, Nelson, Griggs, Steele, Traill, and Cass Counties	6,500	To provide state-of-the-art telecommunications services to all customers
Switching	1/1/2015	12/31/2015	33,235.00	Portions of Pembina, Cavalier, Walsh, Ramsey, Grand Forks, Nelson, Griggs, Steele, Traill, and Cass Counties	6,500	To provide state-of-the-art telecommunications services to all customers
Transmission	1/1/2015	12/31/2015	1,513,324.00	Portions of Pembina, Cavalier, Walsh, Ramsey, Grand Forks, Nelson, Griggs, Steele, Traill, and Cass Counties	6,500	To provide state-of-the-art telecommunications services to all customers
Cable and Wire	1/1/2015	12/31/2015	4,221,514.00	Portions of Pembina, Cavalier, Walsh, Ramsey, Grand Forks, Nelson, Griggs, Steele, Traill, and Cass Counties	6,500	To provide state-of-the-art telecommunications services to all customers
Subtotal			6,312,366.00			

ANNUAL REPORT TO THE NORTH DAKOTA PUBLIC SERVICE COMMISSION

ESSENTIAL TELECOMMUNICATIONS CARRIER CERTIFICATION

The undersigned, on behalf of the telecommunications company named below (the Company), does hereby state and certify, as follows:

1. The Company will provide service on a timely basis to requesting customers within the Company's designated service area where the Company's network already passes the potential customer's premises, and

2. The Company will provide service, within a reasonable period of time, if the potential customer is within the Company's designated service area but outside the Company's existing network coverage, if service can be provided at a reasonable cost by:

- a. Modifying or replacing the requesting customer's equipment;
- b. Deploying a roof-mounted antenna or other equipment;
- c. Adjusting the nearest cell tower;
- d. Adjusting network or customer facilities;
- e. Reselling services from another carrier's facilities to provide service; or
- f. Employing, leasing, or constructing an additional cell site, cell extender, repeater, or other similar equipment.

3. The Company is able to remain functional in emergency situations and has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

4. The Company is satisfying and will satisfy applicable consumer protection and service quality standards. (If wireless service is involved, the Company has and will comply with the Cellular Telecommunications and Internet Association's Consumer Code for wireless service. If a wireless service complies with another standard, that is explained herein.)

5. If the Company is a non-incumbent local exchange carrier, it will offer a local usage plan comparable to the one offered by the incumbent local exchange carrier in the designated service area.

6. The Company acknowledges that the North Dakota Public Service Commission (the Commission) may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the proposed designated service area. (If wireless carriage is involved, the Company acknowledges that the Federal Communications Commission may require the Company to provide equal access to long distance carriers in the event no other eligible telecommunications carrier is providing equal access within the designated service area.)

7. The Company has met and will meet the requirements of eligible telecommunications carrier advertising. This includes:

- a. A full description of available services in the Company's official telephone directory, including the process to be used by customers to qualify for lifeline and link-up service.
- b. Advertising of the availability of universal service in media of general circulation in the Company's designated service area. Availability may be advertised in newspapers, company newsletters, company or civic internet sites, bill stuffers, direct mailings, or other means intended to convey availability throughout the designated service area.

Exhibit A Information

(Reference to Exhibit A in this document is not intended to waive any rights this company has to claim that Exhibit A contains confidential and proprietary information.)

The following information is provided in Exhibit A attached hereto and incorporated herein by reference:

1. A description of the amount of high-cost universal service support received by the Company in the prior calendar year and a description of how that support was used for the provision, maintenance, or upgrading of the Company's facilities and services. (An explanation of any changes from reports previously provided to the Commission is also included.)

2. An estimate of the amount of federal high-cost universal service support the Company anticipates receiving in the following calendar year (the calendar year following this report) and a description of how that support is projected to be used for the provision, maintenance, or upgrading of the Company's facilities and services pursuant to Section 254 of the Telecommunications Act of 1996.

3. Exhibit A also contains, for the prior calendar year and the subsequent calendar year (the calendar year following this report), identification of specific construction or upgrade projects; a description of how service will be improved by each project; the start date and completion date for each improvement; the amount of investment for cash

improvement; the specific geographic area where each improvement was made or will be made; and the estimated population that will be served by each improvement. (For an incumbent local exchange carrier (ILEC), this information is submitted at the study area level. For another eligible carrier, this information is submitted at the study area level of the ILEC. If a study area level or designated service area includes geographic areas in more than one state, the information is also submitted at the North Dakota level.)

4. Detailed information of any outage, as that term is defined in 47 C.F.R. § 4.5, of at least thirty (30) minutes in duration for each designated service area for any facilities the Company owns, operates, leases, or otherwise utilizes that potentially affect:

- a. At least ten percent (10%) of the end users served in a designated service area, or
- b. A 911 special facility, as defined in 47 C.F.R. § 4.5(e).

This report includes:

- a. The date and time of the onset of the outage,
- b. A brief description of the outage and its resolution,
- c. The particular services affected,
- d. The geographic areas affected by the outage,
- e. Steps taken to prevent a similar outage in the future, and
- f. The number of customers affected.

(If applicable, a copy of the FCC outage report that includes this information may be attached.)

5. The number of requests for service from potential customers within the designated service area that were unfilled during the past year. A detail of how the Company attempted to provide service to those potential customers is also included.

6. The number of complaints per thousand handsets or lines.

I hereby certify that the above information is true and correct and is submitted on behalf of the Company named below. The information is submitted in the year 2014.

Polar Communications Mutual Aid Corp-381614

By: 

Its: General Manager/CEO

PUBLIC

EXHIBIT A

1. The amount of high-cost universal support the Company received in the prior calendar year and estimate of the amount of high-cost universal support it anticipates receiving in the next calendar year (the calendar year following the date of this report) are listed below:

Year 2013 Federal Universal Service Receipts:

High Cost Loop Support	\$150,252
Local Switching Support	\$28,206
Interstate Common Line Support	\$404,232
Safety Net Additive Support	\$0
Safety Valve Loop Cost Adjustment	\$0
Connect America Fund	\$293,154
TOTAL	\$875,844

Estimated Year 2015 Federal Universal Service Receipts:

High Cost Loop Support	\$150,252
Local Switching Support	\$0
Interstate Common Line Support	\$437,094
Safety Net Additive Support	\$0
Safety Valve Loop Cost Adjustment	\$0
Connect America Fund	\$298,599
TOTAL	\$885,945

- a. **Prior Year's Support.** The ways this support from the prior calendar year was used for the provision, maintenance, or upgrading of the Company's facilities and services are, as follows:

	Actual 2013
Plant Specific Operations Expenses	
Network support (Accts 6110-16)	0.00
General support (Accts 6120-24)	26,876.10
Central office (Accts 6210-6232)	61200.54
Cable and wire facilities (Accts 6410-41)	123,545.77
Network operations (Accts 6530-35)	68,089.75
Depreciation and amortization (Accts 6560-65)	832,729.56
Customer Operations Expenses	
Customer services (Accts 6620-23)	73,010.84
Corporate Operations Expenses	
Executive and planning (Accts 6710-12)	0.00
General and administrative (Accts 6720-28)	20,422.67
Total Years Supported Expenses, Before Return on Investment	1,205,875.23
Additions	
Switching (Acct 2210)	0.00
Cable and wire (Acct 2410)	21,546.88
Total	0.00
Total Supported Expenditures, Before Return on Investment	1,227,422.11

Specific construction or upgrade projects are listed, as follows:

(All information is submitted at the study area level of the ILEC.)

(If a study area or designated service area includes geographic areas in more than one state, the information is also provided at the North Dakota level.)

Construction or Upgrade Project Name	Start Date	Completion Date	Amount of Investment	Geographic Area of Improvement	Estimated Population Served by Improvement	Description of How Service Will Be Improved
General Support Assets	1/1/2013	12/31/2013	11,837.34	Portions of Pembina, Walsh, Ramsey, Grand Forks, and Nelson Counties	1,800	To provide state-of-the-art telecommunications services to all customers.
Switching	1/1/2013	12/31/2013	0.00	Portions of Pembina, Walsh, Ramsey, Grand Forks, and Nelson Counties	1,800	To provide state-of-the-art telecommunications services to all customers.
Transmission	1/1/2013	12/31/2013	9,709.54	Portions of Pembina, Walsh, Ramsey, Grand Forks, and Nelson Counties	1,800	To provide state-of-the-art telecommunications services to all customers.
Cable and Wire	1/1/2013	12/31/2013	0.00	Portions of Pembina, Walsh, Ramsey, Grand Forks, and Nelson Counties	1,800	To provide state-of-the-art telecommunications services to all customers.
Subtotal			21,546.88			

- b. **Following Year's Support (the calendar year following the date of this report).** The ways the Company anticipates it will use the following calendar year's support for the provision, maintenance, or upgrading of the Company's facilities and services are, as follows:

	Estimated 2015
Plant Specific Operations Expenses	
Network support (Accts 6110-16)	0.00
General support (Accts 6120-24)	38,929.00
Central office (Accts 6210-6232)	115,565.00
Cable and wire facilities (Accts 6410-41)	112,964.00
Network operations (Accts 6530-35)	82,400.00
Depreciation and amortization (Accts 6560-65)	878,418.00
Customer Operations Expenses	
Customer services (Accts 6620-23)	78,817.00
Corporate Operations Expenses	
Executive and planning (Accts 6710-12)	0.00
General and administrative (Accts 6720-28)	24,144.00
Total Years Supported Expenses, Before Return on Investment	1,331,237.00
Additions	
Switching (Acct 2210)	50,000.00
Cable and wire (Acct 2410)	1,459,231.00
Total	1,509,231.00
Total Supported Expenditures, Before Return on Investment	2,840,468.00

Specific construction or upgrade projects are listed, as follows:

(All information is submitted at the study area level of the ILEC.)

(If a study area or designated service area includes geographic areas in more than one state, the information is provided at the North Dakota level.)

Construction or Upgrade Project Name	Start Date	Completion Date	Amount of Investment	Geographic Area of Improvement	Estimated Population Served by Improvement	Description of How Service Will Be Improved
General Support Assets	1/1/2015	12/31/2015	150,000.00	Portions of Pembina, Walsh, Ramsey, Grand Forks, and Nelson Counties	1,800	To provide state-of-the-art telecommunications services to all customers.
Switching	1/1/2015	12/31/2015	50,000.00	Portions of Pembina, Walsh, Ramsey, Grand Forks, and Nelson Counties	1,800	To provide state-of-the-art telecommunications services to all customers.
Transmission	1/1/2015	12/31/2015	301,846.00	Portions of Pembina, Walsh, Ramsey, Grand Forks, and Nelson Counties	1,800	To provide state-of-the-art telecommunications services to all customers.
Cable and Wire	1/1/2015	12/31/2015	1,007,385.00	Portions of Pembina, Walsh, Ramsey, Grand Forks, and Nelson Counties	1,800	To provide state-of-the-art telecommunications services to all customers.
Subtotal			1,509,231.00			

