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March 19, 2014

Mr. Darrell Nitschke
Director of Administration/Executive Secretary
North Dakota Public Service Commission
State Capitol
600 East Boulevard, Dept. 408
Bismarck, ND 58505-0408

RE: Otter Tail Power Company's North Dakota Customer Information Brochure

Dear Mr. Nitschke:

Otter Tail Power Company ("Otter Tail" or the "Company") submits the attached brochures in compliance with North Dakota Administrative Code 69-09-02-02.1(6), which requires the Company to file any format changes with the North Dakota Public Services Commission. The attached North Dakota customer information brochure and the attached rate brochures for Residential service, Farm service, and Commercial and general service are included in each of our new North Dakota customer's first billing statement. We also have copies available in each of our North Dakota Customer Service Centers, which are provided to customers upon request. As required by North Dakota Administrative Code 69-09-02-02.1(3) the Customer information brochure and the rate brochures will be included with all North Dakota customer bills during the month of October 2014.

The update to brochures as described below are necessary to reflect the cancellation of our Big Stone II Cost Recovery Rider charge effective March 31, 2014, which was included in the Energy and Renewable Adjustment line item of customers bills.

- The following text was removed from Otter Tail's North Dakota customer information brochure, page 3, in Section C. Account Detail, item number 18:

"4. Big Stone II development cost recovery, which we anticipate wrapping up March 31, 2014."

ng text was removed from the front page of the North Dakota electric rate schedules brochures for Residential service, Farm service, and Commercial and General service customers:

"As of August 2010 it includes North Dakota customers' share of Big Stone II plant development costs, which the company will recover through March 31, 2014."

Mr. Darrell Nitschke

March 19, 2014

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The change in language in the North Dakota customer information brochure was also updated on our website at www.otpc.com under the Account Help/ Customer Information/Other Customer Information section.

Otter Tail believes there is no further action required by the North Dakota Public Service Commission.

An electronic copy of this filing is being sent to you at dnitschk@nd.gov and to ndpsc@nd.gov. An original and seven copies are being sent by U.S. mail.

If you have any questions regarding this filing, please contact me at 218-739-8606 or at dopatz@otpc.com.

Sincerely,

/S/ DEBRA OPATZ

Debra Opatz

Pricing Analyst

wao

Enclosures

By electronic filing and U.S. mail

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE - DEFERRED LOAD		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$4.00	
	Summer	Winter
Energy Charge per kWh:	5.154 ¢/kWh	5.002 ¢/kWh
Penalty:	33.802 ¢/kWh	11.510 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling will be approximately 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30).

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**FIXED TIME OF DELIVERY RIDER
(Commonly identified as FIXED TOD)**

DESCRIPTION	RATE CODE
Fixed Time of Delivery Service – Self-Contained Metering	50 - 301
Penalty	50 - 884
Fixed Time of Delivery Service – CT Metering	50 - 302
Penalty	50 - 885
Fixed Time of Delivery Service – Primary CT Metering	50 - 303
Penalty	50 - 886

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating technologies that are designed and installed with the capability to be operated under the limitations and terms of this rider. Rider threshold determinations will be made based on connected load and service level and will be independent of actual registered demand or energy usage.

RATE:

FIXED TIME OF DELIVERY SERVICE - Self-Contained Metering		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	2.774 ¢/kWh	2.937 ¢/kWh
Penalty:	9.400 ¢/kWh	7.385 ¢/kWh

FIXED TIME OF DELIVERY SERVICE – CT Metering		
Customer Charge per Month:	\$1.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$19.00	
	Summer	Winter
Energy Charge per kWh:	2.774 ¢/kWh	2.937 ¢/kWh
Penalty:	9.400 ¢/kWh	7.385 ¢/kWh

FIXED TIME OF DELIVERY SERVICE - Primary CT Metering		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$9.00	
	Summer	Winter
Energy Charge per kWh:	2.763 ¢/kWh	2.926 ¢/kWh
Penalty:	9.389 ¢/kWh	7.374 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. In all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODE
Separately Metered Water Heating Control Service	50 - 191
Water Heating Credit Control Service	50 - 192

AVAILABILITY: This schedule is available for Residential or nonresidential purposes.

RATE:

WATER HEATING - CONTROLLED SERVICE 191		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$1.00	
	Summer	Winter
Energy Charge per kWh:	5.773 ¢/kWh	5.638 ¢/kWh

WATER HEATING CREDIT 192	
A \$4.00 credit per month shall be applied to all bills having direct control water heating, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Bill.	

TERMS AND CONDITIONS FOR RATE 191: Service under rate 191 shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR RATE 192: The Customer will be compensated for taking service on this rider by receiving a monthly bill credit. The credit will be applied to the Customer's account, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Bill.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**AIR CONDITIONING CONTROL RIDER
(Commonly identified as CoolSavings)**

DESCRIPTION	RATE CODE
Air Conditioning Control Rider	50-760

AVAILABILITY: This rider is available to Residential Customers only with central cooling equipment.

COMPENSATION: The Customer will be compensated for taking service on this rider by receiving a \$7.00 per month bill credit during the billing months June through September. The credit will be applied on the Customer's account.

TERMS AND CONDITIONS:

1. Summer Season hours of interruptions per year shall not exceed 300, except during periods of Company system emergencies. Central cooling equipment will be cycled approximately 15-minutes on / 15-minutes off.
2. The Company will install, own, and maintain the load management devices controlling the Customer's central cooling equipment.
3. The Customer is required to remain on the rider for 12 consecutive months unless given special approval by the Company. If the Customer leaves the program, they may not participate for another 12 months and may not receive any form of compensation as determined by the Company.
4. The Company has the right to test the function of the load management devices at any time.
5. The Customer must agree to allow the Company to control all central cooling equipment at the location of service.

**VOLUNTARY RENEWABLE ENERGY RIDER
(Commonly identified as TailWinds Program)**

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	50 - 720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 kWh or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$1.30 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This rider is not subject to the Energy Adjustment Rider, Section 13.01.

TERMS AND CONDITIONS:

1. Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, the Customer may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customer's normal monthly billing date.
2. The schedule is unavailable to Customers where the Customer: (1) has received one or more disconnect notices within the last 12 months or (2) has been disconnected within the last 12 months.
3. Where the renewable energy under this schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

Visit www.otpc.com for all available rates.



North Dakota electric rate schedules

Residential service

This brochure briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since December 1, 2009.

The schedules indicated in this brochure do not include sales tax, adjustments, or riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our website at www.otpc.com.

Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy and renewable adjustment

A variable amount added to or deducted from the bill each month to adjust for current fuel and purchased-power costs. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup. The energy adjustment includes the costs associated with renewable resources that Otter Tail Power Company owns.

- As of **January 2011** it includes a reduction of .025 cent per kwh. As result of the North Dakota Public Service Commission requesting in our last rate case that we remove from rates the costs associated with our economic development services.
- As of **May 2012** it includes the Transmission Cost Recovery Rider, which is a mechanism that allows our company to recover investments and expenses for transmission additions designed to meet customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.

Customer connection charge

A \$15 Customer connection charge applies to any new Customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the Customer's request. If disconnected for nonpayment, a reconnection charge consisting of the Customer connection charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m., excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum \$1).

NSF check charge

A \$15 charge will apply if any bank payment is returned.

Rates listed in this brochure are subject to the following conditions:

REGULATIONS: Terms and conditions of these tariffs and the General Rules and Regulations govern use of these schedules.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply or Voluntary Rate Riders selected by the Customer.

DEFINITIONS OF SEASONS: Summer: June 1 through September 30.
Winter: October 1 through May 31.

RESIDENTIAL SERVICE

DESCRIPTION	RATE CODE
Residential Service	50 - 101

APPLICATION OF SCHEDULE: This schedule is applicable to Residential service as defined in the General Rules and Regulations.

RATE:

RESIDENTIAL SERVICE			
Customer Charge per Month:	\$8.00		
Monthly Minimum Bill:	Customer Charge		
Energy Charge per kWh:	Summer	Winter	
First 1,000	8.444 ¢/kWh	7.863 ¢/kWh	
Excess	8.444 ¢/kWh	7.173 ¢/kWh	

SEASONAL RESIDENTIAL SERVICE:

- These rates and regulations shall apply to seasonal and lake cottage service and to rural residential service only. Resorts, stores, farms and other nonresidential establishments will be billed at the rates provided for such classes of service.
- Seasonal customers will be billed at the same rate as year-around Customers, except as follows:

Each seasonal Customer will be billed as a one-time seasonal fixed charge of \$32.00 in addition to the rate provided above. The fixed charge will be included on the first bill rendered for each season.

Each seasonal Customer will be billed for the number of months each season that the residence or cottage is in use, but not less than a minimum of four months, plus the seasonal fixed charge. The Company normally will read meters and render a bill during the months of June, July, August and September. At the Company's option, meters may be read at other times during the year and a bill will be rendered if energy recorded on the meter exceeds 100 kWh.

Bills may be rendered on a two-month basis at the Company's discretion when the energy used exceeds 100 kWh and more than 55 days have elapsed since the previous meter reading.

Seasonal Customers will also be subject to a connection charge of \$40.00 when the account is established.

**RESIDENTIAL DEMAND CONTROL SERVICE
(Commonly identified as RDC)**

DESCRIPTION	RATE CODE
Residential Demand Control	50 - 241

APPLICATION OF SCHEDULE: This schedule is applicable to Residential Customers with approved demand control systems.

RATE:

RESIDENTIAL DEMAND CONTROL SERVICE			
Customer Charge per Month:	\$18.38		
Monthly Minimum Bill:	Customer + Demand Charge		
	Summer	Winter	
Energy Charge per kWh:	4.627 ¢/kWh	4.671 ¢/kWh	
Demand Charge per kW:	\$6.52 /kW	\$2.63 /kW	

BILLING DEMAND DETERMINATION: The demand will be determined based on the peak one-hour demand reading recorded during the winter controlled period for the most recent 12 months. An estimated demand of three kW will be used for Customers new to this rate until demand is established.

DEMAND SIGNAL: Service may receive a demand signal for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Water heaters served on this tariff will also be included in the Company's summer water heater load control program.

**CONTROLLED SERVICE - INTERRUPTIBLE LOAD
CT METERING RIDER
(Commonly identified as Large Dual Fuel)**

DESCRIPTION	Option 1	Option 2
CT Metering without ancillary load	50-170	N/A
CT Metering without ancillary load (with short duration cycling) Penalty	50-165 50-881	N/A N/A
CT Metering with ancillary load		
Uncontrolled period	N/A	50-168
Controlled period	N/A	50-268
CT Metering with ancillary load (with short duration cycling)		
Uncontrolled period	N/A	50-169
Controlled period	N/A	50-269

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for heating and/or cooling. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods. When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1			
Customer Charge per Month:	\$4.00		
Monthly Minimum Bill:	Customer + Facilities Charge		
Facilities Charge per Annual Maximum kW per Month:	\$0.08		
	Summer	Winter	
Energy Charge per kWh:	3.166 ¢/kWh	3.044 ¢/kWh	
Penalty kWh:	39.448 ¢/kWh	12.726 ¢/kWh	

OPTION 2			
Customer Charge per Month:	\$5.00		
Monthly Minimum Bill:	Customer + Facilities Charge		
Facilities Charge per Annual Maximum kW per Month:	\$0.08		
	Summer	Winter	
Energy Charge per kWh:	3.336 ¢/kWh	3.208 ¢/kWh	
Control Period Demand Charge per kW:	\$7.29 /kW	\$5.61 /kW	

PENALTY PERIODS - OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the peak register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand shall be based on the greatest of the current and preceding 11 monthly measured demands.

DETERMINATION OF CONTROL PERIOD DEMAND - OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**CONTROLLED SERVICE - INTERRUPTIBLE LOAD
SELF-CONTAINED METERING RIDER
(Commonly identified as Small Dual Fuel)**

DESCRIPTION	RATE CODE
Self-Contained Metering	50 - 190
Self-Contained (with short duration cycling)	50 - 185
Penalty	50 - 882

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating and/or other permanently connected approved loads, other than the exceptions noted below, will be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low-temperature grain drying or heating loops.

When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

CONTROLLED SERVICE - INTERR LOAD - SELF-CONTAINED			
Customer Charge per Month:	\$2.00		
Monthly Minimum Bill:	Customer + Facilities Charge		
Facilities Charge per Month:	\$5.00		
	Summer	Winter	
Energy Charge per kWh:	3.659 ¢/kWh	3.451 ¢/kWh	
Penalty:	38.606 ¢/kWh	12.924 ¢/kWh	

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**CONTROLLED SERVICE
DEFERRED LOAD RIDER
(Commonly identified as Thermal Storage)**

DESCRIPTION	RATE CODE
Deferred Loads	50 - 197
Deferred Loads (short duration cycling)	50 - 195
Penalty	50 - 883

AVAILABILITY: This rider is available for both Residential and nonresidential service to any approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating and thermal storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Subject to the exception below, electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service meter.



North Dakota electric rate schedules

Farm service

This brochure briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since December 1, 2009.

The schedules indicated in this brochure do not include sales tax, adjustments, or riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our website at www.otpco.com.

Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy and renewable adjustment

A variable amount added to or deducted from the bill each month to adjust for current fuel and purchased-power costs. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup. The energy adjustment includes the costs associated with renewable resources that Otter Tail Power Company owns.

- As of **January 2011** it includes a reduction of .025 cent per kwh. As result of the North Dakota Public Service Commission requesting in our last rate case that we remove from rates the costs associated with our economic development services.
- As of **May 2012** it includes the Transmission Cost Recovery Rider, which is a mechanism that allows our company to recover investments and expenses for transmission additions designed to meet customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.

Customer connection charge

A \$15 Customer connection charge applies to any new Customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the Customer's request. If disconnected for nonpayment, a reconnection charge consisting of the Customer connection charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m., excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum \$1).

NSF check charge

A \$15 charge will apply if any bank payment is returned.

DEFINITION OF DECLARED, INTERMEDIATE AND OFF-PEAK PERIODS BY SEASON:

WINTER SEASON - April 15 through May 31, and October 1 through November 1.

Declared-Peak: Hours declared.

Intermediate: All hours other than declared-peak and off-peak.

Off-Peak: For all kWh used Weekdays or Saturdays from 10:00 p.m. to 6:00 a.m., all day Sunday.

SUMMER SEASON - June 1 through September 30.

Declared-Peak: Hours declared.

Intermediate: All hours other than declared-peak and off-peak.

Off-Peak: For all kWh used Weekdays or Saturdays from 10:00 p.m. to 6:00 a.m., all day Sunday.

CONTRACT PERIOD: The minimum Contract Period shall be five years.

The Company shall enter into a written agreement with each Customer served at this rate and the Customer shall agree to pay for service at this rate for a minimum period of five years because of the investment of the Customer in pumping and irrigation equipment, and of the Company in the extension of lines.

If, during the terms of such agreement, the Company shall establish a superseding rate for this service, the Customer shall be billed at the superseding rate for the balance of the term of the contract and shall comply with all terms and conditions of the superseding rate. Unless there is additional investment by the Company, there shall be no change in the amount of the fixed charge during the term of such agreement regardless of the provisions of any superseding rate.

An agreement will be entered into with each Customer, specifying the investment necessary to supply service and the fixed charge.

VOLUNTARY RENEWABLE ENERGY RIDER (Commonly identified as TailWinds Program)

DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	50 - 720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 kWh or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$1.30 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This rider is not subject to the Energy Adjustment Rider, Section 13.01.

TERMS AND CONDITIONS:

- Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, the Customer may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customer's normal monthly billing date.
- The schedule is unavailable to Customers where the Customer: (1) has received one or more disconnect notices within the last 12 months, or (2) has been disconnected within the last 12 months.
- Where the renewable energy under this schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

IRRIGATION SERVICE

DESCRIPTION	RATE CODE
Option 1: Non-Time-of-Use	50 - 703
Option 2: Declared-Peak	50 - 704
Option 2: Intermediate	50 - 705
Option 2: Off-Peak	50 - 706

APPLICATION OF SCHEDULE: This service is applicable to Customers for pumping water for irrigation of land during the irrigation season - April 15 through November 1.

RATE:

OPTION 1		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	Customer Specific-see Tariff	
	Summer	Winter
Energy Charge per kWh:	6.896 ¢/kWh	5.145 ¢/kWh

OPTION 2		
Customer Charge per Month:	\$5.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	Customer Specific-see Tariff	
Energy Charge per kWh:	Summer	Winter
Declared-Peak	14.450 ¢/kWh	8.760 ¢/kWh
Intermediate	5.441 ¢/kWh	5.111 ¢/kWh
Off-Peak	2.642 ¢/kWh	2.612 ¢/kWh

FACILITIES CHARGE: Customers served under this rate shall pay an annual fixed charge equal to 18% of the investment of the Company in the extension of lines, including any rebuilding or cost of capacity increase in lines or apparatus necessary because of the irrigation pumping load.

Alternatively, Customers may prepay the installation and cost of the equipment and shall pay an annual fixed charge equal to 3.5% of the investment of the Company, in lieu of the 18% annual fixed charge.

In either option, equipment remains the property of the Company. This charge shall be reviewed if additional Customers are connected to the extension within five years. The annual fixed charge will be billed in seven equal monthly installments May through November of each year.

FIXED TIME OF DELIVERY SERVICE - Primary CT Metering		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$9.00	
	Summer	Winter
Energy Charge per kWh:	2.763 ¢/kWh	2.926 ¢/kWh
Penalty:	9.389 ¢/kWh	7.374 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. In all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: Otter Tail Power Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER

DESCRIPTION	RATE CODE
Separately Metered Water Heating Control Service	50 - 191
Water Heating Credit Control Service	50 - 192

AVAILABILITY: This rider is available for Residential or nonresidential purposes.

RATE:

WATER HEATING - CONTROLLED SERVICE 191		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$1.00	
	Summer	Winter
Energy Charge per kWh:	5.773 ¢/kWh	5.638 ¢/kWh

WATER HEATING CREDIT 192

A \$4.00 credit per month shall be applied to all bills having direct control water heating, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Bill.

TERMS AND CONDITIONS FOR RATE 191: Service under rate 191 shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR RATE 192: The Customer will be compensated for taking service on this rider by receiving a monthly bill credit. The credit will be applied to the Customer's account, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Bill.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

Visit www.otpco.com for all available rates.

Rates listed in this brochure are subject to the following conditions:

REGULATIONS: Terms and conditions of these tariffs and the General Rules and Regulations govern use of these schedules.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply or Voluntary Rate Riders selected by the Customer.

DEFINITIONS OF SEASONS: (unless otherwise stated in rate)

Summer: June 1 through September 30.
Winter: October 1 through May 31.

FARM SERVICE

DESCRIPTION	RATE CODE
Farm Service	50 - 361

APPLICATION OF SCHEDULE: This schedule is applicable to general Farm and home use. The Customer may elect to have the following service offerings in the farm home (for residential uses); Residential Service (Section 9.01) or Residential Demand Control Service Schedule (Section 9.02) if all the requirements specified for the schedules are satisfied.

RATE:

FARM SERVICE		
Customer Charge per Month:	\$12.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$4.00	
Single Phase	\$0.00	
Three Phase: Overhead <=25kVA	\$3.37	
Three Phase: Overhead >25kVA	\$3.93	
Three Phase: Underground <=25kVA	\$9.39	
Three Phase: Underground >25kVA	\$10.78	
Energy Charge per kWh:	Summer	Winter
First 1600	7.642 ¢/kWh	6.971 ¢/kWh
Excess	6.495 ¢/kWh	5.925 ¢/kWh

CONTROLLED SERVICE - INTERRUPTIBLE LOAD

CT METERING RIDER

(Commonly identified as Large Dual Fuel)

DESCRIPTION	Option 1	Option 2
CT Metering without ancillary load	50-170	N/A
CT Metering without ancillary load (with short duration cycling)	50-165	N/A
Penalty	50-881	N/A
CT Metering with ancillary load		
Uncontrolled period	N/A	50-168
Controlled period	N/A	50-268
CT Metering with ancillary load (with short duration cycling)		
Uncontrolled period	N/A	50-169
Controlled period	N/A	50-269

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for heating and/or cooling. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods. When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air and/or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1		
Customer Charge per Month:	\$4.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Annual Maximum kW per Month:	\$0.08	
	Summer	Winter
Energy Charge per kWh:	3.166 ¢/kWh	3.044 ¢/kWh
Penalty:	39.448 ¢/kWh	12.726 ¢/kWh
OPTION 2		
Customer Charge per Month:	\$5.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Annual Maximum kW per Month:	\$0.08	
	Summer	Winter
Energy Charge per kWh:	3.336 ¢/kWh	3.208 ¢/kWh
Control Period Demand Charge per kW:	\$7.29 /kW	\$5.61 /kW

PENALTY PERIODS - OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the peak register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off/15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand shall be based on the greatest of the current and preceding 11 monthly measured demands.

DETERMINATION OF CONTROL PERIOD DEMAND - OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE - INTERRUPTIBLE LOAD

SELF-CONTAINED METERING RIDER

(Commonly identified as Small Dual Fuel)

DESCRIPTION	RATE CODE
Self-Contained Metering	50 - 190
Self-Contained (with short duration cycling)	50 - 185
Penalty	50 - 882

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric

heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating and/or other permanently connected approved loads, other than the exceptions noted below, will be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying or heating loops.

When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

CONTROLLED SERVICE - INTERR LOAD – SELF-CONTAINED		
Customer Charge per Month:	\$2.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$5.00	
	Summer	Winter
Energy Charge per kWh:	3.659 ¢/kWh	3.451 ¢/kWh
Penalty:	38.606 ¢/kWh	12.924 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed load. Penalty usage will be recorded on the peak register, and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off /15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: Otter Tail will supply and maintain the necessary standard metering and control equipment.

CONTROLLED SERVICE

DEFERRED LOAD RIDER

(Commonly identified as Thermal Storage)

DESCRIPTION	RATE CODE
Deferred Loads	50 - 197
Deferred Loads (short duration cycling)	50 - 195
Penalty	50 - 883

AVAILABILITY: This rider is available for both Residential and nonresidential service to any approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating and thermal storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Subject to the exception below, electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE - DEFERRED LOAD		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$4.00	
	Summer	Winter
Energy Charge per kWh:	5.154 ¢/kWh	5.002 ¢/kWh
Penalty:	33.802 ¢/kWh	11.510 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling will be approximately 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30).

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

FIXED TIME OF DELIVERY RIDER

(Commonly identified as FIXED TOD)

DESCRIPTION	RATE CODE
Fixed Time of Delivery Service – Self-Contained Metering	50 - 301
Penalty	50 - 884
Fixed Time of Delivery Service – CT Metering	50 - 302
Penalty	50 - 885
Fixed Time of Delivery Service – Primary CT Metering	50 - 303
Penalty	50 - 886

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating technologies that are designed and installed with the capability to be operated under the limitations and terms of this rider. Rider threshold determinations will be made based on connected load and service level and will be independent of actual registered demand or energy usage.

RATE:

FIXED TIME OF DELIVERY - Self-Contained Metering		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	2.774 ¢/kWh	2.937 ¢/kWh
Penalty:	9.400 ¢/kWh	7.385 ¢/kWh

FIXED TIME OF DELIVERY SERVICE – CT Metering		
Customer Charge per Month:	\$1.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$19.00	
	Summer	Winter
Energy Charge per kWh:	2.774 ¢/kWh	2.937 ¢/kWh
Penalty:	9.400 ¢/kWh	7.385 ¢/kWh

FIXED TIME OF DELIVERY RIDER (Commonly identified as FIXED TOD)	
DESCRIPTION	RATE CODE
Fixed Time of Delivery Service – Self-Contained Metering	50 - 301
Penalty	50 - 884
Fixed Time of Delivery Service – CT Metering	50 - 302
Penalty	50 - 885
Fixed Time of Delivery Service – Primary CT Metering	50 - 303
Penalty	50 - 886

AVAILABILITY: This rider is available to Customers with permanently connected thermal storage space heating technologies that are designed and installed with the capability to be operated under the limitations and terms of this rider. Rider threshold determinations will be made based on connected load and service level and will be independent of actual registered demand or energy usage.

RATE:

FIXED TIME OF DELIVERY SERVICE - Self-Contained Metering		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$3.00	
	Summer	Winter
Energy Charge per kWh:	2.774 ¢/kWh	2.937 ¢/kWh
Penalty:	9.400 ¢/kWh	7.385 ¢/kWh

FIXED TIME OF DELIVERY SERVICE – CT Metering		
Customer Charge per Month:	\$1.50	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$19.00	
	Summer	Winter
Energy Charge per kWh:	2.774 ¢/kWh	2.937 ¢/kWh
Penalty:	9.400 ¢/kWh	7.385 ¢/kWh

FIXED TIME OF DELIVERY SERVICE - Primary CT Metering		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$9.00	
	Summer	Winter
Energy Charge per kWh:	2.763 ¢/kWh	2.926 ¢/kWh
Penalty:	9.389 ¢/kWh	7.374 ¢/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: The Customer will receive electric service from 10:00 p.m. until 6:00 a.m. each day. In all other hours, the Customer's load will be controlled.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

WATER HEATING CONTROL RIDER	
DESCRIPTION	RATE CODE
Separately Metered Water Heating Control Service	50 - 191
Water Heating Credit Control Service	50 - 192

AVAILABILITY: This schedule is applicable for Residential or nonresidential purposes.

RATE:

WATER HEATING - CONTROLLED SERVICE 191		
Customer Charge per Month:	\$1.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$1.00	
	Summer	Winter
Energy Charge per kWh:	5.773 ¢/kWh	5.638 ¢/kWh

WATER HEATING CREDIT 192	
A \$4.00 credit per month shall be applied to all bills having direct control water heating, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Bill.	

TERMS AND CONDITIONS FOR RATE 191: Service under rate 191 shall be supplied through a separate meter.

TERMS AND CONDITIONS FOR RATE 192: The Customer will be compensated for taking service on this rider by receiving a monthly bill credit. The credit will be applied to the Customer's account, except the credit shall not reduce the monthly billing to less than the Monthly Minimum Bill.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances the Company will schedule recovery time following control periods that approach 14 hours.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

VOLUNTARY RENEWABLE ENERGY RIDER (Commonly identified as TailWinds Program)	
DESCRIPTION	RATE CODE
Voluntary Renewable Energy Rider	50 - 720

AVAILABILITY: This rider is available to all Customers on a voluntary basis for those averaging 100 kWh or more of usage per month. The renewable energy service provided under this schedule is subject to the availability of renewable energy designated to it, as determined by the Company, and is made available on a first-come, first-serve basis.

RATE: The charge for the renewable energy under this schedule is \$1.30 per 100 kWh contracted block. This charge per 100 kWh is in addition to the applicable rate schedule currently serving the Customer. All charges under existing tariffs remain in effect. This rider is not subject to the Energy Adjustment Rider, Section 13.01.

TERMS AND CONDITIONS:

- Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, the Customer may cancel service under this schedule by providing oral or written notice to the Company of their intent to no longer take service no less than 30 days prior to the Customer's normal monthly billing date.
- The schedule is unavailable to Customers where the Customer: (1) has received one or more disconnect notices within the last 12 months or (2) has been disconnected within the last 12 months.
- Where the renewable energy under this schedule is unavailable to the Company for more than 30 consecutive days, the Company will provide an appropriate credit on the Customer's next monthly statement.

OUTDOOR LIGHTING - DUSK TO DAWN	
DESCRIPTION	RATE CODE
Street and Area Lighting	50-741
Floodlighting	50-743

APPLICATION OF SCHEDULE: This schedule is applicable to any Customer, including a village, town or city, for automatically operated dusk to dawn outdoor lighting supplied and operated by the Company.

RATE:

STREET AND AREA LIGHTING			
Unit Type	Lumens	Wattage	Monthly Charge
MV-6	6,000	175	\$ 7.01
MV-6PT	6,000	175	10.00
MV-11	11,000	250	12.70
MV-21	21,000	400	16.72
MV-35	35,000	700	24.53
MV-55	55,000	1000	31.36
MA-8	8,500	100	8.46
MA-14	14,000	175	16.10
MA-20	20,500	250	18.38
MA-36	36,000	400	18.00
MA-110	110,000	1000	38.41
HPS-9	9,000	100	7.52
HPS-9PT	9,000	100	9.72
HPS-14	14,000	150	11.71
HPS-14PT	14,000	150	12.53
HPS-19	19,000	200	13.61
HPS-23	23,000	250	15.40
HPS-44	44,000	400	19.01

FLOODLIGHTING		
Fixture	Unit Type	Monthly Charge
400 MV-Flood	Mercury Vapor	\$17.35
400 MA-Flood	Metal Additive Mercury	18.49
400 HPS-Flood	High Pressure Sodium	18.90
1000 MV-Flood	Mercury Vapor	30.44
1000 MA-Flood	Metal Additive Mercury	32.11

Due to the U.S. Government Energy Act of 2005, after July 1, 2008, the Company will no longer install Mercury Vapor fixtures for new installations.

SEASONAL CUSTOMERS: Seasonal Customers will be billed at the same rate as year-around Customers, except as follows:

A fixed charge of \$10.80 will be billed each seasonal Customer once per season per fixture in addition to the rate provided above. The fixed charge will be included in the first bill rendered for each season.

Each Customer will be billed for the number of months each season that the outdoor lighting fixture is in use, but not less than a minimum of four months, plus the seasonal fixed charge.

UNDERGROUND SERVICE: If a Customer requests underground service to any outdoor lighting unit or sign, the Company will supply a span of up to 200 feet of wire and add an additional \$1.96 to the monthly rate specified above. If overhead service is not available, there is no additional charge. **There is no additional charge for the MV-6PT, HPS-9PT, or the HPS-14PT fixtures.**

EQUIPMENT AND SERVICE SUPPLIED BY THE COMPANY: The Company will install, own, operate and have discretion to replace or upgrade a high intensity discharge light including suitable reflector or a floodlight including a lamp, bracket for mounting on wood poles with overhead wiring and photo-electric or other device to control operating hours. Customers provided with pole top fixtures on fiberglass poles will not receive overhead power supply. The light shall operate from dusk to dawn. The Company will supply the necessary electricity and maintenance for the unit.

SERVICE CONDITIONS: Lighting will not be mounted on Customer-owned property. The light shall be mounted upon a suitable new or existing Company-owned facility. The Company shall own, operate, and maintain the lighting unit including the pole, fixture, lamp, ballast, photoelectric control, mounting brackets, and all necessary wiring using the Company's standard streetlighting equipment. The Company shall furnish all electric energy required for operation of the unit.

In case of vandalism or damages, the Company has the discretion to discontinue service and remove Company equipment.

OUTDOOR LIGHTING - ENERGY ONLY DUSK TO DAWN	
DESCRIPTION	RATE CODE
Sign Lighting	50-744
Outdoor Lighting - Metered	50-748
Outdoor Lighting - Non-Metered	50-749

APPLICATION OF SCHEDULE: This schedule is applicable to all Customers who choose to own, install, and maintain automatically operated dusk to dawn outdoor lighting equipment. Under the schedule, the Company will provide only the dusk to dawn electric energy.

EQUIPMENT AND SERVICE OWNERSHIP: The Customer or other third party shall install and own all equipment necessary for service beyond the point of connection with the Company's electrical system. The point of connection shall be at the meter or disconnect switch, for service provided either overhead or underground. The Customer will be responsible for furnishing and installing a master disconnect switch at the point of connection so as to isolate the Customer's equipment from the Company's electrical system. The Customer's disconnect switch must meet the Company's specifications.

The Customer is responsible for the cost of providing maintenance on the equipment it owns. The Company reserves the right to disconnect the Customer's equipment from the Company's electrical system should the Company determine the Customer's lighting equipment is operated or maintained in an unsafe or improper manner.

RATE – METERED:

OUTDOOR LIGHTING - ENERGY ONLY – METERED RATE	
Customer Charge per Month:	\$2.00
Monthly Minimum Bill:	Customer Charge
Energy Charge per kWh:	6.978¢/kWh

RATE – NON-METERED:

SIGN LIGHTING/OUTDOOR LIGHTING NON-METERED RATE
Monthly charge = Connected kW x \$23.84, where Connected kW is the rated power of the lighting fixture (including ballast).

SERVICE CONDITIONS: Company-owned lights shall not be attached to Customer-owned property.

The Company shall have the right to periodically review the Customer's lighting equipment to verify that the rated power (kW) of the non-metered fixtures is consistent with the Company's records.



North Dakota electric rate schedules

Commercial and general service

This brochure briefly summarizes rate schedules applicable to your type of service that have been the basis for billing since December 1, 2009.

The schedules indicated in this brochure do not include sales tax, adjustments, or riders.

More specific detail on rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 1-800-257-4044 or on our website at www.otpco.com.

Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

Energy and renewable adjustment

A variable amount added to or deducted from the bill each month to adjust for current fuel and purchased-power costs. This charge is in addition to the rates included in this brochure, is itemized separately on the service statement, and does not include any markup. The energy adjustment includes the costs associated with renewable resources that Otter Tail Power Company owns.

- As of **January 2011** it includes a reduction of .025 cent per kWh. As result of the North Dakota Public Service Commission requesting in our last rate case that we remove from rates the costs associated with our economic development services.
- As of **May 2012** it includes the Transmission Cost Recovery Rider, which is a mechanism that allows our company to recover investments and expenses for transmission additions designed to meet customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.

Customer connection charge

A \$15 Customer connection charge applies to any new Customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the Customer's request. If disconnected for nonpayment, a reconnection charge consisting of the Customer connection charge plus direct labor costs for reconnection outside of regular business hours will be required. Regular business hours are Monday through Friday, 8 a.m. to 5 p.m., excluding limited holidays. A cash deposit also may be required.

Late payment charge

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum \$1).

NSF check charge

A \$15 charge will apply if any bank payment is returned.

Rates listed in this brochure are subject to the following conditions:

REGULATIONS: Terms and conditions of these tariffs and the General Rules and Regulations govern use of these schedules.

Visit www.otpco.com for all available rates.

MANDATORY AND VOLUNTARY RIDERS: The amount of a bill for service will be modified by any Mandatory Rate Riders that must apply or Voluntary Rate Riders selected by the Customer.

DEFINITIONS OF SEASONS: Summer: June 1 through September 30.
Winter: October 1 through May 31.

**SMALL GENERAL SERVICE
Under 20 kW**

DESCRIPTION	RATE CODE
Metered Service – under 20 kW - Secondary Service	50 - 404
Metered Service – under 20 kW - Primary Service	50 - 405

APPLICATION OF SCHEDULE: This schedule is applicable to three-phase Residential Customers, and both single and three-phase nonresidential Customers. This schedule is not applicable for energy for resale, nor for municipal outdoor lighting. Emergency and supplementary/standby service will be supplied only as allowed by law.

RATE:

SECONDARY SERVICE		PRIMARY SERVICE	
Customer Charge per Month:	\$13.00	\$13.00	
Monthly Minimum Bill:	Customer Charge	Customer Charge	
	Summer Winter	Summer	Winter
Energy Charge per kWh:	8.509 €/kWh 7.762 €/kWh	8.471 €/kWh	7.725 €/kWh

TERMS AND CONDITIONS: A Customer may remain on the Small General Service schedule as long as the Customer's maximum demand is less than 20 kW. When the Customer achieves an actual demand of 20 kW or greater, the Customer will be placed on the General Service schedule (Section 10.02) in the next billing month.

DETERMINATION OF DEMAND: An estimated or metered demand shall be used to establish the applicability of this schedule, at the option of the Company. This demand shall be the maximum kW for the highest 15-minute period during the month for which a bill is rendered.

**GENERAL SERVICE
20 kW or Greater**

DESCRIPTION	RATE CODE
General Service – Secondary Service	50 - 401
General Service – Primary Service	50 - 403

APPLICATION OF SCHEDULE: This schedule is applicable to three-phase Residential Customers, and both single and three-phase nonresidential Customers, with a measured demand of at least 20 kW within the most recent 12 months. This schedule is not applicable for energy for resale, nor for municipal outdoor lighting. Emergency and supplementary/standby service will be supplied only as allowed by law.

RATE:

SECONDARY SERVICE		PRIMARY SERVICE	
Customer Charge per Month:	\$12.00	\$12.00	
Monthly Minimum Bill:	Customer + Facilities Charge	Customer + Facilities Charge	
Facilities Charge per Month:	\$0.52 /kW	\$0.38 /kW	
	Summer Winter	Summer	Winter
Energy Charge per kWh:	8.213 €/kWh 7.492 €/kWh	8.176 €/kWh	7.456 €/kWh

TERMS AND CONDITIONS: A Customer with a billing demand of less than 20 kW for 12 consecutive months will be required to take service under the Small General Service schedule (Section 10.01).

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand will be based on the largest of the most recent 12 monthly measured demands, but in no event will the measured demand be considered less than 20 kW.

LARGE GENERAL SERVICE		
DESCRIPTION		RATE CODE
Secondary Service		50 - 603
Primary Service		50 - 602
Transmission Service		50 - 632

APPLICATION OF SCHEDULE: This schedule is applicable to nonresidential Customers. This schedule is not applicable for energy for resale, nor for municipal outdoor lighting. Emergency and supplementary/standby service will be supplied only as allowed by law.

RATE:

SECONDARY SERVICE		
Customer Charge per Month:	\$40.00	
Monthly Minimum Bill:	Customer Charge + Facilities Charge + Demand Charge (min. 80 kW)	
Facilities Charge per Month:	per annual max. kW (minimum 80kW per Month)	
	< 1000 kW:	\$0.30 /kW
	>= 1000 kW:	\$0.15 /kW
	Summer	Winter
Energy Charge per kWh:		
First 700,000	5.115 €/kWh	5.165 €/kWh
Excess	4.715 €/kWh	4.761 €/kWh
Demand Charge per kW:	\$7.29 /kW	\$5.61 /kW

RATE:

PRIMARY SERVICE		
Customer Charge per Month:	\$40.00	
Monthly Minimum Bill:	Customer Charge + Facilities Charge + Demand Charge (min. 80kW)	
Facilities Charge per Month:	per annual max. kW (minimum 80kW per Month)	
	All kW:	\$0.11 /kW
	Summer	Winter
Energy Charge per kWh:		
First 700,000	5.095 €/kWh	5.141 €/kWh
Excess	4.695 €/kWh	4.737 €/kWh
Demand Charge per kW:	\$7.24 /kW	\$5.57 /kW

RATE:

TRANSMISSION SERVICE		
Customer Charge per Month:	\$40.00	
Monthly Minimum Bill:	Customer Charge + Facilities Charge + Demand Charge (min. 80kW)	
Facilities Charge per Month:	per annual max. kW (minimum 80kW per Month)	
	All kW:	\$0.00 /kW
	Summer	Winter
Energy Charge per kWh:		
First 700,000	4.974 €/kWh	4.996 €/kWh
Excess	4.574 €/kWh	4.592 €/kWh
Demand Charge per kW:	\$5.88 /kW	\$4.73 /kW

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the greater of 80 kW or the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand will be based on the largest of the most recent 12 monthly measured demands.

DETERMINATION OF BILLING DEMAND: The billing demand shall be the greater of 80 kW or the maximum kW as measured by a suitable demand meter for any period of 15 consecutive minutes during the month for which the bill is rendered adjusted for Excess Reactive Demand.

ADJUSTMENT FOR EXCESS REACTIVE DEMAND: The billing demand shall be increased by one kW for each whole 10 kvar of measured reactive demand in excess of 50% of the measured demand in kW.

**CONTROLLED SERVICE - INTERRUPTIBLE LOAD
CT METERING RIDER
(Commonly identified as Large Dual Fuel)**

DESCRIPTION	Option 1	Option 2
CT Metering without ancillary load	50-170	N/A
CT Metering without ancillary load (with short duration cycling)	50-165	N/A
Penalty	50-881	N/A
CT Metering with ancillary load		
Uncontrolled period	N/A	50-168
Controlled period	N/A	50-268
CT Metering with ancillary load (with short duration cycling)		
Uncontrolled period	N/A	50-169
Controlled period	N/A	50-269

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for heating and/or cooling. Domestic electric water heating, and/or other permanently connected approved loads other than the exceptions noted below in Option 2, will be interrupted during control periods. When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

Option 1: Electric fans, pumps and other ancillary equipment used in the distribution of conditioned air and/or water shall be wired for service through the Customer's firm service tariff.

Option 2: The Company retains the authority to allow a portion of the load used to deliver conditioned air or water during the control period to remain on during control periods in situations where 1) it is functionally or financially unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards.

During the control period the amount of ancillary load shall not exceed 5% of the metered maximum demand measured during any period within the most recent 12 months. (For example, although a minimal amount of fan and/or pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the non-conditioned fan load on low-temperature grain drying.)

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

OPTION 1		
Customer Charge per Month:	\$4.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Annual Maximum kW per Month:	\$0.08	
	Summer	Winter
Energy Charge per kWh:	3.166 €/kWh	3.044 €/kWh
Penalty kWh:	39.448 €/kWh	12.726 €/kWh

RATE:

OPTION 2		
Customer Charge per Month:	\$5.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Annual Maximum kW per Month:	\$0.08	
	Summer	Winter
Energy Charge per kWh:	3.336 €/kWh	3.208 €/kWh
Control Period Demand Charge per kW:	\$7.29 /kW	\$5.61 /kW

PENALTY PERIODS - OPTION 1 ONLY: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the peak register and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off /15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

DETERMINATION OF FACILITIES CHARGE: The monthly measured demand will be based on the maximum 15 consecutive minute period measured by a suitable demand meter for the month for which the bill is rendered. The Facilities charge demand shall be based on the greatest of the current and preceding 11 monthly measured demands.

DETERMINATION OF CONTROL PERIOD DEMAND - OPTION 2 ONLY: The billing demand measured during the control period for which the bill is rendered shall be the maximum metered kW for any period of 15 consecutive minutes during the control period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**CONTROLLED SERVICE - INTERRUPTIBLE LOAD
SELF-CONTAINED METERING RIDER
(Commonly identified as Small Dual Fuel)**

DESCRIPTION	RATE CODE
Self-Contained metering	50 - 190
Self-Contained (with short duration cycling)	50 - 185
Penalty	50 - 882

AVAILABILITY: This rider is available for Residential or nonresidential service to any approved permanently connected interruptible load; such loads are primarily the electric heating portion of dual fuel heating systems. Electric heating systems may include heat pumps used for both heating and/or cooling. Domestic electric water heating and/or other permanently connected approved loads, other than the exceptions noted below, will be interrupted during control periods. Electric fans, pumps and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service tariff.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger fan or pump loads such as those on low temperature grain drying or heating loops.

When service to the electric space heating equipment on this rate is interrupted, the back-up heating system cannot be electric.

If the Customer does not have a back-up heating system, it is not automatic, or it is inadequate, then the Company requires a primary electric heating Customer served on an interruptible rate to complete a Controlled Service Agreement acknowledging that the Customer is aware of the potential for property damage.

RATE:

CONTROLLED SERVICE - INTERR LOAD – SELF-CONTAINED		
Customer Charge per Month:	\$2.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$5.00	
	Summer	Winter
Energy Charge per kWh:	3.659 €/kWh	3.451 €/kWh
Penalty:	38.606 €/kWh	12.924 €/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register, and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled up to a total of 24 hours during any 24-hour period, as measured from midnight to midnight. Short-duration cycling is approximately 15-minutes off /15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30). Domestic water heating may be controlled up to 14 hours in the 24-hour period.

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.

**CONTROLLED SERVICE
DEFERRED LOAD RIDER
(Commonly identified as Thermal Storage)**

DESCRIPTION	RATE CODE
Deferred Loads	50 - 197
Deferred Loads (short duration cycling)	50 - 195
Penalty	50 - 883

AVAILABILITY: This rider is available for both Residential and non-residential service to any approved permanently connected deferred loads that can be served under the limited conditions provided; such loads are primarily electric water heating and thermal storage.

Deferred loads may include heat pumps, domestic electric water heating, and other permanently connected loads that can be interrupted. Subject to the exception below, electric fans, pumps, and other ancillary equipment used in the distribution of heat shall be wired for service through the Customer's firm service meter.

The Company retains the authority to allow a portion of the load to remain on during control periods in situations where 1) it is unfeasible to separately serve the equipment's control systems, or other critical ancillary equipment associated with this load, or 2) if the separation would violate the manufacturer's Underwriters Laboratory (UL) approval or other industry recognized operating standards. Although a minimal amount of fan and pump load may be allowed under this provision, it is not intended to be applied to larger loads such as the fan load on low temperature grain drying.

RATE:

CONTROLLED SERVICE - DEFERRED LOAD		
Customer Charge per Month:	\$3.00	
Monthly Minimum Bill:	Customer + Facilities Charge	
Facilities Charge per Month:	\$4.00	
	Summer	Winter
Energy Charge per kWh:	5.154 €/kWh	5.002 €/kWh
Penalty:	33.802 €/kWh	11.510 €/kWh

PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment does not shed the load. Penalty usage will be recorded on the peak register and the total register of the dual register meters. Installation of a dual register meter will be at the option of the Company.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

CONTROL CRITERIA: Service may be controlled for up to a total of 14 hours during any 24-hour period, as measured from midnight to midnight. Under normal circumstances, the Company will schedule recovery time following control periods that approach 14 continuous hours. Short-duration cycling will be approximately 15-minutes off / 15-minutes on of appropriate cooling equipment during the summer season (June 1-September 30).

EQUIPMENT SUPPLIED: The Company will supply and maintain the necessary standard metering and control equipment.



North Dakota customer information



Customer service

Telephone customer service is available 24 hours a day, and limited services and rate schedules are available online at www.otpco.com.

Please notify your local Otter Tail Power Company office **two business days** before you require routine service. You can call your local Otter Tail Power Company office listed in your telephone directory or call **800-257-4044**. You also can request service by visiting our web site at www.otpco.com.

Emergency service

Immediately report outages or emergencies such as those caused by storms or accidents. Otter Tail Power Company representatives will attend to service interruptions day or night and on weekends and holidays. We will restore service without charge if the outage is a result of Otter Tail Power Company's equipment failure.

Before calling to report an outage, or regarding an appliance that is not working, always **check your fuses or breakers** to be sure that the problem isn't with your own equipment.

To report outages or emergencies, call Otter Tail Power Company at 800-257-4044.

Service connection

Otter Tail Power Company is obligated to supply service to new customers. If it appears that the expenditure for extending service may not be justified, the company may require the customer to sign a contract guaranteeing a minimum payment of no less than three years use of electric service. The company also may require the customer to make an advance payment, as determined by the company, to guarantee this minimum amount of revenue.

To cover the costs associated with establishing a new account, we include a \$15 service connection fee on your first electric service statement.

Ending service

Customers needing to transfer or end service with Otter Tail Power Company can contact Customer Service for assistance or use the self-service forms available on our web site.

Deposits

When a deposit is required the amount shall not exceed the estimated charge for furnishing service to the customer for a 60-day period as authorized by the North Dakota Public Service Commission. Otter Tail Power Company pays annual interest on all deposits at a rate paid by the Bank of North Dakota for its smallest six-month certificate of deposit determined as of the first business day of each year. Interest earned is applied as a credit on a customer's December bill. After 12 months of prompt payments, Otter Tail Power Company will refund the deposit plus any accrued interest.

The company may, in lieu of a cash deposit, accept an agreement signed by a guarantor, satisfactory to the

company, whereby payment of a specified amount not exceeding the deposit requirement is guaranteed. The guarantee agreement shall automatically end when the earliest of the following events occur: (a) the customer gives the company notice of service discontinuance; (b) the customer gives the company notice about a change in location covered by the guarantee agreement; or (c) thirty days after a written request from the guarantor to terminate the guarantee agreement. However, no guarantee agreement shall be terminated without the customer first having made satisfactory settlement with the company for any balance that the customer owes the company. On termination of a guarantee agreement, a new guarantee agreement or deposit may be required by the company.

Your electric meter

Electric meters are finely tuned precision instruments used to measure how much electricity you use. Otter Tail Power Company has a meter-testing program that exceeds governmental standards to help ensure continuous accurate measurement of electrical use. Otter Tail Power Company periodically tests all of its meters.

In addition to the computer-directed testing program, any customer may request a special meter test. The following rules govern special meter tests:

- a. If a customer makes a request within one year of a previous request, a charge will be added to the customer's bill if the metering equipment tests accurate. (Meter error is plus or minus less than two percent.)
- b. The customer may be present or have a representative present when the meter test is conducted.
- c. Otter Tail Power Company will give its report to the customer within one week. The report will specify the test results as well as relevant metering information.

Meter reading and estimates

Otter Tail Power Company reads meters every month unless the North Dakota Public Utilities Commission authorizes another meter-reading interval upon our company's petition. When your meter is not read, Otter Tail Power Company automatically reviews your consumption history and estimates your meter reading. Estimated readings are indicated on your statement. Customers in remote locations who are required to read their own meters may submit meter reading forms on our web site at www.otpco.com or by mailing back a completed meter-reading card, which we provide on a yearly basis to all self-read customers.

Payments and payment options

Otter Tail Power Company sends itemized electric service statements each month.

The company offers several payment options including paying in person, by mail, Ready Check, ePay, one-time check payment, credit card (some limits and fees apply), or at a drop-box or remittance location. Our web site contains a list of drop-box addresses and remittance locations as well as information about current payment programs.

Ready Check is an automatic debit payment program under which Otter Tail Power Company sends your electric service statement amount due to your bank, which automatically remits funds on your behalf to Otter Tail Power Company from your checking or savings account. With Ready Check you don't have to write out a check to us each month or pay the postage to mail your payment.

ePay is an online bill presentment and payment program that allows you to set up automatic or self-scheduled payments from your checking or savings accounts. Email notices are sent when your electric service statement is available to view online at www.otpc.com. With ePay you make payments electronically. You need a recent electric service statement and your bank account information to register your electric service account at www.otpc.com.

The Even Monthly Payment (EMP) plan features an averaged monthly payment amount and works well with the Ready Check and ePay programs because your payment would be the same amount each month. With EMP, twelve months of billing are averaged so that your budget is less affected by seasonal fluctuations in consumption. Each monthly electric service statement contains the complete billing detail as well as your EMP amount. An annual settle-up month ensures that you pay only for the kilowatt-hours you actually use in a year. Otter Tail Power Company routinely reviews EMP accounts to ensure that the EMP amount billed is consistent with the average consumption. The company pays interest monthly on your average daily credit balance.

Late-payment charges

Electric service statements not paid by the next billing date may be subject to a late-payment charge. A customer who has made at least 12 consecutive payments prior to the delinquency date shall not be billed a late-payment charge. A late-payment charge will apply on any account with an unpaid balance greater than \$5 if the customer has been delinquent more than once during the last 12 consecutive months. The delinquent amount for accounts on EMP or payment schedules will be the lesser of the outstanding account balance (less allowance for EMP credits) or the outstanding scheduled payments.

The maximum late-payment charge shall be 1.5 percent per month (18 percent a year). A customer's electric service statement will provide a notice of possible late-payment charges after the customer has been delinquent once. A late-payment charge will be assessed during the next billing period.

The company shall credit all payments against the customer's oldest outstanding account balance before applying any late-payment charge.

Any payments returned unpaid by a bank to Otter Tail Power Company will be subject to a \$15 return-payment fee.

Service relock charge

The company will charge \$100.00 for reconnecting service where the company has disconnected service and subsequently returned to relock the service after it was reconnected without company authorization. This

charge will be in addition to any charges that may be due because of the unauthorized reconnection, pursuant to Section 3.02 of Otter Tail Power Company's General Rules and Regulations.

Disconnection for nonpayment

Disconnection of service may become necessary for nonpayment. Otter Tail Power Company makes an effort to contact the customer to avoid disconnection.

(Continued on page 4)

HOW TO READ YOUR STATEMENT

A. Return portion: Whether paying by mail or in person, return this stub with your payment. It includes:

1. Optional enrollment to buy Otter Tail Corporation stock. Your statement will reflect the amount you select during enrollment.
2. Optional donation to help provide energy assistance to those in need in North Dakota.
3. Your name and mailing address.
4. The date your payment is due.
5. The amount due for this period.

B. Account status: This portion of your statement brings you up-to-date on your account. It includes:

6. Your account number.
7. The access code to register for online services.
8. The address where you receive electrical services.
9. The billing date.
10. Previous payment on your account.
11. Details regarding Even Monthly Payment Plan.
12. The address and phone number of the Customer Service Center serving your account.

C. Account detail: This portion of your statement tells how you used electricity during the billing period. It includes:

13. The type of service for which you are being billed.
14. Your meter readings and the dates they were taken.
15. Total kilowatt-hours used for each type of service.
16. Details of charges, including the rates used to calculate your billing.
17. **Required Environmental Cost** recovery rider, which allows our company to recovery costs that we incur to meet new state or federal environmental quality requirements for our electric generating facilities.
18. The Energy and Renewable Adjustment, which includes five components.
 1. **The energy adjustment**, which includes the cost of fuel we use to generate electricity to serve our retail customers, transportation costs for that fuel, and costs we incur to buy energy to supplement our own power plants, minus a base cost for energy that already is part of the per-kilowatt-hour rate you pay.

2. **The renewable resource adjustment**, which allows our company to recover costs associated with renewable energy facilities that we own.
3. **The economic development rider**, which is a 0.025 cent per kwh reduction to your bill as of January 2011 when the North Dakota Public Service Commission requested that we remove from rates the costs associated with our economic development services.
4. **The transmission cost recovery rider**, which allows our company to recover costs associated

with transmission additions designed to meet our customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.

Important information on the back too!

Look on the back of your statement for a graph depicting your electricity use during the last twenty five months, space to report an address change, information explaining how you may pay by credit card, and other special messages.

01 0 * 4 0000

Check for mailing address change (see reverse side)

06005015 0 000008500 12

OTTER TAIL POWER COMPANY
PO BOX 2002
FERGUS FALLS MN 56538-2002

Stock purch via Ready Check: \$100

Energy Share Donation \$ _____

OTTER TAIL POWER COMPANY
2111 15TH ST N
PO BOX 70
WAHPETON ND 58074-0070

MARY CUSTOMER
1234 ELM ST E
ANYTOWN, ND 58350-0496

Due Date: **Dec 31, 2013**

Amount Due: **\$85.00**

Your payment is recorded upon receipt. Please allow sufficient mailing time. Please return this stub with your payment. If paying in person, bring the entire bill.

15 - 07 - 030 15-123456-0 \$85.00 EMP

Status of Your Account

Account Number: **15-123456** Access Code: **0000**

MARY CUSTOMER

1234 ELM ST E ANYTOWN, ND 58350

Billing Date: Dec 20, 2013

Previous Payment: 11/15/13 85.00

Current EMP: 85.00

Amount Due: **\$85.00**

Even Monthly Payment Status

Current EMP payment due: 85.00

Your month 4 EMP Balance after payment: 0.70 Credit

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 701-642-6684, or toll-free at 1-800-257-4044. Visit or write our office at: 2111 15TH ST N PO BOX 70 WAHPETON ND 58074-0070 www.otpco.com

Account Detail

<p>01. Residential Service</p> <p>12/04/13 Reading 40441</p> <p>11/05/13 Reading 39679</p> <p>Kilowatt Hours Used Customer Charge 762 kwh at .07863</p> <p>762 8.00 59.92</p>	<p>02. SM Dual Fuel</p> <p>12/04/13 Reading 211</p> <p>11/05/13 Reading 199</p> <p>Kilowatt Hours Used Customer Charge Facilities Charge 12 kwh at .03451</p> <p>12 2.00 5.00 0.41</p>	<p>03. Other Charges/Credits</p> <p>Req Environmental Cost 3.25</p> <p>Energy and Renewable Adj 1.37</p>
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Total: (01) 67.92 Total: (02) 7.41 Total: (03) 4.62

Current Billing: 79.95

More account information on back.

For more information about what's included in item 18 visit us online at www.otpco.com.
Click on *Account Help*, *How to read your bill*, and *North Dakota bill*.

Before disconnection, the company sends a notice by first-class mail to the account mailing address. The notice explains the reason for disconnection, gives the date that disconnection will take place, explains the procedure to avoid the disconnection, and indicates that a reconnection fee and deposit may apply.

Other disconnections

Services may be disconnected for reasons other than nonpayment of electric service statements. Some examples of disconnections WITH NOTICE include:

- Failure to make application for service.
- Violation of the company's regulations, which are on file with the North Dakota Public Service Commission.
- Failure to provide Otter Tail Power Company with reasonable access to the Company's equipment and property.
- Breach of contract for service between Otter Tail Power Company and the customer.
- Unauthorized use of or tampering with Otter Tail Power Company's equipment.
- Conditions determined to be hazardous to the customer, to other customers, to Otter Tail Power Company's equipment, or to the public.

Reconnection policy

When Otter Tail Power Company has disconnected a customer's service for a valid cause and the condition is corrected, the company may charge the customer a reconnection fee based on the cost of restoring service.

When service has been disconnected for nonpayment, the following conditions apply:

- The customer must make a payment toward the electric service bill, including late-payment charges.

- The customer must pay a reconnection charge of \$15, plus additional direct labor charges for overtime if the company made the reconnection outside of regular working hours.
- The customer may be required to pay a deposit or an increase to an existing deposit.

When service has been disconnected because of a hazardous condition, Otter Tail Power Company does not charge for reconnection.

Otter Tail Power Company is regulated by the North Dakota Public Service Commission. Customers may contact the Commission if differences occur that cannot be resolved. The North Dakota PSC can be reached at 1-877-245-6685.

Otter Tail Power Company Customer Service Centers in North Dakota

Devils Lake

524 Fifth Avenue South
Devils Lake, ND 58301
701-662-4021

Oakes

103 South Fifth
Oakes, ND 58474
701-742-2122

Garrison

171 North Main
Garrison, ND 58540
701-463-2285

Rugby

226 South Main
Rugby, ND 58368
701-776-5223

Jamestown

315 Second Street SE
Jamestown, ND 58402
701-252-0540

Wahpeton

2111 15th Street North
Wahpeton, ND 58074
701-642-6684