



ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (1-14)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23

PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person Eric Høglund	Street Address 1801 Old Hwy 8 NW, suite 114	City St. Paul	State and Zip Code MN 55112
Telephone and Cell Phone Number 651-639-0913 / 612-968-4004	Email Address ehoglund@croworld.com	Date July 14, 2014	
<input type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person Oneok Rockies Midstream, LLC	Street Address 14034 W. Front St	City Williston	State and Zip Code ND 58801
Telephone and Cell Phone Number 701-572-4033	Email Address		

PART C – ALLEGED VIOLATION

<input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis <input type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation <input type="checkbox"/> Excavator failed to provide required information in excavation or location notice <input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation <input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area <input checked="" type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours <input type="checkbox"/> Excavation started prior to underground facility locate <input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally <input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period <input type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities <input type="checkbox"/> Excavator failed to maintain the markings during excavation <input type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) _____
Location of Violation: Alfred Brown SWD near Keene, ND
Date and Time of Violation: June 26, 2014 4 pm
Description (summarize the observations on which you rely to allege the violation) <i>If more space is required, please provide the description on a separate page.</i> One call for Alfred Brown SWD called in at 8:20 am, June 20, 2014 (ticket #14085779), work scheduled for 7 am June 26th. Rep for Oneok did not perform locate until 4 pm June 26 and that time was unable to advise if Oneok had gas main in work area. Oneok provided clearance at 9:30 am June 27th.

PART D – DAMAGE

Fatalities none	Injuries none	In-patient Hospitalization NA
Underground facility type(s) and Operator(s) affected: none		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$	Number of Customers Affected one	
Other impact of event: Work was delayed until June 27th, scope of work was amended to only shallow (0 to 2 ft bgs) boreholes.		
Please attach photos of Event Area or Damaged Facility		

PART I – SIGNATURE

Signature of Person Filing Complaint 	Date 7/14/14
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Send Completed, Original Complaint To:
 Public Service Commission
 600 E Boulevard Ave Dept 408
 Bismarck ND 58505-0480
 Telephone: (701) 328-2400